

CSE – ANNEX A – CybSafe – CAB 2022_English

Q1 How actively do you use the internet?

- Few times per month
- Once a week
- Few times per week
- A few times a day
- I am always connected

Q2 What is your current employment status?

- I work full-time (including self-employment)
- I work part-time (including self-employment)
- I am a student (not working)
- I am a student, but I also work
- I am retired
- I am unemployed
- I do not work due to my disability
- I am a homemaker

Q3 How much do you agree with the following statements about cybersecurity?

Please rate your responses on a scale from 1 (strongly disagree) to 10 (strongly agree).

Note survey providers: RANDOMIZE statements & Place headers half way through the survey to remind people which is SD and SA (as with smaller screens they will have to scroll up)

In this section we will ask you about your views and attitudes towards cybersecurity. Please respond to each question as accurately as you can.

	Strongly Disagree 1	2	3	4	5	6	7	8	9	Strongly Agree 10
I find it easy to be secure when I am online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most information on how to stay secure online is confusing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is expensive to fully protect myself online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am unlikely to be a target of cyber crime.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
By staying secure online, I can help protect others from cyber attacks.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family members rely on me to keep them secure online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Falling victim to cybercrime is something that worries me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Losing money over the internet is unavoidable these days.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having personal details stolen over the internet is unavoidable these days.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I presume my devices are automatically secure.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I often feel overwhelmed by information and, as a result, minimize my actions online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I do not see the point of trying to protect myself more as my information is already online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q4 How much do you rely on other people for help (e.g. friends or family) to perform the following things?

Please rate your responses on a scale from 1 (not reliant at all) to 10 (fully reliant).

Note survey providers: RANDOMIZE statements

	1 Not reliant at all	2	3	4	5	6	7	8	9	10 Fully reliant
Getting advice and information on how to be secure online.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating online accounts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking or adding security settings on my device (e.g. PIN or applying Multi-Factor Authentication).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking, updating or installing the latest software.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Password recoveries (i.e. if you cannot access your online accounts).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Backing up data (e.g. files and photos).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helping you to spot potential scams or phishing emails.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Display This Question:

If Q2 = I work full-time (including self-employment)

Or Q2 = I work part-time (including self-employment)

Or Q2 = I am a student, but I also work

Note survey providers: Questions Q5 and Q6 should appear in moving boxes that people can rank from 'most' to 'least'

Q5 In your view, whose main responsibility is to protect your workplace's online information?

Please drag, drop and order the items below from 1 ("holds top responsibility") to 7 ("least responsible").

Please note that your workplace might not have an IT or security department, please assume that these would exist and order them accordingly.

Please rank from 1 ("holds top responsibility") to 7 ("least responsible")

- _____ The government's
- _____ The organization's I work for
- _____ The technology industry's
- _____ My internet service provider's
- _____ My workplace's Information Technology (IT) department's
- _____ My workplace's security department's
- _____ Mine

To be shown to all participants (no logic):

Q6 In your view, who is most responsible for protecting your online information?

Please drag, drop and order the items below from 1 (“holds top responsibility”) to 7 (“least responsible”).

Please rank from 1 (“holds top responsibility”) to 7 (“least responsible”).

- _____ The government
- _____ The app/platform I use
- _____ The technology industry
- _____ My internet service provider
- _____ The company (employer)
- _____ My family
- _____ Me

End of Block: Opinion on CS

Start of Block: General Cybersecurity

Q7 How do you feel about cybersecurity?

Please rate these statements from 1 (strongly disagree) to 10 (strongly agree).

<i>I feel that staying secure online is...</i>	1 Strongly Disagree	2	3	4	5	6	7	8	9	10 Strongly Agree
A priority	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Frustrating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intimidating	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Achievable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not possible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Under my control	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q8

What impact does the media/news have on your views towards cybersecurity?

Please rate these statements from 1 (strongly disagree) to 10 (strongly agree).

	Strongly Disagree 1	2	3	4	5	6	7	8	9	Strongly Agree 10
They make me scared about my online security.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
They make online security seem complicated.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q9 How confident are you in your ability to identify a phishing email or a malicious link?

	1 Not at all confident	2	3	4	5	6	7	8	9	10 Very Confident
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q10 In your opinion, how much do you know about protecting yourself from harmful cyber activity?

Please rate your understanding of the following cybersecurity behaviors from:

1 (*I know nothing about this behavior*) to **10** (*I know a great deal about this behavior*)

Note survey providers: RANDOMIZE statements

	1 I know Nothing about this behavior	2	3	4	5	6	7	8	9	10 I know a great about deal about this behavior
Using multi-factor authentication.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identifying phishing emails.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saving passwords using a password manager.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Installing the latest software and app updates.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using a strong and unique password.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Backing up data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Checking emails, texts and social media messages to see whether they are genuine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Section Header

In this section, we will ask you about your experiences of cybercrime. Please respond to each question as accurately as you can.

Q11 Have you ever personally lost money or data due to harmful online activity (e.g. phishing)?

Note to provider: Please add a **hover box** with the following definition of harmful online activity:

“Cyber criminals trick people into providing information or installing dangerous software in order to steal money or data from them. This is often done via fake emails that appear to be from trusted senders, encouraging people to click malicious links or open malicious attachments (i.e.phishing).”

No

Yes

Display This Question:

If Q11 = Yes

Q12 Did you report this to anyone?

If you have lost money/data more than once, please think about the most recent time this happened...

No

Yes

Display This Question:

If Q12 = Yes

Q13 Who did you report it to?

If you have lost money/data more than once, please think about the most recent time this happened...

Please select all that apply

Note to provider: multiple option choice

- My bank/credit card company/online payment company.
 - My network/phone/broadband or software provider.
 - The designated person or department at my work/place of education.
 - The police or another government agency or organization.
 - My email or online search provider (e.g. Google).
 - My online security provider (e.g. Norton, Kaspersky).
 - To the service/application provider(s) where I lost money/data.
 - I told my family who then took action on my behalf.
-

Display This Question:

If Q12 = Yes

Q14 What is the main reason why you reported it?

If you have lost money/data more than once, please think about the most recent time this happened...

Note to provider: single option choice

- It is important to notify the relevant authorities so this does not happen to me or other people.
- I wanted to take action to get my money back.
- I wanted the cyber criminals to be caught.

Display This Question:

If Q12 = Yes

Q15 Did you find the reporting process easy to do?

If you have lost money/data more than once, please think about the most recent time this happened...

Note to provider: single option choice

- Yes, I knew how and to whom to report it to.
- Yes, even though I did not know how to do it, it was easy to find out.
- No, it was not easy to do, but I eventually managed to report it.

Display This Question:

If Q12 = No

Q16 What is the main reason you did not report it?

If you have lost money/data more than once, please think about the most recent time this happened...

Note to provider: single option choice

- I did not have the time.
- I did not know who to report it to.
- I did not know how to report it.
- The process was too much effort.
- There was no point as no action would have been taken.
- I forgot.
- I was too ashamed.
- I did not have to, it was reported to me (e.g. by my bank).

Q17 Have you ever been a victim of online cyberbullying?

Note to provider: Please add a hover box with the following definition of cyberbullying:

“Cyberbullying takes place over digital devices. It includes sending, posting, or sharing negative, harmful, false, or mean content about someone else. It can include sharing personal or private information about someone else causing embarrassment or humiliation.”

No

Yes

Display This Question:

If Q17 = Yes

Q18 Did you report it to anyone?

If you have been a victim of cyberbullying more than once, please think about the most recent time this happened...

No

Yes

Display This Question:

If Q18 = No

Q19 What is the main reason why you did not report it?

If you have been a victim of cyberbullying more than once, please think about the most recent time this happened...

Note to provider: single option choice

- I did not have the time.
 - I did not know who to report it to.
 - I did not know how to report it.
 - The process was too much effort.
 - There was no point as no action would have been taken.
 - I just forgot.
 - I was too ashamed to have fallen as a victim.
 - I did not have to, someone reported it on my behalf.
-

Display This Question:

If Q18 = Yes

Q20 Who did you report it to?

If you have been a victim of cyberbullying more than once, please think about the most recent time this happened...

Note to provider: multiple option choice

- The police or another government agency or organization.
 - My network/phone/broadband or software provider.
 - The designated person or department at my work/place of education.
 - My email or online search provider (e.g. Google).
 - My online security provider (e.g. Norton, Kaspersky).
 - To the service/application provider (e.g. Instagram, Twitter).
 - I told my family who then took action on my behalf.
-

Display This Question:

If Q18 = Yes

Q21 What is the main reason why you reported it?

If you have been a victim of cyberbullying more than once, please think about the most recent time this happened...

Note to provider: single option choice

- It is important to notify the relevant authorities so this does not happen to me or other people.
 - I wanted to take action to stop it from happening.
 - I wanted the cyber bully to be caught.
-

Display This Question:

If Q18 = Yes

Q22 Did you find the reporting process easy to do?

If you have been a victim of cyberbullying more than once, please think about the most recent time this happened...

Note to provider: single option choice

- Yes, I knew how and to whom to report it to.
 - Yes, even though I did not know how to do it, it was easy to find out.
 - No, it was not easy to do, but I eventually managed to report it.
-

Q23 Have you ever been a victim of an online romance scam?

Note to provider: Please add a hover box with the following definition of a romance scam:

“A romance scam is when scammers adopt a fake online identity to create an illusion of a romantic or close relationship to manipulate and/or steal from the victim. They often use highly emotive requests for money claiming they need emergency medical care, or to pay for transport costs to visit the victim if they are overseas.”

No

Yes

Display This Question:

If Q23 = Yes

Q24 Did you report it to anyone?

If you have been a victim of an online romance scam more than once, please think about the most recent time this happened...

No

Yes

Display This Question:

If Q24 = Yes

Q25 Who did you report it to?

If you have been a victim of an online romance scam more than once, please think about the most recent time this happened...

Note to provider: multiple option choice

- The police or another government agency or organization.
 - My network/phone/broadband or software provider.
 - The designated person or department at my work/place of education.
 - My email or online search provider (e.g. Google).
 - My online security provider (e.g. Norton, Kaspersky).
 - To the service/application provider (e.g. the dating website/Instagram/Facebook).
 - I told my family who then took action on my behalf.
-

Display This Question:

If Q24 = Yes

Q26 What is the main reason why you reported it?

If you have been a victim of an online romance scam more than once, please think about the most recent time this happened...

Note to provider: single option choice

- It is important to notify the relevant authorities so this does not happen to me or other people.
 - I wanted to take action to stop it from happening.
 - I wanted the scammer to be caught.
-

Display This Question:

If Q24 = Yes

Q27 Did you find the reporting process easy to do?

If you have been a victim of an online romance scam more than once, please think about the most recent time this happened...

Note to provider: single option choice

- Yes, I knew how and to whom to report it to.
- Yes, even though I did not know how to do it, it was easy to find out.
- No, it was not easy to do, but I eventually managed to report it.

Display This Question:

If Q24 = No

Q28 What is the main reason you did not report it?

If you have been a victim of an online romance scam more than once, please think about the most recent time this happened...

Note to provider: single option choice

- I did not have the time.
 - I did not know who to report it to.
 - I did not know how to report it.
 - The process was too much effort (not bothered).
 - There was no point as no action would have been taken.
 - I just forgot.
 - I was too ashamed to have fallen as a victim.
 - The amount of money lost was too small.
 - I did not have to, it was reported to me (e.g. by the police).
-

Q29 Have you ever been a victim of identity theft?

Note to provider: Please add a hover box with the following definition of identity theft:

“Identity theft is when scammers access enough information about someone’s identity (e.g. name, date of birth, current or previous addresses) to obtain goods or services by deception, such as by opening a bank account or obtaining a credit card or loan.”

No

Yes

Display This Question:

If Q29 = Yes

Q30 Did you report it to anyone?

If you have been a victim of identity theft more than once, please think about the most recent time this happened...

No

Yes

Display This Question:

If Q30 = Yes

Q31 Who did you report it to?

If you have been a victim of identity theft more than once, please think about the most recent time this happened...

Note to provider: multiple option choice

- My bank/credit card company/online payment company.
- My network/phone/broadband or software provider.
- The designated person or department at my work/place of education.
- The police or another government agency or organization.
- My email or online search provider (e.g. Google).
- My online security provider (e.g. Norton, Kaspersky).
- To the service/application provider(s) where my identity was fraudulently used.
- I told my family who then took action on my behalf.

Display This Question:

If Q30 = Yes

Q32 What is the main reason why you reported it?

If you have been a victim of identity theft more than once, please think about the most recent time this happened...

Note to provider: single option choice

- It is important to notify the relevant authorities so this does not happen to me or other people.
- I wanted to take action to get my money back.
- I wanted the identity thief to be caught.

Display This Question:

If Q30 = Yes

Q33 Did you find the reporting process easy to do?

If you have been a victim of identity theft more than once, please think about the most recent time this happened...

Note to provider: single option choice

- Yes, I knew how and to whom to report it to.
 - Yes, even though I did not know how to do it, it was easy to find out.
 - No, it was not easy to do, but I eventually managed to report it.
-

Display This Question:

If Q30 = No

Q34 What is the main reason why you did not report it?

If you have been a victim of identity theft more than once, please think about the most recent time this happened...

Note to provider: single option choice

- I did not have the time.
 - I did not know **who** to report it to.
 - I did not know **how** to report it.
 - The process was too much effort (not bothered).
 - There was no point as no action would have been taken.
 - I just forgot.
 - I was too ashamed to have fallen as a victim.
 - The amount of money lost was too small.
 - I did not have to, it was reported to me (e.g. by my bank).
-

Note to provider: Section Header

Cybersecurity training

In this section, we will ask you about your experiences of cybersecurity training. Please respond to each question as accurately as you can.

Q35 Do you have access to cybersecurity advice or training (e.g. at work, school or library)?

Note to provider: single option choice

- No
 - Yes, I have and I have used it.
 - Yes, I have, but I do not use it.
-

Display This Question:

If Q35 = Yes, I have and I have used it

Q36 Where did you access the training?

Note to provider: single option choice

- At home/the library
- At work/my place of education
- All of the above

Display This Question:

If Q35 = Yes, I have and I have used it

Q37 Are you required to complete mandatory training at work/your place of education?

No

Yes

Display This Question:

If Q37 = Yes

Q38 How often are you required to complete it?

Note to provider: single option choice

Once a year.

More than once a year.

When something goes wrong or something bad happens.

Both at regular intervals AND when something goes wrong or something bad happens.

Display This Question:

If Q35 = Yes, I have and I have used it

Q39 How were the training course(s) delivered?

Please tick all that apply.

Note to provider: multiple option choice

- One-off individual learning course (online or in person).
 - One-off group learning course (online or in person).
 - Over a period of time on an individual learning course (online or in person).
 - Over a period of time on a group learning course (online or in person).
-

Display This Question:

If Q35 = Yes, I have and I have used it

Q40 When you attended the training course(s) what did you learn about cybersecurity?

Please tick all that apply.

Note to provider: multiple option choice

- Using Multi-Factor Authentication (MFA).
 - Identifying phishing emails.
 - Saving passwords using a password manager.
 - Installing the latest software and app updates.
 - Using a strong and separate password.
 - Backing up data.
 - Checking emails, texts, or social media messages, to see whether they are genuine.
 - I do not remember.
-

Display This Question:

If Q35 = Yes, I have and I have used it

Q41 When you attended training course(s) how did it influence your security behaviors?

Please tick all that apply.

Note to provider: multiple option choice

- I started using Multi-Factor Authentication.
 - I became better at recognising phishing emails.
 - I started saving passwords using a password manager.
 - I started saving passwords to a web browser (e.g. Google).
 - I started regularly installing the latest software and app updates.
 - I started using strong and separate password(s).
 - I back up my data.
 - I am now checking all messages (emails, texts, and social media) to see whether they are genuine even if sent by someone known to me.
 - I did not change any of my online security behaviors.
-

Display This Question:

If Q35 = Yes, I have and I have used it

And Q36 = At home/the library

OR Q36 = All of the above

Q42 You mentioned you attended training at home/at the library. How useful did you find the training provided to you?

	1 Not very useful	2	3	4	5	6	7	8	9	10 Very useful
How useful did you find the training at home/the library?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q35 = Yes, I have and I have used it

And Q36 = At work/my place of education

OR Q36 = All of the above

Q43 You mentioned you attended training at work/your place of education. How useful did you find the training provided to you?

	1 Not very useful	2	3	4	5	6	7	8	9	10 Very useful
How useful did you find the training at work?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q35 = Yes, I have, but I do not use it

Q44 What is the main reason you did not use the opportunity to attend the training course?

Note to provider: single option choice

- I did not have time.
- I do not think that training will reduce my risk of being a victim of cybercrime.
- Cybersecurity is not important to me.
- I would not gain anything by completing the course.
- I already knew enough about cybersecurity.
- I was not able to access the course (online or in person).

Display This Question:

If Q44 = I was not able to access the course (online or in person)

Q45 What stopped you from accessing the course? Please choose the main reason.

Note to provider: single option choice

- I was unable to access the course site due to my disability.
- The course site was too far away for me to access.
- I do not understand how online courses work.
- I could not afford to access the course.
- I could not access the course as I had work or childcare commitments.

Note to provider: Section Header

Cybersecurity behaviors

In this section, we will ask you more questions about the security behaviors
Please respond to each question as accurately as you can.

Q46 Overall, how many sensitive online accounts that hold personal information do you have?

Note to provider: single option choice

Note to provider: Please add a **hover box** with the following definition *Online accounts holding details of your identity, address and bank cards (e.g. payment-related sites, social media accounts and work accounts)*

- Not sure, I lost count.
- 20 or more online accounts.
- 10-19 online accounts.
- 5-9 online accounts.
- 2-4 online accounts.
- I only have one online account.

If Q46 = Not sure, I lost count

Or Q46 = 20 or more online accounts

Or Q46 = 10-19 online accounts

Or Q46 = 5-9 online accounts

Or Q46 = 2-4 online accounts

Q47 How often do you use unique/separate passwords for your important online accounts (e.g. payment-related sites, social media accounts and work accounts)?

Note to provider: single option choice

- All of the time (100%)
- The majority of the time (75%)
- Half of the time (50%)
- Some of the time (25%)
- None of the time (0%)

Display This Question:

If Q47 = None of the time (0%)

Or Q47 = Some of the time (25%)

Q48 You mentioned that you rarely, if not at all, use unique/separate passwords for your online accounts.

Note to provider: single option choice

What is the main reason you do not do this?

- It is too time consuming to create them.
 - They are difficult to remember.
 - It requires too much effort.
 - I do not know how to create them.
 - I only use them for accounts where I want increased security.
 - I only use them when I want to have a private password.
-

Display This Question:

If Q46 = I only have one online account

Q49 How often do you change this password?

Note to provider: single option choice

- Never
- I do not change it, unless I have to
- Every few months
- Yearly
- Less than yearly

Display This Question:

If Q46 = Not sure, I lost count

Or Q46 = 20 or more online accounts

Or Q46 = 10-19 online accounts

Or Q46 = 5-9 online accounts

Or Q46 = 2-4 online accounts

Q50 How often do you tend to change your passwords?

Note to provider: single option choice

- Never
 - I do not change them, unless I have to
 - Every few months
 - Yearly
 - Less than yearly
 - I change some of them more often than others
-

Display This Question:

If Q49 = I do not change it, unless I have to

Or Q49 = Every few months

Or Q49 = Yearly

Or If

Q50 = I do not change them, unless I have to

Or Q50 = Every few months

Or Q50 = Yearly

Or Q50 = I change some of them more often than others

Q51 What action do you most often take when changing your password(s)?

Note to provider: single option choice

- I change a character or two on my existing password (e.g. Password1! to Password2?).
 - I change a word or two (e.g. Butterfly1! to Seagull1!).
 - I change my password to something completely different.
 - I use passwords suggested by websites or applications (e.g. Google or stand-alone password manager).
 - I create a new passphrase (e.g. by using three random words).
-

Q52 Do you tend to create password(s) that include references to personal information (e.g. names, dates and addresses)?

- No
- Yes
-

Q53 Do you tend to create password(s) that are made up from a single dictionary word or name, which you have replaced some characters with numbers or symbols (e.g. p@ssw0rd, Jon@th4n, h0us3plant)?

- No
- Yes
-

Q54 How long are the password(s) you usually create?

Note to provider: single option choice

- Under 6 characters
- 7-8 characters
- 9-11 characters
- Over 12 characters
-

Q55 How often do you install the latest updates and software when notified that they are available?

Note to provider: single option choice

- Never
 - Rarely
 - Sometimes
 - Very often
 - Always
-

Display This Question:

If Q55 = Never

Or Q55 = Rarely

Q56 Please let us know why you do not update your devices

Note to provider: single option choice

- They take too long and it is difficult to find the right time to update.
- They often interfere with my other software or applications.
- My devices are set to auto updates, so I do not need to run any updates myself.
- My devices and applications work fine, I do not need to update them.
- I do not know how.

Display This Question:
 If Q55 = Never
 Or Q55 = Rarely

Q57 You mentioned that you never or rarely install software updates.

Please rate your agreement with the following statements:
"I would install the latest updates and software to my devices, but..."
 Note survey providers: RANDOMIZE statements

	Strongly Disagree 1	2	3	4	5	6	7	8	9	Strongly Agree 10
...I have no understanding of how to do this.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have no confidence in my ability to update my devices.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not have the time to check for the latest updates.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not think it is necessary to install updates if my device works as it is.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...updating devices and installing software will not stop cybercriminals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have to pay for them, I cannot afford them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...there is little benefit in updating them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not trust the latest updates and software.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...as far as I know, no one else does this and they are fine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q55 = Always

Or Q55 = Very often

Or Q55 = Sometimes

Q58 When do you install updates on your devices?

Note to provider: single option choice

- I have turned on automatic updates.
 - After clicking on 'remind me later' a few times.
 - Whenever I am away from my device or during the night.
-

Q59 Have you ever heard of Multi-Factor Authentication (MFA)?

Note to provider: Please add a **hover box** with the following definition : Also, known as Two-Factor Authentication (2FA). Both *add an extra layer of security to verify a user's identity. Biometrics, security keys, or a unique, one-time code through an app on your mobile device are examples of using 2FA/MFA.*

- No
 - Yes
-

Display This Question:

If Q59 = Yes

Q60 Have you ever applied Multi-Factor Authentication to any of your online accounts holding personal information (e.g. email or payment-related website)?

No

Yes

Display This Question:

If Q60 = Yes

Q61 Are you still using Multi-Factor Authentication?

No

Yes

Display This Question:

If Q61 = No

Q62 What is the main reason you stopped using Multi-Factor Authentication (MFA)?

Note to provider: single option choice

- It took too long.
 - I do not carry my phone with me all the time to be able to verify.
 - It logged me out of my accounts too many times.
 - I kept forgetting my verification code(s).
 - I did not see MFA adding any extra protection.
-

Display This Question: If Q59 = Yes
 And Q60 = No
 Or If
 Q59 = Yes
 And Q61 = No

Q63 You mentioned that you do not or have stopped using Multi-Factor Authentication (MFA)?.

Please rate your agreement with the following statements:

"I would use MFA, but..."

Note survey providers: RANDOMIZE statements

	1 Strongly Disagree	2	3	4	5	6	7	8	9	10 Strongly Agree
...I have no understanding of how to use MFA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
... I have no confidence in my ability to use MFA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not have the time to use MFA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not think it is necessary to use MFA if my device works as it should do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...MFA is too expensive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...Using MFA will not stop cybercriminals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...There is no or little benefit for me to use MFA.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not trust MFA software.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...As far as I know, no one else uses this and they are fine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q64 How often do you check a message (e.g. emails, texts, or social media messages) is genuine before clicking any links or responding to it?

Note to provider: single option choice

- Never
 - Rarely
 - Sometimes
 - Very often
 - Always
 - I do not know how to do this
-

his Question:

If Q64 = Sometimes

Or Q64 = Very often

Or Q64 = Always

Q65 What is the first action you take to make sure a message is genuine?

Note to provider: single option choice

- I check the sender's email address (e.g. 'From' line).
 - I check for unexpected content in the email text.
 - I hover over the links in the email to check the real destination.
-

Q66 If someone you know sends you an unusual message with links, how often do you reach out to the person to ask about it before clicking the link?

Note to provider: single option choice

- Never
 - Rarely
 - Sometimes
 - Very often
 - Always
-

Q67 Do you report any phishing emails by hitting the 'spam' or 'report phishing' button?

Note to provider: single option choice

- Never
- Rarely
- Sometimes
- Very often
- Always
- I do not know how to do this

Display This Question:
 If Q67 = Never
 Or Q67 = Rarely

**Q68 You mentioned that you never or rarely report phishing emails.
 Please rate your agreement with the following statements:**

"I would report phishing emails, but..."

Note survey providers: RANDOMIZE statements

	1 Strongly Disagree	2	3	4	5	6	7	8	9	10 Strongly Agree
...I have no understanding of how to report unusual (phishing) emails.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have no confidence in my ability to correctly report phishing messages.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not have the time to report every single phishing and spam message.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not think it is necessary to report phishing or spam as nothing ever happens when I do.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have reported phishing, but I still get spam messages.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...Reporting phishing/spam emails has little effect on stopping cybercriminals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...There is no or little benefit to me to report them.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...As far as I know, no one else does this and they are fine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not trust phishing reporting software.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q69 How often do you save your passwords in the browser (e.g. Google or Firefox) when prompted?

Note to provider: single option choice

- Never
 - Rarely
 - Sometimes
 - Very often
 - Always
 - I do not know how to do this
-

Q70 Have you ever downloaded a stand-alone password manager application?

- No
 - Yes
-

Display This Question:

If Q70 = Yes

Q71 Are you still using a password manager?

- No
- Yes

Display This Question:

If Q71 = No

Q72 What is the main reason you have stopped using the password manager

Note to provider: single option choice

- It required too much effort.
- I do not trust the password manager.
- I could not access my password manager from other devices.
- It was too expensive to keep up.
- I kept forgetting my password manager's password.
- I do not see how a password manager adds any value.
- It was hard to get into the habit of using it .

Display This Question:

If Q72 = I do not trust the password manager

Q73 Please tell us why you do not trust a password manager?

Display This Question:
 If Q70 = Yes
 And Q71 = No
 Or If
 Q70 = No

Q74 You mentioned that you either stopped using a password manager or do not use one at all.

Please rate your agreement with the following statements:

"I would use a password manager, but..."

Note survey providers: RANDOMIZE statements

	1 Strongly Disagree	2	3	4	5	6	7	8	9	10 Strongly Agree
...I have no understanding of how to use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have no confidence in my ability to use it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not have the time to add all my passwords into it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not know which password manager to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not think it is necessary to use a password manager as it is not required.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...Using a password manager will not stop cybercriminals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I cannot afford to buy a password manager.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...There is no or little benefit to me to using a password manager.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not trust password managers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...As far as I know, no one else uses one and they are fine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Q46 = Not sure, I lost count

Or Q46 = 20 or more online accounts

Or Q46 = 10-19 online accounts

Or Q46 = 5-9 online accounts

Or Q46 = 2-4 online accounts

Q75 What is your preferred method of remembering multiple passwords?

Note to provider: single option choice

- I write them down in a notebook.
 - I write them down in a document on my computer (electronic format).
 - I store them in my phone.
 - I store them in my email.
 - I just remember them (without writing them down).
 - I save passwords in the browser.
 - I use a password manager application.
-

Q76 How often do you back up your most important data?

Note to provider: Please add a **hover box** with the following definition *Backing up is the process of copying data for recovery in case the original data is lost or corrupted.*

Note to provider: single option choice

- Never
 - Rarely
 - Sometimes
 - Very often
 - Always/my device automatically backs up my data to a cloud service
 - I do not know how to do this
-

Display This Question:

If Q76 = Never

Or Q76 = Rarely

Q77 You mentioned that you rarely or never back up your data.

Please rate your agreement with the following statements:

"I would back up my data (e.g. to an external hard drive or to a cloud) but..."

Note survey providers: RANDOMIZE statements

	1 Strongly Disagree	2	3	4	5	6	7	8	9	10 Strongly Agree
...I have no understanding of how to do it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I have no confidence in my ability to set this up.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not have the time to back up everything.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not know which cloud service to use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not think it is necessary to back up my data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...Backing up my data will not stop cybercriminals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I cannot afford to buy an external hard drive or subscribe to a cloud service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...There is no or little benefit to me in backing up my data.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
...I do not trust any cloud service back-ups.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
.....As far as I know, no one else does this and they are fine.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Note to provider: Section Header

Demographic information

In this final section, we will ask you to fill out some information about yourself. Please respond to each question as honestly and accurately as you can.

Q78 How old are you?

Q79 What is your gender?

- Male
- Female
- Non-binary
- Prefer not to say
- Prefer to self-describe: _____
-

Q80 Which country do you currently reside in?

- United Kingdom
 - United States
 - Canada
 - Australia
 - New Zealand
 - Other
-

Q81 What is your highest level of qualification?

- Some school/high school credit, no diploma or qualification
- Primary/secondary education (e.g. GCSEs/A-levels/High School Diploma/GED)
- Trade, technical or vocational training (e.g. BTEC/HND/NVQ Diploma/CTE qualification)
- Undergraduate degree (e.g. Associates/Bachelors)
- Postgraduate degree (e.g. Masters/PhD)
- Professional degree (e.g. MD/DDS/JD)

END OF SURVEY