

Commission of Inquiry into the Actions of Canadian Officials in Relation to Maher Arar

## Audience publique

## Public Hearing

L'Honorable juge /<br>The Honourable Justice<br>Commissioner Dennis R. O'Connor

Tenue à:
Salon Algonquin
Ancien hôtel de ville
111, Promenade Sussex
Ottawa (Ontario)
le mercredi 11 mai 2005

Held at:
Algonquin Room
Old City Hall
111 Sussex Drive
Ottawa, Ontario

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Canadian Labour Congress/Council of Canadians and the Polaris Institute

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Ottawa, Ontario / Ottawa (Ontario)
--- Upon commencing on Wednesday, May 11, 2005 at 10:00 a.m. / L'audience débute le mercredi 11 mai 2005 à 10 h 00

THE COMMISSIONER: Good morning. MR. DAVID: Good morning,

Mr. Commissioner.
It is my pleasure to introduce you
to Ms Maureen Girvan, who will be our witness for the next two and a half days. Ms Girvan is an employee of the Department of Foreign Affairs and will be providing testimony especially for the relevant time period of September 29-30 to about October 11. So that will be the plan for the next two and a half days.

THE COMMISSIONER: Do you wish to be sworn or affirmed?

MS GIRVAN: Sworn is fine.
SWORN: MAUREEN GIRVAN
MR. DAVID: With your permission, Mr. Commissioner, there are a few preliminary matters $I$ would like to state for the record before Ms Girvan begins her testimony.

The first of those is that we had previously filed an exhibit as Exhibit $P-2$, which
is a legal framework. We filed a new revised version, and copies have been distributed. There are additional copies available, so if anybody wishes to obtain a copy, we do have a few additional copies.

So that has been done as we speak. The second thing I would like to announce is the schedule of upcoming witnesses for the next week, week and a half.

As I have already said, Ms Girvan will be testifying both today and tomorrow, as well as Monday, May $16 t h$ as of $2: 00$ p.m.; so Monday afternoon only.

There will be no hearing therefore on Monday morning.

Mr. Daniel Livermore will be testifying on Tuesday, May 17th. Mr. Cavalluzzo and Ms Verma will be handling the testimony for the Commission in regard to Mr. Livermore.

On Wednesday, May $18 t h$, there are two witnesses scheduled. Again Mr. Cavalluzzo and Ms Verma will be handling those witnesses. The first is Alexa McDonough and the second is a civil servant of the Canadian government by the name of Roberta Lloyd.

On Thursday of next week Ms Nancy Collins, another employee of DFAIT, will be testifying. Both Ms Mall and myself will be handling that testimony.

So that is the schedule for the next week and a half or so.

As we can confirm the schedule of witnesses, they will be posted on our Website as we go along.

THE COMMISSIONER: Thank you.
MR. DAVID: As a third
announcement, $I$ wish to remind all in attendance that if they wish to follow the proceedings today, they may do so by consulting the Foreign Affairs hearing documents which were filed as Exhibit P-42.

There is, as well, supporting chronology and documents filed under Exhibit P-43. As well, there are PCO relevant documents that have been filed as Exhibit P-48.

The fourth preliminary matter has to do with the production of personal notes of various DFAIT witnesses. I wish to state for the record and make clear for the record that they have been redacted. The redactions not only
concern matters of national security
confidentiality, they also include redactions that have to do with privacy interests, as well as for issues of relevancy.

So one is not to read
automatically the fact that personal notes that have been redacted are necessarily with regard to national security confidentiality.

I would like to introduce you to Ms Sylvie Roussel. Sylvie Roussel is present in the room and is counsel representing Ms Girvan.

In terms of the order of
examination of Ms Girvan, the following order will be followed. Commission counsel will have the lead, followed by the Attorney General. Then Ms Edwardh, representing Mr. Arar, would be next in line, followed by Madam Roussel should there be any clarifications she wishes to make for the record, and finally the possibility of re-examination by Commission counsel. EXAMINATION

MR. DAVID: That being said, I
think we are in a position to begin your testimony, Ms Girvan.

Very briefly let me provide an
overview of Ms Girvan's testimony.
She has, first of all, the honour of being the first public witness of this inquiry, which is a nice step to have reached.

THE COMMISSIONER: We did have
some contextual witnesses.
MR. DAVID: We had contextual witnesses, but with regard to the facts of the case Ms Girvan is our first factual witness.

THE COMMISSIONER: Right.
MR. DAVID: Ms Girvan was
intimately involved for the period of time that covers essentially the time that Mr. Arar was in New York City. We know that Mr. Arar was in New York City for the period September 26 th to October 8th, and Ms Girvan was personally involved for the period September 30 th to October 11 th of that time.

Ms Girvan is also the only
Canadian official to have had contact with Mr. Arar whilst he was in New York City. So she will be providing testimony of her visit with Mr. Arar at the Metropolitan Detention Centre on October 3rd.

In order to facilitate Ms Girvan's
testimony, we will be extensively referring to a series of notes that are referred to as CAMANT notes, which is the data recording system for the Consular Service of the Department of Foreign Affairs. So extensive reference will be made to a chronology based on CAMANT note entries, and Ms Girvan will be providing some information and some explanation about the system: when it was created and the purpose it serves.

With the assistance of these
CAMANT notes, we will more or less have a
play-by-play account of the developments that occurred in New York City for the period I have already specified.

That being said, I would like to now file Ms Girvan's CV and refer very briefly to her curriculum vitae.

THE COMMISSIONER: That will be Exhibit P-49.

MR. DAVID: Thank you. EXHIBIT NO. P-49: Curriculum vitae of Maureen Girvan MR. DAVID: Ms Girvan, I would like to highlight a few of the things you have annotated on your CV.

First of all, you have been in the employ of the Department of Foreign Affairs -- I will be referring to the department as DFAIT; that is the common appellation -- since 1993? MS GIRVAN: That is correct. MR. DAVID: You have been intimately involved in what has been referred to as the Consular Affairs department of Foreign Affairs.

MS GIRVAN: Yes. MR. DAVID: In terms of the relevant time that concerns this inquiry from the year 2002, you were consul manager of the Consular Section in New York City?

MS GIRVAN: That is correct.
MR. DAVID: You in fact arrived in
New York City in September of 2001 and you were then consular officer.

MS GIRVAN: That is correct.
MR. DAVID: So in fact you were promoted in the time you were in New York City in the month of April 2002 to the position of consul. MS GIRVAN: I was posted to the position, correct.

MR. DAVID: I also note in terms
of your past experience that from 1994 to 1997 you were consular officer for the Middle East? MS GIRVAN: Yes. MR. DAVID: And that is a position
that is in Ottawa?
MS GIRVAN: Yes. MR. DAVID: You were furthermore consular officer in Ottawa for the United States from 1993 to 1994.

MS GIRVAN: That is correct. MR. DAVID: And I finally note on
your CV that in terms of training you followed what is termed as being the Consular Expert Training Course in 1994. MS GIRVAN: Yes. MR. DAVID: Could you briefly describe to us what that course consisted of? MS GIRVAN: That's a course given to people that have specific consular functions and it covers all of the various services you might be responsible for in assisting Canadians abroad, everything from passports to citizenship to detained Canadians to distressed Canadians. It goes through every aspect.

MR. DAVID: Thank you.

## StenoTran

I would like to spend a few moments with you in describing the structure of consular services offered in the United States. As $I$ understand it, there are essentially three modes where a consular service can be offered. One is through the embassy, our Canadian Embassy in Washington, D.C. There is, as well, I understand to be three what are called consulate generals in the United States, and New York City is one of such consulate general?

MS GIRVAN: It is a consulate general.

MR. DAVID: And, as well, there are a number of what are called consulates spread out throughout the United States?

MS GIRVAN: That's right. MR. DAVID: Could you describe to us those three entities and how they interrelate? MS GIRVAN: As a consulate general, it's a bigger office and it has more functions than a consulate. So New York, being a bigger office, would have a consulate general and has a responsibility for more programs.

The consulate might be more restrictive to, for example, maybe a trade and
consular and general relations. They vary.
The embassy is responsible for the relations with the United States government as well as representing the Canadian government in the United States, whereas the consulate general is representing the Canadian government in the functions within the smaller area. But the embassy represents the country.

MR. DAVID: So essentially if I am a Canadian situated in the United States, I will receive consular services depending essentially on where I am?

MS GIRVAN: Yes, and you don't worry about all those structures. You'll get assistance wherever you are.

MR. DAVID: So if $I$ am in New York City, I would be reporting or $I$ would be seeking services from what's called the consulate general of New York City.

MS GIRVAN: That's correct.
MR. DAVID: And this is where you
worked.
MS GIRVAN: That's correct. And New Jersey and Connecticut, so we covered the three areas.

MR. DAVID: Is there a distinction
to be made between the types of consular services that a Canadian can expect in either of those three structures, be it the embassy, the consulate general, or the consulate?

MS GIRVAN: No. Consulate
services -- the same services are available everywhere.

MR. DAVID: I would like to now refer you, Ms Girvan, to the organization chart of the New York City consulate general, and I would file as an exhibit three pages.

THE COMMISSIONER: That will be
Exhibit P-50.
MR. DAVID: Thank you.
MS GIRVAN: Thank you. EXHIBIT NO. P-50: Three pages describing structure of consulate general office in New York City

MR. DAVID: So you have before you three pages that $I$ think describe the structure of the consulate general's office in New York City at the relevant time.

MS GIRVAN: Yes.

MR. DAVID: The office is headed by a consul general, and at the time it was Pamela Wallin?

MS GIRVAN: Yes.
MR. DAVID: I understand that Ms Wallin was appointed as consul general as of September 2002?

MS GIRVAN: That sounds correct.
MR. DAVID: And reporting to
Ms Wallin is the deputy consul general, who at the relevant time was Brian Schumacher.

MS GIRVAN: Yes.
MR. DAVID: Then if you go to the next page, we have the structure that flows from Mr. Schumacher's office, and then we see a reference on the right-hand side, the before-last column, to what's called Consul Management and Consular Services, Andre Laporte.

MS GIRVAN: Yes.
MR. DAVID: And we have a box under him, which is actually page 3 of the document, if you just want to proceed, which is the Management and Consular Services and then we see your name as consul, Maureen Girvan.

MS GIRVAN: Mm-hmm.

MR. DAVID: So that would be a
fourth level in the hierarchy.
MS GIRVAN: Yes.
MR. DAVID: Under you are three
people, as they appear on page 3. There is a consular officer by the name of Lisiane Lefloch.

MS GIRVAN: Yes.
MR. DAVID: And one assistant,
Louise Mulvahill, and a consular clerk, David Humphrey.

MS GIRVAN: Yes.
MR. DAVID: These were colleagues of yours.

MS GIRVAN: Yes.
MR. DAVID: Were they Canadians or
were they local staff?
MS GIRVAN: Lisiane Lefloch is an
American citizen but had worked for many years with the consul general. Both Louise and David are actually Canadians citizens, though hired locally.

MR. DAVID: If you could at this point describe to us your position as consul and your responsibilities in this structure, and how you interrelate with Ms Lefloch and Louise

Mulvahill and David Humphrey.
MS GIRVAN: Yes. I manage the Consular Services Section of the Consulate General. That includes passport services and citizenship services, distressed Canadians, hospitalizations -- anything really that could happen to a Canadian while they are travelling or living in my area or travelling through it. So I am responsible for all of that.

And Lisiane Lefloch works closely with me as the consular officer with more experience and more responsibilities. She helps me with detained Canadian files, for example. There are many.

Louise and David handle more the passport functions, some of the citizenship functions, and also they would answer phones and they would deal with the public as they approach the desk.

But we are a small team, so we work in a very flat organization, really. You are trying to help each other all the time. So I am actually just as likely to be at the front desk for an emergency or talking to a Canadian family as is my assistant or are any of the others.

MR. DAVID: Would I be correct in understanding that essentially when it came to dealing with detained Canadians that would be in New York City, that essentially it was either yourself or Ms Lisiane Lefloch would be having direct dealings with those Canadians?

MS GIRVAN: Yes, we receive -detained Canadians are able to call the consulate, so we take all calls, and therefore David or Louise might also take a call. But they would refer it to me or to Lisiane, or they would take a message and give it to us. So we really took care of the files.

MR. DAVID: All right. In total, can you approximate the number of employees that worked in the New York Consul General's office? MS GIRVAN: I am very bad at approximating numbers but -- did you say Canadian officials?

MR. DAVID: How many employees is the question.

MS GIRVAN: I think it might be in the nature of 25 or so because there are quite a lot of immigration people. It might be 30. In my section, there were the three, and then $I$ respond
to Mr. Laporte.
MR. DAVID: In terms of your
rapport with either the Canadian Embassy in Washington or with the Ottawa headquarters for the Department of Foreign Affairs, what is the reporting structure that exists between your Consulate General and those two other entities? MS GIRVAN: I don't actually report to the embassy in any direct manner. I report to -- I think you properly say I report to Andre Laporte and through him to the consul general in New York, but I also functionally report to the Department of Foreign Affairs Consular Bureau.

So my person that $I$ respond to in
Ottawa is Nancy Collins, the desk officer, who responds basically to the director general, so JPD, the head of Consular. So that's my functional --

MR. DAVID: Could you maybe give
us an appreciation for the term functional
reporting, what that refers to as a concept?
MS GIRVAN: I report to, for
example -- they are the body of greatest knowledge about consular affairs in the world; therefore,
they guide our -- can instruct me on actual cases, as well as my boss in New York. So my boss in New York is an expert also. So you have a kind of a -- I go to my boss and then I say, well, I'll call Ottawa. We'll discuss it with Ottawa, see what they say. Ottawa may discuss a case with Washington and then may come back to me. Most often they will just talk to me and I'll be informing my boss, but my boss is very much a part of, you know, what $I$ am doing. MR. DAVID: So it's a fairly
collegial approach?
MS GIRVAN: I would think, yeah.
MR. DAVID: I would like to refer
you now, Ms Girvan, the structure within headquarters here in Ottawa of Consular Affairs. If we could refer you to an exhibit that has already been filed, that's Exhibit P-11, and it would be Tab 5. As well, $I$ would like to enter six organizational charts that concern headquarters. When I say "headquarters," I mean basically DFAIT in Ottawa. MS GIRVAN: So do I. MR. DAVID: Good. I would just
like to get your comments on this structure.
MS GIRVAN: Thank you.
MR. DAVID: Mr. Commissioner,
these six pages will be in a new exhibit.
THE COMMISSIONER: That will be
Exhibit P-51.
MR. DAVID: Thank you. EXHIBIT NO. P-51: Six organizational charts MR. DAVID: If you could,

Ms Girvan, please take tab 5 of $P-11$, which is the first document.

MS GIRVAN: Mm-hmm.
MR. DAVID: We see at the very top
the structure is described as Corporate Services, Passport and Consular Affairs. The Assistant Deputy Minister, the ADM, is noted as being Katherine McCallion.

MS GIRVAN: That's right.
MR. DAVID: If we take the third
column to the right, we will see the Consular Affairs Bureau, the Director General being Konrad Sigurdson.

MS GIRVAN: Yes.
MR. DAVID: Mr. Sigurdson is the
present Director General of this Bureau, and at the time, I believe, Mr. Gar Pardy was occupying that post.

MS GIRVAN: That's correct.
MR. DAVID: We go down the column
for the Consular Affairs Bureau and we see two other relevant boxes. They would be emergency services, noted as being JPE.

MS GIRVAN: Mm-hmm.
MR. DAVID: We then go to case management, JPO, and Dave Dyet is the listed official.

MS GIRVAN: Mm-hmm.
MR. DAVID: Could you explain to us what these letters or what these acronyms refer to, JPD, JPE, JPO.

MS GIRVAN: I think that they have lost some meaning over the years, but the "J" I believe refers to the legal branch, and consular used to be under the legal branch. So everything that had "J" would be to do with legal and consular was that.

It's no longer under legal but it retains the "J."

MR. DAVID: So essentially it
refers to an organizational structure.
MS GIRVAN: Yes.
MR. DAVID: And just a means of
identifying the unit --
MS GIRVAN: Yes, you know that
that's one section of the Department of Foreign Affairs.

MR. DAVID: All right.
MS GIRVAN: JPE is the emergency services, so the after-hours service and all of the services to do with contingency planning and emergency planning around the world.

Is that what you wanted me to tell
you?
MR. DAVID: Yes, absolutely.
MS GIRVAN: In relation to New
York, they handle all the after-hours for all the missions in the world. Therefore, when I go home and somebody calls the Consulate General and wants help, they are put through to this office, emergency services.

MR. DAVID: So essentially, as a
Canadian in the United States, I would have access, on a 24 -hour basis, to consular services? MS GIRVAN: That's correct.

MR. DAVID: You are explaining that after hours, after normal business hours, the calls would be referred to Ottawa, to the JPE office?

MS GIRVAN: Yes, directly.
MR. DAVID: We will see documents
where Ms Harris is involved in the time line.
MS GIRVAN: Yes.
MR. DAVID: There is also
reference to JPo.
MS GIRVAN: And that's the
Operations Section of Consular. That would be the office in which -- where we call desk officers are for every part of the world.

MR. DAVID: Right.
MS GIRVAN: Therefore I, as a
United States officer, would be in touch with Nancy Collins, who would be the officer in JPO. MR. DAVID: Maybe we can now go to Exhibit P-51.

The first page, Ms Girvan, is the structure of the JPD office, which is Gar Pardy's office, Director General of Consular Affairs. MS GIRVAN: Yes. MR. DAVID: We see two boxes under
him. One, on the second-to-last left box, we see Helen Harris, Director of Emergency Services, and John Carisse, Director of Case Management, JPO. MS GIRVAN: Yes. MR. DAVID: If we go to the next page, we have the particularization of the structure for JPE, that would be Helen Harris' unit. And the following page is the particularization of the structure for JPO, John Carisse's unit?

MS GIRVAN: Yes.
MR. DAVID: I would like to draw
your attention in that regard to the second column to the left, the third and fourth box, where we see reference to the names of Nancy Collins, Case Management Officer, and Myra Pastyr-Lupul, who is also a Case Management Officer.

And we will see that in the documents there is very often reference to these two people.

MS GIRVAN: Yes.
MR. DAVID: Could you distinguish
their functions in structure, please?
MS GIRVAN: Nancy Collins would be the officer for the United States, in particular
for detained Canadians, although earlier for all of the United States. And Myra I believe is responsible for the Middle East desk. MR. DAVID: So would it be fair to say that as far as Mr. Arar was concerned, in the time that he was in New York City, you were closely collaborating with Nancy Collins? MS GIRVAN: Yes.

MR. DAVID: And that thereafter it became the responsibility of Ms Myra Pastyr-Lupul? MS GIRVAN: Yes, that would be correct.

MR. DAVID: In terms of understanding the process of having access to consular services, I'm a Canadian, I'm in your city, New York City and I am arrested. I hope it never happens, but I'm now detained in custody in New York City. How is it that I contact you? How is it that $I$ know of my right to do so? How is contact established with your office? MS GIRVAN: It might be worth mentioning that everyone that gets a Canadian passport is given a small book called the "Bon Voyage" book, and it includes not only the services that are available through consular
assistance but also the numbers and addresses of all offices around the world. So you would hopefully have that.

Also, the Consular Generals would
be listed in the telephone book. Also, most hotels and most people can direct you how to locate the consulate general. It's very centrally located and people can walk in and come to the front desk of my area all day, every day.

If they call, they will be directed how to find us and how to come in. MR. DAVID: Would a government authority who has arrested me, the Canadian, in New York City, have the obligation of advising me of my rights to consular access, or would they have the obligation of actually contacting consular services to inform consular services of the arrest and detention?

MS GIRVAN: In the case of Canada, they would have the obligation to tell the Canadian that he has a right to have contact with the Consulate General. They would not be obligated to inform me that they had arrested someone.

But if the person then said they
wanted to have access, they should allow them to have contact.

MR. DAVID: And so in terms of you
getting involved directly in providing consular services, I, as the Canadian detained, may call upon your services directly?

MS GIRVAN: Yes.
MR. DAVID: You may find out about the existence of my detention and take steps to contact me?

MS GIRVAN: Yes.
MR. DAVID: And how would that
happen? Could you give examples?
MS GIRVAN: Frequently, detained Canadians will try to contact their family first, or if someone was with them when they were arrested, that person might contact either the Department of Foreign Affairs in Ottawa or directly the Consulate General and say, you know, "My husband's been arrested," and we would then try to find out where the person was.

It also could be that we would be notified. You know, once the person has said they want the consulate to be aware that they have been arrested, we have been encouraging all the
officials in the United States to notify us. So we do receive sometimes a notification.

MR. DAVID: And in point of fact, as far as concerns Mr. Maher Arar, do you recall how that contact was first established?

MS GIRVAN: Contact was first established in a fairly normal way, by the brother of Mr. Arar calling the Department of Foreign Affairs.

I'm not sure if it was the
after-hours --
MR. DAVID: We will come to a document that directly describes that.

MS GIRVAN: And saying that his
brother had not arrived when expected.
MR. DAVID: Okay. Ms Girvan, I
have already referred to the existence of the CAMANT system. It is part of a program called COSMOS. Could you enlighten us about what the system is, how it's used, since when it existed, and the purpose it serves?

MS GIRVAN: I'm not sure of the year, but $I$ think it must be back in '94 or so. You could ask someone like Mr. Pardy, who is the one who authored the system.

It is a system whereby, in real time, you can be reading and referring to all the files regarding Canadian citizens.

MR. DAVID: Are those files identified by individuals or are they referred to as a case number?

MS GIRVAN: Both. They have a case number and they have a location.

MR. DAVID: Perhaps we could take, as an example, a sample, if we could go to Volume 1 of P-42. We will just pull out an example of a CAMANT note so you can properly describe what they are.

MS GIRVAN: Thank you.
MR. DAVID: For sake of example, Ms Girvan, I have pulled out tab 14. You can choose the one you wish, if you like.

This tab 14 would be a CAMANT note?

MS GIRVAN: It would be, yes.
MR. DAVID: I see a reference on the top left-hand corner to a file number, 02-CNGNY-871270.

MS GIRVAN: Right.
MR. DAVID: What does that refer
to?
MS GIRVAN: The 02 refers to 2002, the time of the entry. CNGNY is the Canadian Consulate General, New York. And the 871270 is simply the number of that file. I believe they just incrementally increase.

MR. DAVID: The number of the file would, in fact, refer to a person.

MS GIRVAN: Yes.
MR. DAVID: In this case this
would be Mr. Arar's file number?
MS GIRVAN: It could refer to a
group of persons if it was a crisis file or a disaster file. In this case, though, you have the name to the right of the United States. You know it's in the United States.

MR. DAVID: Right.
MS GIRVAN: The name is there. If
it weren't a person, it would say disaster, tsunami crisis, whatever the case was. And then the date of the actual case note itself.

MR. DAVID: This would be the date of the creation of the case note?

MS GIRVAN: Yes.
MR. DAVID: As well as the time of
creation?
MS GIRVAN: The time of creation, yes.

MR. DAVID: This, you said, was accessible in real time?

MS GIRVAN: Yes. If I put a note in New York at seven in the morning, it's also available in Tunis or in Ottawa at exactly the same time that $I$ file it, so it's not dependent on taking time to get there.

MR. DAVID: Who has access to this system of data?

MS GIRVAN: Consular officers have access.

MR. DAVID: So Canadian consular officers throughout the world would have access to this system?

MS GIRVAN: Yes, that and
headquarters.
MR. DAVID: Is it a secure system, to your knowledge? Is the information encrypted?

MS GIRVAN: I believe there is a degree of encryption, but $I$ 'm not an expert on that. You would have to ask others.

MR. DAVID: Okay.

Coming back to your arrival in New York City, I understand that you arrived in your post in September of 2001 . Quite a momentous time to be arriving in New York City.

How many days before the tragedy of September 11 th were you there?

MS GIRVAN: Five days. I was actually at the hotel still when the attack occurred.

MR. DAVID: And obviously this had a tremendous impact on your office in New York City and the services you provided. In point of fact, we understand that you were involved with two cases of detained Canadians that were arrested following the September 11 th attacks in New York City?

MS GIRVAN: Yes.
MR. DAVID: And that, would it be fair to say, was your initiation into this new category of detained Canadians that would be suspected of being terrorist-linked by the American authorities?

MS GIRVAN: Yes, those were the first cases that we had experienced or dealt with. MR. DAVID: I would like to file

## StenoTran

now, Ms Girvan, basically two brief summaries that were created that describe these two cases that were very close in occurrence to September 11th. If we could file, Mr. Commissioner, as Exhibit $P-52$, the case of Mr. X? On the top you will see there's a reference to Mr. X.

And as $P-53$, the reference to Mr. Y.

THE COMMISSIONER: Okay. MR. DAVID: Sounds like a biology course, but anyhow...

EXHIBIT NO. P-52: Case of
Mr. X
EXHIBIT NO. P-53: Case of
Mr. Y
MR. DAVID: So with these
documents in hand, Ms Girvan, could you bring us through the events of these two detainees.

In the case of Mr. X, I understand that Mr. X was a dual citizen and that one of his citizenships was Canadian.

MS GIRVAN: Yes.
MR. DAVID: He was, in fact, a
Canadian citizen?

MS GIRVAN: Definitely.
MR. DAVID: To your knowledge, was he travelling with Canadian documents?

MS GIRVAN: Yes.
MR. DAVID: At the time?
MS GIRVAN: Yes, I believe so.
MR. DAVID: If we go to the case
of Mr . Y, the second case, in his case I
understand that he was not a Canadian citizen but he was a landed immigrant in Canada?

MS GIRVAN: That's correct.
MR. DAVID: To your knowledge, does that make a difference to the kinds of rights he would have in terms of consular access?

MS GIRVAN: Not in terms of my
response. My response to a landed immigrant who is arrested would be as much as possible similar to what I would for a Canadian --

MR. DAVID: So you would make no distinction in terms of how you would intervene -MS GIRVAN: No.

MR. DAVID: -- for the case of
either a landed immigrant or a Canadian citizen?
MS GIRVAN: That's correct.
Although I may get different reception, depending
upon the citizenship.
MR. DAVID: In terms of reception
you are referring to how the American authorities would be reacting to the fact --

MS GIRVAN: They might.
MR. DAVID: They could be making a distinction between the rights of a Canadian citizen versus the rights of a landed immigrant?

MS GIRVAN: That's right. They wouldn't be obligated to give me consular access to a landed immigrant.

MR. DAVID: If you know, what is the source of the obligations that exist in terms of consular access?

MS GIRVAN: The Vienna Convention.
MR. DAVID: So there is a
convention that exists to which Canada and the United States are signatories?

MS GIRVAN: Yes.
MR. DAVID: Let us spend a few minutes on the case of Mr . X and just describe to us briefly the chronology of events that occurred in his case.

MS GIRVAN: I can only describe the part that $I$ had in it, really, because my
consular superior had already visited Mr. X.
MR. DAVID: You had direct
involvement in this case?
MS GIRVAN: Yes, I did.
MR. DAVID: And he was detained in
the days that followed September 11th, 2001 ?
MS GIRVAN: Yes, it seemed a long
time from September 11 th because it was December;
but, yes, it was following September 11th.
MR. DAVID: Search -- and when $I$
say search, the consular office in New York City
was seeking to locate Mr. X as of October 2001.
Is that correct?
MS GIRVAN: Yes. He had been
reported missing -- not arrested but missing. He had not reported back to home and so it was not clear whether he was -- where he was.

MR. DAVID: And you were taking
steps to try to locate him?
MS GIRVAN: We did try to locate
him and we did not find him at the beginning.
MR. DAVID: Okay. And in your
attempts to locate him, did you refer to various detention centres in New York City?

MS GIRVAN: I just have to refer
to it because we would have. I can talk to you about what we would have done because I'm not very specific on the details.

MR. DAVID: Okay.
MS GIRVAN: But we would have
checked with the local prisons and with the -perhaps the -- in this case, we don't know how he travelled. We don't know very much, in fact. We don't know where he is living. And we may try to contact anyone that the family tells us that they know of that he might be in touch with. So we really do whatever we can to try to locate him, and the family is trying at the same time, and the police --

MR. DAVID: And just for the
record, Mr. Commissioner, Ms Nancy Collins, who will be testifying next week, is quite familiar with the chronology of these two cases. So perhaps she will be in a better position to provide us with details about what happened. THE COMMISSIONER: Thank you. MR. DAVID: In effect, Mr. X was located by consular services in November of 2001 ? MS GIRVAN: Was it November? Let me just check.

MR. DAVID: Sure.
MS GIRVAN: Yes. His lawyer let us know, finally -- $I$ knew that his wife had come down and had, in fact, tracked him down, had difficulty in finding him, yes. MR. DAVID: There were consular visits of this individual as of December 2001 that took place until March of 2002?

MS GIRVAN: Yes, and I have made several of those visits.

MR. DAVID: Can you describe where you visited Mr. X?

MS GIRVAN: I visited him at MDC. MR. DAVID: MDC is the exact same place that Mr. Arar was detained in New York City? MS GIRVAN: Yes, Metropolitan Detention Centre.

MR. DAVID: And the MDC, the
Metropolitan Detention Centre, is this a federal facility or is it a state-run facility?

MS GIRVAN: It's a federal
facility.
MR. DAVID: Let's open a parenthesis here and tell us about the volume of cases that exist in terms of your work with
detained Canadians in New York City.
Is it a considerable amount of
cases that occur?
MS GIRVAN: Yes, it's a very large part of my responsibility, and the numbers are approximately over and under a hundred cases at any one time plus --

MR. DAVID: So you are managing
approximately a hundred files of detained
Canadians at any one time --
MS GIRVAN: Yes.
MR. DAVID: -- in New York City?
MS GIRVAN: In my three states:
New York, New Jersey, and Connecticut.
MR. DAVID: And in point of fact,
you visit these Canadians when they are detained?
MS GIRVAN: I visit them on a
fairly regular basis and have contact through letters and telephone.

MR. DAVID: So your work brings
you to go to various facilities?
MS GIRVAN: Yes.
MR. DAVID: Are those facilities
always federal facilities or sometimes are they state-run facilities?

MS GIRVAN: No, they could be
state.
MR. DAVID: Roughly speaking --
I'm not holding you to any numbers here -- how many different facilities have you visited in the time that you were in New York City?

MS GIRVAN: Perhaps -- perhaps
ten? Because I had repeated visits.
MR. DAVID: Sure. But in terms of
different institutions, there would be
approximately ten institutions that you would have gone to?

MS GIRVAN: Yes, I would say
that's a reasonable estimate.
MR. DAVID: Okay. And in terms of
MDC, how does MDC compare to the nine other or so institutions that you may have visited?

MS GIRVAN: Well, it's a large
facility. It's fairly large and it's very -similar to other federal, I think. It had two prisons, one for women and one for men, and it's in Brooklyn, so it's not out in the country. Some of them are out in the country, you know, and are bigger areas.

It's very similar in the way you
were treated when you enter.
One of the differences would be, though, I guess, that MDC has a secure wing. The only other prison $I$ visited such a unit would be MCC in the city of -- in Manhattan.

MR. DAVID: You have made reference to a secure wing. This would be a secure portion of this institution, of $M D C ?$

MS GIRVAN: Mm-hmm.
MR. DAVID: Is it correct to say
that Mr. X and Mr. Y were both detained in this secure portion of MDC?

MS GIRVAN: Yes, they were.
MR. DAVID: This is located on the ninth floor, $I$ believe, of the institution?

MS GIRVAN: Yes.
MR. DAVID: And in point of fact, Mr. Arar was also detained in this same location?

MS GIRVAN: Yes.
MR. DAVID: Were these -- and when
I say these, Mr. X and Mr. Y. Were these the first two cases of detained Canadians that you had visited in this secure detention area of MDC?

MS GIRVAN: Yes.
MR. DAVID: Could you compare, in
terms of facility, in terms of environment, the general population MDC detainees versus the secure facilities?

First of all, let me ask you: Had you visited a detained Canadian within the non-secure -- I shouldn't say non-secure --

MS GIRVAN: It's all secure.
MR. DAVID: But not in the
security unit of MDC.
MS GIRVAN: Yes, I have.
MR. DAVID: So you in fact can
compare for us those two environments within MDC?
MS GIRVAN: To some degree, yes.
MR. DAVID: Could you maybe
describe for us the differences that exist?
MS GIRVAN: First of all, when you
enter a prison in the United States, it is very, very secure, from the moment you enter. So you are going through locked doors and checks right from the very beginning.

But for the secure area, to get to it, I pass through the more open area where people are moving around. So it's fairly obvious that other prisoners and detained people are moving around and are in public areas and are carrying
food or in the elevators with me. But by the time I get up to the ninth floor, then $I$ would go through another gate, and they would check my I.D. again, and $I$ would have to sign in saying that $I$ was going into that section. Then $I$ would be accompanied in, and the persons in that area would also be accompanied and someone would remain with them all the time.

When I see people who are not in a secure zone, $I$ 'm in a more open area, perhaps with other detained people meeting with their families, but I may either sit apart or may use one of the lawyers' little rooms and sit in that. But it's generally a big open area, and the only person supervising is at a desk in the centre of the room.

In the case of the secure wing, it's very, very, very restricted. Everything is very careful. And they accompany me and take me in and put me into a cell area, like a cell, and sometimes they lock me in, and then they bring the person whom $I$ am to see either into the room or into another unit on the other side of a wall and they lock them in. And then they stay outside and observe.

So I've had experience with that
in those three cases.
And also if someone was in
administrative, I've had a case like that, administrative segregation. MR. DAVID: So certainly the
presence of security features is much more prevalent within the secure detention area of MDC?

MS GIRVAN: Yes. They wear
different clothes, too.
MR. DAVID: The detainees do?
MS GIRVAN: Yes.
MR. DAVID: Could you describe
that for us?
MS GIRVAN: The people in the
secure wing of MDC wear a bright fluorescent almost orange jumpsuit and they have no belts or normal clothing. They are shackled.

MR. DAVID: Shackled where?
MS GIRVAN: At the ankles and they
have handcuffs.
MR. DAVID: Is there a link
between the leg shackles and handcuffs? Is there a chain that links both?

MS GIRVAN: There sometimes is. I haven't always noted that there is. There's also sometimes a belt used.

MR. DAVID: To restrain?
MS GIRVAN: Yes, attached to -MR. DAVID: And in terms of the general description -- and we will obviously be coming in great detail to your visit with Mr. Arar on October 3rd.

But in terms of the general environment of the secure wing of MDC, in terms of the privacy that you had, the ability to have a private conversation with the affected Canadian, can you give us your assessment of the privacy concerns that may have existed?

MS GIRVAN: The space is
sufficient to have a conversation without feeling that you are overheard. You are certainly impressed by the environment, so that may affect you.

But in all cases, $I$ was able to have a conversation and people seemed free to be able to talk to me and tell me what they thought and I was able to -- and I didn't have the impression that someone was listening to what I was saying.

MR. DAVID: Were there windows or was there a barrier between your interview with the detainee and the outside environment? Or was it bars? Could you just describe that for us? MS GIRVAN: Yes. In the case of -- I was in the same area for "X" and "Y" and also for Mr. Arar. The only difference there was that with Mr. X and Mr. Y, they actually were in separate barred areas, so $I$ was speaking through a non-contact barrier.

I can't remember if there was any
glass, but there were bars, and there were bars all around us in sections. It's as if it had been set up inside a big room, all with bars and perhaps with some windows.

In the case of Mr. Arar, we met just to the right of that area but within sight of it, which looked more like lawyers' spaces in the sense that they were somewhat larger with a table, a small table and a couple of chairs.

So I went in. I was accompanied
in, sat down, and then the authorities brought Mr. Arar, and he was able to sit across from me. Then they stayed outside of the barred area, waiting.

MR. DAVID: I don't want to go into too much in detail at this point. But certainly you're in the same general area for all three, the treatment of all three Canadians -MS GIRVAN: Yes. MR. DAVID: Not Canadians, necessarily, but all three -MS GIRVAN: Clients. MR. DAVID: -- clients of your office? That's fine. If you compare that to the general population detainee at MDC, the environment was more relaxed, if $I$ could say.

Would that be a fair statement? MS GIRVAN: Yes. MR. DAVID: Coming back to Mr. X, we were just describing the big lines of the chronology, he was located by your office in November. We have already seen that he was visited between the months of December and March of 2002 .

What occurred in February of 2002
is that he pleaded guilty to charges related to having illegally entered the United States, and in the month of April 2002, Mr. X was sentenced.

What occurred upon his sentence? MS GIRVAN: Well, he was sentenced to time served, and then he was, as is usual, handed over to INS.

MR. DAVID: INS. Could you --
MS GIRVAN: Immigration and
Naturalization Services.
MR. DAVID: Naturalization
Services. Okay.
MS GIRVAN: And processed for
deportation to Canada.
MR. DAVID: So in effect Mr. X was
deported back to Canada?
MS GIRVAN: Yes.
MR. DAVID: After his ordeal
within the secure division of MDC?
MS GIRVAN: Yes.
MR. DAVID: And again Mr. X, in
terms of general context, was being detained in
terms of suspected terrorist activities?
MS GIRVAN: Yes.
MR. DAVID: By the American
authorities?
MS GIRVAN: Yes.
MR. DAVID: Okay. If we could
briefly address the situation or the chronology of Mr. Y, this is the landed immigrant to Canada. Again, he falls into this general category of suspected terrorist --

MS GIRVAN: Yes.
MR. DAVID: -- in New York City, post-9/11. He was detained as of September of 2001. You only found out about his detention in December of 2001 . And Mr. Y was also deported from New York City to Canada in April of 2002 ? MS GIRVAN: Yes, he was deported. MR. DAVID: All right. So these two cases you had been personally involved in before being involved with the case of Mr. Arar? MS GIRVAN: That's correct. MR. DAVID: All right. I would like to now refer you, Ms Girvan, to two documents that I would like to file.

One is a document called Letter of Introduction, and the second is called Information and Authorization Form, if you could just describe to me the use that is being made of these documents.

THE COMMISSIONER: So P-54 and

P-55. The letter will be P-54. MR. DAVID: Thank you. EXHIBIT NO. P-54: Letter of Introduction EXHIBIT NO. P-55: Information and Authorization Form

MR. DAVID: As P-54, Ms Girvan, we have a document entitled Letter of Introduction. Could you describe to us the use that is made of this document, of this type of document? I see at the top it's identified Government of Canada, Consulate General of Canada, with the address of 1251 Avenue of the Americas in New York City. MS GIRVAN: Yes. This letter would be sent to -- if we learned that a Canadian was detained in an institution, we would send this letter to them to let them know of the consular services, particularly in the cases where they would not already know. But even when they've been transferred to our area, we would send this letter because we would be asking for proof of citizenship, to make sure -- sometimes it wasn't on file -- and to let them know that they could get in touch with us and arrange for us to visit
them or just to talk to us on the phone about any issue that concerns them in their new place of detention.

MR. DAVID: At the fourth
paragraph, there's a reference to the following. It says:
"It would be appreciated if you could complete and return the enclosed form, also a Letter of Authorization, denoting those persons with whom your case may be discussed as required." Is that the next series of documents?

MS GIRVAN: Yes, that is correct. MR. DAVID: If you could just
describe to us --
MS GIRVAN: The first one is obviously just a way for us to confirm that we have the right date of birth and what the proof of citizenship that the Canadian might be able to get to us. And the list of authorized persons of course allows them to, instead of writing a separate letter, they could just sign that form
and send it back to us.
And the second one, it's a rather
old form --
MR. DAVID: That is the Consulate General of New York, Incarcerated Canadians at the top?

MS GIRVAN: Yes. In fact we now have in CAMANT a window for all the information on a detained Canadian, and most of this information is addressed on that part of the computer. But basically it gives us a chance to get a little more information from the person so that we can put it on file and we can help the Canadian.

MR. DAVID: Do you recall whether these forms were distributed and used in the case of Mr. Arar?

MS GIRVAN: No, they wouldn't have been because $I$ went to see Mr. Arar so I was able to get all of this information from him myself. So I did not have to write to him -- I didn't wait to write to him.

MR. DAVID: So in terms of your procedure, when you visit a detained Canadian, what do you bring with you and how do you proceed, in general terms?

MS GIRVAN: I take very little
with me because it's very difficult to take things into the prison.

MR. DAVID: Are you searched when
you enter into a prison?
MS GIRVAN: Yes.
MR. DAVID: And is there any
notion that documents you have are privileged, are confidential?

MS GIRVAN: Yes, there is that,
and I sometimes carry a file of an individual with me, and the only reason they check that file is to see if there's anything in it that shouldn't be, like a magazine or candies.

MR. DAVID: Okay. In terms of your practice and your procedures, are you taking notes during the interviews?

MS GIRVAN: Yes, I take a few pages of paper usually with me and write notes on that, and I'll put them in the file.

MR. DAVID: In terms of your interview with Mr. Arar, do you recall taking notes, and how do you process those notes thereafter?

MS GIRVAN: Yes, I recall taking
notes, and that $I$ went back and wrote into CAMANT, the system we have seen, what $I$ had written in my notes and what $I$ remembered from talking to Mr. Arar.

MR. DAVID: And thereafter, what do you do with your notes?

MS GIRVAN: I destroy them. They are just handwritten notes, you know? I don't keep them because $I$ now have them in the CAMANT system.
MR. DAVID: So essentially the
reference tool is the CAMANT system?
MS GIRVAN: Yes. They are all
backed up as well, by the way, in CAMANT, and they
can't get lost.

MR. DAVID: I think we can now go to our first document within the CAMANT system and start with the actual time line for Mr. Arar.

I would refer you to the first tab within Volume 1.

THE COMMISSIONER: Of $\mathrm{P}-42$ ?
MR. DAVID: Yes, of $P-42$,
Mr. Commissioner.
This, Ms Girvan, is really the starting point of the involvement of Consular

Services with Mr. Arar.
As I stated, Mr. Arar arrived in New York City on September the 26 th and was detained from the very beginning, from the very start. It's in this first CAMANT note, which is dated September 29th, the Sunday, that we see a message is being entered by JPE.

So this would be Helen Harris'
unit in Ottawa?
MS GIRVAN: That's right, that would be her unit.

MR. DAVID: We see that the starting point is a phone call from Taufik Arar, Mr. Arar's brother, who is reported to the JPE office in Ottawa that his brother is missing.

MS GIRVAN: Yes.
MR. DAVID: If we go to the last two lines of the message, there is a task that is being requested of your office in New York, and it says:
"Grateful you do research in case subject. Would have been arrested or detained by U.S. immigration or others. Subject not listed on PCL and

PMI information into
Tombstone."
That's pretty misunderstandable language for an outsider. Tell us what is being asked.

PCL, I understand, refers to passport control list?

MS GIRVAN: That's correct.
MR. DAVID: Could you tell us what's happening here in this message.

MS GIRVAN: The officer who is on duty has spoken to him and is asking that my office in New York check with the police, particularly perhaps the immigration police at the airport and/or others, to see whether we can locate Mr. Arar.

It's sort of called a wellbeing and whereabouts. It's a category of care for Canadians who are in distress of some sort.

The officer has taken the trouble to check whether there is any issue with Mr. Arar's passport. Is there anything noted on the passport file that might indicate some other circumstance that we should know about, and he's saying that there's nothing.

And then he has put in the identifying information into the Tombstone. The Tombstone is a file within CAMANT which basically gives your name, date of birth --

MR. DAVID: So the biographical information; date of birth, et cetera.

MS GIRVAN: Yes. So he has done that.

MR. DAVID: At the bottom of the message we see there's two categories of how this is being flagged.

MS GIRVAN: Yes.
MR. DAVID: One is a "to" category
and the other is an "info" category.
Could you explain that
distinction.
MS GIRVAN: The CAMANT system
allows you to basically message people. When I go in the morning, I open up and I receive all the messages and they would say -- when I open COSMOS and it says the to and the info. In fact, generally $I$ look at all of them. It's a distinction where perhaps action might be required and where info is being given, although $I$ don't worry too much. You read the message and find
out.
MR. DAVID: So in terms of action or to, it's being sent to your colleague, Lisiane Lefloch?

MS GIRVAN: Mm-hmm.
MR. DAVID: As well, your name
appears on this message?
MS GIRVAN: That's correct.
MR. DAVID: This is Sunday, Ms Girvan, so when do you access this message? Are you in the office on Sunday?

MS GIRVAN: No. I see it on the Monday, on the 30 th.

MR. DAVID: Do you recall when you processed this message, when you took knowledge of it on the Monday? And could you describe to us what Mondays mean in your office?

MS GIRVAN: Yes. Well Monday is actually a very difficult day -- frequently a very difficult day in the Consulate General because over the weekend there may have been any number of emergencies. So I may have quite a few messages on the Monday morning. That might entail also having people in the office who have lost their passports or missed their flights or anything
that's happened on the weekend. Generally speaking, that could mean that there are a number of people waiting for us to open and who are anxious for help.

At the same time, we have a number of messages because anything that was not very urgent would have been accumulating, so $I$ would be getting e-mails and CAMANT notes on the Monday morning.

Basically I'm coming in and taking charge of what's happened all through the weekend and trying to deal with it with my staff. So we look at CAMANT and we look at our e-mails and we see what we have to do and we prioritize and deal with the situations.

MR. DAVID: Monday morning, at this time, you're still not certain of Mr. Arar's status, as to whether he's detained or not?

MS GIRVAN: I have no reason to necessarily believe he's detained. One of the things $I$ notice is that there's a different date for when he was supposed to fly to Montreal, on the $27 t h$, and he came in on the $26 t h$. So that allows a rather large area of possibilities, because he may have missed his flight or he may
have gone to do something else or he may have been delayed in New York City. I don't know what has happened to him.

MR. DAVID: Okay.
MS GIRVAN: But we do what they ask us.

MR. DAVID: Let us now come to Monday, and that would be Tab 2.

This is a message that is coming in from the Tunis office, the Tunis consular office, and it's from somebody by the name of Laatar. It's advising that Ms Monia Mazigh, who is Mr. Arar's wife, has called to advise that again Mr. Arar was supposed to be in Montreal and has not arrived there, and there is a task that is being given to you again, and it's:
"Please keep us informed of any news."

MS GIRVAN: Mm-hmm.
MR. DAVID: Any comments about
this tab?
MS GIRVAN: Not really. They both are in tandem that morning of two pieces of information that agree that Mr. Arar is missing.

MR. DAVID: Okay. We come to tab

3, and this is again Monday, September 30th. This now is a message that is being inputted by your office, by Lisiane Lefloch, and the time of entry is 12:54.

She is now noting that a message has been left at the JFK INS office.

Could you tell us what this is
about?
MS GIRVAN: She would have called and at some point, when she has a chance, she puts into CAMANT that she has called and left a detailed message, asking if they have any record of this person and if they can tell us anything about the person, if he's been arrested and where he might be if he has been arrested.

MR. DAVID: Is this a normal step
in trying to locate a Canadian that may be possibly detained? Is this a normal reference source to locate the Canadian?

MS GIRVAN: It's normal if they've flown in and have gone through an airport. So you would call to the airport. It's the last knowledge you have of where the person was, so you would check there. You might also check in the city later.

MR. DAVID: So on the Monday did you in fact obtain any information from the INS office?

MS GIRVAN: No, they did not call
us back. And I understand that Lisiane called again later in the afternoon, but Monday is also -- well, all days are very busy at the airport, so it isn't astounding that they don't call us back, you know? It is a very busy office. They have many, many people they're dealing with. But we would expect a call back.

MR. DAVID: Are there other
sources you could have consulted on this Monday than the JFK INS office to try to --

MS GIRVAN: Yes.
MR. DAVID: And were they
consulted, to your knowledge?
MS GIRVAN: Yes. We contacted --
I think it's referred to in one of the notes -the public relations in Manhattan. I think it's referred to backwards.

MR. DAVID: Fine. Let's go now to tab 4.

This again is a message coming in from Tunis. It's being info copied to Lisiane

Lefloch.
Would that mean you would not have seen this message? What was your working relationship with Madame Lefloch in terms of this kind of message?

MS GIRVAN: It's extremely close. I might not have taken note of this in the minute that it came, but $I$ would soon after. We work side by side and as a team.

This message is directed to the passport office because it's an issue regarding the child's passport. So we are being info'd and just noting that in fact Mrs. Mazigh is concerned that Mr. Arar has the passport for the child.

MR. DAVID: In effect the
information coming in from Tunis is that Mr. Arar was travelling with his son's expired passport?

MS GIRVAN: Mm-hmm.
MR. DAVID: And that Ms Mazigh is concerned because she may want to travel and they are trying to see how they can respond to that.

MS GIRVAN: How they can help her.
MR. DAVID: We go now to tab 5.
This is a message coming in from
the Tunis office and it's now being sent to your
office, Lisiane Lefloch in terms of "to", and the Tunis office is simply giving information about the flights that Mr. Arar was supposed to be on. MS GIRVAN: Yes. MR. DAVID: If you can go to tab

6, this is now on the Tuesday.
MS GIRVAN: It still says -MR. DAVID: The Monday, I'm sorry. MS GIRVAN: It still says the first.

THE COMMISSIONER: That's the
Tuesday, is it not?
MR. DAVID: The first? Maybe we
could put up the calendar.
THE COMMISSIONER: Yes, it's the
Tuesday.
MR. DAVID: Maybe put the month of
October up.
It would be the Tuesday now,
October 1st.
THE COMMISSIONER: Tabs 4 and 5 were also Tuesday.

MR. DAVID: Were also on Tuesday.
Thank you.
We can refer to the calendar to
help us with the chronology.
So at tab 6, Ms Girvan, again this is a message coming from JWS. This is the passport office in Hull?

MS GIRVAN: That's correct.
MR. DAVID: It's going to Tunis
and it's just making suggestions concerning
Monia's travels with her son?
MS GIRVAN: Yes. There's always a concern about children and making sure that they are identified and are Canadian.

MR. DAVID: Okay. Then we go to tab 7, which is a message again from Tunis, and it's again Tuesday, October 1st.

Here we see that, according to the Tunis office, the father, Mr. Arar, was travelling for one month and that his intention was to renew his son's passport?

MS GIRVAN: Mm-hmm.
MR. DAVID: And we can go now to tab 9.

MS GIRVAN: Tab 8?
MR. DAVID: Tab 8, yes. This is a message again coming in from Tunis, and this is more significant because we're now getting
confirmation from Tunis that Mr. Arar is detained. This is information that is coming from his wife, Monia.

MS GIRVAN: And it's still 9:30 in
the morning because all of those messages that
came from Tunis, of course they are six hours
ahead of us or so.
MR. DAVID: Okay. And we
understand from this message that the information is coming through a telephone conversation between Monia and her mother?

MS GIRVAN: Mm-hmm.
MR. DAVID: Or, I should say, her
mother-in-law. It's Mr. Arar's mother.
And we note at the second
paragraph that according to --
MS GIRVAN: No. It was
Mrs. Mazigh's mother.
MR. DAVID: Yes, I'm sorry.
Called the mother of Mrs. Mazigh. I'm sorry.
MS GIRVAN: Mm-hmm.
MR. DAVID: We see the annotation that he's not being well treated in his detention circumstances?

MS GIRVAN: Mm-hmm.

MR. DAVID: Again a task is being
given to the New York office. It says:
"Can you contact the Federal Bureau and advise."

MS GIRVAN: Yes.
MR. DAVID: Do you know what that refers to?

MS GIRVAN: The federal bureau is the MDC.

MR. DAVID: MDC. So the reference in the message to the federal bureau of Brooklyn, that would be a reference to MDC?

MS GIRVAN: Yes.
MR. DAVID: And you understood
that?
MS GIRVAN: Yes.
MR. DAVID: We can go now to tab
9.

MR. BAYNE: Mr. Commissioner, what
was the date of that tab, please?
THE COMMISSIONER: October 1st.
MS GIRVAN: October 1st.
THE COMMISSIONER: At 9:31 in the morning.

MR. DAVID: Tab 9, Ms Girvan, is
again on the Tuesday. It is a message that is coming in from your office, and it's confirming that Mr. Arar is detained at the MDC. His inmate number is noted and there's a message here:

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"Working on finding out what the charges are."
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MS GIRVAN: Yes.
MR. DAVID: Do you have any
comments about that?
MS GIRVAN: Just that she really has acted immediately on receipt of the message from --

MR. DAVID: Tunis?
MS GIRVAN: Tunis. And the good thing is that MDC has confirmed that he is there. MR. DAVID: Okay. Is this a
normal scenario that --
MS GIRVAN: That...?
MR. DAVID: That MDC has confirmed
his detention?
MS GIRVAN: In normal cases, yes, they would confirm, and it would be -- you know, you would call up and say do you have so and so, and they would tell you. So it seems normal so far.

MR. DAVID: In a normal scenario, would you be informed of the charges? MS GIRVAN: Yes. Normally they would tell you. You have to call different offices. So you would call the records office and you would ask them, "What are the charges?" They don't have to tell you anything on the phone, of course, but they normally will tell you.

MR. DAVID: So this is now being pursued to that second step, which is let's find out what the charges are that justify or underlie the detention.

MS GIRVAN: Correct.
MR. DAVID: If we can go now to tab 10, this is a message now that is coming from Ottawa. It's coming from JPO, Nancy Collins, and it's referring to a telephone call from Mr. Arar's brother.

The brother says the following -or Ms Collins says the following about this call: "Brother called this morning in a state of panic. He said that subject was able to call him this morning from MDC and informed him that he would be

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deported back to Syria where he was born. Both, subject and brother, are extremely afraid that he would be deported to Syria and not in Canada.

Have informed brother that we had just received confirmation of subject's whereabouts and that we were trying to confirm the charges. I also informed him that without prior authorization that we weren't able to provide any additional information without subject's approval." And then the task is being given to your office, CNGNY. That's a reference to your office?

New York, yes.
MS GIRVAN: Consular General of

MR. DAVID: And it continues:
"Grateful if you could
forward the usual letter of

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introduction to subject.
Thank you. Also family would like to visit subject, are there any particular guidelines? Nancy Collins."

The message again is going to
Lisiane Lefloch and to yourself.
MS GIRVAN: Right.
MR. DAVID: How do you react to
this message now? It's 12:17, it's Tuesday. You found out in the morning that he's at MDC and you are trying to get the charges. You still don't know what the charges are, and now there's reference to a state of panic and to an extreme fear of deportation to Syria on the part of both the subject, Mr. Arar, and his brother.

MS GIRVAN: I react by -- we want to find the charges. That's the most important thing, because we need to know what they're doing with him. So we need to know the charges.

We are pushing to get the charges, following which we would try to see him. But first we need to know the charges.

The Letter of Introduction I put
aside because I'm thinking I will try to see him rather than send a letter. I just take note of these things, but really we're still continuing to try to find out what the charges are.

MR. DAVID: This is going on. We
are now at October 1st, 2002. You have gone through the experience of Case $X$ and Case Y, which we've briefly reviewed. They both finished in April of 2002 .

Is there any link that you are making at this point to the fact that this may be somehow a suspected terrorism case -MS GIRVAN: No.

MR. DAVID: -- in terms of
Mr. Arar in those conditions?
MS GIRVAN: No.
MR. DAVID: And the fears about
deportation to Syria, Ms Girvan, that are coming in at this time, being expressed indirectly through Ms Collins, what do you make of those fears, of that scenario that is being addressed? MS GIRVAN: I know that frequently dual citizens are concerned that they may be deported to their other country of citizenship. So it's not uncommon.

For example, in -- well, I deal with many, many dual citizens, and so it is a concern that they want to know that if they are deported, that they will be deported to Canada. That is a frequent one.

As for being in a state of panic,
I read that and I -- most people are very upset when their family members are in prison, so we frequently are dealing with people who are very upset. I just take note of it, and $I$ want to move forward as quickly as possible.

MR. DAVID: At this point did you
know Mr. Arar to be a Canadian citizen?
MS GIRVAN: Yes. Well, I mean, I -- the original officer said they had checked the PCL. So it's a working assumption that he's a Canadian citizen.

MR. DAVID: And PCL refers to
what?
MS GIRVAN: The passport control list.

MR. DAVID: And that would confirm whether somebody is in fact a Canadian citizen or not?

MS GIRVAN: They would have
highlighted to me that they found no Canadian passport for this person, and in this case they said no issue on the PCL. So I'm presuming they were able to check the passport details and that he is a Canadian citizen. I will verify that as I go along.

But I start out assuming that the people are Canadian citizens until I learn otherwise.

MR. DAVID: In your mind at this time, how realistic was this fear of being deported to Syria?

MS GIRVAN: It would not be high. If he were at the airport, that would be more of a possibility because $I$ don't know where he flew in from or $I$ may not have been thinking of that. So they could send someone back to where they came from. But $I$ have no experience of anyone ever being deported to any other country than Canada when they are a Canadian citizen.

MR. DAVID: And travelling with Canadian documents?

MS GIRVAN: And travelling with Canadian documents.

MR. DAVID: You have just referred
to the fact that it's not inconceivable that somebody would be sent back to, as an example, Syria, if it was a deportation case?

MS GIRVAN: No, if they had flown in from there.

MR. DAVID: If they had flown in from there. Okay.

So is it a practice, then, on the part of American authorities to send back somebody where they have actually come from, in terms of flight --

MS GIRVAN: It's an international, I think, custom; that if you are refused admittal right at the point when you arrive in a country, you can be sent back where the last flight came from.

In his case, in Mr. Arar's case, it would have been Zurich. They could have sent Mr. Arar back to Zurich.

And that's the most frequent, because the airline would be obliged to take the person back if they were found not to have documentation, so the receiving country doesn't have to pay. They just send you back.

Often, though, if the person is a

Canadian citizen, we can help them to come to Canada instead and/or the country, in the case of New York, might say, "Well, we'll send him to Canada, as long as your family pays the difference and the fare."

So it's really a logistic thing. MR. DAVID: And you are now aware of a concept called extraordinary rendition, as we speak today, Ms Girvan?

MS GIRVAN: Yes, today I am aware of that.

MR. DAVID: I'm asking you: Were you aware at this time of such a concept being used?

MS GIRVAN: No.
MR. DAVID: When did you learn of
the practice of extraordinary rendition?
MS GIRVAN: Only fairly recently.
I would say only in the context of this year, this inquiry. At least it was very much later than this.

MR. DAVID: Mr. Commissioner, maybe now is an appropriate time to take the morning break?

THE COMMISSIONER: We will rise
for 15 minutes.
MR. DAVID: Thank you.
--- Upon recessing at 11:26 a.m. /
Suspension à 11 h 26
--- Upon resuming at 11:46 a.m. /
Reprise à 11 h 46

THE COMMISSIONER: Mr. David.
MR. DAVID: Thank you.
If you could kindly go to tab 11, Ms Girvan, the date is still the Tuesday, October 1st. This is one of the more significant documents in the collection. I would like to spend some time with you on it.

MS GIRVAN: Yes.
MR. DAVID: It gives quite a bit of detail as to exactly what you did on this day in terms of action.

MS GIRVAN: Yes.
MR. DAVID: The document, first of all, was drafted both by yourself and Lisiane Lefloch?

MS GIRVAN: Yes.

MR. DAVID: And it was drafted at 1647 on the Tuesday, so obviously towards the end of the day --

MS GIRVAN: Yes.
MR. DAVID: -- after the day's
activities. So would it be a reconstruction of the afternoon's events?

MS GIRVAN: Yes. I felt I wanted
to, with Lisiane, get down as much as possible what we had done.

MR. DAVID: Right. So let's start
with the first paragraph, which says:
"Contacted MDC Records
Division...."
You have already referred to the fact that obtaining confirmation of a detainee's presence and obtaining the charges operate in two different forums, and so now you are seeking to obtain the specification of the charges?

MS GIRVAN: Yes.
MR. DAVID: From the records
division?
MS GIRVAN: Yes.
MR. DAVID: And you say:
"... who refused to provide us with information regarding the charges under which subject is being held. We

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were told that we would have to make our request by fax. This is highly unusual as we are normally able to obtain the charges. Was referred to the Executive Assistant of the Warden (Miss Ward) at our request, who again said that a faxed request would be necessary, and that they were leaving for the day, therefore we would not receive any information today."

Being the Tuesday. And the fax number is being provided.

This, you note, is unusual. And so the usual scenario is what?

MS GIRVAN: The usual might be that they would tell us on the phone what the charges were, or at least some idea of them, maybe not the very, very specifics.

MR. DAVID: So a very informal

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process?
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MS GIRVAN: Yes.

MR. DAVID: In this case you met complete resistance?

MS GIRVAN: Back to formality, yes.

MR. DAVID: Was that also the scenario with regard to Mr. X and Mr. Y when you were dealing with MDC in terms of obtaining details of the charges, if you recall?

MS GIRVAN: I don't recall in asking for the charges, but $I$ do recall that the formality was required in -- I don't really remember. When going to visit, I have to send a fax anyway, so I don't actually remember the request for the charges in the case of Mr. X and Mr. Y.

MR. DAVID: Okay. And in terms of you obtaining details of the charges in terms of Mr. X and Mr. Y, do you recall that again you met resistance on the part of the authorities to inform you of the charges?

MS GIRVAN: No, because I really became involved in "X" and "Y" after we knew they were there.

MR. DAVID: Okay.
MS GIRVAN: So that part I'm not

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so sure of.
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on. The second paragraph says:
"Also contacted the
Deportation INS section in
New Jersey."
This is the second call?
MS GIRVAN: Yes.
MR. DAVID: And:
"Spoke to Officer... who
advised us they had no INS
deportation file on subject,
and suggested that it was
unlikely that subject was a
deportation case, as MDC does
not hold deportation cases.
He referred us back to MDC."
Could you comment on that? What
information here are you understanding?
MS GIRVAN: I'm responding in part
to the fact that the brother has said that he is
afraid that Mr. Arar might be deported, and so we
called the deportation offices to try to ascertain
if there is a deportation file and, in fact, are
informed that they don't have a file on him. They
also point out that he's not in a deportation. You see, there are several places
that INS use routinely for detention of cases before deportation, and he's not in such a place.

At that point, I don't know what he's arrested for still.

MR. DAVID: Could you describe to us, in general terms, what the process is if it had been a deportation or if it had been confirmed that this was a deportation case by the INS officials? What is the procedure?

MS GIRVAN: Yes.
MR. DAVID: How does it operate? MS GIRVAN: Well, in my role as Consul, I handle a great number of deportations, usually after sentence or, you know, after some time in prison, and the process is one that takes some time.

For example, if I had reached INS and they had said, "We have a deportation file on subject and he" -- this is just a hypothetical. MR. DAVID: Yes, that's what I'm asking.

MS GIRVAN: He will be moved to, or he should be in Elisabeth but they didn't have
room or something -- he should be in the Elisabeth detention centre. We will be sending you papers. We will want confirmation that he's a Canadian citizen. We'll be sending over these papers, and then you have to provide a travel document for him to fly home.

So we would let family know that we had been in touch with the deportation officer and that it looked as though, you know -- the question was always how long, and we always had to say six to eight weeks, although people were anxious to have their family person home. So they were always pressing us for details.

Then we would say we'll try to get better information closer to the time.

Then we would go back to deportation over the next couple of weeks and we would find out which officer was handling the file and then we would find out when the person was being deported. And eventually we would contact the family and say -- we're not allowed to exactly say exactly when because of security, but we could usually say, all right, it will be probably within these two days or it will be Wednesday, but we can't tell you when.

And we'll say he's going to be taken to such and such a place. They might want him to be flown to one particular place rather than another and they might offer to try to speed it up -- the family might offer to pay the fare so that it could go faster, and we negotiate that with the deportation officer or talk to them.

So that's the sort of scenario of
a general deportation.
MR. DAVID: And the typical
deportation cycle takes how long usually?
MS GIRVAN: It can take longer, but six to eight weeks would be the fair average.

MR. DAVID: If you don't feel
comfortable answering this, that's fine. In terms of the legal procedure, the process, the legal process, is there a formal hearing, if it is a deportation case?

MS GIRVAN: There are so many different circumstances, but there is -- as far as my best estimate, when someone is handed over to INS, they will be at some point interviewed by them and frequently the person themselves will call me and say -- I will say to them, "Have you seen the INS judge" or "have you seen the INS
officer?" And they'll say, "Yes, I had a meeting with them," or "I waived it."

There are possibilities, and
then -- because $I$ can tell by that that they're a little closer to the process of being deported to Canada. But it's usually the detainee who tells me.

MR. DAVID: All right. We move on
now to the third call or the third step that you took that day, and it says:
"Also contacted INS Public Affairs Office (as we did yesterday, to no avail - see note)..."

So that would have been on the
Monday.
MS GIRVAN: That's the other
action we had taken on the Monday.
MR. DAVID: So that is a reference
to the Monday's action.
MS GIRVAN: Mm-hmm.
MR. DAVID: And:
"... and was again told that no-one was there to discuss the case. Lisiane asked to
speak to the superior and we then spoke with Officer.... As Officer was not aware of the case, he undertook to contact the JFK airport and obtain information - and call us back in the next 15 minutes. Officer... called us back as promised and informally advised us that this case was of a seriousness that should be taken to the highest level, i.e. he suggested that our Ambassador in Washington should contact the Dept. of Justice."

First of all, your reference to or your referral to the INS Public Affairs Office, is that a usual step in itself?

MS GIRVAN: It wouldn't be one we would have to take in every case, but since we weren't getting very much information and since we were concerned about what they were doing, we were pushing further.

For example, when we phoned the Public Affairs, the wording "no one was there to discuss the case" means that they didn't know about any case. They just said that they didn't know anything about it. We could have stopped there but because I am more concerned, you know, I am worried as to what's going on, then $I$ say, okay, speak to the superior.

So Lisiane asked to speak to the superior officer, and that's when he undertakes -because we haven't heard back from JFK, remember. We're still on October 1st and we left a message on the 30th. So we are waiting. We haven't heard back. We've been busy enough not to call them again. So he calls them, which is really good. I feel very supported. And then he calls back with the information of the seriousness.

MR. DAVID: And this officer that
you spoke to, did you have regular contacts with him in other cases, or was this a unique --

MS GIRVAN: It was unique. I
don't remember speaking to him in particular before.

MR. DAVID: So it's simply
coincidence --

MS GIRVAN: The supervisor or the
officer that was higher up --
MR. DAVID: That he was responsive
to the situation.
MS GIRVAN: Yes, yes.
MR. DAVID: All right.
MS GIRVAN: And that he actually called us back.

MR. DAVID: Right. He did call you back.

Coming now to the information this senior officer or this superior, let's call him that, is suggesting something to you, first of all, he's confirming that the case was of a seriousness that should be taken to the highest level, and then he makes a suggestion: Get your ambassador to contact the U.S. Department of Justice.

I would like your comments about that recommendation, the qualification that, first of all, the case is of a "seriousness that should be taken to the highest level"; and secondly, the suggestion that he's making that our Canadian Ambassador should be contacting the Department of Justice in the United States.

Could you please comment on that? MS GIRVAN: Mainly I'm just --
that's very serious information that $I$ have to immediately communicate to headquarters. That's what $I$ do immediately. As soon as I get off the phone, I phone Nancy Collins, and I think that I don't reach her; you know, she's on another line. So I call directly to the Director General, Gar Pardy. You could do that on any serious case. MR. DAVID: What read do you make of his comments that the case was serious? MS GIRVAN: I don't know that I make any particular read. I just know that it's bigger than me, and that $I$ have to get instruction and $I$ have to talk to the people in Canada.

MR. DAVID: Are you making the
link, Ms Girvan, at this point, with a suspicion of terrorism case, in your mind?

MS GIRVAN: I don't -- there is a point in the CAMANT note -- if we can just look to that, I might be able to answer this -- where $I$ speak to the EA at MDC, and I ask her if he's in the secure zone.

When $I$ do that, that means that I'm thinking that he's a terrorist. So perhaps we
could check? We could go to it later?

MR. DAVID: Tab 16. If you want to look at that.

MS GIRVAN: Just to see what time it was.

MR. DAVID: Sure.
MS GIRVAN: So it's on the 2?
MR. DAVID: That would be on the Wednesday, October 2.

MS GIRVAN: I would say that on the 2 , the way she answers my questions, is when I'm becoming convinced that it's a terrorist case.

On the first, I just know it's really serious. No one has ever said quite those words to me, so $I$ don't know what to think.

MR. DAVID: And this suggestion, that the ambassador call DOJ, had you ever seen such a suggestion being made and what did you make of it?

MS GIRVAN: Again, I think it just means that he's trying to think what you would do in a serious case, because in fact $I$ wouldn't call the Ambassador in Washington, of course. You know, $I$ would call headquarters.

He's saying, though, that it's
national. He's saying it's big. Because if he's saying New York can't deal with this, Washington should deal with it, then he's saying it's big, which is why I'm immediately going to Ottawa.

MR. DAVID: Okay. And that
reference to Ottawa is in the next paragraph, and it says:
"Contacted Gar Pardy, then referred by phone message to Helen Harris, and spoke to her. She will undertake to verify passport and citizenship data on subject."

I understand Mr. Pardy, the
Director General of the Consular Bureau, is not in his office?

MS GIRVAN: That's correct. I
think, although it's not written here, I would have called Nancy Collins first. But as is often the case, we are busy on many things, but $I$ would be anxious to speak to someone right away. So I call Gar. On Gar's phone, there is a phone message saying that he is not in the office but that Helen Harris is acting for him. That's why I call Helen, who is the Director of the Emergency

Services Unit.
MR. DAVID: And she would report
normally to Gar Pardy?
MS GIRVAN: Correct. And I tell
her exactly what has been told to me. I tell her all of the above. Then she says she will look into it and she'll confirm some material and she'll get back to me and that we'll probably have to talk to Washington as well.

MR. DAVID: Okay. The next
paragraph addresses a phone call from a friend of the Arar family?

MS GIRVAN: Yes.
MR. DAVID: And specifies the
following:
"During these activities, a
call was received by..., a
close friend of the family,
to see if he could assist and
to see if we could tell the
family any more about the
arrest. He offered
information that subject did
at one time work in the U.S.
with a valid visa. He also

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had travelled through the U.S. several times this year. We explained that we were vigorously researching the arrest and that we would be unlikely to have more information until some time tomorrow. We asked... to speak to the family and decide which family member will be the main contact with the Department."
"The Department" being DFAIT.
Any comments about that paragraph? MS GIRVAN: Just on the very last sentence, that a very common thing is that -- it almost never works, but the idea is that the family would choose one person so that $I$ don't have to phone five people and keep all the people up to date.

So, although I talked to the friend, I'm hoping that they'll decide who is going to be the person. But I'm also clearly expecting to have lots of contact with them in the next little while.

The friend tells me that Mr. Arar had worked in the U.S. and had a valid visa and he was travelling through the U.S. several times this year.

That sounds good to me. You know? I'm thinking, okay, businessman, somewhat regular travel plans. That sounds reasonable. I don't really go any farther with that.

When I say "vigorously," it shows that I'm -- you know, the family's worried, and we're really trying to do everything we can to find out what's happening and get in touch.

MR. DAVID: The next paragraph is called "Actions," and that's the follow-up that you're going to pursue?

MS GIRVAN: Yes.
MR. DAVID: And it says:
"New York will speak to
JPE..."
That's Helen Harris.
"...WSHDC first thing in the morning as to the advisability of a Dipnote to State in order to obtain information about this case,

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and to advise U.S. authorities that we were not officially notified of the arrest."

So there's a couple of different ideas there.

First of all, "New York will speak
to JPE." You already had, on this day, the
Tuesday, you're going to pursue it the following day with Helen Harris, and you're also going to raise the matter with Washington, D.C.

Who specifically in Washington
would that have been?
MS GIRVAN: Bob Archambault, who is the consul in Washington.

MR. DAVID: Would Mr. Archambault would be your counterpart in the embassy office of Washington, in terms of consular service?

MS GIRVAN: Yes, although he is also the Head of Administration in Washington as is my boss in New York.

So the only difference between the structure in New York and Washington is that $I$ am a Canada-based head of Consular in New York, whereas in Washington, you have Bob Archambault
who does the twin functions of being the Canada-based Consular Officer and the Head of Admin, that he has a person the same level as Lisiane Lefloch, called Helen Bouchard, who is really handling the day-to-day consular functions.

So Bob Archambault is more the equivalent of my boss.

MR. DAVID: The issue being raised in this paragraph is the idea that a Dipnote will be used, or could be used, or should be used.

MS GIRVAN: That was first raised by Helen Harris in my conversation with her.

MR. DAVID: When you had spoken to Helen as she was in Ottawa on this day, that issue was raised.

MS GIRVAN: Yes.
MR. DAVID: As a possibility.
MS GIRVAN: Yes.
MR. DAVID: And the problem that
you were facing at this point is that you were still not confirmed with regard to any charges?

MS GIRVAN: Yes.
MR. DAVID: But there's also
reference to the fact that you had been not
officially notified of the arrest?

MS GIRVAN: Yes.
MR. DAVID: And that this concern could also be raised in a Dipnote. Could you speak to that, please?

MS GIRVAN: Yes, it had been my experience that even in cases where other things go well, we have occasionally used a diplomatic note to inform the United States that we have not been officially notified.

That's more in the area of a complaint, you know. Letting them know. It's not something that is going to lead to action, but it is something to let them know that they have failed in an action.

It had been followed in the case of the precedent case in Mr. X. There had been great difficulty in getting information about Mr. X, and after seeing him, we did a diplomatic note sort of listing all those concerns and including the one that we had not been notified and he had been held for months without being allowed to contact the consulate.

MR. DAVID: Could you please refer to the obligation -- U.S. authorities have not officially notified of the arrest -- what is the
obligation of the U.S. authorities in that regard? MS GIRVAN: Again, it is, if the person has asked to have the consulate informed, then they should inform us.

MR. DAVID: Now, at this point, did you know that Mr. Arar had invoked his -MS GIRVAN: No.

MR. DAVID: -- or had expressed a desire to have access to consular services? MS GIRVAN: No, I don't know that yet.

But I'm just kind of thinking ahead, I think. I'm trying to think, it might be that he has asked.

MR. DAVID: Okay. We'll see that in your interview with Mr. Arar, that issue was dealt with.

MS GIRVAN: That he said he had asked, that's correct.

MR. DAVID: Now, for those of us not familiar with the world in which you operate, Ms Girvan, reference to a diplomatic note, to a Dipnote, in the scheme of things, in the scheme of how Foreign Affairs does business with another country, could you just contextualize the use of a

Dipnote, explain to us what different means of States communicating exist? And when would resort be made to a diplomatic note and the consequences.

MS GIRVAN: To the best $I$ can.
MR. DAVID: Give us a brief course on the policy and use of Dipnotes?

MS GIRVAN: The bottom line is that I, as the Consul in New York, can call local authorities and $I$ can talk to them and $I$ can represent, you know, my government in speaking to them.

I can say, "I'm a representative of the Canadian government, I'm a Consul, I want to know what's happening."

When that doesn't work anymore, if there is a problem and I'm not getting the information or access by the more informal or lower-level accesses, then we have to consider what we have to do.

Perhaps we will have to raise it to the level -- the first raising is to talk with Ottawa and to talk to headquarters and to talk to my boss in New York, and I also have to inform senior management, including my Consul General, if something is not working. So if things are not
working, if $I{ }^{\prime} m$ not getting -- able to do my job and able to help the Canadian citizen -- then first to Ottawa, and then Ottawa might decide that, in fact, we're going to have to make this higher-level contact and we might do it still informally, because, generally speaking, it's really a law of diplomacy, that you make it at the lowest level possible where you can be effective.

So more often informal ways of
getting in touch with people are more effective.
If that's not working though, then
we have to go to a diplomatic note, which goes to the Department of State of the country, rather than the local authorities.

And so, in that case, the reason Washington has to be involved is that a diplomatic note would be authorized by the department in Ottawa but sent probably by the embassy, because the embassy is the Canadian government in the United States.

So the embassy has the direct contact with the Department of State in Washington, and they have the contacts.

They also know something about the levels at which they should work, you know, where

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to go, what to do in those situations.
So Helen is saying, if we can't
get the information, if we can't get access to our Canadian, we may have to consider a diplomatic note, in which case we would write a formal note. They're not signed by anyone, in case people don't know. They're just, you know, the country wishes to have the other country please take note of this formal request. MR. DAVID: So it's certainly
formal communication -MS GIRVAN: It is very formal. MR. DAVID: -- between two
countries?
MS GIRVAN: Yes.
MR. DAVID: Who is authorized to
issue -- to make that decision, that a Dipnote would be required?

MS GIRVAN: There are different
sorts of Dipnotes, but in this area, it would be -- the Department of Foreign Affairs would decide. So in the consular bureau, it would be the Director or Director General. MR. DAVID: So essentially it
would be Mr. Pardy?

MS GIRVAN: Yes, or his
representative in Ottawa.
MR. DAVID: Or his representative,
the acting director general.
MS GIRVAN: Yes. I don't know if
the embassy can, but it would always be with
Ottawa's involvement and decision.
MR. DAVID: Is the resort to a diplomatic note something that is exceptional or something that is in the normal course of business?

MS GIRVAN: It's exceptional in my
work. It's exceptional.
MR. DAVID: What are the response times? If a Dipnote is issued, what is the expected response time?

MS GIRVAN: They tend to be slow.
There are two effects. One is
that they tend to be slow to respond, because obviously if it goes to the Department of State, then they have to work their way back down to the whatever level the actual situation is taking place at and ask for reports up.

The other thing is that they do tend to freeze everything. Either a complaint or
a diplomatic note can freeze the lower contacts so that everyone becomes aware that they're dealing with the Department of State and they have to answer, and usually -- my only experience is that I wouldn't have access anymore. I wouldn't be able to call people up informally anymore because they would all be responding more formally.

I could give you one other
example, but --
MR. DAVID: So they can be, in certain ways, counterproductive?

MS GIRVAN: You don't want to use them until you have to. They're a sort of heavy weapon, you know?

MR. DAVID: Okay. Can we go to
the last paragraph? It says:
"A fax will be sent to MDC this evening to ask for details of the charges, with a follow up call tomorrow morning."

MS GIRVAN: Yes. I had spoken to the warden in mid-afternoon, $I$ think it was around three, because I remember when she said, "Well, we won't answer you today because we're leaving for
the day", I kind of rolled my eyes, because, you know, that's so early.

But on the other hand, they may start at seven and close -- and I'm familiar with the kind of bureaucratic hours they would keep.

So the fax is sent, asking for the charges, if $I$ don't hear back first thing in the morning, I'll be calling them.

MR. DAVID: Okay. So the diplomatic note is being considered as a possible scenario --

MS GIRVAN: Yes.
MR. DAVID: -- for getting the charges, but you're also pursuing another avenue, a more immediate avenue, and that is to send the fax as Ms Ward had confirmed or suggested to MDC?

MS GIRVAN: Yes. Remember, it was late in the day that we were coming into these thoughts, so we're waiting to the morning to see what we should do.
EXHIBIT P-56: Facsimile from
Ms Maureen Girvan to Ms Ward,
dated October 1, 2002
EXHIBIT P-57: Communication
result report "sent

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confirmation" slip for facsimile from Ms Maureen Girvan to Ms Ward (Exhibit 56), dated

October 1, 2002
MR. DAVID: I would like to file at this point, Ms Girvan, the actual fax and the communication result, the confirmation slip. So if we could file these two documents?

THE COMMISSIONER: Is that 56?
MR. DAVID: 56 and 57,
Mr. Commissioner? 56 will be the actual fax communication, and 57 would be the confirmation slip showing the sending.

So we see that the fax is dated
the Tuesday, October 1.
MS GIRVAN: Yes.
MR. DAVID: It says:
"Dear Ms Ward, as per your
request earlier today, we are
putting our request in
writing. We would be
grateful if you could inform
us at your earliest
convenience the charges under

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which Mr. Arar is being held." (As read)

And in terms of sending, it's confirmed sent on Tuesday, October 1, at 5:05 p.m. MS GIRVAN: Correct.

MR. DAVID: And you signed the document.

MS GIRVAN: Yes.
MR. DAVID: Okay. My last
comments concerning tab 11 have to do with who this was circulated to.

At the bottom -- first of all, it's signed by both, and we have seen this, Lisiane and yourself -- and then it's being sent to Gar Pardy. It's being sent to Tunis. It's being sent to Doiron, BCM. What is that?

MS GIRVAN: BCM is our
communications office.
MR. DAVID: All right. And so
it's also being sent to Tunis and to Nancy Collins.

On the next page we also have info copies going to Washington, so Helen Bouchard and Robert Archambault --

MS GIRVAN: That's correct.

MR. DAVID: -- who is your counterpart, and Helen Bouchard would be Lisiane Lefloch's counterpart.

MS GIRVAN: Yes.
MR. DAVID: The reason you're
sending it to the Washington Embassy, Ms Girvan, what was your reasoning on that?

MS GIRVAN: Well, I've done a
summary and I've discussed with Helen but I haven't actually spoken to Washington, so $I$ feel that Mr. Archambault should be able to see what happened during the day so he can speak with Helen and possibly with myself the next day on actions. MR. DAVID: Okay. If you go to tab 12, it's the last entry for the Tuesday, and it's simply a confirmation coming from JPE, Helen Harris, that Mr. Arar was a landed immigrant to our country in 1987 and has been a citizen since 1991.

MS GIRVAN: Correct.
MR. DAVID: Right?
MS GIRVAN: Yes.
MR. DAVID: I'm sorry?
MS GIRVAN: No, it's all right.
She copies Washington as well, I notice.

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MR. DAVID: Yes.
We can go now to tab 13 and this
is now the Wednesday, October 2. This is, as we've just seen in the two exhibits we've filed, P-56 and P-57, is a brief reproduction of the facts that was going to Ms Ward on October 1 -MS GIRVAN: But it has an error. MR. DAVID: -- seeking, again, confirmation of the charges.

The CAMANT note, however, at tab 13, refers to October 2 as being the date the fax was sent.

MS GIRVAN: I think that's an error and it would have been caught by me when $I$ went to sign it. We would have changed it to October 1 .

In other words, Lisiane would have prepared the message, and $I$ would have seen that it was October 2 and should have been October 1, and we would have changed the date; whereas the one she copied into CAMANT was probably straight from the WordPerfect document in the computer where she's writing the fax. Do you follow me?

MR. DAVID: Not quite.
MS GIRVAN: When you do a fax,
you're using a modem in the computer, and then you print it off.

What you can do within CAMANT is to take that document and just copy it and paste it into the computer.

So I think she copied from the draft into the computer, whereas the one that you actually have just introduced as an exhibit is the actual fax in which we corrected the date error.

MR. DAVID: Okay. I would like to
bring you now to tab 23. Again, we're on
Wednesday now. This follows the fax that you've sent to MDC.

MS GIRVAN: The next morning, yes.
MR. DAVID: The general theme, and
there are five e-mails that are referred to in this tab in chronological order. We'll review each one.

But the general theme that is being discussed in these e-mails is resort to the use of the diplomatic note.

So we start with a first communication at the bottom of the page, coming from you and going to Bob Archambault, your counterpart in Washington. So this is following
up, as you said you would be, the next day.
MS GIRVAN: In the morning, yes.
MR. DAVID: And you say this:
"Bob. . ."
This is at page 2 of the tab.
"...if you have had time to
read the camant note of Oct. 1 on this case, perhaps we could talk this morning. At issue is what is the best way to proceed - through Embassy contacts or through Diplomatic Note. Helen Harris and I spoke last night and we are tending to think that the latter will be necessary as we have been referred by local authorities to the Department of Justice..."

Now, that is obviously a reference
to the gentleman who assisted you at the INS office.

MS GIRVAN: Yes.
MR. DAVID: Okay.

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"...for any information on this arrest and detention. Family are very anxious for information."

Signed by you.
MS GIRVAN: Yes.
MR. DAVID: Nancy Collins then
intervenes in this communication. It had gone to her, I gather, on --

MS GIRVAN: Yes, I copied Nancy.
Yes, I did.
MR. DAVID: Yes, you did copy.
So Nancy Collins is responding to
your suggestion, and she says the following, and
this is at 9:30. Your message had been at 8:49:
"I suggest that we treat this case the same way as we did with the... case."

Would that be either Mr. X or
Mr. Y?
MS GIRVAN: It would be X .
MR. DAVID: It would be Mr. X.
Thank you.
Then there's a reference she's making to the CAMANT note in question.
"As you will certainly recall, we had the same problem when we tried to get confirmation of Mr. ...--"

MS GIRVAN: Okay.
MR. DAVID: I'm sorry?
MS GIRVAN: Of detention.
MR. DAVID:
"-- detention and our request to have consular access with
him. In addition, we did send a dip note."

MS GIRVAN: Yes.
MR. DAVID: Again, making
correlation to a previous experience?
MS GIRVAN: Yes. I mean, I do
remember that we had had the same problem of them saying that they didn't have Mr. X at MDC and then, of course, later on, we find out that he is there, and it's difficult -- he's not on the proper, the same information list.

MR. DAVID: So there had been denial on the part of the MDC authorities that he was, in fact, there?

MS GIRVAN: Already, yes.

MR. DAVID: And the third message is again coming from Nancy and it's at 9:53, just some few minutes later, and she's saying to you and to Bob Archambault --

MS GIRVAN: Yes.
MR. DAVID:
"Before we proceed with a dip note, $I$ suggest that we wait and see if the MDC will reply to our fax sent last evening. Should they fail to provide us with a response, I then suggest that we then send the dip note."

And the final message is coming from you to Nancy and to Robert Archambault in Washington. The time indicated is 10:09, and you say this:
"Nancy, Yes, and in fact, we
are going to follow up with
the fax with a call this
morning..."
would be to MDC.
"...through(sic) the advice
we received --"

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MS GIRVAN: "...though the
advice..."
MR. DAVID: I'm sorry.
"...though the advice we received from public relations suggests that we are unlikely to be unsuccessful."

And that would be public relations of INS?

MS GIRVAN: Yes. What I'm saying there, and I guess what I'm believing there, is that what the man at Public Relations had said suggests that I may not be able to get the information from MDC, that they've told me to fax but that they may not respond.

MR. DAVID: Yes. So that is
speculation on his part --
MS GIRVAN: Yes, speculation.
MR. DAVID: And then you continue
and you say:

> "I will speak with Robert Archambault a little later (I missed their first call), but understand from Helend..."

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And that would be Helen Harris.
MS GIRVAN: No, I think actually
it's Helene Bouchard.
MR. DAVID: Okay.
MS GIRVAN: First I thought it was
Helen Harris, but $I$ think it is Helen Bouchard because "they are likely to check with their contact at Justice informally".

MR. DAVID: Thank you. "...that they are likely to check with their contact at Justice informally..."

And that would be DOJ, the United
States Department of Justice?
MS GIRVAN: Yes.
MR. DAVID: Okay.
"...informally as a first step at their end. The Dipnote, if necessary, can follow that. Cheers, Maureen"

We then go to tab 16 , Ms Girvan --
MS GIRVAN: I'm sorry?
MR. DAVID: Sixteen, one-six,
going back. It's a follow up to your last
message.

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Again, we're on Wednesday, and it's 11:07. You're saying this in this CAMANT note, and it's a call between yourself and Ms Ward --
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MS GIRVAN: Right.
MR. DAVID: -- from MDC. Ms Ward
said that both yourself and a lawyer can visit
with "their prior approval"?
MS GIRVAN: Yes.
MR. DAVID: That's what she's
telling you in this message. And that's as it exists -- and at this time there was no lawyer that was listed.

Then the fourth paragraph says the following in terms of the charges:
"Ms Ward said that all she
can tell me is that he is
being held for an
'immigration violation'. She realized that this was not very specific, but suspected that wherever we might go, we would get 'the same runaround'."

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So sort of the same premonition that the other INS officer was lending assistance to you had had.

MS GIRVAN: Or more just that that
they won't tell me much. Just she's saying they'll just tell you immigration violations, they won't tell you more.

MR. DAVID: Okay. Now, did this put you in the same situation as the cases for Mr. X and Mr. Y?

MS GIRVAN: It led to my asking the next question, which is "Is he being held in the Special Security Unit?" because -- and that's the same area that Mr. X was in.

Because when she says to me all these things like we will only recognize the lawyer and we will only recognize you and everyone will have to write in order to get access, then that's where I become suspicious that this is a terrorist case or a suspicion of terrorism case.

And so I ask her, is he in the special unit? And that confirms that -- and that, to me, matches what the person the day before had said, which is that -- this is a very serious case, you know, because, of course, the terrorist

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cases were all extremely serious.
MR. DAVID: This confirms that it
is not a deportation case, to your mind?
MS GIRVAN: Yes. I'm not thinking
it's a deportation case. I'm thinking it's a case of someone being held on suspicion of terrorism.

They call them immigration. In
the case of "X" and "Y," they charged them with immigration violations also, but they were in fact being investigated by the FBI on suspicions of terrorism.

MR. DAVID: So in appearance, it would be an immigration-related case but in fact, in substance --

MS GIRVAN: Yes.
MR. DAVID: -- it was really more
of a criminal type of investigation --
MS GIRVAN: Yes.
MR. DAVID: -- with regards to
suspicions of terrorism?
MS GIRVAN: That was my
understanding.
MR. DAVID: Okay. And now, in your mind, Mr. Arar is fitting that same category? MS GIRVAN: Yes.

MR. DAVID: Okay.
We go now to tab 17, and it's now -- it's still Wednesday and it's 12:33, so just a little after noon. You say the following:
"Nancy, you may want to develop press lines for this case - along the lines " We are aware of this case and are offering full consular assistance"."

And then more importantly you say: "I am trying to arrange a visit for tomorrow. Will confirm. Maureen"

Tomorrow being obviously the Thursday, October 3.

MS GIRVAN: And the press lines are due to the fact that $I$ consider this a very serious case, and in all serious cases you have to be ready for questions from the public or from Members of Parliament or any other figures.

MR. DAVID: Had you considered seeing Mr. Arar this very day, this being the Wednesday, rather than waiting until the Thursday?

MS GIRVAN: No, I knew I had to --

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it always takes 24 hours before you can get the permission, so I knew that $I$ had to send the request and then $I$ had to get the permission. MR. DAVID: Okay.

And then we go to tab 18. Again, we're on the Wednesday, October 2. And there will be essentially an agreement that you're not going to do anything until you go and see Mr. Arar. MS GIRVAN: Yes. MR. DAVID: The message says here:
"Have requested a visit for
tomorrow morning."
That we will see at tab 24.
"Spoke with Bob Archambault
in WSHDC and have agreed that
they will wait to hear
outcome of this meeting
before taking further
action."
There's a task then being given to
Nancy Collins, which says:
"Nancy, can you contact
family (mother in law?
brother?) and inform them
that we have applied to visit

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Mr. Arar and will let them know if that is approved and the results of the meeting." Then you predict that you're not going to be able to enter a message until later tomorrow afternoon about this issue.

MS GIRVAN: Mm-hmm.
MR. DAVID: Okay. We then go to, as $I$ just said, tab 24, which is an entry at 1:34, and we see your actual request being sent to MDC for a visit. The date is October $2 n d$. It's going to Ms Ward at MDC, and you say:
"I would like to advise you
that I, the Canadian Consul, Maureen Girvan, request a visit on October 03, 2002 in the morning with inmate Maher Arar, registration number ... who is presently at your facility.

We would appreciate receiving confirmation if this is acceptable either by phone... or fax...

Thank you for your

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assistance..."
I would like to file at this point, Ms Girvan, the fax transmittal slip that accompanied this tab 24.

That would be P-58. Thank you.
MS GIRVAN: Thank you.
EXHIBIT NO. P-58: Fax
transmittal slip, dated 2
October 2002
MR. DAVID: And so we see that in
effect at tab 24 the request for the visit was sent by you on October 2 nd , at 1:34 p.m.

MS GIRVAN: That's right.
MR. DAVID: I bring you now to tab
22. This is the first reference there is to -and you're getting this confirmation from a friend of the family that there is a lawyer involved and the note says that:
"Call from friend of Mr.
Arar, who had spoken with
latter's mother in law and
his brother. They have found
a lawyer..."
And the lawyer's name is Amal
Oummih, with a New York address.
"This lawyer will probably
try to visit Mr. Arar also."
And you told the friend that you would relay this information to Arar.

So the friend was obviously aware
that you were going to go to visit Mr. Arar at this point?

MS GIRVAN: I told him, yes.
MR. DAVID: This message is at the end of the day, at 1605.

Then you are getting some
background information from the friend on Mr. Arar. You are learning from the friend that Mr. Arar has a Masters in Communications Engineering; that in 1999 he was working for a Boston firm; that he held a valid U.S. visa; and that he works for two companies in Canada and does independent consulting; and that he has two children, one being 6 months old and the other one being 6 years old.

This information is being
collected by you from the friend in question?
MS GIRVAN: Correct.
MR. DAVID: I bring you now to the next day, the Thursday, and this is October 3rd,
and this is the date that you will go and visit Mr. Arar --

MS GIRVAN: Which tab?
MR. DAVID: Let's go first to tab
26, Ms Girvan. It's a report that follows your meeting with Mr. Arar.

So in effect you met Mr. Arar
Thursday morning?
MS GIRVAN: Yes.
MR. DAVID: Do you recall how much
time you spent with Mr. Arar?
MS GIRVAN: My best estimate is that I was at the prison probably about two hours but maybe with Mr. Arar about an hour or a little less. That would fit with the timing of what $I$ did.

MR. DAVID: And that was Thursday
morning?
MS GIRVAN: Yes, the third.
MR. DAVID: This report that we
see at tab 26 is dated October --
MS EDWARDH: Are we talking tab 26
because I have a fax to Ms Ward.
Or are you referring to tab 27?
MR. DAVID: Tab 26, like I say, is

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following the meeting that Ms Girvan had with Mr. Arar.

MS GIRVAN: Yes.
MR. DAVID: And you are confirming
to the Metropolitan Detention Centre the fact that there was a lawyer retained.

MS GIRVAN: Yes.
MR. DAVID: And the lawyer was
expressing the intention -- I'm sorry. The message you are sending to Ms Ward is:
"Thank you again for your assistance and co-operation in facilitating my visit with Mr. Arar this morning. I am writing to inform you that Mr. Arar has expressed the intention to retain the services of a lawyer..."

And you specify who it is, and then you're advising that the lawyer intends to visit Mr. Arar.

This follows your visit?
MS GIRVAN: Yes, of course it follows my visit.

MR. DAVID: I would like to file
in this regard the original fax communication with the same message, as $\mathrm{P}-59$.

EXHIBIT NO. P-59: Fax from Maureen Girvan to Ms A. Ward, dated 3 October 2002 marked "URGENT"

MS GIRVAN: Yes, with the
difference that $I$ added "Urgent" in writing on it. MR. DAVID: So that is your
writing?
MS GIRVAN: Yes.
MR. DAVID: Where it says
"Urgent"?
MS GIRVAN: Yes.
MR. DAVID: Unfortunately there is
no time reference in terms of the sending of this document. However, if $I$ refer you to tab 27...

MS GIRVAN: It says I faxed it already, and it's 12:13.

MR. DAVID: Exactly. So by
reconstruction, Ms Girvan, I would suggest to you
that this fax to Ms Ward about the lawyer's intended visit on October 3rd was sent before 12:13?

MS GIRVAN: Yes. The reason it's
sent early is one of my principal responsibilities as the Consul is to make sure to assist the family and the person in getting in touch with their lawyer.

MR. DAVID: All right. We then go to tab 27, Ms Girvan, and this is a CAMANT note that is at 12:13, as we've just seen, and it's an important one. I would like to spend some time with you on it.

MS GIRVAN: Yes.
MR. DAVID: Again, it follows your visit to Mr. Arar. It is not per se a formal visit report, but there are some details that are being provided on this visit, and we'll see later on that you do in fact have more detailed visit reports.

So in this message you say the

> following:
"I was able to visit with Mr. Arar this morning. He was in an extremely emotional state. I will file a complete report later this afternoon, but for now, $I$ have been in touch with his wife in Tunis;"

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That you have also left two messages for the lawyer -- and that would be Ms Oummih -- selected by his family; that you have faxed the warden to ask them to approve the visit by the lawyer; and that furthermore, you have arranged with his wife for her to call her mother in Canada and his mother also.

So this you did obviously in the minutes that followed your return to the office after the visit?

MS GIRVAN: That's right.
MR. DAVID: So you are commenting
at this point, at this early point, that Mr. Arar was in an extremely emotional state. Could you just tell us about those comments?

MS GIRVAN: He was tearful, you
know, and a bit shaky, which was completely understandable in the context, in my opinion. But he was able to talk and he was just very upset.

MR. DAVID: Does your
characterization, that he was in an extremely emotional state, reflect with fidelity his condition?

MS GIRVAN: Yes, it describes --
maybe "extreme" is perhaps a little bit extra, you
know. But $I$ was feeling also emotional, so it was a reaction to -- frequently when $I$ do see people, and certainly when $I$ saw "X" and "Y" in those circumstances, they were also shaken and, you know, one of them was calm all the time, but the other one cried all the time. I've seen a lot of people cry when I've seen them in prison. But I'm pointing out that he's very upset, that he's very shaken. MR. DAVID: And then you say that you explained to Monia, Mr. Arar's wife, what we could do on behalf of Mr. Arar.

So that's obviously a reference as to the possibilities and the limits that -MS GIRVAN: Of my role. MR. DAVID: -- consular affairs can offer?

MS GIRVAN: Yes. I go through
because families don't always know what the Consular role is. So I try to make them aware of the limitations and all the things that $I$ can do. MR. DAVID: And obviously what you can offer in terms of services will complement at best what a lawyer can do for a detained Canadian? MS GIRVAN: Yes. I have to always

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point out to them that $I$ am not the person who can handle the judicial or legal aspects; that $I$ can look after his wellbeing and make sure that his medical care, and make sure that he's in touch with his family. I can, you know, do a number of things and $I$ can visit him, which is important, and talk to him and, you know, try to reassure him that he's in contact.

So I just go through all of those
things and that the lawyer will be the one who will handle, of course, the legal aspects. MR. DAVID: We'll next go to tab 28, which is an entry by you at 12:15, very brief. MS GIRVAN: Yes. MR. DAVID: It simply says: "Mr. Arar is alleged to be a member of Al-Qaeda." And this is information that is coming from where?

MS GIRVAN: It comes from the paper that Mr. Arar showed me when I visited him and that $I$ made notes on.

And the reason I suppose it's separate is that, remember, $I$ am in an office pool of things going on and people are calling me and
also I'm trying to do everything possible immediately. So I think that in this context I just -- although I still don't have time to write the report, $I$ want to get that down and get it back to Nancy.

MR. DAVID: So the source for this information is the document that Mr. Arar has possession of?

MS GIRVAN: That's correct.
MR. DAVID: There's no other
source that was confirming this to you --
MS GIRVAN: No.
MR. DAVID: -- other than this document?

MS GIRVAN: Only that.
MR. DAVID: We can now go to tab 29, and that's an entry by Ms Collins in Ottawa at 1354, and she is referring to a conversation with Taufik Arar concerning the lawyer and says the following:
"Mr. Taufik Arar returned my
call. Have informed him that subject was visited this morning by Consul and that consular assistance is being

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offered/provided. Mr. Arar asked if subjects had a lawyer and if he was unable to afford the cost of one how would be represented in this case?"

I guess it's how would he be
represented in this case?
"Have provided him with general info on the $P D^{\prime} s$, etc.

Brother would also like to know if subject has provided authorization to release info to him so that he can keep his family abreast?"

The reference to PDs, this is a Public Defender?

MS GIRVAN: Yes.
MR. DAVID: And in terms of the authorization to release information, had this been provided to you by Mr. Arar?

MS GIRVAN: Yes. And, in fact, I respond immediately to that part of the message as soon as $I$ see it.

MR. DAVID: Okay. And so we go to tab 30.

MS GIRVAN: The only other thing there is it seems that Taufik has not been talking directly with the friend of the family who has been calling because he's not sure about the lawyer situation.

MR. DAVID: Right. Whereas at
this point the friend had confirmed the name of the lawyer and the existence --

MS GIRVAN: And I have told
Mr. Arar that.
MR. DAVID: And this was even
passed on to the MDC at this point?
MS GIRVAN: Yes.
MR. DAVID: Okay. So we then go
to tab 30. This is a message at 1456 from you in reference to a message that you left with Taufik as a follow-up to Nancy Collins' message and that you will discuss the issue of fees with Taufik, and so you say:
"Called and left a message.
Mr. Arar gave his verbal
approval to discuss case with his brother, mother-in-law

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and wife -- anyone who could help him, including his company Mathworks."

MS GIRVAN: Correct.
MR. DAVID: So it's quite obvious
that Mr. Arar wants --
MS GIRVAN: All the help.
MR. DAVID: -- all the help he can
militate.
you:
"Told Monia that friend ... had called to say that family had come up with a lawyer."

And that she was pleased about

> this.

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        "I don't know what their
        financial situation is, but
        when I speak to the brother I
        will ask him to confirm with
        the family as to who will
            handle the lawyer's fees."
    MS GIRVAN: That's really a
    reference back, because no one had said to me that
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there was any difficulty of finances. But since Nancy mentions that Taufik has raised it, I'm saying I will ask them but they've got a lawyer. MR. DAVID: Then you go on to suggest that if they do have a problem fee-wise or financial-wise, then we could perhaps refer them, without recommendation, to the pro bono group which helped either Mr. -MS GIRVAN: Mr. X. MR. DAVID: "X," okay. And this pro bono group was in fact the Centre for Constitutional Rights? MS GIRVAN: Yes. Actually, they helped Mr. X and Mr. Y locate lawyers at one time or another.

MR. DAVID: You therefore had previous exposure and experience with this group? MS GIRVAN: Yes. MR. DAVID: Had you had any dealings with CCR with regard to other detained Canadians than these three individuals? MS GIRVAN: No, just the cases of "X" and "Y." MR. DAVID: So they were responding to the situations of arrests and

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detention post-9/11 in terms of suspected
terrorist cases.
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MS GIRVAN: Exactly, yes.
MR. DAVID: We now go to tab 31,
Ms Girvan, and this is your first visit report detailing your interview, your meeting, with Mr. Arar. So I would like to spend some time and go through this in detail.

We will see that there are two reports in all and we can maybe qualify a third one, another one as a third report. But officially in terms of --

MS GIRVAN: Part 1 and part 2.
MR. DAVID: You refer to them as part 1 and part 2, and this is part 1.

You say at the top:
"Wording on documents held by Mr. Arar."

Could you again situate us.
Mr. Arar has documents or a document, and what does he --

MS GIRVAN: Mr. Arar showed me a document while we were talking. I can't remember at what point in our conversation. And I understood from him that he had received it the

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day before.
MR. DAVID: He would have received
it on Wednesday, October 2nd?
MS GIRVAN: That's what I
understood and noted. Then when $I$ saw this, I thought, well, I'll write everything down because it's very -- you know, it actually says that he's accused of being a member of al-Qaeda. So I thought it would be useful to have every bit of it written down.

MR. DAVID: Was this document in
appearance an official document?
MS GIRVAN: Yes.
MR. DAVID: Could you describe --
MS GIRVAN: I think it was typed.
I'm not sure if it was a colour, but it was a piece of paper, an official piece of paper. I didn't actually look at anything around the edges of the page, but $I$ just -- I could tell it was official and he had had it given to him by the officials. I wasn't sure which officials. MR. DAVID: And how many different pages -- was everything on one page or were there several pages?

MS GIRVAN: This was all on one
page and it's the only page that I read.
MR. DAVID: And did Mr. Arar have any other documents, as you recall, in his possession?

MS GIRVAN: I don't remember. I tried to remember that. Most detainees are carrying papers when they come in to meet with me.

I just remember that he handed me that page.
MR. DAVID: Again, your way of
proceeding here, your procedure at this interview, you had your own paper that you took notes on?

MS GIRVAN: That's correct.
MR. DAVID: And this would have been annotated on your paper?

MS GIRVAN: I hand wrote everything on to my note.

MR. DAVID: And then transferred
them to the CAMANT system?
MS GIRVAN: That's correct.
MR. DAVID: The document in
question specifies the following:
"Factual Allegation of
Inadmissibility under Section 235C of the Immigration and Nationality Act."

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And then there are four
paragraphs.
The first says:
"1) You are not a citizen of
the United States"
2) You are a native of Syria and a citizen of Syria and Canada
3) You arrived in the United States on September 26, 2002, and applied for admission as a non-immigrant in transit through the United States, destined to Canada."

And this, in fact, is what you had been confirmed.

And:
"4) You are a member of an organizating..."

That must be "an organization".
MS GIRVAN: Yes; sorry.
MR. DAVID: "... that has been designated by the Secretary of State as a Foreign

Terrorist organization, to

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wit Al Qaeda aka Al Qa'ida."
And you note after that:
"This document was given to Mr. Arar yesterday, October 2nd, 2002."

MS GIRVAN: That's right.
MR. DAVID: Had you ever seen such
is a document before?
MS GIRVAN: No.
MR. DAVID: And what did you make
of it?
MS GIRVAN: Not very much except that it was a very enormously serious accusation. So it fit my -- having seen that Mr. Arar is in the secure zone, and that he is in the orange jumpsuit and that he is in shackles, it confirms, of course, that he's being considered as a possible terrorist.

MR. DAVID: Did you see any other
detainees that day at MDC, or was Mr. Arar the only person you went to see?

MS GIRVAN: He's the only person I
went to see.
MR. DAVID: And the procedure
followed was as you have described it. You went
up to the ninth floor and that you are further security checked at that floor?

MS GIRVAN: Yes. Signed in, accompanied to a cell and, you know, sat down. The only difference was that $I$ was actually in what you could call a contact visit, I suppose, in that we were in the same space without any separation between us.

MR. DAVID: In terms of bars. MS GIRVAN: Yes.

MR. DAVID: So you had this table
and then chairs and you were able to sit down -MS GIRVAN: Yes. MR. DAVID: -- in person with

Mr. Arar?
MS GIRVAN: Yes, very close. You
know, it's a little table like this.
MR. DAVID: Was Mr. Arar wearing
this orange, fluorescent orange jumpsuit?
MS GIRVAN: Yes.
MR. DAVID: And was he handcuffed? MS GIRVAN: Yes.

MR. DAVID: And do you recall
whether he was also leg-shackled?
MS GIRVAN: I believe he was.

MR. DAVID: When you arrived and sat, were you brought to this room before Mr. Arar arrived there?

MS GIRVAN: Yes.
MR. DAVID: And how long were you
present in this interview room before he arrived?
How much time went by?
MS GIRVAN: I don't think it was
long. I mean, sometimes I've waited up to ten minutes for them to bring the person. I can't really remember exactly how long.

MR. DAVID: And were there other
interviews, other detainees, others present at this time --

MS GIRVAN: I couldn't be positive. It could be that two away there was another meeting going on, but $I$ really couldn't swear to that.

MR. DAVID: And was there any
interference from any other people during your interview with Mr. Arar?

MS GIRVAN: No, no.
MR. DAVID: Did Mr. Arar know
before you introduced yourself who you were and what you were doing?

MS GIRVAN: I don't think so. MR. DAVID: Had he had a heads-up, in other words, that he was going to be visited by a consular official?

MS GIRVAN: I don't know. Often people aren't. They are just called in at the time.

MR. DAVID: Okay. Would you
describe how the first minutes unfolded?
MS GIRVAN: I just remember him being -- you know, seeming young and upset and I think relatively glad to see me, so anxious to speak and to tell me what had happened.

And my role in all of the similar -- and I've gone through it a few times -is, you know, I have to try to help him to be calm and say who $I$ am and what I'm there for. I remember telling him that his family had found a lawyer and the lawyer would be coming to see him, and that $I$ had spoken to his wife and that everyone was concerned about him.

I try to make the person feel that they are in touch, you know, that things are going on, because they have been isolated and they have no information.

So I think my memory is that Mr. Arar was relieved that these things were going on; that he was kind of pleased that there was a lawyer going to come, and that $I$ had been in touch with his wife.

That's I think when he would cry a bit, when he thought of his wife or his children or his family.

MR. DAVID: Were you aware that this was the only visit up to this point by anybody from the outside?

MS GIRVAN: I assumed it was.

MR. DAVID: Did you discuss his ability to contact his family, members of his family?

MS GIRVAN: I don't remember if $I$ did. I know that he had already made phone calls, which was, by the way, a reassuring thing, because in the case of "X" and "Y," it had been a long time before they had been able to make any calls; whereas it seemed that Mr. Arar has made at least two, if not perhaps three, since the EA refers to a possible legal call.

So I didn't concentrate on that, I
must say. I concentrated on how was he, sort of
the things that $I$ have to find out. Is he well? Is there anything that he's not being taken care of? And we'll see in the other note some of the things that he raised in that context.

I'm just listening to him and trying to talk to him and make him feel a little bit better.

MR. DAVID: Was he, in your opinion, oriented in terms of time and locations? MS GIRVAN: Yes, I think to the extent, you know -- I think -- I mean, he seemed conscious, just anxious, a bit, talking fast, you know. But, yes, I would say he was --

MR. DAVID: And did he have an appreciation for his circumstances, why he was now in this detention centre?

MS GIRVAN: Well, he was
completely -- he said this wasn't true, you know, and he was innocent, and told me of his love for the United States and his experience with Americans and basically -- so he did understand the charge. He completely didn't agree with it. MR. DAVID: And was he open with you, Ms Girvan? Was he talkative? Was he cooperative?

MS GIRVAN: Yes.
MR. DAVID: Did you get a sense
that he was hiding certain things from you?
MS GIRVAN: No. There are people
that when $I$ interview them, very rarely there might be someone who doesn't want to talk to me. But usually people do. And in his case, he was voluble. I didn't get the impression of him holding back.

MR. DAVID: Okay. Perhaps,
Mr. Commissioner, this would be a good time to break for lunch?

THE COMMISSIONER: All right. We
will rise until 2:15.
MR. DAVID: Thank you.
--- Upon recessing at 12:57 p.m. /
Suspension à 12 h 57
--- Upon resuming at 2:15 p.m. /
Reprise à 14 h 15
THE REGISTRAR: Please be seated.
THE COMMISSIONER: Mr. David.
MR. DAVID: Thank you,
Mr. Commissioner.
Ms Girvan, we were discussing the contents of tab 31 before we broke, so $I$ would
like to bring you back to your language in this report.

I bring you now to the paragraph
that follows the document to where you had
annotated the contents of the four allegations, and you refer to the interrogation by the FBI and report the following:
"According to Mr. Arar, he was stopped by immigration and taken to an interview room, where he was interrogated by police and FBI for many hours. (He had arrived at 2 p.m., and was finally taken to a cell at 1:30 a.m. the following day)"

Again, these are your notes, based
on your notes of what Mr. Arar informed you of?
MS GIRVAN: Yes.
MR. DAVID: And was this the first
that you learned of the FBI's involvement in Mr. Arar's case?

MS GIRVAN: Yes.
MR. DAVID: And to your knowledge, comparing the situation to Mr. X and Mr. Y, did
you have any indication that the FBI was involved in either of those two cases?

MS GIRVAN: Yes.
MR. DAVID: And so for you, I mean, it was consistent in terms of the type of case that this was concerning?

MS GIRVAN: Yes.
MR. DAVID: You go on and you say: "During the interrogations, he was polite and tried to give them all the information they asked for, even when the questions were extremely personal. They insulted him, but he held his peace. He gave them all his e-mail accounts, and his family's names, he explained that the lap top he was carrying actually belongs to the company for whom he does contract work, Mathworks."

Any comments about that paragraph? MS GIRVAN: No.

MR. DAVID: You go on and you say:
"In the morning, he was interviewed again by the FBI. He asked for their identification, and they showed him their name cards, but he cannot even remember their names.

Mr. Arar diverged to say that
at first (the previous day) the officers had said he was not a suspect and that once he had answered their questions they would put him back on the plane. After four hours of interrogation, they again said that they were going to put him on the plane. At 7 p.m. they said they did not have a final decision."

Did that indicate anything to you?
MS GIRVAN: The only thing that $I$
thought was that they were telling him things -two things. One, on one hand, that they might send him back to Syria comes up at one point and
also that they -- no, no, at one point, he's going to be fine, and as soon as he answers all their questions, he will be allowed to continue his journey.

The only thought I remember having was that they were trying to shake him by, you know, worrying him and getting him to say more things.

MR. DAVID: In this paragraph as you drafted it, when there's reference that they would put him back on the plane, in your mind that was referring to his final destination, Canada?

MS GIRVAN: To Canada, yes.
MR. DAVID: Okay. And it's in the next paragraph that we have the reference to Syria.

You say the following:
"At one point, two immigration officers spoke to him and told him they were going to send him to Syria. He said that he asked why, since he had not been to Syria for years and all his family is in Canada.

They put him back in the cell, and then three men armed came and put him in handcuffs to transport him to MD C.

More to follow."
So this is the second reference now that's being made to you of this potential of deportation to Syria?

MS GIRVAN: This is the first to
me --
MR. DAVID: The first coming
indirectly --
MS GIRVAN: No, I suppose -- yes,
the first came through Mr. Arar --
MR. DAVID: Through his brother?
MS GIRVAN: And then at the
interview with Mr. Arar.
MR. DAVID: And then this is the
second time.
directly.
MS GIRVAN: The first time

MR. DAVID: First time directly,
and I just remind you that Ms Collins --
MS GIRVAN: Yes, had referred to

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the fear of the brother and Mr. Arar.
MR. DAVID: Correct. So, again, what sense do you make of the expression of this fear on Thursday, October 3rd?

MS GIRVAN: Well, if you put
yourself where $I$ was, $I m^{\prime}$ in the MDC talking to him. So I'm thinking that these things took place at the airport and that they were all a preamble to what ultimately was decided by the FBI, which was to arrest him and bring him to MDC and to put him in the secure wing.

So I'm thinking that this is background, not present, in terms of what will happen.

MR. DAVID: So it would not reflect an actual scenario that was likely to occur?

MS GIRVAN: That's the way I saw it, yes.

MR. DAVID: And did you pursue it in any way with any sort of attempt to speak to either an INS officer or to a U.S. official on this theme of being sent back to Syria?

MS GIRVAN: Well, I had already done that before. I went to the court, and then $I$
reported all this back to Ottawa. But I don't believe that subsequent to this -- I would have to check the notes, but $I$ don't think that $I$ do. But ultimately, I suppose, I end up later on speaking to INS on the 8th, I think, but not immediately following this. No.

Actually, my concern now is to get
his lawyer to him.
MR. DAVID: Okay. Coming back to the top portion of this document where you're referring to section 235 of the Immigration and Nationality Act, did that have any sort of particular meaning for you, reference to this section of the U.S. legislation?

MS GIRVAN: It didn't, actually.
It didn't.
The thing that stood out for me in this whole section was the al-Qaeda. But I noted it, so I gave it later that day to the lawyer and to Ottawa, but I didn't know exactly what 235 C was.

MR. DAVID: And the fact that the document referred to allegations of inadmissibility, did you further discuss that with Mr. Arar in terms of was there going to be an

Immigration hearing? Had there been an Immigration hearing? Was there a notice to appear involved in such a hearing if one was to occur?

Was that in any way pursued in your discussions?

MS GIRVAN: No, it didn't come up. The only thing $I$ know is that, in my thinking, the seriousness of this means that he's going to be there for a while. I don't actually say that to Mr. Arar because I don't want to upset him. But I know that "X" and "Y" were there for months, and my feeling is that he's going to be there for a while while they investigate this, and then whatever takes place will take place later.

MR. DAVID: And on any document, on this document or any other document, was there any indication that there was a notice period that was in force?

MS GIRVAN: I saw nothing to that effect or $I$ would have noted it.

MR. DAVID: All right. We can now go to the next tab, which is part 2 of your report, and again it's dated October 3rd. It's a little bit later, 1627 as opposed to 1548.

MS GIRVAN: Yes.

MR. DAVID: And this is a further report on your interview with Mr. Arar, and you say the following:

> "Mr. Arar has been trying to understand why they would have arrested him. He says that they kept asking about a man named or called Abdullah, who lives in Ottawa and is also of Syrian origin. He apparently runs an import/export firm. The two families know each other, according to Mr. Arar, and his elder brother was in the same school in Syria when they were young."

Again, this is information you're noting down during this interview that was being volunteered by Mr. Arar?

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You go on further to say:
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"Further, Abdullah's brother had a 'start-up' business in Ottawa and at one point suggested that Mr. Arar come

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and work with him. I
understand that they may have done so for some time. He said, however, that the police did not seem too interested in this brother, Nisam."

MS GIRVAN: It should probably be:
"to be -- did not seem to be interested in his brother".

MR. DAVID: Right.
"Mr. Arar was also worried that they kept giving him his father's name. He said that he does not use his father's name and is only known as Maher Arar, but the authorities had his name including that of his father (not unusual in Arab countries). He wondered if the police had gone through his effects in Canada (the family says no.)"

When you say the family says no,

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that is referring to what?
MS GIRVAN: It means that during
that same day, I spoke to someone in the family, possibly Taufik, but someone in Canada though, and they assured me that no one had gone through his effects.

So I just note it there because that's something he wondered and then I checked it with the family and noted it.

MR. DAVID: And then some
specifications are being given about the work in the U.S. which had already come to you from the friend at this point?

MS GIRVAN: Mm-hmm.
MR. DAVID: And you say:
"Mr. Arar spoke of the U.S. company he has worked for, Mathworks... Steve Vengard, v.p. and Steve Meslen. He wonders if it was his work in the U.S. and travel back and forth from Canada (at least 6 times in the past year, I believe) that led the

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police to be suspicious of him. He said that he was in San Diego last September 10th and was told of the tragedy in New York by the Mathworks colleagues."

So this now completes this second
official report for this interview, and it was based on your notes.

MS GIRVAN: Yes.
MR. DAVID: To your knowledge, did
you transcribe in the CAMANT notes the complete set of notes that you had drafted at this time, or were there parts of it that were not included in the CAMANT?

MS GIRVAN: The only other
reference $I$ can think of is an e-mail that $I$ do later, but $I$ believe that's from memory, that touches on more atmospheric or contextual stuff that I didn't put in.

But, yes, $I$ think if you look at part 1, it's most of the really important things that I'm thinking, you know, as much as possible; and then part 2 is a little more like what he was thinking, what were the possibilities and worried
about and more background.
So I think that it's fairly
exhaustive -- it's pretty well exhaustive in terms of my notes.

MR. DAVID: And to the best of
your knowledge, you would not have left anything out in your notes --

MS GIRVAN: No.
MR. DAVID: -- in terms of
transcribing its contents?
MS GIRVAN: Yes, to the best of my
knowledge, $I$ would have tried to get everything down on the paper.

MR. DAVID: All right. We go now to tab 33, and again, we are still on Thursday, October 3rd. It's now 1633 hours.

You are having a phone
conversation with a friend concerning the lawyer. You are still waiting for a call back from Taufik that we had seen at previous tab 30 , and you spoke to the friend. Again, the first time had been the day before, on October $2 n d$, and we have seen the contents of his conversation at tab 22.

You are suggesting in this e-mail
keeping the CCR option open.

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MS GIRVAN: That's right.
MR. DAVID: To this effect you
say:
"... the family were agreed about seeing if the lawyer whose name we were given would be able to take the case. I suggested that I call back the lawyer who called earlier and left a message, from the Centre for Constitutional Rights, and say that they were not sure at this point as to who would represent Mr . Arar, but would be glad to contact her as soon as they knew better."

MS GIRVAN: I am just trying to
keep the options open for the family in the sense that they may, at any point in the future, want to be in touch with CCR.

MR. DAVID: Okay. And then
there's reference to the friend sending some money to MDC for Mr. Arar's use, and to that effect you say:
"Relayed the results of the interview to [the friend] and he undertook to make sure that some money is sent immediately to the MDC for Mr. Arar."

MS GIRVAN: Yes. For example, that refers to -- I would have also had a little note to the effect that Mr. Arar complained that he had not been given toothpaste or a toothbrush or anything to trim his beard. And there's sort of a commissary in the prison, so you have to actually buy things. So I had undertaken to make sure that the family had sent him some money.

The only other thing to mention
there is it's very complicated to get money to people, so you have to be very specific and very careful as to how to do that.

MR. DAVID: How it's referenced?
MS GIRVAN: How it's referenced.
MR. DAVID: Just coming back to your interview with Mr. Arar, there's one comment I would like you to make, and that is concerning his reference to the Syrian scenario, of being deported to Syria.

Did you respond to that? Did you provide your opinion or did you make any comments to Mr. Arar about that?

MS GIRVAN: I do. I think you'll
see it in the e-mail later that captures --
because I do actually remember. I remember looking at him saying -- because he was worrying and saying, well, what if they were to deport me to Syria? And I said well, you're in the system now. You know, you're here and I'm seeing you and I'm the Canadian Consul and you should be reassured. It's very unlikely that they would deport you to Syria because they recognize you as a Canadian and because I'm here and you are seeing your lawyer.

I was trying to stabilize him in the situation that $I$ saw him in. And since $I$ had absolutely no precedent for believing that anyone, any Canadian would be sent anywhere but Canada, I was confident. But $I$ said very unlikely.

MR. DAVID: And your reference to him being in the system, is that reference to the fact that he was identified by U.S. authorities as being somebody who would benefit from Canadian consular services?

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MS GIRVAN: I mean that he is in the prison and he has a number and he's not at the airport, you know, where they might decide to send him off precipitously. So I don't expect anything precipitate now. I see him as in the state -- in the federal system, which is also good because they are more proper.

MR. DAVID: Okay. We go to the next tab, and it's tab 34 , Ms Girvan, again Thursday.

This is what $I$ have referred to as what seems to be a third report, so let me call it as such, if you allow me.

You are again referring to your
interview and you say the following:
"Mr. Arar said that during
his time at the airport, in
custody, he was asked if he
wanted to see someone from
the Canadian Consulate. He
said yes, and believes that
the person printed a paper
and had him sign it."
So this in fact confirms what you
had suspected in discussing the possibility of a

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dip note and the contents of the dip note in terms of signalling a protest on the part of the Canadian government --

MS GIRVAN: That's correct. MR. DAVID: -- that the U.S.
government had not facilitated consular access when requested to do so by the detained Canadian. MS GIRVAN: That's right. In
fact, I had made it a separate message partly just to draw attention to it as a separate issue.

MR. DAVID: And then you say:
"We have not yet been officially notified." Again, you are stating for the record that to this day, it has not been done. MS GIRVAN: That's correct. MR. DAVID: And:
"Also, subject was held for four days at MDC without any access to lawyer or family, with no one knowing where he was."

And then the task is being given
to Gar Pardy and Nancy Collins and Bob
Archambault -- Gar and Nancy being in Ottawa, Bob
in Washington -- and you say the following:
"Can we discuss tomorrow what steps the Cdn gov't can take to learn the basis for the charges. Maureen." When you're saying "the basis for the charges", what are you referring to in your mind?

MS GIRVAN: I'm thinking what's behind it, you know? And it's a little -- I don't know what we can do, but is there any way to find out more?

MR. DAVID: Is this a reference to the links to the allegations of being a member of al-Qaeda?

MS GIRVAN: Yes.
MR. DAVID: In your mind --
MS GIRVAN: Yes.
MR. DAVID: -- is that what you
want to pursue?
MS GIRVAN: Yes. I want to know
why they think he's a terrorist. I mean, they just make this statement, but we don't know anything more. We may never know anything more, but I'm just wondering whether we can find
anything out.
MR. DAVID: And the last reference
to this tab, the fact that some U.S. authority had Mr. Arar sign a document, a paper, did that indicate anything to you?

MS GIRVAN: That was proper in the sense that -- at least $I$ understood that in the case of "X", he had also been asked and had signed a paper and believed that he had signed a paper saying that he wanted consular access. We have heard a similar -- basically I think it's just a police -- or a step to try to encourage notification or to try to encourage the officers to let the consulate know --

MR. DAVID: Again, it was tied in to the obligations under the Vienna Convention.

MS GIRVAN: Under the Vienna
Convention, yes.
MR. DAVID: If we go now to tab 35, Thursday, October 3rd, it is at 1740. And a large part of this tab refers to your fax to the MDC concerning the lawyer's intended visit.

The top portion does refer to new content, and it's the first line where it says:
"Spoke to lawyer and she will

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contact MDC to arrange to visit Mr. Arar."

MS GIRVAN: That's probably --
that's a very important one for me because I managed to make contact with her and to confirm that there will be a legal representative going to see him.

MR. DAVID: Okay. And we had seen at tab 27, Ms Girvan, that you had left two messages with Ms Oummih to this effect.

MS GIRVAN: Mm-hmm.
MR. DAVID: So this is the actual
contact you do have with her.
MS GIRVAN: The other thing is
that when $I$ spoke to the lawyer, I told her everything that $I$ had told Ottawa and everything that I had from my report. So I told her all about the charges.

MR. DAVID: Okay.
Mr. Commissioner, by way of explanatory note, in November of 2003 , so a year later, well on, DFAIT is preparing a chronology at the request of $P C O$, and in the context of the preparation of that chronology, Ms Girvan was involved in that process, especially given that
she was involved in such a critical period.
And in the context of her input, Ms Girvan's input on the chronology, there are additional comments that are being provided by Ms Girvan with regard to this tab, this reference.

So I leave it to you to decide if it's most appropriate that $I$ go there now, and that way we can have sort of a complete flow. THE COMMISSIONER: All at one time.

MR. DAVID: I do want to raise the fact that these additional comments have been made by Ms Girvan a year after --

THE COMMISSIONER: A year after the fact.

MR. DAVID: So I will invite you
now to go to tab 671. You are going to have to keep that volume with you and bear with me.

That would be Volume 8 .
MS GIRVAN: Thank you.
MR. DAVID: I fear if we don't
proceed this way, we'll maybe lose some of the benefit of having the issue fresh in the mind of Ms Girvan.

THE COMMISSIONER: All right.

MR. DAVID: Do you have tab 671? MS GIRVAN: No. MS EDWARDH: Mr. Commissioner, I wonder if $I$ could ask my friend to clarify whether or not the additional notes made a year later were made before the handwritten notes were destroyed or whether they were just made from memory?

MS GIRVAN: The notes I made a
year later would have been from -- I believe from memory.

MR. DAVID: Okay. Thank you. So I ask you to refer to tab 671. MS GIRVAN: Right. MR. DAVID: And tab 671 refers, Ms Girvan, to tab 35 of the chronology. MS GIRVAN: Okay. MR. DAVID: So the date is October 3rd. The time is 1740. MS GIRVAN: Yes. MR. DAVID: And the reference is to the fact that you spoke to the lawyer, that she would be arranging a visit to Mr. Arar, and this is on the Thursday.

Your additional comments at 671
say the following:
"Fax sent to MDC on October 3rd after meeting with Mr. Arar.

Note that Girvan also spoke to lawyer on 3rd ..."

That's October 3rd.
MS GIRVAN: Yes.
MR. DAVID: "... and arranged for her to contact MDC to arrange visit - she was then told to send a fax request and was allowed to visit him on the Saturday. Lawyers are not usually allowed in immigration deportation cases. Also, the involvement of the FBI throughout suggested that they were proceeding with suspicion of terrorism investigation."

MS GIRVAN: That just reflects my
thinking at the time, yes.
MR. DAVID: Okay. Did you have
any discussions with the lawyer at this time concerning the allegations of having links to
al-Qaeda and that this was --
MS GIRVAN: On the 3rd.
MR. DAVID: -- and that this was a
potentially serious situation?
MS GIRVAN: Oh, I think we knew it
was a very serious situation, and I basically told her everything that I had. We didn't get into discussions as to what it meant. She just said she would arrange to go and see him as soon as possible and $I$ explained to her how to do that. MR. DAVID: So she did have a sense of the gravity of the situation and the gravity of the allegations?

MS GIRVAN: Yes, and I had also told her of the previous days -- I believe I had told her about the statement from Public Relations as well.

Basically -- I mean, I'm going by
the fact that, although I can't remember every word that I said to her, I know that I wanted her to know everything she could to assist Mr. Arar. MR. DAVID: We go now to tab 36, and this is the final entry for Thursday, October $3 r d$. And it's dated the 4 th, so you actually entered it into the CAMANT system on the 4 th, but
it refers to events of Thursday, the 3 rd .
MS GIRVAN: Yes.
MR. DAVID: And it has to do with your contact with Taufik Arar.

MS GIRVAN: Who finally called me back.

MR. DAVID: So messages had been
left and now there's an actual conversation. And this is what's being shared:
"Mr. Arar's brother [Taufik]
called last evening ..."
And that was in reference to
Thursday, October 3rd.
"... and we spoke. He will speak with ... for more details and call today if he has further questions. He thanked us for our involvement. I again explained the services we can offer, and said that we would be following his brother's case with great attention and making sure that he receives regular visits (between the

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Consulate and the lawyer)." So this reflects your call -MS GIRVAN: I remember it very well because $I$ just was very tired by then and $I$ had written everything -- said everything many times. So I told him the basics and then suggested that he speak with a friend or Mrs. Mazigh and get more details and call me the next morning if he had more questions.

MR. DAVID: All right. We go now
to the Friday's events and they begin with the first entry at 11:16, at tab 37.

This is a phone call that you're having with somebody by the name of Janice from the Centre for Constitutional Rights, and you say the following:
"Janice (sorry didn't catch
last name) ..."
We will see that name later on,
and $I$ forget it myself.
MS GIRVAN: I remember it does
come up.
MR. DAVID: It does start with a "B."
"... called me back. She is

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 number.```
trying to contact Martin Stoller, who defended ... earlier this year. She says that he may charge ..."
He "may be charged", I guess.
MS GIRVAN: He may charge money.
MR. DAVID: He may charge; I see.
"... but would charge a reasonable amount (if he cannot do the case pro bono). I explained that the family had contacted another lawyer, and that \(I\) would be happy to let them know her coordinates and they can get in touch when they are clearer on what they are dealing with. Her number is ..."
And then you provide Ms Oummih's
    trying to contact Martin
    Stoller, who defended ...
    earlier this year. she says
    that he may charge ..."
    He "may be charged", I guess.
    MS GIRVAN: He may charge money.
    MR. DAVID: He may charge; I see.
        "... but would charge a
        feasonable amount (if he
        cannot do the case pro bono).
        I explained that the family
        had contacted another lawyer,
        and that I would be happy to
        let them know her coordinates
        and they can get in touch
        when they are clearer on what
        they are dealing with. Her
    number is ..."
And then you provide Ms Oummih's
    "Janice said she would get
    back to our office after she
    has spoken to Martin
    Stoller."
    Any comments about this?
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MS GIRVAN: Just keeping their
options.
I think another note will show
that I asked Nancy to call the family regarding this information.

MR. DAVID: And the CCR had called -- I guess they had heard of this case otherwise than through you?

MS GIRVAN: Yes, I don't actually
know how they knew of the case, but they had called me. I don't remember if they told me how they had heard of it.

MR. DAVID: Okay. We go to tab 38, and this is an entry at 11:32, and you're having a phone call with Ms ward. And here you're finding out that Ms Oummih had contacted the MDC for a visit, and this is what you say:
"Spoke to Ms Asmila Ward re
subject's requests - i.e.
toothpaste and toothbrush;
possibility of trimming his
beard, rules of the
establishment, so that he can
better follow them and
understand how to do things.

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Ms Ward said that she would ensure that he was given the orientation booklet and would check on the other items also. She apparently spoke to him yesterday."

Again you are attending to some personal needs here. Was this at the request of Mr. Arar?

MS GIRVAN: It's at the request of Mr. Arar and it is in keeping with my consular -as part of my job.

MR. DAVID: Were these requests
expressed to you at the meeting that you had?
MS GIRVAN: At the meeting, yes,
they were.
MR. DAVID: So these are further
details --
MS GIRVAN: Yes, they are.
MR. DAVID: -- that are coming
through?
MS GIRVAN: I have to remind you
all that $I$ am running an office with constant activity and constant things going on, so sometimes things get separated.

MR. DAVID: Sure. I guess you didn't predict that you would be testifying one day before this Commission.

MS GIRVAN: No, I didn't.
MR. DAVID: You go on and you say:
"The lawyer the family had contacted has been in touch with Ms Ward today and has been told to send in a request to visit. The lawyer pointed out that she has not yet been retained, but that she has to meet with subject in order to discuss this."

This is information that you are getting this from Ms Ward. You are not getting this from Ms Oummih.

MS GIRVAN: That is correct.
Let me just check. Yes, the warden is saying that the lawyer told her that she has not yet been retained but that she has to meet with Mr. Arar to discuss her retention.

MR. DAVID: So at this point you're saying that there is an issue. There's still uncertainty in the air as to exactly what

Ms Oummih is going to be doing for Mr. Arar.
MS GIRVAN: To me it's normal you
would see the person that's going to hire you before you would take the case.

MR. DAVID: And the final
indication in the note is the fact that Ms Ward will be away next week and she will be replaced by somebody else.

MS GIRVAN: Right.
MR. DAVID: And two people can be contacted in her place.

MS GIRVAN: Yes.
MR. DAVID: Okay. If we go to tab 39, that's an entry at 1311, for the Friday. This is a further telephone conversation with Janice from CCR.

Janice is requesting that DFAIT pass her phone number on to Taufik.

MS GIRVAN: Or the friend.
MR. DAVID: Or the friend,
concerning the representation, legal
representation.
And we see that you are further
tasking or you are further requesting Nancy Collins to follow that up?

MS GIRVAN: That's right.
MR. DAVID: Okay. If we go to tab 40, this is an entry at 1344 on the Friday still.

This is a CAMANT note from Nancy Collins, confirming that she followed up on your request at the previous tab, tab 39?

MS GIRVAN: Yes.
MR. DAVID: We now shift over to the Monday, and I would ask you to go to tab 44.

MS GIRVAN: Forty-four?
MR. DAVID: Forty-four. This is
now October 7th and you're having quite a number of phone conversations with Monia Mazigh this day, with Ms Oummih, the lawyer, and with the friend. So let's go through each of these calls.

MS GIRVAN: I just wanted to add one thing.

On the Friday -- the 4 th is the Friday, isn't it?

MR. DAVID: Yes, it is.
MS GIRVAN: I just remember going home that day, walking home and feeling really good because Amal would be seeing Mr. Arar on the Saturday morning and $I$ felt things were in good order.

MR. DAVID: All right. So your
message begins with reference to the call with Monia Mazigh, and you say the following:
"Wife called, concerned about
Mr. Arar's mental state and
wanting us to intervene so
that he can call her, so that
he can obtain reading
material from the library,
and toothpaste, etc."
So again personal needs here need
to be addressed.
Any comments about your
conversation with Ms Mazigh?
MS GIRVAN: I think it was just
she had had time to think about what I had told her, and she was thinking also. And I think the mental state was just that did he have something to occupy himself with, like reading material?

I had also, of course, told her that I had to call about toothpaste and various things, and so she's reminding me.

MR. DAVID: And then there's
reference to "the money arrived according to lawyer".

MS GIRVAN: Yes, because if you
see above, it says:

> "Calls from wife, lawyer and friend."

MR. DAVID: Right.
MS GIRVAN: So I'm kind of mixing
things up here.
MR. DAVID: So that is actually a
reference to your phone conversation with
Ms Oummih?
MS GIRVAN: Yes.
MR. DAVID: And her visit to
Mr. Arar on Saturday.
MS GIRVAN: And she told me the money had arrived at the institution.

MR. DAVID: As had been confirmed
or spoken to by the friend.
So then your call to the lawyer
says the following -- you say the following:
"Lawyer visited him on
Saturday and found him in
very bad emotional condition.
She is not yet representing
him. She needs agreement
from the family and is in

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touch with them. She called to report that the District Director of the INS called her this morning ..."

That would be Monday morning. "... to tell her that they would like to interview Mr. Arar this evening at 7 p.m. If she is retained, she will attend this meeting."

What did you understand from this situation, specifically the reference to -- Ms Oummih is informing you that she had been called as Mr. Arar's legal counsel by the district director of the INS informing her that they are going to interview -- the term is "interview" -Mr. Arar that evening, the Monday evening, at 7 p.m.

What sense did you give to that information?

MS GIRVAN: I realize in hindsight it's different senses. At the time $I$ knew that INS interviewed just about everyone in the time that they were being held, and so I thought they were interviewing him in that context and that the
fact that they were inviting the lawyer was good news. I was pleased that the lawyer was invited. MR. DAVID: But, again, in terms of understanding what's happening to Mr. Arar, the situation he's in in the United States, on the one hand you have referred to the fact that he's at MDC, which is indicative already of something, that it's a federal institution?

MS GIRVAN: That's right.
MR. DAVID: That he's being held
on the ninth floor, which is the security floor; that he's been interrogated, interviewed -- put it as you will -- by the FBI twice.

MS GIRVAN: More, probably.
MR. DAVID: That in his treatment,
everything was similar to the treatment "X" and "Y" were receiving in terms of procedures, and so in your mind this was a suspicion-of-terrorism case.

MS GIRVAN: Yes.
MR. DAVID: And here we see an
indication that $I N S$ seems to be back in the picture.

So isn't there a confusion in the reading of the situation in terms of --

MS GIRVAN: Not to me.
MR. DAVID: Okay. I would just
like you to explain that.
MS GIRVAN: For example, he was
arrested under an Immigration violation, so I'm assuming they have to continue to have an interest.

The FBI -- I don't know so much of how they do their work, but I'm presuming they are around.

They are still going to have to, at some point, assess what happens to Mr. Arar down the road in terms of where he would go.

For example, Mr. X had a deportation order, although he was held for months.

But I'm not thinking of a
deportation order, I must admit. I'm just thinking they want to interview him. So I'm thinking that they want to do what they do with every person that's held in prison. They go in and they interview them and they don't involve me. They get information about whether the person has contact family in the United States, whether they have any reason or connection to being an American
or whether they have any status in the States and also what their status is in Canada.

They basically seem to do a lot of background checks and then they write some sort of a report. But I'm not privy to those.

MR. DAVID: Would this have been a usual scenario or a normal development if it had been a pure deportation case from the INS point of view?

MS GIRVAN: I'm not sure what a pure deportation case is, so I don't know how to answer that.

MR. DAVID: When I say "pure," I mean in the sense that we've referred to two scenarios that could be explaining how Mr. Arar is being handled or treated by the American authorities.

One scenario is the terrorism scenario, which indicates more of a criminal type of investigation, versus a deportation scenario where the person will be sent back to their point -- you know, from where they came into the country from.

MS GIRVAN: I think one of the difficulties is that usually if you're sent back
from where you came from, it's done at the airport or within like a day or so at the airport or very close to the airport, so that that's a refusal of entry; that's an expedited removal.

All of those things -- I don't
know much about how they are done because they are done very fast and I'm not invited. I don't have to be invited.

Once they bring him into the city, it's my understanding, and they've got these -I'm not very clear yet what the charges are but I'm hoping that the lawyer will be able to clarify that.

Then $I$ see him as in a case, and then the only kind of deportation that $I$ know of is at the end of the case.

MR. DAVID: And that's the 6- to 8-week scenario?

MS GIRVAN: That's the only one that I'm familiar with at that point. I know they stay in touch during and then later $I$ would get to deal with the deportation in the 6- to 8-week, or few-weeks, scenario.

MR. DAVID: Thank you. Your third call then is with the friend, and you say the
following:
"He asked if there would be consular representation at the meeting with the INS this evening. I said 'not normally'. In fact, we were not even usually informed. Clearly in this case, they are saying that the lawyer can attend. I said that I would not be able to attend the hearing this evening."

And then you gave again in this same conversation the number to the friend for Janice, of the CRR group, as Janice had requested that you do, that we had seen at tab 39.

MS GIRVAN: Right.
MR. DAVID: And you advised the friend that the family review the financial charges of any lawyers --

MS GIRVAN: To be aware of the cost.

MR. DAVID: To be aware of the costs. And you explain pro bono to him.

MS GIRVAN: Because the thinking
in that one is that although $I$ know that they are retaining Mrs. Oummih, $I$ think, if this is going to be a long case, that it could be very expensive and $I$ think it might be useful for him to keep in mind, you know, the CCR as well.

MR. DAVID: Did you understand that the retainer was still an issue with the lawyer at this point?

MS GIRVAN: I would just like to check on one point. It's when the friend of the family -- yes, it's when he calls me right then, when he calls me to ask if there would be consular representation, and $I$ tell him that the lawyer is invited, he says that the lawyer is retained by the family.

MR. DAVID: Right.
MS GIRVAN: I didn't write that
down, but I'm very aware that the lawyer is being retained and will go, because one of the things that I always remember are the walks home at night, and $I$ remember walking home that evening, you know, knowing that she's going to the meeting.

MR. DAVID: Okay. Now, there are comments, Ms Girvan, at the bottom of the tab of the document.

MS GIRVAN: Yes.
MR. DAVID: Handwritten comments.
Is that your writing?
MS GIRVAN: Yes.
MR. DAVID: Do you know when these comments would have been written?

MS GIRVAN: I think they are quite a bit later.

MR. DAVID: Would it be at the time that you are helping to draft the chronology?

MS GIRVAN: That's when I'm
thinking. I can't be absolutely positive, but I'm pretty sure that's probably what they are.

MR. DAVID: Your best guess would be probably in November of 2003 that you would have written this?

MS GIRVAN: That would be my best guess.

MR. DAVID: In those notes you say:
"Such interviews are usually..."

And this is again referring to calls 2 and 3, the ones with Ms Oummih and the friend:
"Such interviews are usually pre-sentence reports prepared before court hearing."

What do you mean by that?
MS GIRVAN: Pre-sentence is not
quite the right word, but it's that same thing I described to you: that I'm aware that INS goes in and interviews people frequently.

Remember earlier on $I$ referred to
the fact that then they would do sort of a report. An INS officer would do a report, and then before the actual deportation, or end of sentence and then deportation, there would be perhaps a hearing in front of an Immigration judge to decide.

But the detained Canadian sometimes had the judge or sometimes they waived that because they had been assured that it was going to be normal and they wanted to speed it up. That was part of the thinking.

So I'm thinking it's connected with that process of $I N S$ tracking people who are in prison.

MR. DAVID: Then your last comment is:

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meeting, it turns out, has already occurred."

You're talking about the INS
interview?
MS GIRVAN: Yes, because I'm
referring to later, much later, that I learn -well, not so much later, when I speak to the lawyer. I think we'll see a note on the 8th -the 9th?

MR. DAVID: We will.
MS GIRVAN: And she will refer to
the fact that the meeting seems to have taken
place on the Sunday night?
MR. DAVID: Correct.
MS GIRVAN: And then later on $I$ do
see a couple of public statements. I think
Mr. Arar too says in one public statement that it was the Sunday night, so $I$ was thinking that it was the Sunday night.

MR. DAVID: Right. And we'll
clarify that issue.
MS GIRVAN: Yes.
MR. DAVID: And correct the record
in that regard.
MS GIRVAN: Right.

MR. DAVID: The last thing in
terms of this tab, I would like to file a page from your personal notes that has an indication about your phone conversation with Ms Oummih.

MS GIRVAN: Yes.
THE COMMISSIONER: That will be Exhibit P-60.

MR. DAVID: Thank you. EXHIBIT NO. P-60: One page of Maureen Girvan's personal notes for Saturday, October 5 th

MR. DAVID: This document here, this one page, is this your handwriting, Ms Girvan?

MS GIRVAN: Yes, it is.
MR. DAVID: And there's an entry,
I bring you to for October 7th.
Would this entry have been drafted
on October 7th, to your knowledge?
MS GIRVAN: I don't believe so because it's a little bit of a chronology, you know, and it's in a book that's much later. So my thinking is that it was when $I$ was making notes to put together the chronology.

MR. DAVID: So, again, these notes are probably contemporaneous with the preparation of the chronology in November of 2003?

MS GIRVAN: Yes.
MR. DAVID: And in terms of your conversation with Ms Oummih, you say the following:

> "She told us that District Director called her this morning to say that they would like to interview Mr. Arar this evening. She said that if she is retained she will attend."

So basically you're reflecting in
these notes the contents of the CAMANT note?
MS GIRVAN: Yes.
MR. DAVID: Were you transcribing
the CAMANT note or was this based on independent memory, if that's a question you can answer?

MS GIRVAN: I don't think $I$ can
answer that, I'm sorry.
MR. DAVID: Fair enough.
We go to the next tab, and that would be tab 41. So we have to come back. It's
simply to follow the proper chronological order.
This is an entry for Monday at
11:33 and it refers to a phone conversation with
Monia. You are just providing further details
about that conversation.
MS GIRVAN: It's a continuation of
which one?
MR. DAVID: It's tab 41 and it's
just a continuation of tab 44.
MS GIRVAN: 44.
MR. DAVID: Where you had referred
to the conversation you had with Ms Mazigh.
MS GIRVAN: That's right.
MR. DAVID: Do you recall having
one conversation or more than one conversation?
MS GIRVAN: You're talking about
note 40 now?
MR. DAVID: Forty-one.
MS GIRVAN: Sorry.
MR. DAVID: Forty-one.
MS McISSAC: Tab 41, note 40.
MS GIRVAN: That's what it is,
tab 41.
MR. DAVID: Tab 41.
MS GIRVAN: Tab 41. Okay.

MR. DAVID: In this tab you say:
"M. Girvan told..."
MS GIRVAN: Mr. Arar's wife.
MR. DAVID:
"...Mr. Arar's wife that if she did not hear from her husband by tomorrow."

That would be a reference to
Tuesday, October 8, that the
Consul General:
"...would again contact the facility to see what was wrong. The funds are there, and the facility has said that he would be able to call when the funds arrived. Waiting till tomorrow as the weekend might have been a bit slow on administrative info."

So is this one and the same call
that you had with Ms Mazigh on the Monday?
MS GIRVAN: It says, "Further to
39 - re. phone calls", which is -- 39 is --
MR. DAVID: 39 at tab 44.
--- Laughter / Rires

MS GIRVAN: Just a second. "Calls
from wife, lawyer, and friend" and then
"Ms Girvan", yes. You see, they're all on the 7, right?

MR. DAVID: Right.
MS GIRVAN: I've done a number of
notes.
Yes, it would be the same
conversation, I believe. It seems to me that $I$
spoke to Mrs. Mazigh just about daily but only
once usually in a day.
MR. DAVID: Okay.
We go now to tab 42, and it's
Monday, 13:13. You're having a phone conversation, that is somebody from MDC is calling you.

MS GIRVAN: It's still on the
Monday, yes.
MR. DAVID: It's still on the
Monday and it's Ms Ward's replacement.
MS GIRVAN: Yes.
MR. DAVID: Who is telephoning
you.
MS GIRVAN: Yes.
MR. DAVID: And she advises that
the CCR people have been calling and using my name, that is Maureen Girvan, to obtain an interview with Mr. Arar.

On that you say you:
"...explained that they may recommend a lawyer to the family, as Mr. Arar has not, as far as $I$ know, yet retained counsel. I had not referred the agency to MDC for an interview. She thanked me."

So the concern was on their part.
When I say "their part," I mean MDC?
MS GIRVAN: Yes.
MR. DAVID: They wanted simply to
corroborate --
MS GIRVAN: They are perhaps annoyed or they are in some way checking out why the CCR is -- and did $I$ send them?

I guess the only thing I'd say
there is $I$ am at pains neither to be seen to be sending them nor to be keeping them out of the picture, you know, because I -- I can't -- I have to be careful to keep my relationship with the
prison in good standing and they have told me that only the lawyer and myself can come.

So I'm being careful, but at the same time I say, well, they may recommend someone to the family so that they will be kind to CCR. MR. DAVID: And here you have this call coming very shortly after the issue of Ms Arar being --

MS GIRVAN: I've spoken with his wife, yes.

MR. DAVID: So you seize the opportunity to raise the issue of the ability of Mr. Arar to phone his wife --

MS GIRVAN: That's correct.
MR. DAVID: -- to phone outside.
In that regard, this assistant at MDC tells you that special requirements exist for making such calls and that each call has to be made by what she terms "special arrangement"?

MS GIRVAN: Yes.
MR. DAVID: Then you remind the
person from MDC that Mr. Arar sought access to Canadian consular services and that he was travelling with a Canadian passport.

Do you recall why you would have
specified that to this individual at this point? MS GIRVAN: Yes, because she is not Ms Ward, and Ms Ward, I know, knows lots. But I want to be very sure that this person also knows, and she is sounding a little bureaucratic, you know, about making the special arrangements, you know, and so $I$ want to make sure that she very much understands that Ms Ward had agreed that we would make the call and that -- you see how she says, she didn't make the decisions but would pass on my concern, you know, that's very -- that's the sort of bureaucratic -- so I also reminded her that one of his calls, that's what it is, is that all very well that they let him have a few calls, but one of his calls was wasted in the sense that if they had let me know, you know, he wouldn't have had to try to let us know that he was in prison. So $I$ just take advantage of it.

Then she says that he was a dual Syrian-Canadian and that they had asked him which consul he wanted to contact. So then I take advantage to point out that he had already expressed that desire at the airport -- so I'm just putting it on record -- and that he was travelling on his Canadian passport.

I am just sort of reminding her
that I'm the consul.
MR. DAVID: Right.
Then her last comments are that the funds may not have been processed over the weekend, to explain the fact that Mr. Arar was not able to make a call --

MS GIRVAN: Which I know could be reasonable given that they're very slow to do everything.

MR. DAVID: Right.
I bring you now to tab 43, Ms Girvan, and I'm just highlighting this tab for the record. I know that you -- I don't believe that you have ever seen this document.

MS GIRVAN: I didn't see this
until possibly a year later.
MR. DAVID: It's simply, in terms of the chronology.

MS GIRVAN: Yes.
MR. DAVID: It is dated Monday, October 7. It's the decision from the Regional Director of Immigration and Naturalization Service of the U.S. Department of Justice, wherein there's an order that is found that Mr. Arar is to be
removed from the United States and this order is dated, as I say, October 7 -- so it's simply to indicate it for the record -- as well as there is a Certificate of Service of this Order upon Mr. Arar which indicates the October 8. That would have been the Tuesday at $4 \mathrm{a} . \mathrm{m}$. So that Mr. Arar would have received service of this order at 4 a.m. on Tuesday, October 8.

That is confirmed by the last page of the document, which is page 9, that he was served within the facilities at MDC.

The order again is confirmed to be signed and dated as of October 7, and that is to be found on page 9 of the order.

I just wish to point out, for the record, at page 4 of the decision, that it is noted, at the middle, that Mr. Arar failed to provide a written statement and any additional information in response to the charge.

So we go now to tab 45, Ms Girvan, and now we are Tuesday, October 8. This is a document I'd like to spend a bit of time on.

It's dated the 8th -- it's
Tuesday, it's 12:13, just after noon. It's an entry by you, and it says that:

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"Call from wife in Tunis to inform me that subject has not called."

So the same theme is recurring.
Then further you note that:
"Called MDC and learned..."
So you're responding now to
Ms Mazigh --
MS GIRVAN: That's right. I had
told her to call me back if he did not get to call her.

MR. DAVID: So you pursue that
with a call to MDC.
MS GIRVAN: Yes.
MR. DAVID: This is where you note
that you:
"...learned that subject was removed from their premises..."

And you note between 3 and 4 a.m. MS GIRVAN: Yes.

MR. DAVID:
"...this morning by INS."
The Immigration and Naturalization
Service.

And the person not identified: "...was not able to tell me where he had been moved, but suggested checking with INS in Manhattan."

So I'd like to hear your comments about how you react to this situation. He's been moved or removed in the very early hours of the morning, and there's a reference that you should check with INS in Manhattan.

What do you read of this
situation?
MS GIRVAN: In terms of the earliness of the morning, that wasn't uncommon for people to be moved in the middle of the night or the early morning.

It's been a reasonably frequent complaint by people that they are moved at odd hours and bussed or taken --

Even if they're going to, for example, a court at nine o'clock, they might start out at three or four in the morning and be waiting in the bottom of a jail until they're called up for a court hearing.

So it's not so much the time --
the time doesn't particularly concern me, although I am very annoyed because he's supposed to be calling his wife and he was supposed to be able to do that.

Then, as for where he was being moved, I simply immediately act. I think that's what I do, is I react by quickly calling INS in Manhattan and happen to find out --

MR. DAVID: Is there a particular meaning or significance to the fact that it's INS in Manhattan that's being suggested to you by MDC?

MS GIRVAN: I didn't take any
specific meaning, but INS in Manhattan would be the centre -- central processing office.

So if he's being moved to another facility, then they would perhaps know. That's the way I read the referral.

MR. DAVID: Now, just as we've
done before, I'd like to refer you to your comments for the chronology with regard to this tab.

MS GIRVAN: I would ask you to
refer to tab 668 in this regard.
MS GIRVAN: Six six eight?
MR. DAVID: Yes.

Again, this is notes that you're making for the chronology a year after the fact, based on memory?

MS GIRVAN: Right.
MR. DAVID: And you say the
following:
"Call from Mrs. Arar's wife(sic)..."

MS GIRVAN: Mr. Arar's, yes.
MR. DAVID: I'm sorry.
"...Mr. Arar's wife on morning of 8 th, followed by call to MDC, and their first statement that Mr. Arar had been removed by INS..."

MS GIRVAN: Yes.
MR. DAVID:
"...suggestion to get in
touch withINS Manhattan"
Then you specify:
"This leads to other calls,
which lead us to call..."
And so you pursue this.
MS GIRVAN: Yes.
MR. DAVID: Can you explain to us

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how you pursued the matter?
MS GIRVAN: That's right.
Then also the other things $I$ do
are listed there too. I call the wife and --
MR. DAVID: No, this was --
MS GIRVAN: No, sorry. I got the
call from the wife.
MR. DAVID: Yes.
So the only thing that's new is
the fact that you specify that this leads to --
MS GIRVAN: To other calls.
MR. DAVID: To other calls.
MS GIRVAN: Which lead us to call
the INS consulate.
MR. DAVID: Okay.
So I would ask you now to go to
tab 46 .
MS GIRVAN: Forty-six, yes. MR. DAVID: And this is an entry
at --
In regard of this information you're getting from MDC, that he's been removed, do you contact Ms Oummih in this regard, to your recollection?
that again?
MR. DAVID: When you find out that Mr. Arar has been removed from MDC --

MS GIRVAN: Yes, I do try to call
that. I do several calls, and one of them -several.

I think I might find the note where $I$ do it more than once during that day. I try to reach the lawyer.

MR. DAVID: Okay.
So we'll go now to tab 46, and
this is an entry at 12:26 where you refer to a phone conversation with the family and the friend, and you say this:
"Spoke to... and..."
MS GIRVAN: Two different.
MR. DAVID: Presumably one is a
family member of Mr . Arar, and the friend of Mr. Arar.
"...informing them that Mr. Arar has been moved and
that we are trying to determine to where. Agreed that they will let us know what the lawyer tells them.

They are waiting for her call. She has been retained to defend Mr. Arar."

MS GIRVAN: Yes.
MR. DAVID: And then you:
"Called wife in Tunis, but there was no answer."

And somebody:
"...has undertaken to call
her."
Signed you.
MS GIRVAN: That's right.
Because $I$ had been trying to reach
the wife as well.
MR. DAVID: In this message you
find out that --
MS GIRVAN: They're waiting for
the call -- sorry.
What I am understanding is, you
see, I have been trying to call her to see what may have transpired at the meeting the night before, and they are waiting for her call regarding the same thing.

MR. DAVID: All right.
Now, 45 and 46, I mean, in terms
of time reference, they're very, very close. They're minutes apart. So I imagine all this is happening at pretty much the same time.

MS GIRVAN: Yes, there's a lot
going on.
MR. DAVID: Okay, we can go to tab 47. This is an entry, Tuesday, October 8, and it's at 1422. It is a reference to a phone conversation that Ms Lefloch is having with the INS headquarters in Washington. The message reads as follows --

MS GIRVAN: No. Lisiane is not
having -- sorry. Did you say --
MR. DAVID: I'm sorry, she was
referred. I should have said "referred".
MS GIRVAN: She's speaking to
someone in Manhattan.
MR. DAVID: Right. So she spoke
to somebody, an interlocutor, "who helped us locate Mr. Arar at MDC."

So this is somebody that had
already --
MS GIRVAN: This is the same person that we dealt with before who helped us. MR. DAVID: The gentleman who had
called JFK on your behalf.
MS GIRVAN: That's correct, yes.
MR. DAVID: Okay. And the message
continues, he says -- and says:
"He could not find any record of Mr. Arar at any of the INS facilities in the area..."

And they're specified.
"...MCC, Varick Street,
Airport INS. He said that he
was not getting any
information, and suggested
that we call the INS
headquarters in Washington
and speak to Mr. Victor
Cerda, Counsel to the
Commissioner (INS)."
MS GIRVAN: Right.
MR. DAVID: So this -- first of
all, the person who had been helpful in the first place who was being helpful again, whose initiative was it to call him?

MS GIRVAN: It was ours, mine, through Lisiane.

MR. DAVID: Okay.

MS GIRVAN: Because we're trying to find out where he is and we think that this would be the best place to call since they were helpful before.

MR. DAVID: Okay.
And the fact that he could not find any record of Mr. Arar at any INS facility in the area, did that indicate something unusual was occurring?

MS GIRVAN: No, it would have suggested to me that he's not there and that MDC may have not told us the truth or that he may still be -- he could be anywhere, I guess.

But the thing that $I$ am reminded of is that Mr. $X$ went missing for a day when he was at MDC and was reported not there, and then subsequently, eventually, we find out that he's at court. But MDC had said he had been moved and then he's back.

So I'm not really sure. I mean, it's a little bit like the earlier note where they said he wasn't in a deportation centre, and therefore wasn't a deportation case.

And here we're being told he's been moved by INS, but INS doesn't know where he
is. So I don't know if he was moved by INS, you know.

But then the next part, of course,
is the second part, and that's when $I$ stopped
thinking about all the rest --
MR. DAVID: Before we get to that
second paragraph, let me ask you: had you ever been referred to INS headquarters in Washington before --

MS GIRVAN: No.
MR. DAVID: -- to deal with a
case?
MS GIRVAN: No.
MR. DAVID: And did this indicate anything to you?

MS GIRVAN: Yes.
Well, it indicated just simply --
I don't usually -- I didn't try to guess what it was, you know, I just thought, I have to act immediately.

MR. DAVID: So Washington is
coming into the picture for a second time.
MS GIRVAN: Yes, that's right.
And I'm -- the very fact that I called immediately -- I believe I went also to my own
boss and said, "Look, I think I'm just going to call them because I'm getting the run-around, you know, I'll just call." So I do.

MR. DAVID: This scenario had
never occurred before?
MS GIRVAN: No. I wouldn't
normally call Washington, in fact.
This time it just feels right
because $I$ know that people are moving. You know, I'm not too sure if I'll get Nancy or Gar in time, and $I$ just want to take action.

MR. DAVID: Okay. And so we read on, and you say:
"Ms Girvan called and spoke to..."

Somebody's
"secretary."
MS GIRVAN: Yes.
MR. DAVID:
"Explained that we had been asked by the family to locate Mr. Arar who was moved last night from MDC Brooklyn. She said that she would give... the message and ask him to

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call me."
MS GIRVAN: Right.
MR. DAVID: So that's where things
stand at this point?
MS GIRVAN: That's right.
MR. DAVID: Okay.
We then go to tab 48, Ms Girvan,
and this is an entry for still Tuesday at 16:34.
You are having a phone conversation with the family friend, and here is your note:
"No call as yet from..."
And I would imagine that that's --
we don't have the name, but that would be --
MS GIRVAN: The counsel.
MR. DAVID: -- the person at
Washington INS headquarters?
MS GIRVAN: That I'm waiting to
hear back from.
MR. DAVID: Okay.
"I spoke to the family
(via... )"
MS GIRVAN: A friend.
MR. DAVID:

> "...and gave them the update."

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And then $I$ imagine it's the friend but --

MS GIRVAN: Friend is concerned, yes.

MR. DAVID:
"...concerned that they might return Mr. Arar to Syria..." So this would be the third
reference now to the Syrian scenario.
"...where he could disappear into some jail as a
'suspected criminal'. I
assured him that the authorities are well aware that he is a Canadian citizen and that he was travelling on his Cdn passport. I thought it unlikely that any such action would be taken at this time. If we do not hear from the INS this afternoon, I will either call back before leaving or call tomorrow morning. Would like to be able to inform the family

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 before I leave for the Conference. Maureen" Again, the idea -- you're saying it's unlikely that he would be deported to Syria and you're expressing your opinion to the friend, as you had to Mr. Arar on October 3 --MS GIRVAN: I realize it sounds
terrible, given what happened, but it was my belief, and I had no reason to believe that they would deport him anywhere but Canada whatever they eventually did.

On top of that, I didn't believe they would be deporting him anywhere because he's supposed to be a member of al-Qaeda and the experience $I$ have is that the United States is holding on to people for as long as possible when they have any terrorist connections.

MR. DAVID: There's a reference now that you're leaving for a conference. Maybe you could just give us a bit of background on that.

MS GIRVAN: Yes. That same day, people are preparing because on the following day we have to travel to Washington. We are having a -- it's an annual or biannual meeting of all the
consular officers of the United States in Washington --

MR. DAVID: Canadian consular
officers?
MS GIRVAN: Canadian consular
officers to be led by the Director General Gar Pardy, with representatives from the U.S. government.

It's a chance to compare policy across the United States and see that we're all operating with the most up-to-date information. So I know I have to leave for that conference in the morning.

MR. DAVID: That conference is scheduled for Thursday, October 10?

MS GIRVAN: Yes, but I have to
travel on Friday around noon or so --
MR. DAVID: You're travelling on
the Wednesday, the 9th?
MS GIRVAN: Yes, that's right.
MR. DAVID: So you'd be in
Washington on the 9th?
MS GIRVAN: In the later part of the 9th, and on the $10 t h$ and the 11 th.

MR. DAVID: Okay. So obviously
you want to make sure that things are --
MS GIRVAN: I'm wanting to find
out before I go.
MR. DAVID: We go to tab 49, and
this is an entry at 16:47, still on the Tuesday. You are having a phone conversation with the attorney.

MS GIRVAN: I have called again.
MR. DAVID: You have called again?
MS GIRVAN: Yes.
MR. DAVID: This is the contact,
just to be very clear, it's the contact at the INS headquarters in Washington?

MS GIRVAN: That's correct. This
time I speak to --
MR. DAVID: You speak to
somebody --
MS GIRVAN: -- his right-hand
person. That's the way she describes herself.
MR. DAVID: Okay, and this person:
"...has promised to see if she can get the information for us and promises to call me tomorrow morning before I leave for Washington."

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So obviously you had impressed upon this person that it was important -MS GIRVAN: Yes, and I felt strongly that somehow I felt that -- somehow I felt better because the first one was just the secretary or assistant, and now I've got an attorney who is giving me an undertaking, basically.

MR. DAVID: Okay.
And we go now to tab 52, and we're
now the next day, October 9. It's Wednesday.
This tab refers to two phone conversations that you had. The entry is at 9:50. One conversation is with Monia Mazigh, and the other conversation is with Ms Oummih, the lawyer.

The first, with regard to
Ms Mazigh, you say:

```
                "Spoke to Monia... this
                morning. Told both of them
                that I'm waiting for acall
                from INS Washington."
                            MS GIRVAN: I spoke to Monia and
                            MR. DAVID: Okay. And then if you
```

                            also to maybe the friend.
    skip a paragraph, it says:
"Monia is worried about two things: one that he be deported to Syria.

Time is not her friend in this case. She is worried that the longer he is held, the more time they have to 'build a case against him'." MS GIRVAN: Those are her words. MR. DAVID: Right. And then you reassure Monia Mazigh, as much as possible, and state:
"...there is little likelihood that he would be deported to Syria, given that the authorities know that he is a Cdn, that he travelled on a Cdn ppt, and that the Consulate has been involved and has visited him and clarified his residence."

So, again, you are giving the same explanation as you had done to Mr. Arar and -MS GIRVAN: And to the friend of
the family --

MR. DAVID: -- to the friend, and
now to Monia.
"On the time, suggested that they have the legal framework to hold him for quite a long time."

This is referring, I gather,
Ms Girvan, to the 6-to-8-week scenario?
MS GIRVAN: No, it's to the time is not her friend. You know, when she says time is not her friend. When $I$ say that they have the legal framework $I$ am referring to the Patriot Act.

MR. DAVID: To hold him for quite a long time. So in your mind this is a Patriot Act scenario.

MS GIRVAN: Yes.
MR. DAVID: Okay.
"...and that it would seem good news that they no longer want to hold him on the 9th floor of MDC. Again, reminded her that moves of this sort are normal in the U.S. system."

MS GIRVAN: I know it all sounds

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in hindsight rather hard to believe, but this was true. Moves were very common. We were not notified when people were moved. We most often found out when the family member would have a call from the person saying I'm no longer here, I'm in this other prison now. And so moves could happen. MR. DAVID: Okay. And then you say:
"Told Monia that Andre Laporte would be her contact while I'm away and gave her his number."

So Andre Laporte is your
colleague --
MS GIRVAN: He is my superior. MR. DAVID: He is your superior in

New York.
MS GIRVAN: And he's completely
aware of everything because I've been reporting all along to him.

But he's not going to the
conference. He's remaining in New York. So I can go to the conference, and also $I$ will be able to go, since I will be with Mr. Pardy and the others, and can continue to be active on the case.

MR. DAVID: Okay. And we go now back up to deal with the call that you had with Ms Oummih, the lawyer.

MS GIRVAN: Back up here.
MR. DAVID: That's the second
paragraph, Ms Girvan.
MS GIRVAN: Are we getting close
to having a small break?
MR. DAVID: Okay. Let's do so
right now.
MS GIRVAN: I just want to let you
know I'm getting a little tired.
MR. DAVID: No, that's fine.
THE COMMISSIONER: Why don't we
take a fifteen-minute break?
MR. DAVID: Sure.
MS GIRVAN: Thank you.
THE REGISTRAR: Please stand.
--- Upon recessing at 3:27 p.m. /
Suspension à 15 h 27
--- Upon resuming at 3:42 p.m. /
Reprise à 15 h 42
THE REGISTRAR: Please be seated. MR. DAVID: Mr. Commissioner, I think it would be advisable -- it's a
precautionary step, but I've asked Ms Girvan if she would be comfortable to go for another hour so we could --

THE COMMISSIONER: Go to a quarter
to five?

MR. DAVID: Go to quarter to five.
THE COMMISSIONER: Good.
MR. DAVID: Okay. We were at tab
52.

If you will allow, for the record
I would like to clarify two matters.
If you could go -- and this has nothing to do with what we were doing before the break.

Go to tab 25, Ms Girvan.
MS GIRVAN: Yes.
MR. DAVID: This is entitled
"Arrest/Detention Report" and refers to Mr. Arar and date of arrest, date of contact, the prison, et cetera.

Did you draft this report, and how
is this report used?
MS GIRVAN: This is like an
identification page on the CAMANT system for detained Canadians, so the detained Canadian files
have a separate record of detention.
My colleague, Lisiane, would have
completed this. So she just enters the
information that we have so far at that time. I see she did it on October 1 , and she didn't update it, obviously, on October 3rd, which is fairly common. We had to remember to go back in and change the dates.

It's basically a record, a quick reference, so that you can find out where someone is.

MR. DAVID: And then the second comment for the record, could you could go to tab 47. We have reviewed this tab already.

MS GIRVAN: Yes.
MR. DAVID: And it's the tab where
Ms Lefloch was referred to INS headquarters in Washington, and the second paragraph is the one I would like to bring your attention to.

It says:
"M. Girvan called and spoke to ... secretary."

The reference to "M. Girvan", you seem to be referring to yourself in the third person. Is that you drafting this or is this --

MS GIRVAN: No, it is me, since I signed it. It's just -- occasionally you do tend to refer a little bit in the third person. You say things when you're writing a report. I think that's all it is. I'm saying that $I$ called. MR. DAVID: Okay. And that's just a question of --

MS GIRVAN: Yes, just technical.
MR. DAVID: Now coming back to our
tab --
add to that?
MR. DAVID: Sure.
MS GIRVAN: Obviously the first
paragraph is Lisiane spoke to this person.
MR. DAVID: Right.
MS GIRVAN: And the second
paragraph is M. Girvan called the counsel's office at INS. So it's to distinguish.

MR. DAVID: Yeah, consistent use could have indicated that you would have said "Maureen called", because you say Lisiane.

MS GIRVAN: That's right. I refer to myself as "M. Girvan"; that's true.

MR. DAVID: That's fine.

So we were at tab 52 and $I$ was about to deal with the phone call that you had with Ms Oummih, the lawyer, and the reference to that phone call is in the second paragraph. It says the following:
"Called lawyer. She did not see subject on Sunday night. She is also making calls to see if she can learn where he has been moved."

So this is a note of a phone call on Wednesday, October 9th. MS GIRVAN: Yes.

MR. DAVID: The reference to "she did not see subject on the Sunday night", I remind you that at tab 44 -- and we've covered this already -- the information that was coming to you from Ms Oummih was that INS had convened her for the Monday night.

MS GIRVAN: That's correct.
MR. DAVID: And now there's a reference to Sunday night.

I would suggest to you that this is, in fact, the same convocation.

MS GIRVAN: It should be Monday
night, is my sense, although -- and I do believe that that's probably what -- she didn't see him on Monday night.

There was no, you know -- she later on, in another note -- it's not in this note, is it, where she --

MR. DAVID: If I could bring you
to --
MS GIRVAN: It's another note.
MR. DAVID: In that regard, just to clarify the matter, it would be tab 149. It's in volume 2.

MS GIRVAN: Thank you.
MR. DAVID: And it's just to clear up the matter of whether it's Sunday night or Monday night that the INS interview was to take place.

MS GIRVAN: Yes.
MR. DAVID: I refer you to the second paragraph of tab 149 , where it says the following:

> "M. Girvan also spoke with Stephen Watts, lawyer with the Centre for Constitutional Rights. He reiterated
(though they have had difficulty in contacting the lawyer for confirmation) that lawyer for Arar in New York..."

And this is a reference to
Ms Oummih.
MS GIRVAN: Yes.
MR. DAVID: "... told him that she got the message from the INS regarding the hearing on Monday Oct. 7, but that it had probably been left on the previous day, Sunday. She went to MDC but was then told that the hearing had been held on the Sunday and that Mr. Arar was not there."

MS GIRVAN: Mm-hmm.
MR. DAVID: So the information
that seems to be coming from Mr. Watts, directly from Ms Oummih, is the fact that the INS reference was on a phone message machine.

MS GIRVAN: Yes.
MR. DAVID: And that she had
mistaken it for being a Monday message, whereas it was a Sunday message.

MS GIRVAN: Yes.
MR. DAVID: And it seems that
Mr. Watts is indicating that Ms Oummih actually went on the Monday night.

MS GIRVAN: Not so much on the Monday night, necessarily, but certainly on the Monday she -- I've read various reports that she tried to reach him on the Monday. I'm not sure whether she told me on the phone whether it really had been a voice mail message, you know, as well, on the 9th --

MR. DAVID: That was my next
question, because your CAMANT note is dated Wednesday, October 9th, and certainly what she had indicated to you at tab 44 -- and if you want to refer to tab 44 -- was that she was to go on the Monday night.

MS GIRVAN: Definitely she was to go on the Monday night and definitely -- I believe that that's just an error, that $I$ should say she didn't see him on the Monday night.

MR. DAVID: Okay. So you're saying, just so I make sure that $I$ understand
correctly, at tab 52, it's not that you actually knew at this point, on the Wednesday, that that was a mistaken reference from Mrs. Oummih's point of view.

MS GIRVAN: I don't believe so. I don't remember at what point $I$ actually learned of the confusion of the voice mail, but $I$ do know that when she spoke to me on the 7 th, she said she had a -- it sounded like she had had a call. That's what $I$ perceived and wrote down. And then later it turns out to be a voice mail.

MR. DAVID: Okay. If we could now go to tab 53, which is an entry for the Wednesday at 10:02 in the morning, and it's a reference to two phone calls. The issue is you are trying to track down Mr. Arar.

And the first call is that:
"Lisiane Lefloch checked again with INS this morning. They have no record of Mr . Arar being moved and no record of him at any immigration facility." Do you know the INS here, which INS is it that Ms Lefloch is --

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MS GIRVAN: I think that would be INS Manhattan.

MR. DAVID: Okay. And then
there's a reference to, again, you:
"M. Girvan called MDC again
(could he be back there?), spoke to her secretary and left urgent message for ... who is handling this file for the week."

MS GIRVAN: Yes, because in fact I'm again referring myself to my previous experience that Mr. X did end up being back at MDC.

MR. DAVID: Okay. We've seen that Ms Oummih -- apparently you're getting this information from the family -- is also involved in tracking down Mr. Arar.

MS GIRVAN: She's trying to find him as well.

MR. DAVID: Did you ever speak to her personally about efforts being made in that regard?

MS GIRVAN: Just that morning on the 9th. She said she was trying to find him, I
believe.
MR. DAVID: Did you have any specific indications of what her steps were, what measures she was taking?

MS GIRVAN: No. I think, to be fair, at that point I'm rushing a bit, and when $I$ find out that she doesn't have contact with him, then $I$ know my best -- by then I'm sort of thinking beyond that to my information from INS Washington; that they are going to be my source of any further -- I'm glad to finally reach her, and it's I who called her.

MR. DAVID: On Wednesday, October
9th, the next tab is tab 54, and this is 12:32. Again, the general issue is you're seeking information about Mr. Arar, and I believe that at this time you had left New York?

MS GIRVAN: I had left. I'm at the airport.

MR. DAVID: This is coming from Helen Harris in Ottawa, this message?

MS GIRVAN: Yes.
MR. DAVID: And she says the
following:
"After being called re Q\&A

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(any update) and checking the file, note that we still have not had an answer about where subject is since being removed (or so we understand) from MDC.

Contacted Nancy Collins/JPO in Washington on her cell and suggested that she put a call in to ... office. Thrust of call would be that we would like to take the opportunity of being in Washington to follow up re info on subject and suggest a possible meeting this afternoon with Gar Pardy. Without commenting on percentages of getting this meeting, it might put their feet to the fire about providing us with some information on his whereabouts and wellbeing." Without revealing any identities here, in general terms, where is Ms Collins
suggesting that contact --
MS GIRVAN: Ms Harris is
suggesting that Ms Collins --
MR. DAVID: Right, I'm sorry.
MS GIRVAN: -- contact the same
person in Washington, D.C.
MR. DAVID: Okay. This would be
at the INS headquarters' counsel.
MS GIRVAN: Yes.
MR. DAVID: So there seems to be a
convergence here.
MS GIRVAN: She is suggesting that
maybe we -- if $I$ haven't reached him, maybe Nancy
can reach him. She may have tried me, too. But I
think that was a good possibility, to try this.
MR. DAVID: And then Ms Harris
notes that:
"Nancy agreed to place the
call (provided phone number)
to ... office, as well as
name of his assistant ... who
has also been contacted on
this case."
Is that a reference to the person
you had spoken to?

MS GIRVAN: The attorney, yes. MR. DAVID: Yes, okay. "Nancy is meeting Gar at the Embassy at 2:00 p.m. and hopefully will have made contact in order to further discuss with Gar Pardy."

And then it says:
"JPE/Harris also checked again with CNGNY that no calls had been received from INS since departure of Girvan and Lefloche. Louise Mulvihill checked with David Humphrey and they had not taken any calls from INS or from MDC."

So, again, this is really
following up in terms of what we have seen at tabs 47 and 49 in terms of bringing your attention to the INS headquarters office in Washington.

MS GIRVAN: I am, of course, not aware of this note since $I$ am travelling.

MR. DAVID: You are being
info-copied on it?

MS GIRVAN: Yes, but $I$ won't see
it.
MR. DAVID: But it's not in real
time as far as you're concerned?
MS GIRVAN: Mm-hmm.
MR. DAVID: We go to tab 55 now,
which is really a follow-up to tab 54, and this is
the message coming from Ms Collins, who is in Washington at this point.

MS GIRVAN: That's correct.
MR. DAVID: The message is at 1538
on Wednesday, and she says:
"Tried calling ... but since
it was lunch time, was unable
to connect with him. Spoke
to Gar in regards to this
case and provided him with an
update on this case. Call
was placed with Maureen who was at the airport getting ready to board her flight. She indicated that she has been on the phone with ... who promised to get back to us shortly with a response.

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It was agreed that we will await 24 hours before taking any action. This case is shaping up just like the ... Will keep you informed." Just so we can have some understanding of the message because the names have been blacked out, again, is this a reference to the same office, the INS headquarters office?

MS GIRVAN: Yes, that $I$ have
spoken to the person.
MR. DAVID: So, again, the convergence of efforts is all located in the same place?

MS GIRVAN: And finally, I've actually been speaking to the person I've been trying to reach since the day before.

MR. DAVID: There is a task here being given to the New York office, and it says:
"Should you have a call from USINS, please ensure to keep Harris informed. Thank you." And it's signed by Nancy Collins and Gar Pardy.

It's being actioned to all the
people in New York City.
MS GIRVAN: Yes.
MR. DAVID: That are on duty that have not gone to Washington.

MS GIRVAN: And I think it's worth
noting that -- where does it say it?
Yes, in the last sentence that is
in the message, that the case is shaping up just like the "X" case.

I think it's again consistent with
the idea that we just know that they're not forthcoming with information; that it's very difficult to learn anything about these cases, and that it's reminiscent of "X" and "Y."

MR. DAVID: Okay. I'm going to refer you, as we've gone to the chronology portion of your comments for this tab, and l bring you to tab 675, Ms Girvan.

MS GIRVAN: Sure.
MR. DAVID: And this address is
tab 55.
It's the middle paragraph, and
there's an entry 09 October?
MS GIRVAN: Yes.
MR. DAVID: And these are your
comments with regard to tab 55.
MS GIRVAN: Mm-hmm.
MR. DAVID: And I would like to
read it to you.
It says:
"The following Camant message
(\#51)..."
Just to add more confusion to the
situation, which is tab 55.
"... indicates that I spoke
to ... from the airport in
New York by cell. Note that
we still have no idea that
Mr. Arar is not in the
country."
MS GIRVAN: Mm-hmm.
MR. DAVID: Could you comment on
that?
MS GIRVAN: It's just that -- I
mean, I'm speaking now in that sentence with
knowledge later that Mr. Arar is out of the
country, or could be out of the country -- I don't
know. I guess not. We don't know, actually, at
what time he leaves the country.
So I'm saying -- I think I'm
saying that at the time we certainly had no idea, and $I$ think perhaps that no matter what way you look at the records, there's no information until that time on October 9th that Mr. Arar is not in the country.

MR. DAVID: I'm also interested in the fact that, in terms of commenting on tab 55, you're noting you had spoken to the person that you're actually trying to reach in Washington. MS GIRVAN: Yes. That's the reference in the other one where Ms Collins says that -- which is the one?

MR. DAVID: I'll read it to you. It says:
"She indicated that she has been on the phone with ...
who promised to get back to us shortly with a response." MS GIRVAN: That was the
gentleman --
MR. DAVID: You have now reached
the person that you have been trying to reach from the beginning?

MS GIRVAN: From the beginning. At the airport, that's when I speak to him.

MR. DAVID: And so this final
person that you've now reached --
MS GIRVAN: Is the person $I$ was
told to contact from the beginning on the 8 th.
MR. DAVID: And you will -- this
person will be calling you back.
MS GIRVAN: Shortly. So I've
reached the, you know, the higher authority.
MR. DAVID: You've reached the
destination as to --
MS GIRVAN: That's right.
MR. DAVID: Okay. And the person
is confirming --
MS GIRVAN: That he will get back
to me shortly.
MR. DAVID: Okay.
MS GIRVAN: And that's on the 9th.
MR. DAVID: Now, if we could go to
the next date, that would be Thursday, October
10th. I bring you to tab 56.
Very briefly, this is a call
coming in from the brother, and it's going to JPE, Helen Harris.

MS GIRVAN: It's late at night.
MR. DAVID: So it's late at night
and again the attempts are being made to track down Mr. Arar.

MS GIRVAN: Mm-hmm.
MR. DAVID: And so we go to tab
57, Ms Girvan. This is an entry at 1341 hours from Helen Harris in Ottawa.

It refers to a call between
herself and yourself.
MS GIRVAN: Mm-hmm.
MR. DAVID: It says the following:
"CNGNY/Girvan called JPE/Harris advising that ... informed her that the subject had been removed from the country and that he can not/not tell us anything else."

So this is a phone call that -this is in reference to the person who was supposed to get back to you?

MS GIRVAN: That's correct, and
that's the follow-up call. It's the next day, though. It's not later on the 9th. It's on the 10th that he calls me.

MR. DAVID: You say the follow-up
call from the person --
MS GIRVAN: Yes.
MR. DAVID: -- that was supposed
to get back to you occurred on the 10 th?
MS GIRVAN: Yes. To my cell
phone, which $I$ was carrying with me.
MR. DAVID: And this person within
INS headquarters in Washington is confirming to you that Mr. Arar is no longer in the United States?

MS GIRVAN: He's informing me. So it's the first $I$ know of the fact that he has been removed from the country.

MR. DAVID: So let's continue
reading.
It says:
"Girvan asked that we contact
DMCUS as the subject was born
in Syria and this may be
where he was sent on
departure from New York."
MS GIRVAN: Well, obviously in
between that, the first step is that as soon as I received the call, $I$ then walk next door to -because I'm in the conference, and so $I$ walk over
to where Mr. Pardy is and relay the information and we discuss what to do.

So I'm acting basically for
Mr. Pardy in calling Helen Harris and asking her to take these follow-up steps.

MR. DAVID: So Mr. Pardy is now
involved and he's giving you instructions.
MS GIRVAN: Yes.
MR. DAVID: And Damascus are part
of his instructions.
MS GIRVAN: That's correct.
MR. DAVID: It goes on and it
says:
"Harris contacted Leo Martel, provided him with Tombstone info on subject, citizenship and passport details, and asked that they proceed tomorrow with a formal request to MFA ..."

The Ministry of Foreign Affairs in
Syria.
"... on the whereabouts and wellbeing while at the same time using the ICO contacts

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to try to ascertain if the subject entered Syria within the last 24 hours."

Leo Martel is the consular officer
in Damascus?

MS GIRVAN: He is the consul, yes. MR. DAVID: Consul at the Canadian embassy in Damascus, in Syria?

MS GIRVAN: That's correct.
MR. DAVID: And do you know what
the reference to ICO means?
MS GIRVAN: No, actually, I don't.
I am not sure what it means.
MR. DAVID: Then it goes on and it says:
"Harris also consulted with ISI/Solomon, who will prepare a C4 message to HOM..."

Now Solomon/ISI is a unit within DFAIT that has to do with intelligence and security?

MS GIRVAN: I learned that later, yes.

MR. DAVID: At this time it was not to your knowledge.

MS GIRVAN: Nor was I reading
these notes, of course. But who will prepare a C4 message.

MR. DAVID: And a C4 message is
simply a reference to a secure transmission?
MS GIRVAN: That's correct.
MR. DAVID: And HOM is a reference
to the Head of Mission?
MS GIRVAN: That's correct.
MR. DAVID: The ambassador.
MS GIRVAN: Yes.
MR. DAVID: In Syria.
MS GIRVAN: Yes.
MR. DAVID: Okay.
"Message will indicate that we are attempting through lower levels and formal channels to ascertain whereabouts of subject."

MS GIRVAN: Correct.
MR. DAVID: So this is all in
direct consequence to the events of you finding out from your contact at the INS headquarters that Mr. Arar was removed from the country?

MS GIRVAN: That's correct.

MR. DAVID: And did you understand from that, Ms Girvan, that when it was confirmed to you Mr. Arar was no longer in the United States that neither was he in Canada?

MS GIRVAN: That would have been my assumption simply because $I$ imagine he would have told me if he was in Canada. And since he wouldn't tell me anything else, then the working assumption was that we should check Syria. MR. DAVID: Upon finding out from this contact that Mr. Arar was no longer in the United States, what was your personal reaction to that?

MS GIRVAN: Depressed.
MR. DAVID: All right.
MS GIRVAN: I mean, I am totally
surprised too, because as far as $I$ know, it's the first time it's ever happened.

MR. DAVID: And did you try to
push Mr. --
MS GIRVAN: Mm-hmm.
MR. DAVID: The contact, I should say within INS headquarters.

MS GIRVAN: Yes, I did but he was beyond my being able to push. He was very, very
polite and very courteous but absolutely unmovable.

I asked him if I could contact him again at a later point, and he agreed.

MR. DAVID: Okay. I'm going to
bring you now to a draft copy of the chronology that was prepared a year later, in November. It is not the final chronology and this reference is not to be found in the final chronology, and I just wish you to make comments about this reference that was in the draft version.

It is tab 691.
If you could go to page 2 of this tab, I bring you to the entry for the $9 t h$ of October, 2002 .

There's a first paragraph, it's paragraph (a) for that date.

Are you with me?
MS GIRVAN: Yes, I am.
MR. DAVID: It says:
"... tells Girvan that Arar was removed from the country. He says he can not say more. Either during that call or a subsequent one, Girvan asks
him if the Middle East would be a working assumption, and he said that it would be a working assumption. She then asks if Syria would be a working assumption, and she recalls he said that it would. Later, JPD/Pardy speaks to ... who confirms that Arar might well be in Syria."

Again, this is not a reference that we find in the final chronology. It is part of a draft chronology.

MS GIRVAN: Yes, and it may be it's a fact that I'm not positive when. I do have this memory of saying to him would it be a working assumption? I just can't remember if I did it right then or if $I$ did it in a subsequent call. But $I$ do remember trying to get a little bit more information out of him by saying, you know, would it be a working assumption, and him saying that it would be a reasonable working assumption.

He wasn't committing himself, but,
you know --

MR. DAVID: He was not confirming. MS GIRVAN: He was not confirming. MR. DAVID: But he was not
denying.
MS GIRVAN: Denying, exactly. MR. DAVID: But you do recall for a fact, Ms Girvan, that this fellow -MS GIRVAN: I recall using those
words.
MR. DAVID: And you do recall
getting this confirmation from this individual?
MS GIRVAN: Confirmation?
MR. DAVID: Well, confirmation.
Maybe that's a big word. But this acknowledgment, put it that way, that your scenarios, your working assumptions, may have some foundation to them?

MS GIRVAN: I don't really -- I
can't really say how well I remember. I remember just saying those -- "is it a working assumption?" That's really all $I$ can say that $I$ remember clearly.

MR. DAVID: Do you recall, as it's reflected in this draft chronology, that these would be his responses?

MS GIRVAN: That's what I'm not
sure of. I'm just not sure, positive.
MR. DAVID: So you're certain --
MS GIRVAN: It was certainly my working assumption, so, you know, from that point on.

MR. DAVID: For the record, the final chronology is located at tab 709 .

MS GIRVAN: I just noted, though, in that section (b) of the 9th?

MR. DAVID: Yes.
MS GIRVAN: We had corrected the reference to Girvan calls Oummih, who says she did not see Arar on Monday night, which suggests that I had certainly, as we believed, thought that it was the Monday night.

MR. DAVID: So the CAMANT note
located at tab 57, Ms Girvan, when would you have read this CAMANT note?

We understand that you're in Washington. I also understand that after the Washington conference, you went on vacation, on holidays?

MS GIRVAN: That's correct.
MR. DAVID: And that you were on vacation from October 12 th to October 22 nd?

MS GIRVAN: Twenty-first or $22 n d$.
I think $I$ was back in the office on the $22 n d$.
MR. DAVID: You were back in the office on the 22nd. So this kind of note, when would you have read this?

MS GIRVAN: If I read it, it would have been after the 22 nd. But $I$ wouldn't necessarily have read it at that time, since -it's a function of our work, but now that the focus had moved to the Middle East, I'm no longer actually active on the case. So I would be -- I would think the day $I$ came back I'm probably focusing on the present, on the cases that are happening right now in New York. And this would be if $I$ had time maybe $I$ would look at it.

MR. DAVID: Okay. We'll go now to, again, the events of October $10 t h$, and $I$ bring you to tab 59.

MS GIRVAN: 59?
MR. DAVID: 59, yes. And here Mr. Pardy, in a note from Helen Harris, is noting at 1422 that:

> "JPD/Pardy has confirmed through Canadian sources that subject has been removed to

Syria. DMCUS will be pursuing whereabouts and wellbeing as per note 53." Which is our tab 57, which we've reviewed.

Do you have any knowledge about the Canadian sources in question?

MS GIRVAN: No.
MR. DAVID: We then go to Friday's events, and that would be for October 11th. I bring you to tab 70.

This refers to a phone conversation that you had with both Ms Mazigh and Mr. Arar's brother, and it's being noted by Mr. Pardy on the Monday. But it refers in fact to a Friday conversation between yourself and the family.

MS GIRVAN: Right.
MR. DAVID: You provided both with an update on the information that we had at that time, so, in fact, you informed Ms Mazigh that her husband was in Syria.

MS GIRVAN: I don't actually remember what $I$ told her. I'm very glad that Mr. Pardy put this note in the file because I
wouldn't really remember.
But certainly I would have told
them everything we knew until that time.
MR. DAVID: And do you recall
reactions on it?
MS GIRVAN: I don't recall the conversations at all, actually, no.

MR. DAVID: And as I said, you're
now away from October 12 th to the $22 n d$.
So I bring you to tab 117. We're
going to jump forward now to an entry by
Ms Mulvihill from your office on the 21 st that simply refers to the fact that Steve Watt from the Centre for Constitutional Rights called to speak to you and you were out of the office.

And if we go to the next tab, we'll see the next follow-up for this phone call. MS GIRVAN: Right.

MR. DAVID: And that would be tab 126. We're going to have to change binders.

Before that, let's just deal with the last tab in this volume, and that would be at tab 119 .

MS GIRVAN: Mm-hmm.
MR. DAVID: And it's an entry

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again for the 21 st of October.
For the record, Mr. Commissioner,
it's a reference to the fact that it's on this date it's confirmed by the Syrian authorities that Mr. Arar is in fact in their custody in Syria. And this confirmation is coming from the Deputy Minister of the Foreign Affairs Ministry of Syria. So we can now move to Volume 2, which is a good indication. We have nine volumes in all, Ms Girvan.

THE COMMISSIONER: One ninth of the way through?

MR. DAVID: That is correct.
As $I$ was saying, tab 126 is in fact your follow-up to the message that Steve watt had left on the day before, the 21 st. So this is your first day back at work, and there's a reference to two phone calls that you make, the first to Steve Watt and the second to Myra Pastyr-Lupul.

Let's deal with Steve Watt. He says:

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"Steven Watt, attorney ...
called this morning to update
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us on contact with the family and actions taken by the organization. Steven said that his principal contact is Bassam, brother of Mr. Arar, and that Bassam has also agreed with Monia, Mr. Arar's wife, before asking the Centre to take action on the family's behalf. The Centre has sent a formal letter to the Department of Justice asking the whereabouts of Mr. Arar. They did this before learning of the latest developments as a precursor to asking for a writ of habeas corpus. Steven said that if, as is likely, the DOJ informs that Mr. Arar is in Syria, then there will be no application made. Mr . Watt says that he will send an e-mail message with further details if and when

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we receive same. New York will copy it into CAMANT."

So this is your recollection or
your notes about this call that you are having with --

MS GIRVAN: Yes, and presumably made very soon after the call.

MR. DAVID: So in effect you're now being informed that $C C R$ is acting in the file? MS GIRVAN: Yes.

MR. DAVID: And they are contemplating possible legal actions.

MS GIRVAN: And presumably that
they've been acting before the news came in about confirmation as to where, because Mr. Arar was missing for the in-between period.

MR. DAVID: Then there's also a reference to a phone call with Janice of CCR also who:
"... called to ask if there was any more information and if there were numbers in Syria that she could use to contact someone. I
recommended that she not

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contact the Embassy in Syria, but did give her the name and phone number of Myra."

Now Myra is Myra Pastyr-Lupul?
MS GIRVAN: That's correct.
MR. DAVID: And Myra Pastyr-Lupul
is the colleague of Nancy Collins?
MS GIRVAN: Yes.
MR. DAVID: So the file has now
shifted in terms of geographic desk from Nancy Collins' jurisdiction --

MS GIRVAN: From the United States to the Middle East.

MR. DAVID: To the Middle East.
So Myra Pastyr-Lupul will now be handing the file?

MS GIRVAN: Yes.
MR. DAVID: Okay. Then there's a reference to your conversation with Myra, that she confirmed that she will communicate directly with the family on all developments and the family will then be able to let the centre -- that's the CCR -- know whatever they wish.

So obviously there was a
preference on Myra's part that she not deal
directly with CCR but that the family deal with CCR.

MS GIRVAN: And my preference that I not deal directly with CCR but that the family deal with CCR.

MR. DAVID: And very briefly, the next tab again is on the 22 nd and you're giving an additional detail with regard to this call with Janice and the confirmation has now come that they've been retained by the Arar family to act on their behalf?

MS GIRVAN: Yes.
MR. DAVID: And you're just noting
that for the record.
We can now go to October $23 r d$, and that would be tab 133. There are three e-mails or actually four e-mails on this date, and if $I$ bring you to the third e-mail, it's simply you are passing on to Myra Pastyr-Lupul in Ottawa the fact that the centre, the CCR, has written a letter to the Attorney General of the United States, John Ashcroft.

MS GIRVAN: Mm-hmm.
MR. DAVID: With regard to
Mr. Arar.

MS GIRVAN: That's correct.
MR. DAVID: We then go to tab 139.
This is an entry for October 23rd --
MS GIRVAN: Sorry, which tab?
MR. DAVID: One three nine.
MS GIRVAN: Mm-hmm.
MR. DAVID: And this is an entry,
as I say, for October $23 r d$. This is Steve Watt
from CCR passing on information to you about the
U.S. legislation framework to try to understand how what happened to Mr. Arar could happen.

MS GIRVAN: Yes.
MR. DAVID: If you go to the back
of this tab, you'll see where this chain starts.
As I say, it's October $23 r d$.
It's the before-last page,
Ms Girvan; I'm sorry.
You will see there's an e-mail
coming from somebody, going to you, dated October $23 r d$ with an attachment. The message is on the next page, and it's signed "Steven", and I would think that that is Steven Watt.

It says:
"Above is URL to INA 1996.
The relevant section on

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And he says:
"Also, have a look through section 501."

MS GIRVAN: Yes.
MR. DAVID: So this tab reflects
section 501?
MS GIRVAN: Mm-hmm.
MR. DAVID: Which is "Title
V-Alien Terrorist Removal Procedures". It sounds like a very ominous title.

MS GIRVAN: Mm-hmm.
MR. DAVID: And this is then being
passed on by you to Gar Pardy on the 25 th of October?

MS GIRVAN: Yes. I think that Gar had asked me to ask Steven Watt if he could give us any references so that we could have a look at the specific sections.

MR. DAVID: And is this essentially because this is a new phenomenon that you've now been confronted with?

MS GIRVAN: We're trying to find out what they could have used -- what the U.S. authorities might have used to deport Mr. Arar to

Syria.
MR. DAVID: Now we go to tab 140 .
It's somewhat confused but I'll
try to make it clear to you.
Go to the last page, and on the
last page we have the same message that we had seen at tab 139, which is the message coming from Steven. Now attached at this time is section 241 , entitled "Detention and Removal of Aliens Ordered Removed".

Your message is at the top of the first page, Ms Girvan, and again you're passing this section, so section 241 now, to Mr. Pardy on the same date, the 25 th of October.

MS GIRVAN: Right.
MR. DAVID: Okay?
MS GIRVAN: Yes.
MR. DAVID: Did you ever speak to
Ms Oummih about the issue of what kind of
legislation allowed the U.S. authorities to do what they did to Mr. Arar in deporting him to Syria?

MS GIRVAN: No, I don't believe
that I spoke to Ms Oummih after the 9th. MR. DAVID: We go now to an entry
for October $29 t h$, and that would be at tab 149. This refers to three phone calls that you're involved in.

One is to Bashar, who is the brother of Maher Arar. The second is to Steve Watt of the Centre concerning Oummih, which we've already referred to in part. And the third is to somebody concerning procedures for removals.

Let's go through each one of those briefly.

The first is -- and maybe just to put things in context, at tab 140 , Ms Girvan, if you go to the message that you're sending to Gar, the second paragraph.

MS GIRVAN: Yes.
MR. DAVID: You say the following:
"On the issue of the right to have a lawyer present, they say that if the lawyer has informed the court that they are representing the person, then INS has to inform the lawyer of any upcoming hearing. We are not yet sure if the lawyer in this case

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had informed the court (we are checking with the lawyer)..."

That would be reference to
Ms Oummih?
MS GIRVAN: Then I must have been
trying -- no, just a second.
MR. DAVID: "... but we do know that INS did inform her (albeit on a Sunday). Again, we are checking the details of the notification to see if it was done properly and in a timely manner."

So that's just a reference to you seem to be pursuing the issue with Ms Oummih.

MS GIRVAN: I'm not clear if that's me or Steve Watt, though. It seems to me that it's Steven Watt.

MR. DAVID: Okay.
MS GIRVAN: Because, again, "we're checking the details of the notification to see if it was done properly and in a timely manner", strikes me more as something that Mr. Watt would have said.

MR. DAVID: And that would follow
up then, if we go back to tab 149, in terms of your conversation with Mr. Watt.

But first let us deal with your conversation with Beshar.

It says:
"As reported to JPD
yesterday..."
And that would have been the $28 t h$ of October.
"... M. Girvan had a call from Bashar, brother of subject. He was seeking information. Repeated what we have already given him what we have already given him and emphasized the two positives: that Syria has acknowledged having Mr. Arar and that they are allowing us access."

So, again, he was just seeking background information?

MS GIRVAN: Yes.
MR. DAVID: And then your call
with Watt.
And there's the issue of the date that was clarified by Mr. Watt with Ms Oummih and a reference to the fact that Sunday would have been the correct date, rather than the Monday --

MS GIRVAN: Yes.
MR. DAVID: -- for the
notification of the interview request?
MS GIRVAN: Yes.
MR. DAVID: And then $I$ bring you
to the last part of that paragraph, and it says the following:
"Girvan then tried to reach
the lawyer, and when she did,
was told that lawyer was no
longer representing Mr. Arar
because the family had not
kept its promise to get a
cheque to her on the Monday.
Lawyer had apparently
contacted. . that morning
(Tuesday) and had been told
that the secretary had
forgotten to send the cheque
the day before. She had not
believed this. Steven Watts said that he would ask Janis, also of the Centre Const. Rights, to try to reach lawyer again to confirm these details."

Do you recall that conversation?
MS GIRVAN: I just want to read
back a little because it says -- I'm getting confused between who's who in here, but Steven Watts reiterated that he had had difficulty in contacting the lawyer, that the lawyer for Arar had told him that she got the message from INS that it would probably be left.
"She went to MDC and was then
told that the hearing would be held on Sunday. On Tuesday morning, M. Girvan had an early call from Monia, Mr. Arar's wife, to say that he had not called."

That's correct.
"...and contacted MDC to see what had gone wrong. MDC
then told Girvan that subject

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had been moved. Girvan then tried to reach the lawyer, and when she did, was told that lawyer was no longer representing Mr. Arar because the family had not kept its promise..."

I am unable to be certain, though it is possible that on the 9th -- remember, I am speaking to her, I'm confirming that she doesn't know where he is -- she may have gone on to say at that point that she was no longer representing Mr. Arar.

The reason $I$ think that $I$ can't be positive is that $I$ think it's less important to me at that point because I'm focusing on trying to find him now.

This is a little later, and it may very well be so, but $I$ just can't remember perfectly.

MR. DAVID: Then the third call, it's in the last paragraph at the bottom, says the following:

> "M. Girvan then spoke with... to ask for a contact with
whom to discuss the procedures for removal of foreign nationals, including dual nationals. ... said he would try to find us an expert. He said that the two areas where such expertise could best be found would be 1) the General Counsel's Office, and in the private domain 2) the Immigration Lawyers' Association. Updated... on our contact with Mr. Arar and said we would be grateful for any details he could add. He said that he would get back to me and that would send the second request 'up the chain'."

You're doing this, again, is it at the request of Mr . Pardy --

MS GIRVAN: Yes.
MR. DAVID: -- to pursue this,
seeking an understanding of the legislative
framework --
MS GIRVAN: Yes. He suggested that $I$ call this man because $I$ have already had the contact with him, so ask for a contact with whom to discuss the procedures.

Mr. Pardy also suggested that when
I speak to him about that, that $I$ see if he's a little more forthcoming and can tell us any more about what went on.

That's where I say, we would be grateful for any details. We mean details about what happened. And he says he'll send that request up the chain.

For the first part, he actually
undertakes to have someone call me from the General Counsel's Office, I believe.

MR. DAVID: Is this somebody that
you have spoken to that we have referred to in our --

MS GIRVAN: Yes.
MR. DAVID: And this would be
somebody within INS headquarters?
MS GIRVAN: This would be the senior authority within INS, yes.

MR. DAVID: Okay.

If we could just follow that up, Ms Girvan, and I bring you to Tab 184.

MS EDWARDH: Mr. Commissioner, I'm sorry, if my friend would just indulge me with a question.

The gentleman's name in question is all over the documents and it makes it very difficult for members of the press or anyone else to follow this circumlocution as we try to figure out who Mr. Certa is in light of the fact that his name has been publicly disclosed and I would have thought there would be no objection to identifying him in his role, as is the name of Mr. Alan Atkinson, also disclosed in these documents.

MR. DAVID: My only comment is,
Mr. Commissioner, and Ms Edwardh is absolutely correct to say that in many documents the name in question, Mr. Certa, is not redacted.

On the other hand, in several other documents, his name is redacted so there's obviously some inconsistency in how the documents treat the confidentiality of the identification or not. So $I$ was siding on the -- erring on the side of caution.

THE COMMISSIONER: I take your
point that it's redacted here. Is there any reason, I put it to the government who would have done the redactions, that we need to redact these names that are published elsewhere?

MS McISAAC: Not anymore, sir.
THE COMMISSIONER: Is your
suggestion from that now that the names have been mentioned here?

MS MCISAAC: I think the point was, and the point with these names throughout, was a) an attempt to be consistent with access releases, but most importantly an attempt to not widely publicize the names if it could be avoided lest these people be unable or unwilling to assist people in Ms Girvan's position in the future when they require information from them.

But I think perhaps we've gone beyond the point of having to worry about that anymore.

THE COMMISSIONER: But the names are -- it's accurate, the names are not blacked out --

MS McISAAC: They're not blacked out everywhere because errors were made when the access work was done.

THE COMMISSIONER: Okay. Well
then, let us proceed.
MR. DAVID: Okay.
MS GIRVAN: My only discomfort in using the names is that if $I$ were quoted and $I$ was the consul in New York then the person is in my position in New York -- it may be forgivable that there have been errors, but if $I$ actually specifically say the names then I'm the one that's giving the name when $I$ undertook not to.

THE COMMISSIONER: That's
different. If the names were not blacked out in other places, you are telling me, Ms. McIsaac, that these names have not been blacked out because of an oversight, not because of any specific intention. Is that the indication?

MS McISAAC: No, I understand, sir, that it's more along the lines that the oversight would have occurred when previous documents were released pursuant to either the Access to Information Act or the Privacy Act, and quite frankly, in retrospect, we should have simply taken the names out everywhere.

But in an attempt to be consistent with what had been released under Access and yet
prevent widely using the names for the very reason that Ms Girvan just stated, we tried to be as consistent as we could as to what had happened in the past with the Access and Privacy releases. THE COMMISSIONER: What you're saying is that at the time it was released under Access, you're telling me this wasn't a decision to release them, this was a mistake that somebody made?

MS McISAAC: I expect it was, sir. THE COMMISSIONER: Well, do we
know --
MS McISAAC: I don't know for sure, sir. There have been 200 -plus Access releases and $I$ simply can't respond to that.

THE COMMISSIONER: I have heard you say to me that it was a mistake and I just want to be clear. If you don't know, then that's fine.

Why don't we, given the concern --
I appreciate the problem Ms Edwardh raises, but we don't have far to go with this, if we can't get through without highlighting the names. MR. DAVID: Sure. Thank you, Mr. Commissioner.

I'll soon be wrapping up my
examination.
I just want to finish with this
idea of getting background information on the legislative framework in the United States, for the benefit of DFAIT --

MS GIRVAN: Yes.
MR. DAVID: -- and how DFAIT will
manage future cases, I guess. That's basically the concern.

So if I could bring you to tab
184.

As a follow-up to your
conversation with your contact in Washington --
MS GIRVAN: Okay.
MR. DAVID: -- that you refer to
in tab 149. There are two messages here, both from you, and they're both going to Gar Pardy. MS GIRVAN: Right.

MR. DAVID: And they're dated
respectively November 5 and November 6 of the year 2002 .

In the first message, you say
that:
"I had a call from... this

## StenoTran

> morning. I was on another
> line, unfortunately, so
> Lisiane took the call.
> ...told her that he had
> arranged for someone from the General consel's office to call me and give me a one to one (or was that a lol)
> course on legal briefings (presumably on removals). If you have any particular questions you would like me to put to this expert, do let me know."
> So you're seeking direction from

Gar?
MS GIRVAN: Yes.
MR. DAVID: And you're certainly willing to speak to him yourself --

MS GIRVAN: Because I'm getting
closer to an actual -- he had asked me to try and track down someone who could tell us and I'm getting close to speaking to that person and I want to know how he wants me to approach it and I'm suggesting some possibilities.

MR. DAVID: Okay.
And then your second message to Gar, the next day, is the following:
"...I don't know if you're reading your mail right now, but I had a call back from... and then today a call from..., Legal Counsel at the INS in WSHDC. I am just wondering if $I$ should do this by phone or whether you would rather have somebody from WSHDC meet with him."

So, again, you're seeking direction from Gar Pardy about how he wants you or how he wants basically to proceed --

MS GIRVAN: That's right.
MR. DAVID: -- in pursuing this
line of information-gathering?
MS GIRVAN: Yes.
MR. DAVID: I think that we can
stop there for today, Ms Girvan, and I thank you for your collaboration.

THE COMMISSIONER: As far as
starting time tomorrow, Mr. David?

MR. DAVID: Would it be convenient for all present to start at 9:30? The normal starting time is ten. Just to make sure we --

THE COMMISSIONER: Do we have any
idea what we're looking at?
MR. DAVID: I certainly predict at this point, if all goes well and if the pace is maintained, that $I$ will finish tomorrow morning. THE COMMISSIONER: Okay. Then if that's before lunch, we'd start the afternoon at two o'clock. What are we looking at in terms of cross-examination, just so that ...

MR. BAXTER: Approximately 45
minutes at the outside.
THE COMMISSIONER: Ms Edwardh, do you have any idea, or is it premature?

MS EDWARDH: Excuse me,
Mr. Commissioner. I think that I'm going to be between two to three hours.

THE COMMISSIONER: Okay. Who else
do we have? Ms Roussel?
MS ROUSSEL: It will obviously
depend on what is asked tomorrow.
MR. DAVID: I think the pace is
going fairly well and we could probably start at

> ten o'clock.

THE COMMISSIONER: We'll start at ten o'clock. We'll rise until then.

THE REGISTRAR: Please rise.
--- Whereupon the hearing adjourned at 4:42 p.m., to resume on Thursday, May 12, 2005, at 10:00 a.m. / L'audience est ajournée à 16 h 42, pour reprendre le jeudi 12 mai 2005 à 10 h 00

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[^0]:    "Please note that this

