Online Child Sexual Exploitation Public Awareness Campaign

Survey Findings Report

Prepared for Public Safety Canada

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Online Child Sexual Exploitation Public Awareness Research

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Supplier name: EKOS RESEARCH ASSOCIATES INC.

Date: October 2023

This public opinion research report presents the results of an online survey conducted by EKOS Research Associates Inc. on behalf of Public Safety Canada. The research study was conducted with 1,199 members of the general public and 1,015 parents of children between the ages of 8

and 18, in September 2023.

Cette publication est aussi disponible en français sous le titre: Recherche sur la sensibilisation du

public à l'exploitation sexuelle des enfants en ligne.

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EXECUTIVE SUMMARY

A. BACKGROUND AND OBJECTIVES

The Government of Canada's National Strategy for the Protection of Children from Sexual Exploitation was launched in 2004 and expanded in 2009. In 2020, the Online Child Sexual Exploitation and Abuse: Voluntary Principles was released to provide a framework to combat online sexual crimes against children and coordinate action between governments and industry partners. Public Safety launched a national awareness campaign in March 2021 that focused on changing the attitudes and behaviours of Canadians on the subject of online child sexual exploitation, a reprehensible crime causing life-long harm and suffering to victims. According to the Public Safety website, online child sexual exploitation (OCSE) is defined as when children are tricked into seeing or participating in online encounters of a sexual nature. OCSE is one of the most disturbing public safety issues facing society today. It continues to harm past and present generations of children in Canada and abroad¹. It includes:

- Child sexual abuse material Actual, but also fictitious, written depictions of child sexual abuse, audio, video, and images, also known as child pornography;
- Self-generated materials and sexting Youth-generated explicit images/videos on the Internet, which are often further distributed without consent;
- Sextortion Use of coercion and threats to extort child sexual exploitation images/videos from youth (either by other youth or adult offenders), or "financial" sextortion where predators threaten to release the compromising material unless the victim sends payment;
- Grooming and luring Use of applications and platforms to connect with children and youth for the purpose of sexually exploiting them;
- Live child sexual abuse streaming Viewing of child sexual abuse in real-time, often involves the offender directing the abuse; and
- Made-to-order content Ordering videos/images to suit offenders' preferences.

The awareness campaign was renewed in the fall of 2022 to continue to increase awareness levels of OCSE by increasing public and parental understanding that children (persons under 18) who engage in sexting could be at risk of OCSE. Canada's Criminal Code serves to protect children from all forms of child pornography, the use of the internet to lure children, from sexual contact or touching, and the procurement of children for illicit sexual activity. Public Safety (PS) Canada has been leading the National Strategy.

¹ https://www.publicsafety.gc.ca/cnt/cntrng-crm/chld-sxl-xplttn-ntrnt/abt-nln-chld-sxl-xplttn-en.aspx

The objective of the current research is to track changes in awareness in the general public and among the target group of parents with children between the ages of 8 and 18 since the baseline established early 2020 and the first tracking survey conducted in March 2022. It is also designed to measure changes in awareness and attitudes and behaviours related to online child sexual activity among parents, and through second-hand reporting, among children 8 to 18.

B. METHODOLOGY

The OCSE Public Awareness Research Survey was conducted online between September 6 and 19, 2023. The survey included 1,015 Canadians aged 18 and over with at least one child between the ages of 8 and 18 and is compared with 1,199 members of the general public aged 18 and over. Each randomly recruited probability sample carries with it a margin of error of +/-3.2%. The margin of error for key segments within each sample is between +/-5% and +/-10%. The sample source is an in-house Prob*it* panel of randomly recruited Canadians. The survey instrument was delivered online as well as by telephone and available in both official languages. The average length of the survey was 13 minutes online and 21 minutes by telephone. The overall response rate for the survey was 14%. Appendix A presents further details on the methodology for the survey.

C. KEY FINDINGS

Online safety for children is a concern among both parents and the general public in Canada. Over two in three disagree that kids today live in a safe online environment. The majority agree that digital service providers should be able to proactively seek out child abuse material on their platforms, even if it meant less online personal privacy for Canadians.

More than half of parents (58%) and the general public (57%) report hearing, reading, or seeing at least something about OCSE, an increase from 2022. Over four in five believe OCSE is a significant problem outside of Canada. More than six in ten parents and member of the general public feel OCSE is a problem in Canada, and only slightly fewer believe it to be a problem in their province. As jurisdictions narrow locally, relatively fewer perceive OCSE to be a problem (your city; four in ten, or your neighbourhood; one in four).

Fewer than six in ten parents (59%) and members of the general public (54%) agree they would give up some of their online privacy rights in order to protect children from sexual exploitation online, on par with 2022, but a decrease from 66% in 2020.

Parents Behaviour

Parents outline the various ways their children are online; predominantly on a phone or tablet, home computer, school computer, or gaming system. Just over one in three mostly or always monitor their child's online activity at home, although more than one in four rarely or never do. Four in ten check browser history, or keep the computer in a common room, while slightly fewer block sites. Among parents with children on social media, about two in three follow their child's social media at least some of the time. Monitoring is higher for younger children and decreases as they get older. Most parents (63%) report that their child interacts with friends and family only. As children get older, they are more likely to interact with friends of friends, celebrities, and parents of friends.

Parents more often talk about certain aspects of online activities with their child, including who they talk to or interact with, what they talk to others about, and what sites they are visiting. Other online activities are talked about less frequently, such as what to do if they are asked to do something that makes them uncomfortable, sending sexual images or videos online, if someone is being exploited online, privacy settings, and grooming. Some OCSE topics are never talked about by a portion of parents, such as capping, sextortion and sexting, although parents of older children are more likely to talk about these.

Motivations and Barriers to Discussions

When thinking of their ability to address OCSE with their child, nearly nine in ten parents say they feel responsible for talking to their child about internet safety, and about the same proportion disagree that they don't have time to talk to their child about their online activities. Three in five feel they know how to talk about internet safety with their child. On the other hand, only one in seven say they keep resources about internet safety handy. One in three also feel they cannot keep up with the technology, apps and games their children are using and about the same proportion feel they do not know where to seek help about internet safety.

About half of parents agree that talking about online safety with their child makes them feel good and makes them feel safe. Just under half say this is a habit although this is more likely among those who have heard about OCSE, feel it's a problem locally, or have come across inappropriate behaviour.

Experience with online child sexual exploitation

Nearly half of parents report that their child has come to them to discuss questionable online activity that they have experienced or heard about from a friend or peer, on par with 2022 but a significant increase from 33% in 2020. Similar to previous years, just over one in four parents have come across inappropriate behaviour geared towards their child or other youth online. Six

percent report that their child has been a victim of OCSE. Inappropriate behaviour online has affected mental health, social relationships, and performance at school or work, according to parents.

Two in three parents say the amount of time their child spends online has increased since the start of the COVID-19 pandemic, while this was 90% in 2022. Just under half feel that the risk posed to their child from online activities has increased, a drop from 53% in 2022. Just over half of parents say they monitor or supervise their child during virtual learning daily or almost daily, an increase from 44% in 2022.

Information about OCSE

One in three parents have ever looked for information about OCSE and how to protect their kids, which has risen from one in four reported in 2022. In terms of information needed, most parents would like information on how to recognize the signs and symptoms of OCSE. About half want information on privacy and security measures to take or how to talk to their children about OCSE. Most parents would like to find information through a website or to receive information through their child's school. A third prefer to receive information though social media, which has risen since 2022.

Cybertip.ca

Familiarity with Cybertip.ca continues to be low, with only 14% of parents and 13% of members of the general public saying they are somewhat or very familiar with the website and/or the Canadian Centre for Child Protection. Awareness among the general public, however, has seen a modest increase 9% in 2022 and 8% in 2020. Among those who have some familiarity with cybertip.ca, more have used it to access educational resources. Relatively few have signed up for alerts or filed a report.

D. NOTE TO READERS

Detailed findings are presented in the sections that follow. Overall results are presented in the main portion of the narrative and are typically supported by graphic or tabular presentation of results. Bulleted text is also used to point out any statistically and substantively significant differences between sub-groups of respondents. If differences are not noted in the report, it can

be assumed that they are either not statistically significant² in their variation from the overall result or that the difference was deemed to be substantively too small to be noteworthy.

Parents with children aged 8 and 18 are a key target group, therefore results for this segment of 1,015 are isolated throughout the report; referred to simply as "parents". The report also presents results for 1,199 members of the "general public"³. Results are compared throughout the report with a similar sample collected between 2020, 2022 and 2023.

Results for the proportion of respondents in the sample who either said "don't know" or did not provide a response may not be indicated in the graphic representation of the results in all cases, particularly where they are not sizable (e.g., 10% or less). Results may also not total to 100% due to rounding. The programmed survey instrument can be found in Appendix B.

E. POLITICAL NEUTRALITY CERTIFICATION

I hereby certify as Senior Officer of EKOS Research Associates Inc. that the deliverables fully comply with the Government of Canada political neutrality requirements outlined in the Policy on Communications and Federal Identity and the Directive on the Management of Communications. Specifically, the deliverables do not include information on electoral voting intentions, political party preferences, standings with the electorate, or ratings of the performance of a political party or its leaders.

Signed by:

Susan Galley (Vice President)

² Chi-square and standard t-tests were applied as applicable. Differences noted were significant at the 95% level.

This pool of 1,199 respondents includes a subset of 120 parents of children aged 8 to 18 also found in the "parent" sample in order for it to represent all Canadians.

DETAILED FINDINGS

A. UNDERSTANDING OF OCSE

The survey began with questions designed to assess general views about the safety of the internet for children. Over seven in ten parents (74%) and members of the general public (71%) do not agree that kids today live in a safe online environment. These results show that parents are more concerned about the online environment than in 2020 when 63% of parents and 65% of the general public disagreed. Agreement is similarly strong that digital service providers should proactively seek out child abuse material on their platforms, even at the expense of some personal online privacy for Canadians. In this case 65% of parents and slightly fewer (62%) members of the general public agree. The results are roughly on par with, if marginally lower than previous results when 68% (in 2020) or 64% (in 2022) of parents and 65% (in 2020) and 59% (in 2022) of the general public agreed.

2022 2020 Kids today live in a safe online environment (Agree) 74 8 **Parents** 18 10% 11% General 71 18 8% 9% public Digital service providers should be able to proactively seek out child abuse material on their platforms, even if it meant less online personal privacy for the general public **Parents** 64% 68% 17 16 65 General 18 16 62 59% 65% public ■ Disagree (1-2) ■ Neither (3) ■ Agree (4-5)

Chart 1: Attitudes towards Internet Safety

QA. To begin, to what extent do you agree or disagree with the following statements?

Base: All respondents: Parents (n=1015); General public (n=1199)

- Among parents and the general public more broadly, women are more likely than men to disagree that kids live in a safe online environment, and agree that digital service providers should seek out child abuse material even if it means less privacy.
- Among parents and members of the general public, those who are 55 or older are more
 likely that those who are younger to disagree that children live in a safe online environment
 and agree that digital service providers should seek out child abuse material even if it means
 less privacy.
- Disagreement about children living in a safe online environment is also highest among members of the general public living in the Atlantic.

Parents and the general public were asked to provide their own description of what online child sexual exploitation refers to, with no categories of responses provided for the question. Both groups most often described OCSE in terms of coercing or threatening children related to sexual content or acts (32% and 31% respectively); notably by a higher proportion that found in 2022⁴. Both parents and the general public more broadly also described online child exploitation in terms of luring (20% and 21%), exposing children to sexual content to children (18% and 17%), distribution, sharing or profiting from sexual content featuring children (16% and 18%), and pornography (16% and 17%). While comparatively similar proportions of respondents noted each of these first four themes in 2023 relative to previous years, the description of OCSE as pornography was used less frequently in 2023. Between one in ten and one in seven respondents described it as child abuse (12% and 15%) or content exposing children in a sexual manner (12% and 10%). Fewer described it in other terms such as sexual trafficking, attempts to meet in-person or involving those under 18.

⁴ Original responses were captured in a verbatim (i.e., open) response, with no response categories provided for selection. These responses were subsequently classified into major themes following collection of the data, in 2020, 2022 and 2023, using the same themes. While the same coding team was used for this in 2022 and 2023, some caution should be used in interpreting differences in results over time.

Table 1: Meaning of OCSE

-	2023 PARENTS	2023 GENERAL PUBLIC	2022 PARENTS	2022 GENERAL PUBLIC	2020 PARENTS	2020 GENERAL PUBLIC
Q1. To the best of your knowledge, what does online child sexual exploitation refer to?	n=1015	n=1199	n=1000	n=1139	n=953	n=1119
Coercing/threatening children to provide sexual content	32%	31%	25%	23%		
Luring/Grooming	20%	21%	20%	20%	12%	10%
Exposing children to sexual content	18%	16%	16%	13%		
Distribution/sharing/prof it from sexual content featuring children	16%	18%	14%	12%		
Pornography/child pornography	16%	17%	25%	26%	26%	30%
Abuse/child abuse/sexual abuse	12%	15%	16%	16%	18%	15%
Content exposing children in a sexual manner	12%	10%	9%	8%		
Trafficking/sex trade	8%	8%	7%	7%	5%	5%
Attempts to meet in- person	7%	7%	5%	6%		
Underage/18 and under	6%	6%	3%	3%	9%	12%
Pretending to be a child/false profile	6%	5%	5%	4%	5%	5%
Exploitation/taking advantage	4%	5%	9%	7%	21%	18%
Nude/explicit photos	4%	4%	16%	12%	31%	30%
Solicitation/paying for sex	2%	2%	2%	2%	5%	5%
Predator/online predator	3%	3%	5%	4%	6%	6%
Don't know/Prefer not to answer	14%	14%	13%	19%	6%	6%

More than half of parents (58%) and the general public (57%) report hearing, reading or seeing something (19% and 17% respectively), or a lot (39% and 40%) about OCSE, pointing to an increase in awareness compared with 2022, and among the general public compared with 2020. About a third have not heard very much (31% of parents and 29% of the general public) and four in ten (42% of each segment) have not heard, read or seen very much (31% and 29%) or anything (11% or 13%) about OCSE.

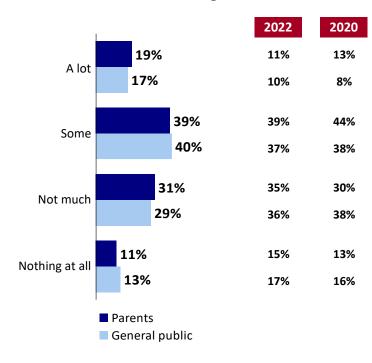


Chart 2: Aware of Something about OCSE

Q2a. How much have you seen, read or heard about online child sexual exploitation as an issue in the past three months?

Base: All respondents: Parents (n=1015); General public (n=1199)

- Members of the general public not born in Canada are more likely to say they have heard nothing at all about OCSE. It is also more often the case in Quebec, while those in British Columbia are most likely to say they have heard a lot about OCSE.
- Parents in British Columbia and Alberta are the most likely to say they have heard a lot about OCSE. Parents who are a racialized minority are apt to say they have heard noting at all.

Both parents and members of the general public have most often heard about people being caught, arrested or charged (16% and 14%, respectively), that it involves extortion, threats, bullying or stealing images (11% and 10%), human trafficking (10% and 9%), or luring (10% and 12%). Some simply describe OCSE as something they have heard about in traditional media (13% and 12%, respectively). Results show an increase in the proportion who have seen or heard about OCSE in the media, and also describe themes of extortion, threats or bullying, human trafficking (compared with 2022), as well as the prevalence on social media and use of false identities.

Table 2: OCSE Issues⁵

	2023 PARENTS	2023 GENERAL PUBLIC	2022 PARENTS	2022 GENERAL PUBLIC	2020 PARENTS	2020 GENERAL PUBLIC
Q3. What have you heard about online child sexual exploitation as an issue? Please be as specific as possible.	n=578	n=686	n=504	n=531	n=539	n=516
Criminals/people being caught/ arrested/charged	16%	14%	17%	17%	14%	13%
Seen/heard it in the media (e.g., TV, radio, news media)	13%	12%	7%	6%	10%	11%
Extortion/threats/bullying for content/stealing images for use on websites	11%	10	6%	5%		
(Human/ sex) trafficking/sex trade	10%	9%			9%	9%
Luring/grooming	10%	12%	10%	8%	6%	8%
It is happening/ existing/ ongoing concern	9%	10%	9%	9%	7%	6%
Messaging children for explicit photos/nudity/videos/sexual behaviour	8%	5%	9%	5%		
It's increasing/ growing problem	7%	7%	8%	9%	10%	12%
It's all over social media apps/ platforms	7%	6%				
Child pornography	6%	5%	6%	6%	9%	9%
Impact on victims mental health/ suicides	6%	6%	4%	5%		

⁵ Excludes themes noted by 2% or fewer respondents in 2023, where there is no comparison with previous data for 2020 or 2022.

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	2023 PARENTS	2023 GENERAL PUBLIC	2022 PARENTS	2022 GENERAL PUBLIC	2020 PARENTS	2020 GENERAL PUBLIC
Assuming a false identity, pretending to be younger/peer	6%	4%	-1		-1	
Importance of being informed/ educated as a parent/family member	5%	3%	5%	4%		
Challenges in finding/prosecuting offenders	4%	5%	5%	5%		
Warnings/on-going efforts to fight it	4%	3%	3%	4%	6%	4%
Child abuse, pedophiles, sexual assault	4%	4%	3%	4%		
Predators	3%	4%	2%	3%	5%	4%
ISP's/tech companies do not do enough to protect children	3%	3%	2%	3%		
A profitable industry established	3%	4%	2%	3%		
I work in law enforcement/ education/health services	2%	2%				
More content shown to children to oversexualize them, normalizing sexual imagery	2%	3%				
Attempts to meet for sexual acts	2%	2%				
Nude/explicit photos/ videos	0%	3%	3%	3%	5%	5%
Other	4%	4%	4%	4%	12%	13%
Don't know /Prefer not to answer	14%	14%	15%	18%	4%	5%

Both parents and the general public have heard, seen or read about OCSE through a variety of sources, with the largest proportion noting social media (43% of parents and 48% in the general public). This is followed closely by television (37% and 43% respectively, which is fairly similar to 2022, but down significantly from 53% and 59% in 2020). Websites were noted by 30% of parents and 29% of the general public, which is down from 38% and 36% respectively, although the term used in 2020 ad 2022 was "online" rather than "websites". Similarly, newspapers were noted by 29% of parents and 34% of the general public (on par with previous years). Fewer pointed to friends and family (27% and 25%), the radio (26% and 27%), school (15% of parents, and 7% of the general public) or streaming television (12% and 10%, respectively).

Table 3: Source of OCSE Awareness

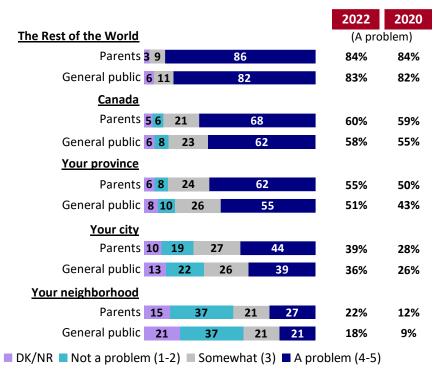
	2023 PARENTS	2023 GENERAL PUBLIC	2022 PARENTS	2022 GENERAL PUBLIC	2020 PARENTS	2020 GENERAL PUBLIC
Q3b. And, where did you hear this?	n=578	n=686	n=504	n=531	n=540	n=502
Social media (Facebook, Twitter, YouTube, Instagram, LinkedIn, Snapchat, etc.)	43%	48%	42%	42%	47%	45%
Television	37%	43%	40%	46%	53%	59%
Website	30%	29%	38%	36%	38%	29%
Newspaper	29%	34%	34%	38%	35%	33%
Friends/family	27%	25%	24%	19%	28%	22%
Radio	26%	27%	29%	28%	31%	24%
School	15%	7%	15%	8%	14%	4%
Streaming television (Netflix, etc.)	12%	10%	10%	11%	8%	7%
Streaming radio (Spotify, etc.)	8%	9%	7%	9%	4%	1%
Cinema	5%	7%				
Magazines	3%	7%	7%	8%	10%	5%
Public transit	3%	2%				
Through work/professional experience	2%	2%	5%	3%		
Outdoor billboards	2%	4%	4%	2%	3%	2%
Pamphlet or brochure in the mail	2%	1%	3%	2%	3%	1%
Online news sources	2%	2%				

	2023 PARENTS	2023 GENERAL PUBLIC	2022 PARENTS	2022 GENERAL PUBLIC	2020 PARENTS	2020 GENERAL PUBLIC
Doctor's office	2%	2%				
Other	6%	5%	6%	4%	2%	2%
Don't know / Prefer not to answer	1%	2%	1%	3%		

- Among parents, those aged 55 and over are more likely than younger counterparts to say they heard of OCSE through television.
- Mothers are more likely than fathers to have heard about it through social media or school.
- Parents of children under 14 are more likely than parents of older children to note social media as a source.
- Parents in Alberta noted social media more often than parents living elsewhere across the country. This is also the case for family and friends, and websites as well as streaming television (e.g., Netflix). Parents in Quebec are more likely tan others to note radio as a source.
- Among members of the general public, social media is noted more often among those under 35 compared with older age cohorts, and racialized communities. Newspapers are a source indicated more often among those 55 or older. Television is also more often noted by those 55 or older, compared with those who are younger, as well as among residents of Quebec. The pattern is the same for radio (i.e., higher among those 55 or older and residents of Quebec), as well as among men compared with women, and among those with a university graduate degree.
- Websites are also noted more often among members of the general public with a university graduate degree compared with those with lower levels of education.
- Family and friends are noted as a source more often among women compared with me and residents of the Atlantic.

A large proportion of parents and the general public see OCSE as a significant problem in the **rest of the world** (86% and 82%, respectively). Considerably fewer see this as a problem **in Canada** (68% and 62%) and in their province (62% and 55%). As the focus becomes more local, smaller and smaller proportions of parents and the general public see this as a problem (**your city** – 44% of parents and 39% of the public see this as an issue; and **your neighbourhood** – 27% and 21% respectively see this as a problem). The perception that OCSE is a problem increased in most areas since 2022, particularly among parents.

Chart 3: Consideration of OCSE as an Issue Locally, and in the Rest of the World



Q4. And, how big of an issue do you think online child sexual exploitation is in...?

Base: All respondents: Parents (n=1015); General public (n=1199)

- Among both parents and the general public, women are more likely than men to indicate
 that OCSE is an issue in all regions measured. The disparity is largest in views about your
 city, province and Canada.
- Interestingly, results do not vary by province for those saying OCSE is a problem in their province, although members of the general public living in Alberta are more likely than others to say it is not a problem in their neighbourhood and residents of British Columbia are more likely than others to say it is not a problem in their city.

- Members of the general public under 35 and parents under 45 are also more likely than others to say that OCSE is not a problem in Canada, their province, city and neighbourhood, while those who are 55 or older are most likely to see it as a problem in each of these areas.
- Those who have heard a fair bit about OCSE are also more likely to see it as a problem in each of these areas.

B. PARENTS' BEHAVIOUR

Parents report that their children are online in various formats. Most say their child is online on a phone or tablet (92%), or at home on a computer (77%). Three in four (78%) report that their child is online at school through a computer or tablet and half (54%) are online at home on a gaming system. One in five (26%) said their child generally goes online somewhere else, which is down notably from 44% three years ago though up slightly from 22% in 2022. In other areas results are very similar to 2020 and 2022, although fewer are using a home computer compared with 85% in 2022.

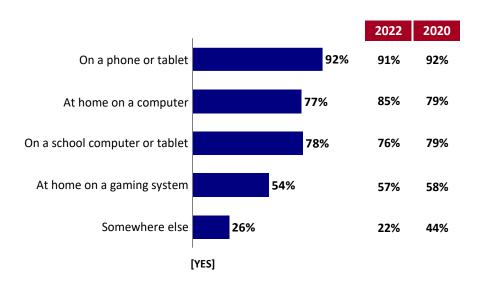


Chart 4: Access to Online

Q10. Does your child go online...?

Base: Parents (n=1011)

- Parents of children under the age of 14 are more likely to say their child goes online on a school computer or tablet compared with parents of children 14 or older, who are comparatively more likely to report online activity on a phone or tablet or a home computer, a home gaming system or somewhere else.
- Parents of boys are twice as likely to say their child is online at home on a gaming system compared with parents of girls.
- Parents between the ages of 45 and 54, as well as those over the age of 55 are significantly
 more likely to say their child goes online using a phone or tablet. The likelihood of a child
 using the internet at home on a computer is also higher among parents over the age of 55,
 and lowest among parents under the age of 45.

One in ten (10%) parents say they always monitor their child's activity when they are online at home, while another 27% say they mostly monitor their activity. The largest proportion of parents (36%) monitor "sometimes". Just under one in four (23%) rarely monitor their child's activity online at home and 5% say they never do. Parents appear to be monitoring online activity to about the same extent as they were in 2022, but less than they were in 2020 when 45% reported they were always or mostly monitoring activity compared with 37% in 2023.

Always 10% 8% 14%

Mostly 27% 26% 31%

Sometimes 36% 35% 35%

24%

7%

15%

4%

Chart 5: Monitoring Activity

Q11. And, when your child is online at home, to what extent would you say you are monitoring their activity?

Rarely

Never

Base: Parents (n=878)

- Parents of younger children are more than twice as likely to say they always or mostly
 monitor their child's activity online (more than half do), while four in ten parents of older
 children say they rarely or never do.
- Parents in Manitoba and Saskatchewan are more likely to report that they sometimes or rarely monitor online activity compared with parents in other regions.

Parents were asked what safeguards, if any, they take to monitor their child's online activities at home. Over two in five say they check their browser history (44%) or keep the computer in a common room (43%). Both are on par with 2022 when 43% were reported, respectively, although down from 2020 when 57% and 54% indicated these practices. One in three (37%) parents reports that they block websites, while 27% say they sit with their child when they are online and 17% educate or have discussions with their child. Other practices described (unprompted) by parents include establishing rules (14%) and installing monitoring software (12%).

2020 Check browser history 43% 57% 54% 43% Keep the computer in a common room Block sites 37% 33% 37% 24% 27% Sit with them when they're online Discuss/educate/have a conversation 21% 4% Established parental/house rules 14% 11% Installed other apps/software for monitoring usage 11% Full access to all content/devices/accounts 4% 4% Other 1% 2% 4% 10% 12% 9% None

Chart 6: Safeguards at Home

Q12. And, what safeguards, if any, do you take to monitor your child's online activities at home?

Base: Parents (n=840)

- Parents of children under 14 are more likely than parents of children who are older to report more of these safeguards, including keeping the computer in a common room, blocking sites, checking browser history, and sitting with them while online, as well as installing monitoring software.
- Parents in Manitoba or Saskatchewan, who are more likely to say they rarely or never monitor activity, are also more than twice as likely to say they have no safeguards in place.

Nearly half (46%) of parents are unsure of what safeguards are in place at their child's school. Over one in three (33%) report that there are website or WiFi blockers in place, while 18% indicate that there is limited access, age control, or parental controls over their child's online activity while at school. Results for limited access or parental controls are higher than reported in both 2022 and 2020 at 9% and 8%, respectively.

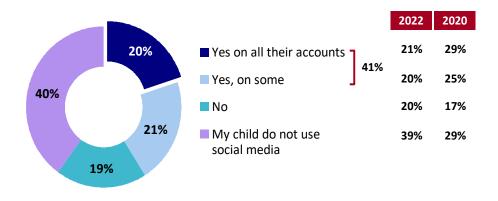
Table 4: Safeguards at School (Parents)

Q13. And, to the best of your knowledge, what safeguards are in place at your child's school?	2023 n=789	2022 n=772	2020 n=763
Websites/WiFi blocker	33%	37%	22%
Limited access/age control/parental controls	18%	9%	8%
Supervision/monitoring	9%	13%	6%
Code of conduct policy, ongoing courses/awareness education	5%	6%	
Teacher/adult supervision/monitoring	5%	4%	6%
Children/teens find a way to circumvent restrictions / security features	1%	3%	
Other	4%	3%	4%
Don't know / Prefer not to answer	46%	45%	55%

- Website or WiFi blockers are indicated more often among women and parents in Alberta compared with other parents.
- Limited access, age controls, and parental controls are mentioned slightly more among parents of children under the age of 14.

Four in ten parents indicate that they follow their child on social media, either on some of their accounts (21%), or on all (20%). One in five says they do not follow their child's social media. Two in five (40%) report that their child does not use social media, on par with 39% in 2022, but and increased from 29% in 2020.

Chart 7: Follow Child's Social Media



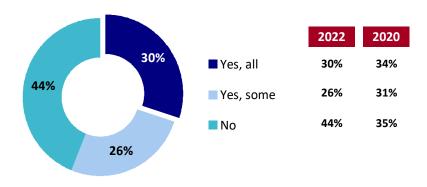
Q14a. Do you "follow" your child on social media?

Base: Parents (n=1015)

- Parents of children under the age of 14 are four times more likely to say their child does not use social media. Those with older children are apt to say they do not follow their child on social media or that they do on some of their accounts.
- Parents of boys are more likely to have children who do not use social media.

Mirroring results for 2022, among parents of children who use social media, 30% say they know the passwords to all their accounts and another 26% know the passwords to some of the accounts. More than four in ten (44%) parents report that they do not know the passwords for their child's social media accounts which is higher than the 35% reported in 2020.

Chart 8: Know Child's Password



Q14b. [IF YES] And, do you know the passwords for their accounts? **Base:** Parents of children (8-18) who use social media (n=591)

- Parents of younger children are apt to know the passwords for all accounts; parents of older children more likely to say they do not know their child's password.
- Parents in Quebec are more likely than parents in other regions to say they do not know all the passwords for the child's accounts.

Parents most often reported interaction on Snapchat (60%), Instagram (57%) and TikTok (48%), followed by YouTube (39%), Facebook (34%) and Minecraft (28%). Discord (26%), other video games (23%) and Fortnite (19%) were also reported quite often. Compared with 2022 and 2020, Snapchat has gained considerable popularity, assuming the position held by Instagram in 2022, although use of Instagram has not changed considerably since 2022.

Table 5: Child's Social Media Sites (Parents)⁶

Q15. To the best of your knowledge, on which site does your child interact with others through social media, gaming, or other websites?	2023 n=591	2022 n=599	2020 n=953
Snapchat	60%	51%	40%
Instagram	57%	60%	47%
TikTok	48%	52%	26%
YouTube	39%	43%	53%
Facebook	34%	36%	41%
Minecraft	28%	34%	27%
Discord	26%	8%	1%
Other video games	23%	26%	16%
Fortnite	19%	23%	23%
Whatsapp	17%	12%	15%
Twitter	7%	9%	12%
Grand Theft Auto	6%	7%	8%
Reddit	5%	3%	3%
Twitch	5%	7%	4%
Roblox	4%	5%	2%
League of Legends	3%		
Overwatch	3%	3%	2%
Other	6%	23%	1%
Don't know / Prefer not to answer	2%	1%	4%

⁶ Response themes noted by 2% or fewer respondents in 2023 are not shown in the table, where there is no comparison data from 2020 or 2022.

- Parents in Alberta are more likely to report their child's use of Instagram compared with parents in other regions. Those living in Quebec and Atlantic Canada are more likely than others to report use of Facebook.
- Children who are 14 or older are more likely to use Instagram compared with younger children.
- Girls are more likely to be using Snapchat and Tiktok compared with boys. Boys, on the
 other hand, are much more likely than girls to be using YouTube, Minecraft, Discord,
 Fortnite, and other video game platforms.

Most (63%) parents of children who are online say that their child interacts only with friends and family. Just over one-quarter (27%) indicate their child may interact with friends of friends online, and 18% report their child interacts with strangers. Fewer report their children interacting with other individuals online. The proportion of those interacting with friends of friends, and strangers, has decreased since 2022 (27% and 18% respectively), but in the case of strangers, increased since 2020 (12%).

2020 Friends/family only 63% 65% Friends of friends 31% 25% Strangers 21% 12% Popular celebrities/influencers **17%** 16% (YouTube stars, professional gamers, etc.) 11% 8% Parents of friends Don't know/Prefer not to say 2% 3%

Chart 9: Who Child Interacts with Online

Q16. And, who does your child interact with online? Please remember your honest responses are very helpful and will remain anonymous. [Select all that apply]

Base: Parents whose children interact online (n=591)

- Parents of younger children are more likely to say their child interacts with only friends and family. Parents of older children are apt to identify friends of friends and popular celebrities.
- Parents in Manitoba and Saskatchewan are more likely to say their child interacts with only friends and family.

Most parents (68%) report the amount of time their child spends online has increased since the start of COVID, which is down significantly since this set of questions was introduced in 2022, when almost all parents (90%) said so. The risk posed to children has increased according to slightly less than half of parents (46%). Again, this is down from 2022 when more than half of parents (53%) reported an increase in risk. Meanwhile, 44% say it has remained the same. One in four (26%) report an increase in supervision, down only slightly from 2022 when 28% were of a similar opinion.

2022 (Increased) The amount of time your child spends 90% 22 68 online The risk posed for your child from 53% 44 46 online activities The amount of supervision your child 20 52 26 28% gets during personal online activities ■ Decreased (1-2) ■ Same (3) ■ Increased (4-5)

Chart 10: Change in Monitoring since COVID

QC1a. How have the following changed since the start of COVID in March 2020? **Base:** Parents (n=1015)

- Among parents, women are more likely than men to say the amount of time their child spends online and the risk posed for their child has increased. Women are also somewhat more likely than men to say that the amount of monitoring or supervision their child gets has decreased.
- Parents who are members of racialized minorities, as well as those born outside of Canada are more likely than other parents to say their monitoring has increased. This is also true among parents who have heard more about OCSE, and parents of children under 14 compared with other parents.

 Parents in Ontario are somewhat more likely than other parents to believe the risk to their child has increased, while parents in Quebec are least likely to think this is the case. Parents who have heard more about OCSE are also more likely to believe the risk has increased compared with other parents. The view is also heightened among parents who see OCSE as a problem in their city.

More than half (53%) of parents say they monitor or supervise their child during virtual learning daily or almost daily, whereas only 44% reported the same in 2022. One in five (19%) monitors a few times a week, the same result as in 2022. About one-quarter monitor once a week or less. Less than one in ten (7%) parents indicate they never monitor their child during virtual learning, down from 11% in 2022.

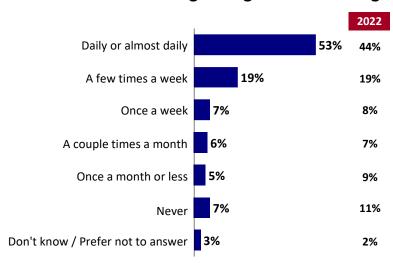


Chart 11: Monitoring during Virtual Learning

QC2. How much monitoring or supervision have you done for your child during virtual learning?

Base: Parents (n=1015)

- Parents of younger children are more likely to say they monitor their child's virtual learning daily or almost daily, which is also more often reported among women. Parents of older children are apt to report they monitor once a month or less, or never.
- Daily monitoring is also reported more often in Ontario and least often in Quebec and the Atlantic provinces.

Parents more often (daily or weekly) talk about certain aspects of online activities with their child, including who they talk to or interact with (46%), what they talk to others about (40%), and what sites they are visiting (37%). Other online activities discussed less frequently (a couple of times a month or less), such as what to do if they are asked to do something that makes them uncomfortable (66%), sending sexual images or videos online (60%), if someone is being exploited online (58%), privacy settings (53%), and grooming (56%). Some OCSE topics are never talked about by a high portion of parents, such as capping (57%), sextortion (45%) and sexting (43%). Results are generally comparable to 2022, though there is slightly more discussion than reported in 20202 about what to do if they are asked to do something that makes them feel uncomfortable.

Table 6: Online Activity Discussion Topics

How often do you discuss each of the following online activities with your child?	Daily or almost daily/ Weekly	A couple times a month or less	Never	2022 Daily or Weekly	2020 Daily or Weekly
Q17c. Who they talk to/interact with	46%	46%	8%	45%	48%
Q17d. What they talk to others about	40%	48%	11%	40%	43%
Q17a. What sites they are visiting	37%	49%	11%	38%	43%
Q17j. What to do if they are asked to do something that makes them feel uncomfortable	20%	66%	14%	18%	27%
Q17b. Privacy settings	15%	53%	29%	15%	25%
Q17g. Sending sexual images or videos online	13%	58%	28%	8%	17%
Q17h. Grooming	11%	56%	32%	9%	
Q17e. Sexting	9%	46%	43%	6%	14%
Q17K. What to do if they know someone being exploited	9%	52%	37%	8%	18%
Q17f. Sextortion (extorting money or sexual favours from someone by threatening to reveal evidence of their sexual activity)	7%	46%	45%	5%	13%
Q17i. Capping	6%	34%	57%	4%	

- Parents of younger children are more likely to report talking to their child frequently about what sites they are visiting, who they talk with, and what they talk to others about. Parents of older children are more likely to have talked to their child, although infrequently, about sexting, sextortion, sending sexual images or videos online, grooming, and capping, as well as what to do if they are asked to do something that makes them uncomfortable, privacy settings and what to do if they know someone being exploited online.
- Female parents are more likely than male parents to say they frequently discuss privacy settings, who they talk to online, what they talk to others about, and what to do if they are asked to do something that makes them uncomfortable. While still infrequent, male parents are more likely to have talked to their child once a month or less about capping, while females are apt to say they have never talked to their child about capping.
- Parents who have heard a lot about OCSE are more likely to have talked to their child about most online activities measured.

C. MOTIVATIONS AND BARRIERS TO DISCUSSING OCSE

Parents were asked to agree or disagree with a number of statements related to their ability to address OCSE. Results for the first set of statements suggest that time for discussions is not a barrier. Knowing where to look for help about internet safety and keeping up with technology, however, pose a significant challenge for many parents and relatively few parents have relevant information about online safety on hand. The large majority of parents (89%) feel they have time to talk with their child about their online activities, which is on par with 87% in 2020 but has increased from 2020 when it was 79%. Three in ten feel that they cannot keep up with technology including apps and games their child is using and another 24% are more neutral, which is similar to previous results. Only four in ten (42%) agree that they know where to go to seek help about online safety, while more than half either disagree (30%) or are more neutral (26%). Six in ten (62%) do not keep information about online safety; on par with 2022 but higher than in 2020 (44%).

2022 2020 (Disagree) I don't have time to talk to my 89 87% 79% child about their online activities I keep information/resources 20 62 62% 44% about online safety handy I can't keep up with technology/ 30 46 46% 47% 24 apps/games that my child is using I know where to go to seek help 42 30 30% 26 27% about online safety ■ Agree (4-5) ■ Neither (3) ■ Disagree (1-2)

Chart 12: Physical Content

Q17ba-d. Please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Base: Parents (n=1015)

- Parents in Quebec are more likely than others across the country to say they do not know where to seek help about online safety.
- Parents who have heard about OCSE, or come across inappropriate behaviour, are more likely to agree they know where to seek help about online safety or they keep information/resources handy.
- Parents born outside of Canada and those in racialized communities are more likely than other parents to say they keep information about online safety.
- Older parents are more likely to say they cannot keep up with technology, which is also the
 case among higher proportions of parents in the Atlantic, Manitoba and Saskatchewan
 compared with other parents.

Almost all parents (92%) agree they are responsible for talking with their child about online safety, which is on par with 2022, but higher than 85% in 2020. Three in four (73%) also agree that their child would be comfortable turning to them for advice, which is the same as in line with previous years. On the other hand, only half of parents (47%) say their child expects to talk with them about this issue, although also in line with results in previous years.

Only one in four (26%) say they are very concerned about their child becoming a victim, although half (49%) disagree. The large majority of parents (84%) say they do not worry that speaking with their child on this issue will push them away or that it is difficult to bring up the subject. Each of these results are largely on par with results from previous years.

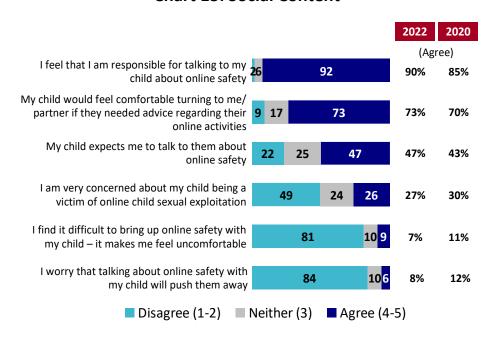


Chart 13: Social Content

Q17be-j. Please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Base: Parents (n=1015)

Women, racialized minorities as we as parents not born in Canada are more likely than
other parents to agree that they are very concerned about their child being a victim. This is
also somewhat higher in British Columbia than it is elsewhere in Canada. Parents of girls are
also more likely to agree, while those with older children (14 or older) are more likely than
those with younger children to disagree.

 Women and parents of younger children and parents who have come across inappropriate behaviour are more likely to agree that their child expects them to talk about internet safety.

More than one in three parents do not feel prepared to have discussions about OCSE. Two in three (65%) feel they know how to talk to their child about online safety. About the same proportion (66%) say they know how to convince their child to talk with them about their online activity. Results are on par with those found in 2022 and 2020.

2022 2020 (Agree) I know how to talk about online 21 65 61% 62% safety with my child I don't know how to convince 17% my child to talk to me about 66 19 16% their online activity ■ Disagree (1-2) ■ Neither (3) ■ Agree (4-5)

Chart 14: Psychological Ability

Q17bk-i. Please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Base: Parents (n=1015)

 Parents with older children (14 or older) are more likely to agree that they do not know how to convince their children to speak with them about their online activity. Similar barriers exist when it comes to parents' own personal motivation. More than half (54%) of parents agree that talking about internet safety with their child makes them feel good. This is largely in line with 51% in 2022, but notably decreased from 63% in 2020. Half (50%) report that it makes them feel safe, which is also largely on par with 47% in 2022, but lower than in 2020, at 58%. Just under half (48%) say it is a regular habit to engage in these conversations, up slightly from both 2022 (43%) and on par with 2020 (45%).

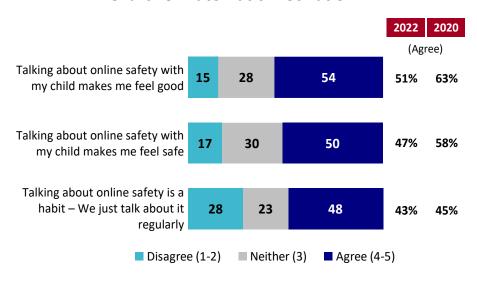


Chart 15: Automatic Motivation

Q17bm-o. Please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Base: Parents (n=1015)

- Parents not born in Canada as well as racialized minorities are more likely than other
 parents to say talking about online safety with their child makes them feel safe and makes
 them feel good.
- Parents who have heard about OCSE, feel it's a problem in their city, or have come across inappropriate behaviour are more likely to agree that talking about online safety is a habit.
 This is also more common among women compared with men, and in the Atlantic compared with other regions of the country.

Close to six in ten (59%) parents agree that talking to their child about their online activity will protect them from OCSE, although 13% disagree and 27% are neutral. Agreement is in line with the 57% found in 2022 but higher than the 51% found in 2020, Similarly to 2020, only 34% of parents agree that it is the only form of prevention, while 43% disagree.

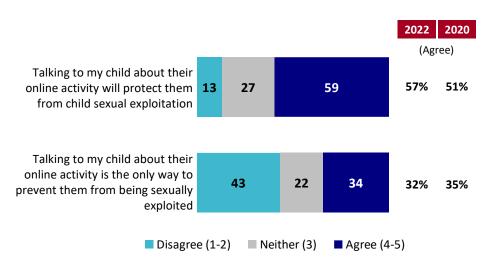


Chart 16: Reflective Motivation

Q17bp-q. Please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Base: Parents (n=1015)

- Parents in Alberta are the most likely across the country to disagree that talking to their child about their online activity is the only way to prevent them from being sexually exploited. This is also true of parents with a university level of education compared with parents with a high school or college level of education.
- Racialized minority parents are more likely to agree with both statements.
- Parents who were not born in Canada are more apt to agree that talking to their child about their online activity is the only way to prevent them from being sexually exploited.

The vast majority of parents (89%) say they would talk to their child if they were to come across inappropriate images or videos linked to their child's account. These results are on par with both 2022 and 2020. Eight in ten (80%) would report it to the police, up slightly from 77% in both 2022 and 2020. Six in ten (61%) would report it to the online platform. This is up from 56% in 2022 and 38% in 2020. Meanwhile just under half (49%) would report it to the school, which is on par with 2022 and higher than in 2020 (46%). More than half (54%) would seek counselling or therapy for their child, which is higher than the 46% reported in 2022.

Table 7: Reaction to Inappropriate Images (Parents)

Q24. What would you do if you came across inappropriate images/videos linked to your child's account?	2023 n=959	2022 n=948	2020 n=919
Talk to my child	89%	89%	88%
Report it to the police	80%	77%	77%
Report it to the online platform (e.g. Instagram, YouTube, etc.)	61%	56%	38%
Seek counselling/therapy for my child	54%	46%	33%
Report it to the school	49%	50%	46%
Seek support from other adults/family members	43%	39%	
Confront the person who interacted with my child	38%	35%	30%
Report it to www.cybertip.ca	35%	27%	29%
Seek counselling/therapy for myself	18%	14%	10%
Depends on the severity of the situation, depends on who/ where/content that was involved	0%	5%	
Other	8%	3%	1%
Nothing	0%	0%	0%
Don't know / Prefer not to answer	1%	1%	0%

- Women are more likely than men to report a number of actions including speaking with the child, reporting the activity to the online platform, and seeking counselling support for the child and other family members.
- Parents in Alberta are more likely than others across the country to report it to the school. Parents in Ontario are more likely than elsewhere in the country to report it to the online platform. Reporting it to Cybertip.ca is more often indicated by parents in Manitoba, Saskatchewan and the Atlantic provinces. Confrontation is more often noted in Ontario than it is elsewhere. Seeking support for the child in more common in the Atlantic than it is elsewhere, and parents in the Atlantic as well as Ontario are more likely than other parents to seek counselling or support for other members of the family.

- Racialized minority parents and parents not born in Canada are more likely to say that they would confront the person who interacted with their child, as well as report it to Cybertip.ca and in the case of visible minorities, to the school.
- Confrontation is more likely among parents of younger children (under 14).

D. Personal Experience with OCSE

Nearly half of parents (46%) report that their child has come to them to discuss questionable online activity that they have experienced or heard about from a friend or peer, which is on par with results from 2022, but a significant increase from 33% in 2020. As reported in previous years, just over one in four (29%) parents has come across inappropriate behaviour geared towards their child or other youth online, which has increased marginally over time from 23% in 2020 and 26% in 2022. To the best of their knowledge, 25% of parents indicate that there have been cases of OCSE in their community; similar to 22% in 2022 but higher than the 17% found in 2020. Half say there have been no cases that they know of, and another 25% are not sure or prefer not to answer.

Table 8: Encountering OCSE (Parents)

-	Total 2023	Total 2022	Total 2020
Q18. Has your child ever come to you to discuss questionable online activity that they have experienced or have heard about from a friend/peer?	n=1015	n=1000	n=953
Yes	46%	47%	33%
No	52%	53%	67%
Don't know / Prefer not to answer	1%	1%	
Q19. Have you ever come across inappropriate behaviour geared towards your child or other youth online?	n=1015	n=1000	n=953
Yes	29%	26%	23%
No	69%	73%	77%
Don't know / Prefer not to answer	2%	1%	
Q19b. To the best of your knowledge, have there been any cases of online sexual exploitation in your community?	n=704	n=726	n=737
Yes	25%	22%	17%
No	50%	53%	41%
Don't know / Prefer not to answer	25%	25%	42%

- Parents in Quebec are considerably less likely than other parents to report that their child
 has come to them to discuss questionable online activity. Men are also slightly less likely to
 report this compared with women. This is also true of parents born outside of Canada.
- Women are more likely than men to have come across inappropriate behaviour geared towards their child or other youth online. Parents who are part of a racialized community or born outside of Canada are less likely to report this that other parents.
- Parents in the Atlantic are almost twice as likely as other parents to have reported cases of OCSE in their community.

In their own household, 6% of parents report that their child has been a victim of OCSE (similar to 5% in 2022 and 4% in 2020).

2% 6%

2022

2020

Yes

No

93%

95%

Prefer not to say

2%

1%

Chart 17: Child Experiencing Online Sexual Exploitation

Q21. To the best of your knowledge, has your child ever been a victim of any form of online child sexual exploitation? That is, online luring/offering a reward in exchange for something, online child pornography, forced into online prostitution, sexting and non-consensual distribution of intimate images.

Base: Parents (n=1015)

93%

Specifically, these parents share that their child watched, heard or received sexual or offensive material (18%), were asked about or offered to engage in inappropriate (e.g., sexual) material (11%), or were a victim of cyber bullying (7%). Fewer described use of inappropriate language or had conversations about inappropriate behaviour (5%). Results are similar to those gathered in 2022 and 2020, though the incidence of parents reporting that their children watched, heard or received offensive material is down notably from 2022, as is the proportion indicating cyber bullying.

Table 9: Nature of Incident (Parents)

Q21a. If you're comfortable doing so, can you please share with us more details about what happened?	2023 n=297	2022 n=273	2020 n=225
Watched/seen/received sexual/offensive/explicit videos/photos/messages	18%	26%	15%
Asked/offered to engage in sexual/offensive/explicit videos/photos/messages/games	11%	10%	10%
Victim of cyber bullying/bullied by friends	7%	13%	8%
Use of inappropriate language	5%	7%	5%
Had conversations about inappropriate behaviour	4%	7%	4%
Friend request from stranger/adult/pretending to be the same age	3%	5%	7%
Child told parent about content	5%	5%	
Blocked offender/site/inappropriate friend request/group chats	5%	2%	6%
Reported inappropriate behaviour to school/authorities	4%	2%	6%
Other	4%	11%	9%
Nothing	8%	9%	5%
Don't know / Prefer not to answer	24%	26%	43%

Mostly, these parents talked to their child (67%) about the inappropriate behaviour. Some parents say they reported it to the school (22%), sought support from other adults (20%), reported it to the police (15%), reported it to the online platform (15%), or sought counselling or therapy for their child (13%). Fewer parents indicate they talked to their child than reported in 2020 at 80%, though this number is largely unchanged from 2022.

Table 10: Action Taken (Parents)

Q20. And, what did you do?	2023 n=297	2022 n=273	2020 n=225
Talked to my child	67%	66%	80%
Reported it to the school	22%	23%	27%
Sought support from other adults/family members	20%	16%	18%
Reported it to the online platform (e.g., Instagram, YouTube, etc.)	15%	11%	14%
Sought counselling/therapy for my child	13%	11%	11%
Reported it to the police	11%	13%	18%
Confronted the person who interacted with my child	10%	9%	16%
Deleted app/site, blocked user/deleted account	6%	4%	
Sought counselling/therapy for myself	4%	3%	3%
Spoke to other child's parents	4%	5%	
Reported it to www.cybertip.ca	2%	1%	9%
Other	4%	6%	3%
I did not do anything	8%	9%	8%
Not applicable, answered no to their child being a victim	10%	13%	0%

• Parents in Alberta are more likely to have reported it to the school, confronted the person who interacted with their child, or reported it to the online platform.

Although half of parents (50%) indicated that there were not long-standing effects because of the OCSE incident (up significantly from 33% in 2022 and 34% in 2020), many other effects are noted by parents. A third (34%) say there have been effects on their child's mental health or self esteem, which is down from half (49%) in 2022, but on par with 2020. Just over one in four (28%) report long-standing effects on their child's social relationships and friendships, or an impact on their own mental health (26%). Performance at school or work was noted by 19% in each case. Results are largely similar to previous years, particularly given the small samples sizes in each time periods.

Table 11: Effects of OCSE Experience (Parents)

Q23b. And, would you say that there have been any long- lasting effects on any of the following because of the incident?	2023 n=55	2022 n=49	2020 n=44
Your child's mental health or self esteem	34%	49%	33%
Your child's social relationships/friendships	28%	37%	25%
Your mental health	26%	36%	22%
Your child's performance at school or work	19%	36%	17%
Your performance at school or work	19%	13%	13%
Your social relationships/friendships	16%	8%	14%
Family relationships	14%	18%	25%
Your physical health	12%	10%	6%
Your child's physical health	9%	13%	8%
Positives on child (learned from the experience, child more prudent/aware of risks)	9%		
Negative effects on mental health (stress, trust issues, dissociative behaviour)	0%	11%	
Other	5%	4%	0%
None	50%	33%	34%
Don't know / Prefer not to answer	0%	2%	

E. INFORMATION NEEDS

As indicated earlier in the report one in three (34%) parents have looked for information about OCSE and how to protect their kids. In terms of information of interest, the majority of parents would like information on how to recognize the signs and symptoms of online sexual exploitation (63% which is on par with 59% in 2022 but lower than 71% in 2020) or privacy and security measures to be taken (57%; similar to the 55% in 2022 but lower than 66% in 2020). Just under half (48%) would like information on how to talk to their children about OCSE, which is roughly on par with 47% in 2022 but down from 57% in 2020. Roughly one in three parents would like information on resources and help lines (41%), laws (39%) or who is most at risk (32%). Information about laws and effects on victims are in greater demand than they were in 2022, although less so than in 2020.

2022 2020 How to recognize sign/symptoms 63% 59% 71% Privacy and security measures 57% 55% 66% How to talk to your kids 48% 47% 57% Resources and help lines 41% 39% 46% 39% 35% 48% 32% Who is most at risk 39% 31% The effects on victims 28% 22% 28% Statistics/information on where/what is happening 5% 4% Information/improvements to parental apps for control and monitoring 3% 3% Enforcement, justice system information 2% 1% Other 3% 2% None **9%** 12% 1% Don't know / Prefer not to answer 2% 3%

Chart 18: Information Needed

Only items with 2% or more shown in chart

Q17ab. What information would you like to have to help better protect your child from online sexual exploitation? [Select all that apply]

Base: Parents (n=1015)

- Women are more likely than men to be interested in information about how to talk to their children, privacy and security measures, and resources and help lines.
- Parents in the Atlantic are more likely to be interested than other parents in information about who is most at risk.
- Parents who were not born in Canada are more likely than those born in Canada to have an
 interest in information on privacy and security measures, help line resources, how to talk to
 your children and the effects on victims.
- Parents of younger children (under 14) are more likely than those with older children to
 want information about how to talk to your kids, which is also expressed more often among
 parents of boys compared with parents of girls.

Most parents would like to find information through an internet website (65%) or to receive information through their child's school (62%). About four in ten would like information through social media (43%), or a pamphlet or brochure in the mail (37%). Other notable methods include receiving information at a doctor's office (26%), or from friends and family (19%). Use of most information sources are comparable to both 2022 and 2020, although there is a marginal decrease in reliance on websites and increase in use of social media. There is also less interest in receiving information in the mail compared with 48% in 2020.

2022 2020 Website 65% **72**% 71% School 62% 62% 62% Social media 43% 39% 44% Pamphlet or brochure in the mail 37% 38% 48% Doctor's office 26% 23% 28% Friends/family 18% 27% General media sources 5% 2% Government website/sources 4% 4% E-mail information 2% 3% Other 4% 5% 1% Don't know/prefer not to say 2% 1%

Chart 19: Dissemination of Information

Only items with 2% or more shown in chart

Q17ac. And where would you like to receive or find this information?

Base: Parents who have looked for information (n=902)

- Parents of younger children are more likely than those of older children to prefer information through the school.
- Parents not born in Canada are more likely to prefer information from a pamphlet or brochure in the mail.

F. FAMILIARITY WITH CYBERTIP.CA

Familiarity with Cybertip.ca is low, with only 14% of parents and 13% of members of the general public saying they are somewhat or very familiar with it. The large majority, 63% of parents and 67% of the general public, have no familiarity with it at all. Familiarity with Cybertip.ca has, however, experienced a modest increase among the general public from 9% and 8% reported in 2022 and 2020, respectively.

2022 2020 2% 3% Very familiar 1% 2% 11% 10% 13% Somewhat familiar 11% 8% 6% 23% 22% 23% Not very familiar 19% 19% 16% 26% 27% 25% Not at all familiar 30% 32% 22% 37% 37% 39% Never heard of it 37% 40% 54% Parents ■ General public

Chart 20: Familiarity with Cybertip.ca

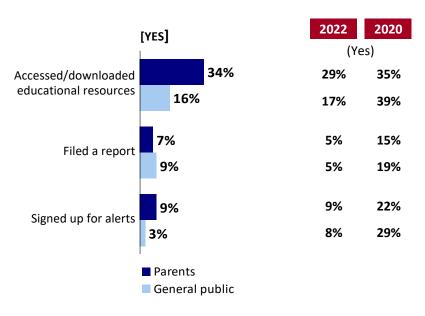
Q8. How familiar are you with www.cybertip.ca and/or the Canadian Centre for Child Protection?

Base: All respondents: Parents (n=1015); General public (n=1199)

- Members of the general public living in Saskatchewan and Manitoba, followed by Ontario, are more likely to say they are somewhat or very familiar. Residents of Quebec are apt to say they are not at all familiar.
- Member of the general public who see OCSE as a significant problem in their city are more likely than others to be aware of Cybertip.ca.

Among the relatively few parents and members of the general public with some familiarity with cybertip.ca, more have used it to access educational resources (34% of parents and 16% of the general public). Relatively few have filed a report (7% and 9%) or signed up for alerts (9% and 3%, respectively). Smaller sample sizes make it difficult to assess changes over time.

Chart 21: Use of Cybertip.ca



Q9a-c. On www.cybertip.ca, have you ever...?

Base: All Respondents: Parents (n=141); General public (n=160)

G. PRIVACY RIGHTS VS PROTECTION OF CHILDREN

Fewer than six in ten parents (59%) and members of the general public (54%) would agree to give up some of their online privacy rights in order to protect children from OCSE, which remains lower than found in 2020 at 66%. One in five of each segment disagrees, which is also considerably higher than 9% from 2020. Interestingly, parents show limited greater willingness than the general public to make this trade.

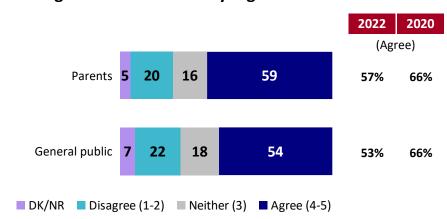


Chart 22: Willingness to Trade Privacy Rights for Protection of Children

Q9aa. Finally, would you agree to give up some of your online privacy rights (i.e., the protection of your online communications or other data you provide online) in order to better protect children from sexual exploitation online? **Base:** All Respondents: Parents (n=1015); General public (n=1199)

- Among both parents and the general public, women are typically more willing than men to give up some privacy to better protect children online.
- Among members of the general public, those under 35 are least likely to agree, while those
 55 or older are most likely to agree.
- Those parents and members of the broader public considering OCSE to be a problem in their own city are also more likely than their counterparts to agree.

APPENDICES

A. METHODOLOGY

Sample Source

The survey sample was drawn from our randomly recruited panel Probit. Probit panellists were selected using a random-digit dial (RDD) landline-cell phone hybrid sample frame. This is the same sample frame and sampling process used to conduct telephone surveys, which are considered to be representative of the population⁷. Once selected, they are contacted and recruited by telephone and asked to complete a basic profile (i.e., base survey instrument) including a range of demographic information about themselves. They are also asked if they would prefer to complete surveys online or by telephone. All sample members are eligible to participate, including those with cell phones only, those with no Internet access and those who simply prefer to respond by telephone rather than online. This panel represents a fully representative sample of Canadians, from which we can draw random samples and collect data in a more cost conscious and timely manner than would otherwise be possible in a traditional telephone survey. This panel of more than 120,000 individuals can be considered representative of the general public in Canada (meaning that the incidence of a given target population within our panel very closely resembles the public at large) and margins of error can be applied.

Testing and Administration

Prior to conducting the survey, the instrument was tested with 30 cases in English and 38 cases in French. Additional questions were placed on the pretest version of the questionnaire asking about length, flow, clarity of wording and so on to elicit feedback from respondents. Minimal changes were made as a result of the testing, although a few questions were removed in order to stay within the intended survey length.

The survey was administered between September 6th and 19th, 2023, using a bilingual questionnaire, installed on a secure web-server controlled by EKOS. The email invitation included a description and purpose of the survey (in both languages) along with a link to the survey website. The survey database was mounted using a Personalized Identification Number (PIN), so only individuals with a PIN were allowed access to the survey (the PIN was included in the email

⁷ Canadian Internet Use, Statistics Canada.

invitation). The questionnaire was prefaced with a brief introduction to the study and rationale for the research. The voluntary and confidential nature of the survey was also emphasized. Survey data collection adhered to all applicable industry standards. All invited panel members were informed of their rights under current Privacy legislation, as well as how to obtain a copy of their response and results of the survey.

As shown below the average response rate overall across the 16,345 cases is 14.0%. It is 13.9% among Probit sample members who completed the survey online and 14.14% among those who completed the survey by telephone, including the cases completed or ineligible divided by the valid sample of 10,227 for online and telephone sample combined, as noted in the table below.

Table 12: Response Rates

Outcome	Online	Telephone
Total	10,268	6,077
Invalid	868	367
Valid Sample	9,400	5,710
Non-responding	7,638	4,442
Refusal	65	364
Partial complete	390	99
Total non-response	8,093	4,905
Ineligible/quota		
filled	0	19
Complete	1307	787
Response rate	13.9%	14.1%

Respondents were informed in the invitation that all responses are completely confidential and no responses will be linked to individual names.

The database was reviewed following data collection for data quality, outliers, coding requirements, weighting and construction of independent variables, and was used to explore sub-group patterns (e.g., by age, gender and so on) in the analysis. Weighting of the sample was based on population parameters according to the 2016 Census on age, gender and region of the country for each of the general public and parents of children 8 to 18.

Sample Characteristics

The following table presents a sample profile for the survey (unweighted for age, region and gender, weighted for other characteristics).

Table 13: Sample Characteristics

Total	2023 Parents	2023 General Public	2022 Parents	2022 General Public	2022 Parents	2022 General Public
Age (unweighted)	n=1015	n=1199	n=1000	n=1139	n=953	n=1119
Under 35	3%	25%	2%	25%	1%	25%
35-54	84%	36%	83%	37%	83%	40%
55 or older	13%	38%	15%	37%	16%	36%
Education	n=1015	n=1199	n=1000	n=1139	n=953	n=1119
High school diploma, equivalent or less	9%	20%	8%	18%	14%	20%
College/CEGEP/other non- university certificate or diploma/registered apprenticeship or University certificate, diploma or Bachelor's degree	65%	60%	63%	62%	71%	68%
Post graduate degree above bachelor's level	25%	19%	28%	19%	15%	11%
Prefer not to answer	0%	1%	0%	1%	0%	
Gender (unweighted)	n=1015	n=1199	n=1000	n=1139	n=953	n=1119
Male	51%	50%	49%	49%	36%	47%
Female	48%	48%	50%	49%	64%	53%
Other	1%	1%	0%	2%		
Prefer not to answer	1%	0%	1%	0%		
Region (unweighted)	n=1015	n=1199	n=1000	n=1139	n=953	n=1119
British Columbia	11%	13%	11%	13%	11%	13%
Alberta	13%	11%	15%	12%	12%	10%
Saskatchewan & Manitoba	8%	9%	9%	11%	8%	8%
Ontario	34%	36%	36%	34%	43%	40%
Quebec	25%	22%	21%	19%	20%	22%
Atlantic	9%	9%	9%	11%	7%	7%

Total	2023 Parents	2023 General Public	2022 Parents	2022 General Public	2022 Parents	2022 General Public
Income	n=1015	n=1199	n=	n=	n=	n=
Less than \$20,000	1%	5%				
\$20,000-\$29,999	2%	4%				
\$30,000-\$39,999	3%	5%				
\$40,000-\$49,999	3%	5%				
\$50,000-\$59,999	3%	5%				
\$60,000-\$79,999	7%	12%				
\$80,000-\$99,999	11%	10%				
\$100,000-\$124,999	16%	13%				
\$125,000-\$149,999	10%	8%				
\$150,000-\$199,999	14%	9%				
\$200,000 or more	20%	10%				
Don't know / No response	11%	11%				

B. Survey Questionnaire

WINTRO

Thank-you for participating in this survey. EKOS Research Associates, a Canadian public opinion research company is conducting the survey on behalf of Public Safety Canada about children's safety when online.

Si vous préférez répondre au sondage en français, veuillez cliquer sur français.

Your participation is optional and your responses will be kept entirely confidential and anonymous. The survey takes 15 minutes to complete. It is being directed by EKOS Research, and is being administered according to the requirements of the *Privacy Act*. To view our privacy policy, click here.

If you require any technical assistance, please contact online@ekos.com.

PINTRO Good morning/afternoon/evening, Bonjour, May I speak with ? and I am calling from EKOS Research Associates, a public opinion research company. We are conducting a study on behalf of Public Safety Canada on the topic of children's safety when involved in online activities. Would you prefer to be interviewed in English or French?/Préférez-vous répondre en français ou en anglais? Your participation is voluntary and your responses will be kept entirely confidential and anonymous. This survey is being directed by EKOS Research, and is being administered according to the requirements of the Privacy Act. IF ASKED LENGTH: The survey will take about 15 minutes to complete IF ASKED CLIENT: I can tell you at the end who sponsored this survey IF ASKED: This survey is registered with the Canadian Research Insights Council's (CRIC) Research Verification Service. Visit https://canadianresearchinsightscouncil.ca/rvs/home/?lang=en if you wish to verify its authenticity (project code 20230829-EK064). Continue 1 9 Refuse (THANK & TERMINATE)

PRIV

This call may be recorded for quality control or training purposes.

QSEX

The following questions will be used for statistical purposes only.

What is your gender?

Male	1
Female	2
Other:	77
Prefer not to answer	99

QAGEX

In what year were you born?

Year:	77
Prefer not to answer	99

QAGEY

May we place your age into one of the following general age categories?

18-24 years	1
25-34 years	2
35-44 years	3
45-54 years	4
55-64 years	5
65 years or older	6
Prefer not to say	99

QAA

To begin, to what extent do you agree/disagree with the statements below? <[PHONE] On a scale where 1 is strongly disagree, 3 is neither agree nor disagree and 5 is strongly agree.>

Kids today live in a safe online environment

Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

QAB

To begin, to what extent do you agree/disagree with the statements below? <[PHONE] On a scale where 1 is strongly disagree, 3 is neither agree nor disagree and 5 is strongly agree.>

Digital service providers should be able to proactively seek out child abuse material on their platforms, even if it meant less online personal privacy for Canadians

Strongly disagree 1	1
2	2

3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q1 [1,3]

This survey is about online child sexual exploitation.

For clarity, when we say "child", we're referring to anyone under the age of 18. We know this is a sensitive topic but an important one. We value your participation in this study to help increase awareness and prevention of online child sexual exploitation.

To the best of your knowledge, what does online child sexual exploitation refer to? Please be as specific as possible.

Please specify:	77
Don't know / Prefer not to answer	99

Q2A

In fact, online child sexual exploitation refers to any of the following:

Offering a reward to a child in exchange for an online sexual favour

Online child pornography

Offering up or obtaining a child for sexual activity, including prostitution

Sexting (sending sexually explicit photographs or messages via a mobile phone)

Sextortion (extorting money or sexual favors from someone by threatening to reveal evidence of their sexual activity)

Grooming (someone builds trust with a child, and sometimes the adults around them, to gain access to and control the child by normalizing certain behaviours and expectations)

Capping (someone, typically an adult, records or screenshots boys and girls they target on various video streaming platforms or applications getting naked or engaging in sexual activities — often without the victim knowing)

Distribution of intimate images without permission

Adults who travel and connect with kids through online platforms to get sexual favours

How much have you seen, read or heard about online child sexual exploitation as an issue in the past three months?

<[PHONE]Would you say a lot, some, not much or nothing at all?>	
A lot	1
Some	2
Not much	3
Nothing at all	4
Don't know / Prefer not to answer	99

Q3 [1,3]

What have you heard about online child sexual exploitation as an issue? Please be as specific as possible.

Please specify :	77
Don't know / Prefer not to answer	99

Q3B [1,18]

And, where did you hear this?

<[PHONE]Prompt only if needed> Please select all that apply. Doctor's office 1 2 School Friends/family 3 Cinema 4 5 Social media (Facebook, Twitter, YouTube, Instagram, LinkedIn, Snapchat, etc.) Website 6 7 Magazine 8 Newspaper Outdoor billboard 9 Pamphlet or brochure in the mail 10 Public transit (bus or subway) 11 Radio 12 Streaming radio (Spotify etc.) 13 Television 14 Streaming television (Netflix etc.) 15 Other, specify: 77 Don't know / Prefer not to answer 99

Q4A

And, how big of an issue do you think online child sexual exploitation is in...? < [PHONE]

On a scale where 1 is no problem at all and 5 is a very big problem.>

Your neighbourhood	
Not a problem at all 1	1
2	2
3	3
4	4
Very big problem 5	5
Don't know / Prefer not to answer	9

Q4B

And, how big of an issue do you think online child sexual exploitation is in...? < [PHONE]

On a scale where 1 is no problem at all and 5 is a very big problem.>

Your city	
Not a problem at all 1	1
2	2
3	3

4	4
Very big problem 5	5
Don't know / Prefer not to answer	9

Q4C

And, how big of an issue do you think online child sexual exploitation is in...? < [PHONE]

On a scale where 1 is no problem at all and 5 is a very big problem.>

Your province	
Not a problem at all 1	1
2	2
3	3
4	4
Very big problem 5	5
Don't know / Prefer not to answer	q

Q4D

And, how big of an issue do you think online child sexual exploitation is in...? <[PHONE]

On a scale where 1 is no problem at all and 5 is a very big problem.>

Canada	
Not a problem at all 1	1
2	2
3	3
4	4
Very big problem 5	5
Don't know / Prefer not to answer	9

Q4E

And, how big of an issue do you think online child sexual exploitation is in...? <[PHONE]

On a scale where 1 is no problem at all and 5 is a very big problem.>

The rest of the world	
Not a problem at all 1	1
2	2
3	3
4	4
Very big problem 5	5
Don't know / Prefer not to answer	9

QCHILD

Do you have any children aged 8 to 18 currently living in your household? If so, how many?

Yes, please specify :	1
No	2
Prefer not to answer	9

Q5A

The following questions are about discussions you may have had with **your child/children age 8-18**. <[AQCHILD >= 2]

For the rest of this survey, when we say "your child", please refer to just one of your **children age** 8-18 – the one who's birthday comes next - and this same child throughout.>

999
8
9
10
11
12
13
14
15
16
17
18
99

Q5B

The following questions are about discussions you may have had with **your child/children age 8-18**. <[AQCHILD >= 2]

For the rest of this survey, when we say "your child", please refer to just one of your **children age** 8-18 – the one who's birthday comes next - and this same child throughout.>

Child's gender:	
Please specify	999
Male	1
Female	2
Other	3
Prefer not to answer	99

PQ10

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time.

Q10A

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time. Does your child go online...<[PHONE](Read each one and accept Yes/No for each)>

At home on a computer	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q10B

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time. Does your child go online...<[PHONE](Read each one and accept Yes/No for each)>

At home on a gaming system	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q10C

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time. Does your child go online...<[PHONE](Read each one and accept Yes/No for each)>

On a phone or tablet	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q10D

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time. Does your child go online...<[PHONE](Read each one and accept Yes/No for each)>

On a school computer or tablet	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q10E

Thank you again for taking the time to answer this very important survey to help ensure the safety of all Canadians. As a reminder, you can opt out of the survey at any time. Does your child go online...<[PHONE](Read each one and accept Yes/No for each)>

Somewhere else	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q11

And, when your child is online at home, to what extent would you say you are monitoring their activity? *Please remember your honest responses are very helpful and will remain anonymous.*

<[PHONE]Would you say always, mostly, sometimes, rarely or never?>	
Always	1
Mostly	2
Sometimes	3
Rarely	4

Never	5
Prefer not to answer	9

Q12 [1,7]

And, what safeguards, if any, do you take to monitor your child's online activities at home?

<[PHONE]Prompt if necessary.> Please select all that apply.	
Block sites	1
Sit with them when they're online	2
Keep the computer in a common room	3
Check browser history	4
Other, specify:	77
None	98
Don't know / Prefer not to answer	99

Q13 [1,3]

And, to the best of your knowledge, what safeguards are in place at your child's school? *Please remember your honest responses are very helpful and will remain anonymous.* Please be as specific as possible.

Please specify:	77
Don't know / Prefer not to answer	99

Q14A

Do you "follow" your child on social media?

<[PHONE](If yes, clarify whether on some or all accounts)>	
Yes on all of their accounts	1
Yes on some of their accounts	2
No	3
My child does not use social media	4
Prefer not to answer	9

Q14B

And, do you know the passwords for their account(s)?

Yes, all	1
Yes, some	2
No	3
Prefer not to answer	9

Q15 [1,22]

To the best of your knowledge, on which site does your child interact with others through social media, gaming, or other websites?

<[PHONE]Prompt if necessary.> Please select all that apply.	
YouTube	1
Instagram	2
Snapchat	3
Twitter	4

Facebook	5
Fortnite	6
KIK	7
Minecraft	8
Grand Theft Auto	9
League of Legends	10
Overwatch	11
Other video games	12
Reddit	13
TikTok	14
Twitch	15
Wattpad	16
Whatsapp	17
VSCO	18
Discord	19
Other, specify:	77
Don't know / Prefer not to answer	99

Q16 [1,5]

And, who does your child interact with online? *Please remember your honest responses are very helpful and will remain anonymous.*

<[PHONE]Read list and accept each one as you read.> Please select all that apply.	
Friends/family only	1
Strangers	2
Popular celebrities/influencers (YouTube stars, professional gamers, etc.)	3
Friends of friends	4
Parents of friends	5
Don't know / Prefer not to answer	99

Q17A

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

What sites they are visiting	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17B

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Privacy settings	
Daily or almost daily	1
Weekly	2
A couple times a month	3

Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17C

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Who they talk to/interact with	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17D

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

What they talk to others about	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17E

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Sexting	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17F

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Sextortion (extorting money or sexual favors from someone by threatening to reveal evidence of their sexual activity)

Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4

Never	5	5
Don't know / Prefer not to a	nswer 9)

Q17G

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Sending sexual images or videos online	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17H

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Grooming (someone builds trust with a child, and sometimes the adults around them, to gain access to and control the child by normalizing certain behaviours and expectations)

Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17I

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

Capping (someone, typically an adult, records or screenshots boys and girls they target on various video streaming platforms or applications getting naked or engaging in sexual activities — often without the victim knowing)

Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17J

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

What to do if they are asked to do something that makes them feel uncomfortal	ole
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4

Never	5
Don't know / Prefer not to answer	9

Q17K

How often do you discuss each of the following online activities with your child? <[PHONE]Would you say ... (read list)>

What to do if they know of someone being exploited online	
Daily or almost daily	1
Weekly	2
A couple times a month	3
Once a month or less	4
Never	5
Don't know / Prefer not to answer	9

Q17AA

Have you ever looked for information about online Child Sexual Exploitation and how to protect your kids?

Yes	1
No	2
Don't know / Prefer not to answer	9

Q17AB [1,10]

What information would you like to have to help better protect your child from online sexual exploitation?

<[PHONE]Prompt if necessary.> Please select all that apply.	
Who is most at risk	1
How to recognize sign/symptoms	2
The effects on victims	3
Laws	4
Privacy and security measures	5
How to talk to your kids	6
Resources and help lines	7
Other, specify:	77
None	98
Don't know / Prefer not to answer	99

Q17AC [1,9]

And where would you like to receive or find this information?

<[PHONE]Prompt if necessary.> Please select all that apply.	
Doctor's office	1
School	2
Friends/family	3
Social media (Facebook, Twitter, YouTube, Instagram, LinkedIn, Snapchat, etc.)	4
Website	5
Pamphlet or brochure in the mail	6
Other, specify:	77

Q17BA

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I know where to go to seek help about Internet safety	
Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BB

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I don't have time to talk to my child about their online activities	
Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BC

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I keep information/resources about online safety handy	
Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BD

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I can't keep up with technology/apps/games that my child is using	
Strongly disagree 1	1
2	2

3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BE

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I worry that talking about online safety with my child will push them away	
Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BF

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

My child would feel comfortable turning to me/partner if they needed advice regarding their online activities

Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BG

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I feel that I am responsible for talking to my child about online safety
Strongly disagree 1 1
2 2 2
3 4 3
4 Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BH

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

My child expects me to talk to them about online safety
Strongly disagree 1 1
2 2
3 3
4 4
Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BI

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I am very concerned about my child being a victim of online child sexual exploitation Strongly disagree 1 1 2 2 2 3 3 4 4 Strongly agree 5 5 Don't know / Prefer not to answer 9

Q17BJ

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I find it difficult to bring up online safety with my child – it makes me feel uncomfortable Strongly disagree 1 1 2 2 3 3 4 4 4 Strongly agree 5 5 Don't know / Prefer not to answer 9

Q17BK

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I know how to talk about online safety with my child
Strongly disagree 1 2 2
3 3 4 4
Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BL

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

I don't know how to convince my child to talk to me about their online activity
Strongly disagree 1 1
2 2
3 3
4 4
Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BM

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Talking about online safety with my child makes me feel safe

Strongly disagree 1 1
2 2 2
3 4 3
4 Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BN

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Talking about online safety with my child makes me feel good

Strongly disagree 1 1
2 2
3 3
4 4
Strongly agree 5 5
Don't know / Prefer not to answer 9

Q17BO

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Q17BP

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Talking to my child about their online activity will protect them from child sexual exploitation

Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q17BQ

Using a scale from 1 to 5 where '1' is strongly disagree and '5' is strongly agree, please indicate the extent to which you agree or disagree with each of the following statements when it comes to talking to your child about online safety.

Talking to my child about their online activity is the only way to prevent them from being sexually exploited

Strongly disagree 1	1
2	2
3	3
4	4
Strongly agree 5	5
Don't know / Prefer not to answer	9

Q18

Has your child ever come to you to discuss questionable online activity that they have experienced or have heard about from a friend/peer? Please remember your honest responses are very helpful and will remain anonymous.

Yes	1
No	2
Don't know / Prefer not to answer	9

QC1A

How have the following changed since the start of COVID in March 2020? <[PHONE]Would you say it ... (read list)>

The amount of time your child spends online, including for remote learning, communications with friends and family, and personal activities

Decreased a lot since COVID	1
Decreased a little since COVID	2
The same as before COVID	3
Increased a little since COVID	4
Increased a lot since COVID	5
Don't know / Prefer not to answer	9

QC1B

How have the following changed since the start of COVID in March 2020? <[PHONE]Would you say it ... (read list)>

The amount of monitoring or supervision your child **gets** during personal online activities (i.e. social media platforms, video gaming, applications, etc.)

Decreased a lot since COVID	1
Decreased a little since COVID	2
The same as before COVID	3
Increased a little since COVID	4
Increased a lot since COVID	5
Don't know / Prefer not to answer	9

QC1C

How have the following changed since the start of COVID in March 2020? <[PHONE]Would you say it ... (read list)>

The risk posed for your child from online activities	
Decreased a lot since COVID	1
Decreased a little since COVID	2
The same as before COVID	3
Increased a little since COVID	4
Increased a lot since COVID	5
Don't know / Prefer not to answer	9

QC2

To what extent did you monitor or supervise your child during virtual learning? <[PHONE]Would you say ... (read list)>

Daily or almost daily	1
A few times a week	2
Once a week	3
A couple times a month	4
Once a month or less	5
Never	6
Don't know / Prefer not to answer	9

Q19

Have you ever come across inappropriate behaviour geared towards your child or other youth online? Examples may include concerning comments written to a child or images being shared among peers.

Yes	1
No	2
Don't know / Prefer not to answer	9

Q21

To the best of your knowledge, has your child ever been a victim of any form of online child sexual exploitation? That is, online luring/offering a reward in exchange for something, online child pornography, forced into online prostitution, sexting and nonconsensual distribution of intimate images.

Yes	1
No	2
Don't know / Prefer not to answer	9

Q21A [1,3]

If you're comfortable doing so, can you please share with us more details about what happened?

Please specify:	77
Don't know / Prefer not to answer	99

Q20 [1,12]

And, what did you do?

<[PHONE]Read list and accept yes/no for each one> Please select all that apply.	
Reported it to the police	1
Reported it to the school	2
Reported it to www.cybertip.ca	3
Reported it to the online platform (e.g. Instagram, YouTube, etc.)	4
Talked to my child	5
Confronted the person who interacted with my child	6
Sought support from other adults/family members	7
Sought counselling/therapy for my child	8
Sought counselling/therapy for myself	9
Other, specify:	77
I did not do anything	98

Q20A [1,12]

Can you please tell us why you didn't do anything? Please remember your honest responses are very helpful and will remain anonymous.

<[PHONE]Prompt if necessary.> Please select all that apply.	
My child asked me not to	1
Religious reasons	2
Cultural reasons	3
I was too embarrassed	4
I didn't know it was illegal	5
I didn't want people to know	6
I didn't think anyone would believe us	7
I didn't want to make a big deal about it	8
I didn't think it would matter	9
Other, specify:	77
Don't know / Prefer not to answer	99

Q23 [1,3]

And, were you satisfied with the outcome?

Yes	1
No, why not:	77
Don't know / Prefer not to answer	99

Q23B [1,12]

And, would you say that there have been any long-lasting effects on any of the following because of the incident?

<[PHONE]Read list and accept yes/no for each one> Please select all that apply.	
Family relationships	1
Your child's social relationships/friendships	2
Your social relationships/friendships	3
Your child's performance at school or work	4
Your performance at school or work	5
Your child's mental health or self esteem	6
Your mental health	7
Your child's physical health	8
Your physical health	9
Other, specify:	77
None	98
Don't know / Prefer not to answer	99

Q24 [1,12]

What would you do if you came across sexual images/videos linked to your child's account?

1
2
3
4
5
6
7
8
9
77
98
99

O19B

To the best of your knowledge, have there been any cases of online sexual exploitation in your community?

Yes	1
No	2
Don't know / Prefer not to answer	9

Q8

How familiar are you with www.cybertip.ca and/or the Canadian Centre for Child Protection? <[PHONE]Would you say you are ... (read list)>

Very familiar	1
Somewhat familiar	2
Not very familiar	3
Not at all familiar	4
Never heard of it	5

Q9A

On www.cybertip.ca, have you ever...

Filed a report	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q9B

On www.cybertip.ca, have you ever...

Signed up for alerts	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q9C

On www.cybertip.ca, have you ever...

Accessed/downloaded educational resources	
Yes	1
No	2
Don't know / Prefer not to answer	9

Q9AA

Finally, would you agree to give up some of your online privacy rights (i.e., the protection of your online communications or other data you provide online) in order to better protect children from sexual exploitation online. For instance, by allowing digital service providers the ability to proactively seek out child abuse material on their platforms. <[PHONE]Would you say you ... (read list)>

1 Strongly disagree	1
2	2
3	3
4	4
5 Strongly agree	5
Don't know / Prefer not to answer	9

D1 [1,6]

Our last few questions are to help group your responses.

Do y	you	identify	/ as	any	of the	foll	owing.	?

<[PHONE]Read list and accept yes/no for each one> Please select all that apply	
A racialized minority	1
Indigenous (First Nation, Inuit, or Metis)	2
A person with a learning disability (learning, memory or development impairm	ent that
limits daily activities)	3
A person with a mental illness that limits daily activities	4
A person with a physical disability (long-term or recurring impairment such as v	vision,
hearing, mobility, memory that limits daily activities)	5
2SLGBTQI+ (two-spirited, lesbian, gay, bisexual, transgender, queer, intersex, a	nd the + is
inclusive of people who identify as part of sexual and gender diverse communi	ties, who
use additional terminologies)	6
None of the above	98
Prefer not to answer	99

D5 [1,6]

To the best of your knowledge, does your child identify as any of the following?

<[PHONE]Read list and accept yes/no for each one> Please select all that apply	<i>1</i> .
A racialized minority	1
Indigenous (First Nation, Inuit, or Metis)	2
A person with a learning disability (learning, memory or development impairm	ent that
limits daily activities)	3
A person with a mental illness that limits daily activities	4
A person with a physical disability (long-term or recurring impairment such as	vision,
hearing, mobility, memory that limits daily activities)	5
2SLGBTQI+ (two-spirited, lesbian, gay, bisexual, transgender, queer, intersex, a	and the + is
inclusive of people who identify as part of sexual and gender diverse communi	ties, who
use additional terminologies)	6
None of the above	98
Prefer not to answer	99

QEDUC

What is the highest level of schooling that you have completed?

<[PHONE]Prompt if necessary.>	
Less than High School diploma or equivalent	1
High School diploma or equivalent	2
Registered Apprenticeship or other trades certificate or diploma	3
College, CEGEP or other non-university certificate or diploma	4
University certificate or diploma below bachelor's level	5
Bachelor's degree	6
Post graduate degree above bachelor's level	7
Prefer not to answer	99

QINC

What is your annual household income from all sources before taxes? Less than \$10,000 \$10,000-\$19,999 2 \$20,000-\$29,999 3 \$30,000-\$39,999 4 \$40,000-\$49,999 5 \$50,000-\$59,999 6 7 \$60,000-\$79,999 \$80,000-\$99,999 8 \$100,000-\$124,999 9 10 \$125,000-\$149,999 \$150,000-\$199,999 11 \$200,000 or more 12 Don't know / No response 99 D2 Where were you born? <[PHONE]Prompt if necessary.> Born in Canada 1 Born outside Canada: 77 Prefer not to answer 99 **D3** In what year did you first move to Canada? Please specify: 77 Prefer not to answer 99

D4 [1,2]

What is the language you first learned at home as a child and still understand?

Select up to two answers

English	1
French	2
Other language, specify:	77
Prefer not to answer	99

QRECRUIT

Finally, EKOS Research Associates is leading a series of discussions with parents of children between the ages of eight and 18 to get feedback on several proposed approaches to an awareness campaign to be launched in 2024, aimed at increasing safety of children while engaging in online activities, specifically informing parents about the threat of online child sexual exploitation; a dangerous and serious online threat that is on the rise in Canada and around the world. May we contact you with more details about these discussions in the upcoming months?

Yes	1
No	2

FNAME

Please provide us with the following contact information so we can follow up with you with details about upcoming sessions.

QEMAIL

<[EMAIL is not empty]Is EMAIL the best email address at which to reach you?[ELSE]What is the best email address at which to reach you?>

EMAIL is not empty
Yes 1
<[EMAIL is not empty]No, please provide alternate email :[ELSE]Email address :> 77

QTELE

<[PHONE is not empty]Is PHONE the best telephone number at which to reach you?[ELSE]What is the best telephone number at which to reach you?>

PHONE is not empty

Yes

{PHONE is not empty]No, please provide alternate phone number :[ELSE]Phone number :>

77

THNK

Thank you for your participation. These are all the questions we have for you today.

Please visit http://www.canada.ca/child-exploitation, http://www.cybertip.ca, http://www.kidshelpphone.ca, or https://www.justice.gc.ca/eng/cj-jp/victims-victimes/vsd-rsv/index.html at any time for additional resources or to report a crime.

THNKP

Thank you for your participation. These are all the questions we have for you today.

If asked: Please visit http://www.cybertip.ca, https://www.justice.gc.ca/eng/cj-jp/victims-victimes/vsd-rsv/index.html, or http://www.kidshelpphone.ca at any time for additional resources or to report a crime.

THNK2

Thank you very much for your interest in completing this survey. Unfortunately you are not eligible for this survey.