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**Annual Report on the
*Public Servants
Disclosure Protection Act*
2013–14**



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Catalogue No. BT1-18/2014E-PDF
ISSN: 2292-048X

This document is available on the Treasury Board of Canada Secretariat
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Introduction

Section 38.1 of the *Public Servants Disclosure Protection Act* (PSDPA) requires that the Chief Human Resources Officer prepare an annual report for the President of the Treasury Board to table in Parliament. The report must provide information on activities related to the disclosures made in public sector organizations that are subject to the Act. This report, the seventh annual report under the PSDPA, covers the reporting requirements for the period April 1, 2013, to March 31, 2014.

The PSDPA establishes procedures for handling allegations of wrongdoing and complaints of reprisal, and provides concrete support for grounding public sector culture firmly in values and ethics. For an overview of the Act and definitions of key terms used in this report, please refer to Parts E and F of the Appendix.

This report includes information on disclosures made according to internal procedures established under the Act, as reported to the Office of the Chief Human Resources Officer (OCHRO) by the senior officers for disclosure or the chief executives of public sector organizations. It does not cover disclosures or reprisal complaints made to the Office of the Public Sector Integrity Commissioner of Canada, which are covered by the Commissioner's report to Parliament.

Reported Disclosure Activity

There are 147 active organizations in the federal public sector that are currently subject to the Act.¹ Of these organizations, 124 inform OCHRO of senior officer for disclosure appointments made under the Act. Pursuant to subsection 10(4) of the Act, 23 organizations have declared that they would not establish internal disclosure procedures or appoint a senior officer for disclosure because the size of the organization made it impractical to do so.

Subsection 38.1(1) of the Act requires chief executives to prepare a report on the activities related to disclosures made in their organizations and to submit it to OCHRO within 60 days after the end of every fiscal year. The following is a summary of these reports. Statistics from previous years are included for comparison.

Disclosure Activity 2007–2014

Disclosure Activity	2013–14	2012–13	2011–12	2010–11	2009–10	2008–09	2007–08
Number of active organizations	147	149	155	154	155	153	153
Number of general inquiries related to the Act	206	198	225	277	281	186	259
Number of organizations that reported inquiries	31	37	32	33	29	28	35
Number of disclosures received under the Act	182	207 ²	197	291	213	181	234
Number of organizations that reported disclosures	28	30 ²	28	33	32	27	30
Number of referrals resulting from a disclosure made in another public sector organization	0	9	4	3	4	2	1

1. This figure does not include the three organizations excluded from the definition of “public sector” in the Act (the Canadian Forces, the Canadian Security Intelligence Service, and Communications Security Establishment Canada) or the organization that requires an order-in-council to become subject to the Act (the Canada Pension Plan Investment Board).
2. This figure has been amended to reflect six disclosures that were erroneously reported in the Office of the Public Sector Integrity Commissioner of Canada’s (OPSIC) annual report for the fiscal year 2012–13. These six disclosures were removed from the original total reported in 2012–13 because they were not internal disclosures pursuant to section 12 of the PSDPA, they were disclosures made to the Office of the Auditor General concerning the OPSIC pursuant to section 14 of the PSDPA. As a result of this error, amendments were also made to the figures corresponding to the number of organizations that reported disclosures, the total number of disclosures handled and the number of investigations commenced as a result of disclosures received.

Disclosure Activity	2013–14	2012–13	2011–12	2010–11	2009–10	2008–09	2007–08
Number of cases carried over on the basis of disclosures made the previous year	93	100	118	75	31	25	N/A
Total number of disclosures handled (new disclosures + referrals + cases carried over)	275	316²	319	369	248	208	N/A
Number of disclosures received that were acted upon	111	130	186	350	218	162	179
Number of disclosures received that were not acted upon	73	91	47	19	30	45	50
Number of investigations commenced as a result of disclosures received	39	74 ²	78	111	75	60	87
Number of disclosures received that led to a finding of wrongdoing	17	18	24	9	7	6	7
Number of organizations that reported findings of wrongdoing	5	6	10	7	4	3	6
Number of disclosures received that led to corrective measures	29	40	74	31	36	38	26
Number of organizations that reported corrective measures	9	13	15	16	14	13	14
Number of organizations that reported finding systemic problems that gave rise to wrongdoing	3	2	1	2	4	1	2
Number of organizations that did not disclose information about findings of wrongdoing within 60 days	2	5	3	7	N/A	N/A	N/A

In accordance with paragraph 11(1)(c) of the Act, it is the responsibility of organizations to provide public access to information describing findings of wrongdoing and any follow-up action taken. Consequently, OCHRO does not collect or report on the specifics of findings of wrongdoing by organizations.

Statistics on reports of organizational activities related to disclosures made under the Act are available in Part A of the Appendix. These statistics provide a useful snapshot of activity under the PSDPA. The following points should be noted:

- ▶ It is difficult to compare statistics across organizations because the cultures vary. Issues may be dealt with through different mechanisms in different organizations.
- ▶ Sometimes a disclosure will contain several allegations of wrongdoing. When filling out their annual report under the PSDPA, organizations are asked to count each allegation as a separate disclosure and report it as such in their submission to OCHRO. As a result, the report captures the number of potential incidents of wrongdoing to be investigated, which is a higher number than the number of public servants making disclosures.
- ▶ Cases identified through disclosure may be followed up on through another process, such as a grievance procedure.
- ▶ The following are the most common reasons provided by organizations for not acting upon disclosures:
 - The disclosure did not meet the definition of wrongdoing under section 8 of the Act; and,
 - The individual making the disclosure was referred to another, more appropriate, recourse mechanism because of the nature of the allegation(s).
- ▶ Disclosures can be made to a supervisor, a senior officer for disclosure or the Public Sector Integrity Commissioner. The choice of a particular channel for disclosure cannot be construed as a reflection of a lack of trust in other channels.
- ▶ Given that an anonymous disclosure does not meet the definition of a “disclosure made under the Act,” this report does not include situations where information about a possible wrongdoing is provided anonymously.³

3. To trigger the protections of the Act, a public servant must be identifiable as the source of the disclosure or be involved in a disclosure investigation.

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- ▶ Although the Canadian Armed Forces (CAF), the Canadian Security Intelligence Service (CSIS) and the Communications Security Establishment Canada (CSEC) are excluded from the PSDPA, under section 52 they must establish procedures applicable to their organization for the disclosure of wrongdoing, including the protection of persons who disclose wrongdoing. These procedures must, in the opinion of the Treasury Board, be similar to those set out in the PSDPA. CSIS was the first excluded organization to submit its procedures, which were approved in December 2009. CSEC's procedures were approved in June 2011, and the CAF's procedures were approved in April 2012.
 - ▶ Based on information submitted by organizations, an increase in awareness activities and efforts has been observed for this reporting period. Organizations are becoming more and more active in promoting the PSDPA. They do so in different ways, such as awareness sessions and dialogue or training sessions intended for employees, managers and executives. In addition, written information is made available through emails to employees, internal websites, pamphlets and posters. Some organizations invite speakers, such as the Public Sector Integrity Commissioner, to give presentations to employees on the PSDPA. Many organizations also reported that a section of their organizational code of conduct is dedicated to disclosures under the PSDPA.

Appendix: Summary of Organizational Activity Related to Disclosures Under the Act

A. Organizations reporting activity under the Act in 2013–14

Organization	General inquiries	Disclosures						Investigations commenced	Disclosures that led to	
		Received	Referred	Carried over from 2012–13	Acted upon	Not acted upon	Carried over into 2014–15		A finding of wrongdoing	Corrective measures
Aboriginal Affairs and Northern Development Canada	0	1	0	2	3	0	0	0	0	0
Agriculture and Agri-Food Canada	1	1	0	0	1	0	0	1	0	0
Atlantic Canada Opportunities Agency	2	0	0	0	0	0	0	0	0	0
Atomic Energy of Canada Limited	2	11	0	5	12	4	0	12	0	6
Canada Border Services Agency	15	47	0	5	0	16	36	1	0	0
Canada Revenue Agency	4	5	0	0	2	1	2	0	0	0
Canada School of Public Service	5	1	0	0	0	1	0	0	0	0
Canadian Food Inspection Agency	6	13	0	13	20	0	6	2	0	2
Canadian Grain Commission	1	0	0	0	0	0	0	0	0	0
Canadian Heritage	1	0	0	0	0	0	0	0	0	0

Organization	General inquiries	Disclosures						Investigations commenced	Disclosures that led to	
		Received	Referred	Carried over from 2012–13	Acted upon	Not acted upon	Carried over into 2014–15		A finding of wrongdoing	Corrective measures
Canadian Institutes of Health Research	3	0	0	0	0	0	0	0	0	0
Canadian Space Agency	3	0	0	0	0	0	0	0	0	0
Canadian Tourism Commission	0	1	0	0	1	0	0	1	0	0
Citizenship and Immigration Canada	4	0	0	1	0	0	1	0	0	0
Correctional Service Canada	4	16	0	1	0	12	5	0	0	0
Enterprise Cape Breton Corporation ⁴	0	0	0	1	0	0	1	1	0	0
Environment Canada	5	4	0	0	3	0	1	0	0	0
Farm Credit Canada	0	3	0	0	3	0	0	3	3	3
Fisheries and Oceans Canada	10	3	0	0	1	0	2	0	0	0
Foreign Affairs, Trade and Development Canada ⁵	2	12	0	0	5	0	7	2	0	2

4. On June 19, 2014, the operation of Enterprise Cape Breton Corporation was transferred to both the Atlantic Canada Opportunities Agency and Public Works and Government Services Canada.

5. On July 17, 2013, the name of this organization changed from Foreign Affairs and International Trade Canada to Foreign Affairs, Trade and Development Canada.

Organization	General inquiries	Disclosures						Investigations commenced	Disclosures that led to	
		Received	Referred	Carried over from 2012–13	Acted upon	Not acted upon	Carried over into 2014–15		A finding of wrongdoing	Corrective measures
Health Canada ⁶	12	6	0	5	8	1	2	0	3	3
Employment and Social Development Canada ⁷	7	1	0	2	2	0	1	0	0	0
Immigration and Refugee Board of Canada	13	0	0	0	0	0	0	0	0	0
Industry Canada	0	1	0	0	1	0	0	0	0	0
Infrastructure Canada	2	0	0	0	0	0	0	0	0	0
Marine Atlantic Inc.	0	0	0	1	1	0	0	0	0	0
National Capital Commission	19	7	0	0	1	6	0	1	0	0
National Defence	25	19	0	10	11	9	9	7	0	0
National Film Board	1	0	0	0	0	0	0	0	0	0
Natural Resources Canada	8	0	0	2	2	0	0	1	0	2
Parks Canada	2	0	0	8	8	0	0	1	4	4
Privy Council Office	10	0	0	0	0	0	0	0	0	0

6. On April 1, 2013, the responsibilities and functions of the Hazardous Materials Information Review Commission Canada (HMIRC) were transferred to Health Canada. The HMIRC has now been integrated into the Health Canada Healthy Environment and Consumer Safety Branch (HECSB), as the Workplace Hazardous Materials Directorate (WHMD). As a result, the HMIRC will no longer report as an independent organization; its data will be included in the report submitted by Health Canada.

7. On August 11, 2013, the name of this organization changed from Human Resources and Skills Development Canada to Employment and Social Development Canada.

Organization	General inquiries	Disclosures						Investigations commenced	Disclosures that led to	
		Received	Referred	Carried over from 2012-13	Acted upon	Not acted upon	Carried over into 2014-15		A finding of wrongdoing	Corrective measures
Public Health Agency of Canada	1	0	0	0	0	0	0	0	0	0
Public Prosecution Service of Canada	0	1	0	0	1	0	0	0	0	0
Public Safety Canada	0	2	0	0	0	2	0	0	0	0
Public Service Commission of Canada	0	1	0	0	1	0	0	1	0	0
Public Works and Government Services Canada	10	10	0	11	10	4	7	1	1	1
Royal Canadian Mounted Police	16	4	0	7	6	0	5	0	6	6
Staff of the Non-Public Funds, Canadian Forces	0	6	0	0	6	0	0	1	0	0
Shared Services Canada	1	3	0	18	0	17	4	2	0	0
Statistics Canada	0	1	0	0	1	0	0	0	0	0
Transport Canada	11	1	0	1	1	0	1	0	0	0
Veterans Affairs Canada	0	1	0	0	0	0	1	1	0	0
Totals	206	182	0	93	111	73	91	39	17	29

B. Organizations that reported no activities related to disclosure in the reporting period

- ▶ Atlantic Pilotage Authority Canada
- ▶ Bank of Canada
- ▶ Business Development Bank of Canada
- ▶ Canada Council for the Arts
- ▶ Canada Deposit Insurance Corporation
- ▶ Canada Development Investment Corporation
- ▶ Canada Economic Development for Quebec Regions
- ▶ Canada Employment Insurance Commission
- ▶ Canada Industrial Relations Board
- ▶ Canada Mortgage and Housing Corporation
- ▶ Canada Post
- ▶ Canada Science and Technology Museums Corporation
- ▶ Canadian Air Transport Security Authority
- ▶ Canadian Broadcasting Corporation
- ▶ Canadian Centre for Occupational Health and Safety
- ▶ Canadian Commercial Corporation
- ▶ Canadian Environmental Assessment Agency
- ▶ Canadian International Development Agency⁸
- ▶ Canadian International Trade Tribunal
- ▶ Canadian Museum of History and Canadian War Museum⁹
- ▶ Canadian Museum for Human Rights
- ▶ Canadian Museum of Nature
- ▶ Canadian Northern Economic Development Agency
- ▶ Canadian Nuclear Safety Commission

8. On June 26, 2013, the Canadian International Development Agency (CIDA) merged with the Department of Foreign Affairs, Trade and Development Canada (DFATD). As a result, the report for CIDA covers the period from April 1 to June 26, 2013. In future reports, CIDA will no longer be reporting as an independent organization; its numbers will be included in the report submitted by DFATD.

9. On December 12, 2013 the Canadian Museum of Civilization's name was changed to the Canadian Museum of History. Its report includes the data for the Canadian War Museum.

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- ▶ Canadian Polar Commission
 - ▶ Canadian Radio-television and Telecommunications Commission
 - ▶ Canadian Transportation Agency
 - ▶ Commission for Public Complaints Against the Royal Canadian Mounted Police
 - ▶ The Correctional Investigator Canada
 - ▶ Courts Administration Service
 - ▶ Defence Construction Canada
 - ▶ Department of Finance Canada
 - ▶ Department of Justice Canada
 - ▶ Energy Supplies Allocation Board
 - ▶ Export Development Canada
 - ▶ Farm Products Council of Canada
 - ▶ Federal Bridge Corporation
 - ▶ Federal Economic Development Agency for Southern Ontario
 - ▶ Financial Transactions and Reports Analysis Centre of Canada
 - ▶ Great Lakes Pilotage Authority Canada
 - ▶ Human Rights Tribunal of Canada
 - ▶ Indian Oil and Gas Canada
 - ▶ International Development Research Centre
 - ▶ Laurentian Pilotage Authority Canada
 - ▶ Library and Archives Canada
 - ▶ Military Police Complaints Commission of Canada
 - ▶ National Arts Centre
 - ▶ The National Battlefields Commission
 - ▶ National Energy Board
 - ▶ National Gallery of Canada
 - ▶ National Research Council Canada
 - ▶ Northern Pipeline Agency Canada
 - ▶ Office of the Auditor General of Canada
 - ▶ Office of the Chief Electoral Officer
 - ▶ Office of the Commissioner for Federal Judicial Affairs Canada

- ▶ Office of the Information Commissioner of Canada
- ▶ Office of the Public Sector Integrity Commissioner of Canada
- ▶ Office of the Secretary to the Governor General
- ▶ Office of the Superintendent of Bankruptcy Canada
- ▶ Office of the Superintendent of Financial Institutions Canada
- ▶ Pacific Pilotage Authority Canada
- ▶ Parole Board of Canada
- ▶ Passport Canada¹⁰
- ▶ Patented Medicine Prices Review Board Canada
- ▶ PPP Canada
- ▶ Public Sector Pension Investment Board
- ▶ Public Service Labour Relations Board
- ▶ RCMP External Review Committee
- ▶ Registry of the Specific Claims Tribunal of Canada
- ▶ Registrar of the Supreme Court of Canada
- ▶ Ridley Terminals Inc.
- ▶ Royal Canadian Mint
- ▶ Science and Engineering Research Canada
- ▶ Social Sciences and Humanities Research Council of Canada
- ▶ Statistical Survey Operations
- ▶ Status of Women Canada
- ▶ Transportation Safety Board of Canada
- ▶ Treasury Board of Canada Secretariat
- ▶ Veterans Review and Appeal Board
- ▶ VIA Rail Canada Inc.
- ▶ Western Economic Diversification Canada

10. On July 1, 2013, Passport Canada merged with Citizenship and Immigration Canada (CIC). As a result, the report submitted for Passport Canada covers the period from April 1 to July 1, 2013. In future reports, Passport Canada will no longer be reporting as an independent organization; its numbers will be included in the report submitted by CIC.

C. Organizations that do not have a senior officer for disclosure or internal disclosure procedures as of the end of the reporting period, pursuant to subsection 10(4) of the Act

- ▶ Blue Water Bridge Canada
- ▶ Canada Lands Company Limited
- ▶ Canadian Dairy Commission
- ▶ Canadian Human Rights Commission
- ▶ Canadian Intergovernmental Conference Secretariat
- ▶ Canadian Museum of Immigration at Pier 21
- ▶ Canadian Race Relations Foundation
- ▶ Copyright Board Canada
- ▶ Financial Consumer Agency of Canada
- ▶ Freshwater Fish Marketing Corporation
- ▶ Indian Residential Schools Truth and Reconciliation Commission
- ▶ International Joint Commission
- ▶ Military Grievances External Review Committee¹¹
- ▶ Office of the Commissioner of Lobbying of Canada
- ▶ Office of the Commissioner of Official Languages
- ▶ Office of the Privacy Commissioner of Canada
- ▶ Public Servants Disclosure Protection Tribunal Canada
- ▶ Public Service Staffing Tribunal
- ▶ Registry of the Competition Tribunal
- ▶ Security Intelligence Review Committee
- ▶ Standards Council of Canada
- ▶ Telefilm Canada
- ▶ Transportation Appeal Tribunal of Canada

11. Following the enactment of Bill C-15 in 2013, the Canadian Forces Grievance Board changed its name to the Military Grievances External Review Committee.

D. Inactive organizations that are subject to the Act

- ▶ Assisted Human Reproduction Canada
- ▶ Canada Emission Reduction Incentives Agency
- ▶ Canada Employment Insurance Financing Board
- ▶ Canada Investment and Savings
- ▶ Canadian Artists and Producers Professional Relations Tribunal¹²
- ▶ Cape Breton Development Corporation (amalgamated with, and reporting through, Enterprise Cape Breton Corporation)
- ▶ Corporation for the Mitigation of Mackenzie Gas Project Impacts
- ▶ Director of Soldier Settlement
- ▶ The Director, The Veterans' Land Act
- ▶ First Nations Statistical Institute
- ▶ NAFTA Secretariat – Canadian Section
- ▶ National Round Table on the Environment and the Economy
- ▶ Public Appointments Commission Secretariat

12. The Canadian Artists and Producers Professional Relations Tribunal closed its operations on March 1, 2013.

E. Overview of the *Public Servants Disclosure Protection Act*

Introduction

Section 38.1 of the *Public Servants Disclosure Protection Act* (PSDPA) requires that the President of the Treasury Board annually table the following information in Parliament for the activities respecting disclosures made in public sector organizations that are subject to the Act:

- ▶ Number of general inquiries relating to the Act;
- ▶ Number of disclosures received under the Act, and whether they were acted upon;
- ▶ Number of investigations commenced;
- ▶ Whether any systemic problems were found that led to wrongdoing; and
- ▶ Any other matter that the Chief Human Resources Officer deems necessary.

Outline of the Act

The PSDPA encourages employees in the public sector to come forward if they have reason to believe that serious wrongdoing has taken place, and it provides protections for employees against reprisal when they do so.

The Act allows any person to provide the Public Sector Integrity Commissioner with information about possible wrongdoing in the public sector. It also allows employees to make disclosures to their supervisors or to the senior officer for disclosure designated for their organization. The Act created the Public Servants Disclosure Protection Tribunal to address alleged cases of reprisal.

Through these provisions, the PSDPA enhances the ability of organizations to identify and resolve incidents of wrongdoing, while supporting employees who disclose wrongdoing and protecting them from reprisal.

The PSDPA requires allegations of wrongdoing to be treated with an appropriate degree of confidentiality. Organizations must protect any information they collect about disclosures, including the identities of those making disclosures and of others involved, subject to other Acts of Parliament and the principles of natural justice and procedural fairness. In this way, the PSDPA provides a fair and objective process for those against whom allegations are made.

The PSDPA amended the *Access to Information Act* and the *Privacy Act* to ensure that information created for the purpose of making a disclosure, or in the course of an investigation into a disclosure or reprisal complaint, cannot be released in response to requests for information under either of those Acts. To balance these provisions with the need for transparency for public sector wrongdoings, the PSDPA requires that chief executives and the Public Sector Integrity Commissioner provide prompt public access to information that describes incidents of wrongdoing found as a result of disclosures made under the Act, and any corrective action taken as a result.

The establishment of procedures for handling alleged wrongdoing and complaints of reprisal are only one feature of the PSDPA. More broadly, the Act supports a positive public sector culture that is grounded in values and ethics. It requires that the Government of Canada establish a code of conduct applicable to the entire federal public sector, and that each public sector organization establish a code of conduct consistent with the public sector code.

The PSDPA also requires that the President of the Treasury Board promote ethical practices and a positive environment for disclosing wrongdoing in the public sector. Ultimately, the Act will help to sustain and support an ethical culture, thereby reinforcing the integrity of the federal public sector.

F. Key terms

For the purposes of the *Public Servants Disclosure Protection Act* (PSDPA), and of this report, “public servant” denotes every person employed in the public sector. This includes the deputy heads and chief executives of public sector organizations, but it does not include other Governor in Council appointees (e.g., judges and boards of Crown corporations), or parliamentarians and their staff.

The PSDPA defines “wrongdoing” as any of the following actions in, or relating to, the public sector:

- ▶ Violation of a federal or provincial law or regulation;
- ▶ Misuse of public funds or assets;
- ▶ Gross mismanagement in the public sector;
- ▶ Serious breach of a code of conduct established under the Act;
- ▶ Act or omission that creates a substantial and specific danger to the life, health and safety of Canadians or the environment; and
- ▶ Knowingly directing or counselling a person to commit a wrongdoing.

A “protected disclosure” is a disclosure that is made in good faith by a public servant under the following conditions:

- ▶ In accordance with the Act, to the public servant’s immediate supervisor, senior officer for disclosure or the Public Sector Integrity Commissioner;
- ▶ In the course of a parliamentary proceeding;
- ▶ In the course of a procedure established under any other Act of Parliament; or
- ▶ When lawfully required to do so.

Furthermore, any person can provide information about public sector wrongdoing to the Public Sector Integrity Commissioner.

The PSDPA defines “reprisal” as any of the following measures taken against a public servant who has made a protected disclosure or who has, in good faith, cooperated in an investigation into a disclosure:

- ▶ Any disciplinary measure;
- ▶ Demotion of the public servant;
- ▶ Termination of the employment of the public servant;
- ▶ Any measure that adversely affects the employment or working conditions of the public servant; or
- ▶ A threat to do any of those things or to direct a person to do them.

Each organization subject to the PSDPA is required to establish “internal procedures” to manage disclosures made in the organization. Organizations that are too small to establish their own internal procedures can request an exception under section 10(4) of the Act. In this case, disclosures related to the Act would be handled directly by the Public Sector Integrity Commissioner.

A “senior officer for disclosure” is the person appointed within each organization to receive and deal with disclosures made under the Act. Senior officers for disclosure have the following key leadership roles for implementing the Act in their organizations:

- ▶ Providing information, advice and guidance to public servants regarding the organization’s internal disclosure procedures, including the making of disclosures, the conduct of investigations into disclosures, and the handling of disclosures made to supervisors.
- ▶ Receiving and recording disclosures and reviewing them to establish whether there are sufficient grounds for further action under the PSDPA.
- ▶ Managing investigations into disclosures, including determining whether to deal with a disclosure under the PSDPA, initiate an investigation or cease an investigation.
- ▶ Coordinating handling of a disclosure with the senior officer of another federal public sector organization, if a disclosure or an investigation into a disclosure involves that other organization.
- ▶ Notifying the person(s) who made a disclosure in writing of the outcome of any review or investigation into the disclosure and on the status of actions taken on the disclosure, as appropriate.
- ▶ Reporting the findings of investigations, as well as any systemic problems that may give rise to wrongdoing, directly to his or her chief executive, with recommendations for corrective action, if any.

Other Definitions

Acting upon a disclosure: Refers to taking any action to determine whether wrongdoing has occurred, including preliminary analysis, fact-finding and investigation. It also means that the determination of whether or not the wrongdoing has occurred was made during the reporting period.

Allegation of wrongdoing: Refers to the communication of a potential incident of wrongdoing through a disclosure as defined in section 8 of the PSDPA. The person must make the allegation in good faith and must have reasonable grounds to believe that the allegation is true.

Disclosure: Refers to the provision of information by a public servant to his or her immediate supervisor or to a senior officer for disclosure that includes one or more allegations of possible wrongdoing in the public sector, in accordance with section 12 of the PSDPA.

General inquiries: Refers to inquiries about procedures established under the PSDPA or about possible wrongdoings, not including actual disclosures.

Investigation: Refers to a formal investigation triggered by a disclosure.

Not acted upon: Refers to any immediate rejection of the disclosure once it is received, including an immediate referral of the employee making the disclosure to another more appropriate recourse mechanism.