



Canada Volunteerism Initiative teleVox Study

**Prepared for: The Department of Canadian
Heritage**

November 2005

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Research Objectives and Methodology

Research Objectives and Methodology

- The Department of Canadian Heritage wanted to measure the extent to which Canadians have volunteered over the past 12 months and whether or not it was a positive experience for them. They are also interested in understanding the primary obstacles to volunteering and whether or not Canadians feel the Government of Canada has a role to play in volunteerism in this country.
- Using Decima's weekly teleVox service, a national telephone survey was conducted with 2,068 Canadian households.
- Data collection was conducted from November 10th to the 20th, 2005.
- The associated statistical margin of error (at a 95% level of confidence) for each question asked to all respondents is $\pm 2.2\%$. For the question asked uniquely to volunteers, the margin of error is $\pm 3.4\%$ and for the question asked uniquely to those who have not volunteered, the margin of error is $\pm 2.8\%$.
- Results in this report have been provided for the following population subgroups: by region, language in which the survey was completed, age, gender, household income bracket, education level attained, Census Metropolitan Area vs. Non-CMA, number of people in the household and whether or not the respondent has volunteered in the past 12 months.
- Throughout the report, overall 2005 results are compared to results obtained in the 2004 study. In 2004, a total of 2,019 interviews were conducted nationally between November 11th and 21st. Unless otherwise indicated, the results in this report are from the 2005 study.

Research Objectives and Methodology

- The regional distribution of the 2005 interviews, along with their associated margins of error, are outlined below:

		<u>Error Interval</u>
Atlantic	222 interviews	+/- 6.6 %
Quebec	511 interviews	+/- 4.3 %
Ontario	653 interviews	+/- 3.8 %
Manitoba/Saskatchewan	203 interviews	+/- 6.9 %
Alberta	211 interviews	+/- 6.8 %
British Columbia	268 interviews	+/- 6.0 %
Total Canada	2,068 interviews	+/- 2.2 %

- It is important to note that the margins of error outlined in this section should be considered the maximum margins associated with affirmative responses of 50%. The margins of error will vary based on a variety of factors from question to question based on sample size and the actual percent to which the margin of error is being associated. For instance, the margin of error associated with a question where 50% of respondents answered in the affirmative will differ from a question where 15% of respondents answered in the affirmative (assuming the same sample size for both questions.)

Research Objectives and Methodology

- Within the regional quotas assigned for Quebec, Ontario and British Columbia, CMA (Census Metropolitan Area) quotas are introduced to maintain an adequate number of completed interviews in Canada's three largest markets; Toronto, Vancouver and Montreal.
- The data is weighted in tabulation to replicate actual population distribution by age and sex within region according to the 2001 Census data.
- This report features top-2-box scores. A top-2-box score represents the sum of the top two scaled responses in a question. For example, in an agreement question with a four-point scale (strongly agree, somewhat agree, somewhat disagree, and strongly disagree), the top-2-box score would represent the results of those that strongly agreed and somewhat agreed with the statement at hand.
- In some cases, the values in the top-2-box score fields in this report may differ slightly from those in the data tables (provided to the client). This slight discrepancy is attributable to rounding.

Executive Summary



Executive Summary

Objectives and Methodology

- The Department of Canadian Heritage wanted to measure the extent to which Canadians have volunteered over the past 12 months and whether or not it was a positive experience for them. They are also interested in understanding the primary obstacles to volunteering and whether or not Canadians feel the Government of Canada has a role to play in volunteerism in this country.
- Using Decima's weekly teleVox service, a national telephone survey was conducted with 2,068 Canadian households.
- Data collection was conducted from November 10th to the 20th, 2005.

Detailed Results

- Almost 4 in 10 Canadians (38%) have volunteered for a community organization within the past 12 months. This represents a 5% drop over the past year (2004 results showed 43% had volunteered). This general decrease in participation was consistent across all regions of the country with the most significant drop occurring in Alberta (where volunteerism decreased from 51% to 41%). Lower participation among younger Canadians, especially among 18 to 24 year olds, appears to be at the source of the overall decrease.
- A strong majority of volunteers enjoyed their volunteering experience. Using a 10-point scale where 10 meant they enjoyed their experience very much, 51% gave a rating of at least 9 out of 10 and 89% gave a rating of at least 7. These results are consistent with those seen in 2004.
- Among the 62% of Canadians that did not volunteer, the most dominant factor that impeded such activity was a lack of time or because they were too busy (55%). Other important factors included health, work or business commitments, or they do not have interest in volunteering.

Executive Summary

Detailed Results (continued)

- Canadians agree that the Government of Canada should be involved in supporting the volunteer sector in two specific ways:
 - 80% of Canadians agree that the Government of Canada should encourage people to do volunteer work (up from 75% in 2004), and,
 - 78% of Canadians agree that the Government of Canada should help volunteer sector organizations recruit and retain volunteers (consistent with the 77% seen in 2004).
- It is interesting to note that although only 38% of Canadians have volunteered over the past year, four in five continue to agree with Government initiatives in support of volunteering in Canada.

Sommaire



Sommaire

Objectifs et méthodologie

- Les objectifs du ministère du Patrimoine canadien étaient d'évaluer dans quelle mesure les Canadiens avaient fait du bénévolat au cours des 12 derniers mois et de découvrir si cette expérience s'était avérée positive ou négative pour eux. En outre, le ministère souhaitait comprendre les principaux obstacles au bénévolat et découvrir si les Canadiens croient que le gouvernement fédéral a un rôle à jouer dans le bénévolat au Canada.
- Par le biais du téléVox hebdomadaire de Décima, un sondage téléphonique à l'échelle nationale, 2 068 foyers canadiens se sont exprimés sur la question.
- La collecte de données a eu lieu du 10 au 20 novembre 2005.

Résultats détaillés

- Près de 4 Canadiens sur 10 (38 %) ont fait du bénévolat auprès d'un organisme communautaire au cours des 12 derniers mois, soit une baisse de 5% (les résultats de 2004 indiquaient que 43 % des Canadiens avaient fait du bénévolat). Cette baisse générale de la participation est constante partout au pays, mais la chute la plus importante a eu lieu en Alberta (où le bénévolat est passé de 51 % à 41 %). La plus faible participation des jeunes canadiens, particulièrement ceux de 18 à 24 ans, semble être à l'origine de la baisse.
- Une forte majorité de bénévoles ont aimé leur expérience. Sur une échelle de 10 points, où 10 indiquait qu'ils avaient beaucoup aimé leur expérience, 51 % des répondants ont accordé une note d'au moins 9 sur 10 et 89 % d'entre eux ont accordé une note au moins 7 sur 10. Ces résultats correspondent à ceux obtenus en 2004.
- Pour 62 % des Canadiens qui n'ont pas fait de bénévolat, le principal obstacle est le manque de temps ou le fait d'être trop occupé(e) (55 %). Les autres facteurs importants sont la santé, les engagements liés au travail ou à une entreprise, ou encore, le manque d'intérêt pour le bénévolat.

Sommaire

Résultats détaillés (suite)

- Les Canadiens croient que le gouvernement du Canada devrait s'impliquer dans le secteur du bénévolat de deux manières :
 - 80 % des Canadiens croient que le gouvernement du Canada devrait encourager les gens à faire du bénévolat (en hausse par rapport à 75 % en 2004) et,
 - 78 % des Canadiens croient que le gouvernement du Canada devrait aider les organismes bénévoles à recruter et retenir les bénévoles (comparable au résultat de 77 % obtenu 2004).
- Il est intéressant de noter que même si seulement 38 % des Canadiens ont fait du bénévolat au cours de la dernière année, quatre répondants sur cinq continuent d'appuyer les initiatives gouvernementales pour promouvoir le bénévolat au Canada.

Detailed Results

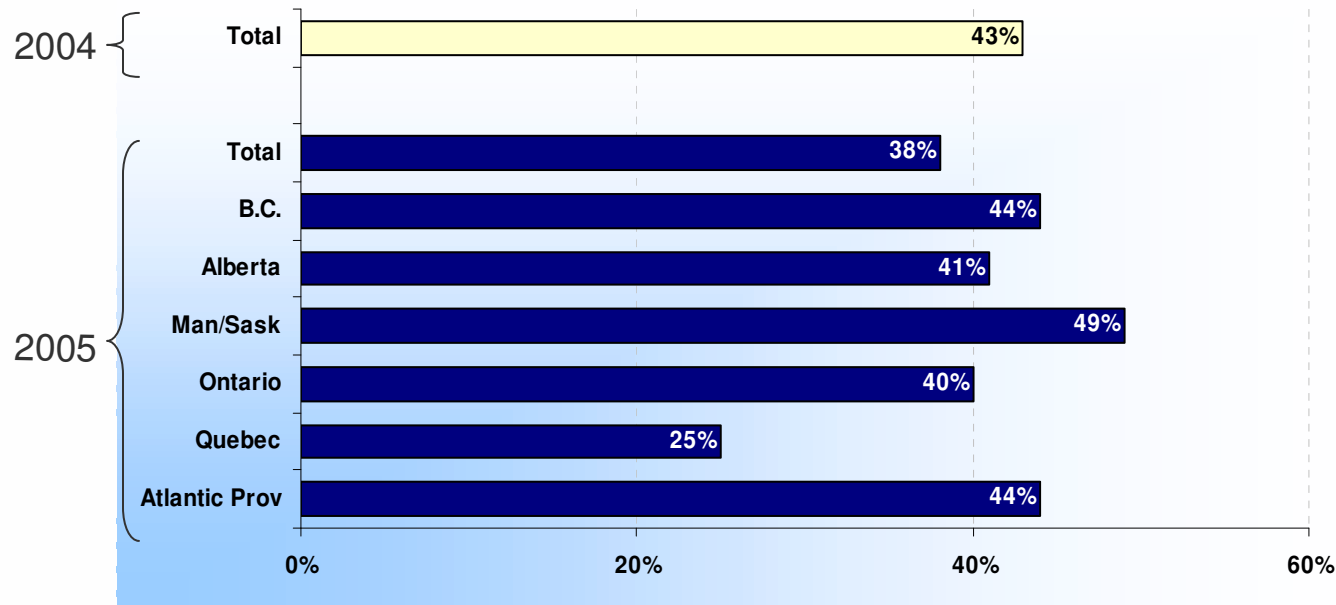
Percentages may not sum to one hundred due to rounding



Participation in a Volunteer Position

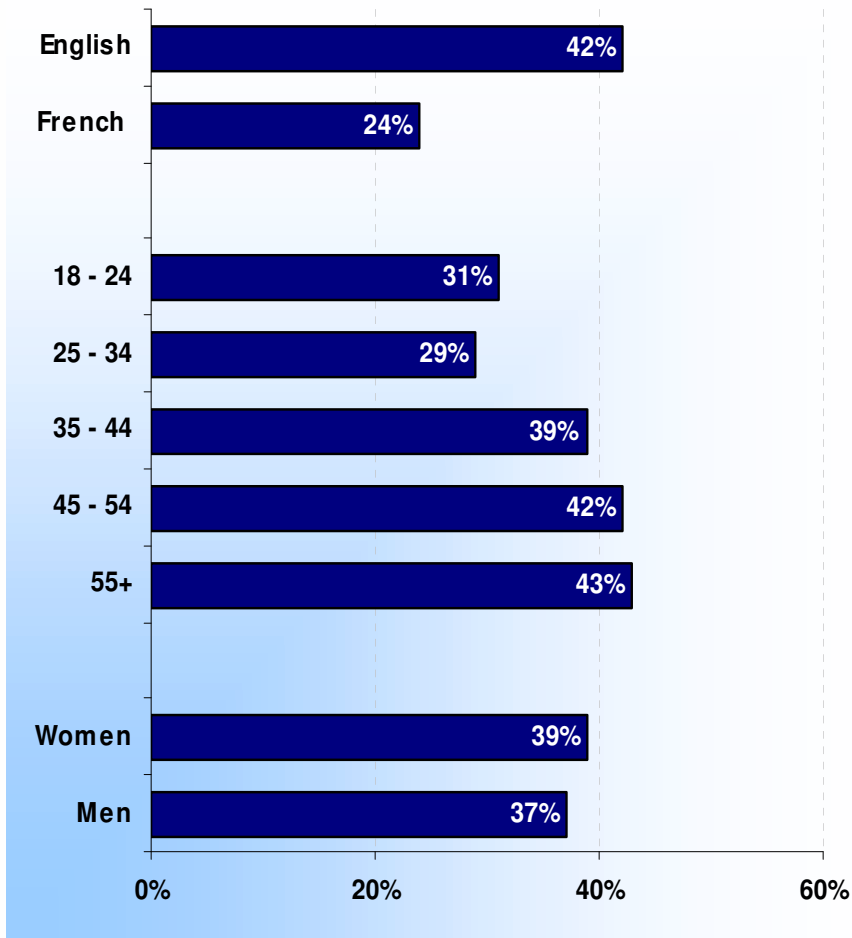
Involvement in Unpaid Volunteer Work

- Within the past 12 months, close to 2 in 5, or 38% of Canadians did unpaid volunteer work for a community organization. This proportion decreased significantly from that reported in 2004 (43%). Participation per province dropped by about 5%, while participation in Alberta decreased from 51% to 41%.
- Results indicate that volunteerism is consistent across each of the regions except for in Quebec where a rate of 25% proved significantly lower compared to all other regions.



Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?
Base: All respondents (2005 n=2,068; 2004 n=2,019)

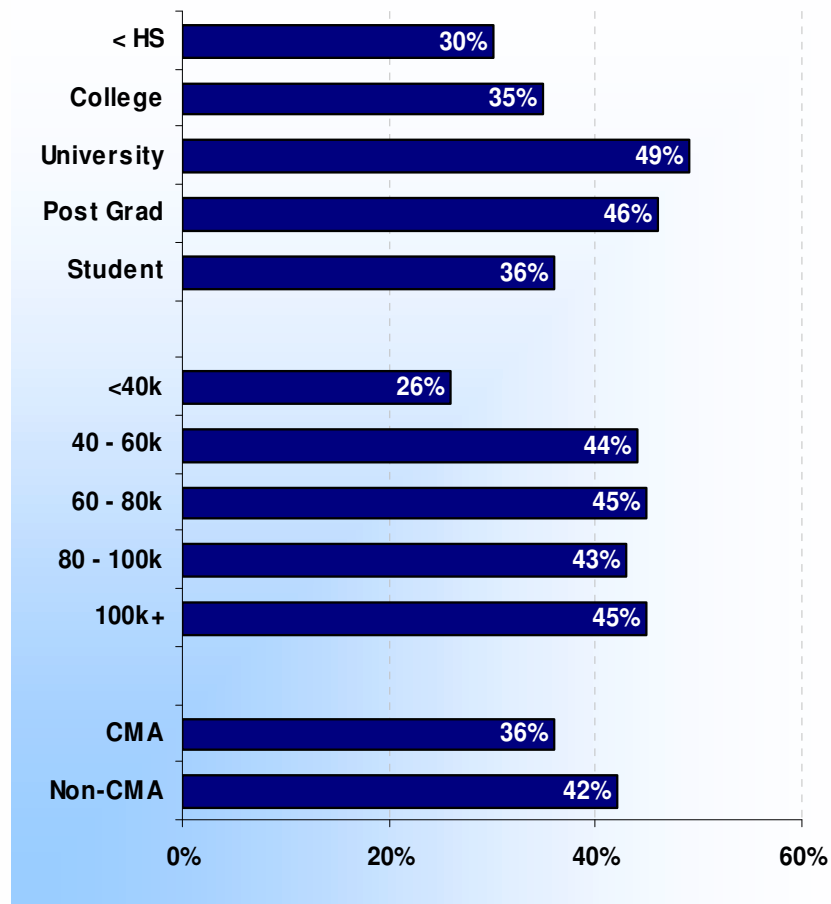
Involvement in Unpaid Volunteer Work



- Volunteerism varies by language spoken and by age.
- Given the significantly lower incidence in Quebec, it is to be expected that Francophones in general are less likely to volunteer compared to Anglophones (24% vs. 42%).
- Volunteerism also differs by age as respondents at least 35 years old are more likely to be active in this area compared to younger respondents. Results suggest that the overall decrease in volunteerism was in large part driven by decreases among participants in the three youngest age brackets. In 2005, participation among respondents 18 to 24 years old decreased significantly from 43% to 31%, 25 to 34 year olds decreased from 36% to 29%, and it decreased from 46% to 39% among 35 to 44 year olds.
- Finally, women are less active in 2005 than in 2004 (39% vs. 46%).

Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?
Base: All respondents (n=2,068)

Involvement in Unpaid Volunteer Work

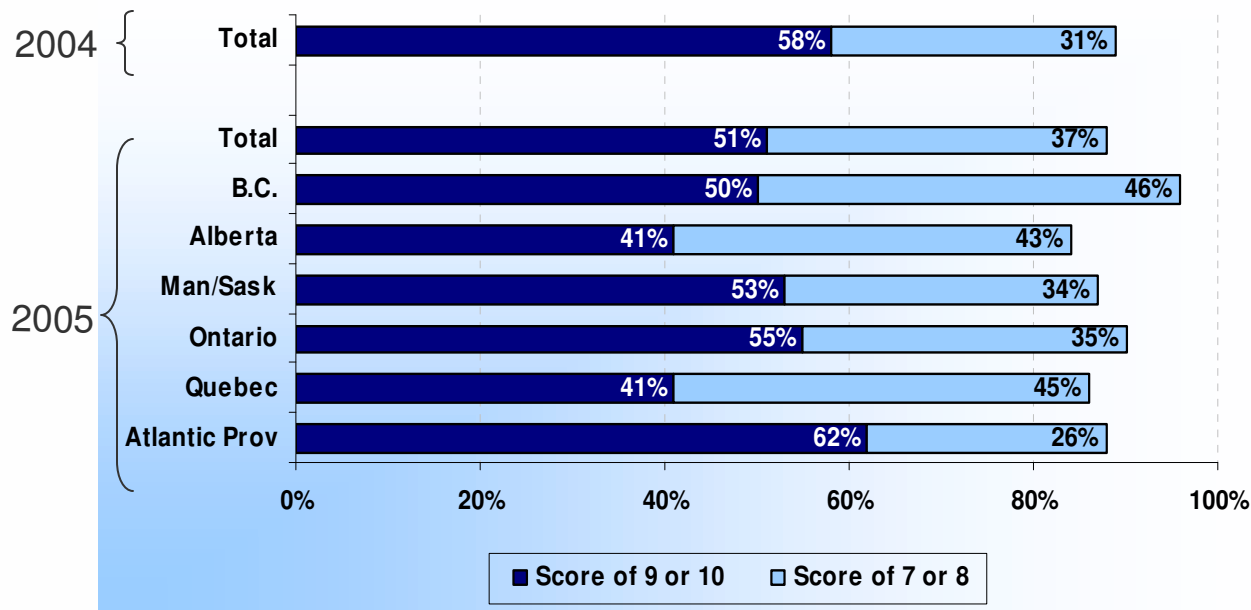


- The probability of volunteering is higher among those with a university or post graduate education. However, in 2005 those with post-graduate education are less likely to say they have volunteered compared to the previous year (62% vs. 46%). Similarly, 52% of students claimed having volunteered in 2004, compared to 36% in 2005.
- Households in upper income brackets are more likely to volunteer compared to those earning under \$40K per year.
- Canadians living in a Census Metropolitan Area (CMA) are less likely to volunteer compared to those who do not live in CMA's (36% vs. 42%).

Question 1: In the past 12 months, did you do any unpaid volunteer work for any community organization?
Base: All respondents (n=2,068)

Enjoyment of Volunteer Experience (Top 4 Box Scores)

- Canadians having volunteered within the past 12 months were asked if they enjoyed their experience. Generally results show that volunteers enjoyed their experience a great deal. Overall, 51% of volunteers gave a top-2 box satisfaction score (i.e. a score of 9 or 10 on a 10 point scale where 10 meant they enjoyed it very much) and fully 88% gave a satisfaction rating of at least 7 on 10. There was a slight shift in satisfaction since 2004 with fewer Canadian volunteers giving a top-2 satisfaction rating (most of them shifting to a somewhat lower rating).



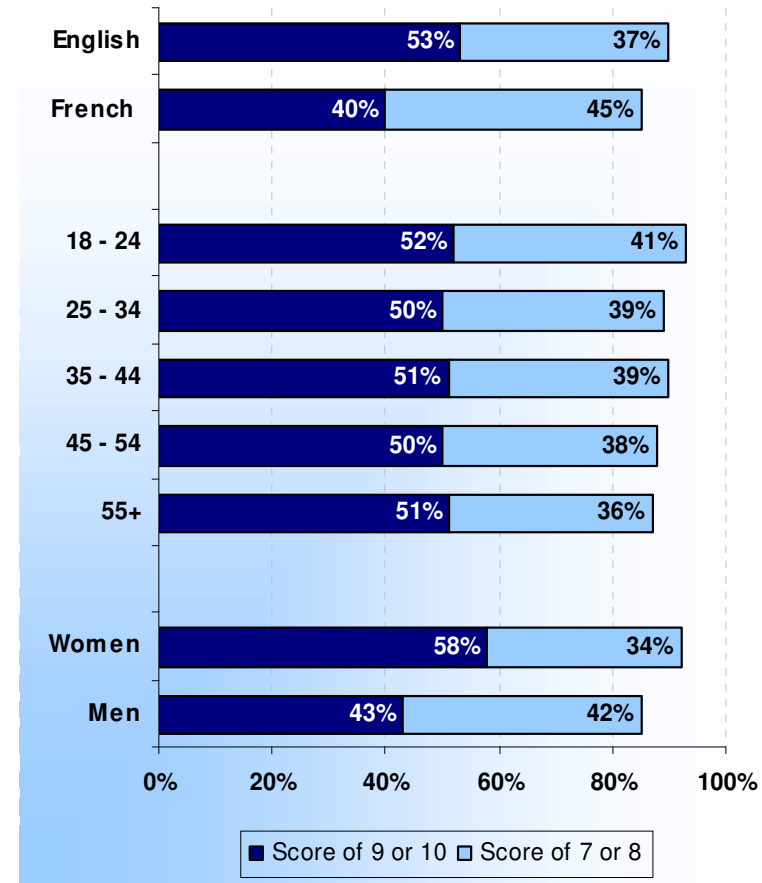
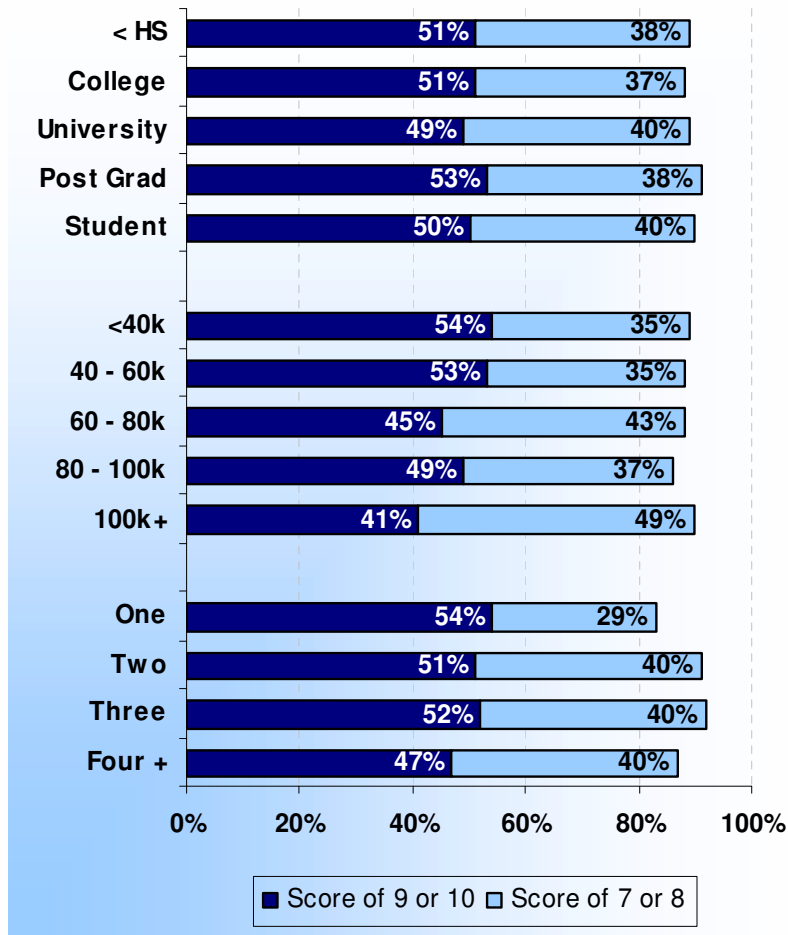
Specific demographic segments most likely to have enjoyed their experience include:

- Volunteers in British Columbia (96% top-4 box score),
- Women (93%),
- Homemakers (98%), and
- Those who live in a household of 2 to 3 people (91%).

Question 1b: Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year?

Base: Those who have done unpaid volunteer work in the past 12 months (2005 n=813; 2004 n=885)

Enjoyment of Volunteer Experience (Top 4 Box Scores)



Question 1b: Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year?

Base: Those who have done unpaid volunteer work in the past 12 months (2005 n=813; 2004 n=885)

Factors that Prevent Volunteerism



Factors that Prevent Individuals from Volunteering

- Canadians who have not volunteered over the past 12 months were asked to explain the factors that prevented them from doing so. By far the most dominant reason was a lack of time, or simply too busy, as mentioned by 55% of respondents. Other important factors preventing participation included health factors (10%), work or business commitments (8%), and a lack of interest in volunteering (5%). In 2005, work and business commitments is more likely to be a barrier to volunteerism compared to 2004 (mentioned by 8% vs. 5%), and not being personally asked is less of a factor (4% vs. 7%).

	Total 2004 (*)	Total 2005	British Columbia	Alberta	Manitoba / Sask	Ontario	Quebec	Atlantic Provinces
Did not have enough time / Too busy	57%	55%	52%	59%	54%	58%	54%	42%
Health issues/disability/was in an accident	9%	10%	12%	8%	12%	10%	10%	16%
Work/business commitments	5%	8%	11%	5%	4%	7%	8%	11%
No interest	6%	5%	1%	7%	2%	5%	8%	2%
Family commitments/sick relative	4%	4%	6%	3%	1%	4%	4%	9%
Had not been personally asked	7%	4%	4%	4%	4%	3%	5%	7%
Age (too old)	3%	4%	4%	2%	6%	4%	3%	3%
Pregnant/maternity leave/home with kids	-	3%	3%	3%	3%	4%	2%	5%
Other	4%	4%	3%	3%	2%	3%	6%	4%
Don't know	4%	6%	4%	7%	7%	6%	5%	5%

Note: "Total" mentions of only 3% or higher are reported.

(*) 2004 response categories were adjusted to reflect new categories created in 2005

Question 2: What were the factors that prevented you from volunteering over the past 12 months?
Base: Canadians not having volunteered over the past 12 months (2005 n=1,251; 2004 n=1,131)

Factors that Prevent Individuals from Volunteering

- Across specific segments of the population, women were more likely than men to mention family commitments, old age, and children responsibilities as impeding factors.
- The importance of “not having enough time” as a factor decreases with age.
- Across age groups, respondents over 45 years old were most likely to attribute health factors as an impediment to volunteering (19%) while those between 25 and 44 years old were more likely to indicate that they have children responsibilities (pregnancy, maternity leave, are at home with kids).

	Gender		Age					Language	
	Men	Women	18 – 24	25-34	35 - 44	45 - 54	55+	French	English
Did not have enough time / Too busy	57%	53%	66%	68%	64%	57%	32%	53%	56%
Health issues/cancer/disability	9%	11%	3%	1%	4%	9%	26%	10%	10%
Work/business commitments	8%	8%	9%	7%	10%	10%	4%	9%	7%
No interest	6%	4%	5%	4%	6%	6%	6%	8%	4%
Family commitments/sick relative	2%	7%	1%	5%	3%	6%	4%	4%	4%
Had not been personally asked	5%	3%	2%	3%	4%	4%	5%	5%	4%
Age (too old)	2%	5%	-	-	-	-	13%	4%	4%
Pregnant/maternity leave/home with kids	1%	5%	1%	9%	5%	1%	1%	2%	3%
Other	4%	4%	2%	3%	3%	3%	7%	5%	3%
Don't know	7%	5%	7%	5%	5%	7%	4%	5%	6%

Note: “Total” mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?
 Base: Canadians not having volunteered over the past 12 months (n=1,251)

Factors that Prevent Individuals from Volunteering

- Across education segments, those with at least a college education were more likely to feel they did not have enough time compared to those with no more than a high school education. This latter segment was more likely than those having attained higher education to indicate health as a factor.

	Level of Education				
	< High School	College	University	Post Graduate	Student
Did not have enough time / Too busy	47%	55%	61%	60%	73%
Health issues/cancer/disability	17%	10%	7%	3%	1%
Work/business commitments	9%	9%	7%	6%	5%
No interest	6%	6%	5%	6%	4%
Family commitments/sick relative	5%	4%	3%	6%	4%
Had not been personally asked	4%	5%	3%	5%	1%
Age (too old)	6%	2%	3%	3%	-
Pregnant/maternity leave/home with kids	4%	3%	3%	2%	2%
Other	4%	3%	5%	6%	1%
Don't know	7%	4%	5%	4%	5%

Note: "Total" mentions of only 3% or higher are reported

Question 2: What were the factors that prevented you from volunteering over the past 12 months?
 Base: Canadians not having volunteered over the past 12 months (n=1,251)

Factors that Prevent Individuals from Volunteering

- The likelihood of attributing a lack of time as a factor increases with the household income. As shown below, 48% of households earning \$40K or less mentioned a lack of time as a factor compared to 72% among those earning between \$80K and \$100K and 67% among those earning over \$100K. Health was a more important factor among those earning under \$40K compared to higher income brackets.

	Household Income				
	< \$40,000	\$40,000 – 60,000	\$60,000 – 80,000	\$80,000 – 100,000	\$100,000+
Did not have enough time / Too busy	48%	57%	64%	72%	67%
Health issues/cancer/disability	16%	8%	7%	3%	3%
Work/business commitments	7%	7%	8%	8%	8%
No interest	5%	5%	5%	5%	6%
Family commitments/sick relative	4%	4%	5%	4%	2%
Had not been personally asked	5%	5%	2%	4%	2%
Age (too old)	4%	4%	3%	-	1%
Pregnant/maternity leave/home with kids	2%	4%	2%	4%	4%
Other	4%	4%	6%	1%	4%
Don't know	5%	5%	3%	6%	8%

Note: "Total" mentions of only 3% or higher are reported

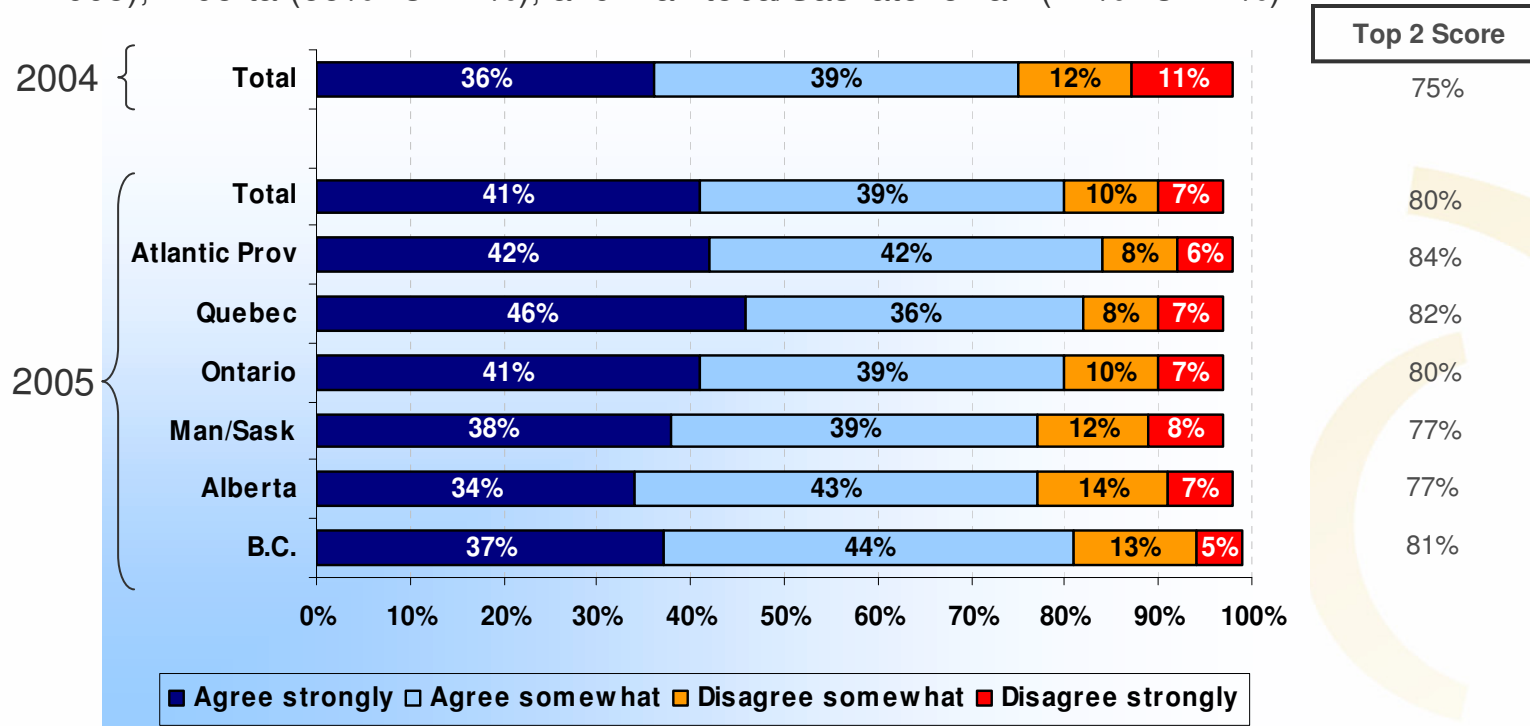
Question 2: What were the factors that prevented you from volunteering over the past 12 months?
 Base: Canadians not having volunteered over the past 12 months (n=1,251)

Views on Government Initiatives to Promote Volunteerism



Encouragement of Volunteerism by the Government

- There continues to be strong support for initiatives the Government of Canada may put in place to encourage people to do volunteer work. Four out of five Canadians (80%) agree that the Government of Canada should be encouraging people to do volunteer work (41% strongly agree and 39% somewhat agree). Support is particularly strong in Atlantic Canada, in Quebec and in BC and lowest in Alberta, Manitoba and Saskatchewan. Overall support increased from 75% in 2004 to 80% in 2005, an increase primarily driven by respondents in Quebec (71% in 2004, 82% in 2005), Alberta (66% vs. 77%), and Manitoba/Saskatchewan (71% vs. 77%).

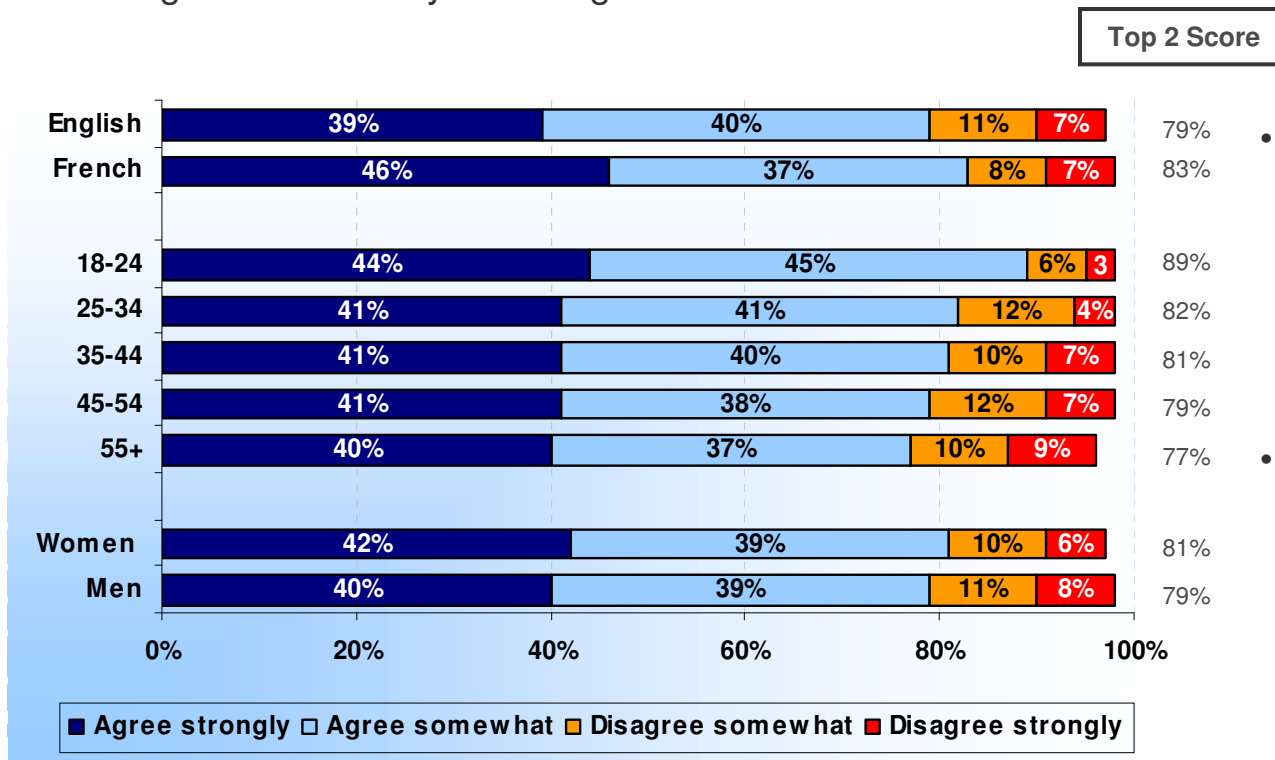


Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (2005 n=2,068; 2004 n=2,019)

Encouragement of Volunteerism by the Government

- Overall support for this type of initiative seemed to weaken with age. While 89% of Canadians between 18 and 24 years of age support the idea of the Government encouraging people to volunteer, the notion only garnered support among 79% of those between 45 and 54 and 77% among those over 55 years of age.



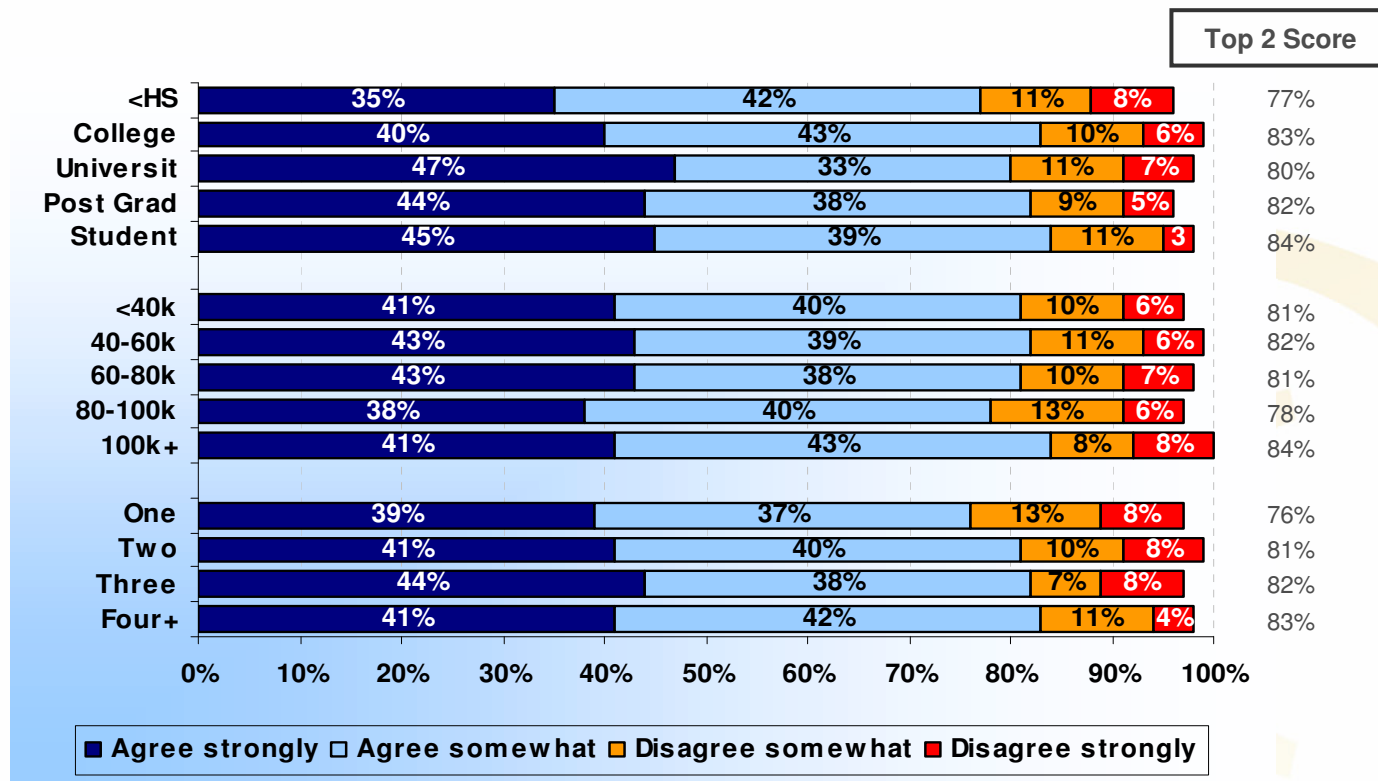
- Support among older Canadians is significantly higher in 2005 than in 2004 (79% of those at least 35 years old in 2005 vs. 72% in 2004).
- Francophone support for this type of initiative is also higher in 2005 (83%), compared to 2004 (71%).

Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree... The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (n=2,068)

Encouragement of Volunteerism by the Government

- There was less strength in the support for this idea, as seen in the proportion who strongly agree, among those with no more than a college education.
- While support across income brackets was very similar, support increased significantly in 2005 among households earning at least \$100K (84%) from that reported in 2004 (67%).

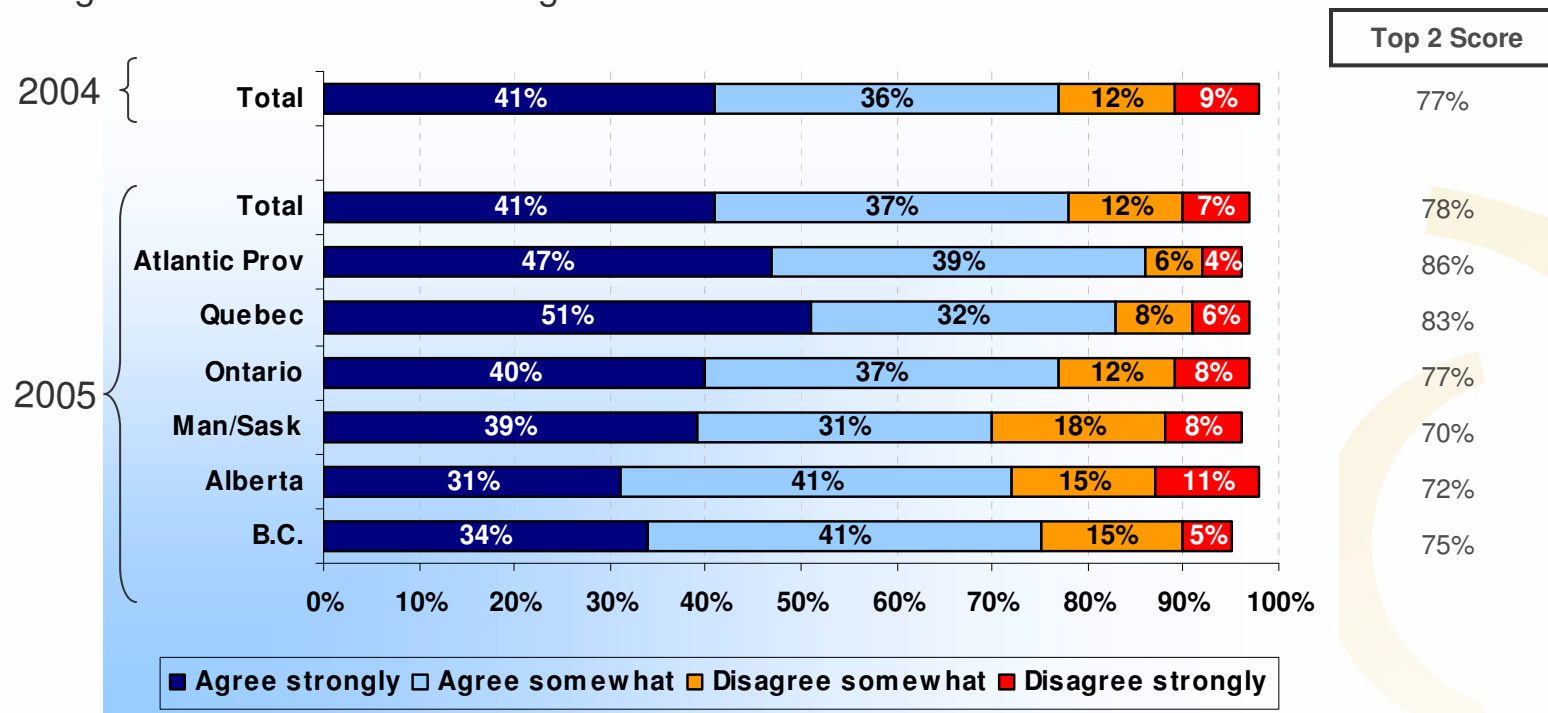


Question 3a: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be encouraging people to do volunteer work.

Base: All respondents (n=2,068)

Government Support to Help Voluntary Sector Organizations

- Canadians were also asked if the Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers. Support for this proposition was almost as strong as it was for the previous one. In this case, 41% strongly agree with this idea and 37% somewhat agree, representing an overall support score of 78%. Support was particularly strong in Atlantic Canada (86%) and Quebec (83%).
- National results show a level of support very similar to what was seen in 2004, where 41% strongly agreed and 36% somewhat agreed.

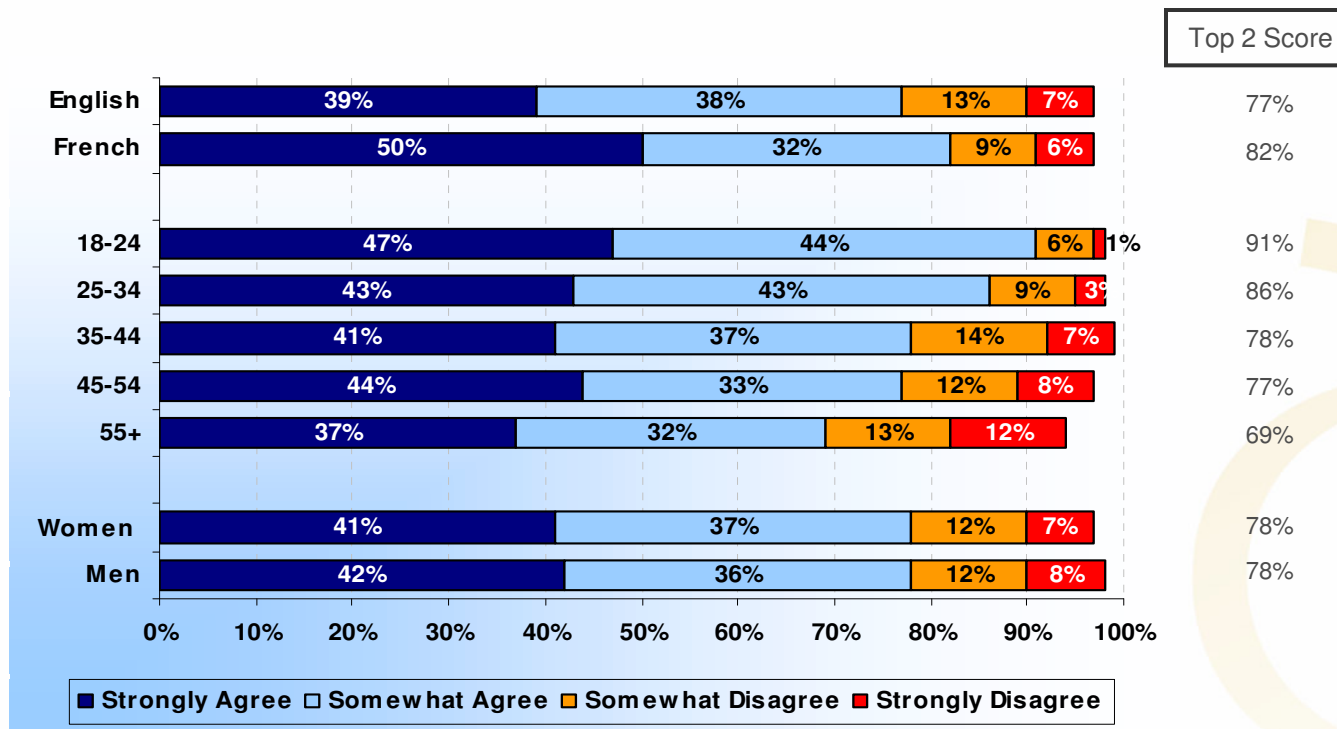


Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (2005 n=2,068; 2004 n=2,019)

Government Support to Help Voluntary Sector Organizations

- Overall support for this type of initiative also seemed to weaken with age. While 91% of Canadians between 18 and 24 years of age support this method of helping voluntary sector organizations, it only garnered support among 77% among those between 45 and 54 years of age, and 69% among those at least 55 years of age.
- Francophones are more supportive of this idea than Anglophones (82% vs. 77%).

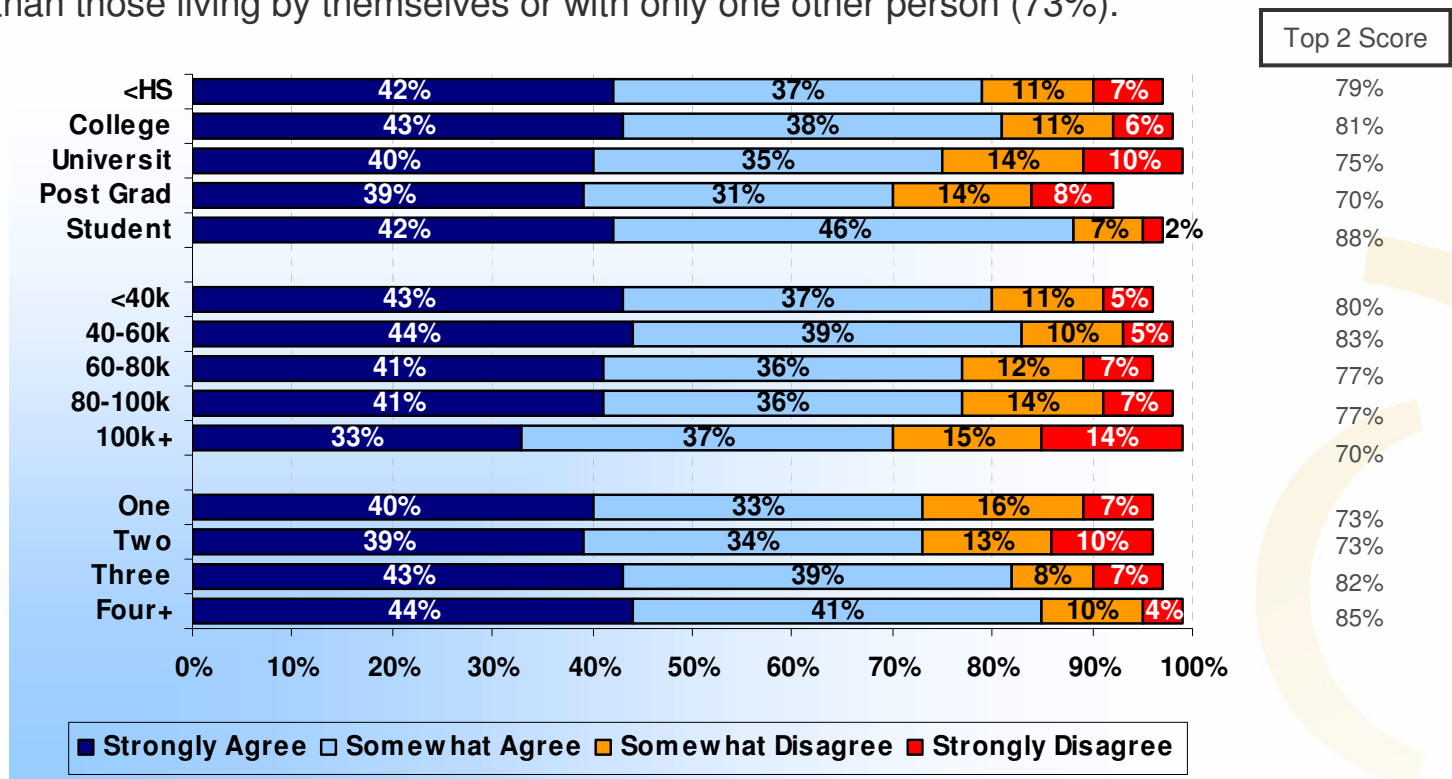


Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,068)

Government Support to Help Voluntary Sector Organizations

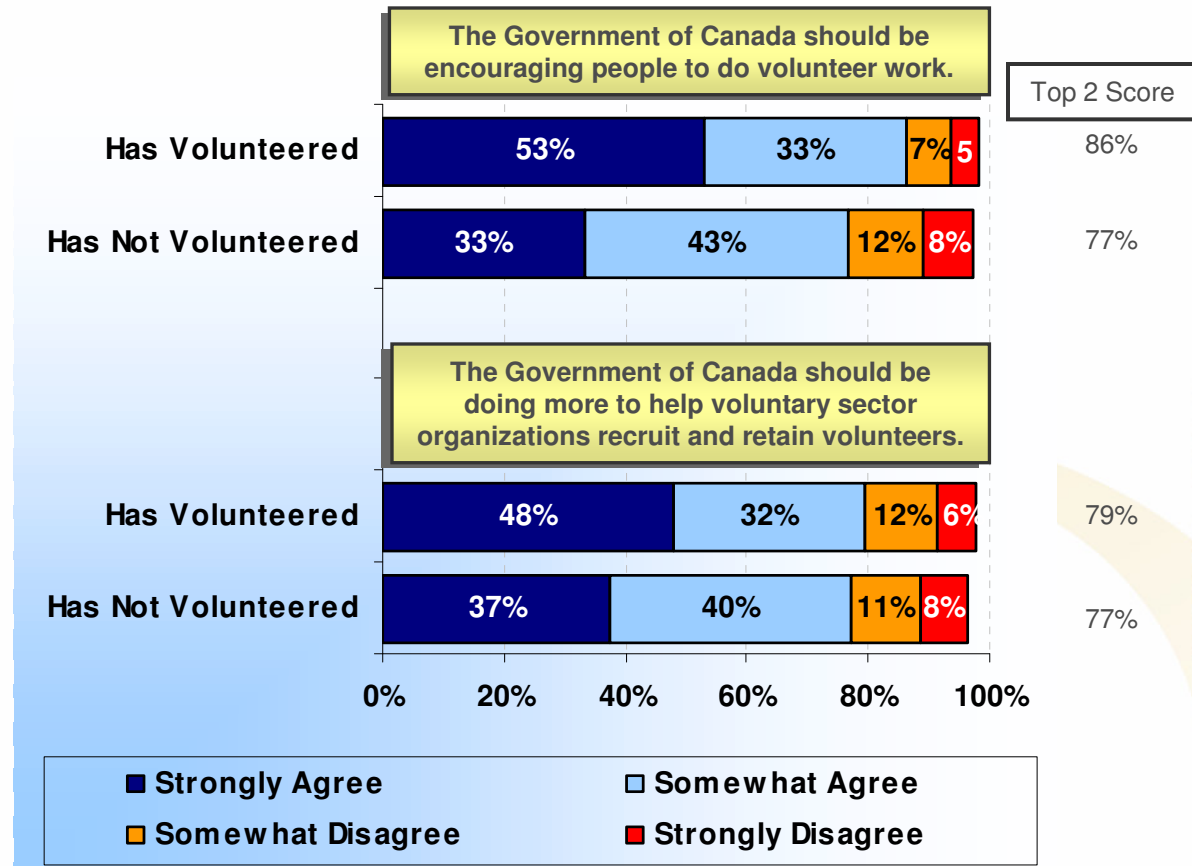
- Overall support for this type of initiative also seemed to weaken with the education level attained. Support among those with no more than a high school degree was 79% compared to 70% among those with a post graduate degree.
- Support was high among students (88%) and low among households earning over \$100K (70%).
- Respondents in households with at least three people are more supportive of this initiative (84%), than those living by themselves or with only one other person (73%).



Question 3b: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree...The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.
 Base: All respondents (n=2,068)

Support for Initiatives Based on Recent Volunteering

- Predictably, support for the initiatives does differ based on whether or not the respondent has volunteered over the past 12 months.
- As seen in the 2004 results, 2005 overall support is similar between those who have and those who have not volunteered. Support is “stronger” among volunteers as seen in the proportion that “strongly agree” with each statement.



Question 3: Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree... a) The Government of Canada should be encouraging people to do volunteer work. b) The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Base: All respondents (n=2,068)

Appendix A:

English and French Survey

CVI Omnibus Survey - November 2005

1. In the past 12 months, did you do any unpaid volunteer work for any community organization?

Yes	1	
No	2	SKIP TO Q2
Don't know	9	SKIP TO Q3

- 1b. Using a scale from 1 to 10, with 1 being you didn't enjoy it at all and 10 being you enjoyed it very much, how would you rate your overall volunteering experience in the past year.

Didn't enjoy it at all									Enjoyed it very much	
1	2	3	4	5	6	7	8	9	10	
					DK/ REFUSE					
					99					

ASK Q2 ONLY IF Q1=2

2. What were the factors that prevented you from volunteering over the past 12 months?
DO NOT READ LIST – ACCEPT ALL THAT APPLY

Did not have enough time / Too busy	1
Unwilling to make the commitment	2
Had not been personally asked	3
No interest	4
Did not think of doing it	5
Other (Specify)	77
Don't know / Can't think of a reason	99

3. Could you please indicate your agreement with the following statements stating whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree¹.
- a. The Government of Canada should be encouraging people to do volunteer work.
 - b. The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.

Strongly agree	1
Somewhat agree	2
Somewhat disagree	3
Strongly disagree	4
Don't know/ No response	9 (DO NOT READ)

1. Final questions identical to those asked in 2001 and 2002 with an agreement scale (strongly agree, somewhat agree, somewhat disagree, strongly disagree, don't know/no response).

CVI Omnibus Survey - Novembre 2005

1. Au cours des 12 derniers mois, avez-vous fait du bénévolat auprès d'un organisme communautaire?

Oui	1	
Non	2	Passez à Q2
Ne sait pas	9	Passez à Q3

- 1b. À l'aide d'une échelle de 1 à 10, où 1 signifie que vous n'avez pas du tout aimé et 10 signifie que vous avez beaucoup aimé, comment évalueriez-vous votre expérience globale quant au bénévolat que vous avez fait au cours de l'année dernière?

Pas du tout aimé					A beaucoup aimé				
1	2	3	4	5	6	7	8	9	10
Ne sait pas/pas de réponse 99									

DEMANDER Q2 SEULEMENT SI Q1=2

2. Qu'est-ce qui vous a empêché de faire du bénévolat? **NE PAS LIRE LA LISTE – ACCEPTEZ TOUTES REPONSES**

N'a pas le temps / trop occupé(e)	1
Pas prêt(e) à prendre cet engagement	2
On ne lui a jamais demandé	3
Pas d'intérêt à le faire	4
N'a pas pensé de le faire	5
Autre (Spécifiez)	77
Ne sait pas / Ne peux pas penser à une raison	99

3. Dans quelle mesure êtes-vous en accord avec les énoncés suivants. Diriez-vous que vous êtes fortement en accord, passablement en accord, passablement en désaccord ou fortement en désaccord?¹
- a. Le Gouvernement du Canada devrait encourager les gens à faire du bénévolat.
 - b. Le Gouvernement du Canada devrait faire davantage pour aider les organismes bénévoles à recruter et retenir des bénévoles.

Fortement en accord	1	
Passablement en accord	2	
Passablement en désaccord	3	
Fortement en désaccord	4	
Ne sait pas/pas de réponse	9	(NE PAS LIRE)

1. Les dernières questions sont identiques à celles posées en 2001 et 2002 et comprennent une échelle de valeurs (Fortement en accord, passablement en accord, passablement en désaccord, fortement en désaccord, ne sait pas/pas de réponse).

Appendix B:

Data Tables

C1. In the past 12 months, did you do any unpaid volunteer work for any community organization?
 BASE: Representative Adults
 BANNER 1

	Region						Gender		Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man. / Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
WEIGHTED 'N'	2,068	160	511	784	140	200	273	1,000	1,068	233	374	400	433	607	262	1,046	99	379	108	125	1,594	474
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	2,068	222	511	653	203	211	268	1,039	1,029	183	304	412	440	707	262	1,013	97	440	86	120	1,592	476
Yes	787	71	128	317	69	82	122	368	419	72	109	155	182	260	109	402	28	164	34	39	672	115
	38%	44%	25%	40%	49%	41%	44%	37%	39%	31%	29%	39%	42%	43%	42%	38%	28%	43%	32%	31%	42%	24%
		C		C	CD	C	C					K	JK	JK	Q	Q		QST			V	
No	1,276	89	383	463	72	118	151	630	647	160	263	245	251	346	152	641	71	214	74	86	917	360
	62%	56%	75%	59%	51%	59%	55%	63%	61%	69%	70%	61%	58%	57%	58%	61%	72%	56%	68%	69%	58%	76%
			BDEFG							MN	LMN						OPR		R	OR		U
Don't know	5	-	-	4	-	-	1	2	2	1	2	-	-	2	1	2	-	1	-	-	5	-
	*%			1%			*%	*%	*%	1%	*%			*%	*%	*%		*%			*%	

C1. In the past 12 months, did you do any unpaid volunteer work for any community organization?
BASE: Representative Adults
BANNER 2

	CMA/NON-CMA		Household Income					Highest Level of Education					Marital Status			Household Size				
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
WEIGHTED 'N'	2,068	1,288	780	651	392	371	148	250	641	511	533	180	174	531	1,191	321	360	718	384	578
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	2,068	1,226	842	650	407	375	145	239	668	500	545	181	145	477	1,222	344	386	747	361	545
Yes	787	461	326	172	172	165	64	114	191	181	264	82	62	174	491	115	122	287	140	229
	38%	36%	42%	26%	44%	45%	43%	45%	30%	35%	49%	46%	36%	33%	41%	36%	34%	40%	36%	40%
			B		D	D	D	D		I	IJM	IJ			N			Q		
No	1,276	824	453	478	220	205	82	137	449	330	268	96	112	358	695	205	238	427	244	348
	62%	64%	58%	74%	56%	55%	55%	55%	70%	65%	50%	53%	64%	67%	58%	64%	66%	60%	64%	60%
		C		EFGH					KL	KL			KL	O			R			
Don't know	5	3	1	-	-	1	2	-	1	-	1	2	-	-	5	-	-	3	-	1
	.*%	.*%	.*%			.*%	2%		.*%		.*%	1%			.*%			.*%		.*%

C1B. How would you rate your overall volunteering experience in the past year?
 BASE: Those who have done some volunteer work in the past 12 months
 BANNER 1

	Region						Gender		Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man./ Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home- maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
WEIGHTED 'N'	787	71	128	317	69	82	122	368	419	72	109	155	182	260	109	402	28	164	34	39	672	115
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	813	102	130	271	100	89	121	397	416	54	90	163	187	311	113	401	27	197	26	38	694	119
10 – Enjoyed it very much	291	39	34	120	30	22	47	108	184	22	44	59	64	97	32	150	16	65	6	18	261	30
	37%	55%	27%	38%	43%	26%	39%	29%	44%	31%	40%	38%	35%	37%	29%	37%	55%	40%	16%	46%	39%	26%
		CFDG		CF	CF				H						S	OS	S		S	V		
9	109	5	18	55	7	12	14	49	60	15	11	20	27	37	16	48	4	23	11	6	93	16
	14%	7%	14%	17%	10%	15%	11%	13%	14%	21%	10%	13%	15%	14%	15%	12%	15%	14%	31%	14%	14%	14%
				BE															P			
8	228	15	44	93	14	22	40	117	111	20	27	49	52	76	33	120	2	46	10	14	190	39
	29%	21%	35%	29%	21%	27%	33%	32%	26%	28%	25%	31%	29%	29%	30%	30%	9%	28%	28%	36%	28%	34%
			BE												Q	Q		Q		Q		
7	73	3	13	19	9	13	16	38	34	9	15	12	16	19	12	40	4	10	5	1	60	13
	9%	5%	10%	6%	13%	16%	13%	10%	8%	13%	14%	8%	9%	7%	11%	10%	13%	6%	16%	1%	9%	11%
				B	BD	B								T	T							
6	25	3	5	8	4	3	2	17	8	2	2	7	8	6	7	12	1	4	2	-	22	3
	3%	5%	4%	3%	6%	3%	1%	5%	2%	3%	2%	4%	4%	2%	6%	3%	4%	2%	6%		3%	2%
								I														
5	26	3	5	7	3	4	3	16	9	1	4	3	8	10	3	17	-	5	-	-	20	5
	3%	4%	4%	2%	4%	5%	2%	4%	2%	2%	3%	2%	4%	4%	2%	4%		3%			3%	5%
4	13	1	1	9	-	3	-	9	4	-	2	1	4	7	2	7	-	4	-	-	12	1
	2%	1%	1%	3%		3%		3%	1%		1%	1%	2%	3%	2%	2%		3%			2%	1%
3	7	-	1	2	2	2	-	3	5	1	2	2	1	1	2	3	-	2	-	1	6	1
	1%		1%	1%	3%	2%		1%	1%	2%	2%	1%	1%	1%	2%	1%		1%		2%	1%	1%
2	5	1	2	1	-	1	-	2	3	1	-	-	1	3	-	2	1	1	1	-	3	2
	1%	1%	1%	1%		1%		1%	1%	1%			1%	1%		1%	4%	1%	2%		1%	2%
1 – Didn't enjoy it at all	7	1	3	2	-	1	-	6	1	-	2	2	1	2	3	2	-	1	-	-	4	3
	1%	2%	3%	1%		1%		2%	1%		2%	1%	1%	1%	3%	1%		1%			1%	3%
DK/REFUSE	2	-	1	1	-	-	-	2	-	-	-	-	-	2	-	1	-	1	-	-	1	1
	1%		1%	1%				1%						1%		1%		1%			1%	1%
TOP 2 BOX	401	44	52	175	36	33	61	157	244	37	55	80	91	134	48	198	20	89	16	24	354	47
	51%	62%	41%	55%	53%	41%	50%	43%	58%	51%	50%	51%	50%	51%	44%	49%	71%	54%	47%	60%	53%	41%
		CF		CF					H								OP			V		
BOTTOM 2 BOX	12	2	5	3	-	2	-	7	4	1	2	2	2	5	3	4	1	2	1	-	7	5
	1%	3%	4%	1%		2%		2%	1%	1%	2%	1%	1%	2%	3%	1%	4%	1%	2%		1%	5%
MEAN	8.4	8.7	8.0	8.5	8.4	7.9	8.7	8.1	8.7	8.4	8.3	8.5	8.4	8.4	8.1	8.4	8.8	8.5	8.2	8.9	8.5	8.0
		CF		CF			CF		H										OS	V		

C1B. How would you rate your overall volunteering experience in the past year?
BASE: Those who have done some volunteer work in the past 12 months
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
WEIGHTED 'N'	787	461	326	172	172	165	64	114	191	181	264	82	62	174	491	115	122	287	140	229
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	813	452	361	180	183	173	64	112	204	183	281	87	51	151	523	132	132	312	139	220
10 - Enjoyed it very much	291	155	136	71	63	53	25	35	79	65	91	32	20	55	187	45	45	98	59	83
	37%	34%	42%	41%	37%	32%	40%	31%	41%	36%	34%	38%	32%	32%	38%	39%	37%	34%	42%	36%
9	109	71	38	22	28	22	6	12	19	28	38	12	11	36	59	13	21	48	14	25
	14%	15%	12%	13%	16%	13%	9%	10%	10%	15%	15%	15%	18%	21%	12%	12%	17%	17%	10%	11%
8	228	135	93	45	46	55	16	43	52	60	76	23	17	45	157	27	24	89	42	71
	29%	29%	29%	26%	26%	34%	25%	38%	27%	33%	29%	27%	27%	26%	32%	23%	20%	31%	30%	31%
7	73	45	27	15	16	15	8	12	21	7	28	9	8	19	42	11	11	26	14	21
	9%	10%	8%	9%	9%	9%	12%	11%	11%	4%	11%	11%	13%	11%	8%	10%	9%	9%	10%	9%
6	25	19	7	5	5	8	4	2	2	9	10	2	2	6	18	1	6	7	2	11
	3%	4%	2%	3%	3%	5%	6%	2%	1%	5%	4%	2%	3%	4%	4%	1%	5%	2%	1%	5%
5	26	14	11	4	7	5	2	4	5	7	10	2	1	4	12	8	4	10	3	9
	3%	3%	3%	2%	4%	3%	4%	4%	3%	4%	4%	3%	2%	2%	3%	7%	3%	3%	2%	4%
4	13	9	4	3	3	3	1	2	5	1	5	-	2	3	8	3	3	5	2	4
	2%	2%	1%	2%	2%	2%	1%	2%	3%	1%	2%	-	2%	1%	2%	3%	2%	2%	1%	2%
3	7	3	5	1	2	-	2	2	3	1	2	2	-	2	5	1	2	1	1	3
	1%	1%	1%	1%	1%	-	3%	2%	1%	1%	1%	2%	-	1%	1%	1%	2%	1%	1%	1%
2	5	1	4	3	-	2	-	-	2	-	2	-	1	2	1	2	2	1	1	1
	1%	1%	1%	2%	-	1%	-	-	1%	-	1%	-	1%	1%	1%	2%	2%	1%	1%	1%
1 - Didn't enjoy it at all	7	6	1	3	2	-	-	1	2	3	1	1	-	2	3	2	3	3	1	1
	1%	1%	1%	2%	1%	-	-	1%	1%	1%	1%	1%	-	1%	1%	2%	2%	1%	1%	1%
DK/REFUSE	2	2	-	-	-	1	-	1	-	1	1	-	-	-	1	1	1	-	1	-
	1%	1%	-	-	-	1%	-	1%	-	1%	1%	-	-	-	1%	1%	1%	-	1%	-
TOP 2 BOX	401	226	174	93	91	75	31	47	98	93	129	44	31	92	246	59	66	146	72	108
	51%	49%	54%	54%	53%	46%	49%	41%	51%	51%	49%	53%	50%	53%	50%	51%	54%	51%	52%	47%
BOTTOM 2 BOX	12	7	5	6	2	2	-	1	4	3	3	1	1	3	4	4	5	4	2	2
	1%	2%	1%	4%	1%	1%	-	1%	2%	1%	1%	1%	1%	2%	1%	4%	4%	1%	1%	1%
MEAN	8.4	8.3	8.5	8.4	8.4	8.4	8.3	8.3	8.4	8.5	8.4	8.5	8.4	8.4	8.5	8.2	8.2	8.4	8.6	8.3

C2. What were the factors that prevented you from volunteering over the past 12 months?
 BASE: Those who have not done any volunteer work in the past 12 months
 BANNER 1

	Region						Gender		Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man./Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
WEIGHTED 'N'	1,276	89	383	463	72	118	151	630	647	160	263	245	251	346	152	641	71	214	74	86	917	360
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	1,251	120	381	379	103	122	146	640	611	128	213	249	253	394	148	610	70	242	60	82	894	357
Too busy (NET)	796	49	235	297	43	77	96	396	400	128	198	174	166	124	107	494	25	55	64	35	579	217
	62%	55%	61%	64%	59%	65%	63%	63%	62%	80%	75%	71%	66%	36%	70%	77%	36%	26%	87%	41%	63%	60%
										MN	MN	N	N		QRT	QRT			OPQRT	R		
Did not have enough time / Too busy	699	37	207	267	39	69	79	356	343	106	179	157	143	110	97	435	24	49	51	32	510	190
	55%	42%	54%	58%	54%	59%	52%	57%	53%	66%	68%	64%	57%	32%	64%	68%	34%	23%	69%	37%	56%	53%
			B	B		B				N	MN	N	N		QRT	QRT			QRT	R		
Work/business commitments	99	10	32	32	3	6	16	50	50	15	18	24	26	14	16	72	1	2	2	2	68	32
	8%	11%	8%	7%	4%	5%	11%	8%	8%	9%	7%	10%	10%	4%	10%	11%	2%	1%	3%	2%	7%	9%
		E										N	N		QRST	QRST						
School/full-time student	28	2	6	11	2	3	4	11	17	16	6	3	3	-	-	9	1	-	17	1	22	6
	2%	2%	2%	2%	3%	2%	3%	2%	3%	10%	2%	1%	1%			1%	1%		23%	1%	2%	2%
										KLM									PQT			
Moving/moved	10	-	1	5	-	1	3	4	6	3	3	-	-	4	-	6	-	4	-	-	10	-
	1%		1%	1%		1%	2%	1%	1%	2%	1%			1%		1%		2%			1%	
Health reasons/disability/was in an accident	134	14	37	45	9	9	19	59	74	4	3	10	23	89	4	22	17	68	-	14	96	38
	10%	16%	10%	10%	12%	8%	12%	9%	11%	3%	1%	4%	9%	26%	3%	3%	24%	32%		17%	10%	10%
												K	JKL	JKLM		OP	OPT		OP			
No interest	68	2	32	23	2	8	2	41	27	7	10	14	15	22	5	34	7	14	1	5	38	30
	5%	2%	8%	5%	2%	7%	1%	6%	4%	5%	4%	6%	6%	6%	3%	5%	10%	7%	1%	6%	4%	8%
			BEG	G		G										S	S	S				U
Family commitments/sick relative (general)	55	8	16	17	1	4	9	10	46	2	13	9	16	15	7	22	5	10	5	6	39	16
	4%	9%	4%	4%	1%	3%	6%	2%	7%	1%	5%	3%	6%	4%	5%	3%	7%	5%	6%	7%	4%	4%
		E	E	E			E		H				J									
Had not been personally asked	50	6	19	12	3	4	6	30	20	3	8	9	10	17	4	20	5	14	-	5	32	18
	4%	7%	5%	3%	4%	4%	4%	5%	3%	2%	3%	4%	4%	5%	3%	3%	6%	7%		6%	4%	5%
Age/too old	47	3	12	19	4	2	6	11	36	-	-	-	-	46	2	1	-	38	-	4	33	14
	4%	3%	3%	4%	6%	2%	4%	2%	5%					13%	1%	1%		18%		4%	4%	4%
								H										OPT				
Pregnant/maternity leave/home with kids	40	5	8	17	2	3	4	8	31	1	23	11	2	2	5	12	4	1	2	16	32	8
	3%	5%	2%	4%	3%	3%	3%	1%	5%	1%	9%	5%	1%	1%	3%	2%	5%	1%	2%	19%	3%	2%
								H		JMN	JMN					R			OPQRS			
Did not think of doing it	31	3	11	11	1	2	3	18	12	7	3	10	3	7	6	14	3	4	3	2	19	11
	2%	4%	3%	2%	1%	2%	2%	3%	2%	4%	1%	4%	1%	2%	4%	2%	4%	2%	4%	2%	2%	3%
												M										
Inconvenient (NET)	28	2	8	7	4	3	3	7	21	-	5	5	4	13	4	7	1	11	-	3	20	8
	2%	2%	2%	2%	5%	3%	2%	1%	3%		2%	2%	2%	4%	2%	1%	2%	5%		3%	2%	2%
								H										P				

C2. What were the factors that prevented you from volunteering over the past 12 months?
BASE: Those who have not done any volunteer work in the past 12 months
BANNER 1

	Region					Gender				Age Group					Employment					Language		
	Total	Atl.	Que.	Ont.	Man./Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
Location/not in my area	16 1%	1 1%	4 1%	3 1%	4 5%	2 1%	3 2%	7 1%	9 1%	-	4 1%	4 2%	3 1%	5 1%	2 2%	7 1%	-	3 2%	-	2 2%	12 1%	4 1%
Don't drive/get around much/no car	14 1%	1 1%	6 1%	4 1%	-	2 1%	1 *	1 *	13 2%	-	1 *	1 *	1 *	9 3%	1 1%	-	1 2%	8 4%	-	1 1%	8 1%	6 2%
Lack of opportunity/knowledge of what to do	25 2%	5 5%	5 1%	6 1%	1 2%	4 4%	4 2%	16 2%	9 1%	4 3%	7 3%	7 3%	2 1%	4 1%	6 4%	12 2%	1 1%	3 1%	1 1%	-	20 2%	5 1%
I do/have volunteered all my life (general)	14 1%	1 1%	6 2%	4 1%	-	2 1%	1 1%	6 1%	8 1%	-	1 *	1 *	3 1%	9 3%	3 2%	7 1%	-	4 2%	-	-	8 1%	6 2%
Should be paid for your time/financial reasons	13 1%	1 1%	3 1%	7 2%	1 1%	1 1%	1 *	8 1%	5 1%	2 1%	1 *	3 1%	6 2%	2 *	3 2%	6 1%	1 1%	2 1%	-	-	10 1%	3 1%
Unwilling to make the commitment	10 1%	1 1%	2 *	2 *	3 4%	1 1%	1 1%	8 1%	3 *	1 1%	1 *	4 2%	1 *	3 1%	2 1%	7 1%	-	2 1%	-	-	8 1%	2 1%
Retired	8 1%	1 1%	1 *	5 1%	1 1%	1 1%	-	7 1%	2 *	-	-	-	-	8 2%	-	-	-	8 4%	-	-	8 1%	1 *
Traveling/out of country	7 1%	1 1%	3 1%	3 1%	1 1%	-	-	3 *	4 1%	-	3 1%	2 1%	1 *	1 *	1 *	7 1%	-	-	-	-	4 *	3 1%
Laziness	6 *	-	2 *	3 1%	-	-	1 1%	5 1%	1 *	-	2 1%	1 *	1 *	2 1%	-	4 1%	-	2 1%	-	-	5 1%	1 *
Volunteer at my church	3 *	-	-	2 *	-	-	1 1%	3 *	-	-	2 1%	-	1 *	-	-	1 *	-	-	-	2 2%	3 *	-
Death in the family	2 *	-	-	1 *	1 1%	-	-	-	2 *	-	-	-	1 *	1 *	1 1%	-	-	1 *	-	-	2 *	-
Bad experience with volunteering in the past	2 *	-	-	-	-	-	2 1%	2 *	-	-	-	-	1 *	1 *	1 1%	-	-	1 *	-	-	2 *	-
Other	48 4%	4 4%	21 6%	14 3%	1 2%	3 3%	5 3%	24 4%	25 4%	4 2%	8 3%	7 3%	7 3%	23 7%	8 6%	22 3%	4 6%	9 4%	3 3%	1 2%	30 3%	19 5%
Don't know / Can't think of a reason	71 6%	4 5%	19 5%	28 6%	5 7%	8 7%	7 4%	42 7%	29 5%	12 7%	14 5%	12 5%	17 7%	16 4%	6 4%	32 5%	10 14%	8 4%	4 5%	6 7%	54 6%	17 5%

C2. What were the factors that prevented you from volunteering over the past 12 months?
BASE: Those who have not done any volunteer work in the past 12 months
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
WEIGHTED 'N'	1,276	824	453	478	220	205	82	137	449	330	268	96	112	358	695	205	238	427	244	348
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	1,251	771	480	470	224	201	79	127	463	317	263	92	94	326	695	212	254	432	222	324
Too busy (NET)	796	537	259	269	139	146	65	100	239	210	177	65	97	248	443	97	107	252	164	266
	62%	65%	57%	56%	63%	71%	79%	73%	53%	64%	66%	68%	87%	69%	64%	47%	45%	59%	67%	76%
		C			D	D	DE	D		I	I	I	IJKL	P	P		Q	QR	QRS	
Did not have enough time / Too busy	699	477	222	229	125	131	59	92	211	181	164	57	82	210	401	83	95	226	142	232
	55%	58%	49%	48%	57%	64%	72%	67%	47%	55%	61%	60%	73%	59%	58%	41%	40%	53%	58%	67%
		C			D	D	DE	D		I	I	I	IJK	P	P		Q	Q	QR	QR
Work/business commitments	99	59	40	34	15	17	7	11	39	29	18	5	5	38	46	12	10	30	24	34
	8%	7%	9%	7%	7%	8%	8%	8%	9%	9%	7%	6%	5%	11%	7%	6%	4%	7%	10%	10%
																		Q	Q	Q
School/full-time student	28	22	7	12	5	1	3	1	2	4	1	-	21	19	5	3	2	3	5	17
	2%	3%	1%	2%	2%	1%	4%	1%	1%	1%	1%		19%	5%	1%	2%	1%	1%	2%	5%
				F									IJK	OP						QR
Moving/moved	10	8	2	6	2	-	-	2	-	3	4	2	-	-	9	1	1	8	1	-
	1%	1%	1%	1%	1%			1%		1%	1%	2%			1%	1%	1%	2%	1%	
															*	*	2%	*		
Health reasons/disability/was in an accident	134	74	59	76	17	14	3	3	75	31	20	3	1	19	69	44	47	53	14	15
	10%	9%	13%	16%	8%	7%	3%	3%	17%	10%	7%	3%	1%	5%	10%	21%	20%	12%	6%	4%
			B	EF	H				JKLM	LM	M				N	NO	RST	ST		
No interest	68	41	27	25	12	10	4	8	26	18	12	6	5	18	39	11	15	33	8	11
	5%	5%	6%	5%	5%	5%	5%	6%	6%	6%	5%	6%	4%	5%	6%	5%	6%	8%	3%	3%
																		ST		
Family commitments/sick relative (general)	55	32	23	21	9	11	3	3	22	14	9	6	4	5	40	10	6	17	12	20
	4%	4%	5%	4%	4%	5%	4%	2%	5%	4%	3%	6%	4%	1%	6%	5%	2%	4%	5%	6%
															N	N				Q
Had not been personally asked	50	32	18	25	11	5	3	2	16	16	9	4	1	13	28	8	11	19	8	9
	4%	4%	4%	5%	5%	2%	4%	2%	4%	5%	3%	5%	1%	4%	4%	4%	5%	4%	3%	3%
				H						M										
Age/too old	47	31	15	21	8	7	-	1	25	7	7	3	-	2	20	23	23	17	3	1
	4%	4%	3%	4%	4%	3%		1%	6%	2%	3%	3%		1%	3%	11%	10%	4%	1%	1%
				H					JK						N	NO	RST	ST		*
Pregnant/maternity leave/home with kids	40	26	14	12	8	5	4	5	18	9	9	2	2	4	29	7	-	1	15	23
	3%	3%	3%	2%	4%	2%	4%	4%	4%	3%	3%	2%	2%	1%	4%	3%		1%	6%	7%
															N	3%		*	R	R
Did not think of doing it	31	20	11	9	11	2	2	3	7	10	9	1	3	11	16	4	4	13	7	6
	2%	2%	2%	2%	5%	1%	2%	2%	2%	3%	3%	1%	3%	3%	2%	2%	2%	3%	3%	2%
				F																
Inconvenient (NET)	28	15	13	13	6	2	1	3	15	8	4	1	-	8	14	5	6	12	3	4
	2%	2%	3%	3%	3%	1%	1%	2%	3%	2%	1%	1%		2%	2%	3%	2%	3%	1%	1%

C2. What were the factors that prevented you from volunteering over the past 12 months?
BASE: Those who have not done any volunteer work in the past 12 months
BANNER 2

	CMA/NON-CMA			Household Income						Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+	
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	
Location/not in my area	16 1%	7 1%	9 2%	6 1%	3 1%	2 1%	1 1%	3 2%	8 2%	5 2%	2 1%	1 1%	-	3 1%	10 1%	3 1%	2 1%	6 1%	3 1%	3 1%	
Don't drive/get around much/no car	14 1%	9 1%	4 1%	7 2%	4 2%	-	-	-	8 2%	3 1%	2 1%	-	-	4 1%	6 1%	3 1%	3 1%	7 2%	-	1 *	
Lack of opportunity/knowledge of what to do	25 2%	10 1%	15 3%	6 1%	6 3%	3 2%	-	5 4%	3 1%	9 3%	9 3%	2 2%	2 2%	6 2%	16 2%	2 1%	5 2%	8 2%	5 2%	6 2%	
I do/have volunteered all my life (general)	14 1%	11 1%	3 1%	3 1%	-	5 3%	2 3%	2 1%	2 *	4 1%	4 2%	3 3%	-	3 1%	6 1%	5 3%	4 2%	6 1%	2 1%	2 1%	
Should be paid for your time/financial reasons	13 1%	8 1%	5 1%	5 1%	3 2%	1 *	-	1 1%	4 1%	6 2%	2 1%	-	1 1%	9 2%	3 *	2 1%	4 2%	2 *	4 2%	3 1%	
Unwilling to make the commitment	10 1%	7 1%	4 1%	1 *	3 1%	3 2%	-	1 1%	3 1%	3 1%	3 1%	1 1%	1 1%	2 1%	7 1%	1 1%	1 *	4 1%	2 1%	3 1%	
Retired	8 1%	6 1%	3 1%	4 1%	1 *	-	-	-	2 1%	2 *	1 *	2 3%	-	1 *	3 *	5 2%	4 2%	4 1%	-	1 *	
Traveling/out of country	7 1%	2 *	5 1%	2 *	1 1%	-	1 1%	3 2%	1 *	2 1%	2 1%	2 2%	-	1 *	5 1%	1 *	-	4 1%	1 1%	2 1%	
Laziness	6 *	3 *	2 1%	1 *	1 *	2 1%	-	-	1 *	3 1%	1 *	1 1%	-	1 *	3 1%	1 *	2 1%	3 1%	-	-	
Volunteer at my church	3 *	2 *	1 *	-	-	1 1%	-	-	2 *	1 *	-	-	-	-	3 *	-	-	-	2 1%	1 *	
Death in the family	2 *	1 *	1 *	1 *	-	1 1%	-	-	1 *	-	1 *	-	-	-	1 *	1 *	2 1%	-	-	-	
Bad experience with volunteering in the past	2 *	-	2 *	1 *	1 *	-	-	-	1 *	-	1 *	-	-	-	2 *	-	-	1 *	1 *	-	
Other	48 4%	29 3%	20 4%	17 4%	8 4%	13 6%	1 1%	5 4%	16 4%	9 3%	14 5%	6 6%	1 1%	17 5%	24 3%	7 3%	13 5%	24 6%	6 3%	6 2%	
Don't know / Can't think of a reason	71 6%	45 5%	26 6%	23 5%	11 5%	7 3%	5 6%	11 8%	32 7%	13 4%	13 5%	4 4%	5 5%	27 8%	34 5%	7 3%	14 6%	25 6%	12 5%	18 5%	

C3A. Please indicate your agreement with the following statements: The Government of Canada should be encouraging people to do volunteer work.
BASE: Representative Adults
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
WEIGHTED 'N'	2,068	1,288	780	651	392	371	148	250	641	511	533	180	174	531	1,191	321	360	718	384	578
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	2,068	1,226	842	650	407	375	145	239	668	500	545	181	145	477	1,222	344	386	747	361	545
1 - Strongly agree	845	543	301	270	170	159	56	102	224	205	250	80	79	230	479	126	139	291	170	235
	41%	42%	39%	41%	43%	43%	38%	41%	35%	40%	47%	44%	45%	43%	40%	39%	39%	41%	44%	41%
											IJ	I	I							
Somewhat agree	815	498	317	259	152	140	59	107	270	218	177	69	69	207	472	129	135	286	144	241
	39%	39%	41%	40%	39%	38%	40%	43%	42%	43%	33%	38%	39%	39%	40%	40%	37%	40%	38%	42%
									K	K										
Somewhat disagree	217	131	86	65	44	38	19	21	68	49	61	16	18	54	132	26	48	71	28	65
	10%	10%	11%	10%	11%	10%	13%	8%	11%	10%	11%	9%	11%	10%	11%	8%	13%	10%	7%	11%
																	S			
4 - Strongly disagree	140	84	56	39	22	25	9	20	53	31	37	9	5	30	77	29	30	55	29	23
	7%	7%	7%	6%	6%	7%	6%	8%	8%	6%	7%	5%	3%	6%	6%	9%	8%	8%	8%	4%
									M		M						T	T	T	
Don't know/No response	52	32	20	19	5	9	4	-	26	8	7	6	3	10	30	10	9	15	12	14
	3%	2%	3%	3%	1%	2%	3%		4%	2%	1%	3%	2%	2%	3%	3%	2%	2%	3%	2%
									JK											
Agree (NET)	1,659	1,041	618	529	322	299	116	209	494	423	427	149	147	437	951	255	274	577	315	475
	80%	81%	79%	81%	82%	80%	78%	83%	77%	83%	80%	83%	85%	82%	80%	80%	76%	80%	82%	82%
										I			I						Q	Q
Disagree (NET)	356	215	141	103	65	64	29	42	121	80	98	25	24	85	209	55	78	126	57	88
	17%	17%	18%	16%	17%	17%	19%	17%	19%	16%	18%	14%	14%	16%	18%	17%	22%	18%	15%	15%
																	ST			
MEAN	1.8	1.8	1.9	1.8	1.8	1.8	1.9	1.8	1.9	1.8	1.8	1.7	1.7	1.8	1.8	1.9	1.9	1.8	1.8	1.8
									KLM								T			

C3B. Please indicate your agreement with the following statements: The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.
BASE: Representative Adults
BANNER 1

	Region						Gender		Age Group					Employment					Language			
	Total	Atl.	Que.	Ont.	Man./Sask.	Alb.	B.C.	Male	Female	18-24	25-34	35-44	45-54	55+	Self Emp	Emp	Unemp	Ret.	Stud.	Home-maker	Eng.	Fr.
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)	(V)
WEIGHTED 'N'	2,068	160	511	784	140	200	273	1,000	1,068	233	374	400	433	607	262	1,046	99	379	108	125	1,594	474
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
UNWEIGHTED TOTAL	2,068	222	511	653	203	211	268	1,039	1,029	183	304	412	440	707	262	1,013	97	440	86	120	1,592	476
1 - Strongly agree	857	75	262	311	54	62	92	422	434	110	161	164	189	225	100	450	53	135	40	61	618	239
	41%	47%	51%	40%	39%	31%	34%	42%	41%	47%	43%	41%	44%	37%	38%	43%	54%	36%	37%	49%	39%	50%
		FG	DEFG	F						N			N			R	ORS			R		U
Somewhat agree	757	62	164	293	43	83	111	359	397	103	162	148	144	193	94	384	31	134	55	43	603	154
	37%	39%	32%	37%	31%	41%	41%	36%	37%	44%	43%	37%	33%	32%	36%	37%	32%	35%	37%	51%	34%	38%
					CE	CE				MN	MN								OPQRT		V	32%
Somewhat disagree	240	10	41	92	25	30	42	115	125	14	34	56	54	80	29	131	8	45	7	12	200	41
	12%	6%	8%	12%	18%	15%	15%	12%	12%	6%	9%	14%	12%	13%	11%	12%	8%	12%	6%	10%	13%	9%
				BC	BCD	BC	BC				JK	J	J		S						V	
4 - Strongly disagree	146	7	32	61	11	22	15	76	71	3	11	26	33	73	26	60	5	46	3	2	117	30
	7%	4%	6%	8%	8%	11%	5%	8%	7%	1%	3%	7%	8%	12%	10%	6%	5%	12%	3%	2%	7%	6%
				B		BCG						JK	JK	JKLM	PST	T		PQST				
Don't know/No response	68	6	12	27	7	3	13	27	41	3	6	6	13	37	13	20	2	19	3	7	56	11
	3%	4%	2%	3%	5%	2%	5%	3%	4%	1%	2%	1%	3%	6%	5%	2%	2%	5%	3%	5%	4%	2%
														JKLM	P			PQ				
Agree (NET)	1,613	138	426	604	98	145	203	782	832	212	322	312	333	417	194	834	85	269	96	103	1,221	393
	78%	86%	83%	77%	69%	72%	74%	78%	78%	91%	86%	78%	77%	69%	74%	80%	85%	71%	88%	83%	77%	83%
		DEFG	DEFG	E						LMN	LMN	N	N		R	OR			OPR	R	U	
Disagree (NET)	387	17	73	153	36	52	57	191	196	17	45	82	87	152	55	191	13	91	9	15	317	70
	19%	10%	14%	19%	26%	26%	21%	19%	18%	7%	12%	21%	20%	25%	21%	18%	13%	24%	9%	12%	20%	15%
				BC	BC	BC	BC					JK	JK	JKM	ST	S		PQST		V		
MEAN	1.8	1.7	1.7	1.9	1.9	2.1	1.9	1.8	1.8	1.6	1.7	1.9	1.8	2.0	1.9	1.8	1.6	2.0	1.7	1.6	1.9	1.7
				BC	BC	BCD	BC					JK	J	JKLM	QT	T		PQST		V		

C3B. Please indicate your agreement with the following statements: The Government of Canada should be doing more to help voluntary sector organizations recruit and retain volunteers.
BASE: Representative Adults
BANNER 2

	CMA/NON-CMA			Household Income					Highest Level of Education					Marital Status			Household Size			
	Total	CMA	NON-CMA	< 40k	40-60k	60-80k	80-100k	100k+	< HS	Coll.	Univ.	Post Grad	Student	Single	Married	Div. Wid.	One	Two	Three	Four+
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)
WEIGHTED 'N'	2,068 100%	1,288 100%	780 100%	651 100%	392 100%	371 100%	148 100%	250 100%	641 100%	511 100%	533 100%	180 100%	174 100%	531 100%	1,191 100%	321 100%	360 100%	718 100%	384 100%	578 100%
UNWEIGHTED TOTAL	2,068	1,226	842	650	407	375	145	239	668	500	545	181	145	477	1,222	344	386	747	361	545
1 - Strongly agree	857 41%	527 41%	330 42%	280 43%	174 44%	154 41%	61 41%	82 33%	270 42%	221 43%	211 40%	70 39%	73 42%	234 44%	479 40%	132 41%	144 40%	284 39%	166 43%	254 44%
Somewhat agree	757 37%	471 37%	286 37%	242 37%	152 39%	133 36%	54 36%	92 37%	235 37%	192 38%	185 35%	57 31%	79 46%	215 40%	437 37%	97 30%	121 33%	242 34%	149 39%	234 41%
Somewhat disagree	240 12%	151 12%	90 11%	73 11%	40 10%	44 12%	20 14%	38 15%	71 11%	54 11%	72 14%	26 14%	13 7%	53 10%	143 12%	43 13%	57 16%	90 13%	32 8%	56 10%
4 - Strongly disagree	146 7%	99 8%	48 6%	35 5%	18 5%	28 7%	10 7%	34 14%	43 7%	30 6%	53 10%	15 8%	4 2%	19 4%	93 8%	32 10%	24 7%	72 10%	25 7%	23 4%
Don't know/No response	68 3%	41 3%	26 3%	21 3%	7 2%	13 3%	3 2%	4 2%	22 3%	15 3%	12 2%	12 7%	5 3%	10 2%	39 3%	17 5%	15 4%	30 4%	11 3%	10 2%
Agree (NET)	1,613 78%	997 77%	616 79%	522 80%	327 83%	286 77%	115 77%	173 69%	504 79%	413 81%	396 74%	127 70%	152 88%	449 85%	916 77%	229 71%	264 73%	526 73%	315 82%	489 85%
Disagree (NET)	387 19%	250 19%	137 18%	108 17%	58 15%	72 19%	31 21%	73 29%	115 18%	83 16%	125 23%	41 23%	17 10%	72 14%	236 20%	74 23%	81 23%	163 23%	57 15%	79 14%
MEAN	1.8	1.9	1.8	1.8	1.7	1.8	1.9	2.1 DEFG	1.8	1.8	1.9 IJM	1.9 M	1.7	1.7	1.9 N	1.9 N	1.9 T	1.9 ST	1.8	1.7