

Commission d'enquête sur le déclin des populations de saumon rouge du fleuve Fraser

**Public Hearings** 

**Audience publique** 

Commissioner

L'Honorable juge /
The Honourable Justice
Bruce Cohen

Commaissaire

Held at: Tenue à :

Room 801 Federal Courthouse 701 West Georgia Street Vancouver, B.C.

Thursday, April 7, 2011

Salle 801 Cour fédérale 701, rue West Georgia Vancouver (C.-B.)

le jeudi 7 avril 2011

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Cheam Indian Band ("STCCIB")

No appearance Laich-kwil-tach Treaty Society

James Walkus and Chief Harold Sewid Aboriginal Aquaculture Association

("LJHAH")

No appearance Musgamagw Tsawataineuk Tribal

Council ("MTTC")

No appearance Heiltsuk Tribal Council ("HTC")

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Vancouver, B.C./Vancouver
(C.-B.)
April 7, 2011/le 7 avril 2011

THE REGISTRAR: Hearing is now resumed.

THE COMMISSIONER: Mr. Martland?

MR. MARTLAND: Mr. Commissioner, we have present today Paul Steele, Randy Nelson and Manon Bombardier, who will be part of a panel giving evidence for three days, today, tomorrow and Monday, on the topic of habitat enforcement. If I might, I would like to take a few moments to cover some initial matters and offer you a few remarks to preface this part of our hearings.

As with previous hearings, I'll be making reference to commission counsel's exhibit list as I move through my questions. I won't be introducing every single document on that list but I'll move through it and, thanks to Ms. Grant's excellent organization, for once largely in the order they appear on the list. The other initial point I'll make is that as was the case for habitat management, these are not hearings that focus on particular habitat or habitat enforcement issues, which is to say the subtopics of, for example, aquaculture, mining, other topics for which there is hearing time later on, so we're trying to keep it at a general level, but appreciating that there may be areas where we need to zero in on a particular topic.

Ms. Bombardier, we're making arrangements for her to appear on Monday by video because she'll be back in Ottawa or Gatineau at that point, so I'll advise that and we'll speak to that further likely towards the end of the day tomorrow.

One of the preliminary matters I'd like to address is the Policy and Practice Report, if Mr. Bisset can bring that up on the screen. This is a Policy and Practice Report entitled Enforcement of the Habitat Protection and Pollution Prevention Provisions of the **Fisheries Act**. It's on our exhibit list as number 4. This is, to be clear, a different Policy and Practice Report or PPR than was used and entered as Exhibit -- or, sorry, PPR number 8. That was the habitat management PPR. This is the habitat enforcement PPR and I'd ask at this juncture to have that marked as a PPR in the

 proceedings, please.
THE REGISTRAR: That will be marked as PPR number 9.

PPR9: Enforcement of the Habitat Protection and Pollution Prevention Provisions of the **Fisheries Act** 

MR. MARTLAND: Another preliminary matter which is really just to clean up a matter outstanding from hearings over the past few days on habitat management, you may recall that Mr. Harrison put to the panel, I think on Tuesday, a David Suzuki report called High and Dry and to have that perhaps at hand, it was marked as Exhibit W for identification, I believe. I've spoken with counsel for Canada, as well as counsel for the Conservation Coalition and we have some agreement that it's appropriate to do two things. The first is to have Exhibit W for identification marked as an exhibit proper in these proceedings. I'd like to do that now, please.

THE REGISTRAR: That will be marked as Exhibit number 682 and caveat W for identification will be removed.

EXHIBIT 682: High and Dry - an Investigation of Salmon Habitat Destruction in BC, David Suzuki Foundation (formerly W for ID)

MR. MARTLAND: Thank you, Mr. Registrar. The second part to this is to ask that some documents provided by Canada also be entered as exhibits in order to complete the documentary record in relation to the High and Dry report and, as I say, Mr. Harrison is in agreement that that's appropriate in the circumstances.

The first document I'll have brought up please is an October 12, 2007 memorandum for the minister. I'd ask that to be marked as the next exhibit, please.

THE REGISTRAR: Exhibit 683.

EXHIBIT 683: Memo for the Minister re the David Suzuki Foundation Report on Habitat Enforcement - October 12, 2007

MR. MARTLAND: Next there is an email July 25, 2007

1 from Ed Woo. THE COMMISSIONER: I'm sorry, what was the last exhibit 3 again? Could you just bring that back up on the 4 screen? Thank you very much. 5 MR. MARTLAND: Yes. I'm sorry, Mr. Commissioner, 6 that's the -- it's a memorandum for the minister. 7 You'll see in the title of that it refers 8 specifically to the David Suzuki Foundation report 9 on habitat enforcement. 10 THE COMMISSIONER: I'm sorry, and who is the author of 11 this document? 12 MR. MARTLAND: I'd have to flip to the -- I think the 13 end to tell you that. You'll see -- Mr. Taylor 14 may be able to assist. 15 MR. TAYLOR: Michelle d'Auray. I apologize if I mispronounced the last name. She was the deputy 16 17 minister before Ms. Dansereau was the deputy 18 minister, so she signed it, but the authors are 19 variously Mr. or Ms. Winfield, Pierre -- Patrice 20 LeBlanc, who you of course remember from earlier 21 this week, a D. McBain, S. Kirby and these are 22 what Mr. Martland is going to come to. 23 Essentially they are responses and briefings on 24 responses to Exhibit W, that has now become 25 Exhibit 682. 26 THE COMMISSIONER: Thank you. 27 MR. MARTLAND: And thank you for that clarification. 28 The next part of this is an email from Ed 29 Woo, as I say dated July 25, 2007 and it provides 30 some context for the document I'll put forward in 31 a moment, as well as describes a meeting that's 32 going on in relation to this David Suzuki 33 Foundation report and I'd ask that that email 34 please be marked as the next exhibit. 35 THE REGISTRAR: Exhibit number 684. 36 37 EXHIBIT 684: Email dated July 25, 2007 38 enclosing the briefing note for the deputy 39 minister and two appendices 40 41 MR. MARTLAND: And Mr. Giles, I may have missed a 42 number, 683 was the memorandum from minister and 43 684 is this one? 44 THE REGISTRAR: That's correct. 45 MR. MARTLAND: Thank you. And finally, there's a memorandum for the deputy minister that has a 200746 47 date on it, DFO response to David Suzuki

Foundation DSF report on habitat enforcement, that's now on the screen. And this, on the third page of that document it has, again, the name S. Kirby and Dr. Bevan as the people signing that. There's a number of authors who are listed on the page afterwards. And this document has some appendices again that would be put in for the same purpose of completing the documentary record in relation to the David Suzuki report. I'd ask that this document, including appendices be 685 as exhibit, please.

THE REGISTRAR: So marked as Exhibit 685.

EXHIBIT 685: Memo for deputy minister re DFO response to David Suzuki Foundation report on habitat enforcement with appendices

MR. MARTLAND: Mr. Commissioner, those points having been addressed, these panel members can now be affirmed and I'll commence my questioning, please.

MANON BOMBARDIER, affirmed.

PAUL STEELE, affirmed.

RANDY NELSON, affirmed.

THE REGISTRAR: State your name, please?

THE COMMISSIONER: I don't think their mikes are on, Mr...

THE REGISTRAR: Oh, I'm sorry. We'll have to do this again.

MS. BOMBARDIER: Yes.

THE REGISTRAR: Sorry. State your name, please.

MS. BOMBARDIER: Manon Bombardier.

MR. STEELE: Paul Steele.

MR. NELSON: Randy Nelson.

THE REGISTRAR: Thank you. Counsel?

MR. MARTLAND: Thank you.

#### EXAMINATION IN CHIEF BY MR. MARTLAND:

Q Panel members, I'll begin with your backgrounds and I'll do this in a fairly quick manner and I'll begin, Mr. Steele, if I might, with you. And I'll ask Mr. Bisset to please draw up number 1 on commission counsel's list of exhibits and I'll

1 just, when that comes up, I expect, Mr. Steele, you'll see that's your resume; is that correct? 3 MR. STEELE: Yes, it is. 4 I'm sorry. We'll need to pay attention. There's a red light on these mikes -- so, thank you. 5 6 You've confirmed that that's your resume? 7 MR. STEELE: Yes, it is. 8 MR. MARTLAND: Thank you. I'd ask that be marked as an 9 exhibit, please. 10 THE REGISTRAR: Exhibit 686. 11 12 EXHIBIT 686: Curriculum vitae of Paul Steele 13 14 MR. MARTLAND: 15 And I'll just ask a long-winded question to cover 16 your background. I take it you, Mr. Steele, have 17 a degree in Political Science and Economics from 18 Acadia University; that you began working for the 19 DFO in 1980 initially in the area of economics and 20 statistics; and then joined the Conservation and 21 Protection Program or C&P Program in 1985 as a 22 staff officer. And I understand that in 1992 you became Chief of Enforcement Programs at the C&P 23 24 directorate; is that correct? 25 MR. STEELE: Yes. 26 In 2001 you became director of the Enforcement 27 Branch of C&P and, in turn, in 2005 Director 28 General of the directorate on a national level; is 29 that correct? 30 MR. STEELE: Yes, it is. 31 And in that position, which you held, I 32 understand, until very recently, until 18th of 33 March 2011, you were responsible for C&P's 34 national program budgets, providing functional 35 direction to the regional directors, coordinating 36 the development of national policies and 37 procedures relating to the Fisheries Enforcement 38 Program, directing the establishment of strategic 39 priorities for the program nationally and 40 overseeing the recruitment and training of fishery 41 officers and other C&P staff; is that all 42 accurate?

correct?

MR. STEELE:

Yes, it is.

Mr. Nelson, I'll have next Mr. Bisset draw up

number 2 on our list of exhibits, please. Mr. Nelson, you recognize that as your c.v.; is that

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MR. NELSON: It's correct. Somewhat dated, but it is. MR. MARTLAND: All right. And I'll ask that be marked as Exhibit 687 please, Mr. Giles.

THE REGISTRAR: It will be so marked, 687.

EXHIBIT 687: Curriculum vitae of Randy Nelson

#### MR. MARTLAND:

- Mr. Nelson, you have some 34 years of experience working for DFO in protection and conservation enforcement and management of fisheries and habitat resources. I understand you began your work with the department as a fisheries officer and have continued in that role, working up to the ranks of area chief and ultimately to your current position of Regional Director of C&P; is that correct?
- MR. NELSON: That's correct.
- Q I understand in that role as regional director from 2006 to 2008 you were acting in that capacity. You then competed for and were appointed into that position in 2008?
- MR. NELSON: Yes, that's correct.
- Q And I understand that you spent some 20 years in the B.C. Interior Region developing habitat enforcement expertise and indeed in the course of that at one point spending one and a half years on a single hydro investigation.
- MR. NELSON: That's correct.
- Q Currently you are in charge of all C&P's fishery officers in this province?
- MR. NELSON: Yes. This province and the Yukon.
- Q Thank you. And Mr. -- I'm sorry, Ms. Bombardier, I'll look to number 3 on our exhibit list. Do you recognize that as your c.v.?
- MS. BOMBARDIER: Yes.
- Q And formally I suppose I should be saying Dr. Bombardier. I think you'd indicated to us that you were -- I don't know if you prefer "Doctor" or "Ms." Bombardier for today's purposes?
- MS. BOMBARDIER: Ms. Bombardier is fine.
- MR. MARTLAND: Thank you. And I put that document on screen and confirmed it without having that marked. If that could please be marked as an exhibit.
- THE REGISTRAR: 688.

EXHIBIT 688: Curriculum vitae of Manon Bombardier

#### MR. MARTLAND:

- Q Ms. Bombardier you have a Ph.D. in Environmental Toxicology from the Université de Metz in France and in the 1990s held various positions as a researcher or biologist and then from 2000 to 2003 I understand that you worked with Environment Canada's Environmental Science and Technology Centre in Ottawa and in that role building departmental capacity in relation to soil toxicology and biotechnology?
- MS. BOMBARDIER: Yes, that's correct.
- Q In 2003 you became head of the Risk Evaluation Section of the New Substances Division of Environment Canada and in 2006 you took on the role of director of the headquarters office for the Environmental Enforcement Directorate or EED; is that correct?
- MS. BOMBARDIER: Yes. I was deputy director, yes.
- And in that capacity, you were responsible for overseeing and coordinating environmental enforcement operations, including functional direction to the five regional offices across Canada?
- MS. BOMBARDIER: That's correct.
- Prom late 2009 until early 2010 I understand you served briefly as the director of the National Support Program for the CEAA, the Canadian Environmental Assessment Agency and that since May of 2010 you've been in the position of national director of Environment Canada's Environmental Enforcement Directorate, and in that capacity overseeing the operations and functions of the directorate?
- MS. BOMBARDIER: Yes, that's correct.
- I'll begin, and the context for my questions and the evidence we're leading includes the Policy and Practice Report or PPR which I know you've been provided and I understand have all read and so to some extent I may ask questions that presume a collective understanding of some material that's covered in that report. As the PPR sets out, the responsibilities for the administration of the habitat, the main habitat protection provisions in the **Fisheries Act**, which is to say ss. 35 and 36

of the **Fisheries Act** is split between DFO administering and enforcing s. 35 and Environment Canada administering and enforcing s. 36. The PPR really sets out some of that background and I understand that developed through the 1970s, was formalized through ultimately a prime ministerial directive and then an MOU between the two departments.

The question I have with all of that is the background for this split responsibility arrangement, if you will, and I'll begin -- for these questions I'll begin, Mr. Steele, with you and then move to the other panel members. Could you please comment generally on how well that arrangement works and if it's helpful or appropriate to do so, how well does this split in responsibility work for on-the-ground officers, for policy-makers, for enforcement officers and Enforcement Branch for scientists, for ministers, if you can comment to that effect? How well does the split work?

MR. STEELE: Generally speaking I think it would -- I would say that the split works reasonably well the closer you are to the field level. From my experience and from what I hear from our own field staff, I think generally the working arrangements are quite good and clear arrangements are in place in terms of an understanding of roles and responsibilities, good interaction at the field level between our officers and DOE officers. think it's, from my perspective, as you move higher up probably in both -- or at least on the DFO side, I can't really speak for Environment Canada, but I think there's probably more room for improvement as you move higher up in the organization, speaking at the Ottawa level. are, I think, some shortcomings in terms of lack of regular contact and communication at the higher level, my own level, and even director level, for example, at -- in Ottawa. A lot of reasons for that, but I think it's pretty apparent that there is room for improvement in that respect.

And the other comment I would make generally, I can't really speak about the -- how well the arrangement works for the science program. I'm not familiar enough with the workings of the science program to be able to comment on that.

But generally speaking I would say that there does tend to be some confusion, I would say, on the part of probably the public, but also within government, certainly within our organization. I've heard accounts of that from field staff and others, some confusion as to who should handle particular files, respective roles and responsibilities. Both organizations, I would say, are faced with workload and resource issues, so sometimes I think there may be a tendency to rely on the other party to take responsibility for certain files. So I think that's an issue, as well.

But from my perspective, from my understanding, at least, at the field level the -- and Mr. Nelson can probably speak better about the regional headquarters, from the regional headquarters' perspective, but my understanding at least at the field level there is a good working relationship and a good -- a reasonably good understanding of roles and responsibilities.

- Q Mr. Nelson, why don't I pick up on that suggestion and ask for your views on this, please?
- MR. NELSON: Yes, I would agree with what Mr. Steele has said on the arrangement. I'll speak more to the Pacific Region, starting from the field level, which is the most important, I think officers do have a very good understanding of who plays what role.

Certainly in the eyes of the public, it can be confusing at times, because there is not just Environment Canada and DFO, there's a provincial role to play in this sometimes where it's not in anadromous waters. There's sometimes links to Coast Guard and to Transport Canada, as well, but as far as the field officers, we as in Conservation and Protection, our fishery officers are much more decentralized. We're located in 35 offices throughout B.C. and the Yukon whereas Environment Canada are more of a centralized group. They have recently received some more officers and are starting to become more decentralized.

So that's important to understand because when an issue comes up for Environment Canada, they may call on us to be the first responders to a situation and we do do that and gather initial

information, then contact Environment Canada to take over the case if it's one of theirs involving s. 36 issues.

So as far as moving up at the regional level here, my counterparts, as a manager at my level with Environment Canada, we're in the same building. They've gone through a number of turnover, actors coming through the role, and the current person occupying that person, I've had initial discussions with, we're going to be getting together to discuss how we can work more together.

- Q And Mr. Steele described confusion. From your point of view, is that the case?
- MR. NELSON: From the public point of view? I would say, yes, that sometimes we do field complaints from the public. They are confused as to who might respond to it. But I think internally our staff are well-informed and know whose role it is.
- Q Ms. Bombardier, I'd like to ask you the very same question, which at a general level is simply how well does this split work from your perspective?
- MS. BOMBARDIER: I would agree with what Mr. Steele said in terms of at the field level. It seems to be working fairly well. I'm not in the region. I'm in the national headquarters, but talking with my staff in the region, I'm of the opinion that it works fairly well. Staff understand the responsibilities under 36(3) and they understand the responsibilities of DFO under 35(1), so they're well-trained and experienced and we have and when they're in doubt, they will seek guidance from senior officers or managers in terms of determining who should be the lead agency.

There's been a significant turnover, as Randy, Mr. Nelson, indicated. In the B.C., Pacific and Yukon office of Environment Canada in the past two years, we've had significant retirements in senior officers. We've had retirement of our previous regional director. We have a new regional director that's been with Enforcement Branch for a long time, but he's new to the environmental pollution side, so we have to rebuild those partnerships that existed before with DFO.

At the national level, I would agree again with Mr. Steele that there's room for improvement

in terms of improving communication, sharing of information, perhaps joint planning of activities in the area of *Fisheries Act*.

I'm new as national director. We have a new chief enforcement officer, as well, so there's been quite a number of changes, too, at the national headquarters office of Environment Canada's enforcement branch, so we have to rebuild those partnerships, but we've already started working on that.

And I'll continue with some further questions to pick up, I think, on some of the points you've all just addressed, and one of them is as follows, and I'll begin this question with you, Ms. Bombardier. It arises out of a point Mr. Steele alluded to and we've heard, in particular, through our public submission a concern or complaint that the split in responsibility between s. 35 s. 36 creates the setting for a situation where as between two departments, to use the expression, it's easy to pass the buck and that it's easy for one department to say that it's another department's responsibility to investigate or deal with a particular occurrence. The -- this arises out of a public submission but I'm not speaking about the particular public submission so much as that sort of a concern or problem or difficulty; the concern being simply that in that context there may be a perception or it may be the case that neither department ultimately steps up to the plate and addresses the problem.

As I say, Ms. Bombardier, if I might start with you and if you could offer a response to that criticism, what do you do to ensure that that does not happen?

MS. BOMBARDIER: Okay. As Mr. Nelson indicated, at Environment Canada, especially in the Pacific and Yukon, B.C. Region, we are not as decentralized as DFO is. We have six offices, so we have officers in small offices across the province. Some offices we have two officers, so we definitely have capacity limitation there, so we try to work very well with our partners and but our ability to be on site when there's a spill that triggers 36(3) is limited in remote areas. That's why we have operational working agreements and arrangements with DFO and other partners so that

the department or the organization who's the closest to the scene is asked often to go and attend and collect samples and take statements on behalf of Environment Canada and we do the same if we are closer, as well.

Now, the fact that the first responder may not be Environment Canada may be perceived by the public as we are passing the buck. It's not the case. It's whoever is closest to the area where the spill is, so we try to work as -- in partnership because of our respective limited capacity and for us, it's definitely a challenge in very remote areas.

- Mr. Nelson, could I ask you to comment on that concern and I'll ask some more questions in due course about the nature of resourcing or decentralization and so forth to get a fuller picture of that, but maybe I can start with one obvious question. If Environment Canada has some six -- if I understand, Ms. Bombardier, your answer if I took it correctly was that there's six offices. Is that in the province or is there a region that the Environment Canada uses?
- MS. BOMBARDIER: There's five in the Province of B.C. and one in Whitehorse.
- Q All right. And I don't -- maybe I should ask this. Does Environment Canada's region, is it the Pacific and Yukon? I don't know if you can comment on whether that's the same or comparable to DFO's Pacific and Yukon?
- MS. BOMBARDIER: Our Pacific and Yukon office covers B.C. and Yukon Territory
- Q Okay. Thank you. Mr. Nelson, if you could at the outset perhaps tell us how many offices or locations does C&P have officers in throughout the province I'll frame the question that way and then ask you to comment after that on this concern about so-called passing the buck.
- MR. NELSON: Yes. Within Conservation and Protection we have 35 offices in B.C. and one in the Yukon and we have approximately 180 officers located in the region. As far as passing the buck, maybe the best way would be to describe an example that was a couple of years ago where a barge had a truck on it that had a large amount of fuel and the barge sank in an area known as Robson Bight where there was a very sensitive whale habitat.

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This is a classic example of it involves a whole number of agencies. Coast Guard are the agency that's supposed to respond to a spill, so they're involved to help clean up any spill. Environment Canada is -- it's more likely their file, however they don't have people in the area where this was, so fishery officers responded. had a vessel available and we immediately responded to the site, started gathering evidence, collecting information. And it also can involve Transport Canada because it is a vessel. Transport Canada has a role to play in it, as well. And if the -- in this case it didn't happen, but had the oil got ashore and starts damaging to some of the shoreline, it could involve the province, as well.

So in this case, it worked very well where we

did the initial investigation, turned it over to Environment Canada and generally that's how we try and do it. It is going to become more and more challenging as budgets become tighter in all agencies. The ability to make those responses is going to be more difficult in future years, but I would say as it is now, it works fairly well. Let me pick up on a point I think that Mr. Steele, you raised earlier or suggested in your answer which was that to some extent this may be a public perception. I'm interested in having comments and I'll ask you that, Mr. Steele, now. To what extent is this a public perception or the public -- perhaps that's a communication problem as opposed to a problem of substance in that in reality are there situations where neither agency addresses it or the file notionally bounces across the net with neither agency stepping up?

MR. STEELE: I can't speak about any particular situations where that occurs, but I would -- it wouldn't surprise me if there were situations like that. It's difficult -- I guess, public opinion on something like this, but it would not -- again, it wouldn't surprise me if the public perception is that the situation is somewhat worse than it actually is and I think you're right, that there probably is a bit of a communications issue there in terms of both departments getting out the message to the public as to respective roles and responsibilities, so...

- Q Do you have any suggestions for what could be done to address that concern?
- MR. STEELE: Nothing specific, other than to say perhaps in making announcements of enforcement actions that have been taken, perhaps as part of that press release or announcement that's made there could be an explanation given, I suppose, as to, you know, what actions were taken by which department and how that relates back to mandates and legislative responsibilities, that kind of thing. I think oftentimes we probably assume that the public is aware of those issues and that may not always be the case.
  - Ms. Bombardier or Mr. Nelson, any comments or suggestions following up on that question about whether there are particular suggestions that you have on how that issue can be addressed?
- MR. NELSON: Yeah. I think always -- we can always do a better job of communicating with the public and that could be -- we had a system where when cases happen we have a very lengthy process to get approvals to release information on cases and violations and I think what I'd like to see as an agency is have a trained media liaison officer like a lot of enforcement agencies to when we have a case that comes up we're able to respond to the public and address questions immediately. that may be a pretty big thing to wish for, but it would certainly help improve the public awareness of what all the agencies do and what each role has to play and providing the public with more timely information on what's happening.

A lot of the public -- sometimes -- often we get caught in a neighbour dispute where a neighbour doesn't like a neighbour and he sees somebody throw a wheelbarrow full of grass clippings in a creek. Those are the kind of little complaints that can generate a complaint. And the neighbour isn't happy that it's -- that we're not taking the fellow to court. So there's a lot of times where it's -- the public isn't happy with that and if they're not happy with what they do, they can complain and sometimes those are what the complaints are, very minor. Sometimes they're real.

But generally speaking, I think that would be -- the biggest thing we could do is improve our

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communications in how we present information about cases.

- Ms. Bombardier, anything to add to those points? MS. BOMBARDIER: I agree with what was said earlier. There's always room for improvement in terms of communicating and providing more information to the general public on our roles, responsibilities. At Environment Canada we have -- like we have strong support from our Communications Branch in terms of issuing news releases or notifications on our website, Enforcement Branch website on cases that have gone to court. Unfortunately we're not there yet for administrative measures. It's only for successful prosecutions for now. But there is there, I agree, an opportunity to perhaps add a few lines to clarify what the role of Environment Canada is as opposed to DFO's role in a particular case or how we've worked together in that particular instance, so...
- And just out of interest, when you say it's -- the website is used for successful prosecutions, that suggests that the information or at least information about a case may only be posted in the event that the case concludes with a conviction or a guilty plea?
- MS. BOMBARDIER: Yes, that's the case.
- So there wouldn't be publication of information at the charging stage in that scenario?
- MS. BOMBARDIER: No.
- Q Thank you. I'll move, Mr. Nelson, to asking you, and I just clarify that I'm not asking you to act as a public survey or give us survey evidence per se, but we've heard that some DFO fishery officers perceive that Environment Canada enforcement officers, given all the competing demands that they have, do not make fish habitat work a priority. From your point of view, is that the case?
- MR. NELSON: Well, I think the Environment Canada role is to deal -- probably has -- and I should probably let Ms. Bombardier answer this, but it's more of a focus on human health and water quality. That seems to be more the issues they address. But I'll ask her to respond to that.
- MS. BOMBARDIER: Environment Canada has expertise on pollution type incidents, so anything that involves substance, an effluent or chemical or

oil, anything that can be deleterious to fish, that is, of industrial origin, that's where Environment Canada has typical expertise.

I'd like to bring up, Mr. Bisset, please, number 5 on our list of exhibits. The first page is a news

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release but if we flip past that, I'll suggest that you'll see the memorandum of understanding -- I referred to it earlier. It dates to May of 1985. Do you recognize that as being the MOU addressing what was then s. 33 of the **Fisheries**Act, now s. 36. Mr. Steele, is that correct?

MR. STEELE: Yes, it is.

MR. MARTLAND: I'll ask this be marked as the next exhibit, please.

THE REGISTRAR: Exhibit 689.

EXHIBIT 689: Memorandum of Understanding between DFO and the Department of the Environment on the subject of the administration of s. 33 of the *Fisheries Act* 

#### MR. MARTLAND:

Q This document is some 25 years old now and we have some understanding of a process underway to update this. If we set aside for a moment that question about review or renewal of the document, what I'd like to ask you about is from this document how much of this arrangement is being implemented and is followed today. And to put some flesh on the bones of that question, this document makes reference - and I won't ask them -- we won't need to go there on the screen - but amongst other things it refers to ADMs meeting on an annual basis. It refers to having annual reviews of this MOU between the two arms of government.

Could you comment, please, and I'll begin with Mr. Steele and then ask Ms. Bombardier, to what extent is this document being implemented?

- MR. STEELE: In the sense of annual meetings and annual reviews, my understanding is that those do not occur on an annual basis. Not to say that meetings don't occur at the assistant deputy minister level but from the best of my knowledge, the annual the requirement specified in the document for annual reviews and annual meetings has not been followed through on.
- Q And to round out that picture, I take it one of

the obvious major points of this document is the very arrangement splitting responsibility between the two departments. That part of it is in effect; is that right?

- MR. STEELE: Yes, it is.
- Q Ms. Bombardier?
- MS. BOMBARDIER: The MOU covers a wide range of activities that Environment Canada is involved in, administration, enforcement is there, research. So I can only speak to an enforcement component.
- O Mm-hmm.

- MS. BOMBARDIER: My understanding is that there is work being done at the departmental level to renew that MOU with DFO. On the enforcement side, as you all -- as you know, we have regional working agreements that are kind of a nexus to that MOU, that talks about how this MOU is being implemented at the regional level. So for that aspect, the enforcement aspect, except for the -- what we discussed earlier, the national headquarters office, where there's room for improvement in terms of collaboration and information-sharing, at the regional level my understanding is that it's being well-implemented.
- And perhaps I can bring up a document that I think will, indeed, be one of those regional working agreements you just referred to, number 6, I believe. This -- let me ask first of all, this dates to May of 1987, Regional Working Agreement between Department of Environment and DFO Referring to s. 33, in particular, in the B.C. and Yukon. Is that an example of one of the regional working agreements?
- MS. BOMBARDIER: Yes. That's one, but again, this one includes more activities than just enforcement.
- MR. MARTLAND: And I'll ask that this document please be marked. This is number 6 on our list of exhibits. If it could please be marked as the next exhibit.

THE REGISTRAR: Exhibit 690.

EXHIBIT 690: Regional Working Agreement between the Department of the Environment and DFO for administration of s. 33 of the **Fisheries Act** in B.C. and Yukon - 1987

#### MR. MARTLAND:

- Q And since I'm into these, maybe I can continue with one further document and then ask a question or two. The next tab in our -- the next number in our exhibit list number 7 is entitled Interim Operational Working Arrangement on Enforcement of s. 36(3) Between Environment Canada and DFO for Pacific and Yukon that dates to 2006; is that correct, Ms. Bombardier?
- MS. BOMBARDIER: Yes, that's an enforcement operational agreement.
- MR. MARTLAND: All right. I'll ask that be marked as the next exhibit, please.

THE REGISTRAR: 691.

EXHIBIT 691: Interim Operational Working Arrangement on Enforcement of s. 36(3) Between Environment Canada and DFO for Pacific and Yukon - 2006

#### MR. MARTLAND:

- Q And the question that comes out of that is to what extent are these documents being employed and followed and how often are they being referred to by C&P or the Enforcement Branch of Environment Canada? Ms. Bombardier, I'll start with you, if I may.
- MS. BOMBARDIER: Again, that's a question at the regional level, but my understanding based on my discussions with the regional director of Pacific and Yukon and staff from that region is that arrangement is working very well. It outlines the roles and responsibilities of both departments in responding to spills, so there's a protocol. It sets out the protocol on the steps or the process for responding to spills and where DFO or Environment Canada or the province in some particular cases may take the lead.
  - Mr. Steele?
- MR. STEELE: I'm not sure I would be able to comment on how they're actually put into practice regionally. I know they exist, but --
- Q That's --
- MR. STEELE: -- how they're actually used, I wouldn't be able to comment.
- 46 Q That's fine. I'll ask Mr. Nelson, please, then.
- 47 MR. NELSON: Yeah, this was signed several months

1 before I came into the position and I have seen the document, received the document when I was an 3 area chief. It's been distributed throughout the 4 region. 5 I'm sorry. I just pause to confirm, which 6 document are you referring to --7 MR. NELSON: Oh, sorry. 8 -- when you say "this document" --9 MR. NELSON: Oh, the --

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MR. NELSON: You're talking about the one that's on the screen there?

-- because I've managed to put two things before

The -- it's February 1st, '06. MR. NELSON: Yes, that one, the document on the screen.

Carry on, please.

Yeah.

- MR. NELSON: Yeah. Yeah. Could we do a better job of reminding staff of it? Probably could. speak for staff throughout the organization, how -- when's the last time they've looked at this or reviewed this, but you had mentioned about some officers perhaps not being -- feeling that Environment Canada had not responded to... That does happen occasionally. Some officers may feel the response time by Environment Canada isn't fast enough. There are also cases where an officer may feel it is a violation and should be acted on and it may not be a priority of Environment Canada so things aren't perfect, but this document helps direct officers to do the job as best they can.
- Mr. Nelson, prior to our work as commission Q counsel speaking to you and putting this document forward and asking you questions about it, to what extent were you reaching for this document and using it on a month-to-month basis in your position?

MR. NELSON: Not very often.

- And are there annual reviews under either these two, whether it's the interim operational working arrangement or the document before that, the regional working agreement?
- MS. BOMBARDIER: Not that I have done.
- Let me ask, let me try and step back and ask the broader question, and Mr. Nelson, I'll continue with you if I may. From your perspective, on a regional level, what could be done to improve the

1 working relationship between DFO and Environment Canada on enforcement matters? 3 MR. NELSON: Well, we have taken some initial measures. As I explained, I met initially with my 5 counterpart several years ago and there's been a 6 rotation of actors through. The most recent 7 person that's in the job now, I have had initial 8 discussions with him and we intend on getting 9 together in the near future. It was only a couple 10 of weeks ago where we actually contacted, 'cause 11 he had only been in the job for a short time. 12 And from your point of view would -- are the 13 improvements that are -- that may occur best done 14 through new documents, new agreements or through 15 more practical work and people meeting and working 16 together? 17 MR. NELSON: A combination. I mean, it's good to have 18 a document like this as a quite -- as a fall-back, 19 but it's more important to, I feel, to get the 20 working staff together. And a step we tried to 21 do, we have a -- every two years we'd have a 22 meeting where we get all of our officers together. 23 We invited Conservation Officer Service and 24 Environment Canada officers to attend that and we 25 did get attendance from a couple of them, so to me 26 that's the most important thing, is to get them together in talking at the field level and we have 27 28 to do our part at the senior level, as well. 29 Mr. Steele, from a national perspective, what do 30 you suggest might be done to improve the working 31 relationship between the two departments? 32 MR. STEELE: I think the same issues that Mr. Nelson 33 talked about apply at the national level, probably even to a greater extent. As I mentioned earlier, 34 35 there has been at least since I've been in this 36 position, there has been -- I wouldn't say a total 37 lack of communication but lack of regular 38 communication and a lack of a process to bring 39 that about. So I think that that's probably an 40 area that could be looked at is to develop a 41 framework or a process to make sure that regular 42 contact does occur, not to say that there's not 43 any communication or contact between the two 44 agencies at the Ottawa level, but it generally 45 happens on a particular issue that comes up, as

they come up, as opposed to any sort of pre-

planned annual or semi-annual type meetings. So I

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 think that's an area that would need to be looked at.

And the other issue as Ms. Bombardier had mentioned earlier, there has been a fair amount of turnover on the Environment Canada side. Our organization is going through that currently, as well, with my replacement coming into place two weeks ago. But there have been efforts recently just in the last couple of weeks. There's been a meeting between the respective DGs on both sides, directors general, both new to the position, with their senior staff and from what I understand, a commitment from that to carry on with more regular meetings in future. So I think that's probably, if there's one thing that could be done to improve the relationship, I think that would be the one.

- Q Who is your replacement?
- MR. STEELE: My replacement is Trevor Swerdfager, formerly the DG of Aquaculture.
- Ms. Bombardier, I'd appreciate your perspective and Environment Canada's perspective on the steps that may be taken to improve the working relationship on enforcement.
- MS. BOMBARDIER: I think stability of staff is critical and as was indicated before, at Environment Canada there's been quite a number of turnover over the past two years. We've had actors in regional directors' position. We have new managers in all positions are occupied by new managers, who were staff of the Enforcement Branch before but they're new in their management function, so they need to be aware of those regional agreements and make sure that they apply them and they provide the training to their staff. So stability and basically training of our managers and making sure they make those regular contacts with their counterparts is key.

An area of improvement I think that would be worthwhile looking at is integrating those agreements into our basic enforcement training, our training to our new officers coming in; regional training, as well, and we could do that jointly with DFO. We have done also some post mortems of cases, you know, enforcement cases, having those activities, post mortems, together would be helpful, as well, in terms of sharing experience, clarifying roles, responsibilities,

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lessons learned and that's good training for staff, as well.

- Q And I should pick up on those two points, and Mr. Steele and Mr. Nelson, could you comment, either of you, on those two suggestions, integrating this into the training for officers and in some situations running a post mortem of cases that have been done?
- MR. STEELE: I think both are good suggestions. understanding, the current training that we deliver to fishery officer recruits would include at least a very general overview of the various memorandums of understanding that we have with other departments, including Environment Canada, respective roles and responsibilities. There is pretty extensive training provided on habitat issues generally, which would get into the issues of a relationship with Department of Environment and respective roles and responsibilities. But I think -- it is a good suggestion to say we could look at joint training opportunities, sharing of trainers, review of successful cases. those are all good suggestions, yes.
- From a resourcing or cost perspective, is that within reach to -- if that were determined to be an appropriate change to make, is that something that's within reach under current resourcing or would it require more resources? If so, how much?
- MR. STEELE: I would say it's something that's within reach. I wouldn't say it's -- I mean, cost would not be a major factor, if we're looking at training of recruits as a start. If we were to look at expanding that into ongoing training of regular officers who are out in the field and who need to be brought together for training courses, then there would be some cost involved, but to provide that initial training at the recruit level, I don't think cost would be a major factor.
- Q Mr. Nelson, any comments on those two suggestions? MR. NELSON: I think they are good suggestions. Training, I'm not familiar with the exact training that we provide. We do provide an extensive training to our new officers on habitat training and I expect the Environment Canada relationship is a part of that. Post mortem on files I think is also important. I think it could also benefit to include provincial agency, the Conservation

Officer Service, in this because there is a role that they play in some of these matters, as well, so I think it would be important to include them. And one thing I forgot to mention on the previous question on -- I have a staff member, Chief of Program Planning and Analysis, that did meet on an annual basis with Environment Canada to discuss our MOU. Two years ago that person has moved on and I don't know that the new person has done the same.

THE COMMISSIONER: Mr. Martland, I wonder if I could just, on these points you've raised, just ask a couple of brief questions. You mentioned in your discussion the example you gave earlier included Coast Guard and Transport Canada. And now you've just mentioned the province, who would have agencies as well.

MR. MARTLAND: Yes.

THE COMMISSIONER: Can I ask you just from the enforcement side, whether there's any even informal arrangements with any of these other agencies or is this just something that happens on an ad hoc basis?

Something else that you might address for me is whether there's differences between the marine and freshwater side of your roles and working with others. Something else that came to mind, and I think one of you mentioned it, but I'm not sure where you go with this, but police and fire at the local level today are engaged not just in protection but also in prevention and do you have any role at all in modern times becoming engaged in those areas? And I'm thinking as we sit here today in one of North American's most major harbours, how do you address these issues from the point of view of Environment Canada and Department of Fisheries and Oceans?

MR. MARTLAND: There's a few topics that come out of those questions and so I invite witnesses to proceed in the sequence you'd like and I'll try and make sure we do come back to all three. I think the first question relates to the question of other government departments and the province in particular and whether there are informal or formal, for that matter, working arrangements.

Mr. Nelson, why don't I start with you for that, please?

- MR. NELSON: Yes, there is a similar type MOU with the province. With Transport Canada, I can't say for sure. Coast Guard are part of the department, so obviously working closely with them is a given, so just -- that's the only comment I have on that question.
- And I should narrate for a moment to say I will return, because we have some documents on our list, numbers 8 and 9, that pick up on the province in particular. But let's -- let me ask to follow up, are there -- apart from formal agreements, are there practical working arrangements with, for example, Transport Canada or other federal agencies?
- MR. NELSON: I think there has been with Transport Canada, but I honestly don't know if there is right now.
- On a day-to-day level, though, are there -- do you know who to phone? Would an officer know who to phone at Transport Canada or they -- would they have a contact? Is there --
- MR. NELSON: Yeah, the officers know who to get hold of. They deal with Transport Canada on a number of issues dealing with vessels, so they know who to get hold of.
- O Ms. Bombardier?
- MS. BOMBARDIER: With regards to Transport Canada, Environment Canada has a formal MOU with Transport on the marine pollution from vessels. Usually Transport will take the lead under the **Canada Shipping Act** but Environment Canada does have a role to play under s. 36(3). We also have enforcement responsibilities on their wildlife legislations, **Species at Risk**, migratory birds, that may also be impacted by oil spills, so wildlife enforcement, environmental enforcement, we work and DFO and Coast Guard, as well, we work together but Transport, we have a formal MOU with them, specifically relating to oil spills in the marine environment.
- Q Mr. Steele, anything to add on those points? MR. STEELE: Nothing in particular. I'm not aware that we have an MOU at the national level with Transport Canada, particularly on the issues that we're discussing here, but I'm not sure that there are any MOUs on habitat or fisheries enforcement issues with Transport Canada.

With the Coast Guard, of course, we work very closely on the fisheries enforcement side of the house, but not so directly on the habitat issues, and no formal arrangements or documents between us and the Coast Guard that I'm aware of either, relating specifically to fisheries habitat issues. On the fisheries enforcement side, yes, we do have those arrangements in place.

Mr. Commissioner, I think your second question asked about the marine and freshwater work and the

- Q Mr. Commissioner, I think your second question asked about the marine and freshwater work and the difference between the two, why don't I start again with Mr. Nelson on that question, please.
- MR. NELSON: Yeah, there would be a difference in the freshwater. If it's not dealing with a salmon, then it becomes more of a provincial matter for the Conservation Officer Service. And it can involve provincial on coastal issues, as well, but not as likely.
- Ms. Bombardier or Mr. Steele, anything to add on that distinction between freshwater and marine environments and the enforcement work that's done?
- MS. BOMBARDIER: No, I would agree with Mr. Nelson that if it's freshwater, the province would probably take a larger role, but for us, in terms of Environment Canada, it's the same. Our role doesn't change whether it's freshwater or marine. 36(3) would apply if there's deleterious substance had been released into fish-bearing water.
- The other -- and I'll just mention this so it's clear, the other part to this question had to do not simply with other federal agencies, but the province. I'll plan to come back to that topic for both agencies in a short while, because I have some documents to take you to to cover that point. I believe the third question the commissioner asked you in the context of work, for example, that police and fire departments do, it's not simply a matter of waiting for the 911 call. There's a preventative or a proactive aspect to that. And again, we may pick up on that theme a bit further down the road, but let's go to that now.

And I suppose the question is really at a broad -- well, it's your question, Mr. Commissioner, but one aspect of the question, it seems to me, is that at a broad level to have people conduct themselves responsibly and not have

negative impacts on fish habitat, there is a range of things that a government can do to try and accomplish that aim and they run the gamut from encouraging and proactively promoting compliance, I think is the language the Environment Canada often uses, compliance promotion and, two, on the other side of the spectrum of policing type of response when someone has done something that's offside; how do you look to strike the balance between the two?

Why don't I start, Ms. Bombardier, with you, please?

MS. BOMBARDIER: I can only speak on enforcement, because compliance promotion falls under the Environmental Stewardship Branch in Environment Canada, so under another ADM. We do work very closely together though in terms of joint planning, but if I understand the question is about how we work with police organizations and I'll focus on enforcement.

We occasionally call RCMP for assistance. Our officers don't have -- don't carry sidearms. If we're aware of a situation that may become challenging in terms of health and safety for our officers, we will call the RCMP to assist us or accompany us for search warrants, for example, if we're expecting some resistance, the RCMP may be asked to assist. We also ask them -- ask for their assistance in terms of having access to their databases on criminal records, so before we do inspections, we always check if regulatees have a criminal record and again, we ask for assistance from the RCMP for that.

Q Mr. Nelson?

MR. NELSON: Yes. On the topic of prevention, within this region we try and set a goal of having about ten percent of our fishery officers' time worked on what's called education stewardship activities, and I just wrote down a few here that relate to all fisheries but tried to, where they do include habitat enforcement, working with the media, taking the media out on a boat ride to do an article about what's happening on the Fraser River, we've done that in a number of areas and it's really benefited to get the word out to the public.

We've had cases in Kamloops, where I work,

for example, we put a joint letter together with our habitat staff and sent it to all property owners along the Thompson River, just to get them aware of hey, we're here, this is what you should be doing, if you have questions give us a call. We have officers attend trade shows, boat shows to put -- to answer questions from the public, have pamphlets on -- we have a number of pamphlets on how to -- not developed by C&P but developed by habitat staff on how to do works near waters. Schools, school talks, we've had a Crimestoppers program at one time. We have a rewards program, we work with the B.C. Wildlife Federation on whereby public are encouraged to report violations and can get a reward for that.

And one very good example of working together was the Shuswap Lake integrated planning process which was on the Shuswap Lakes where fishery officers and habitat staff worked jointly to go out and identify problem sites on the Shuswap Lake, which are a lot of small, little incremental encroachment on fish habitat.

So I think overall, we try and do about ten percent of our work in prevention role.

- And just to clarify, because we recently, I should advise you, had a panel of witnesses from habitat within DFO, Jason Hwang, Patrice LeBlanc and Rebecca Reid. In the course of some of their evidence, they touched on that program. Is that known as SLIPP, the Shuswap program?
- MR. NELSON: That's correct.
- Let me ask a further question to go back to this question of s. 35 and s. 36, the DFO aligned -- or having responsibility for s. 35, Environment Canada having that responsibility for s. 36. My last and general question on that topic, I'll try and offer a few comments to invite your comments and your views on this.

To an outsider, that sort of an arrangement with two what would appear to be closely-related provisions in the *Fisheries Act*, in some cases provisions which may overlap or you may have one incident or one occurrence, if you will, that gives rise -- that would give rise to a prosecution or investigation under both offences, appreciating that there are arguments for and against having the two different departments and

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46 47 the split in responsibility, the question is should those provisions continue to be administered as they are by separate departments, or should they -- should that be changed? Should s. 36, for example, be brought back to the Department of Fisheries and Oceans?

Mr. Steele, if I might please start with you, sir?

MR. STEELE: I think in terms of clarity for the public and in terms also of having clear accountabilities resting with one department and one minister, from the parliamentary perspective I think there's a lot of arguments to be made to have it rest with one department or the other. I think where you run into difficulties, though, would be in looking at the -- when it gets down to looking at the practical aspects of how it would be applied in that scenario, you run into issues of resource levels, capacity within whichever organization was to take on those added responsibilities. would still need, I think, the close working relationship between the two, because I wouldn't -- I wouldn't see a scenario, for example, where all -- full responsibility for s. 36 was given over to Environment Canada, including all of the accountabilities at the ministerial level, all the rest of it, where they would just go off and implement that unilaterally. There would still be, you know, the resource considerations that I referred to earlier in terms of the -- how it would actually play itself out at the working level, on the grounds, and I think there would still need to be very close working relationship and a continuing role for fishery officers under that scenario to be able to take the initial enforcement action when they come across violations.

Or failing that, I guess the other scenario if one department was to take on full responsibility, you would need to look at a shifting of resources between the two agencies, which is never something that's easy to accomplish and usually runs into lots of debates and discussion, usually leads nowhere from my experience. So I think --

Q It's difficult -- I think you're saying that it's difficult to effect that sort of change in --

- MR. STEELE: Yes. I think, looking at it at the higher level, there -- you know, there are a lot of arguments in favour of having it rest with one agency or the other, but the practical aspects would be difficult to work out to make that effective in practice.
- Ms. Bombardier, what is your view on that question? Should these s. 35 and 36 be brought together for one -- with one department enforcing and having responsibility for both provisions?
- MS. BOMBARDIER: I can only offer my own opinion, and again it's only from the perspective of my experience with enforcement, because 36(3) involves many more activities than enforcement research, compliance, promotion, developing regulations under 36(4). From an enforcement perspective, I can say that it's been working quite well.

I know there's areas for improvements in terms of communicating our roles to the public, to our partners, so there's room for improvement there. There's room for improvement in terms of collaboration in joint planning, in sharing assets, equipment, those kind of things, but in my own opinion it's been working well.

Environment Canada has developed significant expertise, especially on the enforcement side, in pollution interventions. Practical aspects would need to be considered in terms of transferring that knowledge, that expertise, to DFO if DFO was to decide to repatriate 36(3).

- Q Mr. Nelson, anything to add on that question? MR. NELSON: I'd say any kind of arrangement can work if it's properly resourced. As far as would it be better under one, I would say from the public's point of view it probably would be easier. My personal view is it would warrant being looked at, but as Mr. Steele's indicated, it's a pretty dramatic change in the way, how the two agencies would work and it would be a difficult thing, but it's worth looking at.
- Q Mr. Steele, I'd like to, if I might, just sort of pick up on the question of at a broad level what the cost implications would be, for example, of a move to bring s. 36 back to DFO and I appreciate I'm not calling you as a budgeting expert, but at a very simplistic level, it would seem that if

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there's -- if the same work is being done, whether it's done under two agencies or one, there may be some cost involved in the transition to having one agency do it, but that if it's a matter of reallocating rather than changing the amount of work done, that would seem to be cost-neutral. Now, sometimes the simplistic is simple, as well, and wrong. Can you comment on that at a broad level? Would it change the amount of resourcing involved to have responsibility for s. 36 moved to the Department of Fisheries and Oceans? STEELE: Difficult to answer without having done

- MR. STEELE: Difficult to answer without having done any real analysis on the question. I know that from past experience, whenever there's a discussion between two departments about a transfer of resources at any significant level, that that usually runs into a lot of complications. The department that would be the potential people transferring resources will usually find numerous arguments to say that, you know, other activities still need to be continued, that the people that are subject to a potential transfer are carrying out other roles which would still be required within their department. People don't give up resources easily, generally speaking, and the negotiations on that kind of thing can become quite complicated and quite lengthy and protracted and often don't lead into a successful conclusion unless, of course, you know, if it comes down from in this case I guess it would almost be a cabinet-level decision.
  - O Mm-hmm.
- MR. STEELE: Or even perhaps prime ministerial level, you know, as was done back in the late '70s to say that this will happen, and obviously then it will happen. If it's left to departments to negotiate between themselves, then oftentimes the negotiations don't come to fruition to my experience.
- Q Ms. Bombardier, do you agree with those comments? MS. BOMBARDIER: I'm sorry, I cannot really comment. It's beyond my level.
- MR. MARTLAND: Mr. Commissioner, this may be a convenient point --
- 45 THE COMMISSIONER: I think Mr. Nelson had --
- 46 MR. MARTLAND: I'm sorry. I overlooked that.
  - MR. NELSON: Yeah, just one additional comment.

Something — that would be a difficult thing to do but something that we could probably move toward sooner rather than later would be if Environment Canada with some of their newer staff were to decentralize some of those and put them in joint offices with fishery officers, there might even be some cost savings. Just a suggestion. We talked about it briefly, but having them decentralized and working with our officers might be something to consider too.

#### MR. MARTLAND:

- Ms. Bombardier, I'll give you the option, if you'd like to take the break to reflect on that question, we could -- I can ask that after the break or if you'd like to address that now, before the break.
- MS. BOMBARDIER: No, I can address it. We are very well-aware of our limitations in terms of our footprint in the -- across the country. It's a very large country and we have 180 officers approximately to cover not only Fisheries Act and the six regulations, pollution prevention regulations, but also all the Canadian Environmental Protection Act with its 50 or so regulations and there's more coming up, you know, on a weekly basis, so it's quite a challenge for Environment Canada to best allocate the resources where to address the most significant issues, and so our capacity to respond in remote areas has traditionally been very limited.

It has improved over the past four years approximately with the allocation of new resources, so as indicated earlier, we have opened new offices before. We had an office in Vancouver, we had an office in Whitehorse. Now we have five offices to cover B.C. which is an improvement. It's not -- we're not in our best situation, I would say. We have to rely on our partners, but it's better than it used to be.

- And the question of having Environment Canada enforcement people housed in the same place or near to the C&P fisheries officers, is that something you can comment on?
- MS. BOMBARDIER: Yeah. And that we have already in a few locations like in Prince George, I know we are in the same building in Vancouver, we are together, so -- and we have -- we are in the same

buildings in other areas across the country, so 1 that's also something that we keep in mind when we 3 look at our opening new offices where our partners It's a key consideration. 5 MR. MARTLAND: Mr. Commissioner, this may be a 6 convenient point for the break. 7 THE REGISTRAR: Hearing will now recess for 15 minutes. 8 9 (PROCEEDINGS ADJOURNED FOR MORNING RECESS) 10 (PROCEEDINGS RECONVENED) 11 12 THE REGISTRAR: The hearing is now resumed. 13 MR. MARTLAND: Mr. Commissioner, I'm going to move to 14 asking some questions about something we touched 15 on only in passing, coming out a question you had, which is to say the question of relationships and 16 17 dealings between DFO and, for that matter, 18 Environment Canada and the Province of British Columbia on fish habitat enforcement issues and 19 20 work. 21 22 EXAMINATION IN CHIEF BY MR. MARTLAND, continuing: 2.3 24 Perhaps I should ask at the outset, Ms. 25 Bombardier, is there, to your knowledge, an 26 Environment Canada/province type of a working 27 protocol or MOU? 28 There is, I believe, a draft. MS. BOMBARDIER: 29 sure if it's finalized, but formal agreement 30 between the Emergencies Group of Environment 31 Canada - so between Environment Canada and the 32 Province of B.C. - for notifications of releases. 33 This is to basically implement the new regulations 34 on the disposal under normal course of events 35 under 38(4), s. 38(4) of the **Fisheries Act**. 36 The public regulatees, while in 38(4), 37 applies to those who own or have control of a 38 deleterious substance. They need to report to 39 Environment Canada releases under s. 38(4) so that 40 agreement implements that provision through those 41 regulations that are about to come into force. 42 Mr. Nelson, maybe I can start with you for this Q 43 question. Could you describe, at a general level, 44 what is the province's role in dealing with fish

habitat enforcement issues, and how closely do

your fishery officers in the province and in the

region work with their provincial counterparts?

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MR. NELSON: There is an MOU between the province and DFO on dealing with fisheries habitat matters, and it essentially means that if there is a fish habitat issue in waters where there are not anadromous fish - in other words, no salmon, a lake where there is only trout as an example - that will be a provincial matter.

As far as how closely we work with, that varies throughout the region. In small office locations where there's one or two officers and one or two conservation officers, they rely heavily on each other and work very closely together. In larger centres like in Vancouver here, not as much so. I'd say overall at the field level, the working relationship between the conservation officers and fishery officers is very good.

- Q And you referred to an MOU.
- MR. MARTLAND: I wonder, Mr. Bisset, if you could please bring up number 8 on our list which is already an exhibit. I understand it's Exhibit 653.
- When you refer to an MOU between Canada and B.C., is that what you're referring to?
- MR. NELSON: Yes.
- That document refers to a director level committee that would meet on compliance and enforcement issues. To your knowledge, is there such a committee that's active presently?
- MR. NELSON: Not a committee, per se. I have met with my counterpart with the Conservation Officer Service, but as far as Habitat staff and the province, I'm not sure.
- Q Do you have a view on -- or could you tell us from your point of view how actively used is this agreement? How current is it, or is it not current?
- MR. NELSON: I'd have to look at the signature on it.
- If I recall, we have to scratch our political memories to do this. It has Herb Dhaliwal's signature.
- MR. NELSON: It's a while.
  - Q I don't think it has a date on it.
- MR. NELSON: Yeah, it's a while ago.
- 45 Q Mr. Tyzuk is advising around 2000. Indeed, Ms. 46 Grant has a note of July 2000. So I don't know if 47 that sounds -- does that sound --

- 1 MR. NELSON: That sounds about right for the signatures, yes.
  - Q So it's 11 years old.
  - MR. NELSON: Yes.

Perhaps the easy part to that. But is this something that, to your mind, is active? Is it...?

Let me ask you a different question. How often do you look to this document, check that you're working under it or rely on it in your work?

- MR. NELSON: I don't look at the document very often.
  I don't think that many officers do. They know
  what the relationship is. They're taught that
  when they're trained, and they make it work at the
  field level.
- That's really the other part to the question, is apart from the document, could you please describe to us at the field level, the practical level, working relationships, arrangements between federal and provincial fisheries and conservation officers respectively.
- MR. NELSON: Yeah, again, if it's relating to fisheries habitat, if we get a call or complaint about a habitat issue and it's clearly a provincial matter, our officers will contact them and relay it to them.

On occasion, if it's something imminent and needs to be responded right away, our officers have and their officers will do the initial response, gather immediate information, evidence, and then turn it over to the other agency.

Now, I'll go to one other document to continue in this vein, and then after I have asked these questions of Mr. Nelson, I'll turn to the other panel members.

Number 9 on our list of documents is an MOU on mutual assistance between B.C. Conservation Officer Service and the DFO C&P Pacific Region. Is that correct, Mr. Nelson?

- A That's correct. The example I just described is probably more relevant to this particular document here.
- MR. MARTLAND: If I could ask this be marked as the next exhibit, please.
- THE REGISTRAR: Exhibit 692.

EXHIBIT 692: MOU Between B.C. Conversation Officer Services and DFO C&P Pacific Region Respecting Mutual Assistance, Revised July 17, 2007

# MR. MARTLAND:

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- Q I'm sorry, you said the example you just described is more relevant to this document. Could you explain that, please?
- MR. NELSON: Yes. Like conservation officers taking the initial response in some cases for DFO and vice versa.
- Q All right. And similar type of question, how much or how often do you, or do your officers, look to this document in your work?
- MR. NELSON: Again, I don't know how often officers refer to this. This one is more relevant as far as I'm concerned. It's more regional in nature, and it's one that I'm aware of. I can't answer for how much all the officers know about it.
- Q Okay.
- MR. NELSON: Other than they're following the principles of it, and I don't hear anything otherwise.
- Q Ms. Bombardier, I asked you about the agreements part to this with respect to Environment Canada Enforcement and provincial counterparts. But stepping back from documents, at a practical level, do you have any comments or any description you can give us on the working arrangements between Environment Canada Enforcement and provincial B.C. conservation officers?
- MS. BOMBARDIER: I'm not familiar with how it's working at the field level in terms of -- there's no formal arrangements or agreements between Enforcement Branch and the Province of B.C. for enforcement purposes. As I said, there's one at the departmental level for responses to spills, but my understanding is that when there is an incident, we get the information from the province. If we suspect that the province may have jurisdiction, we will ask them what their intentions are. They may have issued licences to the regulated facility, in which case they would likely take the lead if it's a violation of the licence. We would stand by and we could intervene if we see that nothing has been done in terms of

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pollution prevention. We could take the lead under 36(3).

But it's all case-by-case and it's in discussion with the province and other partners. I'd like to turn to some questions that aim to provide the Commissioner and all of us with some understanding at a practical level of the sorts of things we're talking about. We've been talking about s. 35 and 36 and the different -- the HADD and the pollution sorts of occurrences.

I wonder if we could try and put that in more practical concerns, so these are questions where I'd invite you to give us examples and details and, in particular, any that tie to Fraser River sockeye habitat.

Mr. Nelson, if I could start with -- and let me also try and -- maybe I'll put something on the screen through Mr. Bisset. On the PPR number 9, page 31, I noticed, having worked with different junior counsel, that Ms. Grant's pagination works very well for these purposes. When Mr. Bisset hits 31, it goes to 31, so that's helpful. Page 31 at the top, there's a graph that lists off different descriptions of types of occurrences, Mr. Nelson; is that correct?

MR. NELSON: That's correct.

- And whether you do so using this or not, I leave to your discretion, but I'd ask you to please describe to us the common occurrences under either s. 35 or s. 36, in particular those that have an impact on Fraser sockeye habitat.
- MR. NELSON: Well, I guess all of them could and would have impact on Fraser River habitat if these occurrences or violations happen within the Fraser watershed. It represents what I would have said is that the bulk of violations or occurrences that are reported to us relate to smaller activity. Like a property owner along a stream, everybody likes to live by a stream and have access to the stream and will tend to destroy the riparian vegetation along those shores to make their waterfront property more appealing to them.

This matches -- nearly 300 of these 700 incidents here are related to rural/urban development so that makes sense. Each of those on their own aren't that large, but you add them all together and you have a very big cumulative

1 effect.

The next one, it talks about industrial/commercial. That could be related to things like -- it could be pulp mills, could be any number of things fall into that category. Forestry is quite low on this one, and I think that's reflective of -- sorry, when is this information from again?

Q Well, if we go up to one page before, you'll see how this is introduced at paragraph 72. I'll read it.

For the 2009-10 fiscal year, fishery habitat occurrences entered by C&P field staff in the Pacific Region were as follows:

- MR. NELSON: Yeah, so that does match with -- if you had five, ten years ago, the forestry numbers might have been higher. Road development is a -- any linear development is quite significant, has quite significant impacts on fish. Now, the linear development is probably spread throughout all of these various categories. So oil and gas development, for example, it's a lot of roadbuilding, and same with -- mining is more centralized, but all of them require road access.
  - And indeed, I wonder if, to some extent, the number of occurrences is only one barometer, that there may be something of significant impact that may be a single occurrence, but a big one.

MR. NELSON: Yes.

- Q So maybe moving away from simply looking at the last column and the number of occurrences, could you give us your sense of importance not simply most common but most significant habitat occurrences from an enforcement perspective?
- MR. NELSON: Well, in my experience, they range from a wheelbarrow full of grass clippings into a creek to the largest one I've been involved in was a hydro dam facility that resulted in a total destruction of about 30, 40 kilometres of a salmon-bearing stream. So that's the largest case that I've ever dealt with. It was very significant damage.
- Q Ms. Bombardier and Mr. Steele, I'll put to you the same sort of a question to provide your understanding, appreciating that you're both from

headquarters and I'm asking a B.C. or Fraser River sockeye perspective. Is that a question you're in a position to give a sense of, or does that take us beyond your familiarity?

MS. BOMBARDIER: Well, in terms of 36(3) issues, what we've observed - and that's not particular to B.C. but across the country - agriculture is definitely an issue. That's non point-source pollution, so cows in streams. It's a violation of 36(3). We have taken action in some cases in that respect. Aquaculture is also the use of pesticides, could be a violation of 36(3) although Health Canada has jurisdiction over the pesticides. So there are other departments that have a role to play in there.

Industrial/commercial includes things like, on the B.C. coast, fishing lodges, boat haul cleaning activities in a marine environment, so contaminants. Sometimes a boat is contaminated with oil that goes in the water, 36(3) issues there.

Industries that are not regulated by regulation, so we have pulp and paper mills, we have mining facilities that are not covered by regulation because they were an activity before the regulations came into force, so those are subject to 36(3), so we look at those as well. Metal mining, of course, I think there's two in the B.C. area, in the Fraser River, that have effluent into the Fraser River or tributaries. Oil and gas is also another area that may have 36(3).

Recreational, it's all dependent on the type of activity, but if there's an accident and there's a spill of a product or substance that could be deleterious, it would trigger 36(3). Transportation spills from vessels, that's another area. But again, Transport Canada would have a role to play if it's a ship.

- Q Mr. Nelson, is there a particular type of occurrence or case that is more or less likely to lead to eventual investigation and/or prosecution?
- MR. NELSON: A type that's more or less? Not that I can think of offhand. I mean, obviously if it's impacting fish habitat, it's near water, but I'm not sure I understand the question.
- Q The question, to pick up on the chart, for

example, are cases involving roadwork more likely to lead to an eventual charge than, for example, I don't know, a foreshore development in a recreational lake setting?

- MR. NELSON: Not necessarily. You don't know how significant it is until you go have a look at it. A seemingly small area could have a significant impact. If somebody's in a creek with a Cat and there's salmon spawning there, that's very significant to somebody in a creek beyond any upstream, beyond any fish-bearing waters. You don't know till you really have a good close look at it.
- Q How many cases do go to prosecution in this region? How common is that?
- MR. NELSON: The numbers that actually go to prosecution is not that great. I don't have the numbers in front of me, but it's, I think, by looking at information from -- there's a graph that is in the documents that I think could speak to this better than I can off the top.
- Q Okay. And we'll try to pull that up and then I'll bring that to your attention a little later on if I can.
- MR. NELSON: Yeah.
- MS. BOMBARDIER: Can I respond to this?
- Q Yes.

MS. BOMBARDIER: For 36(3), the public focus is often on prosecutions, but under **Fisheries Act** as we had under **CEPA**, we have a toolbox, so a series of tools at the disposal of our officers.

Prosecution is only one of them, and it's the most stringent measure that we can take, because it involves legal procedures.

Under the Compliance and Enforcement Policy for Fisheries Act, the approach is more of an escalating approach, so depending on their circumstances, warning letters could be issued that may have significant deterrence effect depending on the circumstances. Inspectors' directions is another tool that our fisheries inspectors use and those have been quite effective in achieving deterrence and achieving good environmental outcomes because it does sometimes involve significant investment from the regulatee to take action to prevent or stop a release. So inspectors' direction are very effective.

Ministerial orders as well, although we haven't used them too much.

So prosecution is the most strict measure, and we try to use other tools before we go there 'cause it's a lengthy trial, it's also fairly costly. The Compliance and Enforcement Policy has specific circumstances where prosecution will be used, if it's a deliberate release, if there's obstruction. So those are the types of circumstances that will lead to prosecution, but it's not always the best or most effective tool to achieve compliance.

- Mr. Steele, does the DFO have a similar sort of toolbox or a similar sort of view of the role of prosecutions among the different responses?
- MR. STEELE: Yes, we do. I would say it's consistent with what Ms. Bombardier has described. The Compliance and Enforcement Policy applies -- it was developed jointly by the two departments, DOE and ourselves and as she's described, generally the approach that's come into both departments, prosecution would be more or less the last resort when other options under the continuum have -- or either not likely to succeed or have not been successful, they've been tried and not been successful. So prosecution would be sort of the far end of the continuum in terms of the actions available to us.
- Q And why is it a last resort?
- MR. STEELE: Well, again, because I guess at the end of the day, the objective is to achieve compliance in the most effective way possible, and in a lot of cases, there are other options less costly, less time-consuming, of achieving compliance short of actually laying a charge and bringing a case to court. So if those options are feasible, then I think it's everyone's preference that they would be used.
- Q This gets us into really a question of balancing compliance, promotion and things like compliance, perhaps compliance monitoring, other approaches to this, than a pure enforcement type of a response. Could you comment on how the C&P and perhaps, more broadly, the Department tries to strike a balance between the two or approach this issue?
- MR. STEELE: Well, speaking for the C&P organization, we did a national review of our program a few

 years ago and came up with what we called a three-tier approach to achieving compliance. The review was titled, actually, "The Compliance Review," recognizing that at the end of the day the compliance is the end goal; enforcement if necessary, but at the end of the day, the key objective is to achieve compliance in the best way possible.

So what we came up with at the end of the day was sort of a three-tiered approach to doing that, Tier 2 being sort of the traditional methods that we use for enforcement activities on the fisheries side as well as habitat enforcement, regular patrols, that kind of thing including warnings and prosecutions and all of what that entails.

The Tier 1 type activities which we had been somewhat involved in up until then, and that refers to things as we spoke about earlier, public relations activities, stewardship, working with communities and user groups on a more proactive type basis, trying to prevent problems down the road, educate and stewardship activities, that kind of thing. All of that came under what we term Pillar 1 (sic) and, as Mr. Nelson referred to earlier, he said that in Pacific Region, I think, there's a general target of ten percent of fishery officer time is sort of the overall objective in terms of activities related to Pillar 1, and that's a national approach that we've taken with the program across the country.

I'm not sure that we're exactly at ten percent everywhere, but there's been a definite increase, I'd say, over the last five to six years in terms of effort devoted towards those general Pillar 1 type activities to promote and achieve compliance in ways other than laying charges and bringing cases to court.

Pillar 3, not related so much to the habitat files, but more on the fisheries enforcement end of things, Pillar 3 refers to major case investigations, intelligence gathering. The intelligence gathering, I guess, could have some application to the habitat world, but more strictly applied in the fisheries enforcement realm.

So we've made an effort to shift our focus into those two new pillars of activity, 1 and 3,

and away from the more traditional approaches to enforcement.

- Q Ms. Bombardier, how does the Enforcement Branch of Environment Canada try and strike a balance or address this question of proactive and reactive types of approaches?
- MS. BOMBARDIER: You mean in terms of how we work with compliance promotion partners?
- Q Yes.

MS. BOMBARDIER: Compliance promotion, as I was indicating before, is part of the Environmental Stewardship Branch so it does not report to the same ADM as Enforcement. It's separate, but we do work very closely together. It is a very effective tool in terms of achieving compliance as was mentioned earlier. Educating regulatees of their responsibilities is a key step in terms of achieving compliance.

So we try to align our activities, especially in new sectors when there's a new regulation coming. We let Compliance promotion do their activities and inform, education the regulatee community of their responsibilities, and then we go and monitor a particular sector where we think that there may be significant non-compliance. So we work closely with compliance promotion and we try to rely on our activities so that they go first. They educate, have information sessions and then we go and monitor compliance after that.

- Q Mr. Nelson, fisheries officers, of course, don't only work on habitat. Indeed they may not mainly work on habitat as opposed to other *Fisheries Act* types of cases. Could you please help us understand, are habitat cases distinguishable or special as contrasted with other fisheries cases?
- MR. NELSON: Well, they generally are more complicated than the average fisheries violation. This involves a whole lot of more expertise. You have to have Habitat staff that can, first of all, deem that it is fish habitat. There's much more requirements it's not something you would give to a brand-new officer and expect them to proceed through with it. They're very time-consuming, very lengthy, and so we generally have our more experienced officers deal with them.
- Q Are there challenges in terms of the identity of the malfeasor?

- MR. NELSON: Not always. I guess, in larger cases, yes, there can be. You can have a company that, okay, they're responsible for this logging operation, per se. But there could be a subcontractor who's running some equipment, another contractor running something else, so there's generally more parties involved in a habitat violation.
- Q With respect to the practical level, the officers doing this work, do they have the specialization to do habitat work or do they acquire -- those who don't, you suggested, I think, that more junior officers may not have experience or expertise. Can they acquire that?
- MR. NELSON: They can acquire that. We don't have specialized habitat officers. We did for a short period at one time, but generally there are officers throughout the region who have a high degree of aptitude and interest in dealing with habitat cases, so we have a number of officers throughout the region although they aren't "habitat specialists". They are more adept at handling a habitat violation, because they are so complex, often.
- Q Mr. Nelson, carry on in this vein. One criticism that is sometimes made of fisheries officers is they may have a disinclination to become involved in a fish habitat case because it's difficult, because of the things you've suggested. It's difficult, it's complex for an individual officer. It may take that officer outside the realm of their ordinary experience or their more conventional fishing enforcement type of work. Could you comment on that concern and whether that's a problem?
- MR. NELSON: I don't think it's a problem. As far as officers, they will develop expertise on a number of different topics, but every officer is capable to assist in any type of violation, whatever it may be. We don't have specialists of any kind. So I wouldn't say there's a concern that they might not want to get involved, although obviously there are staff who need to be directed sometimes to do investigations that they may not be interested in. They are very time-consuming and take a lot of work.

So there are occasional staff who are

reluctant to take them on, absolutely.

Mr. Steele or Ms. Bombardier, anything

- Q Mr. Steele or Ms. Bombardier, anything to add on this point? I'll take your silence as a no, and that's just fine.
- MR. MARTLAND: Let me move to a document to frame the next set of questions, if you will. Mr. Bisset, number 10 on our list of documents.
- You'll recognize this, I think, all of you, as the Compliance Enforcement Policy and perhaps, Ms. Bombardier, if I might start with you, could you please identify and describe for us what this document is?
- MS. BOMBARDIER: This policy document is a document policy that guides the work of our fisheries officers and enforcement officers in the field, so it talks about the principles of how we do our work, enforcement. Enforcement is one of the compliance measures. There's also compliance promotion activities, so again, it doesn't only cover enforcement. It covers other aspects of departmental responsibilities under s. 36(3) and the Regulations.
- Q And am I right to say this, although I think if we scroll down even further, we may see the Environment Canada logo at the bottom left. But this is in fact a jointly developed policy, jointly developed by DFO and Environment Canada?
- MS. BOMBARDIER: Yes, that's my understanding.
- MR. MARTLAND: If I could ask this be marked as the next exhibit, please.

THE REGISTRAR: Exhibit 693.

EXHIBIT 693: Compliance and Enforcement Policy for the Habitat Protection and Pollution Prevention Provisions of the **Fisheries Act**, November 2001

38 MR. MARTLAND:

- Q Am I right to say this is an important policy and that it provides significant guidance to this day, Ms. Bombardier?
- MS. BOMBARDIER: Yes, it is.
- Q Mr. Steele, could you comment on that?
- MR. STEELE: Yes, I would agree with that. It is a policy that was jointly developed by the two departments. It's still valid and it is more or less the go-to document if people wanted to refer

to a compliance policy type framework document. 1 2 This is it for the habitat-related activities. 3 I wonder - and I'm not suggesting this is the case Q 4 - but we've heard evidence about EPMP, the 5 Environmental Modernization -- I may get this a 6 bit wrong -- Process. I've already lost at least 7 one letter there. But the EPMP initiative from 8 2004, or 2005, and whether that sort of a change 9 with respect to the compliance regime, has that 10 had any effect on the relevance or continued 11 applicability of this policy? 12 I wouldn't say it impacts directly on the MR. STEELE: 13 policy. At the same time, it probably would be a 14 good idea to do a thorough review of the current 15 policy to make sure that it at least makes 16 reference to that particular initiative. 17 But without having done that thorough review, 18 I think most, if not all, of what's currently here 19 would still apply. But it would be useful, I 20 think, to do that review, to make updates as 21 required to make reference to the EPMP initiative. 22 For the most part, this is at a high enough level, you know, it's sort of guiding principles. 23 24 and responsibilities, I guess, might be one 25 section that could reviewed in light the EPMP, but 26 the range of activities and responses that are 27 available, that probably wouldn't change so much. 28 So generally speaking I think the policy 29 still flies, is still valid, but would probably 30 benefit from a review in light of EPMP and 31 adjustment if required. 32 Is there review underway to your knowledge? 33 MR. STEELE: Not to my knowledge at the moment, no. 34 Okay. Ms. Bombardier? 35 MS. BOMBARDIER: Not to my knowledge either. 36 MR. MARTLAND: I wonder if I could ask Mr. Bisset to 37 please go to page 26 of the document itself. don't know if that will align with the ringtail 38 39 number on the screen. It should be six pages down 40 from there, please. 41 Ms. Bombardier, I'll ask this of you. You'll see 42 that this refers to using s. 42 of the Fisheries 43 Act and the government launching a civil suit in 44 order to recover costs that would arise from an 45 unauthorized deposit. I'm interested to learn is 46 that -- it exists under s. 42, but the question I

have is that a measure that is used much or at all

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to your knowledge?

- MS. BOMBARDIER: To my knowledge, it has not been used, but again, my experience only dates till 2006, so it may have been used in the past but, according to my knowledge, it hasn't been used at least recently.
- Mr. Steele, I don't know if there's anything along these lines in terms of a sort of cost recovery civil suit, response of the DFO, C&P uses in the course of enforcement work?
- MR. STEELE: No, I'm not aware of it being used either.
  MR. MARTLAND: If I might move to Tab 11 on our list of exhibits, please. This document that you see before you, it begins with a table of contents.
  You'll then see on the second page it's entitled the National Enforcement Policy for Conservation and Protection. I'll note just for the record this is also described at paragraph 92 of the Policy and Practice Report number 9. I don't need you to go there, Mr. Bisset.
- Mr. Steele, could you please describe for us what exactly this document is?
- MR. STEELE: This is a draft national policy document that's currently under development. We have a draft that you see as the exhibit here. The intent of it was to provide a similar framework piece to what we just talked about in the realm of the habitat program.

This draft, once approved, would apply to the Conservation and Protection Program generally at the national level which would include, of course, the habitat activities as well as enforcement we do under other legislation, SARA, the fishery -- all of the fisheries enforcement work we do in commercial, recreational fisheries, et cetera.

So it's following the same sort of model as the compliance policy document but applying on a wider basis to all the full range of activities that we're engaged in, and it was something that had -- some work had been done some years ago, but never came to a conclusion, was never formally approved, so we've recently resurrected that project and did some updating and redrafting, et cetera, to bring it up to date, and it's currently being reviewed by our Legal Services Unit, and it's out with our regional directors for comment as well and we're hoping to bring it to conclusion

and have it signed off some time in the next few weeks or month, sometime in the near future at least.

MR. MARTLAND: Before I forget to do this, I wonder, Mr. Registrar, if this might be marked as the next exhibit.

THE REGISTRAR: Exhibit 694.

EXHIBIT 694: Draft National Enforcement Policy for Conservation and Protection

#### MR. MARTLAND:

- When you say that this document has been provided out for comment and is in the process, so to speak, is it this -- I don't know if you can say and I don't know if I need you to do a forensic examination, but is this the draft, the version of the document that is out for consideration at this point?
- MR. STEELE: I believe it is, yes.
- Q And I don't see a date, but I haven't studied this in enough detail, or maybe I've overlooked it. Can you comment on when this dates to, or is this the most recent version?
- MR. STEELE: I can't say for certainty, but I'm quite sure that it's the most recent version. In terms of dates, it would be, I believe, two to three months ago that it was produced.
- Q And assuming that this document is ultimately finalized, what will it accomplish? What use will it be put to?
- MR. STEELE: Well, it will fill a gap that's been identified in terms of C&P policies and procedures that are available nationally. There was an audit done, an internal audit done on our program in 2009, I believe, that we may refer to later. I think there's documentation in the binders on that.

But one of the shortcomings that they identified was a lack of national policy direction from the C&P office in Ottawa. I'm not sure if they made a specific reference to this particular policy, but it has been a gap that we've identified for some time. Most other enforcement agencies would have a document like this to point to. It provides a general framework. It's not something that people are going to refer to on a

day-to-day basis as Mr. Nelson explained, but it's particularly valuable, I think, for new recruits 3 and also for others outside the organization who will be able to basically see what the program is 5 all about, what sort of powers and authorities 6 fishery officers have and what sort of options 7 they have at their disposal in order to deal with 8 violation type situations. 9 MR. MARTLAND: I wonder if, indeed, the first page Mr. 10 Bisset, gives us, on the table of contents -- I 11 don't know if that's a handy shortcut to having 12 some understanding of what those possible 13 responses are. 14 Q But we see there under: 15 16 Detecting Violations: 17 18 Inspections 19 Search 20 Seizure 21 22 Reponses to Alleged Violations: 23 24 Officer Discretion. 25 26 And then under: 27 2.8 Choosing an Enforcement Response: 29 30 And I'll list them off: 31 32 Consistency in Enforcement 33 Incidence Involving Children and Young 34 Persons 35 Warnings 36 Ticketing 37 Alternative Measures or Restorative 38 Justice 39 Prosecutions 40 Appearance Notice 41 Arrest 42 43 Those are some of the responses and issues that 44 officers need to be aware of and can consider? 45 MR. STEELE: Yes, that's right. They're described in very general terms here. Of course their training 46 47 would provide a much greater level of detail but,

1 yes, that's the intent. 2 MR. MARTLAND: If I might please go to number 12 on the 3 exhibit list. This is also Exhibit 657. 4 Mr. Steele, perhaps I'll continue asking you these 5 This is the National Habitat questions. 6 Compliance Protocol between HMP, the Habitat 7 Management Program, and C&P. 8 My question is - this is already in evidence 9 - what impact, if any, will this protocol, which I 10 understand dates to December of 2010, have on 11 enforcement roles? 12 MR. STEELE: Well, we're hoping that it will help to clarify respective roles and responsibilities 13 14 between ourselves and Habitat staff. 15 document is an updated version of a previously existing protocol that was signed in 2007, and 16 17 when the initial protocol was signed, it was for 18 the duration of -- it was in effect for two years 19 or at least there were provisions for it to be 20 reviewed and updated after two years. So that was 21 It took a bit longer than two years, but it done. 22 was completed in late 2010 and was signed off at 23 that point and distributed out to staff. 24 The general intent is to describe there 25 clearly the respective roles and responsibilities 26 of our officers in relation to Habitat staff at a 27 working level. 28 MR. MARTLAND: Mr. Bisset, page 7 if you might. 29 I think that'll indeed give us the signatures and 30 the date stamps beside the respective signatories 31 including your name, Mr. Steele, there I see. 32 MR. STEELE: Yes, that's right. 33 As well as the Acting Senior Assistant Deputy 34 Minister for Ecosystems and Fisheries Management, 35 David Balfour, and Director General, Ecosystems 36 Management, Steve Burgess; is that correct? 37 MR. STEELE: Yes, that's right. 38 Mr. Nelson, do you have any comments on the impact

MR. NELSON: Well, it will have an impact on what officers do. We have to -- I had an initial meeting with my counterpart in Regional Director of Habitat because there are a few sections in here that raise questions that I have to understand what the direction we're going to give is. As an example, the 5.3.1 refers to Habitat

this protocol will have on enforcement work and

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 staff taking the lead in developing and delivering of habitat compliance monitoring activities.

Well, Habitat compliance monitoring activities have been the role of C&P, so what --we'll have to define those, what they're going to be doing.

Also, the inspectors' powers for Habitat staff have been removed with this, and that's a significant change from before. So there's a number of things that we have to determine how we're going to handle.

Let me try and separate out the two and deal with those each seriatim. Firstively (sic), you have referred as paragraph 5.3.1, that HMP will lead in development and delivery of habitat compliance monitoring activities, and expressed a concern.

Mr. Steele, could you comment on that, or do you have a response to that?

- MR. STEELE: Well, I think the intent -- what's referred to here as habitat compliance monitoring activities is referring to the new program that was, I believe, discussed earlier this week, possibly yesterday, the new habitat compliance program that was brought into place as part of the EPMP initiative.
- And if I can just clarify that I'm understanding or guessing correctly, is that the Habitat Compliance Modernization, which is the sixth element of the EPMP?
- MR. STEELE: That's correct, yes.
- Q All right.
- MR. STEELE: Yes. So what's referred to here is basically the activities under that program, as I understand it, at the regional level, which would be led by the habitat program in the region.

It wasn't intended to mean that fishery officers would not have a role in habitat compliance monitoring but for the activities that that particular program, the -- I believe they're actually titled Habitat Compliance Monitors, then the lead role for the delivery of that program within the region rests with Habitat management.

So that's what was intended, I believe, with that s. 5.3.1.

- Q Is that, to your eye, a change then in the work that C&P officers would do?
- MR. STEELE: I would not see it as a change, no. That

monitoring program has been in place for some time, although I understand it's only recently that it's completely up and running. But it's something that was initiated, I think, in 2000 -- or at least announced initially 2005 and '06, and has taken some time to roll itself out, but it's not a new concept, I don't think.

- Mr. Nelson, the second point that you raised when I asked you about this document had to do with the designations as fisheries officer, is that -- or, sorry, the inspector power; is that correct?
- MR. NELSON: That's correct.
- And I take it, just to provide some context but I'd welcome you to correct me, I may not have this quite right that there are different categories or different types of designations including, first, fisheries officers; secondly, fishery inspectors; and thirdly, fishery guardians?
- MR. NELSON: That's correct.
- Q And some of that is described in the Policy and Practice Report. I take it you're referring to the question of who will have "inspector" designation?
- MR. NELSON: Yes. Well, it's clear who will have "inspector" direction, but it raises some concerns.
- Q Tell me more, please, about those concerns.
- MR. NELSON: Prior to this, Habitat staff -- again, I'll use the example that's usually the easiest to describe. A Habitat staff member would go out and say they encounter what appears to be a violation, somebody operating a bulldozer in a creek.

As an inspector, Habitat inspector, they could order that work to stop. By removing the inspector powers from them, they can no longer perform that duty. They would have to call on a fishery officer and, in some cases, could be hours away, may not be able to even contact the officer and, in the meantime, that potential violation could continue.

So it's a significant change from my point of view. I have spoken internally about that, but in the end, this is what we have to deal with so we have to now make inspector directions will only be done by fishery officers with the new policy.

- Mr. Steele, could you comment on that?
- 47 MR. STEELE: I would agree with what Mr. Nelson has

said in describing the change. That's probably --well, there are a couple, but this is probably the key change from the 2007 version of the protocol to this version. There are a few reasons why it came about that way.

Primarily, the Habitat Management Program had concerns about health and safety issues for their staff. It was also highlighted in a couple of audit reports that were done. One was an internal audit report done on the Habitat Enforcement Program in -- I'm trying to remember the year, now.

Q That's not the 2009 one, that's an earlier audit? MR. STEELE: I believe an earlier one. 2009 was the audit of the C&P program specifically, but there was a separate audit on the habitat program.

One of the issues that was raised there, and also in a later audit by the Auditor General's office, the CESD, Commissioner for Environment and Sustainable Development, both commented on the need for clear roles and responsibilities, clear distinctions between enforcement-related activities versus more compliance-related activities.

I'm not sure if both audits stated it, but certainly the internal one, I'm sure, commented on the fact that there were health and safety concerns for Habitat staff engaged in what they saw as enforcement-related activities, basically activities aimed at compelling compliance. that category, they included issuance of inspectors' directions. So there was clear --Is there concern there that an individual, let's say - I don't know if I have this right - but is the concern that a fish biologist, who doesn't have the training to act in a more enforcementtype of a mode, if you will, may be put in a difficult position or an unsafe position if they're issuing inspectors' directions? Is that your understanding of the concern?

MR. STEELE: That was the concern expressed to us, yes, yeah. As I mentioned, it came forward in the audit reports - or at least one of the two, maybe both - and that point was picked up on by the Habitat Management managers at the Ottawa level, who took the position basically that they didn't want their staff involved in enforcement-related

activities. They took the health and safety issue seriously.

The solution that they put forward to that was to basically remove the inspector authority from their staff and to have the arrangement that Mr. Nelson described, basically where they would have to call upon a fishery officer to do the actual delivery of an inspector's direction. They would still be involved in the front-end work, the preparation, the actual drafting of the direction. They would assist C&P with that role, but when it came to actual execution or delivery of the direction, then that would be a C&P responsibility and that's how the protocol ended up being written.

- MR. MARTLAND: Mr. Commissioner, we're basically at the lunch point.
- Q And I haven't -- just to close off this point, if I might canvass whether Ms. Bombardier or Mr. Nelson has any further comment on this topic.
- MR. NELSON: Yeah, health and safety, of course, of staff has to be paramount, and the public. When I inquired into this, the concern for health and safety I was told came from an incident in Central & Arctic Region. I contacted my counterpart, and they said, in his view it was an over-reaction by a Habitat person. So there was one incident that I'm aware of that this change occurred on.

Also regarding if that is indeed the concern, that health and safety for Habitat staff is there, it's still going to be there when they have guardian status and show up at some of the same sites. So it's a difficult line to walk as to who's doing compliance work and who's not.

There is a section in here relates to that Habitat staff will be the people who will determine what risk before calling C&P. That's determining the risk to Habitat, but they won't be able to assess the risk to health and safety without visiting the site and knowing who's on site and perhaps looking into the background of these people.

So if the concern is truly about health and safety related to the inspector status, in my view, the concern is still going to be there as quardians.

MR. MARTLAND: Mr. Commissioner, I may indeed have a

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46 47 further question, so I wonder if we could move to lunch break and I'll ask that afterwards.

THE COMMISSIONER: How much longer do you think you'll be, Mr. Martland?

MR. MARTLAND: Indeed, Mr. Commissioner, I was going to advise I expect I may be much of today, and that Mr. Taylor after me may or may not be on his feet towards the end of today.

THE REGISTRAR: The hearing is now adjourned until 2:00 p.m.

> (PROCEEDINGS ADJOURNED FOR NOON RECESS) (PROCEEDINGS RECONVENED)

THE REGISTRAR: Order. The hearing is now resumed.

## EXAMINATION IN CHIEF BY MR. MARTLAND, continuing:

- When we broke for lunch, I was asking some questions to learn about this question of inspector's orders and the ability, who should have that power to give an inspector's direction or order. Ms. Bombardier, I didn't direct that question to you. I wonder if I could ask if you have any comments with respect to who should have the designation as an inspector.
- MS. BOMBARDIER: At Enforcement Branch and Environment Canada, our officers have both designations, fisheries officers and fisheries inspector, because they have different powers. So our officers need both to undertake their activities under 36(3), so we don't have a split as we see on the DFO side.
- And the arrangement presently in place works well, I take it?
- MS. BOMBARDIER: Yes, it works very well.
- Mr. Nelson, I was going to ask a follow-up question, and I'll ask you and then I'll ask Mr. Steele to address this. Could you give us a sense on this point about the inspector's powers. practical or impractical is it to require that it is a fishery officer who is there to give the inspector's direction?
- MR. NELSON: How practical is it that it be a fishery officer? Well...
- Is it impractical to require it to be a fishery officer?

- MR. NELSON: It can be done by officers if the manpower is there. But this is as a result, from my understanding, as one of the steps of the EPMP process, which removes fishery officers from doing habitat compliance work, and the move is toward more operational statements and having Habitat staff do that role. So this kind of puts us back towards doing more of the work that they were taking on.
- Q Mr. Steele, anything to add on that topic? MR. STEELE: Not a great deal to add. I think time will tell in terms of practicality. I think there probably are some issues that need to be looked at there. The new protocol has only just recently been distributed, and early stages of implementation, and I think we would need to be vigilant as to whether it is practical or not, but it is something definitely to keep an eye on. In theory it makes sense. Whether it works in practice, I think we'll have to judge at a later date.
- I'd like to ask some questions to focus and understand about the capacity and resources that are available both to C&P and to Environment Canada Enforcement Branch for habitat and protection work. To do this I will plan to lead you, expecting that any counsel will raise if they have a difficulty. Mr. Nelson, do you agree that C&P is a largely decentralized organization, indeed in its national headquarters that there are less than 30 people working there?
- MR. NELSON: That's correct, yes.
- I take it the number of Pacific Region offices is 34 offices in the Pacific Region, totalling approximately 161 fishery officers?
- MR. NELSON: Currently it's a little more than that, probably 175 with the additional fishery officers for aquaculture, but in that ballpark.
- Q With respect to the reporting relationships, Mr. Steele, is it the case that there's a functional reporting relationship between national headquarters and the regions?
- MR. STEELE: That's correct, yes, in the C&P program, functional reporting.
- Q And am I right that regionally C&P has implemented line reporting whereby a Fishery Officer reports to a Field Supervisor, the Field Supervisor in

turn reports to a Detachment Supervisor, that person reports to a C&P Area Chief, who then reports on to the Regional Director, which is Mr. Nelson, who in turn reports to the Regional Director General, Ms. Farlinger?

- MR. STEELE: Yes, that's right. The line reporting change is in relation to the last part of what you just read, the reporting relationship between Mr. Nelson and the Regional Director General. All of the other reporting relationships were in place before line reporting was implemented, four to five years ago now, I guess. But the line reporting change that went in place related to Mr. Nelson's reporting relationship upwards, which went to Regional Director General.
- Q Ms. Bombardier, for the Enforcement Branch of Environment Canada, is it fair to say that the Enforcement Branch is less decentralized than DFO C&P?
- MS. BOMBARDIER: Definitely, yes. We have across the country on the environmental enforcement side, we have 24 district offices. So our staff are distributed across 24 offices, that's across Canada.
- And within the Enforcement Branch staff in B.C. and the Yukon, I have a note that it's approximately 29 enforcement officers for B.C. and the Yukon, 19 of whom are in the Vancouver office?
- MS. BOMBARDIER: Yeah, I don't have the exact numbers, but that sounds right.
- Q That sounds right?
- MS. BOMBARDIER: Actually, we have two officers in Whitehorse, and a number of vacant positions that we are trying to fill. So most of our staff is in B.C. and we have two officers in Whitehorse.
- Q Okay. Mr. Steele, did you have a point?
- MR. STEELE: Yes. Just to clarify what I just said. I think I said that the only change was the Director to the RDG. It's actually two changes. The Area Chief position reporting directly to Mr. Nelson's position, and then him reporting in turn to the RDG. So just to clarify what I said earlier.
- Q Thank you. Ms. Bombardier, to pick up on that point about reporting relationships, I'll do this fairly quickly. Am I right that the Enforcement Officers report to three District Managers, that being Coastal District, Southern Interior

Districts, and Central and Northern Region.

MS. BOMBARDIER: For B.C., yes.

- Q For this province, thank you. And the Operational Managers report to the Regional Director, who in turn reports to you as National Director?
- MS. BOMBARDIER: That's correct.
- And in turn you report to the Chief Enforcement Officer, who reports to the Deputy Minister of Environment Canada?
- MS. BOMBARDIER: Yes, that's correct.
- Q Mr. Nelson, the Pacific Region branch or part of C&P has proposed that fishery officers receive a Provincial Special Constable designation. Could you please explain why it is that you're seeking that designation and how, and whether it ties in to habitat work in particular.
- MR. NELSON: Well, it does tie into habitat work. In a lot of our field inspections we encounter things other than natural vegetation sometimes. Grow-ops can be located out in the woods, and when fishery officers encounter those, we are only peace officers when enforcing the **Fisheries Act**. So if you come across something like that, you now have to switch, by our policy, to perform the duties as a citizen. If you're in uniform and you're armed and you encounter somebody at one of these locations, it could be very difficult to convince them you're a citizen, and you would be expected, I feel, to act upon it.

There are other situations which we encounter. Impaired boat operators or people driving vehicles in our checks, and again by our policy, we can only act as a citizen. We can contact police authorities and try and keep somebody until they arrive, but if we had Special Provincial Constable status, it would help reduce the doubts that an officer might have to be able to deal with the situation right in front of them.

You know, it can be debated back and forth whether we have or have not the powers of a citizen and would be protected if we were to act on the situations, but in all the people I've discussed it with, it's unanimous in that this would help clarify it and reduce the risk.

We do not want fishery officers to become police officers. We do not want that to happen. It just would give them another means to help

protect themselves and the public when they encounter some of these -- in the exigent circumstances where they encounter some of these.

- Q The premise for that, and I right to say, is the distinction between the private citizen and the citizen's power of arrest as it stands, as opposed to a police officer's power of arrest. Likewise perhaps the justification for use of force by a police officer which may differ from the citizen's use of force?
- MR. NELSON: That's correct.
- Mr. Steele, with respect to funding for the C&P, we understand, is it the case that C&P has a salary shortfall?
- MR. STEELE: Currently we do, yes.
- Q How does that impact on the ability to conduct habitat enforcement work nationally?
- MR. STEELE: I wouldn't say that there's been a direct impact to date. The salary shortfall is an issue that we've been dealing with for the last, I guess, three to four years. We have been able to find solutions internally in terms of taking money from other programs department-wide, or within the C&P program. For the first couple of years it was a department-wide issue. For the last two years it's been addressed within the C&P program.

So what we've done is basically to access funds from some of our national programs that are managed at the Ottawa level and provided additional salary dollars to the regions to help them basically top up salary budgets to pay the people that are currently on staff without impacting any more than necessary on the operational funding, which would have an impact on patrol activity, day-to-day field work.

So up until now I would say the impacts have been -- there have been some impacts, but they have been minimized in that respect. Going forward though, the availability of that national funding is becoming more limited each year, and this particular year that we have just -- the fiscal year we have just entered, the amount of funding that was provided to regions is significantly less than previous years. So there will be impacts this year that will be seen, most likely, and the same situation going forward from there.

- Q Mr. Nelson, you've been outspoken, at least within the Department, about the effect of cuts to C&P. Could you explain how cuts in your view over the last few decades have impacted on C&P's habitat work?
- MR. NELSON: Well, I've been around a long time, right back to the '82 Pearse Commission report, and seen many reports and reviews conducted since. And each and every one that has dealt with enforcement work has recommended to the Department some improvements or some increases in funding and manpower. And in many cases it has resulted in some increases, albeit temporary.

One example is in '93 when there was a major reorganization. A bunch of Fishery Officer positions were converted to be Habitat Technicians and Fisheries Managers. And then the year after that, the '94 Fraser Review done by John Fraser recognized that as a concern. Some more resources were added to C&P, and gradually over time some of that money and some of those positions were reduced. And go forward to 2005, where the Williams Review happened. Some money was added and a few positions were added at that time.

But now we're seeing some serious challenges in our shortfalls. And this existing year, which April 1st, the fiscal year we've just started, we're starting off hundreds of thousands dollars short in salary. And the other looming thing, looming on the horizon, is something called the PICFI initiative, which is the Pacific Integrated Fisheries -- correct me here.

- O Commercial Fisheries Initiative?
- MR. NELSON: Yes. Yes.
- Q It's not always the case that I know the acronym, but for once.
- MR. NELSON: That provides some funding, and that is scheduled to sunset about a year from now. Those two combined together -- and this is outside of the new additional workload things that have come at us, many, many things. There's a long list of other things that have been added onto our workload. But if we, just with the existing number of officers we have, to stay within our budget as of April 1st, 2012, we could have to cut as many as 30 or 40 of our fishery officers from our existing numbers, and that's outside of the

added responsibilities that have brought us through things like *Species at Risk Act*, changes in patrol coverage on our vessels. There's just a whole host of things.

So that's why I'm very concerned when related to this habitat protocol where it appears some of these tasks and duties, the expectation is, well, C&P will be there. We'll be part of this. We will help along. And we want to be, but I just can't see how, if things stay as they are and unfold as they look like they would, we won't be able to do an effective job.

- Mr. Steele, I'd like to ask you to respond to that, and indeed I suppose the overall question is whether on the current or anticipated resourcing for the program, can the C&P program ultimately meet its obligations for habitat?
- MR. STEELE: Well, I would agree with what Mr. Nelson has said. There's no question that the program is facing some serious budget issues. We, as I mentioned earlier, we've been facing them for a number of years now. But the flexibility to deal with those shortfalls centrally and to access funds in other programs is becoming much more restricted. So there is no question that there's a tightening of budgets in this region, and other regions across the country are facing the same budget issues.

There's still a bit of uncertainty involved. We don't have all of the information available, because there are budget review exercises that are still ongoing and we don't have the full picture yet. But even just given what we currently know about the salary shortfall that we've discussed, combined with the 1.5 percent salary increases that are not being funded centrally, that departments are required to cover internally, that will have an impact as well. So it will impact the Fisheries program generally, and the Habitat Enforcement program, as well.

The impacts are not clear. Things may change. There will be a review that's getting underway currently of the C&P program itself at the national level. A large part of that will be looking at budgets and financial issues, workload issues. Unfortunately, you know, the objective of that review is not to access at this point in time

at least. It's not to put a case forward for additional funding, because that's not in the 3 cards currently. It's to basically find a way to work within the current budgets that we have. 5 So I would agree with what Mr. Nelson has 6 said. There will be, unless things change, 7 unless, you know, conditions change, new money is 8 found, a decision could be made internally to 9 reallocate potentially. But failing that, I would 10 say that yes, there will be impacts on the Habitat 11 program, on the Fisheries Enforcement program 12 generally, in this region and across the country. 13 When you refer to a national review, is that a 14 strategic review? Is that the same thing? 15 MR. STEELE: No. A strategic review is another 16 exercise, government-wide. When I was referring 17 to a process that we don't yet know the results 18 of, that's what I was referring to there. 19 other is a review, an internal review to the C&P 20 program, basically looking at how we conduct our 21 business, our workloads, doing a bit of a 22 comparison, region-to-region across the country, 23 looking for potential efficiencies, basically, you 24 know, uses of new technology that might help 25 reduce costs and improve efficiencies, that kind 26 of thing. Also looking at basically where we 27 spend our money. Are there ways that we could get 28 out of certain things that we're currently doing 29 that are costing a lot of money. You know, I 30 don't think there's a large list of those items, 31 but there could be efficiencies to be gained in 32 how we're conducting business. But that's an 33 internal process to C&P. Mr. Martland, you may be coming to 34 THE COMMISSIONER: 35 this so I apologize if I've jumped the gun, but 36 would it be possible to have these witnesses be a 37 bit more specific about Fraser River sockeye and 38 to describe, if they can, either historically or 39 currently, how what they just said about resources 40 and the application of those resources bear upon 41 Fraser River sockeye. And if they can give 42 examples, that will be helpful. 43 I'm going to start with where I MR. NELSON: Okay. 44 talked about in '93 some changes that happened in 45 the upper part of the Fraser watershed, which I 46 was responsible for at the time. We had eight 47 fishery officers left to deal with the whole Upper

Fraser. That was found to be an issue. The numbers were brought up to as high as -- they were as high as 29 at one time in the Upper Fraser. The Lower Fraser had about 40, low 40s, is the most number of officers they have ever had.

And when the Williams Review happened, there was some serious funding shortfalls and the Williams Review focused on the Fraser River as far as the funding sources. And there was about \$1.8 million came to C&P to shore up some of our shortfalls at that time. That money came from deputy's reserves. I'm not exactly sure where, but it wasn't permanent funding. So it was funded out of Ottawa on an interim basis until the PICFI program came along. And then the funding required for the Fraser River through Williams was rolled into PICFI, if that makes sense. I didn't think that was a wise thing, because I knew that PICFI would sunset and I said, "Down the road, we're going to -- this money's going to end," and it's coming next year.

So for the Fraser River, next year, and partly this year, there is about -- I think the number has been reduced, about \$1.2 million will no longer be available to C&P, and that would essentially eliminate overtime, a lot of operating money, and require us to cut back on positions. And for rough calculation purposes, \$100,000 will purchase you a fishery officer and all the associated costs. That's a ballpark idea. So on the Fraser River could be 10 to 15 fishery officers, if we did on a prorated basis, the shortfalls that we currently have.

### MR. MARTLAND:

Ms. Bombardier, I wonder if I could ask you with respect to Environment Canada Enforcement Branch funding. I had a note that there was additional funding in the recent stretch from 2008 to the effect of \$21 million or \$22 million in funding. You may be able to assist me in clarifying those numbers. But I understand there is money to increase the capacity of the Enforcement Branch, and indeed that there was some portion of that. I have a note of 5.5 million was to go specifically towards *Fisheries Act* administration and enforcement. Could you help me clarify first in terms of the picture on funding, and more

generally what that means for fish habitat work and tying back to the Fraser River sockeye habitat, if possible.

MS. BOMBARDIER: Okay. The Enforcement Branch was given \$22 million from 2007-2008, and that actually that amount from Treasury Board covered two years, and there's ongoing commitments with regards to that Treasury Board submission. million over two year, and we hired 106 enforcement officers, both on the Wildlife side and Environment, so 106 total. Environmental Enforcement got 68 of those 106 officers. Nine of those officers were located in Pacific and Yukon, mainly in B.C. Province. The following year Environment Canada got an additional 21 million because to introduce 106 officers at the time was a 50 percent increase in our workforce. That's quite significant. So we got additional resources to build up the program to support management, so management functions and creation of a new directorate planning policy and coordination at the same time with this new funding.

The 5.5 million that you've indicated in the -- that's in the CESD report, refers to money that that Environment Canada allocates to **Fisheries**Act, it's not only enforcement. In Enforcement we don't budget by regulation or by instrument. We have our annual budget, and we identify our priorities and we make sure that we cover all our salaries. And our own aim is to support the activities in the field mainly, equipment purchases and that sort of thing. But we don't budget by instrument, so I don't have a number in terms of how much we spend specifically on **Fisheries Act** enforcement.

- Q And just so we're clear, that when you refer to the CESD, that's the 2009 CESD report?
- MS. BOMBARDIER: Yes, that's the one.
- And I'll just put on record my note is Exhibit 34, page 17, is where that point arises. Mr. Nelson, I think you at least touched on the notion of specialized habitat officers as opposed to fisheries officers who do habitat, but also other work. Were there specialized habitat fishery officers, when did that stop and if it did, and in your view should there be such officers with a specialty.

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MR. NELSON: For a short period of time, and I might not have the exact years, but it was around from 1999 to 2003 there were as part of the Habitat Stewardship Program, I think there were three or four fishery officers located in the Fraser River watershed, specifically for habitat. That was sunset money, and it dried up.

Plus in the B.C. Interior we also took one of our fishery officer, a regular fishery officers' positions, and made him a specialist in habitat enforcement, and to oversee and help mentor new officers on how to do habitat investigations, and kind of peruse their files to be a bit of -- to checklist and provide checklists for the system. That worked very well, in my view, but that person retired and due to funding concerns we didn't replace that position. And of course the Habitat Stewardship program, once the funding stopped, those positions stopped as well. I think they're a very effective way to deal with it, but we couldn't do it -- well, we could do it from the existing resources, but with the shortfalls we have, it's going to mean some drastic cuts on some of the other priority programs we have to deal with, enforcement of fisheries on the Fraser River, for example.

- Q Mr. Nelson, EPMP, if I have the dates right, is about 2004 or 2005 that EPMP is introduced. Did that have an effect on the role of fishery officers working on habitat, and in particular did EPMP send a signal to fishery officers or a message about the importance of habitat work versus other priorities for fishery officers?
- MR. NELSON: It sent -- it came in a very clear signal that there was a move to have fishery officers not doing habitat enforcement work. That was clear. It came out in a number of avenues, including the Speech from the Throne and a direction from the Deputy Minister of the day, Larry Murray, provided a very clear explicit direction that nationally for habitat there would be a reduction of I think it was around 80 fishery officers. Within this region there was about 24 fishery officers that were supposed to be reduced. And it was very clear that the new direction was going to be providing users with operational statements, more education, more stewardship, which I agree are

very, very important programs and we do a lot of that within our existing program.

But in my view, removing, reducing the amount of fishery officers out doing any enforcement work, but including habitat enforcement, reduces our effectiveness. Officer presence is one of the best deterrents we have. The presence of a uniformed fishery officer in any fishery and in habitat cases, really it's the best tool we have.

And having said that, the direction was reduce this. We followed that direction and have reduced the amount of work we're doing on habitat enforcement throughout the region and on the Fraser River.

- Q Mr. Steele do you agree with those comments and do they apply at a national level, as well?
- MR. STEELE: I'm not sure what you mean "apply", do the comments apply to the --
- Do the comments to those concerns or comments about a message to fishery officers and a change in their focus apply at a national level, in your view?
- MR. STEELE: Well, I would say the impacts of the EPMP were felt more in this region, Pacific Region, and the Central and Arctic Region. In the other regions of the country, I would say the impacts were minimal. The focus for the reductions that Mr. Nelson talked about were here in Pacific Region, with 24 positions that were initially proposed for being cut, and in the Central and Arctic region it was, I believe 56 positions for a total of 80. That was the initial proposal.

There was a change, of course, though, before implementation actually occurred. There was a change, of course, a new Minister was in place and the decision to reduce the 24 positions in this region was reversed. So the reductions never actually took place in terms of positions actually coming off the books.

But what Mr. Nelson's referring to is the message that came out in the Speech from the Throne at the time and probably some subsequent communications internally within the Department, before the decision was made to reverse the cuts. Definitely, I think people took the message from that, regional staff, that, you know, that they were expected to change their focus more towards

the fisheries enforcement end of the business, because at the same time, of course, we had the —this was shortly after the Williams Commission, and a lot of focus on Fraser River salmon at that time, as well. So definitely there was, the message was taken to shift focus from habitat work into — into the fisheries enforcement field, and that's what's occurred. And I think, you know, the trend over the last five to six years in terms of percentage of time spent on habitat work would reflect that, as well.

- And let me turn to that point about the time and the emphasis put on habitat work. My understanding is that C&P uses an integrated risk management or IRM process and what I'm hoping you can help me understand is the IRM, the integrated risk management process integrated with or tied to the setting of priorities for C&P, are those different things, or are they part of the same thing?
- MR. STEELE: They're part of the same process, yes. Q And is that, if you could in a two-minute way, give us an understanding of how that process operates, whether it's done on an annual basis and how that process unfolds.
- MR. STEELE: Yes, it is done annually. It's done at both the national level and the regional level.

  Mr. Nelson will be able to give much more detail on the regional process. At the national level we get together each year with the regional directors from six regions across the country, including Mr. Nelson. We look at -- we go through, well, first of all, we have a risk profile that's developed for the organization as a whole. It's looking more at corporate as opposed to operational type risks. But we do review that from time to time. The most recent updating was in December of 2010.

So we look at basically have a discussion generally about priorities for the coming year, review work that was done last year, what was on our list from the previous year, what's been completed, what new initiatives are coming down the pipe. But at the Ottawa level it's looking more at the corporate issues, and budgets, of course, being a large issue at play there.

But through a consensus process with the regional directors we develop a list of priorities

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for the coming year. The last couple of years we've tried to, because it turns out to be quite a long lengthy list, so we've made an effort to kind of prioritize those between "A", "B" and "C" priorities. We generally produce that early in the year, send it out to the regions, and they then use that as a guide to go through their own integrated risk management process, which is focused much more on the day-to-day management of the fisheries in setting priorities as to where the fishery officer effort should be spent, and where resources should be spent during the coming year. And that includes looking at individual fisheries, the risks to compliance that are in those particular fisheries. The risks to compliance, but also the likelihood of noncompliance and the impacts of non-compliance of the resource. The risks of non-compliance in some cases might be high but the impacts are low, so that would be all taken into consideration in deciding where you're going to devote your resources for the coming year.

So that's a regional process that would work its way into regional work plans that would then be tied in with the budget allocations obviously, and we've developed some systems nationally that assist in making that connection between budgets and the work planning process. So those work plans are developed regionally, rolled out, and then the process renews itself at the end of each year.

- Q And, Mr. Nelson, through that process, could you help us understand where does habitat fit in the list of priorities and in particular if you can tie that to Fraser River sockeye habitat.
- MR. NELSON: Yeah. The integrated risk management process, as described, is we get together with all my direct reports, about 12 people, and we take the national priorities, the regional priorities, and we actually do a voting device and come up with what's called a heat map, and it points which are the things that we should really focus our attention on, and habitat is one of those. Having said that, the amount of time we're able to dedicate it has been reduced because that's been the direction that we're supposed to go.

So it is a priority, but it does not get the

attention that it used to, nor could we easily go back, given all the other things that have been added onto our agenda: just a couple, like wastewater treatment plants and not on the Fraser River, but it takes resources that prevents us from allowing to put people on the Fraser River when we actually need them.

So, you know, something I do want to touch on, too, is some of the things we've done to try and mitigate some of these reductions. Moving to intelligence-led policing has really helped us. Line reporting has probably been the biggest thing, biggest most positive thing for C&P in my career. It helped us focus our attention. We approach compliance work regionally. We're more efficient, we can move things around easier, and the morale has increased dramatically under line reporting. It just has made us a better organization.

But, you know, getting back to the issue of habitat here on the Fraser, we've reduced our amount of work we do on habitat.

You've referred to a heat map. I wonder, Mr. Bisset, if you could please bring up document 15 on our list, and I'll just look at the first page to confirm. This is the C&P Priorities Statement F2010-11 National and Pacific Region; is that correct, Mr. Nelson?

MR. NELSON: That's correct.

MR. MARTLAND: I'd ask that be marked as the next exhibit, please.

THE REGISTRAR: Exhibit 695.

EXHIBIT 695: C&P Priorities Statement F2010-11 National and Pacific Region

- MR. MARTLAND: If I can trouble you to please go to the last page, Mr. Bisset. If you could do your best to zoom in on the graph at the top, or the chart at the top, I'm going to try and do this with a red laser pointer, so we'll see.
- Q You can help me to direct, and you can even take control of this, Mr. Nelson --
- MR. NELSON: Yes.
- 45 Q -- if you'd prefer. But is this the heat map you were describing?
  - MR. NELSON: This is. And the legend on the 1 to 11 on

the right-hand side there, those aren't in any 1 2 particular order or priority. 3 Okay.

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- MR. NELSON: Those are just numbered. And when we enter our information and vote on it, we come up with a numerical point on this achievability and importance matrix. And you'll see number 4 being "Habitat".
- Right. There we see "Habitat Management", we see that in the upper right under relatively low on the achievability, and yet high on importance; is that correct?
- MR. NELSON: Yes. It's about four out of ten on achievability and roughly six or seven out of ten on importance.
- And although I'm doing my best to avoid the word aquaculture, "Aquaculture", number 2 on the list, shows up on low achievability, high importance, as well?
- MR. NELSON: Yes.
- What does low achievability refer to or capture
- Well, on the habitat, are we able to MR. NELSON: deliver on it? And when this was done, we hadn't hired any of our staff for aquaculture so it stands to reason that we're not likely going to be able to achieve it in that year because we don't have the staff in place yet.
- And just to be clear, March 2010 is the date at the top there and Canada, the federal government, at least, assumes conduct of that brief, so to speak, end of the year in 2010.
- MR. NELSON: December 18th of 2010.
- I'd like to turn to the PPR and to paragraph 53, pages 23 to 24 is where that paragraph appears. In fact, I'm sorry, Mr. Bisset, if you could instead go to page 47 of the PPR, which is Appendix B. And this may be another challenge in terms of us seeing what's on the screen there. But am I right to say, Mr. Nelson, this, what's provided at Appendix B to the PPR is something that indeed you prepared in response to a request that Commission counsel made of you, to get an understanding of the work that is put into habitat and in particular relevant to the Fraser River sockeye habitat area, broadly speaking?
- MR. NELSON: That's correct. There's four sections on

this, and the top two refer to Pacific Region, and 1 the bottom two, "LF" refers to Lower Fraser and "BCI" is BC Interior, so those two areas encompass 3 the Fraser River watershed. And "I&I" is 5 Intelligence and Investigation" and they're 6 included because they do some work there, as well. 7 And at a broad level, and appreciating that these lines in terms of the years, if we scroll a little 8 to the right, that the 2004 -05 line may be in a 9 10 different column, depending on the particular 11 I won't do this in any detail, but I'll 12 suggest, and I'll see if you agree, that if one 13 were to draw a line between 2004 and 2005 on these 14 different tables, that you'd see that there seems 15 to be a marked decrease in the work effort put 16 towards habitat in the Pacific Region and in the 17 Lower Fraser and the area you've just described; 18 is that fair to say? 19 MR. NELSON: Yes. The big reduction is in 2004-2005, 20 and that trend continues downward slightly right 21 through until today. 22 That's to follow the direction of the 23 MR. NELSON: 24 EPMP, and that fishery officers would not be doing 25 as much compliance work on habitat enforcement. In terms of --26 27 And, you know -- oh, sorry. MR. NELSON: 28 Go ahead. 29 30 out, it was very clear to fishery officers that 31

- MR. NELSON: Also, you know, with the EPMP when it came out, it was very clear to fishery officers that the Department wanted less work done on habitat. And around that time in 2005, of course, was the Williams Review, which also focused a lot of attention on Fraser River sockeye, and then our perceived lack of ability to conduct enforcement on fisheries on the Fraser River. So if you were to see the rest of the picture, it would show a big increase on patrol activity on the Fraser River, to address the concerns.
- Q And just so I'm clear about it, the unit of measurement here is hours, and these refer to enforcement officer hours put in that are tracked through, I forget the name of the acronym.
- MR. NELSON: It's called the --
- Q Is it FEATS?

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MR. NELSON: FEATS program, yes. It tracks our effort. We have a very detailed account of our officers'

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time. We're the only part of DFO I'm aware of that we have such a detailed accounting program. We can tell you how much time we spent, it's done in -- officers track it in 15-minute intervals and put it into this computerized system. That's how these are generated.

- Q And the FEATS, F-E-A-T-S, is the abbreviation, which is summarized in the PPR; is that correct? MR. NELSON: Yes.
- Thank you. Mr. Steele, do you agree is EPMP a big part of why there would seem to be significantly less effort put towards habitat enforcement work, post-2004-05?
- MR. STEELE: Yes, I think the two factors Mr. Nelson described are both valid. The EPMP combined with the focus at the time on fisheries enforcement on the Fraser River would be the two key factors, I think.
- THE COMMISSIONER: Mr. Martland, I wonder, again I apologize for interrupting, I just want to make sure that I have a picture of what all of these statistics are telling us. What I need to have, Mr. Nelson, if you could help me, is just some fundamental understanding of what the folks who work under you and under other departments, habitat, for example, monitoring, and perhaps with Environment Canada, are actually doing. And I'm a city slicker, so my impression of enforcement is people riding around in squad cars or on a beat, keeping an eye out. But it must be very different between marine and freshwater. And I'm thinking in terms of what the evidence we've heard up to this point around monitoring, it's a voluntary process. People come to the DFO with regard to a project, for example. And we've heard evidence that most of the time is spent on project referrals.

MR. NELSON: Yes.

THE COMMISSIONER: But you have a role as well, I assume --

MR. NELSON: Yes.

THE COMMISSIONER: -- in connection with that process. So if you could just give me a bird's-eye view of what the folks are doing in DFO, both on how monitoring enforcement relate to each other, and what your officers are actually doing on a daily basis.

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MR. NELSON: Okay. Actually, it doesn't differ much from what a beat officer does, other than the mode of transportation we use may be a boat, it may be a vehicle, it may be a helicopter. And that the area we patrol is much larger. And we go out into the Fraser River watershed and, you know, up until 2005 we did a lot more let's go check this watershed out today. We would drive out there, look, look under rocks, look wherever you can, and look for problems. That capacity is diminished now, and we don't go looking for it as much as we have to work with -- and when we did that, we also worked very closely with the Habitat staff, because they have an idea on the referrals, where things are likely to happen. So they would bring that information to us and say "We've got a whole lot of activity going on in this area. Could you go have a look at it," and we would do that. But we might also look in other places where we don't have referrals, and you will find things. you're out there, you will find them. In 2005, now we work under EPMP and with this new protocol, we're going to rely more on Habitat staff to determine where we're going to go.

THE COMMISSIONER: I see.

MR. NELSON: Does that make sense?

THE COMMISSIONER: Yes. Thank you.

MR. MARTLAND:

- Ms. Bombardier, I'd like to ask you about similar sort of questions about the relative priority of fish habitat and s. 36 work that is done within the Environment Canada Enforcement Branch. As well, if you're able to give us a picture of the time and resources put towards that work, as opposed to other sorts of work that Environment Canada Enforcement Branch addresses, please.
- MS. BOMBARDIER: For Environment Canada, for the Enforcement Branch, Environmental Enforcement Directorate, *Fisheries Act* has been at least for the past seven years a top priority for enforcement, and that includes s. 36(3) and the pollution prevention regulations, the six regulations pursuant to 36(4).

We don't track the time that our officers spend on a particular regulation. We track our level of effort by the number of inspections. That's not the best method and there are different

pros and cons of that. But that's how we currently do that, so we measure our level of effort based on the number of inspections.

So in a normal, like, in over a year, we can do approximately 8,000 inspections under **CEPA** or the **Fisheries Act**, but over the past, since 2007, as far as I had checked, 2007 to now, we have done 40 percent, 40 to 45, 46 percent of our inspections have been done on 36(3) and the pollution regulations under the **Fisheries Act**. So it is quite significant in terms of effort.

Our approach is sometimes proactive when you know there's a sector that is problematic, and we identify a sector in the particular region, or across the country, we target that sector and we conduct inspections to monitor compliance. So we have a proactive approach, and we also have the reactive approach due to incidents, occurrences, referrals that we get or complaints. So we allocate a certain amount of our effort to be reactive so we can respond to those incidents.

- I wonder if I could bring up two documents quickly, just because they'll help to complete the picture if we need a better understanding. Number 16 on the list of exhibits, could you please briefly describe, Ms. Bombardier, what this document is.
- MS. BOMBARDIER: That's our work plan. it's a new template that we tried in 2009-2010 to look at. At the time around March 2009 the Enforcement Branch has developed a strategic enforcement framework, so we've identified our mission and some immediate and intermediate and long-term outcomes so we can measure performance against those outcomes. So that framework came into place around March 2009. So our work plan was adjusted, the format was adjusted to align our activities to be able to measure whether we are meeting our immediate outcomes. So in the document that you have in front of you, we have the intermediate outcome, which is enforcement activities, our aim to prevent environmental damage and bring offenders into compliance.

So in terms of immediate outcome that pertain to **Fisheries Act** and **CEPA**, unlawful releases of harmful substances which includes deleterious substances into the environment, are prevented or

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minimized. So by our actions we're minimizing or preventing those substances from reaching the environment. And then we have our business function. So we conduct intelligence activity. We have intelligence officers, about 15 across the country that conduct intelligence activities. We have inspections, of course, and investigations. And then in terms of targets, we identify what we want to achieve in terms of what sector we want to look at.

So we have different instruments listed in the work plan, and for each we identify a target, let's say under the **Fisheries Act** it could be fish processing plants. So in that sector, we identify targets in each region where there's a sensitive habitat, where the volume of release is important, so we target the facilities where we believe the highest risk of non-compliance are. And that's based on information we have in our database, but also in intelligence activity as well.

We have tried in 2009 to allocate FTEs to those efforts, but we haven't measured whether those resources have actually been spent, because we don't have a mean of tracking FTEs or level of effort time of our officers.

- There's nothing equivalent to the FEATS tracking hour-by-hour in terms of enforcement officers' time; is that correct?
- MS. BOMBARDIER: No, we have a database and it's called NEMESIS.
- Q Okay.
- MS. BOMBARDIER: But that looks at -- we have all the files that are listed and filed there, but it doesn't track time.
- MR. MARTLAND: Understood. If I could ask this be marked as the next exhibit, please.

37 THE REGISTRAR: Exhibit 696.

EXHIBIT 696: Overall EED Workplan Template (Overarching) EB Priorities for 2009-10

 MR. MARTLAND: Some of these are documents that were received after the PPR, so for counsels' benefit, they're not included, or at least they're not referred to in the PPR.

Q Number 19 on the list of exhibits for Commission counsel is the Environmental Enforcement

Directorate National Enforcement Plan 2010-2011; is that correct?

MS. BOMBARDIER: Yes, that's correct, for the Environmental Enforcement Directorate, yes.

MR. MARTLAND: And I'll ask this be marked as the next exhibit, please.

THE REGISTRAR: Exhibit 697.

EXHIBIT 697: Environmental Enforcement Directorate, Enforcement Branch, Environment Canada, National Enforcement Plan 2010-2011

MR. MARTLAND:

- Q Does this National Enforcement Plan likewise speak to the priority that is given to s. 36 of the **Fisheries Act**?
- MS. BOMBARDIER: Yes. It speaks to the priorities of the Environmental Enforcement Directorate, so it includes *Fisheries Act*.
- Mr. Nelson, I'll begin with you on this question. When there is a potential violation, could you give us some understanding of the toolbox, I suppose, the potential responses that an officer might take, running from warning letters, inspector's directions, Minister's orders, injunctions, and ultimately prosecutions, and in a quick way, how would an officer make an assessment as to which tool to reach for, which approach to take.
- MR. NELSON: Well, just follow an example through. An officer gets a complaint from somewhere, it could be from our radio room, from Joe Public, a Habitat person, DFO staff, gets a complaint about a habitat occurrence and first of all, has to decide, you know, is it in -- has to give it a little bit of a lens, working with the Habitat to determine are they going to go out and have a look at it.

Let's assume they're going to go out and have a look at it. The fishery officer will travel out to the site and try and ascertain is it a violation? Is it still happening? If there is a violation, immediately start gathering as much evidence as possible, pictures, samples, interview, people are on site, get as much of the information you can. And all the time they're also thinking of what can you do, your immediate

concern would be to try and stop the violation from continuing. So that's where your inspector powers will come in and assist you. If somebody's got a Cat in a creek, the simplest example, you have the ability to stop that activity right then and there.

And assuming everything, everybody's cooperative, everything, you get things aside, now you have to decide how to deal with this. You can, if the proponent, or the violator is very cooperative and, you know, you can tell when talking to people, do they know what they're doing, try to get an assessment of what they were doing, and then decide can they fix this. And you may have to -- will likely have to rely on a habitat expert to come in and have a look at it as well.

If the person follows through and gets everything back in order and on and on, you may be satisfied with a verbal warning or a written warning, depending on the situation. If it's serious or they're not cooperative, you escalate right up to prosecution.

And all of the things you mentioned are options: an inspector's direction, a warning, charging the person, dealing it through a restorative or alternative dispute resolution way. We've had some very good success. We're the first resource agency in North America that we have used restorative justice as a means to dealing with Fisheries offences, and it's been very effective in a couple of quite serious habitat cases, as well.

- Q And, Ms. Bombardier, from an Environment Canada perspective, is that a similar, at a broad level, are there different tools or differences in approach for Environment Canada enforcement officers on habitat?
- MS. BOMBARDIER: No, and under the *Fisheries Act* we have the same tools, we have the same designation, fisheries inspectors, fisheries officers. So at the bottom of the pyramid you have warning letters for more administrative type violations. Then we have inspector's direction that we've used quite a bit to stop or prevent a release, and the good thing about those directions is you can actually indicate measures that are required to be taken by

the regulatee or the offender. And then you can ask to have regular reports back to the enforcement officer to monitor progress, and with the final report. So it is a very effective tool and the last resort is prosecution.

- And I have a question about who it is in Environment Canada how these decisions are made and where the responsibility lies to make a decision. One document we were provided that may assist you in answering that is Tab 17, the IDMP, which is the EED's internal decision-making process.
- MS. BOMBARDIER: Yeah, that's a document that was developed many years ago, basically to clarify who, what level we need to seek approval, or the officer needs to seek approval, or needs to inform, or needs to seek guidance before he makes he or she makes a decision on a particular enforcement activity or response to a violation. So you have at the regional level, you have the officer and then you have the operations manager, and the regional director, and depending on the type of action or activity, depending if it's a routine case, if a routine means I'll go with the non-routine, it's perhaps easier to.

Non-routine is an action against another federal government, against a province or against another level of government. It could be a measure that is in line with compliance with an international convention or international protocol, so we have international obligations. So those are considered non-routine and automatically the level of approval is increased or oversight on the enforcement action.

In headquarters for some of those actions, the officer needs to inform up and has done through our NEMESIS database, so we are aware that those actions are being taken. And there's also consultation with our legal services.

And the last column on the right is EAB, it's titled "EAB", that's our Enforcement Action Briefing. So it's the document that is filed in NEMESIS that provides all the details on the case and the enforcement action. So we get a file that is in NEMESIS. And for **Fisheries Act**, actions taken under the **Fisheries Act**, we send a copy of those EABs to C&P and DFO, so they're aware of the

activities that we're conducting under the 1 Fisheries Act. MR. MARTLAND: I'll ask this be marked as the next 3 exhibit, please. 5 THE REGISTRAR: Exhibit 698. 6 7 EXHIBIT 698: EED's Internal Decision-Making 8 Process (IDMP), December 2010 9 10 MR. MARTLAND: 11 Mr. Nelson, this would seem a helpful way to 12 structure decision-making. Is there something, is 13 there a comparable document or guidance for DFO 14 C&P? 15 MR. NELSON: No, there is not one like this. Would it be useful? 16 17 MR. NELSON: Yeah, I think it would be useful, could be 18 useful. A couple of things I didn't mention, that 19 I should go back to the scenario. One of the 20 first things you have to do, of course, is it our 21 responsibility? I forgot, that's the first step. 22 If it was an oil spill, for example, it might be go to Environment Canada. And one other option 23 24 you do consider is, do you respond? In some cases 25 we do not respond. 26 Yes. 27 MR. NELSON: I forgot those. But this looks like a 28 useful document. We have something similar. But 29 I've got to admit it's been a long time since I've 30 been in the field, and I do know officers have 31 something like a checklist, but I'd have to find 32 out about it. I'm not familiar with it. 33 You referred to alternatives to prosecution and 34 restorative justice as one possible alternative to 35 the full-blown prosecution. Ms. Bombardier, is 36 that an approach that similarly Environment Canada 37 may take in s. 36 cases? 38 MS. BOMBARDIER: Yes, we do. In some of our 39 convictions there is an order, court order to 40 allocate or to direct funds to conservation or 41 protection of habitat. So that is in some of our 42 cases we've had that under s. 79(2) of the 43 Fisheries Act. Under **CEPA** we have similar 44 provisions, as well. So that is something that

we've done. We have other tools under CEPA that

terms of alternative dispute resolution,

are not available under the Fisheries Act, and in

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- alternatives to court proceedings. What are those. Could you give us a sense of what it is that CEPA has and the Fisheries Act doesn't?
- MS. BOMBARDIER: One of those tools is the Environmental Protection Alternative Measure, it's called EPAM. So basically it's an agreement between our prosecutor and the defence, and it includes actions that the regulatee -- first you have to lay the charges, but instead of going to court, there's kind of an agreement outside of court.
- Mm-hmm.
- MS. BOMBARDIER: And that is a public document, and it includes measures that the regulatee is going to undertake in order to correct the situation, mitigate the violation. So it's called an EPAM. And those are public documents, so there's public scrutiny, and we've used that in the past under CEPA.
- Q Do you think something like that -- I appreciate none of us is here to write the laws of the country, but were it handed to you, would something comparable in the Fisheries Act context be useful, in your view?
- MS. BOMBARDIER: I think so, because prosecution, as I said earlier, is something, it's our last resort option. It's very costly, lengthy, and the fines are not always very deterrent.
- Mm-hmm.
- MS. BOMBARDIER: The level of fine is -- sometimes is low, and it doesn't -- if there's no court order to take certain measures, the actions, there's no action required to mitigate a situation. allows that, so it includes, it could include a fine. But also measures to stop or to correct a situation, which is very effective in terms of environmental outcome.
- Mm-hmm. Mr. Steele, do you, I don't know if you've given thought to this question of whether conceptually something like an EPAM under the Fisheries Act would be a useful tool for C&P?
- MR. STEELE: Just based on the description I just heard, I would say it has potential to be useful, yes.
- And on a similar note, as I understand it, but please let me know and I'll ask this of you, Mr. Steele. I understand that there's really nothing

as between on the one hand a direction and then leaping all the way to a full-blown prosecution. In other words, that there's nothing much in the way of an intermediate step. And I'm thinking in particular of the notion of administrative ticketing sort of a response to fish habitat violations, (a) is that the case, and (b) should there be an intermediate ticketing sort of approach, in your view?

- MR. STEELE: It is the case that we don't have the option of ticketing currently. It's been, it comes up for discussion from time to time as a potential tool. I think it's something that should be further explored, yes. We don't have, as you can tell, a long list of options currently. So ticketing, I think, would have potential. risk with ticketing, I guess, is that you wouldn't want to -- it has the risk of giving the perception that we're sort of trivializing the offence. That's sometimes the argument against Ticketing in the Fisheries context is seen as it. a very minor administrative type thing that is...
- Q Quote/unquote, the cost of doing business sort of a concern.
- MR. STEELE: Yes. Yes, so you wouldn't want to send a message by adopting ticketing that you're downplaying the importance of habitat violations, but I think that's probably something that could be worked around if some thought was put to it.
- Q Ms. Bombardier, I saw you nodding. Do you agree that that would be a useful thing under the **Fisheries Act**?
- MS. BOMBARDIER: I believe so. We use that under CEPA for some type of ticketable offences. Not all offences are ticketable. They're in largely administrative type violations, so non-reporting or not maintaining a log, that sort of violation, as opposed to a release. So a ticket under CEPA would not be applicable to a release type situation. It's more providing a report or maintaining logs.
- Q Let me move to the topic of audits, and on my very last topic, Mr. Commissioner, you'll be relieved to hear. I'll move through this by first referring to document number 22 on our list of exhibits. And, Mr. Steele, why don't I ask this of you. First I'll confirm this is what it says

it is, the Audit of the Conservation and 1 2 Protection Program from 2009; is that correct? 3 MR. STEELE: Yes, it is. 4 And I'll just need you to have a mike at hand. 5 MR. STEELE: Yes, it is. 6 MR. MARTLAND: Thank you. If this could be marked as 7 the next exhibit, please. 8 THE REGISTRAR: Exhibit 699. 9 10 EXHIBIT 699: Audit of the Conservation and 11 Protection Program, June 18, 2009 12 13 MR. MARTLAND: 14 And there's a list of recommendations that I won't 15 take you to specifically. There's also a MAP or a 16 Management Action Plan, which is Tab 23 of our binder and number 23 on our list. It's entitled 17 18 "Status Report on the Implementation of the 19 Management Action Plan". It seems to date to 20 December 17, 2010; is that correct? 21 MR. STEELE: Yes, December 17th would have been the 22 most recent update. 23 All right. 24 MR. STEELE: These things come, I think, every six 25 months or so; they require updating as to progress 26 against the recommendations. 27 It's an evolving document that's updated over 2.8 time? 29 MR. STEELE: Yes. 30 MR. MARTLAND: If I could ask this be marked as the 31 next exhibit, please. 32 THE REGISTRAR: Exhibit 700. 33 34 EXHIBIT 700: Status Report on the 35 Implementation of the Management Action Plan, 36 December 17, 2010 37 38 MR. MARTLAND: 39 If it's helpful for you refer to either of the two 40 documents I've just put before you, please do. 41 But if you could give us a sense of the progress 42 made to date in response to some of the concerns 43 raised in that audit. 44 MR. STEELE: I can do that in a general sense. 45 have the -- the audit was looking mainly at our 46 national program in the sense of some of our

corporate responsibilities, as opposed to our

operational effectiveness, which was covered in a separate review and evaluation that was done at a later date. But the audit was looking more at the national level in terms of corporate responsibilities, in terms of training, development of policy documents at the national level, compliance with government regulations, that kind of thing, and also our relationships with other agencies in terms of MOUs that are in place with Environment Canada and others. at issues like designations of officers from other enforcement agencies, what sort of controls we had in place in terms of giving out designations and then in terms of keeping them up to date in compliance with the DFO Code of Conduct for officers that from other organizations that we would be designating. Those types of issues. there was quite a lengthy list of recommendations.

There were a number of shortcomings that were found as part of the audit process. And largely I think because we talked earlier about the decentralized nature of the program, the level of resources that we have available for us to perform these types of functions at the national level is quite limited. And I think the findings of the audit certainly highlighted that issue for us.

But generally speaking, I'm not sure if you're expecting a point-by-point summary, or...
No, I wasn't asking for that, but that's a helpful overview.

MR. STEELE: Right.

Q I wonder if I might turn, then, to number 25 on our list, which is already an exhibit. It's Exhibit 650, and I'll just indicate that I understand that this relates as well to 655. I won't bring up 655, but this is in evidence already, the MAP which describes the DFO and Environment Canada response to the 2009 CESD report. This document, if I have it correctly, Mr. Steele, describes for both DFO and Environment Canada the response and the actions taken with respect to those recommendations from the 2009 CESD report; is that correct?

MR. STEELE: That's right, yes.

And we can read it for what it is, but have you worked on this on the input that goes into this document, and is it an accurate description of the

1 work and progress made? 2

MR. STEELE: Yes, it is.

- Are there particular things that keep you up at night - to borrow Mr. Rosenbloom's phrase from the other day - with respect to parts of this work that have not been done, that loom large?
- MR. STEELE: Well, I can only speak for the portions of the action items that relate directly to us. those two sections would be on page 3 of the progress report, items 1.48 Part A and Part B, and those are the two that our organization, the C&P organization nationally, you'll see the "Responsibility Centre" is listed as the "EFM" -Ecosystems Fisheries Management - "Sector". We are part of that.

Mm-hmm.

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MR. STEELE: So those two items would be the ones that we're responsible for, for actioning. I would say that I'm reasonably comfortable with the progress we've made, although, as we've talked about earlier, the operational protocol is basically the response to those two action items.

Mm-hmm.

- MR. STEELE: And as I mentioned earlier, the protocol has been developed. It's out there now for implementation, but the jury is still out, I quess, as to its effectiveness. Time will tell. There are some issues, as we've heard earlier, as to how it will roll out and we'll have to judge at some later date as to whether it's effective or not. But in terms of producing the protocol and getting it out there in the field and starting to implement it, that has been actioned.
- Ms. Bombardier, just before the break, if I could ask you the same question. And in particular, without going through this in any detailed way, but welcoming you to go to the document, if that assists, are there particular points of concern for Environment Canada? I think Environment Canada recommendations start on about page 3 and continue.
- MS. BOMBARDIER: Unfortunately I can only speak to 1.126, which is the recommendation that pertains to the Enforcement Branch.
- On page 5, yes.
- MS. BOMBARDIER: Yes. It talks about ensuring that enforcement quality assurance and control

practices are sufficient to demonstrate the 1 actions. What we've done as a result of that 3 recommendation is we've created and filled a position in headquarters office. So we have an 5 officer who looks at the NEMESIS files and 6 identify inconsistency issues. We have NEMESIS, 7 we have guidelines for officers that outlines the 8 process for entering data in NEMESIS, to 9 facilitate the search, and also do QA/QC 10 activities. So we have an officer dedicated to 11 just doing that. And we have guidelines that are 12 being applied across the country. So we monitor 13 that. 14 MR. MARTLAND: Mr. Commissioner, this may be a good 15 time for the break. 16 THE REGISTRAR: The hearing will now recess for 15 17

minutes.

(PROCEEDINGS ADJOURNED FOR AFTERNOON RECESS) (PROCEEDINGS RECONVENED)

THE REGISTRAR: Order. The hearing is now resumed.

EXAMINATION IN CHIEF BY MR. MARTLAND, continuing:

My last two points, or questions are really these. The first is to ask if you have any comments, feedback, corrections, with respect to the Policy and Practice Report, the PPR? And we can certainly bring that up on screen, and I think you have it in the binder in front of you as well. Mr. Nelson?

- MR. NELSON: Go with somebody else, first. page in here somewhere.
- Certainly. I'll move down the line. Mr. Steele? MR. STEELE: Not at this time, no.
- Thank you. Ms. Bombardier?
- Just a few things. I think one aspect MS. BOMBARDIER: of the enforcement of the pollution prevention provisions of the *Fisheries Act* we are active on is section 38(4) in terms of notification of releases, which I haven't seen any mention in the document, so I think it's something that would need to be part of the report, because it is considered enforcement activity.

The focus of the enforcement activities as they report in this report seems to be on

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prosecution, and as we've heard since this morning, prosecution is only one of the tools that our officers have at their disposal. There are many other tools and, you know, out-of-court tools that our officers use that are more effective in achieving compliance. So I think that these tools have their place in that report. I think they have a significant contribution in achieving compliance and protecting the environment.

And there's some reference to the division of the, you know, it seems that some of the statements seem to be overstatement in terms of not very well substantiated. One e-mail between one staff member with a DG in terms of the split of the responsibilities don't work. I think that's an overstatement. I don't see a lot of argument to support that statement in the report.

THE COMMISSIONER: What paragraph is that?

MR. MARTLAND:

Q Maybe I can simply, to pick up on the point you just alerted us to, try my best to find that part of the PPR that contains that. I think it's an area where it discuss --

MR. TAYLOR: 13.

MR. MARTLAND: Pardon me?

MR. TAYLOR: Paragraph 13.

MR. MARTLAND: 13, thank you, Mr. Taylor.

Now, I'm just trying my best to make sure I've got my finger on the right thing. Footnote 10 at the bottom of page 9 refers to a memorandum to the Director General, and it also refers to the CESD chapter 1, 2009 report, to the point that it's been a source of concern for some observers and within government. And then Ms. Grant's drawn my attention, as well, to paragraph 23 of the report. That may be where the e-mail is set out. Again, we can see reference to a memorandum, footnote 24, memorandum to the Director General.

Are those some of the -- I take your point, though, simply that in the articulation of that concern about the arrangement between section 35 and 36, that the documentary record would seem to be more in the nature of a memorandum or e-mail than in the nature of a considered analysis that takes into account all the right considerations. Is that a fair description of the concern you've just raised?

- MS. BOMBARDIER: Yes. I think that drawing that conclusion from an e-mail or a memo from a staff member to an ADM or DG is kind of going to the extreme without having done that analysis.
  - Q Thank you for that point. Any other comments or points you'd wish to raise with respect to this PPR?
- MS. BOMBARDIER: No, that's it.
- Q Thank you. Mr. Nelson?
- MR. NELSON: Yes, I have a few here. First, was on page 5. And, sorry, it says just my note here 4(i) says enforcement is -- enforcement is achieved through -- the comment respecting inspections -- sorry, under the new national protocol between Habitat and C&P, it states:

HMP shall be the lead in development and delivery of habitat compliance monitoring activities.

So that's kind of changed a little bit since this was written.

Q Okay.

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- MR. NELSON: There's a few items like that.
- Q Okay.
- MR. NELSON: So this is right for at the time.
- So that quotes the -- you'll see, at the top if the page it quotes from the bottom of the page before, the Canada 2001 Compliance and Enforcement Policy for the Habitat Protection and Pollution Prevention Provisions --
- MR. NELSON: Right.
- Q -- of the **Fisheries Act**? If I have it right, that what you're reading from in the middle of page 5 is --
- MR. NELSON: Yes.
- Q -- an indented quotation from that document?
- 38 MR. NELSON: Okay. Right. Okay, so it's all right.
- 39 Q Okay.
- 40 MR. NELSON: I think I'm going to just have a quick check here.
- 42 Q Is the point of the policy, itself, out of date in some respect?
- 44 MR. NELSON: Well, the new protocol is going to change some of what's in here.
- 46 Q Okay. Thank you.
- 47 MR. NELSON: On page 18, similarly, item 38. Again, a

similar thing. It's okay as is, because it's referring to 2009, but that will change under the new protocol.

Q Okay.

- MR. NELSON: And there was a couple of other -- they were just clarification points, but they're not -- that's fine for now.
- All right. Thank you. My final question is whether each of you, in addition to -- without repeating points you've already made through the course of your testimony today, are there further points or are there specific recommendations that you would wish to draw to the Commissioner's attention? And I'll begin, perhaps, with Mr. Nelson, then Mr. Steele, and then Ms. Bombardier.
- MR. NELSON: There's a number that's already touched on, as talked -- mentioned about ticketing, and I think ticketing for small violations would be a real good asset and make things easier to work with, as long as it comes with some method of payment of fines, because it's within the province, and some method of recovery on unpaid fines. In our ticketing system now, we have quite a large outstanding amount of unpaid fines.

The second one I mentioned, Special Provincial Constable status. What I didn't mention is a second item, called investigative body status, and that's something that, if given to fishery officers, would allow them to exchange information better with other enforcement agencies, getting information from police, and just being able to do our job a little better if we had investigative body status.

- Q Can I interrupt you there to just confirm. When you talk about investigative body status, C&P, as the whole, would be analogous to a police department, I suppose, in that you could exchange information with other --
- MR. NELSON: That's correct.
- Q -- agencies departments?
- MR. NELSON: Yes, that's correct. The habitat stewardship program that we had, I think something similar to that with field staff, fishery officers and technicians would be useful. And I've expressed my views on the inspector powers. I think returning those to Habitat staff would be important. And that view was shared by the

regional director of Habitat at the time. Rebecca Reid expressed concerns about the loss of that power, making things more difficult to work with.

Habitat enforcement specialist, you'd asked on that. That was another one. Restorative justice, expanded use of that.

The tracking system for Habitat and the tracking system for C&P aren't compatible, and something that would really improve our ability to do compliance work throughout the region and on the Fraser would be if the two systems were more interactive.

Q And that's PATH and DVS; is that correct?
MR. NELSON: That's correct yes. Program Activity
Tracking Habitat -- no, I'm not sure. The other
item, whatever recommendations are made, and maybe
this is just because I'm old, but the
recommendations are made and we, as a department,
follow up on them pretty good the first year.
Second year we forget about some. And after a few
years we seem to have let them slip. And I would
like to see some way that, I don't know how it
would be done, but maybe some independent group
that would follow these recommendations through on
an annual basis.

I'd mentioned about having a media-trained fishery officer. I think that would be useful in all things, including habitat.

Some recovery system for outstanding fines that's not really related -- well, it is related to habitat. We have some large fines that are there that haven't been paid. And there's a couple of other seemingly smaller things that should be able to be fixed easily, but we have a computer system, called CITRIX, that has been a nightmare, and our radio system. Both of those things are valuable tools in working in some remote areas doing habitat work.

We've talked about the funding issues and line reporting is an important -- and I think it might be useful if other programs had some sort of a tracking timing system, similar to what we did. When we introduced the tracking system, we thought we were doing our job efficiently and effectively, and we found out everybody wasn't actually doing what they said they were. And I think it is an onerous task, but accountability is important and

I think the tracking system really helps us set out priorities and make sure we're working in the right directions.

Q Mr. Steele?

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- I guess it's more of a point of MR. STEELE: clarification, or to elaborate on some of the discussion earlier about budget issues. a bit about the PICFI funding, how the Williams money had been rolled into PICFI, which would then be sunsetting at the end of this fiscal year. a lot of the discussion sort of assumed the fact that there would be no continuation of PICFI funding. So I just wanted to make it clear that the Department is aware of that issue and is looking at options that could hopefully provide for a continuation of PICFI funding into the future. There's nothing guaranteed, of course, in that respect, but it's not a given that the PICFI funding will -- well, as it stands currently, it will expire, but efforts will be made between now and a year from now to seek continuation of that funding in that forum or some other. So I just wanted to -- I think in some of the discussion earlier we sort of assumed that the PICFI funding was another to add on their list of funding pressures. We do have other funding pressures which are clear and they're current and real, and PICFI may well be real a year from now, but we're not quite there yet, and all hope is not lost yet, let's say. So I just wanted to clarify that.
- Q That's a helpful point, thank you. Ms. Bombardier?
- MS. BOMBARDIER: I just want to reinforce the fact that Environment Canada is taking its role very seriously under the *Fisheries Act*. We are investing significant resources. We are being proactive as opposed to what's being indicated in the report. We are reactive to some level, but we also have a proactive approach, targeting and using our intelligence capacity.

Just to go back on the ticketing, because the policy calls for consistency, national consistency and enforcement, achieving compliance, ticketing is challenging because it requires agreement between federal and provincial jurisdictions for administrate -- because the province administers those tickets, and we don't have agreement, at

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PANEL NO. 28
In chief by Mr. Martland
Cross-exam by Mr. Taylor (CAN)

this time, with all the provinces on their **CEPA**for ticketable offences. So that would be the
challenge in terms of achieving national
consistency under a ticketing scheme.

Just to pick up on that. I don't understand,

- Q Just to pick up on that. I don't understand, there's a need for the province to basically put the muscle behind enforcement of the tickets for to collect --
- MS. BOMBARDIER: To collect the funds from the tickets, yes. And to administer the process of ticketing.
- MR. MARTLAND: Mr. Commissioner, that concludes my examination. I note it's 10 minutes to 4:00. Mr. Taylor's next on the list. I'm not sure what the Court's preference is.
- THE COMMISSIONER: It would just be helpful if I had some sense of how long he might be and --
- MR. MARTLAND: Yes, and I --

- THE COMMISSIONER: -- if others have any idea, they could indicate as well.
- MR. MARTLAND: I've been loathe to say this, Mr. Commissioner, because I don't want to sound optimistic if I don't quite know. Our math on the total examination by Mr. Taylor plus cross-examination is totalling four and a half hours. Some counsel said they may be under their estimate, but they're not prepared, yet, to commit to that. That raises the possibility we could even conclude tomorrow. I was going to canvass with you, as the day progressed, whether we might reconvene at 1:30, if that made a difference, tomorrow. So that's in basic terms where we stand.
- THE COMMISSIONER: Mr. Taylor has been sitting patiently, and I don't mind him using the next 10 minutes, if he can do so productively.
- MR. TAYLOR: I'm happy to use the next 10 minutes, and in that four and a half hours that's not all me.
  I'm one and a quarter hours of that, I think.

THE COMMISSIONER: Right.

## CROSS-EXAMINATION BY MR. TAYLOR:

Q I'll start, if I may, with you, Ms. Bombardier, and the point about ticketing that you just raised, and ask if you would elaborate on the point you were making, that there needs to be provincial involvement to have ticketing work.

There isn't, now, but potentially, and this 1 is the hypothetical discussion here, might be a 3 legislative, or could be a legislative change that would allow for ticketing, and just on that, am I 5 right that there isn't an ability, at the moment, 6 to have ticketing, at least under the Fisheries 7 Act, because of the way the statute's worded, as 8 you understand it? 9 MS. BOMBARDIER: That's my understanding. 10 All right. And is that the same understanding you 11 have, Mr. Steele and Mr. Nelson? 12 Yes, it is. MR. NELSON: 13 MR. STEELE: Yes. 14 In other words, you need a legislative base to 15 have a ticket before you go out and do it. 16 that's point number one. 17 Point number two, taking us to the province, 18 can you just elaborate on what you mean by needing 19 the provincial cooperation and an arrangement with 20 the province. What is it that the province would 21 be doing and engaged in that requires an agreement 22 with them in order to operationalize any ticketing 23 program that the parliament might put in place? 24 MS. BOMBARDIER: I'm not familiar with all the details 25 of the process, but first you need to have 26 ticketable offences under the Contraventions Act, 27 and when you have, then you need an agreement with 28 The federal officers would issue the province. 29 the tickets, but those tickets would be 30 administered by the provincial courts, so the 31 funds collected from those. So the administrative 32 process of the ticketing is done by the 33 province --34 All right. 35 MS. BOMBARDIER: -- not by Environment Canada. 36 So you're saying that, in short, before the 37 Federal Government does something that loads up 38 the provincial court system, which is a provincial 39 operational, well, it's independent, of course, 40 but the administration is through the province, 41 before the Federal Government does something to 42 load up the provincial court system, there would 43 need to be arrangements put in place with 44 attendant understandings and funding in order to

have the availability and access and so forth so

the administration of the ticket and disputes and

that tickets can be dealt with both in terms of

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1 anything else that arises? MS. BOMBARDIER: Yes, that's correct. 3 All right. And in addition, do you agree with Mr. 4 Nelson, who I think was underlining that there 5 needs to be an efficient means to actually collect 6 on the tickets once you have all of what we've 7 just discussed in place? 8 MS. BOMBARDIER: Yes. 9 Would I be right that one of the reasons that 10 there's a lot of outstanding fines is that it's 11 not economic to spend two times the amount of a 12 fine to try and collect a fine through civil 13 process? 14 MS. BOMBARDIER: Yeah, I would see that as inefficient. 15 Right. And is that one of the problems that 16 exists right now, Mr. Steele, or Ms. Bombardier? 17 MR. STEELE: Yes, I'm aware that there are difficulties 18 collecting fines, yes, and what you described is 19 an issue. 20 Okay. Ms. Bombardier, anything to add? 21 No, nothing to add. MS. BOMBARDIER: 22 Now, Mr. Nelson, just before Mr. Martland finished his questioning of you, you were listing off some 23 24 things that you thought would be important for the 25 Commissioner to consider. I just want to canvass 26 two I think that would be quite short. 27 You referred to the computer system and you 28 referred to the radio system as being important 29 tools, but I'm not sure that I heard you say 30 anything that you were wanting to leave with the 31 Commissioner about those points. 32 MR. NELSON: Just the fact that there are some issues 33 that will impact and are impacting our ability to 34 do our compliance and enforcement work is the 35 radio system that is -- has to be brought into the 36 digital age, and with our computer system there's 37 some serious glitches with the system that we 38 currently have, and it's taking a whole lot of 39 officers' time to try and deal with it. It sounds 40 so simple to fix, but it's not. And it was just a

MR. NELSON: No.

of this or --

Q -- fix the computers, and that's not his role, of course.

time-consuming matter on the computer part.

Right. And I fully realize that you're not asking

the Commissioner to engage in the details of all

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       MR. NELSON: No.
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            But do I take your point to be that there needs to
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            be some updating of the radio system to the
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            digital age; is that one of the --
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                    That's correct.
       MR. NELSON:
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            -- points you're making?
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       MR. NELSON:
                    Yes.
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            And that's a money issue, I take it?
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       MR. NELSON: That would be, yes.
10
            Yeah. And on the computer side, similar point,
11
            that there needs to be some money spent with
12
            regard to updating it?
13
       MR. NELSON:
                    Yes.
14
            And you have already given evidence, as has Mr.
15
            Steele and Ms. Bombardier, and we've heard from
16
            others, that budgets are a challenge in today's
17
            era?
18
       MR. NELSON:
                    Yes.
19
            Is that your point on that?
20
                    That's correct, yeah.
       MR. NELSON:
            Now, you also mentioned line reporting, and you
21
22
            mentioned that earlier today, and you've clarified
23
            that you have a number of people report to you,
24
            essentially, well, all of the C&P people in the
25
            Pacific Region, which is B.C. and the Yukon for
26
            fisheries, and you report to Sue Farlinger, the
27
            Regional Director General, hierarchically; is that
28
            right?
29
       MR. NELSON:
                    That's correct.
30
            And you report, functionally, to Mr. Steele, soon
31
            to be - and I'm going to use his first name simply
32
            because I have trouble and I don't want to, I
33
            quess, embarrass myself - you also have a
34
            functional report to Mr. Steele and now Trevor?
35
       MR. NELSON:
                    That's correct.
36
            Now, can you explain -- and before, your position
            reported to a regional director who, in turn,
37
38
            reported to Sue Farlinger or --
39
       MR. NELSON: Yes.
40
            -- Paul Sprout before her?
41
       MR. NELSON: Yes.
42
            Can you explain what is the importance of that
43
            line reporting, as you call it?
44
       MR. NELSON:
                   Well --
45
            And the change that was made where you don't
            report through a regional director?
46
47
       MR. NELSON: Yes. There's two parts to it.
```

fishery officers in each of the five areas in the region used to report to a position called an area director. Those area directors were generally people with biology backgrounds, science backgrounds, and even though had good intentions, sometimes didn't understand the complexities of enforcements. And because it's five different people, it evolved into sort of five different types of way which C&P was approaching their job out in the field, and in some cases our officers' decisions would be made by biologists that didn't take into account the health and safety of an officer.

An example would be, "We're going to open this fishery but, you know, we're not really sure if we get the grounds for it. Well, let's give it a go and try." That actually happened in the past. And with line reporting, all those officers report to myself, and I'm able to table concerns from the field up to the regional director general, when these kind of issues arise.

And it just reduces — it makes us more efficient, all reporting to one. It makes us more accountable. It makes our enforcement more consistent throughout the region. And it was a recommendation, actually, back in 1982, in the Pearse Commission Report, and in the Williams Report and the Fraser Report, and every report in between that looked at it.

After 30 years, it happened, and it really improved things in the region and it was -- a side -- a good side effect was it improved officer morale. Everybody was happy reporting to somebody with an enforcement background.

- Q Would I be right, then, in summing up what you're saying, that there are distinct advantages in terms of efficiency and knowing what the job is about and getting the job done and, in turn, in morale, to have people who are engaged in enforcement reporting to an enforcement person, which is yourself, and it makes it all run much better?
- MR. NELSON: Yes, it does. And an audit that was conducted on it showed that as well. One of the other huge benefits of it was the integration. It sounds -- how can you be integrated when you're reporting up one -- one group? But it has. We've

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directed and are directing officers to be more
 1
            integrating with other programs. And that's also
 3
            been a benefit that was recognized in the audit.
                 The auditor that did the review of it said in
 5
            his 25 years he had never seen -- he had never
 6
            done an audit on anything that had -- was so much
 7
            heavily weighted on the positive on one side.
 8
            There really wasn't anything negative that he
 9
            found in it.
10
            Now, with everyone reporting to you, would I be
11
            right that you, then, have the ability to move
            people into different regions within the Pacific
12
13
            Region --
14
       MR. NELSON:
                   Yes.
15
            -- within different parts of British Columbia and
            Yukon, as you see the need, for the work you do,
16
17
            without having to deal with and address competing
18
            concerns that area directors or any of their
19
            former managers might have in terms of workload?
20
                    That's correct. And you can also
       MR. NELSON:
21
            implement new programs and ideas, like restorative
22
            justice, which we would have had great -- much
23
            greater difficulty trying to introduce that with
24
            five different people.
25
            Now, you said there were two reasons, and we went
26
            into what we've just discussed. Have we covered
27
            off your second reason in that discussion, or is
28
            there a second prong, if you like, to why line
29
            reporting is beneficial?
30
       MR. NELSON:
                    I think you've covered it off.
31
       MR. TAYLOR:
                   Okay. Now --
32
       THE COMMISSIONER: Mr. Taylor, I note the time.
33
            this be a convenient point for you to --
34
       MR. TAYLOR: May I enter two documents --
35
       THE COMMISSIONER:
                         Yes.
36
                   -- quickly?
       MR. TAYLOR:
37
       THE COMMISSIONER:
                         Yes.
                    And then I'll leave them with --
38
       MR. TAYLOR:
39
       THE COMMISSIONER: Yes.
40
       MR. TAYLOR: -- you, Mr. Commissioner, and everyone
41
            else, and then we can adjourn.
42
                 I'd like to turn, if I may, to Canada's Book
            of Documents, Tab 9, and we will turn to Tab 10 in
43
44
            a moment, Mr. Bisset. Thank you.
45
            Mr. Steele, do you recognize that document?
46
       MR. STEELE: Yes.
47
            Or sorry, sorry. Mr. Nelson. I'm sorry.
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MR. NELSON: Yes. This document --1 Mr. Steele may, as well, but I meant Mr. Nelson. 3 MR. NELSON: This document is information from the 4 table, the next -- the other item that you just 5 entered, and it describes a fishery officer's 6 effort for habitat. 7 MR. TAYLOR: Okay. And what we'll do right now, I 8 think, is we'll just enter these documents as 9 exhibits and then we'll come back and discuss 10 them. 11 So this is fishery officer's effort for a period 12 of time in habitat work, is it? 13 MR. NELSON: Yes. I didn't prepare this. 14 prepared it, it would probably be graph paper and 15 pencil, but I had one of my staff do it. MR. TAYLOR: Okay. May this document, at Tab 9, which 16 17 is headed, Pacific Region C&P Habitat Effort 2000 18 to 2010, be the next exhibit, please? 19 THE REGISTRAR: Marked Exhibit 701. 20 21 EXHIBIT 701: Pacific Region C&P Habitat 22 Effort [% of All Work Elements FEATS] with 23 Occurrences and Violations [DVS#] 2000 --24 2010 25 26 MR. TAYLOR: 27 And then one more document, quickly, which is at 28 the next tab, Tab 10. And I think you just 29 explained that this is data that was then used to 30 make the graph we just looked at; is that right? 31 MR. NELSON: That's correct. 32 MR. TAYLOR: And this is simply called, at the top, 33 Distribution of Effort by Work Element. this could be the next exhibit, please? 34 35 THE REGISTRAR: Exhibit 702. 36 37 EXHIBIT 702: Distribution of Effort (by Work 38 Element) 39 40 MR. TAYLOR: And with that, Mr. Commissioner, if you 41 want to adjourn, that's fine, thank you. 42 THE COMMISSIONER: Thank you very much. 43 THE REGISTRAR: The hearing is now adjourned for the 44 day and will resume at ten o'clock tomorrow 45 morning.

 (PROCEEDINGS ADJOURNED TO FRIDAY, APRIL 8, 2011, AT 10:00 A.M.)

I HEREBY CERTIFY the foregoing to be a true and accurate transcript of the evidence recorded on a sound recording apparatus, transcribed to the best of my skill and ability, and in accordance with applicable standards.

## Susan Osborne

I HEREBY CERTIFY the foregoing to be a true and accurate transcript of the evidence recorded on a sound recording apparatus, transcribed to the best of my skill and ability, and in accordance with applicable standards.

## Diane Rochfort

I HEREBY CERTIFY the foregoing to be a true and accurate transcript of the evidence recorded on a sound recording apparatus, transcribed to the best of my skill and ability, and in accordance with applicable standards.

Pat Neumann

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PANEL NO. 28
Proceedings

I HEREBY CERTIFY the foregoing to be a true and accurate transcript of the evidence recorded on a sound recording apparatus, transcribed to the best of my skill and ability, and in accordance with applicable standards.

Karen Hefferland