



Canada Volunteerism Initiative teleVox Study

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Research Objectives and Methodology



Research Objectives and Methodology

- The Department of Canadian Heritage wanted to measure the extent to which Canadians have volunteered over the past 12 months and whether or not it was a positive experience for them. They are also interested in understanding the primary obstacles to volunteering and whether or not Canadians feel the Government of Canada has a role to play in volunteerism in this country.
- Using Decima's monthly teleVox service, a national telephone survey was conducted with 2,019 Canadian households.
- Data collection was conducted between November 11 and 21, 2004.
- The associated statistical margin of error (at a 95% level of confidence) for each question asked to all respondents is $\pm 2.2\%$. For the question asked uniquely to volunteers, the margin of error is $\pm 3.3\%$ and for the question asked uniquely to those that have not volunteered, the margin of error is $\pm 2.9\%$.
- Results in this report have been provided for the following population subgroups: by region, language in which the survey was completed, age, gender, household income bracket, education level attained, Census Metropolitan Area vs. Non-CMA, number of people in the household and whether or not the respondent has volunteered in the past 12 months.



Research Objectives and Methodology

- The regional distribution of the interviews, along with their associated margins of error, are outlined below:

		<u>Error Interval</u>
Atlantic	206 interviews	+/- 6.9 %
Quebec	502 interviews	+/- 4.4 %
Ontario	651 interviews	+/- 3.8 %
Manitoba/Saskatchewan	204 interviews	+/- 6.8 %
Alberta	203 interviews	+/- 6.9 %
<u>British Columbia</u>	<u>253 interviews</u>	<u>+/- 6.1 %</u>
Total Canada	2,019 interviews	+/- 2.2 %

- It is important to note that the margins of error outlined in this section should be considered the maximum margins associated with affirmative responses of 50%. The margins of error will vary based on a variety of factors from question to question based on sample size and the actual percent to which the margin of error is being associated. For instance, the margin of error associated with a question where 50% of respondents answered in the affirmative will differ from a question where 15% of respondents answered in the affirmative (assuming the same sample size for both questions.)



Research Objectives and Methodology

- Within the regional quotas assigned for Quebec, Ontario and British Columbia, CMA (Census Metropolitan Area) quotas are introduced to maintain an adequate number of completed interviews in Canada's three largest markets; Toronto, Vancouver and Montreal.
- The data is weighted in tabulation to replicate actual population distribution by age and sex within region according to the 2001 Census data.
- This report features top-2-box scores. A top-2-box score represents the sum of the top two scaled responses in a question. For example, in an agreement question with a four-point scale (strongly agree, somewhat agree, somewhat disagree, and strongly disagree), the top-2-box score would represent the results of those that strongly agreed and somewhat agreed with the statement at hand.
- In some cases, the values in the top-2-box score fields in this report may differ slightly from those in the data tables (provided to the client). This slight discrepancy is attributable to rounding.



Overview of Results

- Just over 4 in 10 Canadians (43%) have volunteered for a community organization within the past 12 months. Participation was noticeably lower in Quebec at 30%.
- A strong majority of volunteers enjoyed their volunteering experience. Using a 10-point scale where 10 meant they enjoyed their experience very much, 59% gave a rating of at least 9 out of 10 and 89% gave a rating of at least 7.
- Among the 57% of Canadians that did not volunteer, the most dominant factor that impeded such activity was a lack of time or because they were too busy (65%). Other important factors included health, age, nobody asked to volunteer or they did not think of volunteering.
- Canadians agree that the Government of Canada should be involved in supporting the volunteer sector in two specific ways:
 - 75% of Canadians agree that the Government of Canada should encourage people to do volunteer work, and,
 - 77% of Canadians agree that the Government of Canada should help volunteer sector organizations recruit and retain volunteers.
- It is interesting to note that although only 43% of Canadians have volunteered over the past year, three-quarters of them agree with Government initiatives in support of volunteering in Canada.



Detailed Results

Percentages may not sum to one hundred due to rounding

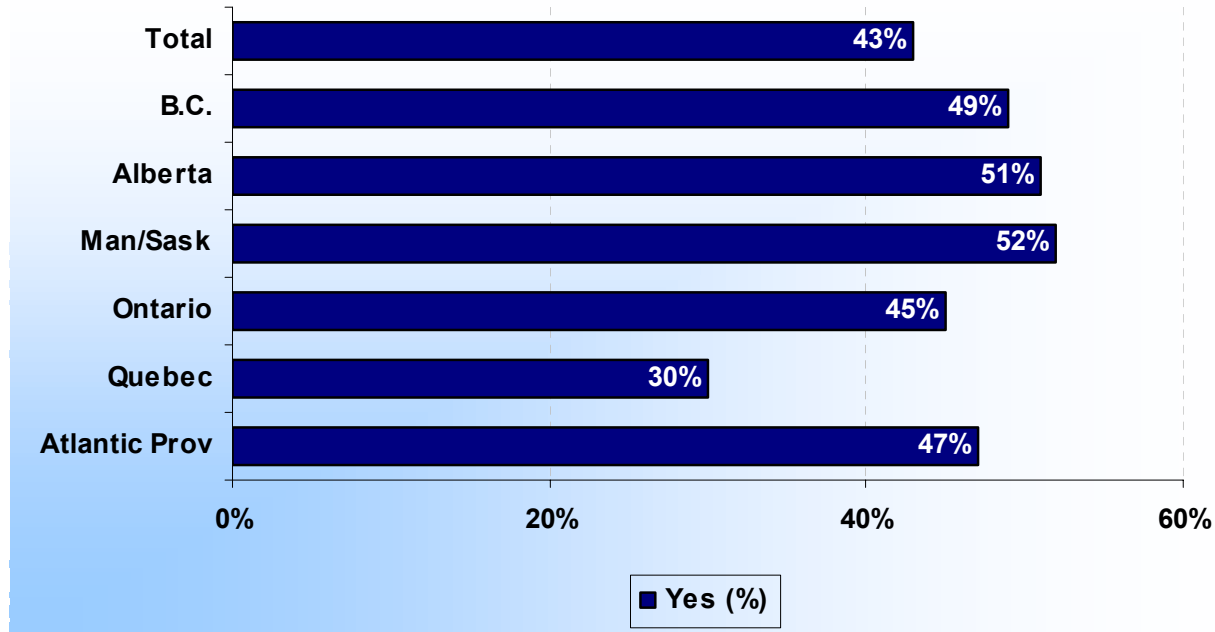


Participation in a Volunteer Position



Involvement in Unpaid Volunteer Work (% that have been involved)

- Within the past 12 months, 2 in 5, or 43% of Canadians did unpaid volunteer work for a community organization.
- Results indicate that volunteerism is consistent across each of the regions except for in Quebec where a rate of 30% proved significantly lower compared to all other regions.



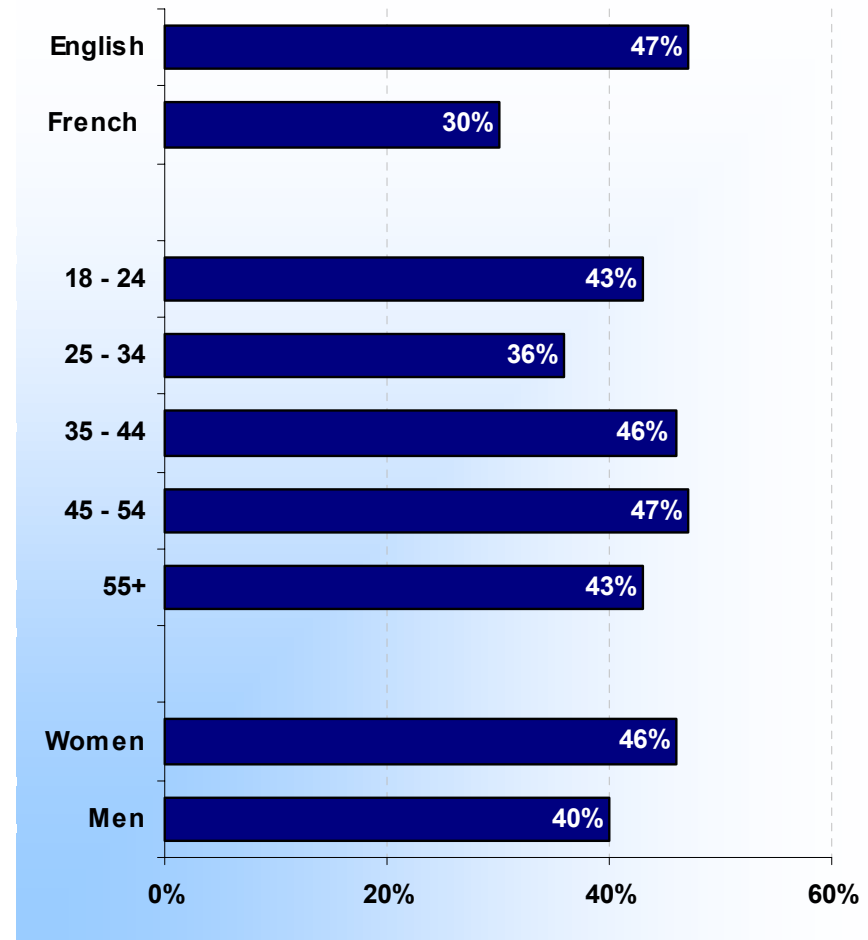
Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?

Base: All respondents (n =2,019)



Involvement in Unpaid Volunteer Work (% that have been involved)

- Volunteerism varies by gender, by age and by language spoken.
- Given the significantly lower incidence in Quebec, it is to be expected that Francophones in general are less likely to volunteer compared to Anglophones (30% vs. 47%).
- Volunteerism also differs by age as those between 35 and 54 are more likely to be active in this area compared to the next youngest age group of 25 to 34 year olds.
- Finally, women are slightly more active than men (46% vs. 40%).



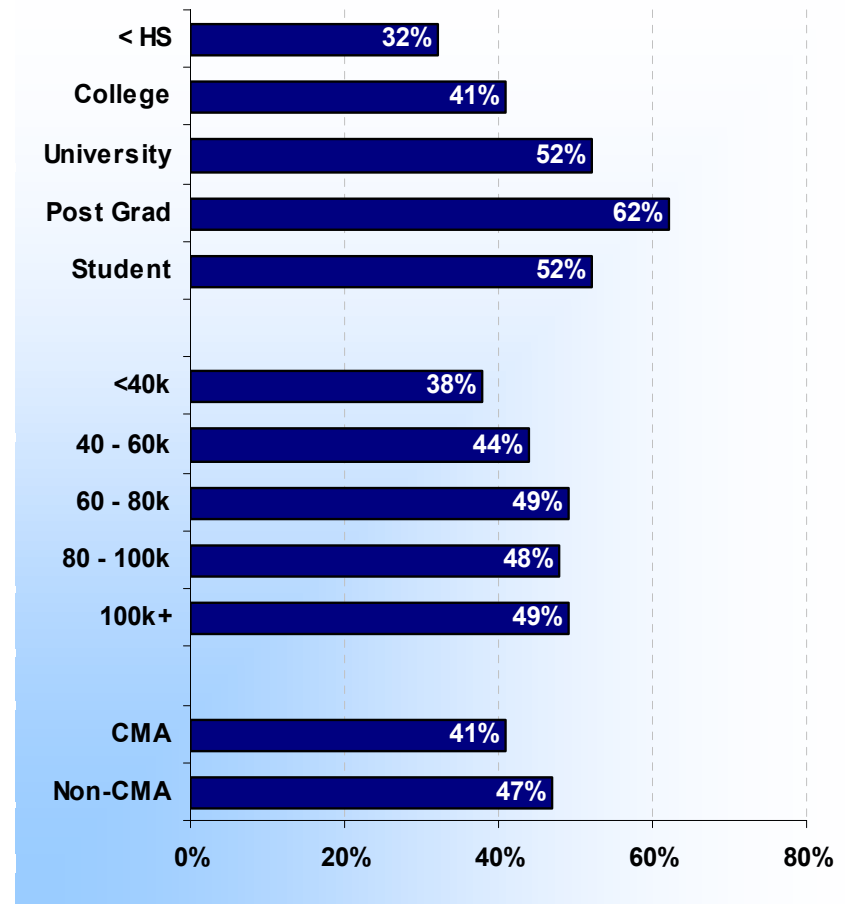
Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?

Base: All respondents (n =2,019)



Involvement in Unpaid Volunteer Work (% that have been involved)

- The probability of volunteering increases with the level of education earned. As the figure on this page shows, volunteerism nearly doubles from 32% among those with no more than a high school education to 62% among those with a post graduate degree. About half (52%) of current students claim to have volunteered within the past year.
- Households in upper income brackets are more likely to volunteer compared to those earning under \$40K per year.
- Canadians living in a Census Metropolitan Area (CMA) are less likely to volunteer compared to those who do not live in CMA's (41% vs. 47%).



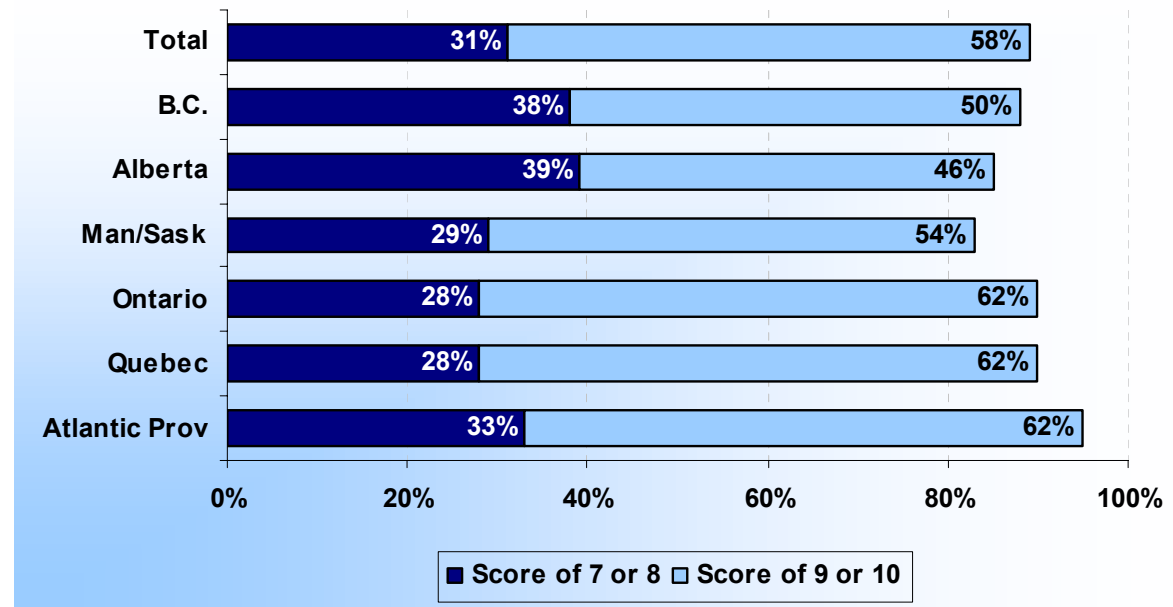
Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?

Base: All respondents (n =2,019)



Enjoyment of Volunteer Experience (Top 4 Box Scores)

- Canadians having volunteered within the past 12 months were asked if they enjoyed their experience. Generally results show that volunteers enjoyed their experience a great deal. Overall, 58% of volunteers gave a top-2 box satisfaction score (i.e. a score of 9 or 10 on a 10 point scale where 10 meant they enjoyed it very much) and fully 89% gave a satisfaction rating of at least 7 on 10.
- Specific demographic segments most likely to have enjoyed their experience include:
 - Volunteers in Atlantic Canada (95% top-4 box score),
 - Women (91%), and,
 - Homemakers (96%).

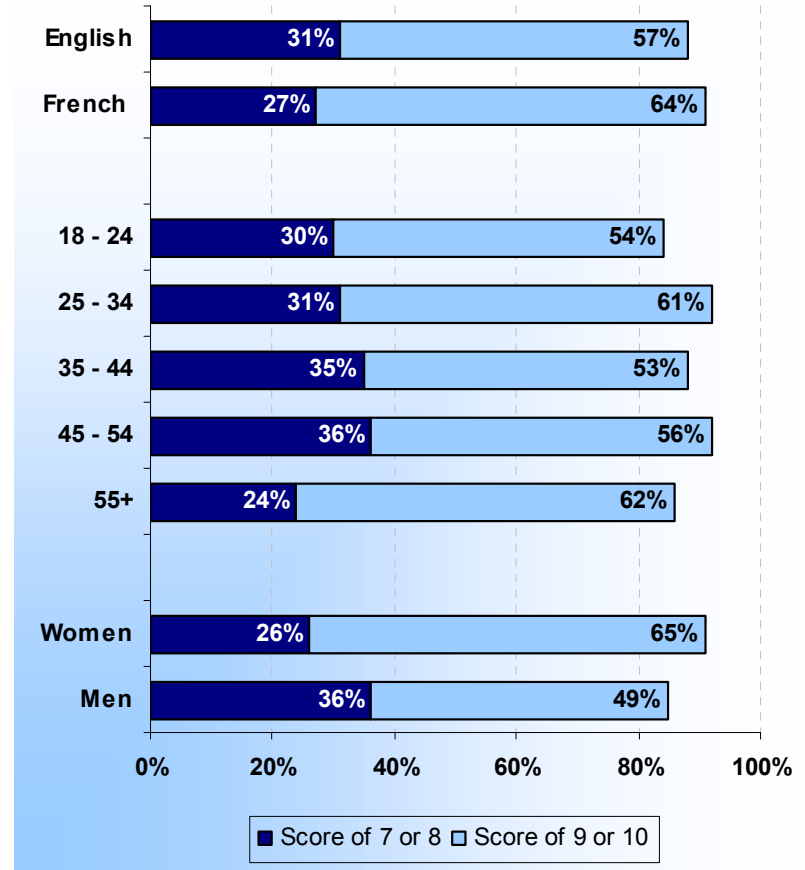
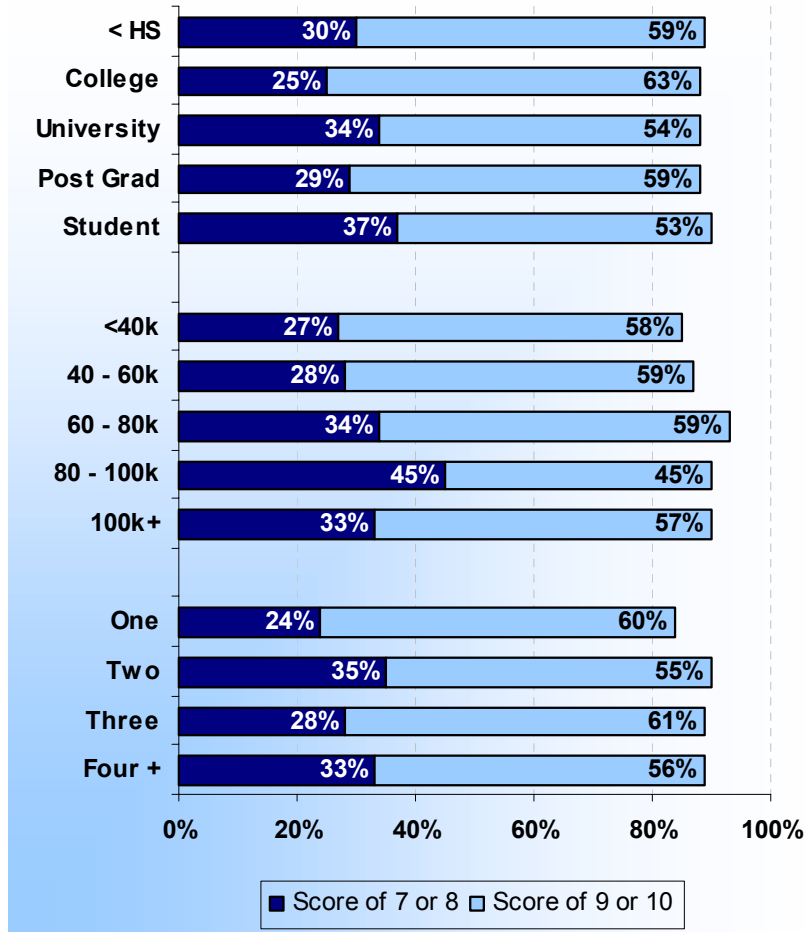


Question 1b: Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year

Base: Those who have done unpaid volunteer work in the past 12 months (n=885)



Enjoyment of Volunteer Experience (Top 4 Box Scores)



Question 1b: Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year

Base: Those who have done unpaid volunteer work in the past 12 months (n=885)



Factors that Prevent Volunteerism



Factors that Prevent Individuals from Volunteering

- Canadians that have not volunteered over the past 12 months were asked to explain the factors that prevented them from doing so. By far the most dominant reason was a lack of time, or simply too busy, as mentioned by 65% of respondents. Other common factors preventing participation included health factors (9%), not being asked to volunteer (7%) and a lack of interest in volunteering (3%).

	Total	British Columbia	Alberta	Manitoba / Sask	Ontario	Quebec	Atlantic Provinces
Did not have enough time / Too busy	65%	68%	68%	55%	67%	65%	62%
Health issues/cancer/disability	9%	7%	7%	15%	10%	8%	9%
Had not been personally asked	7%	6%	6%	12%	6%	7%	9%
No interest	6%	5%	5%	5%	5%	9%	3%
Age (general)	3%	5%	5%	6%	3%	2%	3%
Did not think of doing it	3%	1%	5%	3%	5%	2%	1%
Unwilling to make commitment	3%	3%	3%	2%	4%	2%	2%
Nothing to volunteer in/none available	3%	3%	2%	5%	2%	1%	7%
Other	4%	8%	2%	2%	4%	2%	2%
Don't know	4%	3%	2%	5%	4%	3%	3%

Note: "Total" mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?

Base: Canadians not having volunteered over the past 12 months (n=1,131)



Factors that Prevent Individuals from Volunteering

- Across specific segments of the population, women were more likely to mention health as a factor compared to men, who were more likely to say they were not asked, they had no interest in volunteering and they had not thought of volunteering.
- Across age groups, respondents over 55 years old were most likely to attribute health factors as an impediment to volunteering (21%) while younger Canadians were more likely to indicate that they had not been asked or that they did not think of volunteering.

	Gender		Age					Language	
	Men	Women	18 – 24	25-34	35 - 44	45 - 54	55+	French	English
Did not have enough time / Too busy	63%	67%	70%	75%	80%	68%	44%	65%	65%
Health issues/cancer/disability	7%	11%	--	4%	2%	11%	21%	9%	9%
Had not been personally asked	9%	5%	10%	6%	5%	6%	7%	7%	7%
No interest	9%	4%	5%	4%	7%	6%	8%	9%	5%
Age (general)	2%	4%	--	--	--	--	11%	2%	4%
Did not think of doing it	5%	1%	8%	6%	1%	2%	1%	2%	4%
Unwilling to make the commitment	2%	4%	4%	1%	2%	2%	4%	2%	3%
Nothing to volunteer in	4%	2%	4%	2%	2%	4%	2%	1%	3%
Other	4%	3%	1%	7%	1%	2%	4%	2%	4%
Don't know	4%	4%	2%	5%	2%	2%	6%	3%	4%

Note: "Total" mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?

Base: Canadians not having volunteered over the past 12 months (n=1,131)



Factors that Prevent Individuals from Volunteering

- Across education segments, those with at least a college education were more likely to feel they did not have enough time compared to those with no more than a high school education. This latter segment was more likely than those having attained higher education to indicate age as a factor.

	Level of Education				
	< High School	College	University	Post Graduate	Student
Did not have enough time / Too busy	60%	68%	68%	74%	73%
Health issues/cancer/disability	10%	10%	8%	9%	1%
Had not been personally asked	7%	7%	5%	1%	12%
No interest	6%	7%	6%	6%	3%
Age (general)	6%	1%	2%	1%	--
Did not think of doing it	2%	4%	5%	2%	3%
Unwilling to make commitment	3%	2%	4%	2%	3%
Nothing to volunteer in/none available	3%	1%	4%	1%	3%
Other	3%	4%	3%	3%	3%
Don't know	5%	3%	2%	1%	2%

Note: "Total" mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?

Base: Canadians not having volunteered over the past 12 months (n=1,131)



Factors that Prevent Individuals from Volunteering

- The likelihood of attributing a lack of time as a factor increases with the household income. As shown below, 58% of households earning \$40K or less mentioned a lack of time as a factor compared to 82% among those earning between \$80K and \$100K and 77% among those earning over \$100K. Health and age were relatively more important factors among those earning under \$40K compared to higher income brackets.

	Household Income				
	< \$40,000	\$40,000 – 60,000	\$60,000 – 80,000	\$80,000 – 100,000	\$100,000+
Did not have enough time / Too busy	58%	68%	73%	82%	77%
Health issues/cancer/disability	14%	7%	4%	1%	3%
Had not been personally asked	6%	7%	7%	2%	8%
No interest	7%	9%	3%	4%	6%
Age (general)	5%	2%	1%	--	--
Did not think of doing it	3%	3%	3%	1%	7%
Unwilling to make commitment	4%	1%	3%	2%	1%
Nothing to volunteer in/none available	3%	3%	1%	7%	2%
Other	4%	2%	6%	2%	2%
Don't know	4%	5%	3%	2%	2%

Note: "Total" mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?

Base: Canadians not having volunteered over the past 12 months (n=1,131)

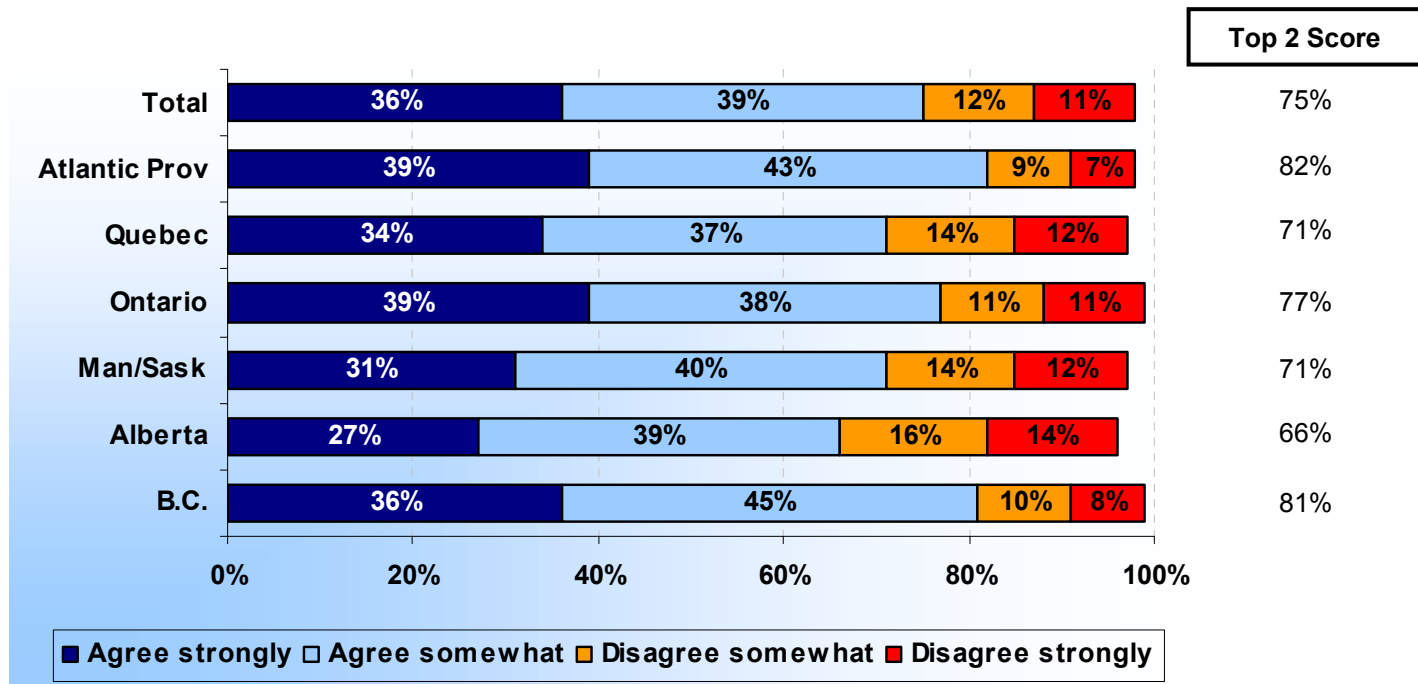


Views on Government Initiatives to Promote Volunteerism



Encouragement of Volunteerism by the Government

- There is strong support for initiatives the Government of Canada may put in place to encourage people to do volunteer work. Fully three-quarters of Canadians (75%) agree that the Government of Canada should be encouraging people to do volunteer work. More specifically, 36% strongly agree and 39% somewhat agree. Support is particularly strong in Atlantic Canada, in Ontario and in BC and lowest in Alberta.



Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (n=2,019)

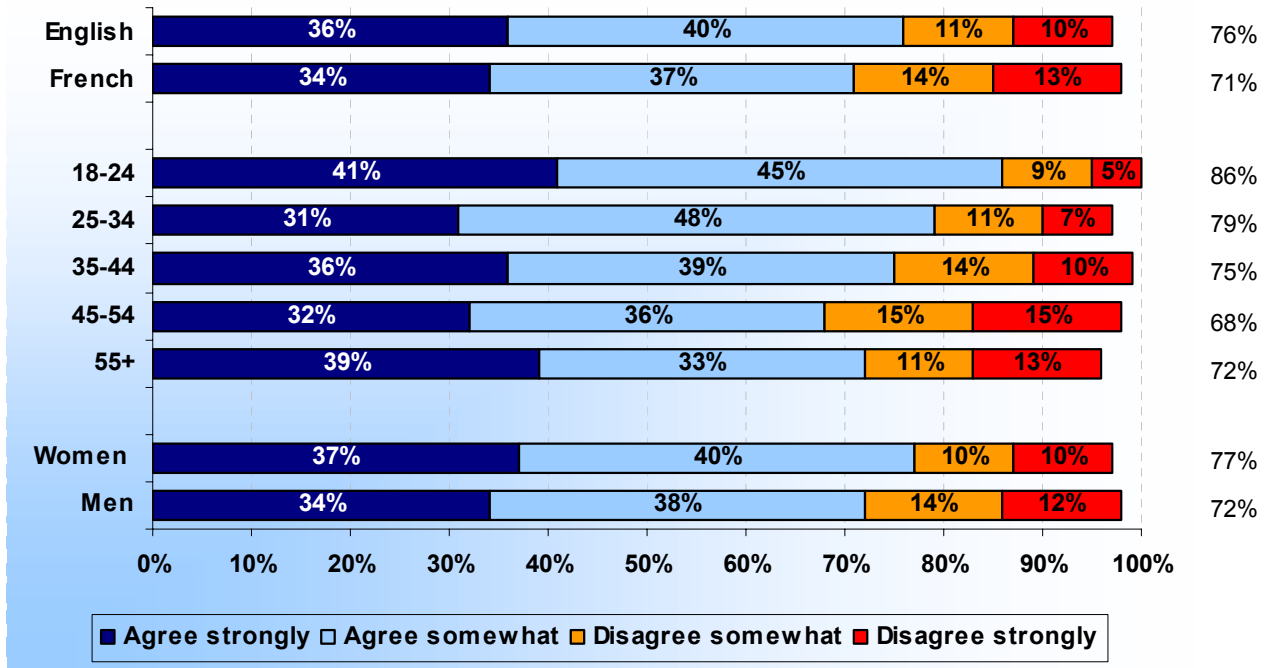


Encouragement of Volunteerism by the Government

- Overall support for this type of initiative seemed to weaken with age. While 86% of Canadians between 18 and 24 years of age support the idea of the Government encouraging people to volunteer, the notion only garnered support among two-thirds (68%) of those between 45 and 54 and 72% among those over 55 years of age.

Top 2 Score

- Although women were more supportive of the Government getting involved in such a way (77%) compared to men, male support remains fairly strong overall (72%).



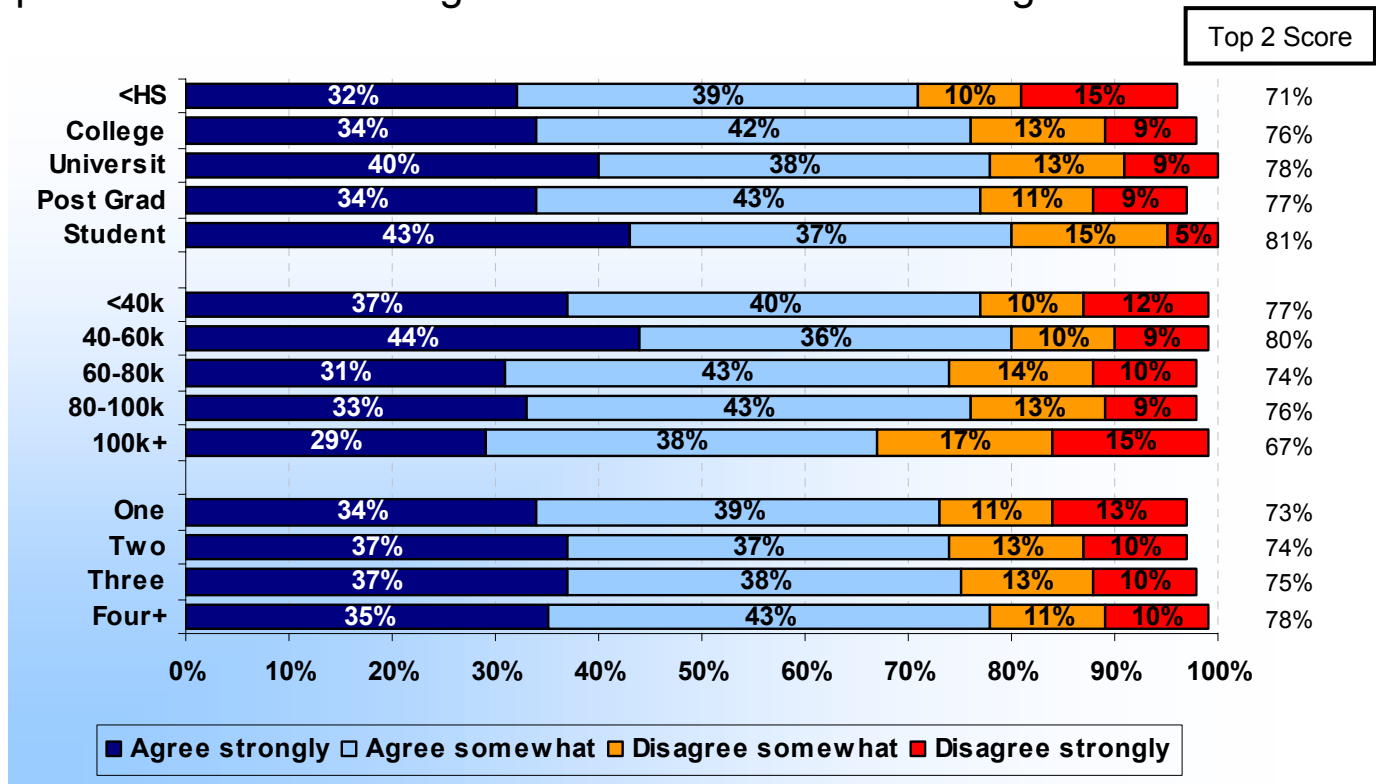
Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (n=2,019)



Encouragement of Volunteerism by the Government

- Relatively strong pockets of support for having the Government of Canada encouraging people to volunteer existed among students and households earning between \$40-\$60K.
- There was less support for this idea among those with no more than a high school education and among households earning over \$100K per year.



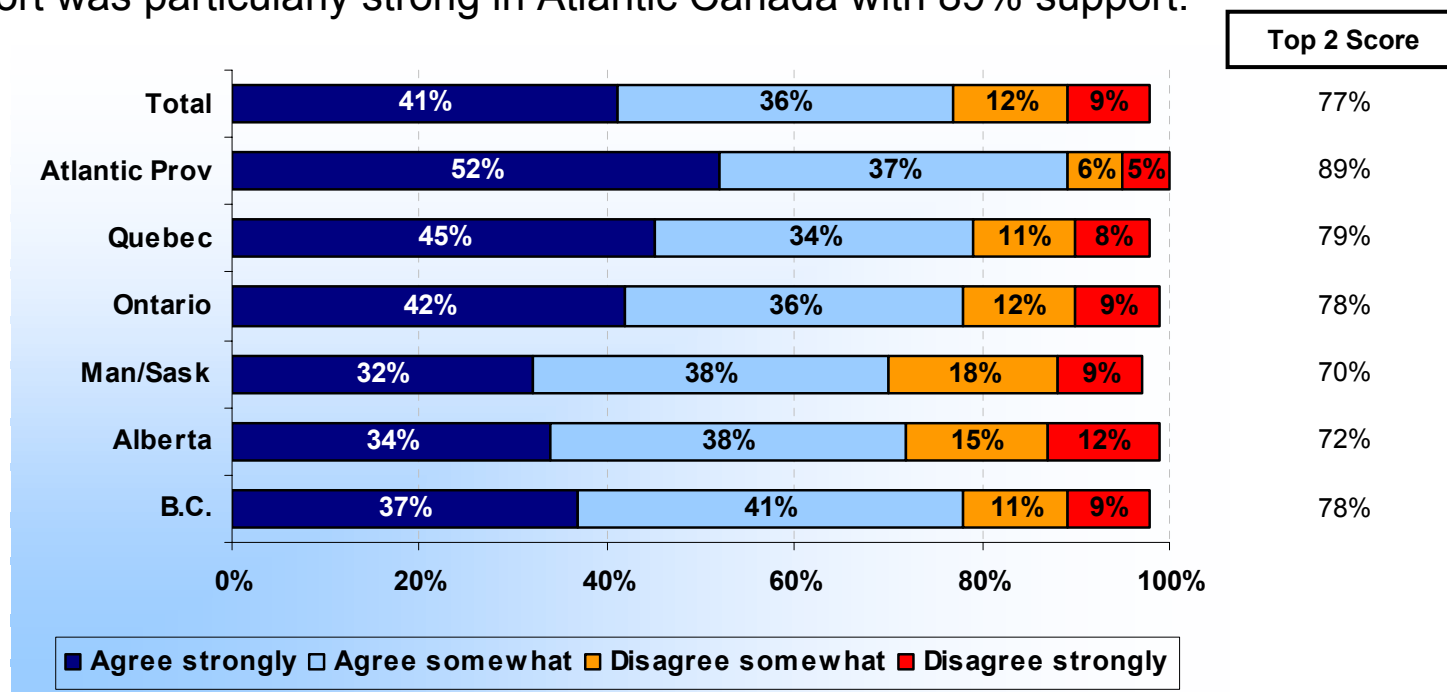
Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (n=2,019)



Government Support to Help Voluntary Sector Organizations

- Canadians were also asked if the Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers. Support for this proposition was just as strong as it was for the previous one. In this case, 41% strongly agree with this idea and 36% somewhat agree, representing an overall support score of 77%. Support was particularly strong in Atlantic Canada with 89% support.



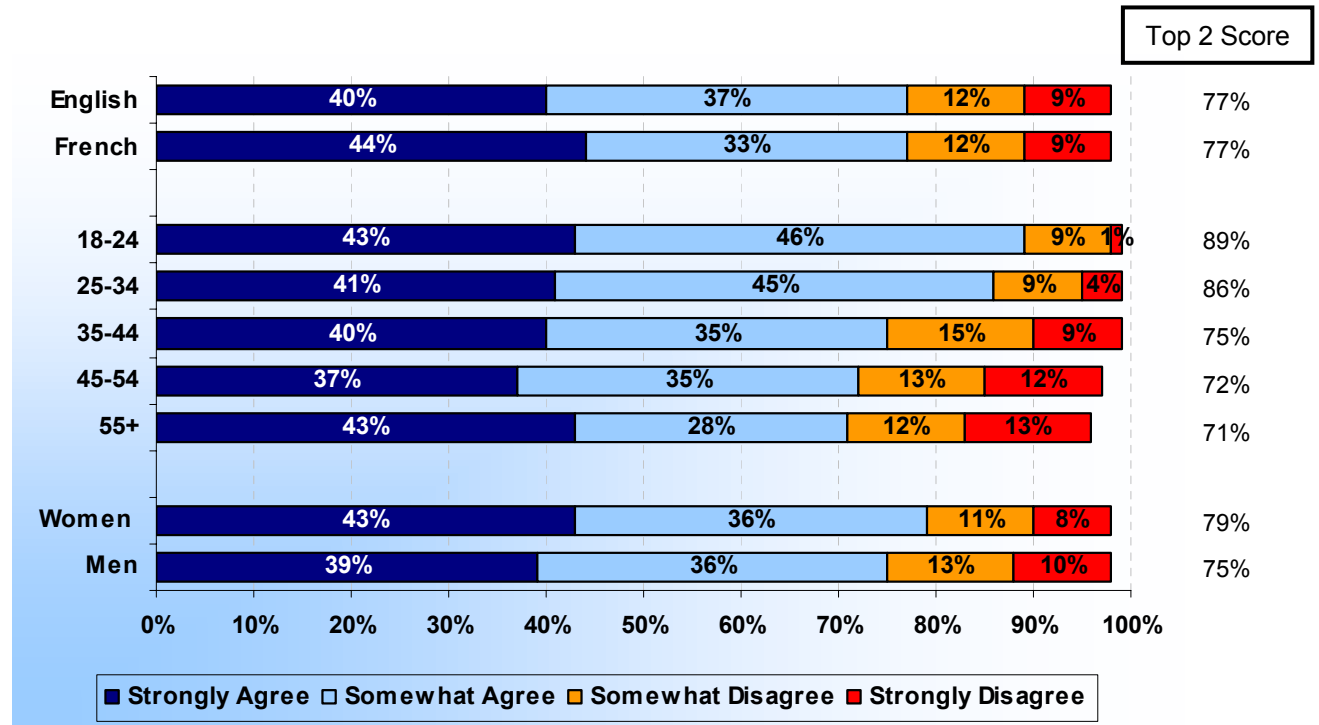
Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,019)



Government Support to Help Voluntary Sector Organizations Canada

- Overall support for this type of initiative also seemed to weaken with age. While 89% of Canadians between 18 and 24 years of age support this method of helping voluntary sector organizations, it only garnered support among 72% among those over 45 years of age.
- Men and women were equally supportive of this idea as were Anglophones and Francophones.



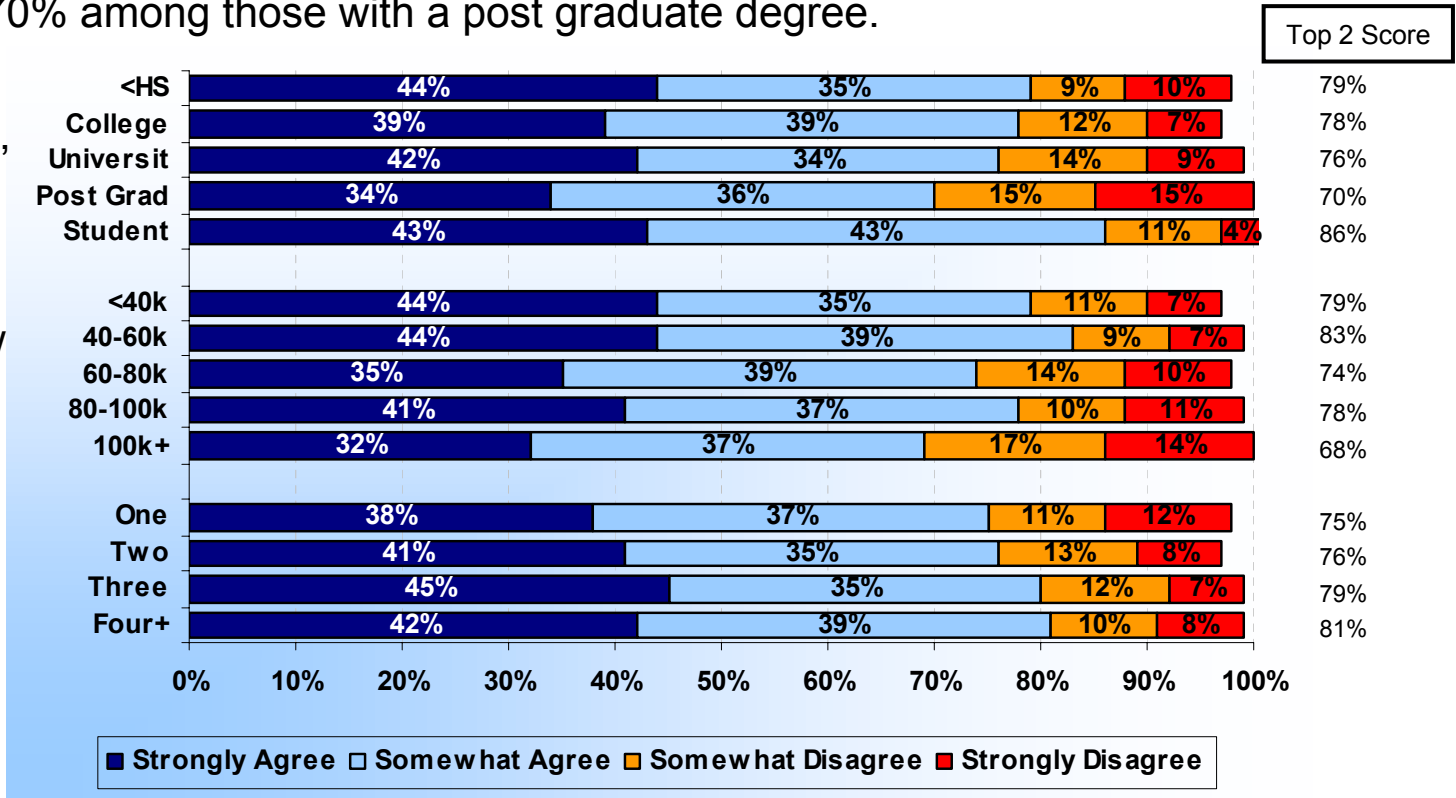
Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,019)



Government Support to Help Voluntary Sector Organizations

- Overall support for this type of initiative also seemed to weaken with education level attained. Support among those with no more than a high school degree was 79% compared to 70% among those with a post graduate degree.
- Similar to the previous point, support was high among students (86%) and low among households earning over \$100K (68%).



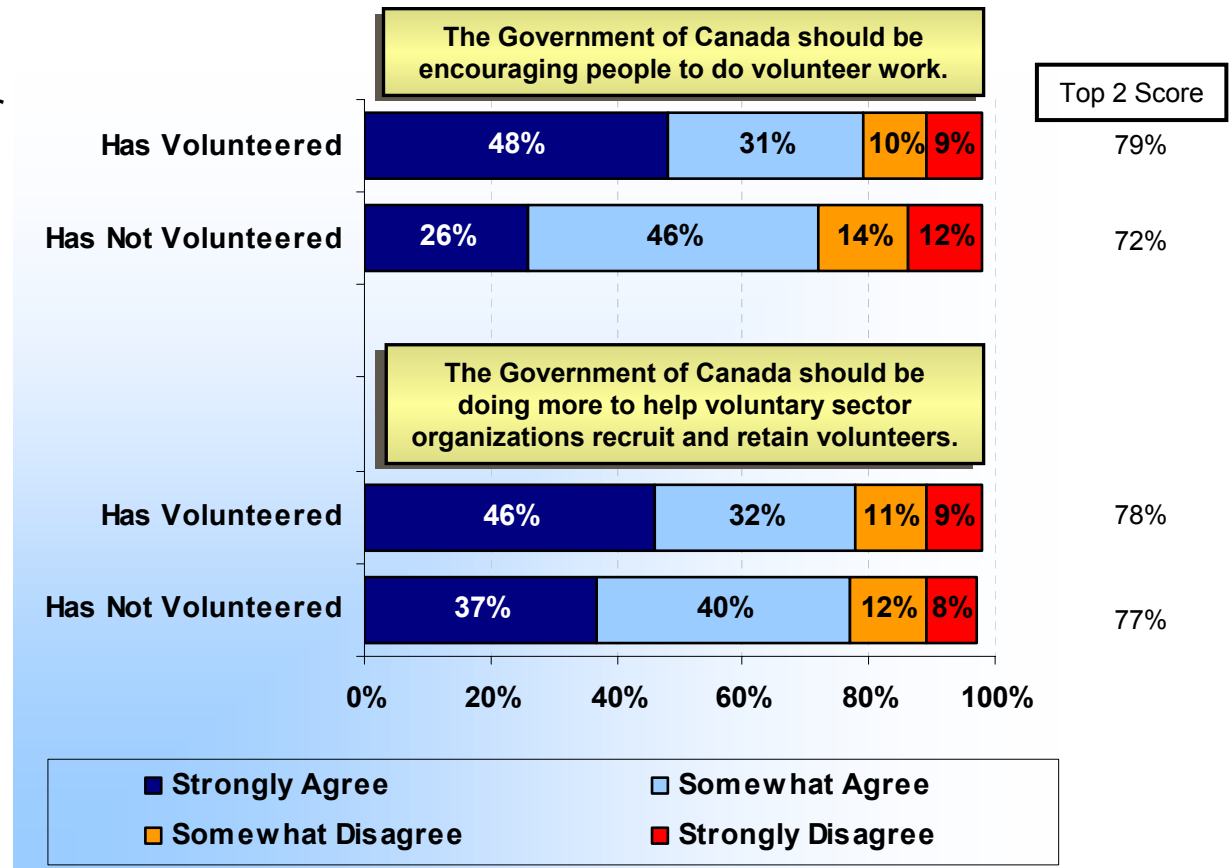
Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,019)



Support for Initiatives Based on Recent Volunteering

- Predictably, support for the initiatives does differ based on whether or not the respondent has volunteered over the past 12 months.
- While overall support is similar between those who have and those who have not volunteered, support is “stronger” among volunteers as seen in the proportion that “strongly agree” with each statement.



Question 3: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree... a) The Government of Canada should be encouraging people to do volunteer work. b) The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,019)



Appendix A:

English and French Survey

CVI Omnibus Survey - November 2004

1. In the past 12 months, did you do any unpaid volunteer work for any community organization?

Yes	1	
No	2	SKIP TO Q2
Don't know	9	SKIP TO Q3

1b. Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year.

Didn't enjoy it at all					Enjoyed it very much				
1	2	3	4	5	6	7	8	9	10
DK/ REFUSE					99				

ASK Q2 ONLY IF Q1=2

2. What were the factors that prevented you from volunteering over the past 12 months? **DO NOT READ LIST – ACCEPT ALL THAT APPLY**

Did not have enough time / Too busy	1
Unwilling to make the commitment	2
Had not been personally asked	3
No interest	4
Did not think of doing it	5
Other (Specify)	77
Don't know / Can't think of a reason	99

3. Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree ¹.
- a. The Government of Canada should be encouraging people to do volunteer work.
 - b. The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Strongly agree	1
Somewhat agree	2
Somewhat disagree	3
Strongly disagree	4
Don't know/ No response	9 (DO NOT READ)

1. Final questions identical to those asked in 2001 and 2002 with an agreement scale (strongly agree, somewhat agree, somewhat disagree, strongly agree, don't know/no response).

Questionnaire Omnibus CVI - Novembre 2004

1. Au cours des 12 derniers mois, avez-vous fait du bénévolat auprès d'un organisme communautaire?

Oui	1	
Non	2	PASSEZ A Q2
Ne sais pas	9	PASSEZ A Q3

1b. À l'aide d'une échelle de 1 à 10, où 1 signifie que vous n'avez pas du tout aimé et 10 signifie que vous avez beaucoup aimé, comment évalueriez-vous votre expérience globale quant au bénévolat que vous avez fait au cours de l'année dernière?

N'a pas du tout aimé					A beaucoup aimé				
1	2	3	4	5	6	7	8	9	10
					NSP/ REFUSE 99				

DEMANDER Q2 SEULEMENT SI Q1=2

2. Qu'est-ce qui vous a empêché de faire du bénévolat? **NE PAS LIRE LA LISTE – ACCEPTÉZ TOUTES LES REPONSES**

N'a pas eu le temps / Trop occupé	1
Pas prêt(e) à prendre cet engagement	2
On ne lui a jamais demandé	3
Pas d'intérêt à le faire	4
N'y a pas pensé	5
Autre (Spécifier)	77
Ne sais pas / Ne peux pas penser à une raison	99

3. Dans quelle mesure êtes-vous en accord avec les énoncés suivants. Diriez-vous que vous êtes fortement en accord, passablement en accord, passablement en désaccord ou fortement en désaccord?
- a. Le Gouvernement du Canada devrait encourager les gens à faire du bénévolat.
 - b. Le Gouvernement du Canada devrait faire davantage pour aider les organismes bénévoles à recruter et retenir des bénévoles.

Fortement en accord	1
Passablement en accord	2
Passablement en désaccord	3
Fortement en désaccord	4
Ne sais pas/ Pas de réponse	9 (DO NOT READ)



Appendix B:

Data Tables

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C1. In the past 12 months, did you do any unpaid volunteer work for any community organization?
 BASE: Representative Adults
 BANNER 1

	Region							Gender		Age Group					Employment					Language		
	Total	Atl.	Que.	Ont.	Man. / Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home- maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
Weighted 'n'	2,019	165	509	755	143	183	264	977	1,042	266	399	384	396	559	267	1,022	128	349	100	123	1,534	485
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	206	502	651	204	203	253	1,004	1,015	201	310	431	451	609	268	1,004	129	380	80	124	1,538	481
Yes	870	77	154	341	75	93	131	394	477	115	145	177	186	239	126	422	44	160	50	55	726	144
	43%	47%	30%	45%	52%	51%	49%	40%	46%	43%	36%	46%	47%	43%	47%	41%	35%	46%	50%	45%	47%	30%
		C		C	C	C	C		H			K	K		Q			Q	Q		V	
No	1,145	88	355	411	68	90	134	583	562	151	253	206	210	320	140	599	84	189	50	67	805	341
	57%	53%	70%	54%	48%	49%	51%	60%	54%	57%	63%	54%	53%	57%	53%	59%	65%	54%	50%	55%	52%	70%
			BDEFG					I			LM					ORS						U
Don't know/Refused	3	-	-	3	-	-	-	1	3	-	2	2	-	-	1	2	-	-	-	-	3	-
	*%			*%				*%	*%		*%	*%			*%	*%					*%	

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C1. In the past 12 months, did you do any unpaid volunteer work for any community organization?
 BASE: Representative Adults
 BANNER 2

	CMA/NON-CMA		Household Income					Highest Level of Education					Marital Status			Household Size				
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Weighted 'n'	2,019	1,252	767	738	404	339	147	197	695	457	496	135	208	539	1,141	318	394	627	380	607
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	1,205	814	733	407	338	145	199	730	444	509	142	164	471	1,189	337	404	646	361	597
Yes	870	514	357	284	179	165	70	96	220	185	257	84	109	220	505	138	145	279	154	288
	43%	41%	47%	38%	44%	49%	48%	49%	32%	41%	52%	62%	52%	41%	44%	43%	37%	45%	40%	47%
			B			D		D		I	IJ	IJK	IJ					Q		QS
No	1,145	737	408	454	225	174	76	100	476	271	238	50	99	320	632	180	249	346	226	317
	57%	59%	53%	61%	56%	51%	52%	51%	68%	59%	48%	37%	48%	59%	55%	57%	63%	55%	60%	52%
		C		FGH					JKLM	KLM	L						RT		T	
Don't know/Refused	3	2	2	1	-	-	1	2	-	1	2	1	-	-	3	-	-	2	-	2
	*%	*%	*%	*%			1%	1%		*%	*%	1%			*%			*%		*%

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C1B. How would you rate your overall volunteering experience in the past year?
 BASE: Those who have done unpaid volunteer work in the past 12 months
 BANNER 1

	Region					Gender				Age Group					Employment					Language		
	Total	Atl.	Que.	Ont.	Man./Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
Weighted 'n'	870	77	154	341	75	93	131	394	477	115	145	177	186	239	126	422	44	160	50	55	726	144
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	885	98	150	300	103	106	128	414	471	87	112	197	217	263	129	422	44	176	41	57	743	142
10 - Enjoyed it very much	355	35	71	145	30	28	45	129	226	39	60	64	79	110	49	156	26	72	15	31	285	70
	41%	45%	46%	43%	40%	31%	35%	33%	47%	34%	42%	36%	43%	46%	39%	37%	58%	45%	30%	55%	39%	49%
		F	F	F					H					L			OPS			OPS		U
9	147	13	24	66	10	14	20	63	85	23	28	29	25	39	17	75	4	27	12	10	125	22
	17%	17%	15%	19%	14%	15%	15%	16%	18%	20%	19%	17%	14%	16%	14%	18%	8%	17%	25%	17%	17%	15%
																Q			Q			
8	182	20	26	58	12	26	39	94	88	24	32	45	48	31	28	98	5	25	15	8	158	23
	21%	25%	17%	17%	16%	28%	30%	24%	18%	21%	22%	25%	26%	13%	22%	23%	12%	16%	30%	15%	22%	16%
						CDE	CDE					N	N			R			Q			
7	88	6	17	36	9	10	10	48	40	11	13	18	19	27	16	48	2	13	5	5	73	16
	10%	8%	11%	11%	13%	11%	8%	12%	8%	9%	9%	10%	10%	11%	13%	11%	4%	8%	10%	9%	10%	11%
															Q	Q						
6	35	1	4	12	6	6	6	19	16	8	7	5	6	9	7	22	1	5	-	1	33	2
	4%	2%	3%	4%	8%	6%	5%	5%	3%	7%	5%	3%	3%	4%	5%	5%	2%	3%		2%	5%	1%
																					V	
5	39	2	8	13	3	5	8	25	14	5	1	10	7	16	7	14	2	12	1	1	31	8
	4%	3%	5%	4%	4%	5%	6%	6%	3%	4%	1%	6%	4%	7%	6%	3%	4%	8%	2%	2%	4%	5%
								I				K		K				P				
4	5	-	1	2	1	2	-	4	1	-	1	2	-	2	2	-	1	1	-	-	4	1
	1%		1%	1%	1%	2%		1%	1%		1%	1%		1%	2%		2%	1%			1%	1%
3	6	-	1	3	1	-	1	4	2	1	2	1	1	1	-	5	-	1	-	-	5	1
	1%		1%	1%	1%		1%	1%	1%	1%	1%	1%	1%	1%		1%		1%			1%	1%
2	3	-	1	-	1	1	-	1	2	-	-	2	-	1	-	1	-	1	1	-	2	1
	1%		1%		1%	1%		1%	1%			1%		1%		1%		1%	2%		1%	1%
1 - Didn't enjoy it very much	8	-	-	5	2	1	-	6	2	5	-	-	-	2	-	3	3	2	-	-	8	-
	1%			1%	3%	1%		1%	1%	4%				1%		1%	6%	1%			1%	
Don't know/Refused	3	1	1	1	-	-	-	1	2	-	-	-	1	1	-	1	2	-	-	-	2	1
	1%	1%	1%	1%				1%	1%				1%	1%		1%	4%				1%	1%
MEAN	8.5	8.9	8.7	8.6	8.2	8.2	8.5	8.2	8.8	8.2	8.7	8.4	8.7	8.6	8.4	8.5	8.6	8.5	8.5	9.1	8.5	8.7
		EFG	F						H	J	J		J							OPR		

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C1B. How would you rate your overall volunteering experience in the past year?
BASE: Those who have done unpaid volunteer work in the past 12 months
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Weighted 'n'	870	514	357	284	179	165	70	96	220	185	257	84	109	220	505	138	145	279	154	288
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	885	501	384	283	183	167	71	101	238	187	267	91	86	184	547	146	148	288	153	292
10 - Enjoyed it very much	355	208	147	113	73	65	25	38	104	88	83	35	35	72	214	66	55	117	68	113
	41%	41%	41%	40%	40%	39%	36%	40%	47% KM	48% KM	32%	42%	32%	33%	42% N	48% N	38%	42%	44%	39%
9	147	87	61	50	34	33	6	17	27	29	54	14	23	44	80	22	33	37	26	50
	17%	17%	17%	18%	19% G	20% G	9%	18%	12%	15%	21% I	17%	21%	20%	16%	16%	23% R	13%	17%	17%
8	182	104	78	55	38	34	21	20	41	29	57	19	32	45	110	24	22	62	30	68
	21%	20%	22%	19%	21%	21%	30%	21%	19%	15%	22%	23%	29% J	21%	22%	17%	15%	22%	20%	24% Q
7	88	55	33	23	12	21	11	11	25	18	31	5	8	21	56	11	13	37	13	26
	10%	11%	9%	8%	7%	13%	15%	12%	11%	10%	12%	6%	8%	10%	11%	8%	9%	13%	8%	9%
6	35	30	5	10	7	8	5	5	7	5	14	5	4	14	18	3	6	12	6	11
	4%	6% C	2%	4%	4%	5%	7%	5%	3%	3%	6%	6%	4%	6%	4%	2%	4%	4%	4%	4%
5	39	21	17	21	11	-	1	3	11	12	10	3	3	11	18	10	10	11	7	11
	4%	4%	5%	7% G	6% G	-	1%	3%	5%	7%	4%	3%	2%	5%	4%	7%	7%	4%	4%	4%
4	5	2	3	4	-	-	1	-	1	1	2	1	1	1	4	-	-	1	1	3
	1%	*%	1%	1%	-	-	1%	-	*%	1%	1%	1%	1%	*%	1%	-	-	*%	1%	1%
3	6	3	3	-	3	3	-	-	1	1	3	1	-	4	1	1	5	-	1	-
	1%	1%	1%	-	1%	2%	-	-	*%	*%	1%	1%	-	2%	*%	1%	3%	-	1%	-
2	3	2	1	2	-	-	-	1	1	1	-	-	1	1	2	-	-	2	-	1
	*%	*%	*%	1%	-	-	-	1%	*%	1%	-	-	1%	*%	*%	-	-	1%	-	*%
1 - Didn't enjoy it very much	8	1	7	4	2	2	-	-	4	-	1	-	3	6	2	-	1	-	1	6
	1%	*%	2% B	1%	1%	1%	-	-	2%	-	*%	-	3%	3%	*%	-	*%	-	1%	2%
Don't know/Refused	3	1	2	3	-	-	-	-	-	2	1	-	-	2	-	1	2	-	1	-
	*%	*%	*%	1%	-	-	-	-	-	1%	*%	-	-	1%	-	1%	1%	-	1%	-
MEAN	8.5	8.6	8.5	8.4	8.5	8.6	8.4	8.6	8.6	8.7	8.4	8.6	8.3	8.2	8.6 N	8.8 N	8.4	8.6	8.6	8.5

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C2. What were the factors which prevented you from volunteering?
 BASE: Those who have not done any unpaid volunteer work in the past 12 months
 BANNER 1

	Region							Gender		Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man./Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)	
Student/school	11 1%	-	2 1%	6 1%	-	3 3%	-	7 1%	4 1%	8 5%	2 1%	1 *	-	-	2 1%	4 1%	1 1%	-	4 9%	-	9 1%	2 1%	
Not one that interests me (general)	9 1%	2 2%	4 1%	1 *	-	1 1%	1 1%	3 1%	6 1%	2 1%	2 1%	4 2%	-	1 *	1 1%	7 1%	1 1%	-	-	-	5 1%	4 1%	
Live outside city/too far away (general)	9 1%	1 1%	-	4 1%	2 3%	-	2 1%	6 1%	3 1%	3 2%	-	1 *	2 1%	3 1%	-	3 *	3 3%	3 2%	-	1 1%	9 1%	-	
Other	40 4%	2 2%	8 2%	17 4%	1 2%	2 2%	11 CEF	21 8%	19 3%	1 1%	17 JLM	3 1%	4 2%	14 JL	6 4%	13 2%	1 1%	10 5%	3 5%	8 11%	34 4%	6 2%	
Don't know/Can't think of a reason	42 4%	3 3%	11 3%	18 4%	4 5%	2 2%	4 3%	21 4%	21 4%	4 2%	11 5%	5 2%	3 2%	19 LM	6 4%	15 2%	2 2%	16 PQT	1 8%	1 3%	1 1%	32 4%	10 3%

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C2. What were the factors which prevented you from volunteering?
BASE: Those who have not done any unpaid volunteer work in the past 12 months
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Weighted 'n'	1,145	737	408	454	225	174	76	100	476	271	238	50	99	320	632	180	249	346	226	317
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	1,131	703	428	449	224	171	73	97	492	256	241	50	78	287	639	191	256	357	208	303
Do not have enough time/ Too busy	747	493	254	264	152	127	63	76	287	185	163	37	72	225	433	83	137	207	162	236
	65%	67%	62%	58%	68%	73%	82%	77%	60%	68%	68%	74%	73%	70%	68%	46%	55%	60%	72%	74%
					D	D	DE	D		I	I	I	I	P	P				QR	QR
Health issues/cancer/ disability (general)	104	60	44	64	16	7	1	3	48	27	20	5	1	10	57	34	37	33	15	17
	9%	8%	11%	14%	7%	4%	1%	3%	10%	10%	8%	9%	1%	3%	9%	19%	15%	10%	7%	5%
				EFGH	G				M	M	M				N	NO	ST	T		
Had not been personally asked	77	47	31	27	16	12	1	8	34	19	12	1	12	30	32	15	15	24	20	17
	7%	6%	8%	6%	7%	7%	2%	8%	7%	7%	5%	1%	12%	9%	5%	8%	6%	7%	9%	5%
				G	G	G	G	G	L	L		L	O							
No interest	71	51	21	30	20	6	3	6	31	20	14	3	3	19	43	9	14	32	14	11
	6%	7%	5%	7%	9%	3%	4%	6%	6%	7%	6%	6%	3%	6%	7%	5%	6%	9%	6%	4%
					F													T		
Age (general)	38	21	17	25	5	2	-	-	27	4	4	1	-	2	15	22	21	13	4	-
	3%	3%	4%	5%	2%	1%			6%	1%	2%	1%		1%	2%	12%	8%	4%	2%	
				EF					JKL						N	NO	RS			
Did not think of doing it	37	31	7	13	6	5	1	7	11	10	12	1	3	17	20	-	6	13	8	10
	3%	4%	2%	3%	3%	3%	1%	7%	2%	4%	5%	2%	3%	5%	3%		2%	4%	3%	3%
		C																		
Unwilling to make the commitment	33	23	9	16	3	5	2	1	15	5	9	1	3	8	14	10	8	9	6	9
	3%	3%	2%	4%	1%	3%	2%	1%	3%	2%	4%	2%	3%	2%	2%	6%	3%	3%	3%	3%
Nothing to volunteer in/ none available	30	17	13	14	6	1	6	2	14	3	10	1	3	9	17	3	7	11	6	7
	3%	2%	3%	3%	3%	1%	7%	2%	3%	1%	4%	1%	3%	3%	3%	2%	3%	3%	3%	2%
				F			F			J										
Don't want/like to (general)	19	16	3	7	6	3	-	-	9	4	3	-	3	7	7	4	5	5	3	5
	2%	2%	1%	1%	2%	2%			2%	1%	1%		3%	2%	1%	2%	2%	2%	1%	2%
		C																		
Do/done enough/already volunteer	16	11	6	5	3	2	3	1	7	2	5	2	-	2	7	7	6	6	3	1
	1%	1%	1%	1%	1%	1%	4%	1%	2%	1%	2%	4%		1%	1%	4%	2%	2%	1%	*%
															N					
Take care of person with health problem	12	5	7	8	2	1	-	-	8	3	1	-	-	2	8	3	5	5	1	1
	1%	1%	2%	2%	1%	1%			2%	1%	*%			*%	1%	2%	2%	2%	1%	*%

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Table C2 Page 8
 (Continued)

C2. What were the factors which prevented you from volunteering?
 BASE: Those who have not done any unpaid volunteer work in the past 12 months
 BANNER 2

	CMA/NON-CMA		Household Income					Highest Level of Education					Marital Status			Household Size					
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	
Student/school	11 1%	7 1%	4 1%	6 1%	3 1%	1 1%	-	1 1%	-	1 *%	1 *%	-	9 10% JK	8 2% O	3 *%	1 *%	-	2 1%	3 2%	5 1%	4 1%
Not one that interests me (general)	9 1%	7 1%	3 1%	4 1%	3 1%	-	1 2%	1 1%	1 *%	7 3% IK	1 *%	-	-	2 1%	6 1%	1 *%	2 1%	3 1%	2 1%	2 1%	2 1%
Live outside city/too far away (general)	9 1%	1 *%	7 2% B	5 1%	2 1%	-	1 1%	1 1%	4 1%	2 1%	1 *%	-	1 2%	4 1%	4 1%	1 1%	1 1%	3 1%	-	5 2%	
Other	40 4%	24 3%	16 4%	17 4%	5 2%	11 6%	1 2%	2 2%	16 3%	12 4%	6 3%	2 3%	3 3%	6 2%	26 4% N	7 4%	9 4%	14 4%	7 3%	10 3%	
Don't know/Can't think of a reason	42 4%	24 3%	18 4%	19 4%	11 5%	5 3%	1 2%	2 2%	26 5% KL	7 3%	6 2%	1 1%	2 2%	12 4%	20 3%	9 5%	14 6% S	12 4%	4 2%	12 4%	

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C3. Agree/Disagree: The Government of Canada should be encouraging people to do volunteer work.
 BASE: Representative Adults
 BANNER 1

	Region				Gender				Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man. / Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
Weighted 'n'	2,019	165	509	755	143	183	264	977	1,042	266	399	384	396	559	267	1,022	128	349	100	123	1,534	485
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	206	502	651	204	203	253	1,004	1,015	201	310	431	451	609	268	1,004	129	380	80	124	1,538	481
Agree strongly	721	64	175	295	45	49	94	331	389	109	126	137	126	218	89	354	49	132	46	42	555	165
	36%	39%	34%	39%	31%	27%	36%	34%	37%	41%	31%	36%	32%	39%	33%	35%	38%	38%	46%	34%	36%	34%
		F	F	F			F			KM				KM					O			
Agree somewhat	794	71	190	285	57	72	120	374	420	120	192	150	144	182	104	415	56	112	36	60	613	182
	39%	43%	37%	38%	40%	39%	45%	38%	40%	45%	48%	39%	36%	33%	39%	41%	44%	32%	36%	49%	40%	37%
					C					MN	LMN	N				R	R			R		
Disagree somewhat	244	15	72	81	20	30	26	140	104	23	45	54	60	60	40	121	5	45	15	12	175	69
	12%	9%	14%	11%	14%	16%	10%	14%	10%	9%	11%	14%	15%	11%	15%	12%	4%	13%	15%	10%	11%	14%
			B		B			I			J	JN		Q	Q		Q	Q				
Disagree strongly	218	12	63	79	17	26	20	117	101	14	28	40	60	74	29	119	14	42	2	6	156	62
	11%	7%	12%	11%	12%	14%	8%	12%	10%	5%	7%	10%	15%	13%	11%	12%	11%	12%	2%	5%	10%	13%
			BG		BG						J	JKL	JK	ST	ST	S	ST					
Don't know/Refused	42	3	9	15	4	6	5	15	27	-	8	4	6	24	4	13	3	17	-	3	35	7
	2%	2%	2%	2%	3%	3%	2%	2%	3%		2%	1%	1%	4%	2%	1%	2%	5%		3%	2%	2%
														KLM				OP				
Agree - NET	1,515	135	365	580	102	121	213	706	809	229	317	287	271	400	193	769	105	244	82	102	1,168	347
	75%	82%	72%	77%	71%	66%	81%	72%	78%	86%	80%	75%	68%	72%	72%	75%	82%	70%	82%	83%	76%	72%
		CEF		F			CEF		H	LMN	MN	M				OR			R	OPR	V	
Disagree - NET	462	27	135	161	37	56	46	256	205	37	74	93	120	135	69	240	19	88	18	18	331	131
	23%	16%	27%	21%	26%	31%	17%	26%	20%	14%	18%	24%	30%	24%	26%	23%	15%	25%	18%	15%	22%	27%
			BDG		BG	BDG		I			J	JKN	J	QT	QT	QT		QT				U

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C3. Agree/Disagree: The Government of Canada should be encouraging people to do volunteer work.
BASE: Representative Adults
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Weighted 'n'	2,019	1,252	767	738	404	339	147	197	695	457	496	135	208	539	1,141	318	394	627	380	607
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	1,205	814	733	407	338	145	199	730	444	509	142	164	471	1,189	337	404	646	361	597
Agree strongly	721	452	268	270	176	106	48	57	225	156	197	46	90	190	404	121	135	234	140	211
	36%	36%	35%	37%	44%	31%	33%	29%	32%	34%	40%	34%	43%	35%	35%	38%	34%	37%	37%	35%
					DFGH						I		IJ							
Agree somewhat	794	479	316	292	144	147	64	75	272	191	187	58	77	237	449	100	152	233	145	262
	39%	38%	41%	40%	36%	43%	43%	38%	39%	42%	38%	43%	37%	44%	39%	31%	39%	37%	38%	43%
					E									P	P					R
Disagree somewhat	244	161	82	77	42	46	20	34	72	58	65	14	30	70	143	29	44	80	51	67
	12%	13%	11%	10%	10%	14%	13%	17%	10%	13%	13%	11%	15%	13%	13%	9%	11%	13%	13%	11%
								DE												
Disagree strongly	218	132	86	86	37	34	13	30	105	41	44	13	11	38	121	55	52	63	38	61
	11%	11%	11%	12%	9%	10%	9%	15%	15%	9%	9%	9%	5%	7%	11%	17%	13%	10%	10%	10%
								E	JKLM						N	NO				
Don't know/Refused	42	28	14	13	6	5	3	1	22	10	4	4	-	4	24	13	11	17	6	7
	2%	2%	2%	2%	1%	1%	2%	*	3%	2%	1%	3%		1%	2%	4%	3%	3%	2%	1%
								K							N	N				
Agree - NET	1,515	931	584	562	320	254	112	132	497	347	383	104	167	427	853	220	287	467	284	473
	75%	74%	76%	76%	79%	75%	76%	67%	71%	76%	77%	77%	80%	79%	75%	69%	73%	74%	75%	78%
				H	H						I		I	P						
Disagree - NET	462	293	168	163	79	81	33	64	177	99	109	27	41	108	264	84	96	143	89	128
	23%	23%	22%	22%	19%	24%	22%	32%	25%	22%	22%	20%	20%	20%	23%	26%	24%	23%	23%	21%
								DEFG							N					

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C4. Agree/Disagree: The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.
BASE: Representative Adults
BANNER 1

	Region							Gender		Age Group					Employment					Language		
	Total	Atl.	Que.	Ont.	Man. / Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
Weighted 'n'	2,019	165	509	755	143	183	264	977	1,042	266	399	384	396	559	267	1,022	128	349	100	123	1,534	485
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	206	502	651	204	203	253	1,004	1,015	201	310	431	451	609	268	1,004	129	380	80	124	1,538	481
Agree strongly	831	85	226	314	45	62	97	383	448	116	165	155	149	243	101	416	63	145	45	50	615	215
	41%	52%	45%	42%	32%	34%	37%	39%	43%	43%	41%	40%	37%	43%	38%	41%	49%	42%	45%	41%	40%	44%
		DEFG	EF	EF													O					
Agree somewhat	734	60	172	270	55	69	108	356	377	121	178	133	137	159	95	391	45	94	44	57	573	160
	36%	37%	34%	36%	38%	38%	41%	36%	36%	46%	45%	35%	35%	28%	36%	38%	35%	27%	44%	46%	37%	33%
										LMN	LMN	N	N		R	R			R	R		
Disagree somewhat	237	10	57	88	25	27	30	127	110	25	34	56	53	67	30	121	9	52	9	11	181	56
	12%	6%	11%	12%	18%	15%	11%	13%	11%	9%	9%	15%	13%	12%	11%	12%	7%	15%	9%	9%	12%	12%
			B	B	BC	B						K	K					QT				
Disagree strongly	177	8	41	69	13	22	24	94	83	3	17	34	47	71	35	82	11	41	2	4	135	42
	9%	5%	8%	9%	9%	12%	9%	10%	8%	1%	4%	9%	12%	13%	13%	8%	8%	12%	2%	3%	9%	9%
			B	B	B	B					J	JK	JK	JK	PST	ST		PST				
Don't know/Refused	41	1	12	14	5	3	6	17	24	-	4	5	10	20	7	13	-	17	-	2	29	12
	2%	1%	2%	2%	3%	2%	2%	2%	2%		1%	1%	3%	4%	3%	1%		5%		1%	2%	2%
			B	B	B	B								KL				PT				
Agree - NET	1,564	145	399	584	100	131	205	739	825	237	343	288	286	402	196	807	108	239	88	107	1,189	376
	77%	88%	78%	77%	70%	72%	78%	76%	79%	89%	86%	75%	72%	72%	73%	79%	84%	68%	89%	87%	77%	77%
		CDEFG	E							LMN	LMN					R	OR		OPR	OPR		
Disagree - NET	413	18	98	157	38	48	53	221	192	29	51	91	100	138	64	202	20	93	11	14	316	97
	20%	11%	19%	21%	27%	26%	20%	23%	18%	11%	13%	24%	25%	25%	24%	20%	16%	27%	11%	12%	21%	20%
			B	B	BC	BC	B	I				JK	JK	JK	ST	ST		PQST				

DECIMA TELEVOX NATIONAL TELEPHONE OMNIBUS

C4. Agree/Disagree: The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.
 BASE: Representative Adults
 BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
Weighted 'n'	2,019	1,252	767	738	404	339	147	197	695	457	496	135	208	539	1,141	318	394	627	380	607
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED 'n'	2,019	1,205	814	733	407	338	145	199	730	444	509	142	164	471	1,189	337	404	646	361	597
Agree strongly	831	508	323	321	179	120	61	62	304	176	207	46	89	213	475	134	149	258	169	253
	41%	41%	42%	44%	44%	35%	41%	32%	44%	39%	42%	34%	43%	39%	42%	42%	38%	41%	45%	42%
				FH	FH				L											
Agree somewhat	734	448	286	261	157	131	55	72	243	179	168	48	89	235	397	96	146	217	131	238
	36%	36%	37%	35%	39%	39%	37%	37%	35%	39%	34%	36%	43%	44%	35%	30%	37%	35%	35%	39%
												K		OP						
Disagree somewhat	237	162	75	80	35	49	15	33	60	57	69	20	22	57	147	30	43	84	46	62
	12%	13%	10%	11%	9%	14%	10%	17%	9%	12%	14%	15%	11%	11%	13%	10%	11%	13%	12%	10%
		C				E		DE			I									
Disagree strongly	177	110	67	55	29	35	16	27	67	34	45	20	8	31	101	43	48	51	26	48
	9%	9%	9%	7%	7%	10%	11%	14%	10%	7%	9%	15%	4%	6%	9%	13%	12%	8%	7%	8%
								DE	M		M	JM			N	NO	ST			
Don't know/Refused	41	25	16	21	5	5	1	2	22	10	7	1	-	4	21	14	9	18	7	6
	2%	2%	2%	3%	1%	1%	1%	1%	3%	2%	1%	1%		1%	2%	5%	2%	3%	2%	1%
				EG					KL							NO		T		
Agree - NET	1,564	956	609	582	335	251	115	135	547	355	375	94	178	447	872	230	295	475	301	491
	77%	76%	79%	79%	83%	74%	78%	68%	79%	78%	76%	70%	86%	83%	76%	72%	75%	76%	79%	81%
				H	FH		H		L			IJKL		OP					QR	
Disagree - NET	413	272	142	135	64	83	31	60	127	91	114	40	30	88	247	73	90	135	72	110
	20%	22%	18%	18%	16%	25%	21%	31%	18%	20%	23%	29%	14%	16%	22%	23%	23%	22%	19%	18%
						DE		DE			IM	IJM			N	N				