2017 Client Satisfaction Survey

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<u>3</u>	Sex of respondent:
<u>4</u>	Language:
<u>5</u>	Market:
SAMPLING	
<u>6</u>	Phone Flag:
INTRODUC	CTION
<u>7</u>	Q2T. On your farm operation, do you produce?
<u>8</u>	Q3T. To begin, have you heard of the Canadian Grain Commission?
<u>9</u>	Q4T. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.
<u>10</u>	Q4T_x. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.
<u>11</u>	Q5T. Using a scale from 1 to 7, where 1 means not at all useful and 7 means very useful, in your opinion, how useful is the Canadian Grain Commission to producers?
CGC PROD	UCER SATISFACTION SURVEY
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<u>15</u>	Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 1) Grain grading (general)?
<u>16</u>	Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 2) Establishing Canada's grain grades?
<u>17</u>	Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 3) Providing grain grades to farmers who send in samples?



Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 18) Crop variety approvals?

GRADING SERVICES

- Q7T. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important is it to you that the Canadian Grain Commission provide grading services to producers that is when producers can directly send in samples to the CGC and receive a grade for a fee?
- Q8T. Have you used the Canadian Grain Commission grain grading service for producers any time in the past three crop years?
- Q9T. On a scale of 1 to 7, where 1 means that you were very dissatisfied and 7 means you were very satisfied, how satisfied were you with the CGC grading services for producers-not the grade you received-but the services you were provided?
- Q10T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that having the CGC set grain grades and standards help uphold Canada's reputation for consistent and reliable grain quality?
- Q11T. As part of the CGC's producer protections, if a producer does not agree with the grade and dockage assessed by a primary elevator, the producer can ask the CGC to determine grade and dockage and make a binding decision. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important do you find this service?
- Q12T. And, over the course of the last three crop years, have you asked the Canadian Grain Commission to make a binding decision and determine the grade and dockage of a grain delivery?
- Q13T. And on a scale of 1 to 7, where 1 means it is not at all useful and 7 means it is very useful, how useful do you think this service is to producers such as yourself?
- 40 Q14. Why haven't you used this service?
- Q15. Industry representatives and farm groups have asked the CGC to explore using instrumentation to assess quality parameters. What are the quality parameters you'd like to see assessed via instrumentation rather than by a visual inspection?

SAMPLING, INSPECTION, WEIGHING AND QUALITY

- Q16T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that having the CGC's sampling, inspection and weighing services help uphold Canada's reputation for consistent and reliable grain quality?
- 43 Q17T. Why is it that you Strongly/Somewhat agree?
- 44 Q17T. Why is it that you Somewhat/ Strongly disagree?
- Q18. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with the following statement: The Canadian Grain Commission's quality assurance system serves producers well.

LICENSING AND SECURITY

- 46
 Q19T. As part of the Canadian Grain Commission's producer protections, the CGC has a licensing and security program, where grain elevators and grain dealers must post security that covers the amount they owe farmers. If a company or dealer can't or won't pay, eligible producers could be paid from this security. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important is it to you that the Canadian Grain Commission provides producers with payment protection?
- Q20T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that the CGC's licensing and security program protects producers from the risk of not getting paid by a grain company?

PRODUCER CARS

- Q21T. Under the Canada Grain Act, grain producers are entitled to order producer cars from the Canadian Grain Commission directly or through an administrator who forwards the application to the Canadian Grain Commission. Did you use producer cars to ship your grain in the past 3 crop years?
- Q22T. On a scale of 1 to 7, where 1 means not at all satisfied and 7 means very satisfied, how satisfied were you with how the CGC helps farmers order producer cars?
- Q22T_x. On a scale of 1 to 7, where 1 means not at all satisfied and 7 means very satisfied, how satisfied were you with how the CGC helps farmers order producer cars?

SERVICE CENTRES

- 51 Q23. YES SUMMARY TABLE
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 1) Binding decision on grade and dockage through a submitted sample inspection subject to inspector's grade and dockage?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 2) Submitted sample for grade, dockage, protein, moisture content, test weight?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 3) Submitted sample for analytical tests, that is, falling number, entomology, vomitoxin, protein and oil in soybeans?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 4) Seeking information about grain grades?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 5) Seeking information about getting paid for a grain delivery?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 6) Getting help with a complaint about a grain company or grain dealer?
 - Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: Binding decision on grade and dockage through a submitted sample inspection subject to inspector's grade and dockage Submitted sample for grade, dockage, protein, moisture content, test weight Submitted sample for analytical tests, that is, falling number, entomology, vomitoxin, protein and oil in soybeans Seeking information about grain grades Seeking information about getting paid for a grain delivery Getting help with a complaint about a grain company or grain dealer
 - Q24A. On a scale of 1 to 7, where 1 means not at all valuable and 7 means very valuable, how valuable do you think a service centre in your province is to producers such as yourself?

RESEARCH

Q25T. Canada's grain quality system is based on scientific research carried out by the Canadian Grain Commission. Using a scale of 1 to 7 where 1 means not at all important and 7 means very important, in your opinion, how important is it that Canada's grain grading system be based on scientific research?

USER FEES AND COST RECOVERY

Q26. The CGC recovers most of its costs through fees. Currently, for every tonne of grain that is exported, the CGC's grain quality assurance system costs about \$1.80 per tonne. The CGC is proposing to reduce this cost to \$1.50 per tonne. Most of these costs are ultimately paid by grain producers whose grain is exported. Do you agree with this proposed reduction in fees?

SURPLUS

- Q27. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?
- Q27A. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?
- Q27B. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?

DEMOGRAPHICS

<u>65</u>	Q28T. AGE:
<u>66</u>	Q29T. What was the highest level of formal education you attained?
<u>67</u>	Q30AT. How many acres did you have under crop this year?
68	Q31T. Which of the following categories best describes what you expect your total farm sales to be in 2016?

Region:

			PRO	VINCE		AGE				EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	E	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	3	3	0	0	0	0	0	3	2	2	0	
BC	1%	100%	-	-	-	-	-	1%	1%	2%	-	
	91	0	91	0	0	3	20	68	34	29	26	
AB	30%	-	100% CD	-	-	42%	34%	29%	25%	36%	31%	
	208	0	0	160	48	4	38	166	99	50	58	
SK/MB	69%	-	-	100% B	100% B	58%	66%	70%	74%	62%	69%	

Province:

			PRO	VINCE		AGE			EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	l	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	3	3	0	0	0	0	0	3	2	2	0
British Columbia	1%	100%	-	-	-	-	-	1%	1%	2%	-
	91	0	91	0	0	3	20	68	34	29	26
Alberta	30%	-	100% CD	-	=	42%	34%	29%	25%	36%	31%
	160	0	0	160	0	3	27	130	75	40	45
Saskatchewan	53%	-	-	100% BD	-	50%	47%	55%	56%	50%	53%
	48	0	0	0	48	0	11	37	24	10	14
Manitoba	16%	-	-	-	100% BC	8%	19%	15%	18%	13%	16%

Sex of respondent:

			PROVINCE				AGE	I		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	284	3	82	152	46	5	57	222	126	77	79	
Male	94%	100%	91%	95%	96%	86%	97%	93%	93%	95%	94%	
	18	0	8	8	2	1	2	16	9	4	5	
Female	6%	-	9%	5%	4%	14%	3%	7%	7%	5%	6%	

Language:

			PROVINCE				AGE			EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	E	F	G	Н	I	J	
Base: All Respondents											·	
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	302	3	91	160	48	6	58	237	134	81	85	
English	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Market:

			PROVINCE				AGE		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55 +	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	91	0	91	0	0	3	20	68	34	29	26
01-AB	30%	-	100% CD	-	-	42%	34%	29%	25%	36%	31%
	160	0	0	160	0	3	27	130	75	40	45
02-SK	53%	-	-	100% BD	-	50%	47%	55%	56%	50%	53%
	48	0	0	0	48	0	11	37	24	10	14
03-MB	16%	-	-	-	100% BC	8%	19%	15%	18%	13%	16%
	3	3	0	0	0	0	0	3	2	2	0
04-BC (Peace River)	1%	100%	=	-	-	-	-	1%	1%	2%	-

Phone Flag:

		PROV				AGE		EDUCATION		
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	Α	В	С	D	E	F	G	Н	I	J
302	2	100	100	100	6	62	234	135	79	85
302	3**	91*	160	48*	6**	58*	237	134	81*	85*
247	3	87	112	45	3	45	199	116	63	66
82%	100%	96%	70%	94%	50%	78%	84%	86%	78%	78%
		С		С						
55	0	4	48	3	3	13	39	18	18	19
18%	-	4%	30%	6%	50%	22%	16%	14%	22%	22%
	302 302 247 82%	TOTAL BC A 302 2 302 3** 247 3 82% 100% 55 0	TOTAL BC Alberta A B 302 2 100 302 3** 91* 247 3 87 82% 100% 96% C 55 0 4	TOTAL BC Alberta n A B C 302 2 100 100 302 3** 91* 160 247 3 87 112 82% 100% 96% 70% C 55 0 4 48	TOTAL Peace River, BC Alberta n Manitoba	TOTAL Peace River, BC Alberta n Manitoba 18-34 A	TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 A B C D E F 302 2 100 100 100 6 62 302 3** 91* 160 48* 6** 58* 247 3 87 112 45 3 45 82% 100% 96% 70% 94% 50% 78% C C C C C 55 0 4 48 3 3 13 18% - 4% 30% 6% 50% 22%	TOTAL BC Alberta n Manitoba 18-34 35-54 55+	TOTAL BC Alberta n Manitoba 18-34 35-54 55+ H.S. or less	TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 55+ H.S. or less Sec

PWGSC Contract Number: 5K002-161802/001/CY INTRODUCTION

Q2T. On your farm operation, do you produce...?

		PROVINCE					AGE		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
Grains only, including cereals, oilseeds, pulses or any	202	3	60	107	32	5	38	159	75	59	66
other crops such as buckwheat or corn	67%	100%	66%	67%	67%	78%	66%	67%	56%	73%	78%
										Н	Н
	100	0	31	53	16	1	20	78	59	22	19
Both grains and livestock	33%	-	34%	33%	33%	22%	34%	33%	44%	27%	22%
									IJ		

INTRODUCTION

Q3T. To begin, have you heard of the Canadian Grain Commission?

		PROVINCE					AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н		J	
Base: All Respondents						<u> </u>	-	_		-		
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	300	3	89	160	48	6	58	236	134	81	84	
Yes	99%	100%	98%	100%	100%	100%	100%	99%	99%	100%	99%	
	2	0	2	0	0	0	0	2	1	0	1	
No	1%	-	2%	-	-	-	-	1%	1%	-	1%	

INTRODUCTION

Q4T. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa	a					Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		A	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2 3**	100	100	100	6 6**	62	234	135	79	85
Weighted Base	302		91*	160	48*		58*	237	134	81*	85*
	24	0	10	6	8	1	4	19	13	4	8
[7] Excellent impression	8%	-	11%	4%	16%	14%	6%	8%	10%	4%	9%
	93	0	C 22	59	C 12	0	45	76	42	20	31
		0				2	15				
[6]	31%	-	24%	37%	24%	25%	26%	32%	31%	25%	36%
	107	2	27	59	19	2	14	91	51	27	26
[5]	36%	50%	30%	37%	40%	33%	24%	38%	38%	34%	31%
	38	0	11	22	4	2	15	21	13	15	10
[4]	12%	-	12%	14%	9%	28%	26%	9%	10%	18%	12%
1.1	1270		1270	1470	370	2070	G	370	1070	1070	1270
	22	0	11	6	4	0	7	14	7	8	6
[3]	7%	-	12%	4%	9%	-	13%	6%	5%	11%	7%
			C 7					44			
ro1	14	2		5	0	0	3	11	7	4	3
[2]	5%	50%	8% D	3%	1%	-	5%	5%	5%	5%	3%
	3	0	1	2	0	0	0	3	0	2	1
[1] Very poor impression	1%	-	1%	1%	1%	-	-	1%	0	2%	1%
	2	0	2	0	0	0	0	2	1	1	0
Don't know/Refused	1%	-	2%	-	-	-	-	1%	1%	1%	-
Don't known tordood	170		270					170	170	170	
SUMMARY											
	117	0	32	66	19	3	19	95	55	23	38
Top2Box [Rated 6-7]	39%	-	35%	41%	40%	39%	32%	40%	41%	29%	45%
	166	2	49	88	28	4	37	126	71	51	43
Mid2Day [Dated 2.4.F]	55%	50%	54%	55%	58%	61%	63%	53%	53%	63%	50%
Mid3Box [Rated 3-4-5]	55%	50%	54%	55%	56%	01%	03%	53%	53%	03%	50%
	17	2	8	6	1	0	3	14	8	6	4
Low2Box [Rated 1-2]	6%	50%	9%	4%	2%	-	5%	6%	6%	7%	4%
STATISTICS			D								
STATISTICS	-	2.5	4.0	F 4	5.0	5.0	4.7	5.4	5.4	4.7	F 4
Mean	5	3.5	4.8	5.1	5.2 B	5.2	4.7	5.1	5.1	4.7	5.1
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Final Weighted Results

Detailed Tables

INTRODUCTION

Q4T. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.

			AGE		EDUCATION				
TOTAL	Peace River, BC Albe	Saskatchewa perta n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.

INTRODUCTION

Q4T_x. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
Base: Yes at Q3T		Α	В	С	D	Е	F	G	Н	I	J
Unweighted Base	300	2	98	100	100	6	62	232	134	79	84
Weighted Base	300	3**	89*	160	48*	6**	58*	236	134	81*	84*
Weighted base	24	0	10	6	8		4	19	13		8
[7] Everyont impression	8%	-	11%	4%	16%	1 14%	6%	8%	10%	4 4%	9%
[7] Excellent impression	8%	-	11% C	4%	16% C	14%	6%	8%	10%	4%	9%
	92	0	21	59	12	2	15	75	41	20	31
[6]	31%	-	23%	37%	24%	25%	26%	32%	31%	25%	37%
[0]	0170		2070	В	2470	2070	2070	0270	0170	2070	01 /0
	107	2	27	59	19	2	14	91	51	27	26
[5]	36%	50%	31%	37%	40%	33%	24%	39%	38%	34%	32%
	38	0	11	22	4	2	15	21	13	15	10
[4]	13%	-	12%	14%	9%	28%	26%	9%	10%	18%	12%
							G				
	22	0	11	6	4	0	7	14	7	8	6
[3]	7%	-	12%	4%	9%	-	13%	6%	5%	11%	7%
	40	2	C 6	5	0	0	3	10	7	4	2
[0]	13 4%	50%	7%	3%	1%	-	5%	4%	5%	5%	2%
[2]	4%	50%	7% D	3%	1%	-	5%	4%	5%	5%	2%
	3	0	1	2	0	0	0	3	0	2	1
[1] Very poor impression	1%	-	1%	1%	1%	-	-	1%	0	2%	1%
[1] very poor impression	170		170	170	170			170	+	270	170
	2	0	2	0	0	0	0	2	1	1	0
Don't know/Refused	1%	-	2%	-	-	-	-	1%	1%	1%	-
SUMMARY											
	116	0	31	66	19	3	19	94	54	23	38
Top2Box [Rated 6-7]	39%	-	35%	41%	40%	39%	32%	40%	40%	29%	46%
TOPEDOX [Rated 0 7]	33 /0		3370	4170	4070	3370	32 /0	40 /0	4070	2570	1
	166	2	49	88	28	4	37	126	71	51	43
Mid3Box [Rated 3-4-5]	55%	50%	55%	55%	58%	61%	63%	53%	53%	63%	51%
· '				1							
	16	2	7	6	1	0	3	13	8	6	3
Low2Box [Rated 1-2]	5%	50%	8%	4%	2%	-	5%	6%	6%	7%	3%
STATISTICS											
	5	3.5	4.8	5.1	5.2	5.2	4.7	5.1	5.1	4.7	5.2
Mean	-	-	-	-					1		

POR Registration Number: POR 105-16 Detailed Tables

PWGSC Contract Number: 5K002-161802/001/CY

INTRODUCTION

Q4T_x. Based on your own experience or what you have read, seen or heard, what is your overall impression of the Canadian Grain Commission? Please use a scale of 1 to 7, where 1 means a very poor impression and 7 means an excellent impression.

	PROV	/INCE		AGE	EDUCATION	
TOTAL	BC Alberta	Saskatchewa n Manitoba	18-34	35-54 55+	Some Post H.S. or less Sec Uni	iv.

INTRODUCTION

Q5T. Using a scale from 1 to 7, where 1 means not at all useful and 7 means very useful, in your opinion, how useful is the Canadian Grain Commission to producers?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents	200		400	100	100		00	00.4	105	70	0.5
Unweighted Base	302 302	2 3**	100 91*	100 160	100 48*	6 6**	62 58*	234 237	135 134	79 81*	85 85*
Weighted Base											
	52	2	14	27	10	0	7	46	26	10	17
[7] Very useful	17%	50%	15%	17%	21%	-	11%	19%	19%	12%	20%
	81	0	21	48	13	0	13	68	32	19	31
[6]	27%	-	23%	30%	26%	-	22%	29%	24%	24%	36%
_	90	0	27	46	16	2	14	74	47	25	17
[5]	30%	-	30%	29%	34%	28%	24%	31%	35%	31%	20%
	44	0	12	27	5	5	14	25	J 17	14	12
(41		-	13%	17%	10%	72%	24%	11%	13%	18%	14%
[4]	15%	-	13%	17%	10%	72%	24% G	11%	13%	18%	14%
	23	2	12	6	3	0	9	14	8	9	6
[3]	8%	50%	13% C	4%	7%	-	15% G	6%	6%	11%	8%
	8	0	5	3	0	0	2	6	3	3	2
[2]	3%	-	5%	2%	-	-	3%	2%	2%	3%	2%
			D	-/-					-/-		
	3	0	1	2	1	0	0	3	3	1	0
[1] Not at all useful	1%	-	1%	1%	2%	-	-	1%	2%	1%	-
SUMMARY											
	134	2	34	75	23	0	19	114	57	29	48
Top2Box [Rated 6-7]	44%	50%	38%	47%	47%	-	33%	48%	43%	36%	57%
	157	2	51	80	25	6	37	114	71	48	35
Mid3Box [Rated 3-4-5]	52%	50%	56%	50%	51%	100%	64%	48%	53%	60%	41%
	32 /0	0070	0070	30 /0	0170	10070	G	7070	0070	J	7170
	11	0	5	5	1	0	2	9	6	4	2
Low2Box [Rated 1-2]	4%	-	6%	3%	2%	-	3%	4%	4%	5%	2%
STATISTICS											
	5.2	5	5	5.3	5.4	4.3	4.8	5.3	5.2	4.9	5.4
Mean				+	В			F			

POR Registration Number: POR 105-16 PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. USEFUL SUMMARY TABLE [Top2Box]

			PRO	VINCE			AGE	I		EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	a Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: Respondents asked about this activity											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	67	2	18	34	14	0	13	54	28	21	18
Grain grading (general)	69%	100%	61%	72%	69%	-	57%	74%	73%	62%	78%
	68	2	19	37	11	0	6	62	27	19	23
Providing grain grades to farmers who send in samples	68%	100%	54%	77%	70%	-	45%	74%	73%	63%	68%
Settling grading disputes between farmers and grain	73	0	21	40	13	1	12	60	44	14	15
companies/elevator managers	67%	-	66%	69%	68%	100%	56%	69%	77%	51%	63%
	63	2	8	38	15	0	9	54	28	20	15
Establishing Canada's grain grades	66%	50%	41%	71%	79%	-	65%	67%	74%	73%	50%
Making sure farmers get paid when they sell grain to	69	0	18	40	11	0	15	54	34	15	19
licensed grain companies	65%	-	59%	68%	71%	-	59%	69%	77%	49%	65%
	66	0	19	37	10	2	11	52	34	18	13
Grain quality (general)	65%	-	68%	66%	65%	79%	50%	69%	68%	64%	58%
	58	0	18	27	13	1	12	45	26	14	18
Grading grain for export / at terminal elevators	64%	-	62%	61%	73%	39%	57%	67%	67%	53%	69%
	60	0	23	27	11	0	7	53	29	7	24
Monitoring grain shipments to ensure they are safe	61%	-	64%	55%	71%	-	38%	69%	66%	32%	73%
	54	0	20	27	7	0	5	50	25	12	17
Coordinating Canada's grain quality assurance system	58%	-	58%	57%	60%	-	32%	65%	53%	57%	67%
	57	0	21	26	10	0	5	51	28	11	17
Conducting grain quality research	53%	-	61%	44%	70% C	100%	32%	57%	58%	39%	60%
	52	0	18	26	9	0	13	39	24	14	14

Ipsos Public Affairs Final Weighted Results POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. USEFUL SUMMARY TABLE [Top2Box]

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Licensing grain companies	51%	-	56%	47%	58%	-	61%	49%	46%	57%	56%
Gathering statistics & keeping records of grain	43	0	17	16	10	1	9	33	15	11	17
movement and grain export sales	48%	-	56%	40%	58%	100%	49%	48%	40%	46%	67%
	44	0	6	27	11	0	3	41	25	6	13
Upholding the rights of grain producers	45%	-	25%	50%	67%	-	17%	53%	50%	34%	48%
Operating service centres across the prairies that provide grain grading and inspection services	52	0	14	27	12	3	9	41	24	10	19
provide grain grading and inspection services	45%	-	52%	39%	67% C	100%	44%	44%	50%	34%	49%
	41	0	14	19	7	1	3	37	18	8	15
Crop variety approvals	43%	-	47%	43%	36%	27%	17%	50%	39%	36%	58%
Conducting the harvest survey to determine crop	43	0	10	24	9	0	10	33	20	12	10
quality	43%	-	32%	43%	64%	-	40%	44%	46%	43%	37%
Helping grain marketers sell Canadian grain	34	2	15	13	4	1	3	30	13	9	11
	37%	100%	57% C	26%	33%	36%	15%	43%	43%	32%	37%
	39	0	8	26	5	0	4	35	24	7	8
Allocating producer cars	33%	-	26%	37%	33%	-	20%	38%	44%	24%	26%

POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. NOT USEFUL SUMMARY TABLE [Low2Box]

			PRO	OVINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ
		А	В	С	D	Е	F	G	Н	I	J
Base: Respondents asked about this activity											
Jnweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	15	0	5	10	0	1	2	12	7	2	6
Allocating producer cars	13%	-	18%	14%	-	22%	10%	13%	13%	6%	19%
g F	.0,70		D	1170			1070	.0,0		0,0	
Settling grading disputes between farmers and grain	9	0	5	3	1	0	1	8	2	3	4
companies/elevator managers	8%	-	14%	6%	8%	-	4%	9%	4%	10%	18%
	3,0		, ,	3,0	- / 0		. , ,	3,0	1,,,	12,0	.57
	8	0	3	3	2	0	1	7	3	4	0
Crop variety approvals	8%	-	9%	7%	10%	-	5%	9%	7%	20%	2%
Conducting the harvest survey to determine crop	7	0	4	3	0	0	1	6	2	3	3
quality	7%	-	12%	6%	4%	-	4%	8%	5%	9%	10%
Making sure farmers get paid when they sell grain to	7	0	4	3	0	1	3	4	2	4	1
licensed grain companies	7%	-	12%	5%	3%	50%	10%	5%	4%	14%	5%
	6	0	5	0	1	0	2	5	0	1	3
Grain grading (general)	7%	-	18%	-	5%	=	8%	6%	-	4%	149
g g (g)											
	6	2	1	3	0	0	1	5	3	3	0
Upholding the rights of grain producers	6%	100%	4%	6%	-	-	5%	6%	6%	13%	=
									_		
Providing grain grades to farmers who send in samples	5	0	5	0	1	1	0	5	0	1	4
g. and g.	5%	-	13% C	-	6%	36%	-	5%	-	5%	12%
		_					_		†		
Coordinating Canada's grain quality assurance system	4	0	3	2	0	0	1	3	3	1	1
g :: ::::: g :	5%	-	8%	3%	-	-	6%	4%	5%	4%	4%
	5	0	4	0	1	0	1	4	1	2	1
Conducting grain quality research	4%	-	11%	-	7%	-	6%	4%	3%	8%	3%
33 : 4:: 9 :::2-:-	.,,		C		C		- / 0	.,,	7,0	2,0	
Grading grain for export / at terminal elevators	4	0	2	2	0	1	0	3	0	2	2

Ipsos Public Affairs Final Weighted Results POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. NOT USEFUL SUMMARY TABLE [Low2Box]

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Oraumy grain for export / at terminal elevators	4%	-	6%	4%	3%	39%	-	4%	-	9%	6%
O											
Operating service centres across the prairies that provide grain grading and inspection services	5	0	3	2	0	0	1	4	2	0	3
growing grain grading and inspection services	4%	-	10%	2%	3%	-	4%	4%	3%	2%	7%
	3	0	2	2	0	0	1	3	0	3	0
Establishing Canada's grain grades	4%	-	9%	3%	-	-	6%	3%	-	9%	-
Gathering statistics & keeping records of grain	3	0	1	2	0	0	0	3	3	0	0
movement and grain export sales	3%	-	3%	4%	3%	-	-	4%	6%	2%	-
	3	0	2	0	1	1	1	1	0	1	1
Licensing grain companies	3%	-	6%	-	6% C	50%	4%	1%	1%	6%	4%
	3	0	0	2	1	0	0	3	2	0	1
Grain quality (general)	3%	-	-	3%	6%	-	-	3%	3%	-	4%
	1	0	1	0	0	0	1	0	0	1	0
Helping grain marketers sell Canadian grain	1%	-	3%	-	-	-	5%	-	-	3%	-
Monitoring grain shipments to ensure they are safe	1	0	1	0	0	0	0	1	0	1	0
violintoring grain simplificates to crisule they are sale	1%	-	3%	-	-	-	-	1%	-	4%	-

POR Registration Number: POR 105-16 PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. MEAN SUMMARY TABLE

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Providing grain grades to farmers who send in samples	5.75	6	5.28	6.13 B	5.61	3.55	5.39	5.87	5.96	5.75	5.54
7) Grain quality (general)	5.73	5	5.9	5.66	5.74	6.18	5.45	5.79	5.88	5.65	5.49
6) Grading grain for export / at terminal elevators	5.71	0	5.59	5.75	5.78	3.79	5.42	5.86	5.88	5.26	5.89
11) Monitoring grain shipments to ensure they are safe	5.7	0	5.69	5.58	6.1	4	5.01	5.94	5.93	4.88	5.94
13) Making sure farmers get paid when they sell grain to licensed grain companies	5.67	0	5.45	5.73	5.87	2.5	5.24	5.89	6.05	5.02	5.74
2) Establishing Canada's grain grades	5.64	5.5	5.27	5.65	6.03	5	5.4	5.7	6.03	5.58	5.29
Settling grading disputes between farmers and grain companies/elevator managers	5.61	4	5.34	5.72	5.84	6.65	5.44	5.63	5.95	5.19	5.29
1) Grain grading (general)	5.58	6	5.09	5.79	5.76	5	5.25	5.69	5.89	5.39	5.6
10) Coordinating Canada's grain quality assurance system	5.51	0	5.39	5.53	5.76	5	4.59	5.71	5.49	5.3	5.74
12) Licensing grain companies	5.43	4	5.5	5.39	5.58	2.5	5.37	5.52	5.32	5.6	5.62
9) Conducting grain quality research	5.39	0	5.3	5.36	5.7	6	4.86	5.47	5.54	4.81	5.71
15) Gathering statistics & keeping records of grain movement and grain export sales	5.33	5	5.53	5.04	5.69	7	5.16	5.36	5.02	5.28	6
5) Operating service centres across the prairies that provide grain grading and inspection services	5.23	5	5.14	5.16	5.67	6	5.03	5.25	5.41	4.91	5.25
14) Upholding the rights of grain producers	5.16	2	4.79	5.21	5.91	5	4.67	5.29	5.34	4.69	5.17

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. MEAN SUMMARY TABLE

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Conducting the harvest survey to determine crop quality	5.09	0	4.71	5.17	5.64	3	5.08	5.12	5.31	4.93	4.92
18) Crop variety approvals	4.99	0	5	5.11	4.71	4.8	4.68	5.07	5.13	4.48	5.32
16) Helping grain marketers sell Canadian grain	4.96	6	5.31	4.7	5.08	4.45	4.15	5.19	5.08	4.53	5.23
17) Allocating producer cars	4.58	5	4.3	4.57	5.09 B	3.95	4.3	4.67	4.8	4.51	4.26

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 1) Grain grading (general)?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: Grain grading (general)											
Unweighted Base	105	1	33	29	42	1	26	78	43	33	27
Weighted Base	98*	2**	30*	46**	20*	2**	23**	73*	39*	35**	23**
	25	0	10	8	7	0	3	21	11	6	7
[7] Very useful	25%	-	33%	17%	33%	-	14%	29%	29%	17%	33%
	43	2	8	26	7	0	10	32	17	15	10
[6]	43%	100%	27%	55%	36%	-	43%	44%	43%	45%	45%
	13	0	2	8	3	2	4	8	7	5	2
[5]	13%	-	6%	17%	17%	100%	15%	11%	17%	13%	8%
	9	0	2	5	2	0	4	5	3	5	0
[4]	9%	-	6%	10%	10%	-	16%	7%	8%	16%	-
	3	0	3	0	0	0	1	2	1	2	0
[3]	3%	-	9%	-	-	-	4%	2%	2%	5%	-
	4	0	4	0	0	0	2	2	0	1	1
[2]	4%	-	12%	-	2%	-	8%	3%	-	3%	6%
	2	0	2	0	0	0	0	2	0	0	2
[1] Not at all useful	2%	-	6%	-	2%	-	-	3%	-	1%	8%
SUMMARY											
	67	2	18	34	14	0	13	54	28	21	18
Гор2Вох [Rated 6-7]	69%	100%	61%	72%	69%	-	57%	74%	73%	62%	78%
	24	0	6	13	5	2	8	15	11	12	2
Mid3Box [Rated 3-4-5]	25%	-	21%	28%	26%	100%	35%	20%	27%	34%	8%
	6	0	5	0	1	0	2	5	0	1	3
Low2Box [Rated 1-2]	7%	-	18%	-	5%	-	8%	6%	-	4%	14%
STATISTICS											
	5.58	6	5.09	5.79	5.76	5	5.25	5.69	5.89	5.39	5.6
Mean	5.00			55	· · · ·		5.25	0.00	3.55	5.55	

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Detailed Tables

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 2) Establishing Canada's grain grades?

		220								
		PRC	OVINCE			AGE			EDUCATION	
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55 +	H.S. or less	Some Post Sec	Univ.
	Α	В	С	D	Е	F	G	Н	I	J
97	2	22	34	39	2	17	78	39	26	30
96*	3**	20**	54*	19*	2**	14**	80*	37*	27**	30**
24	2	6	10	6	0	4	20	13	6	4
25%	50%	32%	18%	33%	-	27%	25%	36%	21%	13%
39	0	2	29	9	0	5	34	14	14	11
41%	-	9%	53%	46%	-	38%	42%	38%	51%	37%
18	0	6	10	2	2	1	15	7	3	8
19%	-	32%	18%	10%	100%	7%	18%	20%	10%	26%
	0			0	0	4	7		0	
										13%
9%	50%	18%	3%	10%	-	10%	9%	1 %	8%	13%
3	0	0	3	0	0	2	2	0	0	3
3%	-	-	6%	-	-	11%	2%	-	-	11%
3	0	2	2	0	0	1	3	0	3	0
4%	-	9%	3%	-	-	6%	3%	-	9%	-
63	2	8	38	15	0	9	54	28	20	15
66%	50%	41%	71%	79%	-	65%	67%	74%	73%	50%
30	2	10	14	4	2	4	24	10	5	15
31%	50%	50%	26%	21%	100%	28%	30%	26%	18%	50%
	-				-	1				0
4%	-	9%	3%	-	-	6%	3%	-	9%	-
5.64	5.5	5.27	5.65	6.03	5	5.4	5.7	6.03	5.58	5.29
	97 96* 24 25% 39 41% 18 19% 9 9% 3 3 4% 63 66% 30 31% 3 4%	97 2 96* 3** 24 2 25% 50% 39 0 41% - 18 0 19% - 9 2 9% 50% 3 0 3% - 3 0 4% - 63 2 66% 50% 30 2 31% 50% 3 0 4% -	97 2 22 96* 3** 20** 24 2 6 25% 50% 32% 39 0 2 41% - 9% 18 0 6 19% - 32% 9 2 4 9% 50% 18% 3 0 0 3% - - 3 0 2 4% - 9% 63 2 8 66% 50% 41% 30 2 10 31% 50% 50% 3 0 2 4% - 9%	A B C 97 2 22 34 96* 3** 20** 54* 24 2 6 10 25% 50% 32% 18% 39 0 2 29 41% - 9% 53% 18 0 6 10 19% - 32% 18% 9 2 4 2 9% 50% 18% 3% 3 0 0 3 3% - - 6% 4% - 9% 3% 63 2 8 38 66% 50% 41% 71% 30 2 10 14 31% 50% 50% 26% 3 0 2 2 4% - 9% 3%	97 2 22 34 39 96* 3** 20** 54* 19* 24 2 6 10 6 25% 50% 32% 18% 33% 39 0 2 29 9 41% - 9% 53% 46% 18 0 6 10 2 19% - 32% 18% 10% 9 2 4 2 2 9% 50% 18% 3% 10% 3 0 0 3 0 3 0 2 2 0 4% - 9% 3% - 63 2 8 38 15 66% 50% 41% 71% 79% 30 2 10 14 4 31% 50% 50% 26% 21% 3 0 2 2 0 4% - 9% 3%	A B C D E 97 2 22 34 39 2 96* 3** 20** 54* 19* 2** 24 2 6 10 6 0 25% 50% 32% 18% 33% - 39 0 2 29 9 0 41% - 9% 53% 46% - 18 0 6 10 2 2 19% - 32% 18% 10% 100% 9 2 4 2 2 0 9% 50% 18% 3% 10% - 3 0 0 3 0 0 3% - - - - 3 0 2 2 0 0 4% - 9% 3% - - - 3 0 2 2 0 0 0 4% <t< td=""><td>A B C D E F 97 2 22 34 39 2 17 96* 3*** 20*** 54* 19* 2*** 14** 24 2 6 10 6 0 4 25% 50% 32% 18% 33% - 27% 39 0 2 29 9 0 5 41% - 9% 53% 46% - 38% 18 0 6 10 2 2 1 100% 7% 9 2 4 2 2 0 1 100% 7% 9 2 4 2 2 0 1 100% 100% 7% 3 0 0 3 0 0 2 1 100% 2 10% 1 100% 1 100% 1 4</td><td>A B C D E F G 97 2 22 34 39 2 17 78 96° 3°** 20°** 54* 19° 2°** 14** 80° 24 2 6 10 6 0 4 20 25% 50% 32% 18% 33% - 27% 25% 39 0 2 29 9 0 5 34 41% - 9% 53% 46% - 38% 42% 18 0 6 10 2 2 1 15 19% - 32% 18% 10% 100% 7% 18% 9 2 4 2 2 0 1 7 9% 50% 18% 3% 10% - 10% 9% 3 0 2 2 <td< td=""><td>A B C D E F G H 97 2 22 34 39 2 17 78 39 96* 3** 20** 54* 19* 2** 14** 80* 37* 24 2 6 10 6 0 4 20 13 25% 50% 32% 18% 33% - 27% 25% 36% 39 0 2 29 9 0 5 34 14 41% - 9% 53% 46% - 38% 42% 38% 18 0 6 10 2 2 1 15 7 19% - 32% 18% 10% 100% 7% 18% 20% 9 2 4 2 2 0 1 7 2 2 9% 50% 18% 3% 10% - 10% 9% 7% 3 0 0 3 30 10% - 11% 2% - 33% 4 3% 3 0 0 2 2 0 0 1 3 0 0 2 2 0 0 1 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>A B C D E F G H I 97 2 22 34 39 2 17 78 39 26 96° 3°° 2°° 54° 19° 2°° 14°° 80° 37° 27°° 24 2 6 10 6 0 4 20 13 6 25% 50% 32% 18% 33% - 27% 25% 36% 21% 39 0 2 29 9 0 5 34 18 18 18% 10 18 18 18%</td></td<></td></t<>	A B C D E F 97 2 22 34 39 2 17 96* 3*** 20*** 54* 19* 2*** 14** 24 2 6 10 6 0 4 25% 50% 32% 18% 33% - 27% 39 0 2 29 9 0 5 41% - 9% 53% 46% - 38% 18 0 6 10 2 2 1 100% 7% 9 2 4 2 2 0 1 100% 7% 9 2 4 2 2 0 1 100% 100% 7% 3 0 0 3 0 0 2 1 100% 2 10% 1 100% 1 100% 1 4	A B C D E F G 97 2 22 34 39 2 17 78 96° 3°** 20°** 54* 19° 2°** 14** 80° 24 2 6 10 6 0 4 20 25% 50% 32% 18% 33% - 27% 25% 39 0 2 29 9 0 5 34 41% - 9% 53% 46% - 38% 42% 18 0 6 10 2 2 1 15 19% - 32% 18% 10% 100% 7% 18% 9 2 4 2 2 0 1 7 9% 50% 18% 3% 10% - 10% 9% 3 0 2 2 <td< td=""><td>A B C D E F G H 97 2 22 34 39 2 17 78 39 96* 3** 20** 54* 19* 2** 14** 80* 37* 24 2 6 10 6 0 4 20 13 25% 50% 32% 18% 33% - 27% 25% 36% 39 0 2 29 9 0 5 34 14 41% - 9% 53% 46% - 38% 42% 38% 18 0 6 10 2 2 1 15 7 19% - 32% 18% 10% 100% 7% 18% 20% 9 2 4 2 2 0 1 7 2 2 9% 50% 18% 3% 10% - 10% 9% 7% 3 0 0 3 30 10% - 11% 2% - 33% 4 3% 3 0 0 2 2 0 0 1 3 0 0 2 2 0 0 1 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>A B C D E F G H I 97 2 22 34 39 2 17 78 39 26 96° 3°° 2°° 54° 19° 2°° 14°° 80° 37° 27°° 24 2 6 10 6 0 4 20 13 6 25% 50% 32% 18% 33% - 27% 25% 36% 21% 39 0 2 29 9 0 5 34 18 18 18% 10 18 18 18%</td></td<>	A B C D E F G H 97 2 22 34 39 2 17 78 39 96* 3** 20** 54* 19* 2** 14** 80* 37* 24 2 6 10 6 0 4 20 13 25% 50% 32% 18% 33% - 27% 25% 36% 39 0 2 29 9 0 5 34 14 41% - 9% 53% 46% - 38% 42% 38% 18 0 6 10 2 2 1 15 7 19% - 32% 18% 10% 100% 7% 18% 20% 9 2 4 2 2 0 1 7 2 2 9% 50% 18% 3% 10% - 10% 9% 7% 3 0 0 3 30 10% - 11% 2% - 33% 4 3% 3 0 0 2 2 0 0 1 3 0 0 2 2 0 0 1 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	A B C D E F G H I 97 2 22 34 39 2 17 78 39 26 96° 3°° 2°° 54° 19° 2°° 14°° 80° 37° 27°° 24 2 6 10 6 0 4 20 13 6 25% 50% 32% 18% 33% - 27% 25% 36% 21% 39 0 2 29 9 0 5 34 18 18 18% 10 18 18 18%

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 3) Providing grain grades to farmers who send in samples?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	n Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: Providing grain grades to farmers who send in samples											
Unweighted Base	103	1	39	30	33	2	18	83	37	30	35
Weighted Base	101*	2**	35*	48*	16*	3**	14**	85*	36*	30**	33**
	39	0	13	21	5	0	4	35	15	12	12
[7] Very useful	38%	-	36%	43%	33%	-	31%	41%	42%	39%	35%
	30	2	6	16	6	0	2	28	11	7	11
[6]	29%	100%	18%	33%	36%	-	14%	33%	31%	25%	33%
	17	0	7	8	1	2	4	11	3	8	5
[5]	17%	-	21%	17%	9%	64%	32%	13%	9%	26%	14%
	8	0	3	3	2	0	1	6	6	1	1
[4]	8%	-	8%	7%	12%	-	10%	8%	16%	3%	3%
	2	0	2	0	0	0	2	0	0	1	1
[3]	2%	-	5%	-	3%	-	13%	1%	1%	3%	3%
	3	0	3	0	0	0	0	3	0	0	3
[2]	3%	-	8%	-	-	-	-	3%	-	-	8%
	3	0	2	0	1	1	0	2	0	1	1
[1] Not at all useful	3%	-	5%	=	6%	36%	-	2%	-	5%	4%
SUMMARY											
	68	2	19	37	11	0	6	62	27	19	23
Top2Box [Rated 6-7]	68%	100%	54%	77%	70%	-	45%	74%	73%	63%	68%
	27	0	12	11	4	2	8	18	10	10	6
Mid3Box [Rated 3-4-5]	27%	-	33%	23%	24%	64%	55%	21%	27%	32%	19%
	5	0	5	0	1	1	0	5	0	1	4
Low2Box [Rated 1-2]	5%	-	13% C	-	6%	36%	-	5%	-	5%	12%
STATISTICS			-								
Mean	5.75	6	5.28	6.13	5.61	3.55	5.39	5.87	5.96	5.75	5.54
				В							

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Ipsos Public Affairs
Final Weighted Results

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 4) Settling grading disputes between farmers and grain companies/elevator managers?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		A	В	С	D	Е	F	G	Н	I	J
Base: Settling grading disputes between farmers and grain companies/elevator managers											
Unweighted Base	110	1	35	36	38	2	24	84	53	32	25
Weighted Base	109*	2**	32*	58*	18*	1**	21**	87*	57*	28**	24**
	41	0	12	21	8	1	6	34	25	7	9
[7] Very useful	37%	-	37%	36%	45%	65%	28%	39%	43%	26%	37%
	33	0	9	19	4	0	6	26	20	7	6
[6]	30%	-	29%	33%	24%	35%	28%	30%	34%	24%	26%
	15	0	3	8	4	0	5	9	4	7	3
[5]	13%	-	9%	14%	21%	-	25%	11%	8%	25%	13%
	9	2	4	3	0	0	1	7	5	2	1
[4]	8%	100%	11%	6%	3%	-	7%	9%	9%	9%	6%
	3	0	0	3	0	0	2	2	2	2	0
[3]	3%	-	-	6%	-	-	8%	2%	3%	6%	-
	4	0	0	3	1	0	0	4	2	0	2
[2]	4%	-	-	6%	5%	-	-	5%	4%	2%	7%
	5	0	5	0	0	0	1	4	0	2	3
[1] Not at all useful	5%	-	14% C	-	3%	-	4%	5%	-	8%	11%
SUMMARY											
	73	0	21	40	13	1	12	60	44	14	15
Top2Box [Rated 6-7]	67%	-	66%	69%	68%	100%	56%	69%	77%	51%	63%
	27	2	6	14	4	0	8	18	11	11	4
Mid3Box [Rated 3-4-5]	24%	100%	20%	25%	24%	-	40%	21%	19%	40%	18%
	9	0	5	3	1	0	1	8	2	3	4
Low2Box [Rated 1-2]	8%	-	14%	6%	8%	-	4%	9%	4%	10%	18%
STATISTICS											
Mean	5.61	4	5.34	5.72	5.84	6.65	5.44	5.63	5.95	5.19	5.29

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 4) Settling grading disputes between farmers and grain companies/elevator managers?

				4.05			EDUCATION	
		VINCE		AGE			EDUCATION	
	Peace River,	Saskatchewa					Some Post	
TOTAL	BC Alberta	n Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 5) Operating service centres across the prairies that provide grain grading and inspection services?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	TOTAL	A	B	C	D	E	F	G	H	I	J
Base: Operating service centres across the prairies that provide grain grading and inspection services											
Unweighted Base	110	1	29	44	36	2	23	85	45	27	38
Weighted Base	116*	2**	26**	70*	17*	3**	21**	93*	48*	29**	38*
	29	0	8	16	5	0	6	23	15	5	9
[7] Very useful	25%	-	31%	23%	31%	-	30%	25%	31%	17%	25%
	23	0	5	11	6	3	3	18	9	5	9
[6]	20%	-	21%	16%	36% C	100%	14%	19%	18%	17%	24%
	27	2	5	19	2	0	3	24	11	8	8
[5]	24%	100%	17%	27%	11%	-	15%	26%	22%	28%	22%
	23	0	2	18	3	0	4	19	9	6	8
[4]	20%	-	7%	25%	19%	-	20%	20%	19%	20%	20%
	8	0	4	5	0	0	3	5	3	5	1
[3]	7%	-	14%	7%	-	-	17%	5%	5%	17%	2%
	3	0	2	2	0	0	0	3	2	0	2
[2]	3%	-	7%	2%	-	-	-	4%	3%	-	5%
	1	0	1	0	0	0	1	0	0	0	1
[1] Not at all useful	1%	-	3%	-	3%	-	4%	1%	-	2%	2%
SUMMARY											
	52	0	14	27	12	3	9	41	24	10	19
Top2Box [Rated 6-7]	45%	-	52%	39%	67% C	100%	44%	44%	50%	34%	49%
	58	2	10	42	5	0	11	48	22	19	17
Mid3Box [Rated 3-4-5]	51%	100%	38%	59% D	31%	-	52%	52%	47%	65%	44%
	5	0	3	2	0	0	1	4	2	0	3
Low2Box [Rated 1-2]	4%	-	10%	2%	3%	-	4%	4%	3%	2%	7%
STATISTICS											
Mean	5.23	5	5.14	5.16	5.67	6	5.03	5.25	5.41	4.91	5.25

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 5) Operating service centres across the prairies that provide grain grading and inspection services?

		PRO	VINCE			AGE			EDUCATION	
	Peace River,		Saskatchewa						Some Post	
 TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 6) Grading grain for export / at terminal elevators?

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: Grading grain for export / at terminal elevators											
Unweighted Base	97	0	32	28	37	3	21	73	43	25	28
Weighted Base	92*	_**	29*	45**	18*	2**	21**	68*	39*	26**	26**
	34	0	13	14	7	1	5	29	16	7	11
[7] Very useful	37%	-	44%	32%	41%	39%	21%	42%	42%	26%	42%
	24	0	5	13	6	0	8	16	10	7	7
[6]	26%	-	19%	29%	32%	-	36%	24%	25%	26%	26%
	21	0	5	14	1	0	5	16	8	7	6
[5]	23%	-	19%	32%	8%	-	25%	24%	21%	27%	24%
	1	0	0	0	1	0	0	1	1	0	0
[4]	2%	-	-	-	8%	-	-	2%	2%	2%	-
	7	0	4	2	1	0	4	2	4	3	0
[3]	7%	-	12%	4%	8%	21%	18%	3%	9%	10%	2%
	3	0	1	2	0	0	0	3	0	1	2
[2]	3%	-	3%	4%	-	-	-	4%	-	3%	6%
	1	0	1	0	0	1	0	0	0	1	0
[1] Not at all useful	2%	-	3%	-	3%	39%	-	1%	-	5%	-
SUMMARY											
SOMMARI	58	0	18	27	13	1	12	45	26	14	18
Top2Box [Rated 6-7]	64%	-	62%	61%	73%	39%	57%	67%	67%	53%	69%
rapezan (ramara n											
	29	0	9	16	4	0	9	20	13	10	7
Mid3Box [Rated 3-4-5]	32%	-	31%	36%	24%	21%	43%	29%	33%	39%	25%
	4	0	2	2	0	1	0	3	0	2	2
Low2Box [Rated 1-2]	4%	-	6%	4%	3%	39%	-	4%	-	9%	6%
STATISTICS											
	5.71	0	5.59	5.75	5.78	3.79	5.42	5.86	5.88	5.26	5.89
Mean											

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Ipsos Public Affairs

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 7) Grain quality (general)?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: Grain quality (general)											
Unweighted Base	98	1	31	35	31	3	23	72	48	26	23
Weighted Base	101*	2**	28*	56*	15*	2**	23**	76*	49*	28**	23**
	27	0	8	13	6	1	3	23	20	3	5
7] Very useful	27%	-	29%	23%	42%	39%	15%	30%	40%	10%	21%
	38	0	11	24	3	1	8	29	14	15	9
[6]	38%	-	39%	43%	23%	39%	35%	39%	28%	54%	37%
	24	2	6	13	3	0	7	16	10	7	6
[5]	24%	100%	23%	23%	23%	21%	32%	22%	21%	27%	27%
	3	0	1	2	0	0	2	1	2	0	1
[4]	2%	-	3%	3%	-	-	7%	1%	3%	-	4%
	5	0	1	3	1	0	2	3	2	2	2
[3]	5%	-	3%	6%	6%	-	7%	5%	4%	6%	7%
	3	0	0	2	1	0	0	3	2	0	1
[2]	3%	-	-	3%	6%	-	-	3%	3%	-	4%
	1	0	1	0	0	0	1	0	0	1	0
Don't know/Refused	1%	-	3%	-	-	-	4%	-	-	3%	-
SUMMARY											
	66	0	19	37	10	2	11	52	34	18	13
Top2Box [Rated 6-7]	65%	-	68%	66%	65%	79%	50%	69%	68%	64%	58%
	32	2	8	18	4	0	10	21	14	9	9
Mid3Box [Rated 3-4-5]	31%	100%	29%	31%	29%	21%	46%	27%	28%	32%	38%
	3	0	0	2	1	0	0	3	2	0	1
Low2Box [Rated 1-2]	3%	-	-	3%	6%	-	-	3%	3%	-	4%
STATISTICS											
	5.73	5	5.9	5.66	5.74	6.18	5.45	5.79	5.88	5.65	5.49
Mean	3.73	, J	0.0	3.00	5.17	0.10	3.43	5.79	0.00	5.05	J.73

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Detailed Tables

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 8) Conducting the harvest survey to determine crop quality?

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa	a					Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		A	В	С	D	E	F	G	Н	I	J
Base: Conducting the harvest survey to determine crop											
quality Unweighted Base	97	0	34	35	28	1	22	74	42	26	29
Weighted Base	100*	_**	31*	56*	14**	1**	24**	75*	44*	28**	28**
	17	0	4	10	3	0	4	13	8	3	5
[7] Very useful	17%	-	12%	17%	25%	-	16%	17%	19%	12%	17%
[1] vo.y ass.a.	,0		.=/-	,	2070		.070	11.70	1070	,	,
	26	0	6	14	5	0	6	20	12	9	5
[6]	26%	-	21%	26%	39%	-	24%	27%	27%	31%	19%
	30	0	10	18	3	0	8	23	15	7	9
[5]	30%	-	32%	31%	21%	-	32%	30%	33%	23%	33%
	13	0	4	8	1	0	3	10	5	4	3
[4]	13%	-	12%	14%	7%	-	10%	13%	12%	14%	12%
1.1	.070		.=/-	1170	. , ,		.070	.070	1=70	, , ,	,
	7	0	4	3	0	1	3	3	2	3	3
[3]	7%	-	12%	6%	4%	100%	13%	4%	4%	11%	9%
		_						_			
	6	0	3	3	0	0	1	5	2	3	2
[2]	6%	-	9%	6%	4%	-	4%	7%	5%	9%	7%
	1	0	1	0	0	0	0	1	0	0	1
[1] Not at all useful	1%	-	3%	-	-	-	-	1%	-	-	3%
[1]	.,,,							.,.			
SUMMARY											
	43	0	10	24	9	0	10	33	20	12	10
Top2Box [Rated 6-7]	43%	-	32%	43%	64%	-	40%	44%	46%	43%	37%
	50	0	17	29	4	1	13	36	22	14	15
Mid3Box [Rated 3-4-5]	50%	-	56%	51%	32%	100%	56%	48%	49%	48%	54%
	7		A	0		^	4	6	2	2	2
Lou/OPey (Dated 1.2)	7 7%	0 -	4 12%	3 6%	0 4%	- 0	1 4%	6 8%	2 5%	3 9%	3 10%
Low2Box [Rated 1-2]	1 70	 	1270	070	470	_	470	070	370	970	1076
STATISTICS											
	5.09	0	4.71	5.17	5.64	3	5.08	5.12	5.31	4.93	4.92
Mean					1						

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing Ipsos Public Affairs

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Final Weighted Results

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 9) Conducting grain quality research?

			222	VINOE			105			EDUCATION	
			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa	а					Some Post	
	TOTAL	BC	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
Dans Canada stina anna in anna lite anna anna		A	В	С	D	Е	F	G	Н	I	J
Base: Conducting grain quality research	104	0	38	36	30	4	15	88	46	30	27
Unweighted Base Weighted Base	107*	_**	34*	58*	14*	1 0**	15**	91*	46	29**	28**
weignted base											
	15	0	5	5	5	0	1	14	6	3	6
[7] Very useful	14%	-	16%	8%	33% C	-	6%	16%	13%	10%	21%
	42	0	15	21	5	0	4	37	22	8	11
[6]	39%	-	45%	36%	37%	100%	25%	41%	46%	29%	39%
[o]	3970		4370	30 /0	37 /0	100 /6	2570	4170	4070	2970	39 /0
	31	0	5	24	2	0	6	25	15	5	11
[5]	29%	-	16%	42%	13%	-	39%	28%	32%	19%	37%
•				BD							
	10	0	2	6	1	0	2	8	3	7	0
[4]	9%	-	5%	11%	10%	-	14%	8%	5%	25%	-
	3	0	2	2	0	0	2	2	1	3	0
[3]	3%	-	5%	3%	-	-	10%	2%	2%	9%	-
	4	0	4	0	0	0	1	3	1	2	1
[0]	4%	-	11%	-	3%	-	6%	4%	3%	6%	3%
[2]	4%	-	C 11%	-	3%	-	0%	4%	3%	0%	3%
	0	0	0	0	0	0	0	0	0	0	0
[1] Not at all useful	0	-	-	-	3%	-	-	1%	-	2%	-
[1] 1101 01 01 01 0010					0,0			. , ,	+		
	1	0	1	0	0	0	0	1	0	0	0
Don't know/Refused	1%	-	3%	-	-	-	-	1%	-	-	-
SUMMARY											
	57	0	21	26	10	0	5	51	28	11	17
Top2Box [Rated 6-7]	53%	-	61%	44%	70%	100%	32%	57%	58%	39%	60%
					С						
	44	0	9	32	3	0	10	35	19	15	11
Mid3Box [Rated 3-4-5]	42%	-	26%	56%	23%	-	62%	38%	39%	53%	37%
				BD							
	5	0	4	0	1	0	1	4	1	2	1
Low2Box [Rated 1-2]	4%	-	11%	-	7%	-	6%	4%	3%	8%	3%
			С		С						
STATISTICS											
Mean	5.39	0	5.3	5.36	5.7	6	4.86	5.47	5.54	4.81	5.71
vioui1											

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PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 9) Conducting grain quality research?

	PRO	VINCE		AGE			EDUCATION	
TOTAL	Peace River, BC Alberta	Saskatchewa n Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 10) Coordinating Canada's grain quality assurance system?

			PRC	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		A	В	С	D	E	F	G	Н	I	J
Base: Coordinating Canada's grain quality assurance system											
Unweighted Base	93	0	38	30	25	3	15	75	48	22	23
Weighted Base	95*	_**	34*	48*	12**	4**	15**	76*	48*	22**	25**
	27	0	10	13	4	0	1	26	13	6	8
[7] Very useful	29%	-	29%	27%	36%	-	10%	34%	27%	26%	34%
	27	0	10	14	3	0	3	24	12	7	8
[6]	29%	-	29%	30%	24%	-	22%	32%	26%	31%	34%
	22	0	6	13	2	4	4	14	14	3	4
[6]	23%	-	18%	27%	20%	100%	28%	18%	30%	14%	16%
[5]	23 /6	-	10 /0	21 /0	20 /6	100 /6	20 /0	10 /0	30 /6	14 /0	10 /0
	9	0	4	3	2	0	2	8	4	3	2
[4]	10%	-	11%	7%	20%	-	11%	10%	8%	14%	9%
	5	0	2	3	0	0	3	2	2	3	1
[3]	5%	-	5%	7%	-	-	23%	2%	3%	11%	4%
	3	0	2	2	0	0	0	3	3	0	1
[2]	4%	-	5%	3%	-	-	-	4%	5%	-	4%
	1	0	1	0	0	0	1	0	0	1	0
[1] Not at all useful	1%	-	3%	-	-	-	6%	-	-	4%	-
CUMMARY.											
SUMMARY					_						
	54	0 -	20	27	7	0	5	50	25	12	17
Top2Box [Rated 6-7]	58%	-	58%	57%	60%	-	32%	65%	53%	57%	67%
	36	0	12	19	5	4	9	23	20	8	7
Mid3Box [Rated 3-4-5]	38%	-	34%	40%	40%	100%	62%	30%	42%	39%	29%
	4	0	3	2	0	0	1	3	3	1	1
Low2Box [Rated 1-2]	5%	-	8%	3%	-	-	6%	4%	5%	4%	4%
STATISTICS											
STATISTICS	5.54		5.00	5.50	5.70	_	4.50	F 74	5.40	5.0	5.74
Mean	5.51	0	5.39	5.53	5.76	5	4.59	5.71	5.49	5.3	5.74

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 11) Monitoring grain shipments to ensure they are safe?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	1017.2	A	В	С	D	E	F	G	Н	I	J
Base: Monitoring grain shipments to ensure they are safe											
Unweighted Base	101	0	39	31	31	2	21	78	43	22	35
Weighted Base	100*	_**	35*	50*	15*	3**	20**	77*	44*	22**	33**
	34	0	11	16	7	0	3	31	18	3	13
[7] Very useful	34%	-	31%	32%	48%	-	16%	40%	42%	12%	39%
	26	0	12	11	3	0	4	22	11	4	11
[6]	26%	-	33%	23%	23%	-	21%	29%	24%	19%	33%
	20	0	7	10	3	0	4	16	8	7	5
[5]	20%	-	21%	19%	23%	-	22%	21%	19%	30%	16%
	14	0	3	11	0	3	5	6	7	6	2
[4]	14%	-	8%	23%	3%	100%	27%	8%	15%	25%	6%
	4	0	2	2	0	0	3	1	0	2	2
[3]	4%	-	5%	3%	3%	-	13%	2%	-	9%	6%
	1	0	1	0	0	0	0	1	0	1	0
[2]	1%	-	3%	-	-	-	-	1%	-	4%	-
SUMMARY											
	60	0	23	27	11	0	7	53	29	7	24
Top2Box [Rated 6-7]	61%	-	64%	55%	71%	-	38%	69%	66%	32%	73%
	39	0	12	22	4	3	12	23	15	14	9
Mid3Box [Rated 3-4-5]	39%	-	33%	45%	29%	100%	62%	30%	34%	64%	27%
	1	0	1	0	0	0	0	1	0	1	0
Low2Box [Rated 1-2]	1%	-	3%	-	-	-	-	1%	-	4%	-
STATISTICS											
Mean	5.7	0	5.69	5.58	6.1	4	5.01	5.94	5.93	4.88	5.94

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 12) Licensing grain companies?

			PRO	VINCE			AGE			EDUCATION	
			110				AGE			LDOGATION	
		Peace River,		Saskatchewa					1	Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
Base: Licensing grain companies		Α	В	С	D	E	F	G	Н	I	J
Unweighted Base	102	1	36	34	31	2	22	78	53	24	23
Weighted Base	104*	2**	33*	54*	15*	2**	22**	80*	53*	24**	25**
n oiginea Daec	28	0	10	11	7	0	3	25	10	7	11
[7] Very useful	27%	-	31%	21%	45%	-	13%	31%	19%	31%	42%
, i voly docidi	21 70		0170	2170	C		1070	0170	1070	0170	72 /0
	24	0	8	14	2	0	11	14	15	6	3
[6]	24%	-	25%	26%	13%	-	48%	18%	28%	27%	13%
	25	0	9	13	3	0	2	23	15	5	5
[5]	24%	-	28%	24%	23%	-	11%	29%	28%	22%	18%
	17	2		13	4	4	-	4.4	10		-
[4]	17%	100%	2	24%	1 6%	1 50%	5	11 14%	10	2 9%	5 19%
[4]	17%	100%	6%	24% B	6%	50%	24%	14%	19%	9%	19%
	4	0	2	2	1	0	0	4	3	0	1
[3]	4%	-	6%	3%	6%	-	-	5%	5%	-	4%
	1	0	1	0	0	0	1	0	0	0	1
[2]	1%	-	3%	-	-	-	4%	-	-	-	4%
	2	0	1	0	1	1	0	1	0	1	0
[1] Not at all useful	2%	-	3%	-	6% C	50%	-	1%	1%	6%	-
	2	0	0	2	0	0	0	2	0	2	0
Don't know/Refused	2%	-	-	3%	-	-	-	2%	-	7%	-
Don't know/terased	270			070				270		7 70	
SUMMARY											
	52	0	18	26	9	0	13	39	24	14	14
Гор2Вох [Rated 6-7]	51%	-	56%	47%	58%	-	61%	49%	46%	57%	56%
Top2Box [Rated 0-7]	3170		3070	47 70	3070		0170	7370	4070	31 /0	3070
	47	2	13	27	5	1	8	38	28	7	10
Mid3Box [Rated 3-4-5]	45%	100%	39%	50%	35%	50%	35%	48%	53%	30%	41%
-											-
	3	0	2	0	1	1	1	1	0	1	1
Low2Box [Rated 1-2]	3%	-	6%	-	6%	50%	4%	1%	1%	6%	4%
					С						
STATISTICS											
Mean	5.43	4	5.5	5.39	5.58	2.5	5.37	5.52	5.32	5.6	5.62
os Public Affairs											26

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CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 12) Licensing grain companies?

		PROVINCE				AGE		EDUCATION		
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 13) Making sure farmers get paid when they sell grain to licensed grain companies?

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
Malina and formation and anidate the control		А	В	С	D	Е	F	G	Н	I	J
ase: Making sure farmers get paid when they sell rain to licensed grain companies											
Inweighted Base	102	0	34	37	31	2	27	73	44	30	28
Veighted Base	105*	_**	31*	59*	15*	2**	26**	78*	45*	30**	30**
	52	0	16	27	8	0	9	43	25	12	15
7] Very useful	49%	-	53%	46%	55%	-	34%	55%	56%	39%	51%
	17	0	2	13	2	0	6	11	10	3	4
6]	16%	-	6%	22%	16%	-	24%	14%	22%	11%	14%
	11	0	2	8	1	0	3	8	4	3	4
5]	10%	-	6%	14%	6%	-	12%	10%	8%	10%	14%
	8	0	5	2	2	1	1	6	2	3	3
1]	8%	-	15%	3%	13%	50%	4%	8%	5%	11%	9%
	9	0	2	6	1	0	4	5	3	4	3
3]	9%	-	6%	11%	6%	-	16%	7%	6%	13%	8%
	5	0	2	3	0	0	2	3	2	3	1
2]	5%	-	6%	5%	-	-	6%	4%	4%	8%	3%
	2	0	2	0	0	1	1	0	0	2	0
I] Not at all useful	2%	-	6%	-	3%	50%	4%	1%	-	6%	2%
	1	0	1	0	0	0	0	1	0	1	0
on't know/Refused	1%	-	3%	-	-	-	-	1%	-	3%	-
UMMARY											
	69	0	18	40	11	0	15	54	34	15	19
op2Box [Rated 6-7]	65%	-	59%	68%	71%	-	59%	69%	77%	49%	65%
	28	0	8	16	4	1	8	19	9	10	9
1id3Box [Rated 3-4-5]	27%	-	26%	27%	26%	50%	32%	25%	19%	34%	31%
	7	0	4	3	0	1	3	4	2	4	1
ow2Box [Rated 1-2]	7%	-	12%	5%	3%	50%	10%	5%	4%	14%	5%

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Final Weighted Results

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 13) Making sure farmers get paid when they sell grain to licensed grain companies?

			PRO'	VINCE			AGE		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Mean	5.67	0	5.45	5.73	5.87	2.5	5.24	5.89	6.05	5.02	5.74

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 14) Upholding the rights of grain producers?

			PRO ¹	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa	a					Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: Upholding the rights of grain producers											
Unweighted Base	96	1	28	34	33	1	22	73	51	19	25
Weighted Base	97*	2**	25**	54*	16*	1**	20**	77*	50*	19**	27**
	23	0	3	14	6	0	2	21	15	1	7
[7] Very useful	24%	-	11%	26%	36%	-	12%	27%	30%	5%	25%
	21	0	4	13	5	0	1	20	10	5	6
[6]	22%	-	14%	24%	30%	-	5%	26%	19%	29%	23%
	27	0	12	11	4	1	10	16	13	8	5
[5]	28%	-	46%	21%	24%	100%	53%	20%	26%	40%	19%
	11	0	2	8	1	0	2	9	6	2	3
[4]	11%	-	7%	15%	6%	-	8%	12%	12%	8%	11%
	10	0	5	5	0	0	3	6	3	1	6
[3]	10%	-	18%	9%	3%	-	17%	8%	6%	5%	22%
	2	2	0	0	0	0	0	2	2	0	0
[2]	2%	100%	-	-	-	-	-	2%	3%	-	-
										0	
	4	0	1	3	0	0	1	3	2	3	0
[1] Not at all useful	4%	-	4%	6%	-	-	5%	4%	3%	13%	-
SUMMARY											
	44	0	6	27	11	0	3	41	25	6	13
Top2Box [Rated 6-7]	45%	-	25%	50%	67%	-	17%	53%	50%	34%	48%
	47	0	18	24	5	1	15	31	22	10	14
Mid3Box [Rated 3-4-5]	49%	-	71%	44%	33%	100%	78%	41%	44%	53%	52%
	6	2	1	3	0	0	1	5	3	3	0
Low2Box [Rated 1-2]	6%	100%	4%	6%	-	-	5%	6%	6%	13%	-
STATISTICS											
	5.16	2	4.79	5.21	5.91	5	4.67	5.29	5.34	4.69	5.17
Mean	3.10	_	0	J.E.	3.01			5.20	5.01		J. 11

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 15) Gathering statistics & keeping records of grain movement and grain export sales?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: Gathering statistics & keeping records of grain movement and grain export sales											
Unweighted Base	96	1	34	25	36	1	21	74	43	23	28
Weighted Base	90*	2**	31*	40**	17*	1**	18**	70*	39*	24**	25**
	21	0	9	6	5	1	4	16	7	3	11
[7] Very useful	23%	-	29%	16%	31%	100%	22%	22%	17%	14%	43%
	23	0	8	10	5	0	5	18	9	8	6
[6]	25%	-	26%	24%	28%	-	26%	25%	23%	32%	24%
	26	2	8	11	5	0	2	24	13	7	6
[5]	29%	100%	26%	28%	31%	-	10%	35%	34%	31%	22%
	11	0	2	8	1	0	5	6	4	4	3
[4]	13%	-	6%	20%	8%	-	28%	9%	10%	17%	10%
	6	0	3	3	0	0	3	3	4	1	0
[3]	7%	-	9%	8%	-	-	14%	5%	11%	4%	-
	1	0	1	0	0	0	0	1	1	0	0
[2]	1%	-	3%	-	-	-	-	1%	2%	-	-
	2	0	0	2	0	0	0	2	2	0	0
[1] Not at all useful	2%	-	-	4%	3%	-	-	3%	4%	2%	-
SUMMARY											
	43	0	17	16	10	1	9	33	15	11	17
Top2Box [Rated 6-7]	48%	-	56%	40%	58%	100%	49%	48%	40%	46%	67%
	43	2	13	22	7	0	9	34	21	13	8
Mid3Box [Rated 3-4-5]	48%	100%	41%	56%	39%	-	51%	48%	54%	52%	33%
	3	0	1	2	0	0	0	3	3	0	0
Low2Box [Rated 1-2]	3%	-	3%	4%	3%	-	-	4%	6%	2%	-
STATISTICS											
	5.33	5	5.53	5.04	5.69	7	5.16	5.36	5.02	5.28	6
Mean		+ -		2.2.			1		+		-

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 15) Gathering statistics & keeping records of grain movement and grain export sales?

		PROVINCE				AGE		EDUCATION		
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 16) Helping grain marketers sell Canadian grain?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	ı Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		A	В	С	D	Е	F	G	Н	I	J
Base: Helping grain marketers sell Canadian grain											
Unweighted Base	86	1	30	31	24	2	18	66	33	26	27
Weighted Base	90*	2**	27*	50*	12**	3**	18**	69*	30**	29**	31**
	12	0	7	3	2	1	0	11	6	1	6
[7] Very useful	14%	-	27%	6%	17%	36%	-	17%	19%	3%	19%
	21	2	C 8	10	2	0	3	18	7	8	5
[6]	24%	100%	30%	19%	17%	-	15%	27%	24%	29%	18%
[0]	2470	10070	30 /0	1370	1770		1370	21 /0	2470	2370	1070
	24	0	4	16	4	0	4	20	7	5	11
[5]	27%	-	13%	32%	37%	-	22%	29%	25%	19%	36%
	40	0						0		_	4
[4]	12 13%	0 -	2 7%	8 16%	2 17%	0 -	6 35%	6 8%	3 10%	5 18%	4 12%
[4]	13%	-	1%	10%	17%	-	35%	8%	10%	18%	12%
	17	0	5	11	1	2	4	11	7	7	3
[3]	19%	-	17%	23%	12%	64%	23%	17%	22%	25%	10%
					_	_					
F41 N. J.	1	0	1	0	0	0	1	0	0	1	0
[1] Not at all useful	1%	-	3%	-	-	-	5%	-	-	3%	-
	3	0	1	2	0	0	0	3	0	1	2
Don't know/Refused	3%	-	3%	3%	-	-	-	4%	-	3%	5%
SUMMARY											
	34	2	15	13	4	1	3	30	13	9	11
Top2Box [Rated 6-7]	37%	100%	57%	26%	33%	36%	15%	43%	43%	32%	37%
	53	0	C 10	35	8	2	14	37	17	18	18
Mid3Box [Rated 3-4-5]	59%	-	37%	71%	67%	64%	80%	53%	57%	62%	58%
	3370		07 /0	B	57 /0	U-1 /U	0070	5570	37 70	02 /0	30 /0
	1	0	1	0	0	0	1	0	0	1	0
Low2Box [Rated 1-2]	1%	-	3%	-	-	-	5%	-	-	3%	-
STATISTICS											
	4.96	6	5.31	4.7	5.08	4.45	4.15	5.19	5.08	4.53	5.23
Mean	4.50	-	0.01	7.7	5.00	7.70	7.10	0.10	3.00	7.55	0.20

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 17) Allocating producer cars?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	l Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	TOTAL	A	В	C	D	E	F	G	H	I	J
Base: Allocating producer cars											
Unweighted Base	111	1	34	43	33	3	21	87	50	28	32
Weighted Base	117*	2**	31*	69*	16*	4**	19**	94*	55*	30**	32**
	13	0	3	8	2	0	1	11	10	0	3
[7] Very useful	11%	-	9%	12%	12%	-	8%	12%	18%	-	9%
	26	0	5	18	3	0	2	24	14	7	5
[6]	23%	-	18%	26%	21%	=	12%	26%	26%	24%	16%
	26	2	6	13	6	2	6	19	13	8	6
[5]	23%	100%	21%	19%	36%	39%	32%	20%	23%	27%	19%
	21	0	6	11	4	2	3	17	6	7	8
[4]	18%	-	21%	16%	24%	39%	14%	18%	11%	24%	26%
	13	0	4	8	1	0	5	8	5	4	3
[3]	11%	-	12%	12%	6%	-	25%	8%	9%	14%	11%
	7	0	4	3	0	1	1	5	1	2	4
[2]	6%	-	12%	5%	-	22%	5%	5%	2%	6%	13%
	8	0	2	6	0	0	1	7	6	0	2
[1] Not at all useful	7%	-	6%	9%	-	-	5%	8%	12%	-	6%
	3	0	1	2	0	0	0	3	0	2	0
Don't know/Refused	2%	-	3%	2%	-	-	-	3%	-	5%	-
GUMMARY											
	39	0	8	26	5	0	4	35	24	7	8
Top2Box [Rated 6-7]	33%	-	26%	37%	33%	-	20%	38%	44%	24%	26%
	60	2	16	32	11	3	13	44	24	19	18
Mid3Box [Rated 3-4-5]	52%	100%	53%	47%	67%	78%	71%	47%	43%	65%	56%
	15	0	5	10	0	1	2	12	7	2	6
_ow2Box [Rated 1-2]	13%	-	18% D	14%	-	22%	10%	13%	13%	6%	19%
STATISTICS											
Mean	4.58	5	4.3	4.57	5.09	3.95	4.3	4.67	4.8	4.51	4.26

PWGSC Contract Number: 5K002-161802/001/CY CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 17) Allocating producer cars?

		PROVINCE					AGE		EDUCATION			
Wedn	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba B	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	

CGC PRODUCER SATISFACTION SURVEY

Q6. I am going to read out a list of some of the activities of the Canadian Grain Commission, using a scale of 1 to 7, where 1 means not at all useful and 7 means very useful, please indicate how useful you think each one is. 18) Crop variety approvals?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: Crop variety approvals											
Unweighted Base	104	0	34	28	42	3	16	85	49	25	27
Weighted Base	96*	_**	31*	45**	20*	3**	18**	75*	45*	22**	26**
	15	0	4	8	3	0	3	12	7	3	5
[7] Very useful	15%	-	12%	18%	14%	-	14%	16%	15%	13%	17%
	26	0	11	11	4	1	0	25	11	5	11
[6]	28%	-	35%	25%	21%	27%	3%	33%	24%	23%	41%
	28	0	9	13	6	1	8	19	19	5	3
[5]	29%	-	29%	29%	29%	27%	43%	26%	42%	24%	11%
	11	0	1	8	2	2	5	5	3	3	6
[4]	12%	-	3%	18%	12%	47%	27%	7%	7%	11%	22%
	8	0	4	2	3	0	1	7	2	2	2
[3]	8%	-	12%	4%	14%	-	8%	9%	5%	9%	7%
	3	0	1	2	0	0	0	3	1	2	0
[2]	3%	-	3%	4%	-	-	-	3%	2%	7%	-
	5	0	2	2	2	0	1	4	2	3	0
[1] Not at all useful	6%	-	6%	4%	10%	-	5%	6%	5%	12%	2%
SUMMARY											
	41	0	14	19	7	1	3	37	18	8	15
Top2Box [Rated 6-7]	43%	-	47%	43%	36%	27%	17%	50%	39%	36%	58%
	47	0	14	22	11	3	14	31	24	10	11
Mid3Box [Rated 3-4-5]	49%	-	44%	50%	55%	73%	78%	41%	54%	44%	40%
	8	0	3	3	2	0	1	7	3	4	0
Low2Box [Rated 1-2]	8%	-	9%	7%	10%	-	5%	9%	7%	20%	2%
STATISTICS											
	4.99	0	5	5.11	4.71	4.8	4.68	5.07	5.13	4.48	5.32
Mean		+ -		J				0.0.			

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Detailed Tables

GRADING SERVICES

Q7T. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important is it to you that the Canadian Grain Commission provide grading services to producers - that is when producers can directly send in samples to the CGC and receive a grade for a fee?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	a Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	104	2	34	50	18	3	14	88	58	19	27
[7] Very important	34%	50%	38%	31%	38%	39%	24%	37%	43%	24%	32%
	97	2	24	56	16	3	18	77	36	29	31
[6]	32%	50%	26%	35%	33%	39%	30%	32%	27%	36%	36%
	51	0	13	30	8	0	11	40	22	13	15
[5]	17%	-	14%	19%	16%	-	18%	17%	16%	17%	18%
1-1				1070				11.70	1377	7170	
	17	0	6	8	3	0	6	12	8	5	3
[4]	6%	-	7%	5%	6%	-	10%	5%	6%	7%	4%
										_	
	14	0	5	8	1	0	6	8	5	4	5
[3]	5%	-	5%	5%	3%	-	11% G	3%	3%	5%	6%
	12	0	5	6	1	0	3	8	4	6	1
[2]	4%	-	5%	4%	2%	8%	6%	3%	3%	7%	1%
	7	0	5	2	1	1	1	5	1	4	2
[1] Not at all important	2%	-	5%	1%	2%	14%	2%	2%	1%	5%	3%
[1] Not at all important	270		370	170	270	1470	270	270	1 /0	370	370
SUMMARY											
	201	3	58	106	34	5	31	164	94	48	58
Top2Box [Rated 6-7]	67%	100%	64%	66%	71%	78%	54%	69%	70%	60%	68%
	20		0.4	40	40		60	F	0.5	00	0.1
M 100 FD 4 10 4 51	82	0	24	46	12	0	22	60	35	23	24
Mid3Box [Rated 3-4-5]	27%	-	26%	29%	25%	-	39%	25%	26%	28%	28%
	19	0	9	8	2	1	4	13	5	10	3
Low2Box [Rated 1-2]	6%	-	10%	5%	4%	22%	7%	6%	4%	12% H	4%
STATISTICS										11	
	5.6	6.5	5.5	5.7	5.8	5.4	5.2	5.8	5.9	5.3	5.7
Mean	0.0	5.5	0.0	J	5.5	5	5.2	F	0.0	0.0	

PWGSC Contract Number: 5K002-161802/001/CY GRADING SERVICES

Q8T. Have you used the Canadian Grain Commission grain grading service for producers any time in the past three crop years?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	135	2	34	82	18	1	21	113	56	36	43
Yes	45%	50%	37%	51%	38%	14%	36%	48%	42%	44%	51%
				В							
	167	2	57	78	30	5	37	124	79	45	41
No	55%	50%	63%	49%	62%	86%	64%	52%	58%	56%	49%
			С								

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

Detailed Tables

PWGSC Contract Number: 5K002-161802/001/CY GRADING SERVICES

Q9T. On a scale of 1 to 7, where 1 means that you were very dissatisfied and 7 means you were very satisfied, how satisfied were you with the CGC grading services for producers-not the grade you received-but the services you were provided?

			PRC	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: Respondents who have used the Canadian Grain Commission grain grading service for producers any ime in the past three crop years											
Jnweighted Base	127	1	37	51	38	1	24	102	52	34	40
Veighted Base	135	2**	34*	82*	18*	1**	21**	113*	56*	36**	43*
	48	0	16	24	8	1	6	42	20	11	17
7] Very satisfied	36%	-	49%	29%	42%	100%	26%	37%	36%	31%	39%
	59	0	13	38	8	0	12	47	26	17	17
6]	44%	-	38%	47%	42%	-	54%	42%	46%	47%	38%
	14	2	2	8	2	0	3	11	6	2	5
5]	10%	100%	5%	10%	13%	-	12%	10%	10%	6%	13%
	6	0	1	5	0	0	2	4	2	3	1
4]	4%	-	3%	6%	-	-	8%	4%	3%	9%	2%
	6	0	1	5	0	0	0	6	1	2	3
3]	5%	-	3%	6%	3%	-	-	5%	2%	4%	7%
	2	0	0	2	0	0	0	2	2	0	0
2]	1%	-	-	2%	-	-	-	1%	3%	-	-
	1	0	1	0	0	0	0	1	0	1	0
1] very dissatisfied	1%	-	3%	-	-	-	-	1%	-	3%	-
SUMMARY											
	107	0	29	62	15	1	17	89	46	28	34
Гор2Вох [Rated 6-7]	79%	-	86%	76%	84%	100%	80%	79%	82%	78%	78%
	26	2	4	18	3	0	4	21	9	7	10
Mid3Box [Rated 3-4-5]	19%	100%	11%	22%	16%	-	20%	19%	16%	19%	22%
	3	0	1	2	0	0	0	3	2	1	0
_ow2Box [Rated 1-2]	2%	-	3%	2%	-	-	-	2%	3%	3%	-
STATISTICS											
	6	5	6.2	5.8	6.2	7	6	5.9	6	5.8	6

POR Registration Number: POR 105-16 Detailed Tables

PWGSC Contract Number: 5K002-161802/001/CY

GRADING SERVICES

Q9T. On a scale of 1 to 7, where 1 means that you were very dissatisfied and 7 means you were very satisfied, how satisfied were you with the CGC grading services for producers-not the grade you received-but the services you were provided?

	PROV	/INCE		AGE	EDUCATION	
TOTAL	BC Alberta	Saskatchewa n Manitoba	18-34	35-54 55+	Some Post H.S. or less Sec Uni	iv.

GRADING SERVICES

Q10T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that having the CGC set grain grades and standards help uphold Canada's reputation for consistent and reliable grain quality?

		PRO	OVINCE			AGE			EDUCATION	
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	A	В	С	D	E	F	G	Н	I	J
127	1	37	51	38	1	24	102	52	34	40
135	2**	34*	82*	18*	1**	21**	113*	56*	36**	43*
92	0	26	51	14	1	12	79	35	26	31
68%	-	78%	63%	76%	100%	57%	70%	62%	72%	71%
38	0	6	27	4	0	8	30	16	9	12
28%	-	19%	33%	24%	-	39%	26%	29%	26%	29%
3	2	0	2	0	0	0	3	3	0	0
2%	100%	-	2%	-	-	-	3%	6%	-	-
3	0	1	2	0	0	1	2	2	1	0
2%	-	3%	2%	-	-	4%	1%	3%	3%	-
								_		
129	0	33	78	18	1	20	108	51	35	43
96%	-	97%	96%	100%	100%	96%	96%	92%	97%	100%
6	2	1	3	0	0	1	5	5	1	0
4%	100%	3%	4%	-		4%	4%	8%	3%	-
	127 135 92 68% 38 28% 3 2% 3 2%	TOTAL BC A 127	Peace River, BC Alberta A B 127 1 37 135 2** 34* 92 0 26 68% - 78% 38 0 6 28% - 19% 3 2 0 2% 100% - 3 0 1 2% - 3% 129 0 33 96% - 97% 6 2 1	TOTAL BC Alberta n A B C 127 1 37 51 135 2** 34* 82* 92 0 26 51 68% - 78% 63% 38 0 6 27 28% - 19% 33% 3 2 0 2 2% 100% - 2% 3 0 1 2 2% - 3% 2% 129 0 33 78 96% - 97% 96% 6 2 1 3	TOTAL Peace River, BC Alberta Saskatchewa n Manitoba 127 1 37 51 38 135 2** 34* 82* 18* 92 0 26 51 14 68% - 78% 63% 76% 38 0 6 27 4 28% - 19% 33% 24% 3 2 0 2 0 2% 100% - 2% - 3 0 1 2 0 2% - 3% 2% - 129 0 33 78 18 96% - 97% 96% 100% 6 2 1 3 0	TOTAL Peace River, BC Alberta Saskatchewa n Manitoba 18-34 127 1 37 51 38 1 135 2** 34* 82* 18* 1** 92 0 26 51 14 1 68% - 78% 63% 76% 100% 38 0 6 27 4 0 28% - 19% 33% 24% - 3 2 0 2 0 0 2% 100% - 2% - - 3 0 1 2 0 0 2% - 3% 2% - - 3 0 1 2 0 0 2% - 3 2% - - 3 0 1 2 0 0 2% - 3 1 <td> TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 A</td> <td> TOTAL BC Alberta N Manitoba 18-34 35-54 55+ A</td> <td> TOTAL Peace River, Alberta N</td> <td> TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 55+ H.S. or less Sec Sec N N N N N N N N N </td>	TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 A	TOTAL BC Alberta N Manitoba 18-34 35-54 55+ A	TOTAL Peace River, Alberta N	TOTAL Peace River, BC Alberta n Manitoba 18-34 35-54 55+ H.S. or less Sec Sec N N N N N N N N N

GRADING SERVICES

Q11T. As part of the CGC's producer protections, if a producer does not agree with the grade and dockage assessed by a primary elevator, the producer can ask the CGC to determine grade and dockage and make a binding decision. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important do you find this service?

			PRC	VINCE			AGE			EDUCATION	
							7.02				
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Jnweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	133	3	40	66	25	2	18	114	61	33	38
7] Very important	44%	100%	44%	41%	51%	25%	30%	48%	46%	41%	45%
								F			
	87	0	25	48	14	3	16	67	45	24	17
6]	29%	-	28%	30%	28%	53%	28%	28%	34%	30%	20%
	40	0	11	24	5	1	9	29	17	9	14
5]	13%	-	12%	15%	10%	14%	16%	12%	13%	11%	16%
	17	0	4	11	2	0	7	10	4	5	6
4]	6%	-	4%	7%	4%	-	12% G	4%	3%	7%	7%
	13	0	4	8	1	0	4	8	4	4	5
3]	4%	-	4%	5%	2%	-	7%	4%	3%	5%	5%
	7	0	4	2	1	0	3	3	1	2	4
2]	2%	-	4%	1%	3%	8%	5%	1%	1%	2%	5%
	5	0	3	2	1	0	1	4	2	3	1
1] Not at all important	2%	-	3%	1%	2%	-	2%	2%	1%	3%	1%
	1	0	1	0	0	0	0	1	0	1	0
Don't know/Refused	0	-	1%	-	-	-	-	0	-	1%	-
SUMMARY											
	220	3	65	114	38	5	34	181	107	57	55
Гор2Вох [Rated 6-7]	73%	100%	72%	71%	79%	78%	58%	76%	79%	70%	65%
			40	40			0.1	F	J	40	
4:40D [D-t4 0 4 5]	69	0	18	43	8	1	21	47	25	18	25
Mid3Box [Rated 3-4-5]	23%	-	20%	27%	16%	14%	36% G	20%	19%	23%	29%
	12	0	6	3	2	0	4	8	3	5	5
Low2Box [Rated 1-2]	4%	-	7%	2%	5%	8%	6%	3%	2%	6%	6%
STATISTICS											

GRADING SERVICES

Q11T. As part of the CGC's producer protections, if a producer does not agree with the grade and dockage assessed by a primary elevator, the producer can ask the CGC to determine grade and dockage and make a binding decision. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important do you find this service?

			PRO'	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Mean	5.9	7	5.8	5.9	6	5.8	5.4	6 F	6.1	5.7	5.7

GRADING SERVICES

Q12T. And, over the course of the last three crop years, have you asked the Canadian Grain Commission to make a binding decision and determine the grade and dockage of a grain delivery?

			PRC	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	21	2	3	13	4	0	1	20	17	3	1
Yes	7%	50%	3%	8%	9%	-	2%	9%	13%	3%	2%
									IJ		
	281	2	88	147	44	6	57	217	117	78	83
No	93%	50%	97%	92%	91%	100%	98%	91%	87%	97%	98%
										Н	Н

GRADING SERVICES

Q13T. And on a scale of 1 to 7, where 1 means it is not at all useful and 7 means it is very useful, how useful do you think this service is to producers such as yourself?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: Respondents who have asked the Canadian Grain Commission to make a binding decision and determine the grade and dockage of a grain delivery											
Unweighted Base	21	1	3	8	9	0	2	19	16	3	2
Weighted Base	21*	2**	3**	13**	4**	-**	1**	20**	17**	3**	1**
	17	2	2	11	2	0	0	16	13	2	1
[7] Very useful	79%	100%	67%	87%	56%	-	50%	81%	77%	81%	100%
	4 19%	0 -	1 33%	2 12%	1 33%	0 -	0 50%	3 17%	3 20%	0	0
[6]	19%	-	33%	12%	33%	-	50%	17%	20%	19%	<u>-</u>
	0	0	0	0	0	0	0	0	0	0	0
[5]	2%	-	-	-	11%	-	-	2%	3%	-	-
SUMMARY											
	21	2	3	13	4	0	1	20	17	3	1
Top2Box [Rated 6-7]	98%	100%	100%	100%	89%	-	100%	98%	97%	100%	100%
	0	0	0	0	0	0	0	0	0	0	0
Mid3Box [Rated 3-4-5]	2%	-	-	-	11%	-	-	2%	3%	-	-
STATISTICS											
Mean	6.8	7	6.7	6.9	6.4	0	6.5	6.8	6.7	6.8	7

POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY GRADING SERVICES

Q14. Why haven't you used this service?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
TOTAL MENTIONS		Α	В	С	D	E	F	G	Н	I	J
TOTAL MENTIONS									,		
Base: Respondents who have not asked the Canadian Grain Commission to make a binding decision and determine the grade and dockage of a grain delivery											
Unweighted Base	281	1	97	92	91	6	60	215	119	76	83
Weighted Base	281	2**	88*	147*	44*	6**	57*	217	117*	78*	83*
	155	2	47	85	21	3	39	112	58	48	46
Didn't need to	55%	100%	54%	58%	48%	53%	69% G	52%	50%	62%	55%
Satisfied with the grain grade/ what the elevator gives	48	0	16	22	10	1	5	43	25	6	17
us	17%	-	19%	15%	22%	14%	8%	20%	22%	8%	20%
	13	0	3	6	4	0	0	13	5	2	6
No disputes/ nothing to complain about	5%	-	3%	4%	10% B	-	-	6%	4%	2%	8%
Couldn't because my disagreement was about contract	3	0	1	2	0	0	0	3	3	0	0
specifications and not the statutory grade	1%	-	1%	1%	-	-	-	1%	2%	-	-
											-
	74	0	24	38	11	2	16	56	31	25	17
Other	26%	-	28%	26%	25%	33%	27%	26%	27%	33%	21%
	2	0	0	2	0	0	0	2	2	0	0
Don't know/Refused	1%	-	-	1%	-	-	-	1%	1%	-	-

GRADING SERVICES

Q15. Industry representatives and farm groups have asked the CGC to explore using instrumentation to assess quality parameters. What are the quality parameters you'd like to see assessed via instrumentation rather than by a visual inspection?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
TOTAL MENTIONS											
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	242	2	68	130	43	4	50	188	106	64	70
Fusarium damage	80%	50%	75%	81%	89%	61%	85%	79%	79%	79%	83%
	100		00	00	В		40	4.40	7.	5 4	
	190	3	62	96	29	3	40	148	74	51	63
Frost	63%	100%	68%	60%	61%	39%	68%	62%	55%	64%	75% H
	189	2	57	99	31	3	37	149	78	51	58
Mildew	63%	50%	63%	62%	65%	53%	63%	63%	58%	63%	68%
Wildew	00 70	0070	0070	0270	0070	0070	0070	0070	3070	0070	0070
	188	3	59	98	28	3	32	153	83	50	53
Sprouted	62%	100%	65%	61%	58%	39%	54%	65%	62%	62%	63%
	23	0	5	13	4	0	9	14	6	6	11
Falling number	7%	-	6%	8%	9%	-	15%	6%	4%	8%	13%
. aga	170		0,0	070	0 70		G	070	170	070	H
	17	0	3	11	3	0	4	13	5	4	8
Vomitoxin	6%	-	3%	7%	6%	-	6%	6%	4%	5%	9%
	13	0	1	10	3	0	0	13	8	1	4
Protein	4%	-	1%	6%	6%	-	1%	5%	6%	1%	5%
1 Totelli	770		170	070	В		1 70	370	070	170	370
	40	0	14	19	7	1	6	34	19	12	9
Other	13%	-	16%	12%	14%	14%	10%	14%	14%	15%	10%
	4	0	0	3	0	0	2	2	2	0	2
Nothing	1%	-	-	2%	1%	-	3%	1%	1%	-	2%
	6	0	4	2	1	2	0	5	2	3	2
Don't know/Refused	2%	-	4%	1%	2%	25%	-	2%	1%	3%	2%

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q16T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that having the CGC's sampling, inspection and weighing services help uphold Canada's reputation for consistent and reliable grain quality?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	196	2	58	102	34	3	28	165	94	47	55
Strongly agree	65%	50%	64%	64%	70%	39%	48%	70% F	70%	58%	65%
	93	2	25	53	13	4	29	60	37	28	26
Somewhat agree	31%	50%	28%	33%	27%	61%	49% G	25%	27%	35%	30%
	10	0	5	3	1	0	1	8	3	4	3
Somewhat disagree	3%	-	6%	2%	2%	-	2%	3%	2%	5%	4%
	0	0	0	0	0	0	0	0	0	0	0
Strongly disagree	0	-	-	-	1%	-	-	0	-	1%	-
	3	0	2	2	0	0	0	3	1	2	1
Don't know/Refused	1%	-	2%	1%	-	-	-	1%	1%	2%	1%
SUMMARY											
	289	3	83	155	47	6	57	225	131	75	81
Agree (Top2Box)	96%	100%	92%	97%	97%	100%	98%	95%	97%	93%	95%
	10	0	5	3	1	0	1	9	3	4	3
Disagree (Low2Box)	3%	-	6%	2%	3%	-	2%	4%	2%	5%	4%

POR Registration Number: POR 105-16
PWGSC Contract Number: 5K002-161802/001/CY

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q17T. Why is it that you Strongly/Somewhat agree?

			PRO	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa						Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: Respondents who Strongly/Somewhat agree											
Unweighted Base	288	2	92	97	97	6	60	222	132	73	80
Weighted Base	289	3**	83*	155*	47*	6**	57*	225	131	75*	81*
	104	3	29	54	17	3	16	85	43	22	38
They set standards (of quality)	36%	100%	35%	35%	37%	39%	29%	38%	33%	30%	47%
Upholds the (global) reputation of Canadian grain	35	0	13	14	8	1	5	29	12	9	13
(farmers)	12%	-	15%	9%	18%	14%	9%	13%	9%	12%	17%
	32	0	12	14	6	2	8	23	11	5	17
They're independent/ impartial	11%	-	14%	9%	13%	25%	14%	10%	8%	7%	21% HI
	30	0	5	22	3	0	5	25	12	8	10
It's a needed organization	11%	-	5%	14%	7%	-	10%	11%	9%	11%	13%
	25	0	6	14	4	0	5	19	11	8	5
Standards are consistent (across the country)	9%	-	8%	9%	8%	-	10%	8%	8%	11%	7%
		_			_				1.5	_	_
They are honest/ trustworthy/ have integrity	19 7%	-	2%	14 9%	3 6%	1 14%	4 6%	15 6%	10 8%	3 4%	6 8%
		0									
10/-4-b-d/	16 6%	0 -	3	11 7%	2 5%	0 -	4 7%	12 5%	6 5%	5 7%	5 6%
Watchdog/ provides oversight/ controls	6%	-	3%	7%	5%	-	7%	5%	5%	7%	6%
	15	0	5	8	3	0	4	11	7	5	3
Helps sell/ market grain (in Canada/ overseas)	5%	-	5%	5%	6%	-	7%	5%	5%	6%	4%
	12	2	4	6	0	0	0	12	9	1	2
Helps farmers/ ensures producers are treated fairly	4%	50%	4%	4%	-	-	-	5%	7%	1%	2%
	10	0	2	8	0	0	3	8	3	5	3
Acts as a regulatory body	4%	-	2%	5%	1%	-	4%	3%	2%	6%	4%

POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q17T. Why is it that you Strongly/Somewhat agree?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
Customers/ Consumers need to know what they're	9	0	3	5	2	0	1	9	6	0	4
getting	3%	-	3%	3%	4%	-	2%	4%	4%	-	5%
Not need/ could just as easily be a different	8	0	4	2	2	1	1	5	3	2	3
organization	3%	-	4%	1%	5% C	14%	3%	2%	2%	3%	4%
	6	0	0	5	1	0	4	2	2	2	2
System does not work (properly)/ is inconsistent	2%	-	-	3%	2%	-	6% G	1%	2%	2%	3%
Able to make (binding) decisions	4 2%	0 -	1 1%	2 1%	2 4%	0 -	1 2%	4 2%	1 1%	3 3%	1 1%
Acts as an intemediary (between producers and grain companies)	4 2%	-	2 2%	1%	1 2%	- -	2%	3 1%	1 1%	2%	2 2%
	4	0	3	2	0	0	2	3	3	2	0
Not familiar with it/ not sure what it does/ have not used	1%	-	3%	1%	-	-	3%	1%	2%	2%	-
Can resolve disputes/ disagreements	3 1%	0 -	0 -	3 2%	0 -	0 -	0 -	3 1%	2 1%	0 -	2 2%
	3	0	0	2	1	0	0	3	0	0	2
Distrust/ dislike government	1%	-	-	1%	2%	-	-	1%	-	1%	3%
Other positive mentions	18 6%	0 -	4 4%	13 8%	1 3%	0 -	3 4%	15 7%	9 7%	4 6%	4 5%
Controls grain company actions	3 1%	0 -	1 1%	2 1%	0 -	0 -	0 -	3 1%	1 1%	0 -	2
They are doing a good job/ it is their job	2 1%	0 -	1 1%	0 -	1 3%	0 -	0 1%	2 1%	0	1 2%	0 1%
	2	0	1	0	C 1	0	0	1	2	0	0
Better accountability	1%	-	1%	-	2%	-	1%	1%	1%	-	-

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q17T. Why is it that you Strongly/Somewhat agree?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
					С						
	1	0	1	0	0	0	1	0	0	1	0
No authority/ control	0	-	1%	-	1%	-	2%	0	0	1%	-
	1	0	1	0	0	0	0	1	1	0	0
Do not always agree with their decisions	0	-	1%	-	-	-	-	0	1%	-	-
	1	0	1	0	0	0	0	1	1	0	0
Globally recognized	0	-	1%	-	-	-	-	0	1%	-	-
	6	0	3	3	0	1	1	4	3	3	0
Other negative mentions	2%	-	3%	2%	1%	14%	2%	2%	2%	5%	1%
	13	0	5	5	2	0	5	8	5	4	2
Other neutral mentions	4%	-	7%	3%	5%	-	8%	4%	4%	5%	2%
	12	0	3	8	1	0	3	8	10	2	0
Don't know/Refused	4%	-	3%	5%	2%	8%	6%	4%	8% J	2%	-

POR Registration Number: POR 105-16
PWGSC Contract Number: 5K002-161802/001/CY

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q17T. Why is it that you Somewhat/ Strongly disagree?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	1017.12	A	В	С	D	E	F	G	Н	I	J
Base: Respondents who Somewhat/ Strongly disagree	11	0	6	2	3	0	2	9	2	5	4
Jnweighted Base Weighted Base	10*	_**	5**	2 3**	ئ 1**	_**	1**	9**	3**	4**	3**
Weighted base											
	2	0	1	0	1	0	0	1	1	0	0
They set standards (of quality)	19%	-	17%	-	67%	-	35%	16%	36%	11%	15%
Not need/ could just as easily be a different	1	0	1	0	0	0	0	1	0	0	1
organization	14%	-	17%	-	33%	-	-	16%	-	11%	28%
7.gam24.6.1	1170		17.70		0070			1070		1170	2070
	1	0	1	0	0	0	0	1	0	0	1
Oo not always agree with their decisions	9%	-	17%	-	-	-	-	10%	-	-	28%
	1	0	1	0	0	0	0	1	0	1	0
Better accountability	9%	-	17%	-	-	-	-	10%	-	21%	-
_	070		17.70					1070		2170	
	1	0	1	0	0	0	1	0	0	1	0
Does not represent producers/ unfair	9%	-	17%	-	-	-	65%	-	-	21%	-
	1	0	1	0	0	0	0	1	0	0	1
System does not work (properly)/ is inconsistent	9%	-	17%	-	-	-	-	10%	-	-	28%
-	070		17.70					1070			2070
	1	0	1	0	0	0	0	1	0	0	1
Distrust/ dislike government	9%	-	17%	-	-	-	-	10%	-	-	28%
	1	0	1	0	0	0	0	1	0	0	1
Not familiar with it/ not sure what it does/ have not used -	9%	0 -	17%	-	-	-	-	10%	-	-	28%
-	9%	-	1 / 70	-	-	-	-	10%	-	-	28%
	2	0	0	2	0	0	0	2	2	0	0
Other negative mentions	16%	-	-	50%	-	-	-	18%	64%	-	_
			^	2	0	0	0	2	_	2	0
	2 16%	0 -	0	2 50%	U	0	U	2	0	2 37%	U

SAMPLING, INSPECTION, WEIGHING AND QUALITY

Q18. Please tell me whether you strongly agree, somewhat agree, somewhat disagree or strongly disagree with the following statement: The Canadian Grain Commission's quality assurance system serves producers well.

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	140	0	43	70	27	2	19	119	66	32	41
Strongly agree	46%	-	47%	44%	56%	28%	33%	50% F	49%	40%	49%
	139	2	41	78	18	5	35	99	56	41	40
Somewhat agree	46%	50%	45%	49%	37%	72%	60% G	42%	42%	51%	47%
	14	2	5	5	3	0	4	10	5	5	4
Somewhat disagree	5%	50%	5%	3%	7%	-	8%	4%	4%	7%	5%
	4	0	1	3	0	0	0	4	3	1	0
Strongly disagree	1%	-	1%	2%	-	-	-	2%	2%	1%	-
	5	0	2	3	0	0	0	5	3	2	0
Don't know/Refused	2%	-	2%	2%	-	-	-	2%	3%	2%	-
SUMMARY											
	279	2	83	149	45	6	54	218	123	73	81
Agree (Top2Box)	92%	50%	92%	93%	93%	100%	92%	92%	91%	90%	95%
	18	2	5	8	3	0	4	14	8	6	4
Disagree (Low2Box)	6%	50%	6%	5%	7%	-	8%	6%	6%	8%	5%

LICENSING AND SECURITY

Q19T. As part of the Canadian Grain Commission's producer protections, the CGC has a licensing and security program, where grain elevators and grain dealers must post security that covers the amount they owe farmers. If a company or dealer can't or won't pay, eligible producers could be paid from this security. On a scale of 1 to 7, where 1 means not at all important and 7 means very important, how important is it to you that the Canadian Grain Commission provides producers with payment protection?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	206	3	56	115	32	5	30	172	87	60	59
[7] Very important	68%	100%	62%	72%	66%	78%	51%	72%	64%	75%	69%
	60	0	19	30	11	0	18	F 42	33	9	16
re1		-									
[6]	20%	-	21%	19%	22%	8%	30% G	18%	25%	12%	19%
	20	0	9	6	4	0	5	15	8	4	8
[5]	7%	-	10%	4%	9%	-	8%	6%	6%	5%	9%
1-1				1,72							
	7	0	2	5	0	1	2	5	3	3	2
[4]	2%	-	2%	3%	1%	14%	3%	2%	2%	4%	2%
	5	0	3	2	1	0	2	3	4	1	0
[3]	2%	-	3%	1%	2%	-	3%	1%	3%	1%	1%
	3	0	2	2	0	0	3	1	0	3	0
[2]	1%	-	2%	1%	-	-	4% G	0	-	4% H	-
CUMMARY							G			П	
SUMMARY											
	266	3	75	146	43	5	47	213	120	70	75
Top2Box [Rated 6-7]	88%	100%	83%	91%	88%	86%	81%	90%	89%	86%	88%
	32	0	14	13	6	1	8	23	15	8	10
MidODay [Dated 2.4.5]	11%	-	15%	8%	12%	14%	14%	10%	11%	9%	12%
Mid3Box [Rated 3-4-5]	1170	-	15%	8%	1270	14%	14%	10%	11%	9%	12%
	3	0	2	2	0	0	3	1	0	3	0
Low2Box [Rated 1-2]	1%	-	2%	1%	-	-	4%	0	-	4%	-
	.,,			.,,			G	-		H	
STATISTICS									<u> </u>		
Maria	6.5	7	6.3	6.5	6.5	6.5	6.1	6.6	6.5	6.4	6.5
Mean								F			

LICENSING AND SECURITY

Q20T. Do you strongly agree, somewhat agree, somewhat disagree or strongly disagree that the CGC's licensing and security program protects producers from the risk of not getting paid by a grain company?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Inweighted Base	302	2	100	100	100	6	62	234	135	79	85
Veighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	169	0	49	93	28	4	27	138	85	44	39
Strongly agree	56%	-	54%	58%	57%	61%	47%	58%	63%	55%	46%
									J		
	102	3	32	50	17	1	23	78	39	26	37
Somewhat agree	34%	100%	35%	31%	36%	14%	40%	33%	29%	33%	44%
							_	10			Н
	17	0	6	8	3	0	7	10	8	6	1
Somewhat disagree	6%	-	7%	5%	6%	-	12%	4%	6%	7%	2%
	6	0	1	5	0	2	G 0	-	2	1	3
		-	12	_	-			5		1	
Strongly disagree	2%	-	1%	3%	1%	25%	-	2%	1%	2%	4%
	8	0	3	5	0	0	1	7	1	3	4
Oon't know/Refused	2%	-	3%	3%	-	-	2%	3%	1%	3%	5%
ont know/Refused	270	_	370	3%			270	3%	1 70	370	3%
SUMMARY											
	271	3	81	142	45	5	50	216	124	71	76
gree (Top2Box)	90%	100%	89%	89%	93%	75%	87%	91%	92%	88%	90%
,											
	23	0	7	13	3	2	7	15	10	7	5
Disagree (Low2Box)	8%	-	8%	8%	7%	25%	12%	6%	7%	9%	5%

PRODUCER CARS

Q21T. Under the Canada Grain Act, grain producers are entitled to order producer cars from the Canadian Grain Commission directly or through an administrator who forwards the application to the Canadian Grain Commission. Did you use producer cars to ship your grain in the past 3 crop years?

			PRO	VINCE			AGE		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	26	0	7	14	5	0	5	21	10	10	6
Yes	9%	-	8%	9%	10%	-	9%	9%	8%	13%	7%
	276	3	83	146	43	6	53	216	124	71	79
No	91%	100%	92%	91%	90%	100%	91%	91%	92%	87%	93%

PWGSC Contract Number: 5K002-161802/001/CY PRODUCER CARS

Q22T. On a scale of 1 to 7, where 1 means not at all satisfied and 7 means very satisfied, how satisfied were you with how the CGC helps farmers order producer cars?

			PRO'	VINCE			AGE			EDUCATION	
		Peace River,		Saskatchewa	a					Some Post	
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.
D. All D. J. J.		Α	В	С	D	E	F	G	Н	I	J
Base: All Respondents Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
Weighted Base	25	0	10	11	4	0	3	22	18	4	2
[7] Very satisfied	8%	-	11%	7%	8%	-	5%	9%	14%	5%	3%
[r] very educated	070		1170	7 70	070		070	370	J	070	070
	44	2	13	24	6	0	4	40	22	14	8
[6]	15%	50%	14%	15%	13%	-	7%	17%	16%	17%	10%
		_									
	71	0	18	40	13	0	12	59	32	16	24
[5]	24%	-	20%	25%	27%	-	21%	25%	24%	19%	28%
	46	0	15	22	8	4	11	31	16	11	18
[4]	15%	-	17%	14%	16%	61%	19%	13%	12%	14%	22%
1.1	.070		,0	, , ,	1070	0.70	,	1070	.=/	, 0	
	26	0	12	10	5	1	7	18	13	5	8
[3]	9%	-	13%	6%	10%	14%	13%	8%	9%	6%	9%
				_		_		_			
rol	9	0 -	3	5	2	0 -	3	7	1	3	5
[2]	3%	-	3%	3%	4%	-	4%	3%	1%	4%	6% H
	16	0	5	11	0	0	3	13	8	5	3
[1] very dissatisfied	5%	-	5%	7%	1%	-	6%	5%	6%	6%	3%
	64	2	15	37	10	2	15	48	26	23	16
Don't know/Refused	21%	50%	17%	23%	21%	25%	25%	20%	19%	28%	18%
SUMMARY											
	70	2	23	35	10	0	7	63	40	18	11
Top2Box [Rated 6-7]	23%	50%	25%	22%	21%	-	12%	26% F	30% J	23%	13%
	143	0	45	72	26	5	31	107	60	32	50
Mid3Box [Rated 3-4-5]	47%	-	50%	45%	53%	75%	53%	45%	44%	39%	59%
	71 /0		33 /0	10 /0	3370	1370	3370	1070	1470	3370	1
	26	0	7	16	2	0	6	20	9	8	8
Low2Box [Rated 1-2]	9%	-	8%	10%	5%	-	10%	8%	7%	10%	9%
STATISTICS											
	4.6	6	4.6	4.6	4.7	3.8	4.1	4.7	4.9	4.5	4.3
Mean	1.0	, ,		1.0	***	5.0		F	J		1.0

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Final Weighted Results

PRODUCER CARS

Q22T. On a scale of 1 to 7, where 1 means not at all satisfied and 7 means very satisfied, how satisfied were you with how the CGC helps farmers order producer cars?

		PRO\	VINCE			AGE			EDUCATION	
TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.

PWGSC Contract Number: 5K002-161802/001/CY PRODUCER CARS

Q22T_x. On a scale of 1 to 7, where 1 means not at all satisfied and 7 means very satisfied, how satisfied were you with how the CGC helps farmers order producer cars?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: Yes at Q21T					10						
Unweighted Base Weighted Base	27 26*	0 _**	8 7**	9 14**	10 5**	0 _**	7 5**	20 21**	11 10**	9 10**	7 6**
weighted Base									_		
	8	0	4	3	1	0	1	7	4	3	1
[7] Very satisfied	31%	-	50%	22%	30%	-	26%	33%	42%	25%	23%
	7	0	2	5	0	0	0	7	2	4	2
[6]	27%	-	25%	33%	10%	-	9%	31%	17%	37%	27%
	7	0	1	5	1	0	0	7	4	1	3
[5]	27%	-	12%	33%	30%	-	9%	32%	36%	9%	43%
	3	0	0	2	1	0	2	0	0	2	0
[4]	10%	-	-	11%	20%	-	39%	2%	-	21%	8%
	1	0	1	0	0	0	1	0	0	1	0
[3]	3%	-	12%	-	-	-	17%	-	-	9%	-
	0	0	0	0	0	0	0	0	0	0	0
[1] very dissatisfied	2%	-	-	-	10%	-	-	2%	5%	-	-
SUMMARY											
	15	0	5	8	2	0	2	13	6	6	3
Top2Box [Rated 6-7]	58%	-	75%	56%	40%	=	35%	64%	60%	61%	49%
	11	0	2	6	2	0	3	7	4	4	3
Mid3Box [Rated 3-4-5]	40%	-	25%	44%	50%	-	65%	34%	36%	39%	51%
	0	0	0	0	0	0	0	0	0	0	0
Low2Box [Rated 1-2]	2%	-	-	-	10%	-	-	2%	5%	-	-
STATISTICS											
Mean	5.7	0	6	5.7	5.1	0	4.9	5.8	5.8	5.5	5.6

POR Registration Number: POR 105-16

PWGSC Contract Number: 5K002-161802/001/CY

SERVICE CENTRES

Q23. YES SUMMARY TABLE

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
Submitted sample for grade, dockage, protein, moisture	133	2	33	78	20	1	23	109	64	28	41
content, test weight	44%	50%	36%	49%	42%	14%	39%	46%	48%	34%	48%
	90	2	24	51	13	0	16	75	40	23	27
Seeking information about grain grades	30%	50%	27%	32%	27%	-	27%	31%	30%	29%	32%
Submitted sample for analytical tests, that is, falling number, entomology, vomitoxin, protein and oil in	82	0	11	56	15	0	12	70	38	20	25
soybeans	27%	-	12%	35%	31%	-	20%	29%	28%	24%	29%
				В	В						
Binding decision on grade and dockage through a submitted sample inspection subject to inspector's	42	2	11	24	6	1	4	37	28	7	7
grade and dockage	14%	50%	12%	15%	12%	14%	7%	16%	20%	9%	8%
									IJ		
Seeking information about getting paid for a grain	22	2	6	11	3	1	3	18	14	2	6
delivery	7%	50%	7%	7%	6%	14%	5%	8%	11% I	2%	7%
Getting help with a complaint about a grain company or	20	0	5	11	3	0	2	18	14	3	2
grain dealer	7%	-	6%	7%	7%	-	4%	8%	11%	4%	3%

SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 1) Binding decision on grade and dockage through a submitted sample inspection subject to inspector's grade and dockage?

		PROVINCE AGE						EDUCATION			
	TOTAL	Peace River,	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
	TOTAL	A	В	C	D	E	F	G	H	J	J
Base: All Respondents					-	<u> </u>	-				
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	42	2	11	24	6	1	4	37	28	7	7
Yes	14%	50%	12%	15%	12%	14%	7%	16%	20%	9%	8%
									IJ		
	260	2	80	136	43	5	54	200	107	74	78
No	86%	50%	88%	85%	88%	86%	93%	84%	80%	91%	92%
										Н	Н

SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 2) Submitted sample for grade, dockage, protein, moisture content, test weight?

	PROVINCE AGE						EDUCATION				
			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	133	2	33	78	20	1	23	109	64	28	41
Yes	44%	50%	36%	49%	42%	14%	39%	46%	48%	34%	48%
	169	2	58	82	28	5	36	128	70	53	44
No	56%	50%	64%	51%	58%	86%	61%	54%	52%	66%	52%

SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 3) Submitted sample for analytical tests, that is, falling number, entomology, vomitoxin, protein and oil in soybeans?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	82	0	11	56	15	0	12	70	38	20	25
Yes	27%	-	12%	35%	31%	-	20%	29%	28%	24%	29%
				В	В						
	220	3	80	104	33	6	46	167	97	61	60
No	73%	100%	88%	65%	69%	100%	80%	71%	72%	76%	71%
			CD								

PWGSC Contract Number: 5K002-161802/001/CY SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 4) Seeking information about grain grades?

									EDUCATION			
			PRC	VINCE			AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	E	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	90	2	24	51	13	0	16	75	40	23	27	
Yes	30%	50%	27%	32%	27%	-	27%	31%	30%	29%	32%	
	212	2	66	109	35	6	43	163	94	58	58	
No	70%	50%	73%	68%	73%	100%	73%	69%	70%	71%	68%	

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 5) Seeking information about getting paid for a grain delivery?

		PROVINCE					AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	22	2	6	11	3	1	3	18	14	2	6	
Yes	7%	50%	7%	7%	6%	14%	5%	8%	11%	2%	7%	
	280	2	84	149	45	5	55	219	120	79	79	
No	93%	50%	93%	93%	94%	86%	95%	92%	89%	98%	93%	
										Н		

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: 6) Getting help with a complaint about a grain company or grain dealer?

			PRO	VINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	20	0	5	11	3	0	2	18	14	3	2
Yes	7%	-	6%	7%	7%	-	4%	8%	11%	4%	3%
	282	3	85	149	45	6	56	219	120	77	82
No	93%	100%	94%	93%	93%	100%	96%	92%	89%	96%	97%

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

SERVICE CENTRES

Q23. In the past three crop years, have you used any of the following services at a Canadian Grain Commission service centre: - Binding decision on grade and dockage through a submitted sample inspection subject to inspector's grade and dockage - Submitted sample for grade, dockage, protein, moisture content, test weight - Submitted sample for analytical tests, that is, falling number, entomology, vomitoxin, protein and oil in soybeans - Seeking information about grain grades - Seeking information about getting paid for a grain delivery - Getting help with a complaint about a grain company or grain dealer

			DDC	OVINCE			AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	130	2	46	62	20	5	30	96	58	41	30	
Did not say YES to any	43%	50%	51%	39%	42%	72%	52%	40%	43%	51%	36%	
	58	0	14	37	7	1	10	47	24	14	20	
Said YES to 2	19%	-	16%	23%	14%	14%	17%	20%	18%	17%	24%	
	57	0	19	26	12	1	10	46	20	12	23	
Said YES to 1	19%	-	21%	16%	25%	14%	18%	19%	15%	15%	27%	
											Н	
	30	0	5	21	5	0	4	26	13	12	5	
Said YES to 3	10%	-	5%	13%	10%	-	7%	11%	10%	14%	6%	
	12	0	4	6	2	0	1	11	8	0	4	
Said YES to 5	4%	-	4%	4%	4%	-	2%	4%	6%	-	5%	
daid 1E0 to 3	470		770	470	770		270	470	070			
	11	2	3	5	2	0	3	8	8	2	1	
Said YES to 4	4%	50%	3%	3%	4%	-	4%	4%	6%	3%	1%	
	4	0	0	3	0	0	0	4	3	0	0	
0.111/501.0(41)	4	0	0	-		0	0	4	-	0		
Said YES to 6 (All)	1%	-	-	2%	1%	-	-	2%	2%	-	1%	
STATISTICS (Excluding 0)												
	2.3	4	2	2.4	2.2	1.5	2.1	2.3	2.6	2.1	2	
Mean						-		-	J			

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

SERVICE CENTRES

Q24A. On a scale of 1 to 7, where 1 means not at all valuable and 7 means very valuable, how valuable do you think a service centre in your province is to producers such as yourself?

			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	E	F	G	Н	I	J
Base: All Respondents	200	0	400	400	400		00	004	405	70	0.5
Unweighted Base Weighted Base	302 302	2 3**	100 91*	100 160	100 48*	6 6**	62 58*	234 237	135 134	79 81*	85 85*
weighted Base											
	108	3	31	58	17	2	18	89	53	31	25
[7] Very valuable	36%	100%	34%	36%	35%	25%	31%	37%	39%	38%	29%
	79	0	17	46	15	2	15	62	39	15	23
[6]	26%	-	19%	29%	31% B	25%	25%	26%	29%	19%	27%
	58	0	16	32	10	0	11	48	25	16	18
[5]	19%	-	18%	20%	21%	-	18%	20%	18%	19%	22%
	23	0	9	11	3	2	2	19	8	5	11
[4]	8%	-	10%	7%	6%	36%	4%	8%	6%	6%	12%
	18	0	8	8	1	0	10	8	5	8	4
[3]	6%	-	9%	5%	3%	-	16% G	3%	3%	10%	5%
	8	0	5	2	1	0	3	5	1	4	3
[2]	3%	-	6%	1%	3%	-	5%	2%	1%	5%	4%
	-	0	С		0			_		0	
[1] Not at all valuable	7 2%	0 -	4 4%	3 2%	0 1%	1 14%	0 -	6 3%	3%	2 3%	1 1%
[1] Not at all valuable	270		770	270	1 70	1470		370	370	370	1 /0
SUMMARY											
	187	3	48	104	32	3	33	151	93	46	47
Top2Box [Rated 6-7]	62%	100%	53%	65%	66%	50%	56%	64%	69%	57%	56%
	99	0	34	51	14	2	23	74	37	28	33
Mid3Box [Rated 3-4-5]	33%	-	37%	32%	30%	36%	39%	31%	27%	35%	39%
	16	0	9	5	2	1	3	12	5	7	4
Low2Box [Rated 1-2]	5%	-	10%	3%	4%	14%	5%	5%	4%	8%	5%
	373		C	3,0	. , 0	. 170	2,0	370	170	270	
STATISTICS											
Mean	5.6	7	5.3	5.7 B	5.8 B	4.8	5.4	5.7	5.8	5.4	5.5
				R	R						

RESEARCH

Q25T. Canada's grain quality system is based on scientific research carried out by the Canadian Grain Commission. Using a scale of 1 to 7 where 1 means not at all important and 7 means very important, in your opinion, how important is it that Canada's grain grading system be based on scientific research?

			DD(OVINOE			405			EDUCATION	
			PRO	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	164	3	51	83	27	6	25	133	79	38	47
[7] Very important	54%	100%	56%	52%	56%	92%	43%	56%	59%	47%	55%
	82	0	24	43	15	0	17	64	31	26	23
[6]	27%	-	26%	27%	31%	8%	29%	27%	23%	33%	27%
	36	0	11	21	4	0	11	25	16	10	10
[5]	12%	-	12%	13%	9%	-	18%	11%	12%	12%	11%
	9	0	4	5	1	0	2	7	4	2	3
[4]	3%	-	4%	3%	2%	-	2 4%	3%	3%		4%
[4]	370		470	370	2 /0		470	370	370	10 12% 2 2% 3 3 3% 0 1%	4 70
	7	0	2	5	0	0	4	3	3		2
[3]	2%	-	2%	3%	1%	-	7% G	1%	2%	3%	2%
	2	0	0	2	0	0	0	2	2	0	0
[2]	1%	-	-	1%	1%	-	-	1%	1%	1%	-
	2	0	0	2	0	0	0	2	0	2	0
Don't know/Refused	1%	-	-	1%	-	-	-	1%	-	2%	-
SUMMARY											
	246	3	74	126	42	6	42	198	110	65	70
Top2Box [Rated 6-7]	81%	100%	82%	79%	87%	100%	72%	83%	82%	80%	83%
	53	0	16	30	6	0	17	36	23	14	15
Mid3Box [Rated 3-4-5]	17%	-	18%	19%	12%	-	28%	15%	17%	17%	17%
							G				
	2	0	0	2	0	0	0	2	2	0	0
Low2Box [Rated 1-2]	1%	-	-	1%	1%	-	-	1%	1%	1%	=
STATISTICS											
Manage	6.3	7	6.3	6.2	6.4	6.9	6	6.3	6.3	6.2	6.3
Mean								F	1		

Proportions/Means: Columns Tested (5% risk level) - A/B/C/D - E/F/G - H/I/J * small base; ** very small base (under 30) ineligible for sig testing

USER FEES AND COST RECOVERY

Q26. The CGC recovers most of its costs through fees. Currently, for every tonne of grain that is exported, the CGC's grain quality assurance system costs about \$1.80 per tonne. The CGC is proposing to reduce this cost to \$1.50 per tonne. Most of these costs are ultimately paid by grain producers whose grain is exported. Do you agree with this proposed reduction in fees?

			PRO	OVINCE			AGE		EDUCATION		
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		Α	В	С	D	Е	F	G	Н	I	J
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
	283	3	85	147	48	6	56	220	124	76	81
Yes	94%	100%	94%	92%	99%	100%	97%	93%	92%	94%	96%
					С						
	17	0	5	13	0	0	1	16	11	3	3
No	6%	-	5%	8%	-	-	2%	7%	8%	4%	4%
			D	D							
	1	0	1	0	0	0	1	0	0	1	0
Don't know/Refused	0	-	1%	-	1%	-	2%	0	-	2%	-

SURPLUS

Q27. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?

			DD.C	OVINCE			AGE			EDUCATION	
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.
		А	В	С	D	Е	F	G	Н	I	J
FIRST MENTION											
Base: All Respondents											
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*
Temporarily reduce CGC's user fees even lower than	120	3	37	61	19	4	20	97	48	37	35
the current proposed reduction	40%	100%	41%	38%	40%	61%	34%	41%	35%	46%	41%
Create a fund from which to compensate eligible		_				_					
producers in the event they are not paid for their grain	69	0	23	37	10	2	15	52	29	17	22
deliveries	23%	-	25%	23%	20%	25%	26%	22%	22%	21%	26%
											-
Modernize the CGC's infrastructure, including investing	41	0	12	21	9	0	8	33	20	13	9
in new scientific equipment	14%	-	13%	13%	18%	-	15%	14%	15%	16%	10%
	39	0	11	22	6	1	4	34	23	3	13
Invest in more scientific research into grain quality	13%	-	12%	14%	12%	14%	6%	15%	17%	4%	15%
									T		I
	31	0	7	19	5	0	10	21	15	11	6
Invest in improving the grading system	10%	-	8%	12%	10%	-	18%	9%	11%	13%	7%
	1	0	1	0	0	0	1	0	0	0	0
Don't know/Refused	0	-	1%	-	-	-	2%	-	-	-	-
									+		

SURPLUS

Q27A. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?

		PROVINCE					AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		А	В	С	D	E	F	G	Н	I	J	
SECOND MENTION												
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
Create a fund from which to compensate eligible producers in the event they are not paid for their grain	66	0	14	38	14	0	11	54	32	16	17	
deliveries	22%	-	15%	24%	28%	=	20%	23%	24%	19%	21%	
					В							
Invest in improving the grading system	65	0	23	34	9	1	9	55	28	15	22	
	22%	-	25%	21%	19%	22%	16%	23%	20%	19%	26%	
Invest in more scientific research into grain quality	59	0	19	34	7	2	11	46	24	17	18	
invest in more scientific research into grain quality	20%	-	21%	21%	14%	25%	19%	20%	18%	22%	21%	
Modernize the CGC's infrastructure, including investing	52	2	18	21	12	3	13	36	21	16	15	
in new scientific equipment		50%		13%					16%	-	17%	
·	17%	50%	20%	13%	24% C	39%	23%	15%	16%	20%	17%	
Temporarily reduce CGC's user fees even lower than	48	0	12	30	6	1	11	36	25	12	11	
the current proposed reduction	16%	-	13%	19%	12%	14%	19%	15%	19%	15%	13%	
	12	2	5	3	1	0	2	10	5	4	2	
Don't know/Refused	4%	50%	6%	2%	3%	-	3%	4%	3%	5%	2%	

SURPLUS

Q27B. As a result of higher than expected grain volumes and lower than expected spending, the CGC has accumulated a surplus of \$107 million as of September 30, 2016. In your opinion, what are your top three choices for what CGC should do with this surplus?

			PDC	OVINCE			AGE		EDUCATION			
		Peace River,		Saskatchewa						Some Post		
	TOTAL	ВС	Alberta	n	Manitoba	18-34	35-54	55+	H.S. or less	Sec	Univ.	
THER MENTION		А	В	С	D	Е	F	G	Н	I	J	
THIRD MENTION												
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	65	2	26	26	12	3	13	49	28	18	20	
Invest in more scientific research into grain quality	22%	50%	29%	16%	25%	47%	23%	21%	21%	22%	24%	
	22 70	3370	C	1070	2070	17 70	2070	2170	2170	2270	2170	
Modernize the CGC's infrastructure, including investing	64	0	17	37	10	0	12	51	21	22	20	
in new scientific equipment	21%	-	19%	23%	20%	-	21%	22%	15%	27%	24%	
	63	0	17	35	10	2	8	52	31	17	15	
Invest in improving the grading system	21%	-	19%	22%	21%	28%	14%	22%	23%	21%	17%	
Create a fund from which to compensate eligible producers in the event they are not paid for their grain	49	0	12	30	7	0	8	42	25	11	14	
deliveries	16%	-	13%	19%	15%	-	13%	18%	18%	14%	16%	
Temporarily reduce CGC's user fees even lower than	43	0	13	24	7	2	14	28	23	9	12	
the current proposed reduction	14%	-	14%	15%	14%	25%	24%	12%	17%	11%	14%	
	17/0		1770	1570	1770	2070	G G	12/0	1770	1170	1770	
	17	2	5	8	2	0	3	15	8	4	4	
Don't know/Refused	6%	50%	6%	5%	5%	-	5%	6%	6%	5%	5%	

Q28T. AGE:

			PRO	VINCE			AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	a Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	2	0	0	2	0	2	0	0	0	0	2	
18-24	1%	-	-	1%	-	25%	-	-	-	-	2%	
	5	0	3	2	0	5	0	0	1	3	1	
25-34	2%	-	3%	1%	1%	75%	-	-	1%	3%	1%	
	18	0	5	10	4	0	18	0	7	7	4	
35-44	6%	-	5%	6%	8%	-	31% G	-	5%	9%	5%	
	40	0	15	18	7	0	40	0	14	16	9	
45-54	13%	-	17%	11%	15%	-	69%	-	11%	20%	10%	
	237	3	68	130	37	0	G 0	237	112	55	70	
55+	79%	100%	75%	81%	76%	-	-	100%	83%	68%	82%	
551	1970	100 /6	7576	0170	7070			F	65 /6	00 /0	02 /0	
SUMARY												
	6	0	3	3	0	6	0	0	1	3	3	
18-34	2%	-	3%	2%	1%	100%	-	-	1%	3%	3%	
	58	0	20	27	11	0	58	0	21	24	13	
35-54	19%	-	22%	17%	23%	-	100% G	-	16%	29% HJ	15%	
	237	3	68	130	37	0	0	237	112	55	70	
55+	79%	100%	75%	81%	76%	-	-	100% F	83%	68%	82%	
STATISTICS									<u> </u>			
Mean	61.45	69.5	60.27	62.42	59.95	29.79	47.37	65.76 F	63.35	59.14	60.6	
Median	62	70	60	63	61	31	49	64	63	60	63	

PWGSC Contract Number: 5K002-161802/001/CY DEMOGRAPHICS

Q29T. What was the highest level of formal education you attained?

			PRO	OVINCE			AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	11	0	5	3	2	0	2	9	11	0	0	
No high school	4%	-	6%	2%	4%	-	3%	4%	8%	-	-	
									IJ			
	124	2	28	72	22	1	19	103	124	0	0	
Some or Completed high school	41%	50%	31%	45%	46%	22%	33%	43%	92%	-	-	
				В	В				IJ			
Some or Completed technical school	81	2	29	40	10	3	24	55	0	81	0	
	27%	50%	32%	25%	21%	39%	40%	23%	-	100%	-	
							G			HJ		
	85	0	26	45	14	3	13	70	0	0	85	
Some or Completed university	28%	-	29%	28%	28%	39%	21%	29%	-	-	100%	
	2	0	2	0	0	0	1	1	0	0	HI 0	
- W				-		·	-					
Don't know/Refused	1%	-	2%	-	1%	-	2%	1%	-	-	-	
						ļ						
SUMMARY												
	134	2	34	75	24	1	21	112	134	0	0	
H.S. or less	45%	50%	37%	47%	50%	22%	36%	47%	100%	-	-	
									IJ			
	81	2	29	40	10	3	24	55	0	81	0	
Some Post Sec	27%	50%	32%	25%	21%	39%	40%	23%	-	100%	_	
							G			HJ		
l	85	0	26	45	14	3	13	70	0	0	85	
Univ.	28%	-	29%	28%	28%	39%	21%	29%	-	-	100%	
											HI	

PWGSC Contract Number: 5K002-161802/001/CY DEMOGRAPHICS

Q30AT. How many acres did you have under crop this year?

		PROVINCE					AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	E	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	15	0	9	5	1	0	1	14	7	5	3	
Less than 300	5%	-	10% C	3%	3%	-	2%	6%	5%	6%	4%	
	36	0	12	19	5	0	5	31	21	6	8	
300 to 649	12%	-	13%	12%	10%	-	9%	13%	16%	8%	10%	
	32	2	9	16	5	0	3	28	18	10	4	
650 to 999	11%	50%	10%	10%	11%	-	6%	12%	13%	13%	4%	
	218	2	61	120	36	6	48	163	88	59	69	
1,000 or more	72%	50%	67%	75%	74%	100%	83%	69%	66%	73%	81% H	
	1	0	0	0	1	0	0	0	0	0	0	
Don't know/Refused	0	-	-	-	2% C	-	1%	0	0	-	1%	
SATISTICS												
Mean	2460.4	1000	2208.3	2564.2	2684.9	3600	3002.4	2297.3	2592.3	2308.2	2429.6	
Standard Deviation	2657.2	244.5	2426.6	2674.7	3069	2072.9	3026	2558.5	3263.2	1975.6	2146.5	
Standard Error	153.4	172.9	242.7	267.5	310	846.3	387.4	167.6	281.9	222.3	234.2	
Median	1697.4	1000	1520	1775	1677.5	2355.3	2042.7	1520.7	1394.2	1787.5	1980.5	

DEMOGRAPHICS

Q31T. Which of the following categories best describes what you expect your total farm sales to be in 2016?

			PRO	OVINCE			AGE		EDUCATION			
	TOTAL	Peace River, BC	Alberta	Saskatchewa n	Manitoba	18-34	35-54	55+	H.S. or less	Some Post Sec	Univ.	
		Α	В	С	D	Е	F	G	Н	I	J	
Base: All Respondents												
Unweighted Base	302	2	100	100	100	6	62	234	135	79	85	
Weighted Base	302	3**	91*	160	48*	6**	58*	237	134	81*	85*	
	13	0	5	8	0	0	2	11	10	3	1	
Less than \$50,000	4%	-	5%	5%	1%	-	3%	5%	7%	3%	1%	
	25	0	10	14	0	0	3	21	12	9	4	
\$50,000 - just under \$100,000	8%	-	11% D	9% D	1%	-	6%	9%	9%	11%	5%	
	47	3	19	19	5	2	6	39	23	11	12	
\$100,000 - just under \$200,000	15%	100%	21%	12%	11%	25%	11%	16%	17%	14%	14%	
	62	0	11	40	11	0	9	53	28	16	18	
\$200,000 - just under \$400,000	21%	-	12%	25% B	23% B	-	15%	23%	21%	20%	21%	
	149	0	46	74	29	5	36	108	59	40	48	
\$More than \$400,000	49%	-	51%	46%	61%	75%	63%	46%	44%	50%	57%	
whole than \$400,000	4970		3170	40 /0	C	7 3 70	G	40 /0	44 /0	30 /0	37 70	
	6	0	0	5	1	0	2	5	2	2	2	
Don't know/Refused	2%	-	-	3%	3% B	-	3%	2%	2%	3%	2%	
SUMMARY												
	38	0	14	22	1	0	5	33	21	11	5	
Less than \$100K	13%	-	16%	14%	2%	-	9%	14%	16%	14%	6%	
			D	D					J			
	47	3	19	19	5	2	6	39	23	11	12	
\$100K to <\$200K	15%	100%	21%	12%	11%	25%	11%	16%	17%	14%	14%	
	62	0	11	40	11	0	9	53	28	16	18	
\$200K to <\$400K	21%	-	12%	25% B	23% B	-	15%	23%	21%	20%	21%	
	149	0	46	74	29	5	36	108	59	40	48	
\$400K or more	49%	-	51%	46%	61%	75%	63%	46%	44%	50%	57%	
	7.0				C		G					