

The Berger Population Health Monitor
 **Le sondage Berger de la santé publique**

with The Hay Health Care Consulting Group

Survey #23
January-April 2002
Special Report for Health Canada
on Rural Health Issues

Executive Summary

Introduction

The following questions were subsidised by Health Canada, The questions were administered as part of Survey #23 conducted during January-April 2002.

Ownership

Subsidised questions are the property of The Berger Population Health Monitor (BPHM) and part of the BPHM's database and for use by the BPHM as it deems appropriate. Organisations subsidising questions are entitled to use this information, with the exception that the subsidising organisation is not entitled to sell, lease or otherwise receive financial benefits from other parties for the transfer or use of the information from the subsidised questions. The right to sell, lease or otherwise receive financial benefits remains solely that of the BPHM.

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Subsidised and proprietary questions can be published by the subsidising organisation as it wishes. If results are to be published, the organisation is asked to follow the standards established by the Canadian Association of Marketing Research Organisations (CAMRO) to ensure that legitimate questions of methodology and interpretation are addressed.

Publication standards include the following:

Clients will specify they are the sponsor of the questions; the BPHM is the research organisation carrying out the survey; the period during which the interviews were administered; the mode of interview (telephone); the criteria defining the population to which the questions were administered; the size of the sample to which the questions were administered; the wording of the questions upon which the results were based; the allowance to be made for sampling error; and the percentages upon which the conclusions are based.

The Client will ensure that dissemination of the findings will not give rise to misleading interpretations or be quoted out of context. If the Client's interpretation of the data differs substantially from that published by the BPHM, the Client will review this interpretation with the Monitor prior to publication and indicate in its report where substantial differences, if any, exist in interpretation. The BPHM is entitled to decline to allow its name to be used in connection with the dissemination of the results of questions in cases where it finds that the proposed report on the results does not fairly reflect the data.

When the Client publishes the results of subsidised questions, the BPHM is entitled to release to bona fide enquirers the technical information listed in #1, should the Client not provide that information.

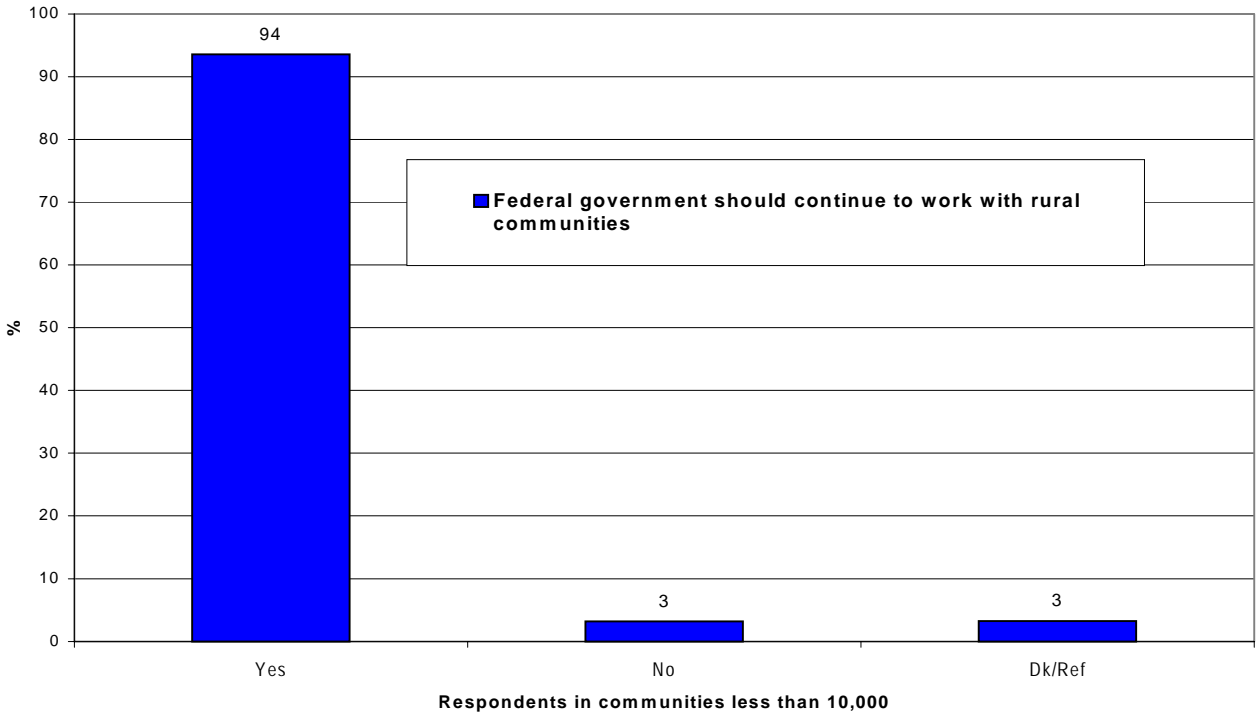
Results - Technical Summary

Survey Administration. The interviews were conducted by the Institute of Social Research, York University, Toronto, using computer-assisted telephone interview (CATI) procedures. The response rate for the questions was approximately 52%.

Sample and Sample Size. The data in these charts are based on a sub-sample of 1,253 respondents 15 years of age and older in the 10 provinces and three Territories who live in communities of less than 10,000 population. The main sample from which the sub-sample was drawn was 4,208 respondents.

Margin of Error. The margin of error for samples of 1,253 is plus or minus 2.9 percentage points at the 95 percent confidence level where the response distribution is 50%/50%. As the response distribution is skewed more to one response or the other, the margin of error decreases.

Rural Health: All Rural and Remote Canada Wants Federal Involvement To Continue on Developing Health Strategies for Those Communities



RURHLTH Over the past two years the federal government has been working with the provinces and communities to develop strategies to improve health care in the rural and remote areas of the country, and we'd like your views on this. RURHLTH1 Do you think the federal government should continue to work with the rural and remote communities and the provinces to develop strategies to improve health care in communities such as yours.

Survey #23
 January-February 2002

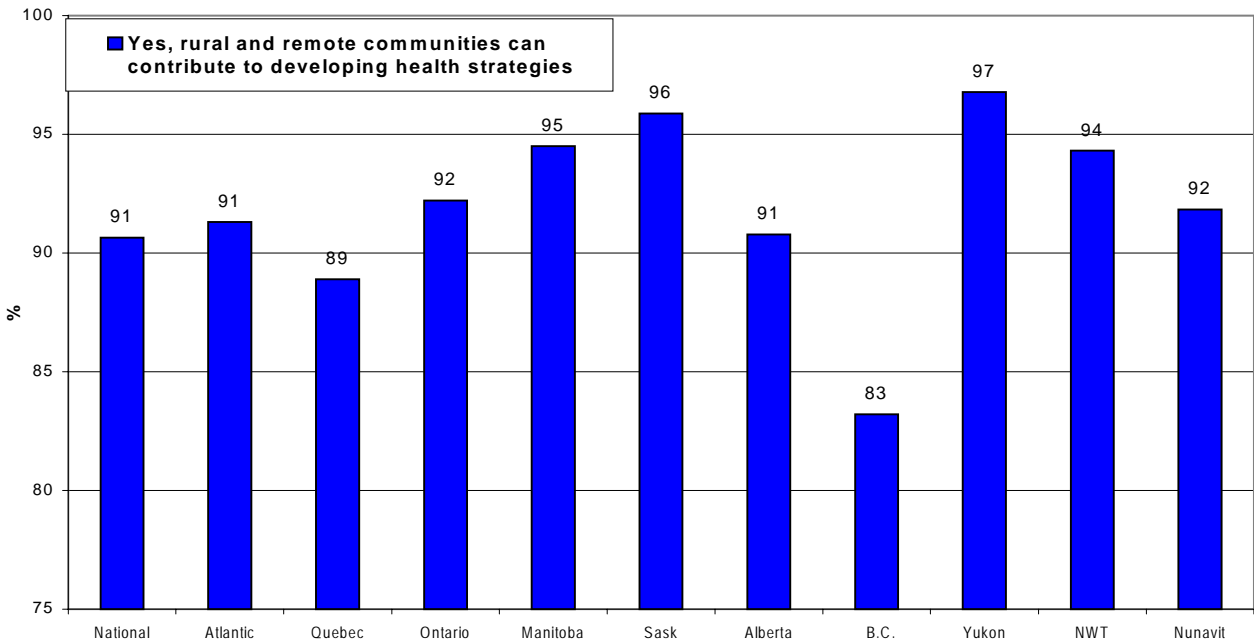
Sample: respondents in communities of less than 10,000
 N=1,253

Overall:

Essentially, everyone in rural Canada wants the federal government to work with the rural and remote communities, and the provinces, to develop strategies to improve health care in those communities.

There are no differences worth noting.

Rural Health: Nine in Ten Respondents in Rural and Remote Communities Believe Their Communities Can Contribute to Development of Health Strategies: British Columbians Less Likely To Agree



Rural and remote respondents who believe federal government has role

RURHLTH2 Do you think communities such as yours can make a useful contribution working with the federal government to develop strategies to improve health care in rural and remote areas of the country?

Survey #23
 January-April 2002

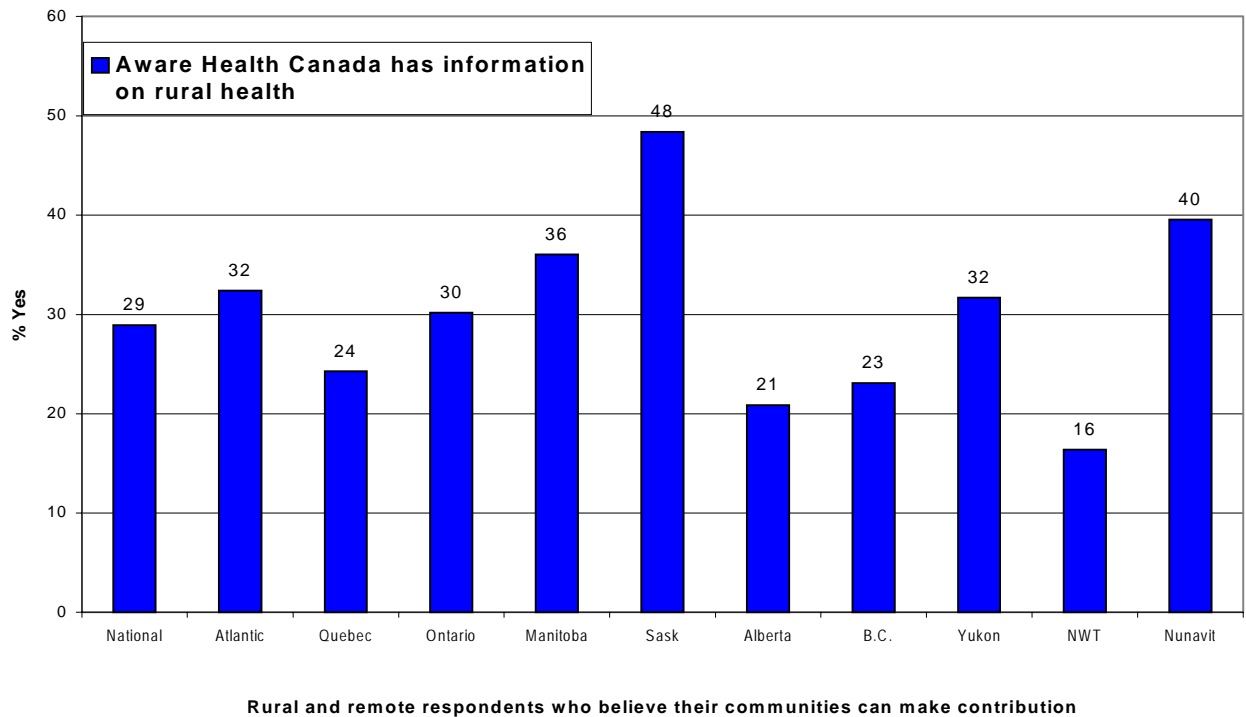
Sample: respondents in communities under 10,000 who believe the federal government should continue to be involved in developing health care
 N=1,171

Overall:

Nine in 10 residents of rural and remote communities believe their communities can make a useful contribution to working with the federal government in developing health strategies for their regions.

Manitoba, Saskatchewan, Yukon and NWT are most likely to agree; British Columbia is least likely - although it still has a 83% agreement level.

Rural Health: Awareness of Health Canada Information on Rural, Remote Health Is Not High and Varies



RHLTH4 . Are you aware that Health Canada has information on rural health?

Survey 23

January - April, 2002

Sample: Rural and remote respondents who believe their communities can make contribution to health strategies

N = 1,062

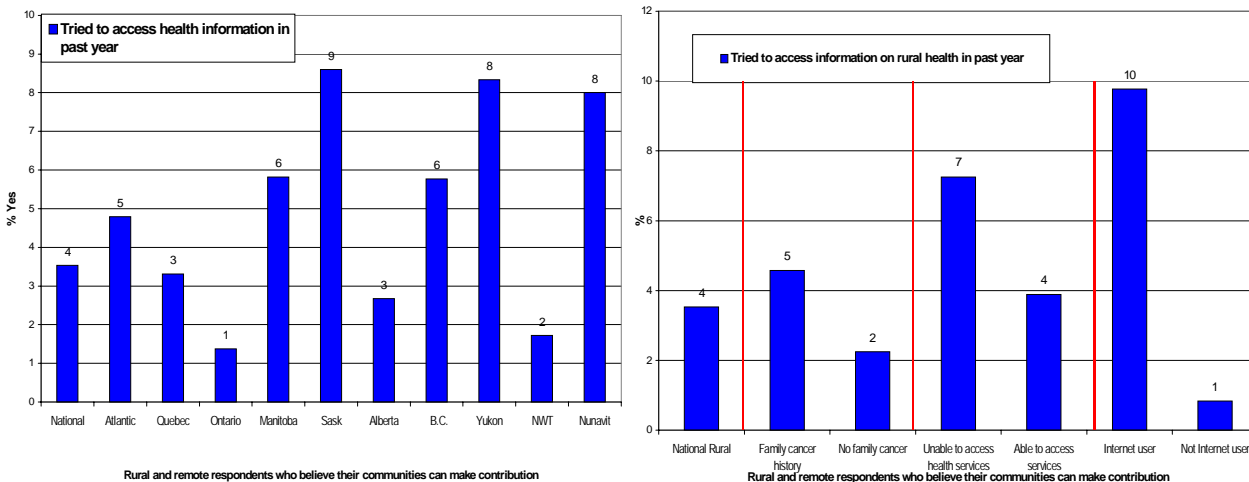
Overview:

Nationally, somewhat more than one in four respondents in rural and remote communities report they are aware the Health Canada has information on rural health.

But, the figure approaches half in Saskatchewan, and 40 percent in Nunavit.

Awareness is lowest in Alberta, B.C. and Quebec.

Rural Health: Search for Health Information Varies By Region, Desire to Know and Internet Use



RHLTH5 Have you tried to obtain information on rural health in the last year?

Survey #23

January - April 2002

Sample: Rural and remote respondents who believe their communities can make contribution to health strategies

N = 1,062

Overall:

Very few respondents in rural and remote communities report that they tried to access information on rural health in the past year.

Even so, the variations by region and by characteristic are considerable.

Region:

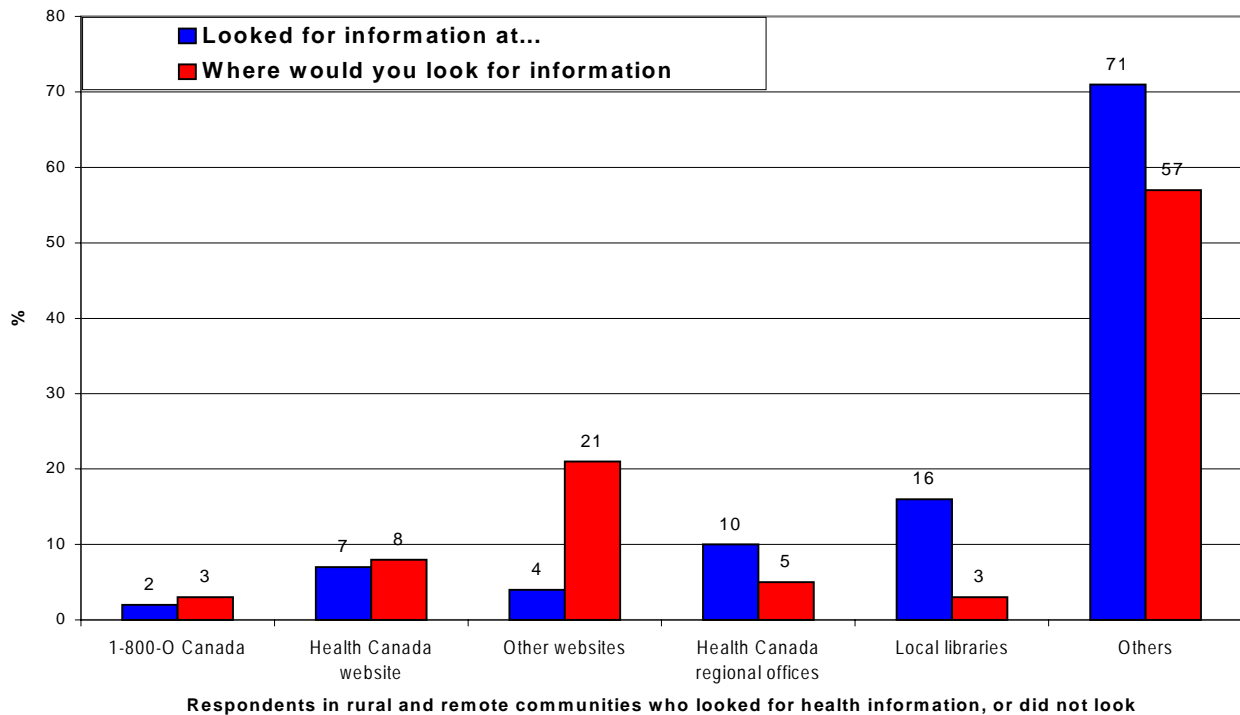
Saskatchewan, Yukon and Nunavut respondents are among the most likely to report they tried to access health information. Respondents in Ontario and Alberta are among the least likely to report they tried.

Characteristic:

By a margin of 10 to 1 health-related Internet users (those who have used the Internet in the previous month for health-related purposes) are the most likely to report they have tried to obtain information.

By lesser margins those who have reason to worry about getting access to health information - those with a family history of cancer, and those who report they were unable to access health services when they needed them - are more likely to report that they had searched for health information.

Rural Health: Most Respondents Do Not Go To The Standard Health Information Sources



RHLTH6. (If looked for information) Where did you obtain this information? 1. 1 800 O-Canada, 2. Health Canada Website, 3. Other Websites, 4. Health Canada Regional Offices, 5. Local libraries, 6. Others, RHLTH7(If did not look for information), Where would you look for information on rural health if you needed it? 1. 1 800 O-Canada, 2. Health Canada Website, 3. Other Websites, 4. Health Canada Regional Offices, 5. Local libraries, 6. Others
 Survey 23
 January - April, 2002
 Sample: Respondents in rural and remote communities who looked for health information in past year N = 46
 Sample: Those who did not look for health information N = 1,062

Overall:

With such a small sample of those who did look for information, it is difficult to draw conclusions from the data; although it does appear that "Others" is the most popular health source.

Among those who had not looked for health information in the past year the choices are not dissimilar to those of the former group.

Several conclusions seem possible:

1. Respondents are not aware of 1-800-0-Canada.
2. The percentages mentioning the Health Canada website are not very different from the percentage of Internet users who actually used the site in the previous month (see Internet Report);
3. Regarding the 'Other' category, if past surveys are an indicator, the single most commonly mentioned source of information in that group will be 'friends and family'.

Responses to RHLTH 3

First choice

Item RHLTH3@1

Caseid Text

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013024 RHLTH3@1 : health care//  
014302 RHLTH3@1 : medical aspect//  
014442 RHLTH3@1 : more kids beds in local hospitals//  
016134 RHLTH3@1 : keeping the hospital//  
005565 RHLTH3@1 : health for the elderly//  
006562 RHLTH3@1 : plu de l'information sur la prevention des maladies//  
006837 RHLTH3@1 : access to doctors//  
006843 RHLTH3@1 : communication il n'y a pas assez en francais//  
008274 RHLTH3@1 : speedy servuices//  
018929 RHLTH3@1 : the lack of certain specialists like chiropractors and phsiotherapists//  
018933 RHLTH3@1 : dodctors//  
018935 RHLTH3@1 : FAS fetal alcohol syndrom awareness//  
013194 RHLTH3@1 : adult day care; caring for the elderly//  
002030 RHLTH3@1 : health (probed) help for people who need care in the home, like  
002030 RHLTH3@1 : V.O.N., etc.//  
002034 RHLTH3@1 : more doctors in hospitals.//  
002082 RHLTH3@1 : medicare //  
018234 RHLTH3@1 : btter facilities closer to home//  
018764 RHLTH3@1 : disabled services //  
018776 RHLTH3@1 : prescription ie //  
018776 RHLTH3@1 : short staffed at the nursing station in town //  
018810 RHLTH3@1 : better care when you call the doctor; to get in to see the doctor;  
018810 RHLTH3@1 : sometimes you call and you can't get in.//  
015043 RHLTH3@1 : really need doctors who are well trained and up to date  
015043 RHLTH3@1 : on their general practice//  
015077 RHLTH3@1 : shortage of dostors //  
018378 RHLTH3@1 : access to doctor//  
000905 RHLTH3@1 : professional people in ambulance//  
002152 RHLTH3@1 : bring more doctors in the hospital; long waits; sometime just 1  
002152 RHLTH3@1 : doctor//  
008527 RHLTH3@1 : don't know //  
008801 RHLTH3@1 : homecare for the elderly.//  
013288 RHLTH3@1 : services are lacking such as childbirth//  
018458 RHLTH3@1 : we need good nurses that are trained for the northern country; you  
018458 RHLTH3@1 : can be gung ho about the city, but when you come here it's a  
018458 RHLTH3@1 : different story.//  
019012 RHLTH3@1 : continuity of employment of doctors//  
019037 RHLTH3@1 : lack of doctors and nurses//  
019042 RHLTH3@1 : having enough staff //  
019085 RHLTH3@1 : health care//  
019097 RHLTH3@1 : discrimination against against ethnics groups - everyone should have the  
019097 RHLTH3@1 : same health care.//  
019124 RHLTH3@1 : more nursing staff//  
019132 RHLTH3@1 : providing doctors //  
009357 RHLTH3@1 : lack of doctors//  
009429 RHLTH3@1 : more doctors in the area - something to attract them to come here//  
009481 RHLTH3@1 : transportation and access to health care//  
009601 RHLTH3@1 : doctor on call//  
000295 RHLTH3@1 : a few more trails and parks //  
000299 RHLTH3@1 : quality of medical professionals that stay in the area//  
002493 RHLTH3@1 : old people (probe) care for old people and the handicapped; they  
002493 RHLTH3@1 : don't have enough.//  
002539 RHLTH3@1 : nurses//  
002544 RHLTH3@1 : lack of hospitals//  
002603 RHLTH3@1 : our hospital needs a bone specialist; doctors tailored to soprt  
002603 RHLTH3@1 : sports injureies.//  
002604 RHLTH3@1 : sante (probed) when you go to the hospital it would be good  
002604 RHLTH3@1 : to not have to wait; and if you go to see a doctor it would  
002604 RHLTH3@1 : nice not to have to wait a month.//  
002649 RHLTH3@1 : le temps en ligne pour salles des urgence//  
002658 RHLTH3@1 : less waiting time in emergency rooms//
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002678 RHLTH3@1 : health//
002803 RHLTH3@1 : beaucoup d'aide pour ameliorer le personel dans les hopitaux//
002806 RHLTH3@1 : rencontrer un medecin,prend du temps de le voir//
002818 RHLTH3@1 : probleme d'eaux ie trop noir et beaucoup de chlorine
002818 RHLTH3@1 : if faut un nouveau systeme//
002824 RHLTH3@1 : soins a domicile pour personnes ages ie avoir plus and plus
002824 RHLTH3@1 : bons soins.//
002838 RHLTH3@1 : between the federal and Quebec, that the funding should be transf-
002838 RHLTH3@1 : ered.//
002849 RHLTH3@1 : transfer money to quebec//
002897 RHLTH3@1 : they should have emergency medical facility in area,takes 40 mins
002897 RHLTH3@1 : to nearest area where one can get help//
002917 RHLTH3@1 : sante//
002928 RHLTH3@1 : acces aux ambulances//
002936 RHLTH3@1 : la confiance entre les medecins des petits centrs et les grands
002936 RHLTH3@1 : centre comme les hopitaux,si je passe a un grand centre apres avoir
002936 RHLTH3@1 : ete a un centre rural il faut prendre les tests encore,manque du temps//
002949 RHLTH3@1 : hospitals//
002952 RHLTH3@1 : sante//
003013 RHLTH3@1 : transport//
020044 RHLTH3@1 : get people to qiut smoking.//
020078 RHLTH3@1 : more teaching. //
020103 RHLTH3@1 : ppl are ignorant ..they dont no anything...ppl need counselling abt health//
020169 RHLTH3@1 : we need doctors in the community //
020224 RHLTH3@1 : lack of docters //
020333 RHLTH3@1 : housing//
020343 RHLTH3@1 : sucide//
020349 RHLTH3@1 : youth and smoking//
020374 RHLTH3@1 : more housing.//
020424 RHLTH3@1 : have adequate staff for various halth function difficult time
020424 RHLTH3@1 : getting sufficient nurses//
020439 RHLTH3@1 : we need a monthly visit from a doctor//
020446 RHLTH3@1 : more funding//
020480 RHLTH3@1 : alchohol problems//
020486 RHLTH3@1 : Federall government should recognize aboriginal values and beliefs in
020486 RHLTH3@1 : health practices. Should be incorporated into modern contemporary method //
003267 RHLTH3@1 : sante //
003283 RHLTH3@1 : access to doctors//
003295 RHLTH3@1 : not enough doctors//
003524 RHLTH3@1 : home care should be improved//
003526 RHLTH3@1 : medical centre//
003552 RHLTH3@1 : les problemes de medecins dans les hopitaux//
003589 RHLTH3@1 : lack of doctors//
000030 RHLTH3@1 : more job creation//
000186 RHLTH3@1 : hospital being turned into an old peopl's home,so that is a problem
000186 RHLTH3@1 : the other closest hospital is aN HOUR AND HALF DRIVE AWAY//
000628 RHLTH3@1 : the biggest issue is shortage of doctor ... family doc//
000893 RHLTH3@1 : hours of when the hospitals are open.//
001408 RHLTH3@1 : maitaining services, ie hospital services //
002008 RHLTH3@1 : one thing is the shortage of doctors any kind of doctor ...
002008 RHLTH3@1 : general practitioner and others ... people cannot have
002008 RHLTH3@1 : operations they need because of shortage//
002020 RHLTH3@1 : manque de medecins//
002223 RHLTH3@1 : people should have good medicare//
002231 RHLTH3@1 : number of family doctors is not sufficient//
002504 RHLTH3@1 : trouver des medecins//
002507 RHLTH3@1 : access to services,shortage of staff, drs. and nurses,not enough
002507 RHLTH3@1 : resources financially//
002551 RHLTH3@1 : need money for hospital services.//
002576 RHLTH3@1 : more people; many times the people are too busy//
002577 RHLTH3@1 : soins de sante //
002584 RHLTH3@1 : les sports pour les jeunes//
002650 RHLTH3@1 : more doctors, more specialists//
002652 RHLTH3@1 : plus de travail//
002653 RHLTH3@1 : more doctors//
002709 RHLTH3@1 : disponibilite de medecins et infirmieres aussi pas assez urgence//
002745 RHLTH3@1 : soins des personnes agees //
002756 RHLTH3@1 : medical specialists (probed) we have CLSC, but for anything serious
002756 RHLTH3@1 : we need to go elsewhere.//
002770 RHLTH3@1 : manque de personel(s) //
002778 RHLTH3@1 : sante//
002784 RHLTH3@1 : the aged; home care for the old in the home; homecare//
002809 RHLTH3@1 : look out more for older people//
002816 RHLTH3@1 : DE POUVOIR VOIR UN SPECIALISTES RAPIDEMENT//
002831 RHLTH3@1 : have specialists, i.e. gynecologist, etc.//
002857 RHLTH3@1 : avoir plusieurs activites pour les jeunes//
002894 RHLTH3@1 : plus facile acces a l'hospital ie urgence et access a un medecin
002894 RHLTH3@1 : pour une consultatation//
002932 RHLTH3@1 : la sante//
003007 RHLTH3@1 : les medecins et les infermiere ne sont pas assez disponible//

003016 RHLTH3@1 : access au medecin de famille dans la paroisse//
003027 RHLTH3@1 : l'education//
003032 RHLTH3@1 : more family physicians//
003038 RHLTH3@1 : disponibilite des medecins et stabilite//
003040 RHLTH3@1 : l'acces a des services de sante//
003069 RHLTH3@1 : hopital regionale ie fermeture//
003087 RHLTH3@1 : la sante //
003121 RHLTH3@1 : sons a domicile//
003127 RHLTH3@1 : proximite de services//
003148 RHLTH3@1 : home care//
003156 RHLTH3@1 : d'avoir les soins voulues //
003166 RHLTH3@1 : les conditions des hopitaux' beaucoup trop d'attente. //
003236 RHLTH3@1 : le gouvernement federal nous prive trop d'argent au provincial
003236 RHLTH3@1 : au point de vue sante (NOTE: could not translate; this is VERBATIM)//
003240 RHLTH3@1 : health services//
003293 RHLTH3@1 : attente aux urgences//
003421 RHLTH3@1 : les probleme routiers//
003431 RHLTH3@1 : regler pbs de sante .Manqu de logememt//
003434 RHLTH3@1 : doctors are not residents in the rural community; they should be
003434 RHLTH3@1 : more present.//
003435 RHLTH3@1 : il faut regler l'idee d'aller a valleyfield ou montreal pour voir
003435 RHLTH3@1 : un medecin ou d'autres service de la sante//
003483 RHLTH3@1 : le tourisme //
003497 RHLTH3@1 : waiting times in hospitals//
003512 RHLTH3@1 : people cannot afford prescription,too expensive//
003516 RHLTH3@1 : equipment; you always have to go elsewhere for services//
003522 RHLTH3@1 : for the old people : more nurses to take care of them.//
003570 RHLTH3@1 : les urgences//
003580 RHLTH3@1 : systeme de sante//
003584 RHLTH3@1 : soins d'urgence//
003609 RHLTH3@1 : soins de sante//
003634 RHLTH3@1 : to take care of old people in the home.//
003645 RHLTH3@1 : les loisirs//
003649 RHLTH3@1 : old age care (probed) we're in the country and doctors don't come
003649 RHLTH3@1 : here; the old people have to go to them.//
003688 RHLTH3@1 : plus de medecin//
003705 RHLTH3@1 : les salles d'attentes a l'hopital//
003715 RHLTH3@1 : foyer per les personne agees ie plus de disponibles//
003744 RHLTH3@1 : garder la c.l.s.c. ouvert,considere fermer dans 6 mois//
003766 RHLTH3@1 : plus de medecins//
003767 RHLTH3@1 : l'environnement//
003769 RHLTH3@1 : health care//
003772 RHLTH3@1 : sante; hopitaux//
003786 RHLTH3@1 : accessibilty to doctors.//
003792 RHLTH3@1 : accessility to health care (probed) nothing else//
003820 RHLTH3@1 : avoir une bonne accessibilite pour hopitaux en general our
003820 RHLTH3@1 : une place ou bien centre information ou ont peut adresser//
003829 RHLTH3@1 : places dans le hopitaux//
003875 RHLTH3@1 : la manque de communication, il y a trop d'intermediaire,et les projets
003875 RHLTH3@1 : trop longtemps //
003884 RHLTH3@1 : hospitals//
003890 RHLTH3@1 : accessibilty to healthcare//
003934 RHLTH3@1 : le cote medical //
003941 RHLTH3@1 : avoir de clinique medicale ouverts 7 jours par semaines
003941 RHLTH3@1 : de 7 am a 10 pm//
003965 RHLTH3@1 : les soins dans les hopitaux//
006116 RHLTH3@1 : medical //
006722 RHLTH3@1 : Hospitals in general. Time spent in hospital waiting rooms should be
006722 RHLTH3@1 : reduced//
006928 RHLTH3@1 : health care center.. if you needto go to a hospital you need to go to
006928 RHLTH3@1 : a major city//
007263 RHLTH3@1 : les plces a l'hopital il maque de lit//
007880 RHLTH3@1 : havng a doctor available.//
008918 RHLTH3@1 : don't know //
009042 RHLTH3@1 : well theres a shortage of doctors in this area//
009189 RHLTH3@1 : mental health//
009281 RHLTH3@1 : shortage of doctors//
009713 RHLTH3@1 : the ammount of time/ avalibility of doctors//
009903 RHLTH3@1 : nutrition//
013287 RHLTH3@1 : child care//
013292 RHLTH3@1 : Availability of doctors//
013298 RHLTH3@1 : shortage of health care , nurses//
014992 RHLTH3@1 : private hospitals being started and do not believe they should
014992 RHLTH3@1 : be there//
016660 RHLTH3@1 : health//
017013 RHLTH3@1 : access to hospital ie xrays blood tests physiotherapy //
018277 RHLTH3@1 : lResident doctors//
018362 RHLTH3@1 : Educating the youth//
018370 RHLTH3@1 : health care//
018434 RHLTH3@1 : extended care//

019128 RHLTH3@1 : full time doctor//
020031 RHLTH3@1 : sexually transmitted diseases, drug and alcohol abuse//
020048 RHLTH3@1 : the health center doesnt have a place to have a baby//
020077 RHLTH3@1 : more doctors //
020089 RHLTH3@1 : regular access to doctors ie specialists//
020091 RHLTH3@1 : home care program//
020146 RHLTH3@1 : they think that Tylenol solves everything, misdiagnosis is the problem //
020176 RHLTH3@1 : stds//
020202 RHLTH3@1 : infra stucture//
020339 RHLTH3@1 : need more live intown doctors//
020367 RHLTH3@1 : i think... health... looking after themselves... maintaining a healthy
020367 RHLTH3@1 : lifestyle... and how to look after yourself... not rely on medical
020367 RHLTH3@1 : service... more aware of how to look after themseleves... simple
020367 RHLTH3@1 : illnesses...//
020382 RHLTH3@1 : money//
020408 RHLTH3@1 : affordable access to facilities//
020416 RHLTH3@1 : services for pregranent women and young children//
020432 RHLTH3@1 : need a doctor//
020445 RHLTH3@1 : long tem care//
020447 RHLTH3@1 : problems with people smoking//
020505 RHLTH3@1 : more resources in terms of health//
020520 RHLTH3@1 : more facilities in community for diagnosis and treatment//
020533 RHLTH3@1 : say health ... how to eat properlyt and how to stay fit ... to have inf
020533 RHLTH3@1 : information deponding on how much physical activity you can
020533 RHLTH3@1 : do in your age area//
020534 RHLTH3@1 : travel because of the isolation//
020552 RHLTH3@1 : the provincial govnt working federal governement//
020580 RHLTH3@1 : need more health care workers, local people that speak that language//
020597 RHLTH3@1 : more sports//
020600 RHLTH3@1 : proper care...respect the man and the lady..give proper treatment...with
020600 RHLTH3@1 : out respect you think of the money//
020610 RHLTH3@1 : medical travel...for anything seriouds ..have to be medivac out..flown out//
020614 RHLTH3@1 : we have a hospital well equiped but no staff//
020647 RHLTH3@1 : a new hospital//
020655 RHLTH3@1 : nursing shortage//
020656 RHLTH3@1 : education- the young ppl shouldf have solid education- education
020656 RHLTH3@1 : awareness//
000928 RHLTH3@1 : keeping medicare//
001267 RHLTH3@1 : preventetive medicine//
002129 RHLTH3@1 : getting hold of a doctor is very hard//
003235 RHLTH3@1 : le service a l'hopital. les diagnostiques ne sont pas assez elabore
003235 RHLTH3@1 : trop d'erreur dans les diagnostiques et dans les traitements.//
003599 RHLTH3@1 : les urgences dans les hopitaux//
003621 RHLTH3@1 : amelioration aux salles d'urgence, plus de medecin, j'ai attendu 13hrs
003621 RHLTH3@1 : pour un test qui a pris 15mins, j'etais referre par infirmiere dans une
003621 RHLTH3@1 : clinique//
003681 RHLTH3@1 : l'acces auc medecins et des cliniques//
003722 RHLTH3@1 : ne sait pas//
003728 RHLTH3@1 : more establishments for availability; we now to go in other
003728 RHLTH3@1 : little cities for service, like on weekends//
003801 RHLTH3@1 : accessibility //
006683 RHLTH3@1 : health care, nurses. equip in hospital, cat scan machine//
007146 RHLTH3@1 : better care, services//
009587 RHLTH3@1 : we have 2 doctors leaving ... 200 people without doctor ... new temp. do
009587 RHLTH3@1 : doc is there.... correction 2000 people without doctor.... people
009587 RHLTH3@1 : will go to emergency at hospital doctors should come as a
009587 RHLTH3@1 : package together, so one single doctor is not overworked ... 2 or 3
009587 RHLTH3@1 : doctors together//
013629 RHLTH3@1 : hospital and medical - about 20 mins to nearest//
014402 RHLTH3@1 : health care//
014592 RHLTH3@1 : keeping sevice available in small towns ie have a hospital
014592 RHLTH3@1 : but the exception and not the norm //
019006 RHLTH3@1 : continuity of service , technology that is already existing//
019036 RHLTH3@1 : the cost of service//
020283 RHLTH3@1 : suicide prevention//
020314 RHLTH3@1 : smoking//
020465 RHLTH3@1 : develop space for people to walk and do more exercise by space,
020465 RHLTH3@1 : he means sidewalks and cycling spaces//
020542 RHLTH3@1 : education //
002629 RHLTH3@1 : les frais sont trop eleves pour les medicaments//
003511 RHLTH3@1 : need more doctors; We have nothing; we always need to go elsewhere//
003741 RHLTH3@1 : l'accessibilite a un medecin de famille//
003883 RHLTH3@1 : l'attente dans les hoopitaux//
005799 RHLTH3@1 : emergency (probe) the waiting; sometimes people go to emergency
005799 RHLTH3@1 : for nothing, causing the lineups//
009123 RHLTH3@1 : the shortage of doctors ... general doctors//
009202 RHLTH3@1 : helicopter service 4 immediate evacuation to hospital//
009218 RHLTH3@1 : l'access aux salles d'urgence//
020094 RHLTH3@1 : the avail. of quality ppl. to [rovide health care//
020255 RHLTH3@1 : availbility of stabel doctors who dont change//

020350 RHLTH3@1 : home care//
020706 RHLTH3@1 : dental//
020755 RHLTH3@1 : i guess health have a new gov in nunavit ... smoking cigarrets
020755 RHLTH3@1 : in parliament they are far behind no laws in place in
020755 RHLTH3@1 : capital city (Icaluit) ... no laws in place with respect to health
020755 RHLTH3@1 : ... do not provide enough help to communities in health care//
020800 RHLTH3@1 : education//
020804 RHLTH3@1 : health and welfare//
020806 RHLTH3@1 : infrastructures//
020808 RHLTH3@1 : smoking//
020889 RHLTH3@1 : more access to dental care, doctors, and probably eye specialists//
020892 RHLTH3@1 : there are 2 communities with less than 500 people. //
020928 RHLTH3@1 : more visitations by doctors//
020930 RHLTH3@1 : more work//
020954 RHLTH3@1 : education, lots of kids drop out//
020993 RHLTH3@1 : more doctors//
020997 RHLTH3@1 : having doctors here on a more regular basis general practioner//

Responses to RHLTH 3

Second Choice

Item RHLTH3@2

Caseid Text

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016134 RHLTH3@2 : home care services//  
005565 RHLTH3@2 : cost of the prescription drugs//  
006837 RHLTH3@2 : hospital waiting time//  
006843 RHLTH3@2 : l'attente pour les specialistes//  
018929 RHLTH3@2 : unavailability of certain prescriptions//  
018933 RHLTH3@2 : nurses//  
018935 RHLTH3@2 : turburculosis ... how it can be treated and avoided and how you get it//  
013194 RHLTH3@2 : there is a hole in our system for the mentally challenge; there is  
013194 RHLTH3@2 : no where for them to go; no placement, no where//  
002034 RHLTH3@2 : medications could be cheaper or a discount on them.//  
002082 RHLTH3@2 : healh care//  
018234 RHLTH3@2 : funding//  
018764 RHLTH3@2 : elder services//  
018776 RHLTH3@2 : should have a permanent f/t job for dentist//  
018810 RHLTH3@2 : if you have a medical problem, you have to fly out//  
015077 RHLTH3@2 : shortage of nurses//  
000905 RHLTH3@2 : more doctors//  
002152 RHLTH3@2 : reduce cost of medications//  
008801 RHLTH3@2 : availability of proper health care equipment.//  
018458 RHLTH3@2 : nurses , doctors coming into the area should have a good  
018458 RHLTH3@2 : orientation of the area. what to expect. where you're gonna  
018458 RHLTH3@2 : be; like older native, sometimes harder to deal with.//  
019012 RHLTH3@2 : spend more time on education//  
019037 RHLTH3@2 : lack of nurses//  
019042 RHLTH3@2 : equipment.//  
019085 RHLTH3@2 : schools//  
019097 RHLTH3@2 : Lack of dotors and better qualified nurses - the nurses are band aid  
019097 RHLTH3@2 : nurses.//  
019124 RHLTH3@2 : doctors that stay ,onger than 2-3 months//  
019132 RHLTH3@2 : healthcare facilities//  
009357 RHLTH3@2 : overloaded work load for doctors in her community//  
009429 RHLTH3@2 : hospital needs to opened again - people have to stay at home - too sick  
009429 RHLTH3@2 : to take care of themselves//  
009481 RHLTH3@2 : availability ofhealthcare...home care in particular//  
009601 RHLTH3@2 : long way to travel in case of emergencies//  
002493 RHLTH3@2 : care for children//  
002539 RHLTH3@2 : more doctors especially family doctors//  
002544 RHLTH3@2 : lack of doctors in the emergency in hospitals//  
002603 RHLTH3@2 : a bigger hospital//  
002649 RHLTH3@2 : meilleur soins a l'hopital,trop d'ouvrage pas assez des medecins//  
002658 RHLTH3@2 : less waiting time for surgeries//  
002678 RHLTH3@2 : taxes//  
002726 RHLTH3@2 : more availability of doctors of differents fields.//  
002803 RHLTH3@2 : attente trop longue a l'urgence//  
002806 RHLTH3@2 : il y a des liste d'attente,ameliorer ca pour des services de la sante  
002806 RHLTH3@2 : comme mamographies et d'autre tests plus compliques//  
002824 RHLTH3@2 : plus heures d'ouverture pour les clisc ie etre overte le soir//  
002838 RHLTH3@2 : that the federal program be better know to the Inuit, including  
002838 RHLTH3@2 : the budgets. (better known)//  
002917 RHLTH3@2 : education //  
002949 RHLTH3@2 : doctors//  
002952 RHLTH3@2 : moins d'impots//  
003013 RHLTH3@2 : les frais//  
020078 RHLTH3@2 : To teach people what drugs and drinking is all about, and how it would  
020078 RHLTH3@2 : effect them//  
020103 RHLTH3@2 : like eating well//  
020169 RHLTH3@2 : better medical equipment//  
020224 RHLTH3@2 : over crowded populatin//  
020321 RHLTH3@2 : mor staffing at the nurseing station //  
020333 RHLTH3@2 : suicide prevention//  
020343 RHLTH3@2 : abuse in family//
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020349 RHLTH3@2 : more information on different types of cancers//
020374 RHLTH3@2 : need the nurses to be there more for the patients.//
020439 RHLTH3@2 : beter transportation for people who need to medevac out of town//
020480 RHLTH3@2 : family planning, prevention of teenage pregnancy//
020486 RHLTH3@2 : health care should foccus more on prevention than illness.//
003267 RHLTH3@2 : transport//
003283 RHLTH3@2 : opening hours for clinics//
003295 RHLTH3@2 : too long of a wait in emergency//
003526 RHLTH3@2 : pharmacy//
003552 RHLTH3@2 : activite physique les ecole//
003589 RHLTH3@2 : home care//
000030 RHLTH3@2 : the road conditions//
000186 RHLTH3@2 : most tests are done out of our town,takes at least hour and a half to
000186 RHLTH3@2 : five hours to go thes helath centres for tests//
000628 RHLTH3@2 : waiting list to see specialist ...very long//
000893 RHLTH3@2 : the amount of available doctors at all hours.//
001408 RHLTH3@2 : more family physicians//
002223 RHLTH3@2 : should have a gym or something ...prices are too expensive now//
002231 RHLTH3@2 : with tests like ultrasound, there are long waits//
002504 RHLTH3@2 : enlever la penalisation au niveau du salaire des medecin//
002551 RHLTH3@2 : lower price of medication insurance//
002576 RHLTH3@2 : financial; more financial resourses//
002577 RHLTH3@2 : baisser les taxes et l'essence //
002584 RHLTH3@2 : le travail pour garder les jeunes dans la region//
002745 RHLTH3@2 : jeunes enfants /soins //
002770 RHLTH3@2 : plus de soins a domicile //
002778 RHLTH3@2 : aide aux demunies//
002784 RHLTH3@2 : access to doctor that would come in the community one day a week//
002809 RHLTH3@2 : have moew knowledge about new smokers in order to prevent new smoking//
002816 RHLTH3@2 : voir specialement des specialistes et attendre moins longtemps de
002816 RHLTH3@2 : traitements //
002831 RHLTH3@2 : more doctors//
002857 RHLTH3@2 : avoir un meilleur acces aux services de sante,beuacoup mieux//
002894 RHLTH3@2 : soins a domicile pour les personnes agees ...plus aide
002894 RHLTH3@2 : pour les maintenir a domicile//
002932 RHLTH3@2 : l'education//
003027 RHLTH3@2 : la sante//
003032 RHLTH3@2 : emergency care facilities//
003038 RHLTH3@2 : tres peu de specialistes//
003069 RHLTH3@2 : ameliore les services de clsc en general//
003121 RHLTH3@2 : informations sur la sante//
003148 RHLTH3@2 : emergency rooms too busy//
003156 RHLTH3@2 : avoir plus de lits dans les hopitaux//
003240 RHLTH3@2 : involvement and quality of health//
003293 RHLTH3@2 : acces aux specialistes medicaux//
003421 RHLTH3@2 : la disponibilite de transport //
003431 RHLTH3@2 : attentes trop longues//
003434 RHLTH3@2 : people should consult un nurse or a doctor before taking any
003434 RHLTH3@2 : medication (probed) you can never be too carful when it comes
003434 RHLTH3@2 : to health//
003483 RHLTH3@2 : l'environnement//
003516 RHLTH3@2 : pharamacies not open 24 hours//
003522 RHLTH3@2 : when you go to hospital, service is not fast at all.//
003570 RHLTH3@2 : le manque de personnel/infirmiere//
003580 RHLTH3@2 : abris pour les vieux//
003584 RHLTH3@2 : disponibilite de medecins de famille//
003609 RHLTH3@2 : l'activite physique//
003645 RHLTH3@2 : la sante//
003688 RHLTH3@2 : plus de specialistes//
003715 RHLTH3@2 : plus de programmes pour aider les jeunes a faire de l'activite
003715 RHLTH3@2 : physique//
003744 RHLTH3@2 : trouver des moyens pour les gens vieux,handicappe pour deplacement//
003766 RHLTH3@2 : plus des facilites pour consulter les specialistes//
003767 RHLTH3@2 : la sante//
003769 RHLTH3@2 : water system//
003786 RHLTH3@2 : the "wait" in hospitals//
003875 RHLTH3@2 : le gouvernement que n'accorde pas d'importance aux priorites des petites
003875 RHLTH3@2 : communités//
003884 RHLTH3@2 : facility for elderly people where they can spend time//
003890 RHLTH3@2 : stop long waiting lists//
003941 RHLTH3@2 : moins d'attendre entre les rendez-vous surtout avec le medecin
003941 RHLTH3@2 : generalist et specialistes ie gynaecologist//
003965 RHLTH3@2 : les niveaux scolaires; aggrandissement des niveaux scolaires//
006116 RHLTH3@2 : education//
006722 RHLTH3@2 : contirbution from the govt towards health care//
006928 RHLTH3@2 : more doctors in rural area//
007263 RHLTH3@2 : peut etre de specialistes a l'hospital//
007880 RHLTH3@2 : available hosptials.//
009042 RHLTH3@2 : there are very few speacialists as well ... hard to get without having
009042 RHLTH3@2 : to travel//

009189 RHLTH3@2 : i have trouble understanding why govts cant fund hospitals the way
009189 RHLTH3@2 : they used to//
009281 RHLTH3@2 : hospital beds for the elderly, nursing home or hospital//
009903 RHLTH3@2 : excersise//
013287 RHLTH3@2 : home care//
013292 RHLTH3@2 : Availablity of specialist.//
014992 RHLTH3@2 : overadministration of health care upto 35 to 45 percent
014992 RHLTH3@2 : is spent on administration and way too much ie heard that in
014992 RHLTH3@2 : the newspapers ie sun and harold//
017013 RHLTH3@2 : having to leave community to see specialists//
018277 RHLTH3@2 : Quicker response for Air MediVacs//
018362 RHLTH3@2 : More recreational facilities//
018370 RHLTH3@2 : home care//
019128 RHLTH3@2 : proper facilities//
020031 RHLTH3@2 : hearing impaired problems in the community, have to fly to yellowknife
020031 RHLTH3@2 : minor surgery in the community, teeth extracted, tubes in ears, would
020031 RHLTH3@2 : be efficient to provide these locally//
020077 RHLTH3@2 : better equiped hospitals//
020089 RHLTH3@2 : access to diagnosis by a doctor and have a nurse here
020089 RHLTH3@2 : but not a doctor to provide diagnosis//
020091 RHLTH3@2 : safety//
020146 RHLTH3@2 : not enough nurses and doctors//
020176 RHLTH3@2 : bettr personnel support for nursing staff//
020202 RHLTH3@2 : staffing//
020339 RHLTH3@2 : better medivac systems for the community//
020382 RHLTH3@2 : docoters in the community cuz none are there//
020408 RHLTH3@2 : education about heatly eating//
020416 RHLTH3@2 : access to phisiotherapist in case of major fracture//
020432 RHLTH3@2 : dentist//
020445 RHLTH3@2 : availablity of medical specialists//
020505 RHLTH3@2 : more health information//
020520 RHLTH3@2 : more information for normal everyday people on health care and prevention//
020533 RHLTH3@2 : having sidewalks and a park//
020534 RHLTH3@2 : specialists, bringing in surgeons//
020580 RHLTH3@2 : diagnostic things, no mammogram etc//
020597 RHLTH3@2 : more community gatherings//
020614 RHLTH3@2 : aspets sociaux-economiques liee a la sante; ici, c'est moitie-
020614 RHLTH3@2 : blanc, moite-inuites, at la moitie-inuites n'est pas plus en
020614 RHLTH3@2 : sante qu'il faut//
020647 RHLTH3@2 : more doctors and nurses, short staffed//
020655 RHLTH3@2 : doctor shortage//
020656 RHLTH3@2 : increase activity programs//
001267 RHLTH3@2 : diabetes//
003599 RHLTH3@2 : les medicaments pour les personnes agees//
003681 RHLTH3@2 : le service a domicile pour les personnes agees//
003750 RHLTH3@2 : soins paliatifs//
003801 RHLTH3@2 : cost//
013629 RHLTH3@2 : schools//
014592 RHLTH3@2 : keeping the fees for coverage lower//
019036 RHLTH3@2 : better planning cost effective planning//
020314 RHLTH3@2 : durg and alcholo education//
020465 RHLTH3@2 : a gym, and swimming pool ... only have one pool and not very handy...
020465 RHLTH3@2 : at the hotel ... not open ... only once in a while//
020542 RHLTH3@2 : health care//
002629 RHLTH3@2 : attente concernant chirurgies et salles d'urgences est trop//
003511 RHLTH3@2 : we have nothing ; we need service; too many waiting lists//
003883 RHLTH3@2 : rendez vuos avec specialistes trop long//
005799 RHLTH3@2 : that they treat patients like "humans" , not numbers//
009123 RHLTH3@2 : the changes constantly occuring in medicare ... we're forever losing
009123 RHLTH3@2 : out on this and that//
009202 RHLTH3@2 : need higher trained people, who can give injections and such//
009218 RHLTH3@2 : diminuer l'attente concernant des consultations avec des specialistes
009218 RHLTH3@2 : et les tests qui pourrait suivre//
020094 RHLTH3@2 : video conferencing with a doctor if they are really sick//
020350 RHLTH3@2 : addiction drugs//
020706 RHLTH3@2 : doctors//
020806 RHLTH3@2 : economy //
020808 RHLTH3@2 : medication to help quit smoking//
020930 RHLTH3@2 : more houses//
020997 RHLTH3@2 : better facilities ...only have a small health centre with not much there
020997 RHLTH3@2 : ... have to go out of town for anything bigger//

Responses to RHLTH 3

Third Choice

Item RHLTH3@3

Caseid Text

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016134 RHLTH3@3 : faster access to tests,waiting list is way too long//
018933 RHLTH3@3 : hospital services//
018935 RHLTH3@3 : cancer awareness//
013194 RHLTH3@3 : there's a hole in the system for the diabled people (probed) we
013194 RHLTH3@3 : have a personal care home and we have a 23 year old stuck in a
013194 RHLTH3@3 : home with 70 and 80 year olds; we don;t have any rehab out here
013194 RHLTH3@3 : that they have in the city//
018764 RHLTH3@3 : more trained rofessionals, for example doctors and nurses//
015077 RHLTH3@3 : more specalists//
019012 RHLTH3@3 : less time on politics//
019037 RHLTH3@3 : provinicial govt. not recognising a chiropractor//
019097 RHLTH3@3 : transportation//
019132 RHLTH3@3 : Home care//
009357 RHLTH3@3 : long waits for appointmentsat docotors offices//
009429 RHLTH3@3 : Home care has been cut back need more hours of service//
002544 RHLTH3@3 : more walk-in clinics//
002603 RHLTH3@3 : more prevention info//
002658 RHLTH3@3 : improve the well being of specialist doctors//
002678 RHLTH3@3 : tuition for private schools//
002726 RHLTH3@3 : when someone is sick, when it's a short term, they need to see a
002726 RHLTH3@3 : doctor immediately and not 2 months after the sickness is gone.//
002806 RHLTH3@3 : baisser le prix des certain medicaments, coute cher//
002824 RHLTH3@3 : lengthen heures d'ouverture pour les cliniques externes
002824 RHLTH3@3 : aux hopitaux ie etre ouvert le soir//
002917 RHLTH3@3 : environnement//
002949 RHLTH3@3 : nurses//
020103 RHLTH3@3 : sex , , , preventitive measures , condoms //
020169 RHLTH3@3 : better transportation to medical services and mid-wives//
020224 RHLTH3@3 : lack of Education//
020321 RHLTH3@3 : better transportation for medevacs air med evac
020321 RHLTH3@3 : better publicity on publicity on public helth issures//
020343 RHLTH3@3 : alcohol support programs...community help//
020374 RHLTH3@3 : talk about issues to the people(nurses).//
020480 RHLTH3@3 : education//
020486 RHLTH3@3 : communty solutions should be recognize and government should be a
020486 RHLTH3@3 : resource and facilitate not control.//
003267 RHLTH3@3 : pauvrete chez les femmes ages//
003526 RHLTH3@3 : dental clinic//
003552 RHLTH3@3 : soins a domicile//
003589 RHLTH3@3 : foyers pour personnes ages; //
000030 RHLTH3@3 : we can always use better health care//
000628 RHLTH3@3 : not enough bed in hospital//
000893 RHLTH3@3 : availability of critical care (trauma).//
001408 RHLTH3@3 : or more nurses inplace of some of the family physicians roles//
002231 RHLTH3@3 : less doctors cause people all go to emergency, and it clogs
002231 RHLTH3@3 : emergency//
002551 RHLTH3@3 : increase number of beds//
002576 RHLTH3@3 : plus information on services available//
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002584 RHLTH3@3 : ameliorer le tourisme//
002745 RHLTH3@3 : polutio//
002770 RHLTH3@3 : investir dans les hopitaux :main d oeuvre//
002778 RHLTH3@3 : aide aux personnes agees//
002784 RHLTH3@3 : children; prevention info available at school level; to give
002784 RHLTH3@3 : our children responsability//
002809 RHLTH3@3 : to prevent suicides//
002857 RHLTH3@3 : avoir plusieurs espces publics de loisir//
002894 RHLTH3@3 : access aux medecins surtout les specialistes//
003032 RHLTH3@3 : penalazation of doctors salaries for staying there even though it is not
003032 RHLTH3@3 : in vicinity of Montreal//
003038 RHLTH3@3 : renouvellemnt des appareils qui se trop usag'es//
003148 RHLTH3@3 : availability of family doctors//
003240 RHLTH3@3 : quality of health//
003293 RHLTH3@3 : l'acces a la chirurgie//
003431 RHLTH3@3 : redonner aux provinces d avoir propre assurance chomage de la part
003431 RHLTH3@3 : du federal //
003434 RHLTH3@3 : people should help each other more; we're all neighbours, in a
003434 RHLTH3@3 : small community; if a neighbour is sick, you can help him//
003483 RHLTH3@3 : developpement culturel//
003516 RHLTH3@3 : medical clinics lack doctors.//
003570 RHLTH3@3 : duree de temps en visite//
003580 RHLTH3@3 : avvoir des parcs//
003688 RHLTH3@3 : plus de renseignements sur les moyens de voir des specialistes ou avoir
003688 RHLTH3@3 : des services plus rapidement//
003715 RHLTH3@3 : banir les videos ie intendendo//
003766 RHLTH3@3 : l'aide pour les personnes soin a domicile//
003767 RHLTH3@3 : la travail//
003769 RHLTH3@3 : pollution//
003786 RHLTH3@3 : the wait before surgery//
003875 RHLTH3@3 : ca devrait etre comme c'etait avant l'utilisateur payeur//
003884 RHLTH3@3 : more doctors//
003941 RHLTH3@3 : pas besoin d'etre refere par un medecin general pour aller voir
003941 RHLTH3@3 : un specialiste//
003965 RHLTH3@3 : les etats des routes doivent etre ameliores//
006116 RHLTH3@3 : social//
009042 RHLTH3@3 : when i go to the doctor ... have to wait an hour minimal and only in
009042 RHLTH3@3 : there 5 minutes ... feel rushed out ... have too high of a patient load//
009281 RHLTH3@3 : and funding for hospital beds and homecare//
009903 RHLTH3@3 : Education and alcohol//
013287 RHLTH3@3 : palliative care//
014992 RHLTH3@3 : poor access in rural communities to doctor especially specialists
014992 RHLTH3@3 : ie all in the cities//
018362 RHLTH3@3 : More family related events//
019128 RHLTH3@3 : full time dentist//
020077 RHLTH3@3 : More specialists//
020091 RHLTH3@3 : educational aids//
020176 RHLTH3@3 : pursuit in research on tuberculosis//
020202 RHLTH3@3 : responsibility...midwifery....doctors//
020339 RHLTH3@3 : need to start doing chemo in town, in -cancer treatments in town//
020382 RHLTH3@3 : facility its self cuz we have no hospitals//
020445 RHLTH3@3 : acess to hospitals//
020505 RHLTH3@3 : health groups//
020520 RHLTH3@3 : more housing, over crowding in the north//
020580 RHLTH3@3 : high cost travel, more local telemedicine//
020597 RHLTH3@3 : be more helpful to the youth//
020614 RHLTH3@3 : alcoolisme at les toxicomanies//
020647 RHLTH3@3 : they don't have surgeons or specialists, they only come over once in a
020647 RHLTH3@3 : while, specialist treatment avaiable locally//
020655 RHLTH3@3 : equipment//
020656 RHLTH3@3 : light scale programs//
001267 RHLTH3@3 : obesity in children//
003750 RHLTH3@3 : centres for old people; maybe multiply by three for everyone to
003750 RHLTH3@3 : have access//
003801 RHLTH3@3 : numbers of doctors//

013629 RHLTH3@3 : church//
014592 RHLTH3@3 : concerned about privatization of services and do not
014592 RHLTH3@3 : want it to become a two tier system//
020314 RHLTH3@3 : sexual awareness and protection, nutrition//
020465 RHLTH3@3 : green space ... nothing grows up here ... when you don't see nature, its
020465 RHLTH3@3 : no good for health of mind//
020542 RHLTH3@3 : suicide rates//
002629 RHLTH3@3 : les infirmieres sont pas remuneres assez//
003883 RHLTH3@3 : un service pour avoir une qualite meilleure de soins//
005799 RHLTH3@3 : they should to their jobs for "the job" and not for "the money".//
009202 RHLTH3@3 : more availability to clinicla services//
009218 RHLTH3@3 : eliminer l'attente des resultats des tests//
020706 RHLTH3@3 : getting dcotors up here because we only have nurses//
020806 RHLTH3@3 : social assistance is not up to standard, gov't should subsidize food
020806 RHLTH3@3 : more//
020930 RHLTH3@3 : more supplies, hunting equoment//