



2018-19 Annual Tracking Study Immigration, Refugees and Citizenship Canada (IRCC)

Methodology Report
October 2018

Prepared for Immigration, Refugees and Citizenship Canada
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Final Report

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Supplier name: Quorus Consulting Group Inc.

October 2018

This public opinion research report presents the results of a telephone survey conducted by Quorus Consulting Group Inc. on behalf of Immigration, Refugees and Citizenship Canada. The research study was conducted with 2,800 Canadian residents in August and September 2018.

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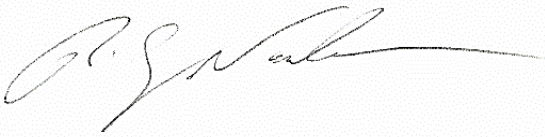


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Specifically, the deliverables do not include information on electoral voting intentions, political party preferences, standings with the electorate or ratings of the performance of a political party or its leaders.

Signed:

A handwritten signature in black ink, appearing to read "Rick Nadeau", is written over a light gray, textured rectangular background.

Rick Nadeau, President
Quorus Consulting Group Inc.

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Executive Summary

Background and Research Objectives

Attitudes toward immigration levels and specific areas of citizenship requirements are very important to the Department of Immigration, Refugees and Citizenship Canada (IRCC) and their policies/programs in place. In addition to understanding their attitudes, IRCC requested research services to understand priorities and needs regarding citizenship and immigration. This research will help them when establishing priorities, developing policies, communications products, strategies and planning programs and services. This will ensure high-quality policies, programs, service, strategies and advice to ministers.

The purpose of this public opinion research is to better understand the attitudes toward the issues surrounding citizenship and immigration. Specifically, the objectives are to measure:

- Perceptions of the numbers of immigrants coming to Canada,
- Impact of immigration on Canada,
- Canada's immigration system and priorities, and,
- The settlement and integration of immigrants.

This evaluation will be used for the development and implementation of programs and policies regarding immigration and citizenship. The value of this contract, including HST, is \$124,468.14.

Methodology

The research methodology consisted of a national telephone survey with Canadians, 18 years of age and older. The sample consisted of traditional wireline telephone numbers and a sub-quota of cell-phone only households. Cell phone numbers were added to the landline Random Digital Dialing telephone sample to reduce coverage error and provide a more representative final sample.

A total of 2,800 interviews were completed using a stratified random sampling approach. The sample strata enabled maximum analysis potential by region, age group and gender. The survey instrument took on average 16 minutes to complete and consisted of mostly closed-ended questions. Data collection occurred between August 17, 2018 and September 16, 2018 and included a pretest of 10 surveys with English respondents and 10 with French respondents conducted on August 15, 2018.

Appendix 1 - Methodology

The research methodology consisted of a national telephone survey with Canadian households. All research work was conducted in accordance with the professional standards established by the Government of Canada Public Opinion Research Standards.

The survey consisted of a national telephone survey with Canadians, 18 years of age and older. The sample consisted of traditional wireline telephone numbers and a sub-quota of cell-phone only households. Cell phone numbers were added to the landline Random Digital Dialing telephone sample to reduce coverage error and provide a more representative final sample.

Quorus worked with the client team to ensure the questionnaire addressed the research objectives, that plain language was used, that the questionnaire flowed easily for respondents, and that key tracking questions were included. Quorus translated the client-approved English version of the survey.

Respondents had the choice to complete the interview in English or French.

Quorus informed respondents of their rights under the Privacy and Access to Information Acts and ensured that those rights were protected throughout the research process.

This included:

- informing participants of the purpose of the research;
- identifying both the sponsoring department or agency and research supplier;
- informing participants that the study will be made available to the public in 6 months after field completion through Library and Archives Canada; and
- informing participants that their participation in the study was voluntary and the information provided would be administered according to the requirements of the Privacy Act.

The survey introduction was adjusted to appropriately capture the reality of calling Canadians on their cell phones (for example, making sure they are not driving, providing an option to call them back on a landline if they prefer, etc.)

The survey instrument took on average 16 minutes to complete and consisted of mostly closed-ended questions.

The approved final questionnaires were programmed for computer-based telephone data collection.

A total of 2,800 interviews were completed through a national telephone survey with Canadian households, using a stratified random sampling approach. The sample strata enabled maximum analysis potential by region, age group and gender.

Data collection occurred between August 17, 2018 and September 16, 2018 and included a pretest of 10 surveys with English respondents and 10 with French respondents conducted on August 15, 2018. The pretest helped assess the flow of the survey, comprehension of the questions, language, data integrity, and particularly the length of the survey instrument. Results from the pretest were included in the final data set.

For this study, quotas by province were established to generate sufficient data regionally for robust analysis. The table below displays the actual sample sizes achieved. The margin of error of this sample size is +/- 1.9%, 19 times out of 20.

The response rate for the overall sample was 5.2%.

DIALING DISPOSITION REPORT TABLE

	TOTAL	RDD	CELL
Total Numbers Attempted	57,908	22,723	35,185
Out-of-scope - Invalid	746	478	268
Unresolved (U)	29,293	9,294	19,999
No answer/Answering machine	29,293	9,294	19,999
In-scope - Non-responding (IS)	3,819	1,328	2,491
Language barrier	702	333	369
Incapable of completing (ill/deceased)	274	144	130
Callback (Respondent not available)	2,843	851	1,992
Total Asked	24,050	11,623	12,427
Refusal	20,546	9,824	10,722
Termination	552	252	300
In-scope - Responding units (R)	2,952	1,547	1,405
Completed Interview	2,800	1,409	1,391
NQ - Quota Full	152	138	14
Refusal Rate	87.73	86.69	88.69
Response Rate	5.16	6.95	4.02
Incidence	100.00	100.00	100.00

The research findings can be extrapolated to the broader audience considering the margin of error associated with this sample size, +/- 1.9%, 19 times out of 20. The margins of error vary based on a variety of factors. For instance, results for sub-groups with smaller sample sizes will have a higher margin of error. As well, the margin of error is typically highest for questions where 50% of respondents answered one way and 50% answered another way. The margin of error typically decreases as the percent for a particular response approaches 0% or 100%. The margins of error for each subgroup are presented in the table below.

Non-response bias can affect a survey's results when there is a meaningful difference between those who completed the survey and those who could have participated but did not complete the survey. In order to mitigate these potential effects, this survey and its introduction were designed in a way to maximize the overall response rate and to minimize any disparate impact on given segments of the target population. As shown in the table below, sample proportions for gender, age, immigration status and membership in the indigenous community do not differ substantially from the Canadian population, suggesting that no segment was less inclined to participate. To further reduce the potential impact of non-response, weighting was applied to the final data.

Table: Sample by Region

	Sample size	Margin of Error	% Sample	% Population
Atlantic Canada	200	±6.9%	7%	7%
Newfoundland and Labrador	43	±14.9%	2%	2%
Nova Scotia	80	±11.0%	3%	3%
PEI	16	±24.5%	1%	<1%
New Brunswick	61	±12.6%	2%	2%
Quebec	649	±3.9%	23%	23%
Ontario	1060	±3.0%	38%	38%
Prairies (MB/SK)	200	±6.9%	7%	7%
Manitoba	100	±9.8%	4%	4%
Saskatchewan	100	±9.8%	4%	3%
Alberta	309	±5.6%	11%	11%
British Columbia/Territories	382	±5.0%	14%	14%
British Columbia	374	±5.1%	13%	14%
Territories	8	±34.7%	<1%	<1%

Table: Sample by Gender

	Sample size	Margin of Error	% Sample	% Population
Male	1,437	±2.6%	51%	49%
Female	1,360	±2.7%	49%	51%

Table: Sample by Age

	Sample size	Margin of Error	% Sample	% Population
18-24	220	±6.6%	8%	11%
25-34	333	±5.4%	12%	16%
35-44	455	±4.6%	16%	16%
45-54	438	±4.7%	16%	18%
55-64	547	±4.2%	20%	17%
65 and over	789	±3.5%	28%	21%

Table: Sample by Country of Birth

	Sample size	Margin of Error	% Sample	% Population
Born in Canada	2,195	±2.1%	78%	78%
Immigrant to Canada	601	±4.0%	21%	22%

Table: Sample by Indigenous

	Sample size	Margin of Error	% Sample	% Population
Non-indigenous person	2,670	±1.9%	95%	95%
Indigenous person	118	±9.0%	4%	5%

Data was weighted by region, gender, and age to ensure that the final distributions within the final sample mirror those of the Canadian population according to the latest Census data.

Appendix 2 - Survey questionnaire

English questionnaire

Q1

I'd like to start with a few questions about immigration issues.

In your opinion do you feel that there are too many, too few or about the right number of immigrants coming to Canada?

- Too many
- Too few
- About the right number
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

Q2

Currently, Canada aims to admit over 300,000 immigrants each year. Knowing this, do you feel there are too many, too few, or about the right number of immigrants coming to Canada?

- Too many
- Too few
- About the right number
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

Q3

As the government plans to bring in more immigrants each year, which of the three main immigration classes should grow? (READ LIST; ACCEPT ONE)

[RANDOMIZE FIRST THREE; SINGLE RESPONSE]

- The family members of people already in Canada
- Economic immigrants
- Refugees
- (DO NOT READ) None of the above
- (DO NOT READ) Don't know/refused

Q4

In general, what effect does immigration to this country have on **[INSERT ITEM]**? Is the effect very positive, somewhat positive, neither positive nor negative, somewhat negative or very negative? (How about) **[INSERT NEXT ITEM]**? (INTERVIEWER NOTE: REPEAT SCALE AS NECESSARY)

[RANDOMIZE ITEMS]

A) Your city

B) Your province

C) Your neighbourhood

D) You personally

E) Canada

- Very positive
- Somewhat positive
- Neither positive nor negative
- Somewhat negative
- Very negative
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

Q5 [ASK IF Q4C (Neighbourhood) DOES NOT EQUAL "Don't know" or "Refused"]

You mentioned that you feel that immigration has a **[RESPONSE AT Q4C]** effect on your neighbourhood. What is the main reason why you say that? (ACCEPT ONE RESPONSE. DO NOT PROBE MORE THAN ONCE. EMPHASIZE "MAIN REASON".)

- **[OPEN END]**
- (DO NOT READ) Don't know/Refused

Q6

To what extent are you satisfied with the Government of Canada's management of our immigration system? Please use a scale from 1 to 10, where 1 means "Very dissatisfied" and 10 means "Very satisfied".

- 10 - Very satisfied
- 9
- 8
- 7

- 6
- 5
- 4
- 3
- 2
- 1 - Very dissatisfied
- (DO NOT READ) Don't know/Refused

Q7 [ASK IF Q6 DOES NOT EQUAL "Don't know/Refused"]

What is the main reason you say that? (ACCEPT ONE RESPONSE. DO NOT PROBE MORE THAN ONCE. EMPHASIZE "MAIN REASON".)

- **[OPEN-END]**
- (DO NOT READ) Don't know/Refused

Q8

Next, thinking about economic reasons why Canada brings newcomers to Canada...

Please tell me to what extent you either agree or disagree with each of the following statements. Please use a scale from 1 to 10, where 1 means "strongly disagree" and 10 means "strongly agree".

[RANDOMIZE ITEMS]

A) Immigration is necessary if Canada is to sustain its economic growth in the face of an aging population.

B) Canada's competitiveness depends on our ability to recruit immigrants who meet our country's evolving labour needs.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree

- (DO NOT READ) Don't know/Refused

Q9

Now, thinking about Canada and immigration...

Using the same 10-point scale, please tell me to what extent you either agree or disagree with each of the following statements. (READ SCALE IF NECESSARY)

[RANDOMIZE ITEMS]

- A) I am proud of Canada's reputation as an open and welcoming society.
- B) Immigration is causing Canada to change in ways that I don't like.
- C) Accepting immigrants from many different cultures makes Canadian culture stronger.
- D) Immigration has placed too much pressure on public services in Canada.
- E) Canada should focus on helping unemployed Canadians rather than looking for skilled immigrants for our workforce.
- F) As other countries close their borders, there is an opportunity for Canada to attract the best and brightest immigrants to Canada.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

Q10

Now thinking about how newcomers settle in Canada...

Using the same 10-point scale, please tell me to what extent you either agree or disagree with each of the following statements. (READ SCALE IF NECESSARY)

[RANDOMIZE ITEMS]

- A) Most immigrants who come here want to contribute to society.
- B) Immigrants need to do more to integrate into Canadian society.
- C) Canadians have a responsibility to help immigrants integrate into Canadian society.
- D) The Government of Canada has a responsibility to help immigrants integrate into Canadian society.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

Q11

Next, I will ask you some questions about refugees.

Refugees can come to Canada in different ways. Some of them come from overseas refugee camps and are selected by the Canadian government to come to Canada. Other people come to Canada as visitors and, after arriving, claim asylum, saying that they cannot go home because they face danger or persecution. Others claim asylum at our borders or at a port of entry.

In your opinion, do you feel that there are too many, too few or about the right number of refugees coming to Canada?

- Too many
- Too few
- About the right number
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

Q12

Looking specifically at the two main ways refugees can legally come to Canada do you feel there are too many, too few or about the right number of refugees coming to Canada:

[RANDOMIZE ITEMS]

A) Refugees selected by the Canadian government to come to Canada, for example, from refugee camps

B) People who come to Canada and claim asylum

- Too many
- Too few
- About the right number
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

Q13

Please tell me to what extent you either agree or disagree with each of the following statements. Please use a scale from 1 to 10, where 1 means "strongly disagree" and 10 means "strongly agree".

[RANDOMIZE ITEMS]

A) Accepting refugees is part of Canada's humanitarian tradition.

B) Canada has a responsibility to do its part in accepting refugees.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

Q14

In the past couple of years, people have been crossing the Canada-US border and claiming asylum. Would you say you are... (READ LIST)

- Not at all aware,
- Heard a bit about it,
- Are paying attention to it but not discussing it, or
- Are paying attention to it and discussing it with others?
- (DO NOT READ) Don't know/Refused

[RANDOMIZE ORDER OF Q15A/Q15AA AND Q15B]

Q15A

Please tell me to what extent you either agree or disagree with the following statement. Please use a scale from 1 to 10, where 1 means "strongly disagree" and 10 means "strongly agree".

I am confident that the Government of Canada is taking the appropriate steps to manage the irregular crossings between points of entry on the Canada-U.S. border.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

Q15AA [ASK IF Q15A IS 6 OR LESS]

Why do you say that?

- **[OPEN-END]**
- (DO NOT READ) Don't know/Refused

Q15B

Please tell me to what extent you either agree or disagree with the following statement. Please use a scale from 1 to 10, where 1 means "strongly disagree" and 10 means "strongly agree".

It is not our responsibility to accept asylum claims for people who come to Canada from the U.S.

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

Q16

Using the same 10-point scale, please tell me to what extent you either agree or disagree with each of the following statements. (READ SCALE IF NECESSARY)

I feel comfortable in social situations with people from different:

[RANDOMIZE ITEMS]

A) Races

B) Religions

C) Cultures

- 10 - Strongly agree
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Strongly disagree
- (DO NOT READ) Don't know/Refused

D1

Now I would like to ask you a few last questions for statistical purposes only.

Were you born in Canada?

- Yes
- No
- (DO NOT READ) Refused

D2 [ASK IF D1=No]

In what year did you come to Canada?

- **[RECORD YEAR]**
- (DO NOT READ) Refused

D3

Did your parents immigrate to Canada from another country? (READ LIST)

- One parent
- Both parents
- No
- (DO NOT READ) Refused

D4

Are you an Indigenous person, that is, First Nations (North American Indian), Métis or Inuk (Inuit)?

- Yes
- No
- (DO NOT READ) Refused

D11

In your opinion, would you say your neighbourhood has a lot, some, or not many immigrants?

- A lot
- Some
- Not many
- (DO NOT READ) None
- (DO NOT READ) Don't know
- (DO NOT READ) Refused

D5

How frequently do you have contact with newcomers to Canada, by that we mean people who have come to Canada in the last five years? (READ LIST IF NECESSARY)

- Daily
- Weekly
- Monthly
- Yearly
- Less frequently than yearly
- Never
- (DO NOT READ) Do not know/Refused

D6

What is the highest level of formal education that you have completed to date? (READ LIST; ACCEPT ONE RESPONSE.)

- Elementary school or less
- Secondary school
- Some post-secondary
- College, vocational or trade school
- Undergraduate university program
- Graduate or professional university program
- (DO NOT READ) Refused

D7

What is your current employment status? (READ LIST IF NECESSARY)

- Employed full-time for pay (i.e. more than 30 hours)
- Employed part-time for pay
- Self-employed
- Unemployed, and currently seeking work
- Homemaker
- Student
- Disabled
- Retired
- Other (specify)
- (DO NOT READ) Refused

D8

Which of the following best describes your total household income? That is, the total income of all persons in your household combined, before taxes. Is it...? (READ LIST UNTIL RESPONSE IS GIVEN)

- Under \$20,000
- \$20,000 to just under \$40,000
- \$40,000 to just under \$60,000
- \$60,000 to just under \$80,000
- \$80,000 to just under \$100,000
- \$100,000 to just under \$150,000
- \$150,000 and above
- (DO NOT READ) Refused

D9

What is the language that you first learned at home in childhood and still understand? (READ LIST. MULTIPLE RESPONSES ACCEPTED ONLY IF LANGUAGES LEARNED AT THE SAME TIME.)

- English
- French
- Other (specify)
- (DO NOT READ) Refused

GENDER

What is your gender? (DO NOT READ LIST)

- Male
- Female
- Another gender not listed
- Don't know/Refused

D10

What are the first three characters of your postal code?

- **[RECORD IN A9A FORMAT]**
- (DO NOT READ) Refused

That concludes the survey. Thank you very much for your thoughtful feedback. It is much appreciated.

French questionnaire

Q1

J'aimerais commencer par quelques questions sur des enjeux relatifs à l'immigration.

À votre avis, est-ce qu'il y a un trop grand nombre, trop peu ou juste assez d'immigrants qui viennent au Canada?

- Trop grand nombre
- Trop peu
- Juste assez
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

Q2

Actuellement, le Canada prévoit accueillir plus de 300 000 immigrants par année. Sachant cela, selon vous, est-ce qu'il y a un trop grand nombre, trop peu ou juste assez d'immigrants qui viennent au Canada?

- Trop grand nombre
- Trop peu
- Juste assez
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

Q3

Comme le gouvernement prévoit faire venir plus d'immigrants chaque année, laquelle des trois catégories d'immigration devrait être augmentée? (LISEZ LA LISTE; ACCEPTEZ UNE SEULE RÉPONSE)

[RANDOMISER LES TROIS PREMIERS; RÉPONSE UNIQUE]

- Les membres de la famille des personnes qui se trouvent déjà au Canada
- Immigrants de la composante économique
- Les réfugiés
- (NE LISEZ PAS) Aucune de ces réponses
- (NE LISEZ PAS) Ne sait pas/Refuse

Q4

De façon générale, quel effet l'immigration au Canada a-t-elle sur **[INSÉRER ÉLÉMENT]**? Cet effet est-il très positif, plutôt positif, ni positif ni négatif, plutôt négatif ou très négatif? (Qu'en est-il pour) **[INSÉRER ÉLÉMENT SUIVANT]**? (NOTE À L'ENQUÊTEUR: RÉPÉTEZ L'ÉCHELLE AU BESOIN)

[RANDOMISER LES ÉNONCÉS]

A) Votre ville

B) Votre province

C) Votre quartier

D) Vous personnellement

E) Le Canada

- Très positif
- Plutôt positif
- Ni positif ni négatif
- Plutôt négatif
- Très négatif
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

Q5 [DEMANDER SI Q4C (Quartier) N'ÉGALE PAS « Ne sait pas » OU « Refuse »]

Vous avez dit que vous pensez que l'immigration a un **[RESPONSE AT Q4C]** effet sur votre quartier. Quelle est la raison principale pour laquelle vous dites cela? (ACCEPTÉZ UNE SEULE RÉPONSE. NE SONDEZ PAS PLUS D'UNE FOIS. METTEZ L'ACCENT SUR « PRINCIPALE RAISON »)

- **[QUESTION OUVERTE]**
- (NE LISEZ PAS) Ne sait pas/Refuse

Q6

À quel point êtes-vous satisfait(e) de la façon dont le gouvernement du Canada gère notre système d'immigration? Veuillez répondre en utilisant une échelle de dix points où 1 signifie « très insatisfait(e) » et 10 signifie « très satisfait(e) »

- 10 - Très satisfait(e)
- 9
- 8
- 7
- 6

- 5
- 4
- 3
- 2
- 1 - Très insatisfait(e)
- (NE LISEZ PAS) Ne sait pas/Refuse

Q7 [DEMANDER SI Q6 N'ÉGALE PAS « Ne sait pas/Refuse »]

Quelle est la principale raison qui motive votre réponse? (ACCEPTEZ UNE SEULE RÉPONSE. NE SONDEZ PAS PLUS D'UNE FOIS. METTEZ L'ACCENT SUR « PRINCIPALE RAISON »)

- **[QUESTION OUVERTE]**
- (NE LISEZ PAS) Ne sait pas/Refuse

Q8

Ensuite, lorsqu'il est question des raisons économiques pour lesquelles le Canada accueille de nouveaux arrivants...

Veillez me dire à quel point vous êtes en accord ou en désaccord avec chacun des énoncés suivants. Veuillez répondre sur une échelle de 1 à 10 où 1 signifie « fortement en désaccord » et 10 signifie « fortement en accord ».

[RANDOMISER LES ÉNONCÉS]

A) L'immigration est nécessaire si le Canada souhaite soutenir sa croissance économique compte tenu du vieillissement de la population.

B) La capacité concurrentielle du Canada dépend de notre habileté à recruter des immigrants qui répondent à nos besoins en évolution en matière de main-d'œuvre.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord

- (NE LISEZ PAS) Ne sait pas/Refuse

Q9

Et maintenant, lorsqu'il est question du Canada et de l'immigration...

Utilisant la même échelle de 10 points (1 à 10), veuillez me dire à quel point vous êtes en accord ou en désaccord avec chacun des énoncés suivants. (LIRE L'ÉCHELLE AU BESOIN SI NÉCESSAIRE)

[RANDOMISER LES ÉNONCÉS]

- A) J'éprouve de la fierté face à la réputation dont jouit le Canada comme société ouverte et accueillante.
- B) L'immigration fait en sorte que le Canada évolue d'une façon qui ne me plait pas.
- C) Accepter des immigrants issus de diverses cultures rend le Canada plus fort.
- D) L'immigration met trop de pression sur les services publics canadiens.
- E) Le Canada devrait se concentrer à aider les Canadiens sans emploi plutôt que de rechercher des immigrants qualifiés pour pourvoir des postes.
- F) Alors que d'autres pays ferment leurs frontières, le Canada a l'occasion d'attirer les immigrants les plus qualifiés et les plus intelligents.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

Q10

Maintenant, en ce qui concerne la façon dont les nouveaux arrivants s'installent au Canada...

Utilisant la même échelle de 10 points (1 à 10), veuillez me dire à quel point vous êtes en accord ou en désaccord avec chacun des énoncés suivants. (LIRE L'ÉCHELLE AU BESOIN SI NÉCESSAIRE)

[RANDOMISER LES ÉNONCÉS]

- A) La plupart des immigrants qui viennent ici souhaitent apporter leur contribution à la société.
- B) Les immigrants doivent en faire davantage pour s'intégrer à la société canadienne.
- C) Les Canadiens ont la responsabilité d'aider les immigrants à s'intégrer à la société canadienne.
- D) Le gouvernement du Canada a la responsabilité d'aider les immigrants à s'intégrer à la société canadienne.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

Q11

Ensuite, je vais vous poser quelques questions sur les réfugiés.

Les réfugiés peuvent venir au Canada de différentes façons. Certains d'entre eux viennent des camps des réfugiés à l'étranger et le gouvernement canadien les sélectionne pour venir au Canada. D'autres viennent au Canada en tant que visiteurs et, une fois arrivés, affirment être des réfugiés et disent qu'ils ne peuvent pas retourner dans leur pays, car ils risquent d'y être persécutés. D'autres demandent l'asile à nos frontières ou à un point d'entrée.

Selon vous, y a-t-il un trop grand nombre, trop peu ou juste assez de réfugiés qui viennent au Canada?

- Trop grand nombre
- Trop peu
- Juste assez
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

Q12

En pensant plus particulièrement aux deux principales façons pour les réfugiés de venir au Canada légalement, croyez-vous qu'il y a un trop grand nombre, trop peu ou juste assez de réfugiés qui viennent au Canada?

[RANDOMISER LES ÉNONCÉS]

A) Les réfugiés sélectionnés par le gouvernement Canadien pour venir au Canada, par exemple, qui proviennent des camps des réfugiés

B) Les personnes qui viennent au Canada et demandent de l'asile

- Trop grand nombre
- Trop peu
- Juste assez
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

Q13

Veuillez me dire à quel point vous êtes en accord ou en désaccord avec chacun des énoncés suivants. Veuillez répondre sur une échelle de 1 à 10 où 1 signifie « fortement en désaccord » et 10 signifie « fortement en accord ».

[RANDOMISER LES ÉNONCÉS]

A) Accepter des réfugiés s'inscrit dans la tradition humanitaire du Canada.

B) Le Canada a le devoir de faire sa part en acceptant des réfugiés.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

Q14

Au cours des dernières années, des personnes ont traversé la frontière entre le Canada et les États-Unis et ont demandé l'asile. Diriez-vous que... (LISEZ LA LISTE)

- Vous êtes pas du tout au courant
- Vous avez entendu un peu à ce sujet
- Vous faites attention à cela mais ne discutez-pas avec les autres, ou
- Vous faites attention à cela et discutez-en avec les autres.
- (NE LISEZ PAS) Ne sait pas/Refuse

[RANDOMISER LES ÉNONCÉS Q15A/Q15AA ET Q15B]

Q15A

Veillez me dire à quel point vous êtes en accord ou en désaccord avec l'énoncé suivant. Veuillez répondre sur une échelle de 1 à 10 où 1 signifie « fortement en désaccord » et 10 signifie « fortement en accord ».

J'ai confiance que le Gouvernement du Canada prend les mesures appropriées pour gérer les traversées irrégulières entre les points d'entrée à la frontière entre le Canada et les États-Unis.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

Q15AA [DEMANDER SI Q15A EST 6 OU MOINS]

Pourquoi vous dites cela?

- **[OPEN-END]**
- (NE LISEZ PAS) Ne sait pas / Refuse

Q15B

Veillez me dire à quel point vous êtes en accord ou en désaccord avec l'énoncé suivant. Veuillez répondre sur une échelle de 1 à 10 où 1 signifie « fortement en désaccord » et 10 signifie « fortement en accord ».

Ce n'est pas notre responsabilité d'accepter les demandes d'asiles de personnes qui arrivent au Canada à partir des États-Unis.

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3
- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

Q16

Utilisant la même échelle de 10 points (1 à 10), veuillez me dire à quel point vous êtes en accord ou en désaccord avec chacun des énoncés suivants. (LIRE L'ÉCHELLE AU BESOIN SI NÉCESSAIRE)

Je suis à l'aise dans des situations sociales avec des gens de diverses :

[RANDOMISER LES ÉNONCÉS]

A) Races

B) Religions

C) Cultures

- 10 - Fortement en accord
- 9
- 8
- 7
- 6
- 5
- 4
- 3

- 2
- 1 - Fortement en désaccord
- (NE LISEZ PAS) Ne sait pas/Refuse

D1

Nous avons maintenant quelques questions à vous poser à des fins statistiques seulement.

Êtes-vous né(e) au Canada?

- Oui
- Non
- (NE LISEZ PAS) Refuse

D2 [DEMANDER SI D1=Non]

En quelle année êtes-vous arrivé(e) au Canada?

- **[INSCRIRE L'ANNÉE]**
- (NE LISEZ PAS) Refuse

D3

Vos parents ont-ils immigré au Canada d'un autre pays? (LISEZ LA LISTE)

- Un parent
- Vos deux parents
- Non
- (NE LISEZ PAS) Refuse

D4

Êtes-vous une personne autochtone, c'est-à-dire un Métis, un Inuit ou un membre des Premières nations (Amérindien)?

- Oui
- Non
- (NE LISEZ PAS) Refuse

D11

Selon votre opinion, diriez-vous que votre quartier a beaucoup, quelques-uns ou peu d'immigrants?

- Beaucoup

- Quelques-uns
- Peu
- (NE LISEZ PAS) Aucun
- (NE LISEZ PAS) Ne sait pas
- (NE LISEZ PAS) Refuse

D5

À quelle fréquence avez-vous des contacts avec de nouveaux arrivants canadiens, c'est-à-dire des gens qui sont arrivés au Canada au cours des cinq dernières années? (LISEZ LA LISTE SI NÉCESSAIRE)

- Tous les jours
- Toutes les semaines
- Tous les mois
- Une fois par année
- Moins d'une fois par année
- Jamais
- (NE LISEZ PAS) Ne sait pas / Refuse

D6

Quel est le plus haut niveau de scolarité que vous avez atteint jusqu'à maintenant? (LISEZ LA LISTE; ACCEPTÉZ UNE SEULE RÉPONSE.)

- Études primaires ou moins
- Études secondaires
- Études postsecondaires non-terminées
- Études professionnelles, techniques ou collégiales
- Programme universitaire de premier cycle
- Programme universitaire de deuxième ou troisième cycle
- (NE LISEZ PAS) Refuse

D7

Quelle est votre situation d'emploi actuelle? (LISEZ LA LISTE AU BESOIN SI NÉCESSAIRE)

- Salarié(e) à temps plein (plus de 30 heures)
- Salarié(e) à temps partiel
- Travailleur(euse) autonome
- Sans emploi et en recherche d'emploi
- Personne au foyer

- Étudiant(e)
- Personne handicapée
- Retraité(e)
- Autre (veuillez préciser)
- (NE LISEZ PAS) Refuse

D8

Laquelle des catégories suivantes décrit le mieux le revenu total de votre ménage, c'est-à-dire le revenu total de toutes les personnes de votre ménage avant impôt? Est-ce...? (LISEZ LA LISTE JUSQU'À QUE LA RÉPONSE EST DONNÉE)

- Moins de 20 000 \$
- De 20 000 \$ à moins de 40 000 \$
- De 40 000 \$ à moins de 60 000 \$
- De 60 000 \$ à moins de 80 000 \$
- De 80 000 \$ à moins de 100 000 \$
- De 100 000 \$ à moins de 150 000 \$
- 150 000 \$ et plus
- (NE LISEZ PAS) Refuse

D9

Quelle est la langue que vous avez apprise en premier lieu à la maison dans votre enfance et que vous comprenez toujours? (LISEZ LA LISTE. ACCEPTEZ PLUSIEURS RÉPONSES UNIQUEMENT SI LE RÉPONDANT A APPRIS CES LANGUES EN MÊME TEMPS.)

- Anglais
- Français
- Autre (veuillez préciser)
- (NE LISEZ PAS) Refuse

GENDER

Quel est votre genre ? Par genre, on entend le genre actuel, qui peut différer du sexe assigné à la naissance ou de celui inscrit dans les documents légaux. (NE LISEZ PAS LA LISTE)

- Masculin
- Féminin
- Un autre qui n'est pas dans cette liste
- Ne sait pas / Refuse

D10

Quels sont les trois premiers caractères de votre code postal?

- **[INSCRIRE EN FORMAT A9A]**
- (NE LISEZ PAS) Refuse

Voilà toutes les questions que nous avons à vous poser. Merci d'avoir pris la peine de répondre à notre sondage. Nous vous en sommes très reconnaissants.