Commission d'enquête sur les actions des responsables canadiens relativement à Maher Arar


Commission of Inquiry into the Actions of Canadian Officials in Relation to Maher Arar

Public Hearing

L'Honorable juge /
The Honourable Justice Dennis R. O'Connor

## Tenue à:

Salon Algonquin
Ancien hôtel de ville
111, Promenade Sussex
Ottawa (Ontario)
le vendredi 29 juillet 2005

Held at:
Algonquin Room Old City Hall
111 Sussex Drive
Ottawa, Ontario
Friday, July 29, 2005

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Canadian Labour Congress/Council of Canadians and the Polaris Institute

Minority Advocacy and Rights Council

The British Columbia Civil Liberties Association

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| Ms Barbara Olshansky | Centre for Constitutional Rights |
| Mr. Riad Saloojee | Canadian Council on |
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Ottawa, Ontario / Ottawa (Ontario)
--- Upon commencing on Friday, July 29, 2005 at 9:03 a.m. / L'audience reprend le vendredi 29 juillet 2005 à 9 h 03

THE REGISTRAR: Please be seated.
THE COMMISSIONER: Good morning. MS PASTYR-LUPUL: Good morning,

Mr. Commissioner.
THE COMMISSIONER: Welcome back.
MR. CAVALLUZZO: Good morning,
Commissioner.
At the outset, I would like to
file a replacement for Exhibit $P-131$, which is our continuing evolution of our table of concordance, which has periodically changed. So I wonder if I might file that, and counsel would replace their P-131 with that.
--- Pause
MR. CAVALLUZZO: I have just been
advised that there is some question as to Tuesday's hearing. I understand that Tuesday's hearing will commence at two o'clock in the afternoon.

THE COMMISSIONER: Yes, 2 o'clock on Tuesday.

MR. CAVALLUZZO: Commissioner,
this morning we have Ms Myra Pastyr-Lupul, a member of DFAIT, and before we administer the oath, I would like to file a few things -- or perhaps we should administer the oath initially and then we can file the exhibits.

THE COMMISSIONER: Do you wish to
be sworn or affirmed?
MS PASTYR-LUPUL: Sworn.
THE COMMISSIONER: Would you stand
and take the Bible in your right hand and I will administer the oath.

SWORN: MYRA PASTYR-LUPUL
THE COMMISSIONER: Your full name? MS PASTYR-LUPUL: Myra

Pastyr-Lupul.
THE COMMISSIONER: Thank you. You
may be seated.
EXAMINATION
MR. CAVALLUZZO: I would like to
file, before starting our examination, first of all, the redacted personal notes of the witness. THE COMMISSIONER: 189.

EXHIBIT NO. P-189: Redacted Personal Notes of Myra

Pastyr-Lupul
MR. CAVALLUZZO: Second, I would like to file the resumé, or the curriculum vitae, of the witness.

THE COMMISSIONER: 190.
EXHIBIT NO. P-190:
Curriculum Vitae of Myra Pastyr-Lupul

MR. CAVALLUZZO: At the outset, let me advise you, Commissioner, as well as counsel, as to how I wish to proceed as expeditiously as possible.

As you will see, and as you have seen from the previous evidence, the witness worked very closely with Mr. Gar Pardy. For example, when Mr. Pardy was not in the office, the witness would fill in for him, so there is going to be some duplication.

There are a number of documents
that only the witness can identify, and $I$ will have her identify those documents.

What I intend to do, because these documents are not contentious, is to bring her quickly through those documents, perhaps summarize the document. If the witness has any comments to
make in respect of the document or $I$ may ask a question, or if you want to make any comment whatever in respect of a document, I would ask you to do so.

Obviously the more important documents, we will do that in the normal course. I think that way we can expedite the evidence and hopefully get out of here before tomorrow, if we do it that way.

I would like initially,
Ms Pastyr-Lupul, to deal with your curriculum vitae, which has now been entered as Exhibit 190 .

I understand that you have been an employee of DFAIT since about 1993.

Is that correct?
MS PASTYR-LUPUL: That is correct.
MR. CAVALLUZZO: And what is your
present position?
MS PASTYR-LUPUL: I am currently
the consular program manager at the Canadian Consulate General in Los Angeles.

MR. CAVALLUZZO: And you have held that position since August of 2004?

MS PASTYR-LUPUL: That is correct.
MR. CAVALLUZZO: In respect of
that position, I understand -- and I just want to summarize a number of duties -- you are responsible for the delivery of the mission's consular program, which includes administering the consular assistance and emergency services program?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And you are the
primary contact for arrest and detention cases?
MS PASTYR-LUPUL: Yes, I am.
MR. CAVALLUZZO: You administer
the legal and notarial services program?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: The only other
aspect $I$ would like to cover here is that this particular consulate confers territories other than California.

Isn't that correct?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: There are a
number of southwestern states in the United States that it covers?

MS PASTYR-LUPUL: Yes, they are named in my resumé. Plus, in addition to these, New Mexico was recently added.

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MR. CAVALLUZZO: I would like to spend a little more time on the period between August 2001 and 2004 , when I understand you were the consular Case Management Officer at the Consular Affairs Bureau itself? MS PASTYR-LUPUL: Yes, I was. MR. CAVALLUZZO: Can you briefly tell us what your duties and responsibilities were in respect of that position? MS PASTYR-LUPUL: Beginning in

August 2001, I took on the consular case management for the area of the Middle East and Africa. This was a territory that comprised of 61 countries.

Consular case management means
that we are in touch with the embassies, High Commissions, and other representative offices of the Canadian government in that particular territory. I would receive messages from the consular representatives of those offices, respond to them, provide guidance and direction, be in communication with the families here in Canada, assist in any way possible with ensuring that consular assistance was provided to Canadians in distress in that territory.

MR. CAVALLUZZO: And your duties changed somewhat in 2003?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: In terms of your
territorial supervision. What change was that?
MS PASTYR-LUPUL: It was
recognized that 61 countries was a very large caseload to manage, and as a result it was broken up into two areas, Middle East and Africa, and I was assigned the Middle East and Egypt portion and a colleague was assigned the African countries.

MR. CAVALLUZZO: I will come back
in a little more detail in respect of those duties, but $I$ want to summarize in full your other responsibilities with DFAIT.

I understand that from August of 1998 until August of 2001 , you were the deputy management/consular officer at the High Commission in Trinidad, in Port-of-Spain?

MS PASTYR-LUPUL: Correct.
MR. CAVALLUZZO: Between August
1995 and August 1998, you held a similar position in the Canadian embassy in Colombia at Bogota?

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: And between

September of 1993 to July of 1995, you were a management consular trainee at the Canadian Forces Services Institute in Gatineau?

MS PASTYR-LUPUL: Canadian Foreign Service Institute.

MR. CAVALLUZZO: In Gatineau,
Quebec.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Thank you.
I would like to come back once
again to that period of time when you were handling if we can call it the Middle Eastern responsibility between August of 2001 and, initially, June of 2003, and then that was expanded somewhat.

I understand that in respect of that position, through the whole period you were responsible for Canadian detainees that were held in the Middle East?

MS PASTYR-LUPUL: Yes. That was a big part of my responsibility. MR. CAVALLUZZO: Okay. Can you give us an idea of, for example, how many calls you might get a day in servicing your responsibilities in this position?

MS PASTYR-LUPUL: Approximately 30
to 40 .
MR. CAVALLUZZO: And how many
files would you have ongoing in respect of your position?

MS PASTYR-LUPUL: At least a
hundred at a time.
MR. CAVALLUZZO: Give us an
example of a typical manner in which a file would be opened. For example, assume that I am a family member and $I$ understand that my son is detained in a Middle Eastern country and I phone DFAIT. Would I immediately get in touch with you?

MS PASTYR-LUPUL: Yes. Either you might have found my name and telephone number on a website, or you may have been referred to me by our consular operations office, which is available 24 hours a day, if the event happened on a weekend or during non-office hours.

But eventually the person would get in touch with me and $I$ would be their primary contact for the initial stages of the case.

MR. CAVALLUZZO: And would you
open a file in my son's name?
MS PASTYR-LUPUL: Yes. If you
were the parent of this particular person, $I$ would ask you for the pertinent details, last name, first name, date of birth, country of birth, identification that the person was carrying with them, such as passport or birth certificate, main contact people, your telephone number, any addresses that were relevant, and the basic details of the case, such as how did this happen, where did it happen.

I would summarize the circumstances of the case in case note number 1. MR. CAVALLUZZO: We have heard a lot of reference to CAMANT notes and so on, so is it fair to say that usually the contact that you would have with me would be summarized in the CAMANT note and that would be put into the system? MS PASTYR-LUPUL: Yes, that's correct.

MR. CAVALLUZZO: In respect of, if we can call it the supervision trail, who would you report to in respect of your duties at the Middle East desk?

MS PASTYR-LUPUL: My direct supervisor would be the Director of the Consular Case Management Division.

MR. CAVALLUZZO: Who was at the material time between 2001 and 2004 ?

MS PASTYR-LUPUL: Initially it was Mr. John Carisse. He retired in 2002. And then it became Mr. Dave Dyet.

MR. CAVALLUZZO: Let's choose
Mr. Dyet. Who would Mr. Dyet report to?
MS PASTYR-LUPUL: Mr. Dyet
reported to Mr . Gar Pardy.
MR. CAVALLUZZO: In respect of Mr. Arar's file, did you report through Mr. Dyet to Mr. Pardy, or were there different arrangements made in respect of Mr. Arar?

MS PASTYR-LUPUL: There were different arrangements made for this particular case.

MR. CAVALLUZZO: What were you to do in respect of Mr. Arar in terms of reporting?

MS PASTYR-LUPUL: With this case, I directly worked with Mr. Gar Pardy because of the specific aspects of this case, which made it different from the normal cases that $I$ handled on a day-to-day basis.

MR. CAVALLUZZO: Can you help us?
What were some of those aspects?

Obviously there were the very unusual circumstances in which Mr. Arar found himself in Syria. Would that be one of the circumstances which gave rise to this direct relationship with Mr. Pardy?

MS PASTYR-LUPUL: Exactly. Normal
procedures were not followed in this particular case, and as a result we wanted to follow it very closely. Mr. Pardy had the experience in dealing with cases of an unusual nature, and so I relied heavily on his guidance and direction as to how to react on this case.

MR. CAVALLUZZO: Related to that particular consideration, obviously, would be the visibility or the public nature of this particular file. In other words, it was getting into the press, and presumably that was another reason as to why there was some importance placed on this file?

MS PASTYR-LUPUL: There is no
doubt that this case received a considerable amount of press coverage.

MR. CAVALLUZZO: Before $I$ move on to the Arar time line, $I$ want to ask a couple of questions in terms of your relationships.

First of all, we will see in the evidence there seems to be some relationship with the members of ISI, Security and Intelligence, and I want to know, generally speaking, in respect of your duties, what would your relationship be with ISI in respect of a case relating to a Canadian detainee in a Middle Eastern country?

MS PASTYR-LUPUL: Our relationship with ISI began shortly after the events of September 2001. I would say before that there was not so much contact with ISI. There wasn't a need for it. But because of the changing events in the world and the circumstances that many Canadians found themselves in, in a more security-conscious world where there were various threats, we felt it was necessary to work more closely with ISI during this period.

As a result, we, as consular
officers or through Mr. Pardy, would meet more frequently with members of the ISI division, which is related to security.

MR. CAVALLUZZO: Because of the changing nature of the circumstances subsequent to 9/11, would you also have a relationship with the RCMP?

MS PASTYR-LUPUL: Not directly. The relationship with the RCMP would be through the channels of ISI.

MR. CAVALLUZZO: Would you have a relationship with CSIS?

MS PASTYR-LUPUL: Also, it would not be a direct relationship. I am not sure what contact there was made actually with CSIS, but my contact was with ISI.

MR. CAVALLUZZO: Before we move to the Arar chronology, I have a couple of questions relating to two other Canadian detainees.

We have heard some evidence relating to both Mr. El Mati and Mr. Almalki. I am wondering, since they were detained in Middle Eastern countries at the material point in time, whether you were responsible for their files as well?

MS PASTYR-LUPUL: Yes, I was.
MR. CAVALLUZZO: I want to briefly
deal with their cases to lead into the situation of Mr. Arar.

I understand that in respect of Mr. El Maati, you were initially contacted by his father in November of 2001?

MS PASTYR-LUPUL: The initial
contact was through a member of the family, not the father. It would have been probably his aunt in Toronto and subsequently the father. So I dealt with various members of the family in terms of reporting his disappearance and then trying to find him.

MR. CAVALLUZZO: In fact, rather than dealing with a hypothetical, can you give us an idea of what a family member like Mr. El Mati's father would say to you? Presumably he is phoning you and saying, "My son left for somewhere and $I$ can't find him," that kind of thing?

What did he tell you?
MS PASTYR-LUPUL: Are you dealing
with a general situation?
MR. CAVALLUZZO: No. I want to
deal with Mr. El Maati.
MS PASTYR-LUPUL: A specific case?
MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: You would like
to know exactly what $I$ did on that case, in the initial stages?

MR. CAVALLUZZO: What you were
told initially and what you did as a result of the
contact.
MS PASTYR-LUPUL: Initially we were advised by a family member, who of course was very concerned. We deal with many people who are extremely anxious about the whereabouts of their loved ones, and in this case it was also the case.

The family member, the aunt, and the father were concerned that Mr. El Mati was on his way to Damascus for a wedding. He had already married a woman in a civil ceremony earlier that year, and he was returning to Damascus for the religious and family ceremony, the larger event. MR. CAVALLUZZO: Right. MS PASTYR-LUPUL: And he was
transitting through Vienna, where he boarded a plane that was directly to Damascus, and he never showed up in Damascus. The family reported that he wasn't at the airport and they were concerned. They reported back to the family in Toronto, and therefore the Department of Foreign Affairs was contacted to assist in trying to locate Mr. El Mati.

MR. CAVALLUZZO: What steps did you take to try and locate Mr. El Mati?

MS PASTYR-LUPUL: Normally we
would first check with the airlines. It was difficult to get a list of passengers because at this time there were increased security controls in existence, so we were not able to immediately get information that he was on that particular flight. But eventually, with the assistance of other individuals, we were able to confirm that he was on the flight from Vienna to Damascus but somehow went missing upon arrival in Damascus.

As a result, our embassy in Damascus was asked to begin research on where could Mr. El Maati be. Normally the first point of contact would be the Ministry of Foreign Affairs, since this is a case of a Canadian in a country abroad.

The Ministry of Foreign Affairs
would hopefully get on to the case as soon as possible, and if not, then other channels would be contacted, such as police and, if necessary, security and intelligence channels to try to locate Mr. El Maati.

MR. CAVALLUZZO: Can you relate to us when, in fact, the department located Mr. El Mati?

MS PASTYR-LUPUL: Pardon?

MR. CAVALLUZZO: When did the department locate Mr. El Maati?

MS PASTYR-LUPUL: We definitely
met with him face to face in August of two thousand and --

MR. CAVALLUZZO: Two.
MS PASTYR-LUPUL: Two. Thank you.
MR. CAVALLUZZO: And at that time, in August of 2002 , he was no longer in Syria but was in Egypt?

MS PASTYR-LUPUL: That's correct, although we had had some diplomatic notes and some responses from Syria earlier on in the year, but we still did not locate him exactly. It was more messages of the nature that he was in Syria. And then the next note from us said, well, if he's not in Syria, where is he? And the next note said he has left for Egypt of his own accord. And then the contact began with Egypt. Well, we have been advised that he's in your country.

So this is the kind of chain of diplomatic notes and efforts that would go on with trying to locate a person.

MR. CAVALLUZZO: We are going to
come briefly to that point of contact in August

2002 with Mr. El Maati, but before I do that, I understand that in or about July of 2002, you were contacted by somebody in Mr. Almalki's family, that he was missing?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: All right. Maybe
I can file with the Commission at this point in time a note from your diary of July 31.

MR. BAXTER: Mr. Commissioner, while that is being circulated, $I$ am assuming that Messrs. El Maati and Almalki have agreed to this information coming out.

Has that been confirmed,
Mr. Cavalluzzo?
THE COMMISSIONER: Yesterday we
heard that.
MR. CAVALLUZZO: Do you have that
in front of you?
This is a note from your diary, and this is July 31, and the year is 2002 .

Is that correct?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Is this an
exhibit?
THE COMMISSIONER: 191.

MR. CAVALLUZZO: Thank you. EXHIBIT NO. P-191: Note from diary of Myra Pastyr-Lupul, dated 31 July 2002

MR. CAVALLUZZO: Was this the initial contact that was made by Mr. Almalki's family with you concerning his detention?

MS PASTYR-LUPUL: No. Actually, it wasn't a contact from the family.

MR. CAVALLUZZO: Who was it from?
MS PASTYR-LUPUL: I am not sure, but to the best of my recollection, it was a member of the Department of Foreign Affairs who would have come to me with this basic information saying we understand that there is a Canadian citizen who may be detained in Syria, and you may wish to follow up on this.

MR. CAVALLUZZO: Did you contact
Mr. Almalki's family in respect of this information that you received?

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: Without going
into great detail, can you give us an idea of their instructions to you as to the kind of assistance they wanted, if any?

MS PASTYR-LUPUL: Yes. I spoke, I believe initially, with Mr. Safa Almalki.

MR. CAVALLUZZO: And that's
Abdullah Almalki's brother?
MS PASTYR-LUPUL: Yes. And during our initial conversations, Safa asked me what we could do about this. I said normally in a case of trying to confirm the detention of a person in a country, we send diplomatic notes. And he said, okay, that's fine. He said, "We are also trying, from our end of the family, to locate him."

I knew that Mr. Almalki's father was a lawyer and that he had good contacts in Syria, and Mr. Safa Almalki advised me that his father and father's contacts in Syria were working concurrently to try to locate him and determine exactly where he was.

MR. CAVALLUZZO: And did you give instructions or ask that diplomatic notes be filed in respect of Mr. Almalki?

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: Do you know when,
if ever, he was located in Syrian detention?
MS PASTYR-LUPUL: The Syrians
never responded by diplomatic note to our many
diplomatic notes to try to determine his whereabouts.

MR. CAVALLUZZO: Right. Do you
know if there were any consular contacts with Mr. Almalki?

MS PASTYR-LUPUL: Not during the
time that he was in detention.
MR. CAVALLUZZO: Let me finally
close on this point with Mr. El Mati.
Once again, you said that contact
was made in August of 2002 .
I would like to file at this time a case note which is dated August 12 th of 2002 relating to Mr. El Mati.

THE COMMISSIONER: 192.
EXHIBIT NO. P-192: Case Note dated 12 August 2002 re:

Ahmad El Maati
MR. CAVALLUZZO: I would like to
read a portion of this and then ask you some questions.

I note on the second page that you did receive a copy of this consular report.

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: Let me read it to

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you. It talks about how he was located and so on, and then it goes on in the second paragraph from the bottom in the third sentence, and it states:
"During his two and a half months of detention in Syria, subject advises that he was beaten (feet, legs and tortured, electric shock) and forced to give false information. When asked about false information, subject advised that he would only discuss this with a Canadian intelligence official in Canada, CSIS. He advised that he was
questioned by a CSIS officer in Canada on September 11th, 2001, however, he refused to answer questions unless his lawyer was present. Subject advises that he requested contact with Canadian embassy in Damascus, however was denied access by Syrian

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authorities. He was then transferred to Cairo by a small jet around the end of January 2002. He has been held in four separate facilities in Egypt, the latest being the Tora prison where he arrived on July 30th of 2002."

This particular information came to your attention, and $I$ understand that as a result of this that a meeting was held at RCMP headquarters relating to Mr. El Maati's allegations of torture?

MS PASTYR-LUPUL: I was invited to a meeting there, yes.

MR. CAVALLUZZO: Okay. I
understand at this meeting you observed that the RCMP had a copy of this report?

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: Do you know how
the RCMP got a copy of this report?
MS PASTYR-LUPUL: I don't know how
the RCMP got a copy of the report. But I do know that when $I$ received this e-mail from the consul
in Cairo, I was extremely concerned about it. And because we had been looking for Mr. El Mati for such a long period of time and this was the first breakthrough we had in this case, my first actions were to let the family know that we have finally met with him, we have located him, and to let them know the message that he wished to pass on to them.

Secondly I notified the director and director-general of consular affairs of this message coming in, because we had been very anxious about his case for so many months.

Also, I notified members of ISI because I knew that they were concerned as well about the disappearance of Mr. El Maati, and we had been talking about this case for many months, trying to figure out where he could be. We were all extremely concerned.

I am not sure who else got a hold of this message, but $I$ do know that $I$ distributed it to those people in the Department of Foreign Affairs who needed to know this information.

MR. CAVALLUZZO: In respect of this meeting at RCMP headquarters, do you know the purpose of the meeting? Do you recall why you
were meeting in the middle of August of 2002 about Mr. El Maati?

MS PASTYR-LUPUL: From the best of my recollection, the purpose of the meeting was to find out how I carried on my role as a consular officer. I provided assistance to the family, the nature of the attempts to locate Mr. El Mati during this time.

That is pretty well what $I$ recall about the meeting.

MR. CAVALLUZZO: So you were giving this information as to your dealings with the El Mati family?

MS PASTYR-LUPUL: Correct.
MR. CAVALLUZZO: Do you recall, in
the RCMP, who was sitting there listening to this conversation?

MS PASTYR-LUPUL: Do I recall
the --
MR. CAVALLUZZO: Members of the RCMP who were sitting there. Were there people from Project A-OCANADA?

MS PASTYR-LUPUL: Well, I wasn't aware that this was Project A-OCANADA at the time, actually. That was made -- I was informed of that
at a later date.
MR. CAVALLUZZO: Right. But do you recall names? Even though you may have found out subsequently that it was Project A-OCANADA, do you recall names of RCMP officers that were there? MS PASTYR-LUPUL: No, I don't, actually.

MR. CAVALLUZZO: You don't recall
any names?
MS PASTYR-LUPUL: There were a lot
of people in the room.
MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: We did a
roundtable at the beginning, but, I am sorry, I don't remember the names of everyone that was in the room.

MR. CAVALLUZZO: And you don't have any notes of that in your diary of the meeting?

MS PASTYR-LUPUL: No, I don't.
MR. CAVALLUZZO: Do you recall who
was at this meeting from ISI?
MS PASTYR-LUPUL: I do know that I attended the meeting with Mr. Jim Gould.

MR. CAVALLUZZO: Jim Gould?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And did you stay
for the whole meeting?
MS PASTYR-LUPUL: Yes, from what I understand, because everyone rose at the end of the meeting, so I assumed that was the end of the meeting.

MR. CAVALLUZZO: And was there any discussion as to what the public or press lines would be in relation to Mr. El Maati's situation?

MS PASTYR-LUPUL: To tell you the truth, $I$ don't really recall whether that was one of the topics. It has been some time since that meeting was held.

MR. CAVALLUZZO: Okay. Now, here we have August of 2002 , where we have allegations by Mr. El Maati in respect of torture in Syria, and we are moving now to September of 2002 when Mr. Arar comes on your radar screen, so to speak.

The question that $I$ would have:
At this point in time, after Mr. El Maati's allegations and before Mr. Arar's arrival in Syria, were you aware of the public record in respect of Syria's human rights record?

We have heard evidence of the

Department of State public record. Were you aware of that?

MS PASTYR-LUPUL: I am generally
aware of reports that existed on human rights in these various countries. I had a general understanding of the situation. No one was under any illusion about the human rights situations in these countries.

MR. CAVALLUZZO: So that you would have access to these reports, such as, as I said before, the Department of State report, Amnesty International report, annual report.

Did you have access to that? Did you read that?

MS PASTYR-LUPUL: Well, in the sense that these are all on internet and, yes, I could have accessed these reports had I done a search on the website and $I$ am sure $I$ could have done so.

Normally, as a consular management
officer, $I$ was quite preoccupied with case management during the day, and the political officers in $G M R$ or my director general would be the ones who would do more of the analysis of political situations in these countries and I
relied on their expertise when necessary.
MR. CAVALLUZZO: We are going to
see that acronym, GMR, in your e-mails. And that's the political desk, so to speak? MS PASTYR-LUPUL: That's correct. MR. CAVALLUZZO: I have one other
question relating to the record of Syria in respect of its human rights. Were you aware that the department itself has an annual review done on these many countries, including the Middle Eastern countries, in respect of their political situation, legal situation, as well as their human rights record?

MS PASTYR-LUPUL: I was aware that
there is such reporting, yes.
MR. CAVALLUZZO: And did you have
access to those reports, or would you do that through the political desk? MS PASTYR-LUPUL: These reports were occasionally copied to me, but not always. MR. CAVALLUZZO: Right. MS PASTYR-LUPUL: We weren't necessarily on the distribution list of every report that came out on a country. It may come across our desk, or we could go to the officers in

GMR to speak about that information, if necessary.
MR. CAVALLUZZO: And is it fair to say that when you assumed the job in August of 2001, at least as far as the Middle Eastern countries are concerned, that you received no formal or informal training relating to the human rights situations in the various countries over which you would have supervision?

MS PASTYR-LUPUL: Although I
didn't receive specific training at the time in those countries, because $I$ was the desk officer for consular, $I$ would be copied on articles of relevance by various people. So that's how I kept abreast of any new reports.

MR. CAVALLUZZO: And specifically,
do you recall any reports that may have crossed your desk relating to the Syrian human rights record before Mr. Arar's arrival in Syria?

MS PASTYR-LUPUL: I can't recall
exactly whether I had received that report before that date. I know that $I$ would have seen it at some point during my tenure there, but $I$ don't know exactly whether it was before Mr. Arar's case came about or after.

MR. CAVALLUZZO: And you are
referring to a specific report now? I am a little confused here.

MS PASTYR-LUPUL: The
department's --
MR. CAVALLUZZO: Oh, the
department's human rights.
MS PASTYR-LUPUL: That's right.
MR. CAVALLUZZO: So it could have been before or after?

MS PASTYR-LUPUL: That's right.
MR. CAVALLUZZO: I would like to move on to the specific situation of Mr. Arar, and I wonder if the Clerk might give you volume 1 of Exhibit P-42.

Perhaps we could start at tab 2.
We see that this is the first note in which you are sent, and this basically says:
"Wife just called us to inform us of the situation. Maher Arar, her husband, was supposed to call her on arrival in Montreal and never did."

And so on and so forth.
Is it fair to say that this would

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be the first time you became aware of Mr. Arar? MS PASTYR-LUPUL: Yes, it was the first time.

MR. CAVALLUZZO: Do you know why
this particular note was going to you since you were at the Middle Eastern desk?

MS PASTYR-LUPUL: Yes, because the originator of the note, Ms Terese Laatar, was a consular officer at the Canadian embassy in Tunis, and Tunis was part of the region that $I$ covered as officer for Africa and the Middle East.

MR. CAVALLUZZO: Then if we go to
tab 10, we see that tab 10 is a note which is dated October 1st of 2002 , and it states that Mr. Arar's:
"Brother called this morning
in a state of panic. He said
that subject was able to call
him this morning from MDC and
informed him that he would be
deported back to Syria where
he was born. Both subject
and brother are extremely
afraid that he would be
deported to Syria and not in
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Canada."
And as well, if you look at tab 31, we see the first consular visit of Maureen Girvan, where she indicates as well -- that's tab 31.

You will see that she indicates as
well that Mr. Arar -- if you are at that, it is about two paragraphs from the bottom.

It says:
"At one point, two
immigration officers spoke to
him and told him that they
were going to send him to
Syria. He said that he asked why, since he had not been to Syria for years and all his family is in Canada."

So that as of October 1st and October the 3rd, we have two suggestions that Mr. Arar may be deported to Syria.

I am wondering, were you aware of
that particular threat at that point in time?
MS PASTYR-LUPUL: No, I wasn't. I was not one of the addressees at the bottom of the list, so $I$ was not informed of that possibility.

MR. CAVALLUZZO: And do you know when you did become informed that these threats were existing at that point in time?

MS PASTYR-LUPUL: It would have been in the week following when there was a lot of activity and exchanges going on between the Consular Affairs Bureau and the consulate general in New York, and it was due to my contact with my colleague, Ms Nancy Collins, that I was aware that there was great concern that --

MR. CAVALLUZZO: Go on.
MS PASTYR-LUPUL: -- that this may have happened. By that time it was --

MR. CAVALLUZZO: So by this
time --
MS PASTYR-LUPUL: -- a week or ten days afterwards, $I$ don't recall the exact date, that $I$ was personally aware of the possibility of him being deported to Syria.

MR. CAVALLUZZO: Let us then go to your notes, because there is an indication at page 2 of 93. This is in Exhibit 189.

THE COMMISSIONER: Page 2?
MR. CAVALLUZZO: Page 2 of 93,
yes.

THE COMMISSIONER: Page 2 of 193. MR. CAVALLUZZO: Yes, 2 of 193. It's after the tab 3. THE COMMISSIONER: Right. MR. CAVALLUZZO: After tab 3. MS PASTYR-LUPUL: After tab 3?

Okay.
MR. CAVALLUZZO: Page 2 of 93. At the bottom right corner, you'll see the page numbers.

MS PASTYR-LUPUL: Okay, yes.
MR. CAVALLUZZO: This is, we understand, October 10th of 2002. I am wondering if you could just read those notes for us? MS PASTYR-LUPUL: "Gar,

Washington, Arar, New York.
Word that U.S. deported him back to Syria."

And then just above that:
"Helen Harris to Leo Martel,
contact C-4 Pillarella. Don,
Scott may help with info"
MR. CAVALLUZZO: This "Don, Scott
may help info". Who is that?
MS PASTYR-LUPUL: This would have

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referred to two members of ISI, the other branch that we would have dealt with on cases like this, Scott Heatherington.

MR. CAVALLUZZO: Scott
Heatherington?
MS PASTYR-LUPUL: And Don
Saunders.
MR. CAVALLUZZO: You would have been advised by somebody, presumably Gar Pardy, that as of October the 10th, the information was that he had been deported back to Syria?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And did you
receive that from Mr. Pardy, do you recall, or was it somebody else that told you?

MS PASTYR-LUPUL: I don't recall exactly who provided that information to me.

MR. CAVALLUZZO: Okay. Then in terms of your role, if we go now to tab 78, we see that at this point in time with respect to this note, which is dated October the 15 th of 2002 , that it would appear that you become the primary contact on this file?

MS PASTYR-LUPUL: Yes, that's
correct. Nancy Collins had been handing this
case up until this point. She was called away to a family emergency. She briefed me on the case and asked me to take over as the contact for the family and to monitor the case closely.

MR. CAVALLUZZO: If you go to tab 80, we see -- and we have gone through these articles before. There are a number of press articles behind tab 80, and the reference that $I$ would make is to the initial article on October the 12 th .

It is by a reporter with The Globe and Mail, Anthony DePalma, and he says in $I$ guess the third paragraph from the bottom -- there is a quote, and it says:
"'There is a significant risk that he will be tortured and punished in Syria,' said Riad Saloojee, executive director of the Canadian office of the Council on American Islamic Relations."

And he goes on to say:
"He said that Mr. Arar had not fulfilled his obligation to perform military service

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in Syria when he left the country and could face legal repercussions there."

Do you recall having read articles
like this where there was a suggestion that if Mr. Arar was in Syria, that, to use the words of Saloojee, he may be tortured?

MS PASTYR-LUPUL: Yes, I am copied on this note. Therefore, I would have read this article and others similar to it, yes.

MR. CAVALLUZZO: And then moving along, at tab 85 we have a letter from Tunis -- or not a letter but a note from the mission in Tunis. Basically what it says is that Ms Mazigh spoke about her son's birth certificate, and there is talk about a letter to the Prime Minister.

So the Tunisian embassy was
keeping you in the loop as to what was going on with Ms Mazigh, who was in Tunisia at the time.

Is that fair?
MS PASTYR-LUPUL: Yes, that's
correct.
MR. CAVALLUZZO: Go to tab 88. This is a note dated 16 October, and this once again confirms you being the primary contact in
respect of this file?
MS PASTYR-LUPUL: Yes. Again, Ms Collins is reminding everyone to please copy me on any correspondence related to this file.

MR. CAVALLUZZO: Right. The next tab, at tab 91, is a note dated 16 October, and we see that you are having a conversation. And this will be an evolution of a relationship we will see with the family members, and you are having a conversation with someone called Taufik?

MS PASTYR-LUPUL: That's correct.
MR. CAVALLUZZO: This is
Mr. Arar's brother?
MS PASTYR-LUPUL: That's correct.
MR. CAVALLUZZO: You would be in constant contact with his brothers, particularly Taufik and Bassam?

MS PASTYR-LUPUL: Yes; more so
Bassam during the case, but initially Taufik, yes.
MR. CAVALLUZZO: At tab 93, this
would appear to be an e-mail.
Is that correct?
MS PASTYR-LUPUL: Yes, it is an
e-mail to the passport office.
MR. CAVALLUZZO: Right. What is
this all about? I see that there seems to be an application for a passport for Mr. Arar.

What is this all about?
MS PASTYR-LUPUL: Yes. Normally when we open a consular case, we verify his or her Canadian citizenship, and one of our ways of verifying the citizenship is by requesting a passport microfiche so that we see that this was the holder of a Canadian passport or had proved to us that he had Canadian citizenship.

It is normal procedure for every new case that we open. Because this was now a new case for me, I wanted to satisfy myself that we are providing consular assistance and continuing with our normal consular procedures. MR. CAVALLUZZO: Then if we move on to tab 118, this once again is a conversation that you have with Mr. Arar's brother, and there is discussion going on $I$ guess about legal representation in the United States. Is that one of your normal duties in terms of dealing with Canadians held abroad: discussions concerning lawyers they might get, that kind of thing?

MS PASTYR-LUPUL: Ensuring that a
family has legal representation is one of our concerns. This particular lawyer, I was not sure whether he was representing this particular case, Mr. Arar.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: But this was a
colleague of mine who had taken the call and was relaying the information to me.

MR. CAVALLUZZO: Just to ensure
that you are concerned about privacy issues, if we look at the second paragraph, it states:
"If there is a third party other than Mr. Arar's attorney and they plan to bring lawsuits in the U.S. we will have to be very careful of info provided."

You were concerned about
confidentiality issues?
MS PASTYR-LUPUL: Yes, most
definitely.
MR. CAVALLUZZO: Okay. Then let
us move on then to volume 2 and let us start at tab 129, which is a series of questions and answers. We see a number of these as these evolve
over the next year or so.
I note on the second-last page, page 18 of 19 , we see that this was prepared by yourself?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: It was approved
by Mr. Pardy, and it's dated October 22nd?
MS PASTYR-LUPUL: That's correct.
MR. CAVALLUZZO: Just to refresh
our memory, these are questions, these are possible questions that the Minister may be asked, either in public or in Parliament.

Is that correct?
MS PASTYR-LUPUL: Yes. This is called a parliamentary house card, and it is used specifically (a) to provide information for the Minister and (b) to provide our media relations office with possible answers to questions that they may be asked.

MR. CAVALLUZZO: And there is a backgrounder as well at the back. There is a great deal of detail here, and we'll come back to that when we deal with a new report that has been produced by the department.

I would like to come to the time
at which Mr. Arar is discovered to be in Syria, and that's on or about October $23 r d$.

I am wondering if you might give the witness -- the tab in the book is 130 , but that has now been replaced by Exhibit $P-134$, tab 3, with fewer redactions. It may be better to look at that.

Do you have that in front of you, tab 3?

MS PASTYR-LUPUL: Tab 3?
MR. CAVALLUZZO: Tab 3, yes.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This is the first consular report; right?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Before we go through it -- and let me tell you, we have been through it about four times now, and I am just going to highlight some of it.

But I would like to ask you: How did you discover that Mr. Arar was in Syria? Do you recall?

MS PASTYR-LUPUL: We received definite confirmation of his location in Syria through -- I believe it was this note -- or
perhaps a note earlier, the previous day? I am sure that there is a message that predates this one.

There would have been a C4 message from the Ambassador to Consular Affairs Bureau, to the Department of Foreign Affairs, indicating that the Syrian officials have confirmed Mr. Arar's presence in Syria, and that predates this particular message.

MR. CAVALLUZZO: Okay. In this particular -- we can call it a C4, that we are referring to as the first consular visit report -MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: -- this would
have come to you in the course of your duties, or Mr. Pardy would have given it to you? I notice that he is copied on it, or it's sent to him, JPD?

MS PASTYR-LUPUL: If you notice
the Cc line at the top and the To line, JPD would be Mr. Pardy.

MR. CAVALLUZZO: And JPO?
MS PASTYR-LUPUL: JPO is my
division. Generally the director, Mr. John Carisse, would receive this directly, and he would normally provide the copy to the officer
responsible for the case immediately upon reading it.

So in this case, Mr. Carisse would have shown me this message immediately.

MR. CAVALLUZZO: When you reviewed
this particular consular report note, what were your feelings in respect of the situation?

MS PASTYR-LUPUL: Mr. Cavalluzzo,
in all honesty, we had been very concerned about Mr. Arar's wellbeing and whereabouts for a number of weeks. We had been looking for him, we had been sending diplomatic notes, we had been inquiring through all possible sources for his whereabouts.

When we finally met with him through our consul in Damascus, we were extremely relieved that we had located him and that he was able to meet with the consul, and also that the Syrians had granted access to Mr. Arar, because in previous cases, the other two cases that we had discussed, Mr. El Mati and Almalki, we had not received any acknowledgment of their presence in Syria.

So it was a real breakthrough that the Syrian officials did (a) acknowledge the
presence of Mr. Arar in Syria, and (b) provide consular access virtually immediately upon notifying us of his presence there.

MR. CAVALLUZZO: Right. Now, we have certainly discussed a great deal about this report, for example, the fact that he was -- and I am referring now to paragraph 3:
"Arar was shown a seat at a distance."

And:
"... it was obvious that subj
was not free to answer all of
the questions. Conversation
took place in English and was
translated into Arabic
immediately. Notes were
taken at all times by
Syrians."
And then paragraph 4:
"Subj appeared to be healthy
but this is difficult to
assess. He looked resigned and submissive. Numerous eye signals seemed to indicate he was not free to speak out."

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Did those particular signs give you any indication of perhaps a problem in respect of Mr. Arar's situation?

MS PASTYR-LUPUL: Well, we always had the impression that he was being subjected to perhaps mistreatment. It was always a reality that he may have been mistreated during those initial weeks when we were trying to locate him because we weren't sure exactly where he was, whose custody he was in. He was incommunicado, I guess you call it.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: Therefore, we were always aware of the possibility that there might have been mistreatment during that time, and that's why it was so important for us to actually meet with him and for the consul to shake his hand, to see that he could stand, sit, walk. These were very important signs for us.

The fact that there were other persons in the room, that the conversation was translated into Arabic did not surprise us a lot given the nature of the situation, the nature of the regime.

MR. CAVALLUZZO: So, for example,
when it says at the very bottom line in paragraph 7 :
"... (his answer was dictated to him in Arabic by the Syrians)."

Or on the next page, where:
"He also repeated in English, after his hosts, speaking Arabic, prompted him to do so: --"

I am quoting Mr. Arar, apparently: "'I am a Syrian and I obey the law of Syria. I am proud of my country of origin and $I$ am also proud of Canada, my country of adoption. I have
been respected by my Syrian
brothers and I am happy to
have come back to Syria. The authorities have not exercised any pressure on me.

You can see I feel well.
Anything I ask for $I$
receive.'"
Presumably you must have been
somewhat cynical, or sceptical at least, in respect of these kinds of quotes of Mr. Arar? MS PASTYR-LUPUL: Of course. It was quite obvious that these were not his genuine words and that he was being fed these lines by the Syrians. Nevertheless, it was important for us to still have that contact with him, to be able to talk with him, to be able to see him physically, and for Mr. Martel and others to provide that information to us to let us know that he was alive, first of all, and that he appeared generally healthy, although $I$ can certainly appreciate the fact that he may have undergone a very difficult time in the weeks before that. MR. CAVALLUZZO: Right. In fact, let us come to that. Let's go to the bottom paragraph, or paragraph 10, where Mr. Martel makes some comments. He said:
"Given the circumstances of this case and the fact that the Syrians never allow for such encounters, the result of the meeting was probably

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better than one could expect."

Then he goes on:
"What is rather puzzling, however, is Arar's statement that he had been in Jordan for only a few hours (and therefore would have been in Syria for the past two weeks), whereas both
[somebody] and General Khalil
maintained that Arar had
arrived in Syria only a few days ago."

So that clearly on the initial
occasion we see that there is clearly an important discrepancy between what Mr. Arar says, which would be "I have been in Syria for ten or twelve days", and what the Syrians say, that is, that he had just arrived.

As a result of that discrepancy at that point in time, $I$ want to understand: Did you make or draw a conclusion as to who was right?

Was it Mr. Arar or the Syrians?
MS PASTYR-LUPUL: It wasn't my

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role to decide who was right in this case. It was always a nebulous situation as to exactly how long was he in Jordan, when exactly did he transfer to Syria, how long was he in Syria?

That question went on for many weeks and months afterwards.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: And we never
really got a clear answer from any of the authorities as to exactly when the transfer had taken place and the dates of things.

We were just happy to see him.
MR. CAVALLUZZO: Now, assuming
that Mr. Arar is correct, that indeed he had been in Syria since on or about October 9th or 10th, therefore was held incommunicado between October 10th, if that's the date, and October $23 r d$, or 22nd, whenever Mr. Pillarella was advised that he was there. So for that period of time, he was held incommunicado, in effect, if he was in Syria.

And the question that $I$ have for you is: Were you aware at the time of the public record in respect of what might happen in one of these Middle Eastern countries when a detainee is held incommunicado?

MS PASTYR-LUPUL: I certainly was well aware of the possibility of mistreatment, yes.

MR. CAVALLUZZO: So is it fair to
say that that would have been the operating assumption within the department: that if he had been in Syria, held incommunicado, there is a public record that you could refer to?

MS PASTYR-LUPUL: Yes, certainly.
MR. CAVALLUZZO: At this point in
time, and we are at --
Just one other question relating
to the report. Where it says in the consular report "it appeared" that Mr. Arar was in good health -- and I am referring back now to -- just let me repeat it to you.

The consular report, which was 134, tab 3, in paragraph 4 says: "Subj appeared to be healthy but this is difficult to assess."

Do you see that?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And then if we go back to the Q\&A's, which is two tabs before, at

129, you will see both at page 1, where it refers to Mr. Arar's health, it says:
"Mr. Arar appeared to be in good health."

And then if you go to page 7 of 19, which is the backgrounder for the Minister, in the third line, it says:

> "Mr. Arar appeared to be healthy."

The point $I$ am raising here is that there is no qualification here, "but it's difficult to assess".

And I am wondering why. Do you recall why that would have been left out?

MS PASTYR-LUPUL: In our public lines, we usually stated something that would at least inform people that we had met with him, and the part about him appearing in good health comes -- well, it does say, "Subject appeared to be healthy", "in good health". It is a similar statement.

The main thing was that we wanted to publicly express the fact that he did appear to be in good health or healthy.

However, we cannot always state in
our public lines all of our concerns as the Department of Foreign Affairs because it's important for us to be aware of maintaining the channels of communication and the possibility of future consular visits.

If we were to express publicly our concern that perhaps he was not free to express himself, or that he appeared resigned and submissive, if we expressed that publicly, the Syrians might take that to be some sort of a criticism that might affect relations and close the door to future consular visits to Mr. Arar. At this point, it was a matter of trying to keep that door open. MR. CAVALLUZZO: I understand that for the public, but the backgrounder that $I$ pointed out to you is for the Minister's eyes only, so only the Minister would have read that.

Don't you think it would have been more fulsome, or complete and thorough, for the Minister to have an idea that although he appeared to be in good health, it was difficult to assess that?

$$
\begin{array}{r}
\text { MS PASTYR-LUPUL: I am quite } \\
\text { confident that because the original detailed }
\end{array}
$$

message was copied to MJM, MJM would have been able to convey that to the Minister, or to the Minister's staff, directly. It was up to MJM to ensure that the message did reach the higher levels.

So therefore, for further
background information, I would think that MJM or --

MR. CAVALLUZZO: And who is MJM, if you can help us again?

MS PASTYR-LUPUL: This would have been Mr. John McNee.

MR. CAVALLUZZO: John McNee. And
he was the Assistant Deputy Minister?
MS PASTYR-LUPUL: Yes, he was.
MR. CAVALLUZZO: Okay.
MS PASTYR-LUPUL: And so normally the Assistant Deputy Minister would be responsible for briefing the Minister on any further details that were of note on a particular case.

MR. CAVALLUZZO: Now, I would like
to --
MR. BAXTER: Mr. Cavalluzzo, I
would note also that there is the qualification at the end of that paragraph that the Syrian officers
were intercepting all of the questions.
So I think to be fair to the witness, it is somewhat qualified already in the written document.

MR. CAVALLUZZO: What I am concerned about is the physical observation, not the -- but that's fine.

I would like now to show the witness, once again staying at October the $23 r d$ of 2002, the same consular report, but with handwritten notes on it.

THE COMMISSIONER: 193.
EXHIBIT NO. P-193: Consular Report dated 23 October 2003, with handwritten notes

MR. CAVALLUZZO: This, Ms Pastyr-Lupul, is the same CR, or the same consular report, except that we see some handwriting on the second page.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: First of all, is
this your handwriting?
MS PASTYR-LUPUL: Yes, it is my
handwriting.
MR. CAVALLUZZO: And I am
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wondering if you might read that for us, please? MS PASTYR-LUPUL: It says:
"Bassam. Do they want to free him under a bond or for a sum of money? Next meeting --" Referring to when is the next
meeting.
"What can we do vis-à-vis the
American authorities?
Reputation being destroyed.
Who accused him of terrorist
connections? U.S.? Canada?
Tunisia?"
Question marks after each of
those.
MR. CAVALLUZZO: And these notes, did this relate to a telephone conversation which you had with Mr. Bassam Arar?

MS PASTYR-LUPUL: Yes, it does.
MR. CAVALLUZZO: How did that come about? After receiving this report, did you phone Mr. Arar and tell him, "We have news of Maher?"

MS PASTYR-LUPUL: Yes, because I was provided Mr. Bassam Arar's contact number in

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case we heard anything, and because this was the first consular visit that we had I would have contacted Mr. Bassam Arar immediately to relay the news that we had located Mr. Arar and met with him, provided him with some idea of how the visit went, and then Mr. Bassam Arar asked me the questions that $I$ noted at the bottom of this page.

MR. CAVALLUZZO: Do you recall
during that conversation that Mr. Bassam Arar told you that his main concern was that Maher would be tortured?

MS PASTYR-LUPUL: I didn't recall
that until $I$ was shown a note with respect to that yesterday.

MR. CAVALLUZZO: But do you recall
that conversation?
MS PASTYR-LUPUL: Yes, now that
the note refreshed my memory -- thank goodness for notes on these kind of matters -- I did recall that Mr. Bassam Arar was quite concerned about the possibility of torture, and so was I.

In fact, it was quite an
emotionally charged conversation, from what $I$ can recall, because Bassam began describing terrible acts that had been committed on people that he
knew or reports that he had heard from Syria, and he was very concerned that this might be happening to his brother. I was equally concerned that this may have happened to his brother as well, and that's why it was so important to meet Mr. Arar face-to-face to see whether there was any substance to these kinds of situations that Bassam had referred to.

That's why it was important to see his face, to look at his hands, to hear him speak, to see if he could walk, sit, stand. All of these were indications to us to show us whether there was any reason for us to see that he had been extremely abused or treated badly during the weeks just before that.

MR. CAVALLUZZO: Right. This
obviously was a very, very important issue as of October 23rd.

I am wondering now, as a consular officer, had you received any training as to when a consular officer carrying your responsibilities could detect or be sensitive to when a Canadian might be tortured?

MS PASTYR-LUPUL: I can't say that
I received specific recognition of torture
training at this particular point. However, I was generally aware of the human rights situation in countries such as Syria. I had received general training in my initial courses at Canadian Foreign Services Institute about human rights, and I had also been posted to Colombia and Trinidad, where there are certainly human rights issues. I had visited prisoners in those countries, and I was quite well aware of situations where prisoners can be mistreated.

So that's why it was doubly
important for me to see whether there was any mistreatment of Mr. Arar.

MR. CAVALLUZZO: Just carrying
through in terms of time to complete the record here, let's go to tab 132.

This is just to point out that
this notes that you have spoken to Mr. Bassam Arar. This is in the second or third paragraph. You are congratulating Mr. Martel, and then what you do in the note is you basically point out that you have spoken to Bassam Arar and that's the conversation that we have just discussed. Is that correct? MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: At tab 134, we
see that this is from Mr. Pardy and it's to Damascus, and the subject of course is Mr. Arar. It says:
"Realize that the circumstances in which you will see Mr. Arar may preclude your ability to do much more than observe his situation or ask most transparent of questions. But in the event that circumstances may allow something more, would suggest the following."

So what we have here are some guidelines that Mr. Pardy has given Damascus, Mr. Martel in particular, recognizing that there are restrictions, severe restrictions, as to what can be asked. But, Mr. Martel, if you have an opening, you may ask these questions.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And this is the kind of direction that comes from consular affairs to consular officials in the field?

MS PASTYR-LUPUL: Exactly. And Mr. Pardy was trying to, again, ascertain the wellbeing of Mr. Arar, given the possible treatment that he might have undergone in the weeks just before that.

So these were specific guidelines
to Mr. Pillarella and to Mr. Martel to try to observe as much as possible in the meeting, and if possible to ask questions. But it was really their call to assess whether those questions would be possible.

MR. CAVALLUZZO: In terms of time,
let's go to your notes once again for October the 25th, which can be found at page 10 of 193.

Do you have that?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Once again in the
bottom right-hand corner.
Could you read that for us? It
says October 25th, 2002. "Do we" -- is that "suspect"?

MS PASTYR-LUPUL: "Do we suspect
Mr. Arar to be a terrorist?"
That was probably --
MR. CAVALLUZZO: Why don't you
tell us how that came about, that entry?
MS PASTYR-LUPUL: It's hard for me
to know who asked that to me. We probably
received many questions, either directly or
through our media relations office --
MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: -- questions of
this nature. But it's not our role as the Department of Foreign Affairs to comment on whether we believe him or not believe him to be a terrorist. Our important mandate was to provide consular assistance to him and to be in contact with the family.

So that is a question that I
consider irrelevant.
MR. CAVALLUZZO: Okay. It's
irrelevant to the performance of your job --
MS PASTYR-LUPUL: That's right.
MR. CAVALLUZZO: -- in terms of
trying to get this man back to Canada?
MS PASTYR-LUPUL: That's right, it's irrelevant to the performance of my specific duties.

MR. CAVALLUZZO: I noticed I just skipped over something. I want to complete the
record here.

We see that Mr. Bassam Arar asked a number of questions.

Do you see that?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This is, once
again, part of the typical relationship -- well, let's call it a continuing dialogue you are having with the family during Mr. Arar's detention?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: We have a second consular visit on October 29th, and if you refer once again to Exhibit $P-134$, at tab 4, we have a more unredacted document. That's the smaller volume.
--- Pause
MR. CAVALLUZZO: Why don't you
tell us from your observation, from your recollection. I assume it was good news that a second visit was held within the week?

MS PASTYR-LUPUL: Yes, any
notification of a visit was always good news to us because it meant that the channels were still open for visits; that it was an opportunity to assess
the condition of Mr. Arar, to meet with him, to provide him with moral support.

So when this visit took place, we were glad that it took place soon after. This, of course, is more frequent than usual consular visits, but because of our concerns, particularly in this situation, we wanted to ensure that there were as frequent visits as possible.

MR. CAVALLUZZO: For example, I
guess paragraph 2 would have been important to you because this is really some kind of communication between the detainee and the family?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This is part of
your role, to ensure that occurs?
MS PASTYR-LUPUL: Yes, paragraph 2
pinpoints exactly my role as a consular officer to ensure that this kind of communication is transmitted to the family.

MR. CAVALLUZZO: And in paragraph
5, I assume that that was important to you, wherein it states that:
"Two changes were noted in Maher's presentation. He did not seem to be disoriented

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anymore and he seemed to be able to speak freely and without fear. Officials have agreed that reading material such as Canadian magazines, could be given to him. Mission will provide."

I assume that was somewhat not great news but better news than not?

MS PASTYR-LUPUL: Yes, of course.
MR. CAVALLUZZO: There is
reference in the next paragraph, where it say:
"Visits by RCMP or CSIS officials could not be discussed at this level."

Do you know what the reference there is to the questions concerning visits by RCMP and CSIS officials?

MS PASTYR-LUPUL: No, I am not aware of what significance that would be. That is something that is not in the consular area of concern here.

MR. CAVALLUZZO: Let us move on in terms of the Book of Documents. If you go then to tab 154, we see once again more Q\&A's. This is
how this is evolving. As you get more information, you are obviously adding to the Q\&A's as well as the backgrounder.

At 156, this is a note dated October $29 t h$ of 2002 , and it points out that you are attempting to assist Ms Mazigh's transfer back to Canada from Tunisia?

Is that correct?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And I notice it says:
"Appreciate that MCO in Paris meet her at airport between flights --"

What's an MCO?
MS PASTYR-LUPUL: Management
consular officer.
MR. CAVALLUZZO: And is that unusual to have an MCO meet a Canadian at the Paris airport between flights?

MS PASTYR-LUPUL: Definitely. This is considered an extraordinary measure. Because of what was happening in this case, we on many levels, provided more than the usual level of assistance. And having our MCO in Paris, who was
a very busy person with a great deal of responsibilities -- as you know, management consular officers do have when they are at missions abroad -- to take time out to meet someone at the airport is above and beyond the normal call of duties.

But he did do that and met with
Ms Mazigh.
MR. CAVALLUZZO: At 166, which is
a note dated November 3rd, we see that there is talk about lawyers again, and it says:
"The Consul will ask the Syrian authorities, in his next visit to subject, if they are willing to authorize the lawyer to come with him." So once again you are discussing providing legal assistance? MS PASTYR-LUPUL: Yes, the idea of the lawyer that would have been appointed by the family to have direct access to his client. This was something that we don't always try to facilitate in any situation in the world, because once a lawyer is appointed, such as in the United States, we assume that the lawyer will maintain
contact with his client.
But in Syria, we thought that perhaps we should try to assist the lawyer in having access to his client.

MR. CAVALLUZZO: And at 168, you
are dealing with lawyers again, and you are not recommending that the CCR -- that's the constitutional rights office in New York -- visit Damascus. You didn't think that would be a good idea at this point in time.

Is that correct?
MS PASTYR-LUPUL: Correct, because we were concerned that it might close the door for future consular visits or affect our relations with the Syrians, which was already very delicate at this time.

MR. CAVALLUZZO: Tab 169 is your
note once again, just recounting the second consular visit that we reviewed.

Is that correct?
MS PASTYR-LUPUL: Yes, it was.
This would be the CAMANT note, whereas the other report that we looked at would have been a secret message.

So I summarized it for a CAMANT
note.
MR. CAVALLUZZO: So in effect anyone who had access to the CAMANT note, they would be kept apprised as to the progress of this particular file.

Is that correct?
MS PASTYR-LUPUL: Yes, that's
right.
MR. CAVALLUZZO: Tab 171 is dated November the 4 th, and this is a note attaching an e-mail to Ms Mazigh, basically saying you are not sure as to when the third consular visit might take place?

MS PASTYR-LUPUL: Yes. We often were not informed well in advance or we were never sure of exactly when the next meeting would take place.

MR. CAVALLUZZO: Right. And this
is not unusual for families to be a little impatient, saying, "What's going on? What's going on?" And that's understandable.

MS PASTYR-LUPUL: It's not unusual at all for a family to be concerned. They want to be sure that we are trying to see him as often as possible.

MR. CAVALLUZZO: And at 185, this is November the 6th. Once again, you are in communication with the family. You are once again concerned as to when is the next visit going to be, and so on and so forth, and there is a discussion about Maher's son's passport; that it has been lost.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And you are going to try to assist in attempting to deal with that?

MS PASTYR-LUPUL: Well, the
passport simply was not in Dr. Mazigh's hands at the time, and therefore the son needed a travel document in order for him to return to Canada. We were assisting with the provision of a travel document, going through the channels necessary in order to obtain that document for him.

MR. CAVALLUZZO: On November the 6th, we have heard evidence that Mr. Pillarella was back in Canada, and he had a meeting with certain officials of other agencies as well as ISI.

Were you aware of that meeting?
MS PASTYR-LUPUL: What was the
date of that meeting?

MR. CAVALLUZZO: November 6th.
MS PASTYR-LUPUL: Possibly. Can you show me something that would help me to recollect?

MR. CAVALLUZZO: That's the
question. I am wondering if you were there or if you knew that it was taking place.

MS PASTYR-LUPUL: I might have been --

MR. CAVALLUZZO: It's not in your notes, and $I$ don't know if you were there. I am just asking.

MS PASTYR-LUPUL: I don't recall exactly being at that meeting. I know I attended many meetings, but I --

MR. CAVALLUZZO: There was a discussion of perhaps a visit to Mr. Arar?

MS PASTYR-LUPUL: I don't recall exactly whether $I$ was at that meeting.

MR. CAVALLUZZO: This is a meeting
with -- just to recount -- Mr. Pillarella, CSIS officials, RCMP officials, ISI officials.

MS PASTYR-LUPUL: I don't believe I was at a meeting with those people. I never did meet Mr. Pillarella face-to-face.

MR. CAVALLUZZO: Okay. Then let us move on.

Let us move then to 192, which is the next consular visit on November 12 th.

This would be the third consular visit, and we are talking about a third consular visit within a period of perhaps three or four weeks, which presumably is a good sign in terms of access?

MS PASTYR-LUPUL: Mm-hmm.
MR. CAVALLUZZO: Is there anything
in this particular report which you think is of interest to -- or should be of interest to the Commissioner?

MS PASTYR-LUPUL: "Was able to discuss for approximately 15 minutes with Arar who was appreciative of visit. He asked whether the PM was going to intervene and obtain his release. Martel explained that visit was to provide consular assistance, moral support, as permitted by Syrian authorities and

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that Canada was doing what it could on his behalf. Arar indicated he hoped to be released soon. Martel
kept to the lines that are public knowledge as they have appeared in the press. Arar realized he was also a Syrian national and now in his country of origin."

So those are points that would have been of interest to us and, as well, the message to his wife. That was always very important because that was something that $I$ could convey to Dr. Mazigh to indicate the words of her husband, which she was anxiously awaiting.

MR. CAVALLUZZO: Right. And from your perspective, presumably, it's a good sign if you are having recurring consular visits because the consul, or the consular official, can observe at least the physical condition of the detainee and at the same time have some kind of communication with him, even though it may be restricted?

MS PASTYR-LUPUL: Exactly. That
was one of the purposes of such visits, to provide information from the family -MR. CAVALLUZZO: Right. MS PASTYR-LUPUL: -- in Canada, or in this case, they were still in Tunisia, and to provide information from Mr. Arar to his family. That kind of communication was so crucial to, I am sure, both of them.

MR. CAVALLUZZO: On the same day, which is November 12, you also had a phone call from Mr. El Maati.

I am showing you a note from your
notebook dated November 12th of 2002 .
THE COMMISSIONER: 194. EXHIBIT NO. P-194: Note from notebook of Myra Pastyr-Lupul

MR. CAVALLUZZO: I am wondering if
you might read that for us. Your handwriting is not the greatest.
--- Laughter / Rires
MR. CAVALLUZZO: I say that with
respect.
MS PASTYR-LUPUL: When one is
trying to balance a phone --
MR. CAVALLUZZO: No, I understand.

I understand.
MS PASTYR-LUPUL: -- it is hard to write down all the notes. But $I$ did try to record as much of the conversation as possible in handwriting because it was an important telephone conversation.

These are notes from a conversation with Mr. Badr El Maati, who is the father of Ahmad El Mati. As you know, by this time, we had had consular access to Mr. El Maati in Egypt. He was still detained in Egypt.

Mr. Badr El Maati and I had spoken many times during the past year. In fact, we had been in touch for about one year by this time, and as usual, in a consular communication situation, I provide any information that $I$ get or the family provides any information to me about any developments that they may hear of. So this was a situation where Badr had something to tell me about, okay? This is what he told me.

$$
\begin{aligned}
& \text { "Two people from CSIS came to } \\
& \text { visit him. First they } \\
& \text { called. Then they made an } \\
& \text { appointment with Badr. They } \\
& \text { StenoTran }
\end{aligned}
$$

were polite and candid." The names of the persons are withheld due to privacy and confidentiality. "Since last year confined in another country without charges."

Can $I$ just add some words as to
what that sentence means?
MR. CAVALLUZZO: Yes, certainly.
Please. Please comment where you feel that elaboration is required.

MS PASTYR-LUPUL: That means that
since last year, his son has been confined in another country, that is Egypt, without charges. "Do we want to pressure the Egyptian authorities to release him?" Badr was asked by the CSIS agents
who came to his house whether he or the family want pressure to be applied on the Egyptian authorities -- additional pressure to be applied on the Egyptian authorities to release him. That would be over and above the diplomatic notes that had already been sent to Egypt to inquire about the charges and to ask for his release if there

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are no charges.
MR. CAVALLUZZO: Was it your understanding that this additional pressure, above and beyond the consular pressure, would be applied by CSIS on the Egyptian security intelligence forces?

MS PASTYR-LUPUL: It's my
impression from this note that, yes, it would be pressure over and above the usual diplomatic channels.

MR. CAVALLUZZO: Okay.
MS PASTYR-LUPUL: "CSIS
recommended that he stay in Egypt with relatives. Ticket paid."

I take this to mean that a ticket would be paid for Ahmad. And as to exactly where the ticket would be, I am not sure. I think that you would need to speak to Badr exactly about the circumstances of what kind of a ticket, where it would be. But CSIS is recommending that he stay in Egypt with relatives.
"Was that comfortable with me?"

Meaning was that proposal okay

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with Badr. Did Badr agree to the fact that Ahmad stay in Egypt with relatives?
"I don't want people talking
in the media about what CSIS
is doing."
I take this to mean that the CSIS agents didn't want people talking in the media about what they were doing and asked Badr to respect that.
"Wants to stay in Egypt.
Rasha says --"
Rasha is Ahmad's sister who was
living in Egypt, and who had visited Ahmad on several occasions since that first consular visit in August and the family had visited separately on many occasions -- well, $I$ am not sure exactly how many, but several occasions.
"Rasha, the sister, says that
Ahmad wants to stay in Egypt.
He's happy. Loves being in
Egypt."
In other words, he would rather
stay in Egypt than be anywhere else.
"Find another wife."
Well, apparently things didn't

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work out with the first wife in Damascus, because after Ahmad went missing, she basically did not have a husband that was available or there, and the marriage wasn't completed in terms of the second part.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: So I think that
the wife in Damascus kind of gave up on him, and $I$ was informed about that through members of the family. So maybe he will find another wife means that maybe in Egypt he will find another wife.

The next line:
"Would be paid for by Canadian government."

I think that refers to the ticket
would be paid for by Canadian government.
MR. CAVALLUZZO: That doesn't
refer to another wife?
--- Laughter / Rires
MS PASTYR-LUPUL: No, it does not refer to finding another wife and that would be paid for by the Canadian government; no, definitely not.
"Followed him for four to
five months before he left
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Canada."
This means that someone followed Ahmad for four to five months before he left Canada. That would be the period preceding November of 2001.
"Three to four cars
following."
Badr is telling me that there were
he went when he was in Toronto.
"He had a bad experience in

Canada. Visit end of Ramadan

with mother. Eid, feast day

$4 t h o f ~ D e c e m b e r ~--~ 4 t h ~ t o ~ 6 t h ~$

The family would be visiting at the end of Ramadan with the mother, Samira, at the end, which would be Eid, and the feast day that particular year was around the 4 th to the 6 th of December. So he was expecting to have a visit to him because normally consular visits aren't arranged during Ramadan.

MR. CAVALLUZZO: Thank you.
If we can continue on in terms of the chronology, if we move now to tab 206 , we see
a note which is dated November 15. There you seem to be contacting Dorval Airport, or immigration at the airport, about attempting to assist once again with the problems they are having?

MS PASTYR-LUPUL: Yes. There was a typo on the emergency passport. I think one of the numbers in the birth date was incorrect, and we just wanted to alert them to the fact that it had been mistyped and that there should be no problem in allowing the family to enter Canada. MR. CAVALLUZZO: I would like to enter at this time as an exhibit a phone call notation.

MS PASTYR-LUPUL: Thank you. THE COMMISSIONER: 195. EXHIBIT NO. P-195: Phone call notation dated 15 November 2002

MR. CAVALLUZZO: Everyone has it now. Could you tell us what this particular form is? It is entitled "Telephone answering form". What is this? MS PASTYR-LUPUL: Yes, this is a telephone answering form that would have been used by Mr. Pardy and his assistant, Ms Cyr. This was
a telephone message Ms Cyr took on behalf of Mr. Pardy. Because Mr. Pardy was not available in the office and Ms Cyr assessed this to be an important call to return, she gave me this message on behalf of Mr. Pardy.

This was a call from Monia Mazigh,
Dr. Mazigh, and there were telephone numbers provided, which have been blacked out. The initial number would have been a number in Montreal and the second number was a number in Ottawa, so I tried both numbers. I think I did reach her finally at the Ottawa number.

She had been interested in a meeting with Mr. Pardy as soon as possible upon arrival in Canada, and Mr. Pardy and I had discussed the date for a meeting and we had arranged for a meeting for the following Tuesday. By the way, the date of this message -- I followed up after I saw this, and I believe that it was November 15th, 2002. MR. CAVALLUZZO: I am wondering if you can just help us. Two thirds of the way down it says:
"Almalki used telephone number.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And it says "big
mouth". What's that?
MS PASTYR-LUPUL: These are my
notes from a telephone conversation with
Dr. Mazigh. Dr. Mazigh is providing me with information at this point and $I$ am recording what she is telling me.

She said that Almalki used telephone numbers, possibly from his telephone book. I am not sure whether it was Almalki's telephone book or Arar's telephone book, but telephone numbers were used.
"Big mouth" refers to Almalki being a big mouth.
"Almalki knew Maher in the
mosque. Started giving names
to prison officials or
security officials."
this means is that Almalki
$f$ people while he was in
in Syria, because we had not
this time that he was in
gh believed that Almalki
to prison officials who were also security
officials, possibly to provide information when he was being interrogated, that is when Almalki was being interrogated.
"Knows" and there is a blacked out name there.

MR. CAVALLUZZO: That's redacted,
yes.
MS PASTYR-LUPUL: "... her house plumbing problem, Montreal."

That Maher knows this person, whose name was blacked out. He helped her in her house with a plumbing problem in Montreal. He never met the rest of the family. There was no direct contact. They were not social acquaintances.

MR. CAVALLUZZO: So is Dr. Mazigh back in Canada at this point in time when you are having this discussion?

MS PASTYR-LUPUL: Yes. She had just arrived $I$ think a day or so just before this message was taken.

MR. CAVALLUZZO: Just to
demonstrate once again the scope of your responsibilities, if you go to page 31 of your
notes, you will see that on the very same day you are also having a conversation with Bassam Arar as well as Dr. Mazigh.

MS PASTYR-LUPUL: Yes, I spoke to both members of the family at that time.

MR. CAVALLUZZO: Before the break, let us try and complete the second Book of Documents.

If you go to tab 210 in the big book, volume 2, this is a note dated 18 November, and once again this confirms your communications with Bassam, who was confirming that Monia has arrived in Canada?

MS PASTYR-LUPUL: Yes. Usually
when we had something to report of that nature, we recorded it in CAMANT. It was further progress.

MR. CAVALLUZZO:
Commissioner, it's about 25 to
11:00. The witness has been going now for over an hour and a half, and it may be an appropriate time now for a break.

THE COMMISSIONER: All right. We will take 15 minutes.

THE REGISTRAR: Please stand.
--- Upon recessing at 10:37 a.m. /

Suspension à 10 h 37
--- Upon resuming at 11:01 a.m. /
Reprise à 11 h 01
THE REGISTRAR: Please be seated. MR. CAVALLUZZO: Commissioner,
before we go on to volume 3, I just want to clarify something with the witness.

If you could go to Exhibit 195,
which is your telephone answering form that we reviewed with you just prior to the break, we noted that there is a name that is redacted there.

However, $I$ understand in the
statement which was circulated to the parties, that that name in fact is Mr. El Mati's mother.

Is that correct?
MS PASTYR-LUPUL: Yes, it was. MR. CAVALLUZZO: I just wanted to clarify that, Commissioner.

THE COMMISSIONER: Thank you. MR. CAVALLUZZO: If we could move now. We are in the middle of November and we are moving now into volume 3. If you could initially refer to tab 217 , this is a note dated November 19th.

Mr. Pardy to you, requesting or attaching new lines on -- it's 217. Do you have that in front of you?

MS PASTYR-LUPUL: Yes, I do. MR. CAVALLUZZO: These are the press lines. And the question that $I$ would have is related to the top of the second page, and it says:
"Question: Is there confusion among agencies of the government of Canada with respect to the information on the activities of Mr. Arar?" And the answer is:
"No. There is close cooperation and coordination among all Canadian agencies on such matters."

And so on.
The question that $I$ would have is: Is it fair to say that as of November the 19 th of 2002 that at least there appeared to be a budding problem of confusion as to the positions taken by different agencies of the Government of Canada? Were you aware of that?

MS PASTYR-LUPUL: I wasn't intimately aware of the positions taken by other agencies. All $I$ knew was that the position of the Department of Foreign Affairs was to have Mr. Arar released and returned to Canada as soon as possible. That was our message.

MR. CAVALLUZZO: So you weren't aware of perhaps other positions taken by other agencies at that point in time, in 2002 --

MS PASTYR-LUPUL: Normally, other agencies don't necessarily inform us of their position on a matter. MR. CAVALLUZZO: If you go to tab 220, this is dated November 20th. This is from you.

What is this about, if you can
just briefly tell us?
MS PASTYR-LUPUL: All right. If
you go back to the end of the particular message, you'll see that it's an e-mail from Mr. Reynald Doiron, who was one of our media officers in the media communications division of the department. MR. CAVALLUZZO: Right. MS PASTYR-LUPUL: He received a call from a reporter who had interviewed

Dr. Mazigh, and Dr. Mazigh said to the reporter that she obtained a statement from DFAIT officials that there is no serious information linking her husband with terrorist organizations.

Mr. Reynald Doiron asked me for comments on this statement and lines that we could use, and my response was in coordination with Mr. Pardy, and the answer or the official line that we had was that we, the Consular Affairs Bureau, have no information linking her husband with terrorist organizations. We were speaking with her as consular representatives of the department, not as spokespersons for the Department of Foreign Affairs.

We stressed to her that we were concerned about the welfare of her husband. That is our job as consular officers.

MR. CAVALLUZZO: And that the role of consular officials and affairs is really pointed out, if we go to the next tab, at 221 , which is a note dated November the 20 th, where you state that Dr. Mazigh contacted your office today about the November 12 th meeting, and in the middle of the next paragraph, you say:
"... we, as Consular

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Officers, are concerned about the wellbeing of her husband, and want to be sure that we convey messages to and from his family, visit him to see that he is being treated okay, and that he has access to legal counsel. We are not here to investigate any alleged activities of subj, to make judgment on his innocence or reason for detention."

And that's what you said earlier.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: His guilt or
innocence is irrelevant. Your concern is the condition of the Canadian detainee and to get him out of Syria in this particular instance as soon as practicable?

MS PASTYR-LUPUL: Correct.
MR. CAVALLUZZO: Go to 224 , once
again, just completing this record here to ensure that we have identified all documents.

This is from Mr. Martel to you
about not visiting Mr. Arar that particular week, and he says in the last sentence:
"Appreciate you also forward specific questions you would wish me to ask Mr. Arar with the hope I will be permitted
to put them forward."
Once again indicating two things: one, that head office gives guidance and direction to consular officials in the field; and second, Mr. Martel is basically saying, "I will put those questions if $I$ get the opportunity to in light of those restrictions".

Is that fair?
MS PASTYR-LUPUL: Yes, that's
fair.
MR. CAVALLUZZO: And those
questions for Mr. Martel we can find behind tab 228.

You say after meeting with
Mr. Pardy, these are some of the issues you can ask if you get the opportunity.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This is dated
November 25th, 2002. I just want to ensure that
we know the state of your knowledge.
We have heard information of a visit to Syria by CSIS around this time. Were you aware that that was taking place?

MS PASTYR-LUPUL: No, I wasn't.
MR. CAVALLUZZO: Then the next
day, November the 26 th, at tab 229, we have the fourth consular visit to Mr. Arar.

Why don't you tell us, from your perspective, what are the important aspects in respect of your job as to the observations made by Mr. Martel in this report?

MS PASTYR-LUPUL: The efforts that relate to the consular assistance would be that the questions that $I$ had provided to Mr. Martel in an e-mail were asked of Mr. Arar and the letter from his wife was delivered to him, which was a very important means of communication between the two.

In terms of his medical problems, he stated that his medical problem was a knee injury that was a previous injury and that he needed some medication, such as Contac C, Tylenol, Immodium, and other medicine, and we said -Mr. Martel said we would see what was available
through the embassy clinic, and he said that the conditions that needed this medicine were linked to his history rather than his immediate conditions.

We also made -- it was good to see that Mr. Martel passed on the message that we had met with the family members and that he would like to see pictures of his children, and so that led to future communications with Dr. Mazigh on that.

The passport and the birth certificate issue was raised, and of course that's of relevance because he is telling us where the documents might be.

MR. CAVALLUZZO: In terms of his
health, at paragraph 7, I assume that that was important?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: That he appeared to be in good physical and mental health?

MS PASTYR-LUPUL: Yes, he appeared to be in good physical and mental health. That's good.

> "Officials made him stand up
> to show he was well being
> taken care of. No change
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could be seen in his state of health from that of the last visit. Upon being questioned on his current health compared to the day he was first visited, he indicated he had been afraid at the beginning as the investigation was more intensive. He seemed more relaxed and he said his only moment of joy was when he received our visit. He continued to say he was being treated very well and when prompted by the officials he said 'my brothers are treating me very well'. He indicated he was feeling as well as anyone would feel
when being imprisoned."
So this is an indication to us
that he appears to be in good health. Again, he is being prompted by the officials for his answers. And he is better than he was at the
beginning, which indicates to us that he must have been through a pretty rough time at the beginning.

MR. CAVALLUZZO: After receiving
this report, you reported to Dr. Mazigh as to what happened, and that's at tab 231?

MS PASTYR-LUPUL: Yes. I normally
would report to her immediately afterwards, yes.
MR. CAVALLUZZO: At 234 and 235
there are other communications with the family concerning photos, and so on and so forth, that may be sent on?

MS PASTYR-LUPUL: Yes, exactly,
transfer of funds, which was normally one of our consular services when a detainee requires monies, and we assist the family in transferring the funds.

MR. CAVALLUZZO: At tab 237, which is dated December 2 nd -- we are now in December -you are asking Mr. Martel if he could directly contact Dr. Mazigh?

MS PASTYR-LUPUL: Yes. This was as a result of a request from Dr. Mazigh to me, to ask if a conversation could be held directly with Mr. Martel.

MR. CAVALLUZZO: And if we go to
your notes at page 44 on December the 4 th, this would appear to be a communication or a phone call that you had with Mr. Martel concerning -- I assume that's Mr. Arar needing money to buy special food services? What is this? MS PASTYR-LUPUL: Yes, this is Leo's comments to me during a telephone call that: "Maher needs money to buy special food services, pay people off. Visit every 7 to 10 days a priority for Leo. Ambassador trying to get appointment with high-level contacts, charges. Think that they will keep him. Good relations with military guards. Meet in town. Picked up. Will make his life a little easier."

MR. CAVALLUZZO: "Will make his life a little easier". What did Mr. Martel mean by that? Do you recall?

MS PASTYR-LUPUL: If he had money to buy special food and services, it will make his life a little easier because he will be able to

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get things from the canteen, or whatever shop is available in the prison. I am not sure how it was organized. But money would help him to get some amenities.

MR. CAVALLUZZO: Right. At tab 244, once again, in terms of your continuing dialogue with Dr. Mazigh -- and this is at the bottom of the page, obviously, where it says "Monia".

It would appear at this point in time you are on a first-name basis with Dr. Mazigh?

MS PASTYR-LUPUL: Yes, that is correct.

MR. CAVALLUZZO: And what is this e-mail about? You are just advising her as to the next visit possibly?

MS PASTYR-LUPUL: Yes. I am
telling her that there is a possible visit and that's when the photograph from her and the money will be delivered.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: She had already
transferred money by this point. And because of Ramadan, it was not possible to schedule a meeting
that week. We were simply relating to her that Mr. Martel would be delivering the message. She had told me that her daughter wanted to send something to her father, and if it's sent by an e-mail attachment, then $I$ could transmit it to Mr. Martel quite easily.

MR. CAVALLUZZO: The next tab, 245, this is December 6th. We have a message to you from Mr. Martel, and he is telling you -- in the last paragraph he states: "Tell Monia Maher looks as fine as anyone should in his situation and $I$ see no evidence of him not being treated well. I will also see what $I$ can do about specific medicine he has asked for."

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: So this seems to be a constant concern of Mr. Martel, how is he looking and so on and so forth, how does he appear and that kind of thing? MS PASTYR-LUPUL: Yes, it is. It's one of our ways to see his condition.

MR. CAVALLUZZO: The next consular visit is on December the $10 t h$, if we go to tab 248.

Is there anything in this
particular visit -- this is his fifth visit in that period of time, the fifth consular visit. Is there anything in there that was of interest to you in respect of your duties?

MS PASTYR-LUPUL: Yes. First of all, that Mr. Arar appeared to be in good physical condition and no change was noticed since the last visit. They spoke at length about everything and anything. There was some news story at the time about the PM's press attaché, and I think it probably brought Mr. Arar some news from Canada which gave him a bit of a connection to Canada.

He wanted to know what was going on in his country. It helped to give him some moral support, some connection, and that was important to him.

Also, by this time it was quite
obvious that Mr. Arar was aware of the media interest in his case, and he was asking Mr. Martel about how are the media lines or is there a lot of interest still in the media, and Mr. Martel said
there is fewer articles but there is still a keen interest in the case.

And of course the message to Monia and the receipt of the letters and the photos from the family, reading materials, and the money so that he could buy some things in prison. That was exchanged as well.

So not only was it the news from Canada and the visit and the face-to-face contact with him to see how he physically looked, but also conversation to try to uplift his spirits.

MR. CAVALLUZZO: At tab 254 , this is December the 12th. This is a note which you authored and you said that you spoke to somebody to update them on the last consular visit, which as we saw was on December the 10th, and somebody "will see that" -- I don't think there is anything secret about this, but $I$ understand this is Mr. Arar's brother talking to you? MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: And it's Bassam? MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: On December the 12th it says:

Maher is being kept
underground in the prison and is not allowed to see natural light except when he comes out for the meetings."

That is the first time that we see any reference to the conditions of detention in which Mr. Arar is being held.

Does that raise something in your mind or in consular affairs' minds that let alone, apart from his physical condition or indeed his mental condition, perhaps the conditions of his detention are somewhat inhumane?

Did that come to mind when you
heard Mr. Bassam Arar's concern about his underground prison?

MS PASTYR-LUPUL: Yes, of course. It was of great concern. Anyone who is kept in a dark situation for extended periods of time, that is of concern to us, and we would have tried to assess the conditions of his detention but unfortunately were unable to ask direct questions to Mr. Arar during the meetings, during the consular meetings, so that we could not say, "Are you being kept underground?"

We were not allowed to ask those kinds of questions.

MR. CAVALLUZZO: I would like to ask you about that, because here -- and, you know, it may be policy of DFAIT. We just have to understand that.

Here we have it looks like reliable information that Mr. Arar is being held underground, only sees light -- natural light when he is met by Mr. Martel, which in the last two months has been four or five occasions.

Is not that something that as a Canadian government official you can just confront the Syrians with, saying, "Listen, this guy is Canadian. You are holding him underground in inhumane conditions. We would like to see where you are holding Mr. Arar."

Is that not something you could have asked or demanded of the Syrians?

MS PASTYR-LUPUL: Ideally, Mr. Cavalluzzo, that would be an ideal question to ask of a detainee, because we were very concerned about those questions. But the reality of the situation is that in order to keep the door open for future consular visits, we had to be very
careful about the kind of questions that we asked, and we were certainly afraid that the door would be closed to future consular visits if we began asking the Syrians too many questions about his detention conditions.

MR. CAVALLUZZO: So that's a
judgment call that's made by DFAIT: We don't want to jeopardize future consular access, which gives us at least the possibility of physically observing the inmate. We don't want to jeopardize that by asking questions which may give rise to restricted access in the future, such as, "We would like to see the conditions of his detention."

MS PASTYR-LUPUL: Well, your statement is not correct in terms of stating that it is DFAIT policy, because it is not DFAIT policy. Every situation with respect to detainees abroad is handled on a case-by-case basis.

The specific situation in Syria was such that in order to maintain relations, one had to be careful about how one approached the situation, what kind of questions were asked. So it was a judgment call on the part of the consul and the Ambassador.

In this case, they knew what was appropriate to ask. They had a better sense of the situation than we did in Ottawa. We could only provide guidelines as to what kind of questions to ask. But they were on the ground. They were the ones that knew that this door that had been opened was a very special door, that had not been opened in the past to other detainees. Therefore, we want to keep this door open. It's important to Mr. Arar to see him on a regular basis.

So if we can at least talk to him about other matters other than his detention, it will still give us an assessment of how he is doing.

MR. CAVALLUZZO: If we go on in this note, in the second-last paragraph it states that Bassam -- and I am inserting his name there, obviously.
"Bassam is concerned about the 'human rights' treatment of his brother."

Do you know what Bassam is
referring to there where he says "human rights" treatment of his brother?

MS PASTYR-LUPUL: Yes. He was very concerned that Mr. Arar was not being treated in any ill way, that his conditions were concerned with respect to his human rights. He expressed his concern to me that maybe he is not being treated well at all.

MR. CAVALLUZZO: And you
responded, you said:
"I assured him that we are as well and would express our concern if we had reason to believe that he was not being treated in a humanitarian way."

I think what you mean by that is a judgment call has to be made, as you said.

MS PASTYR-LUPUL: Yes, exactly.
MR. CAVALLUZZO: The people on the front, so to speak, front lines, have to make a judgment call: how far can we push this particular regime without jeopardizing consular access in the future?

MS PASTYR-LUPUL: That's exactly what I said earlier, yes.

MR. CAVALLUZZO: If we go to 263,
we see a week later, on December the 19th, that you have phone calls with Bassam and Dr. Mazigh about visits once again to Mr. Arar?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Similarly, at 270 -- now we are into the New Year, at January 3rd of 2003. Bassam called you that day to ask if a meeting was held, and so on and so forth? MS PASTYR-LUPUL: What was the tab again? MR. CAVALLUZZO: This is 270 . MS PASTYR-LUPUL: Yes. This would have been a call from a member of the family about the meeting, yes.

MR. CAVALLUZZO: And a few days
later, on January the 7 th, we have the next consular visit, if you go to 275 and 276 .

At 275, it's dated January 7th.
You will see that you called Dr. Mazigh and left a message "that a visit was granted today", and then a message is sent to Gar Pardy by Mr. Martel.

But if we go to 276 , it's a much
fuller report of the sixth consular visit? MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: And once again,
from your perspective, I assume that you are interested in paragraph 2 , where it says:
"Arar looked in good health and no noticeable change was observed since last visit."

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: "He was warmly dressed and was, of course, very pleased to be visited." MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: Paragraph 6,
where it says:
"Authorities are not prepared to let Arar place or receive phone calls. No outsiders, except for our current consular access, are authorized to speak with subject."

Was that a concern, that they were
restricting his access to a telephone, or is that normal practice for this kind of regime?

MS PASTYR-LUPUL: I believe that
we had a request from Dr. Mazigh to see if telephone calls could be held with her husband,

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and this was the answer to our question; that authorities are not prepared to let him place or receive phone calls.

As a matter of fact, it is quite common practice throughout prisons in the world to limit telephone access for inmates, and I believe in the Middle East it is enforced even more so.

In the United States, at least they are able to call their consulate for assistance.

MR. CAVALLUZZO: In paragraph 7 it looks like the officials are stating -- at least the indication is that:
"... in all likelihood Arar would be detained for a long time and also would likely be prosecuted."

So this is obviously becoming a
legal matter in terms of prosecution, and we'll come to that.

But the question $I$ would have relates to the second-last paragraph, in paragraph 9, where it states that:
"At the end of the meeting and once Arar had left the

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room the two officials spent considerable time discussing the detention condition. They went out of their way to say Arar was receiving special treatment. They said he was being kept in a separate room and not mixed with other detainees, was given decent clothing --"

And so on.
Wouldn't that have given
Mr. Martel the opportunity to say, "What are you talking about, 'special'? Yeah, he's getting special treatment, all right. He doesn't get natural light unless he sees me. What kind of special treatment is that?"

Wouldn't that have given
Mr. Martel the opening to raise the conditions that Mr. Bassam Arar had related the month earlier?
--- Pause
MS PASTYR-LUPUL: I would answer that, first of all, we did not have the confirmation that he was not receiving natural
light. That was an assumption on the part of a member of the family. It may have been an opinion that Mr. Martel had about the conditions. But again, it was a judgment call on behalf of Mr. Martel as to whether that question could be posed in those particular circumstances in order to not put any negative pressure on the Syrian authorities that would close the door to future visits.

MR. CAVALLUZZO: Right. It's another judgment call.

Another interesting aspect of this report is paragraph 8. This is the last question I have relating to this report.
"We mentioned the case was attracting important media attention in Canada and that it would be in the interest of both countries if visits could be continued. Contact --"

That's obviously the Syrian contact.
"... mentioned he would do his best in order to

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accommodate us."
And then it refers to Dr. Mazigh. Is this an indication to you that the Syrians are responding to the press or media attention that Mr. Arar's case was receiving in Canada?

MS PASTYR-LUPUL: It's hard for me to know the reasons for that particular response. I don't know whether it was as a result of media attention or as a result of our continuing efforts to try to gain consular access and our constant phone calls.

MR. CAVALLUZZO: If we move on to 280, you reported back to Dr. Mazigh, presumably on the consular report where it says:
"We gave Monia the crucial
information today."
Is that right?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Once again, this
is a continuing -- I am referring to it as a continuing dialogue with the family.

Is there any reason why, rather than phoning Dr. Mazigh or phoning Bassam about the visit, you wouldn't give them a copy of the
consular report, which is much more fullsome than a telephone call?

MS PASTYR-LUPUL: You might note, Mr. Cavalluzzo, that all the consular reports were considered confidential and secret documents. Normally we don't disclose those to third parties. MR. CAVALLUZZO: Right. But don't you think you could -- we have heard information that they are going to the RCMP, not through your intervention, but we have heard the RCMP and others may have these consular reports. Don't you think the family is entitled to these consular reports? These are not busy-bodies or third parties. These are people that are directly concerned.

MS PASTYR-LUPUL: We provided the
information from those reports that we felt we could provide to the family, such as direct communication between Mr. Arar and Dr. Mazigh, letters from the family, descriptions of his condition. These were the main things that we were concerned with in our consular role.

The other aspects that were discussed in some of these notes were not necessarily related to our consular role, and I
can't speak for that other information.
What was important to me was that I did relay to the family the messages that he gave to his wife, which were important.

MR. CAVALLUZZO: What about observations that Mr. Martel had of -- there are two aspects here that $I$ think might be important to the family. One would be observations that Mr. Martel had of Mr. Arar, such as the statement in the first report:
"Appeared healthy but it's hard to tell."

So his observations. Would you relate that back to the family as to what Martel was saying?

MS PASTYR-LUPUL: When Mr. Pardy
and I met with Dr. Mazigh or Bassam in person, we would certainly provide them with a fuller explanation than what is in the CAMANT notes. I can't say that $I$ would have recorded every word in that conversation, but $I$ know that our discussions and conversations were very frank and honest with the family during our meetings with them. MR. CAVALLUZZO: And what about the important comments that would come from these
reports relating to the conversations that Mr. Martel had with Syrian officials, such as, for example, the conditions of detention that we just reviewed in the July 7 th?

Would you advise the family of what the Syrian officials were telling Mr. Arar without his presence?

MS PASTYR-LUPUL: I believe we did provide as much information as possible to the family about anything that came to us.

MR. CAVALLUZZO: So it was a
judgment call as to what you would tell them?
MS PASTYR-LUPUL: Yes, it was, and
also ruled by the Privacy and Confidentiality Act -- Privacy Act, I mean, with respect to confidentiality.

MR. CAVALLUZZO: Couldn't
Mr. Martel have said to Mr. Arar, "Would you consent to us giving all this information back to your family? They are very worried about you?" Surely he would have said yes, wouldn't he, or am I missing something here?

MS PASTYR-LUPUL: It wasn't possible to ask a question about, "Will you give authorization to your family?" Again, it was a
judgment call. I don't know whether Mr. Martel exactly posed that question regarding authorization. He certainly could not get our usual release of authorization, the form that we use in prisoner visits to get information or to be able to provide information to family members. We need written authorization from the inmate to provide any information on that case to the family, and we could not obtain that in Syria.

MR. CAVALLUZZO: At 284 , which is
January the 14 th, we have another note from Mr. Martel, once again explaining I guess the difficulties of access; that you don't get access whatever you want it, that you are really at the discretion of the Syrian authorities?

MS PASTYR-LUPUL: What page is
that?
MR. CAVALLUZZO: This is at two eighty -- it should be 284?

MS PASTYR-LUPUL: 284, yes.
MR. CAVALLUZZO: Excuse me. It's
290. I am going to skip over 284.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Do you see in the third paragraph:
"Monia should, in all
fairness, be told the truth. We visit her husband when it is possible to do so but we are working in a foreign country and her husband is a national of this country." It then talks about the
relationship and so on.
MS PASTYR-LUPUL: Yes. This
underlines the fact that her husband was considered a national of Syria. He was not recognized as a Canadian citizen. The access that we did receive to Mr. Arar was extraordinary access and that given those conditions, "Monia should be told the truth" means that it's not like we can just go in and demand a visit because of any framework in place to allow this to happen; that they visit her husband when it's possible to do so, and that is at the behest of the Syrian officials, of course.
MR. CAVALLUZZO: At tab 294,

January the 21st, it would appear that Mr. Pardy is also speaking with Dr. Mazigh as well as yourself?

MS PASTYR-LUPUL: Yes, as did happen many times.

MR. CAVALLUZZO: And would Mr. Pardy also speak to the brothers as well as Dr. Mazigh?

MS PASTYR-LUPUL: Yes, he would.
Especially when Mr. Bassam Arar came to town, Mr. Pardy would be present at those meetings.

MR. CAVALLUZZO: As you said, there were meetings on top of these e-mails as well as these telephone conversations?

MS PASTYR-LUPUL: That's right.
We used all means of communication.
MR. CAVALLUZZO: If we move into
February, at 305 , we see that there is some suggestion that Mr. Arar has been charged under the Syrian law?

Do you see that?
MS PASTYR-LUPUL: News reports
mentioned --
"Apparently news reporters have been calling her --"

Dr. Mazigh.
"... to confirm the news about subject and charges

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laid against him --"

We could not understand why this was being carried in the media because we certainly did not have any information or indication from the Syrians at this point directly that they were planning to charge Mr. Arar. So I am not sure how that information got into the press.

MR. CAVALLUZZO: Right. And we see in the bottom paragraph there, or the second from the bottom:

$$
\begin{aligned}
& \text { "Leo also feels that adding } \\
& \text { too much pressure to see } \\
& \text { subject could affect the good } \\
& \text { relations we have had until } \\
& \text { this point." }
\end{aligned}
$$

And then:
"Pardy advised this morning that if we are not getting a response from the Syrians, we may need to put some pressure on them or at least find out why we are not getting access."

So that's obviously the kind of

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judgment exercise that you were talking about earlier?

MS PASTYR-LUPUL: Exactly, when to start making more phone calls or starting to send more diplomatic notes. That was always a judgment call in this case.

MR. CAVALLUZZO: I would just have you identify that 307, once again, is the updated Q\&A's and the backgrounder that you prepared?

MS PASTYR-LUPUL: Correct, yes.
MR. CAVALLUZZO: And we see on the
front page of the Q\&A's that the Minister Graham met with the Syrian Ambassador on December the 19th?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And so he has
also intervened in the case as well?
MS PASTYR-LUPUL: Yes, at this
point you can see that there is high-level access taking place, high-level intervention by the Minister with the Syrian Ambassador as well as with the Syrian Foreign Minister, which again indicates extraordinary efforts on our behalf which normally do not happen in arrest and detention cases.

MR. CAVALLUZZO: We are in February now, at tab -- well, let's go back to Exhibit $P-134$, tab 17 , for the next consular visit or the seventh consular visit on February 17. MS PASTYR-LUPUL: Which tab number?

Can you please repeat which tab number that was?

MR. CAVALLUZZO: Seventeen.
Is there anything in this visit out of the ordinary that we should be aware of? Obviously paragraph 2 is
important.
MS PASTYR-LUPUL: Yes,
paragraph 2, plus the fact that we had a consular visit was significant because it had been some time since the previous consular visit, and it was positive news for us that we had a consular visit, finally, after all our interventions, and we probably would have wanted to know what the delay was with the Syrian officials for not allowing that consular access or not permitting us to see Mr. Arar.

Of course, paragraph 2 is important because it describes his appearance.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: No changes
noticed.
"He said the most difficult thing for him was to adapt to
the situation of being detained."
"... he indicated he was extremely happy to be visited. Arar also indicated he still had money, that his needs were taken care of and that he was receiving a privileged treatment."

Photos were delivered.
"Reading materiel was left with the authorities..."

With respect to the delay, the Syrian authorities said that they were busy, they had illnesses, absences, and holidays. MR. CAVALLUZZO: Okay.

MS PASTYR-LUPUL: They also made it clear to the Consul:
... that no specific commitment could be given for StenoTran
visits at regular intervals and therefore future visits will likely be spaced out. We remain hopeful they will continue but Syrian resources are not always available... Because many individuals had to be coordinated in order for a visit to take place. MR. CAVALLUZZO: Now, in the next
paragraph --
MS PASTYR-LUPUL: Next paragraph,
yes.
MR. CAVALLUZZO: -- you indicate that there is no indication that charges against Arar have been laid. So you are on top of that. MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: As far as the investigation is concerned, in paragraph (c), it: "... is ongoing and there is no indication as to when it will be completed. Arar continues to be interrogated and is apparently still providing valuable information to authorities." Okay.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This once again is another consular report. I had asked you before why you didn't send these reports to the family and you mentioned the Privacy Act.

I just wanted to bring to your
attention -- you may not have been aware of this and $I$ want to ask whether you were aware of it. This goes back to October 3, 2002. I'm referring to -- you don't need to get it, but it is tab 30. This is a note from Girvan, and she says: "Called and left a message. Mr. Arar gave his verbal approval to discuss case with his brother, mother-in-law, and wife - anyone who could help him, including his company Mathworks."

There was some discussion as to whether that constituted a consent to share the information.

Were you aware that this had taken place, that Mr. Arar had given his verbal approval?
MS PASTYR-LUPUL: I can't

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recollect exactly when $I$ would have been aware of that message, but $I$ was aware at some point that he had given his verbal approval for releasing information about his case.

MR. CAVALLUZZO: So if he had given his verbal approval, wouldn't that have okayed or approved the release of these consular reports to the family?

What more could he do?
MS PASTYR-LUPUL: Not necessarily.
I think there are specific guidelines governing the distribution of documents that are noted "Secret". I don't have those guidelines at my fingertips right now, but I'm sure that that information about what kind of information can be released to family members or other people would be covered by those particular guidelines.

MR. CAVALLUZZO: 315, this is a note dated February the $19 t h$, more contact with Bassam Arar.

MS PASTYR-LUPUL: Nineteenth. MR. CAVALLUZZO: Tab 315, back in volume 3. You will see it is redacted there, but it is: Bassam called JPO today for an update. MS PASTYR-LUPUL: Again, regular
contact with the family to update them on the visit, and to let them know that he appeared in good health and the letter was delivered, the family photo was delivered, et cetera, yes, and the reason for the delay in the access.

MR. CAVALLUZZO: Okay.
Now, just a question $I$ don't
understand. If you go to tab 318, this would appear -- and I'm just noticing this now for the first time, this would appear to enclose the report. It says "Monia" -- this is dated February $27 t h$, tab 318.
"Monia:
The Consul in Damascus visited Maher this morning.

Here is his report, and notes transcribed for you and your family."

Does this indicate, or is this another report that you are talking about here, or is this a --

MR. BAXTER: Mr. Cavalluzzo, I
think this is another one of Laura Cyr's data dumps, as we called them before. So I think the date of 27 February is probably not accurate for
that, for that visit.
MR. CAVALLUZZO: Okay. So maybe it is the January 7 th consular visit.

MS PASTYR-LUPUL: The first part of the message -- yes, it's not clear, because this would have been a copy. I was not the originator of this message, so...

MR. CAVALLUZZO: But is the report referred to consular report that you gave or is that another report?

MS PASTYR-LUPUL: This would have been an excerpt from the consular report, the part of the report that we could convey to Dr. Mazigh.

MR. CAVALLUZZO: Oh, I see. And
"Notes transcribed for you." That would be --
MS PASTYR-LUPUL: That would be I
retyped the message from --
MR. CAVALLUZZO: Oh, I see. So
you would be giving --
MS PASTYR-LUPUL: The secret
message you see, $I$ took the words from the secret message that were specifically addressed from Mr. Arar to his wife and family and I retyped it into a message to Monia.

MR. CAVALLUZZO: Okay. Then let
us move on to volume 4.
--- Pause
tab 337. This is March 7th, which gives an indication that some parliamentarians are going to be visiting --

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: -- Syria, and we
will come to that subsequently?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: At tab 348 we see that you are attempting to assist Dr. Mazigh in respect of money concerning the MDC. There was a problem at the MDC.

Is that correct?
MS PASTYR-LUPUL: Well, yes. The
family had sent money to the Metropolitan Detention Center in New York which never reached Mr. Arar. Families normally transfer funds to detainees to assist them with telephone calls and other things that they may need while they are detained, and the money never reached him during the time that he was at MDC and, therefore, Dr. Mazigh was following up with me as to what happened to those funds.

That was the result of our communication on the matter. I was writing to Maureen Girvan and Lisiane Le Floc'h in New York to ask them to follow up with why a refund wasn't issued, because normally you would expect that a refund would be issued if the money didn't get to the detainee and I'm asking for them to do so.

MR. CAVALLUZZO: Okay. Now, I would like to refer to Exhibit P-99.
--- Pause
MR. CAVALLUZZO: Okay. These would appear to be notes of yours dated March 24 , 2003, and it concerns a telephone conversation that you had with Marlene Catterall on March 21, 2003?

MS PASTYR-LUPUL: Correct.
MR. CAVALLUZZO: Okay. Just let me read portions of it to you and ask you questions about it.

The first paragraph, it says:
"Marlene Catterall and Sarkis Assadourian met with Syrian Ambassador last Wednesday, March 21. They discussed the case of Maher Arar and made a
personal and humanitarian
pitch for the release of Arar and asked what Syrians need for this to happen." (As read)

It goes on:
"They learned that initially
during this case that CSIS officials told the Syrians that they have no interest in

Arar. The Syrians took this to mean that the CSIS had no interest in having Arar back. They may have meant that they have no security reasons to investigate Arar in Canada. Due to the miscommunication, the Syrians believe that CSIS did not want Arar back in Canada and therefore decided to detain him, keep him in Syria." (As read)

Now, does that accurately reflect the telephone conversation which you had with Marlene Catterall?

MS PASTYR-LUPUL: Yes, I do believe it does.

MR. CAVALLUZZO: Okay. It
goes on and it would appear to be a suggestion or recommendation.

It says:
"What we need to do now is send a clear message in writing to the Syrians from CSIS that outlines clearly
that we have no information which has lead us to believe that Arar poses a security threat to Canada.

Furthermore, the Syrians need
to hear from these security
people in DFAIT in writing
that we do not have any
information that shows any
involvement in terrorist
activity, that we will charge
him in Canada and deal with
his case through the usual
law enforcement channels."
(As read)

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Then there is a suggestion about meeting Mr. Cellucci or Mr. Kelly.

This suggestion or recommendation
of yours that a clear communication in writing should be sent from DFAIT and CSIS so as to disabuse the Syrians of a miscommunication, if there is one, what did you do to see if that was going to happen or encourage that it happen? MS PASTYR-LUPUL: When Ms Catterall called me to convey this information to me, I thought this was very significant information and $I$ shared it with Mr. Pardy immediately. I told him first verbally and then Mr. Pardy suggested that $I$ write it in a note to file, because he thought this is information that we really should keep track of, because if there truly was a miscommunication with respect to CSIS' intentions and the Syrians' understanding of CSIS' intentions, then we need to correct it because it could lead to the release of Mr. Arar.

And this is one thing that we had been pressing for for such a long time, because the Syrians truly believed that CSIS did not want Arar back in Canada, and meanwhile, we are saying we want him back in Canada, that was a mixed
message to the Syrians.
So in order to rectify the
situation, it was up to CSIS to correct that misunderstanding and send a message at this point saying, "Hey, what you understood us to say was not the message we meant to convey. What we meant was $X, Y, Z . "$

And, of course, only they would be able to draft what they meant or what they intended. But as a consular officer I was trying to get the ball rolling on this and to see whether a message from a security agency to the Syrian security agency might precipitate some action in terms of having Mr. Arar released because of possible false communication.

MR. CAVALLUZZO: Do you know if
CSIS ever sent such a letter of clarification? MS PASTYR-LUPUL: I'm not aware if they did. I don't know. I conveyed this to Mr. Pardy. It was not my role to convey it to any security agency; my role was to convey it to my superiors. MR. CAVALLUZZO: But from your direct experience, indeed from the conversation you related to us between Badr El Maati and
yourself in November 2002, it wasn't unusual for CSIS perhaps to put pressure on a foreign government, such as Egypt or Syria, in terms of the status of a Canadian being held in that country?

MS PASTYR-LUPUL: I understood that it did happen.

MR. CAVALLUZZO: Did you ever ask why the letter was never sent? At least to your knowledge it wasn't sent? But did you ever ask why CSIS never got around to sending this letter?

MS PASTYR-LUPUL: Ask whom?
MR. CAVALLUZZO: Mr. Pardy,
Mr. Graham, Ward Elcock for that matter?
MS PASTYR-LUPUL: I knew that
Mr. Pardy was working on a very parallel path at that point, which was to have a letter that was agreed upon by various departments and agencies to ask for the release of Mr. Arar, so I would say that that particular objective was already being communicated. It was being tried to be communicated in this letter situation that I'm sure you have heard about in previous testimony.

MR. CAVALLUZZO: Okay. Now, if we move on in terms of time, at tab 358 we see you
having a conversation or an e-mail with Mr. Pardy dated March $25 t h$.

Once again, you are talking
about your efforts relating to getting the money from the MDC?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: You indicate in the second paragraph that there is a war going on and that may have impact on how the Syrians are responding to the request to have further access to Mr. Arar.

MS PASTYR-LUPUL: Correct, yes.
The Syrians were quite preoccupied with that situation at the time, and that would involve the same contacts that arranged the consular visits with Mr. Arar, so it was some bit of information that could have been exchanged with the family to let them know why we aren't getting the same frequency of visits as we had received earlier.

MR. CAVALLUZZO: At tab 359, on March 26 th, in respect of this $\$ 200$ in U.S. funds, I see in the last paragraph, it says:
"Later, JPD/Pardy suggested
that we issue a cheque for the equivalent of 200 USD to

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 (Dr. Mazigh) in the meantime, while this issue is being sorted out. He will action this through JPP today (Humanitarian assistance)." MS PASTYR-LUPUL: Yes.MR. CAVALLUZZO: So that was done by Mr. Pardy?

MS PASTYR-LUPUL: Yes. I knew that Dr. Mazigh was not very independently able to take care of herself. She was not of means at this time. Her main source of income, of course, was detained in Syria. As a result, Mr. Pardy and I felt that $\$ 200$ meant a lot to her and it might help her out with some of her immediate expenses. Although we were told that the money was coming from MDC, we thought that we will just help her out in the meantime.

This is not usually done in terms
of our distressed Canadian funds or in terms of humanitarian assistance. We normally would not cover these kind of expenses through the humanitarian assistance funds. However, due to the special circumstances of this situation, Mr. Pardy was ready to authorize a cheque to be
issued to her to help her out in the meantime while this cheque was in the mail.

MR. CAVALLUZZO: Okay. At
tab 376, we see a letter between Mr. Pardy and
Dr. Mazigh. Indeed, $I$ guess it is an e-mail with
a copy going to you?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And he says in
the second-last paragraph:
"A major part of the problem here is that not everyone in the government of Canada agrees with what we are doing in support of Maher. The Syrians are well aware of that and that undoubtedly
influences their willingness
to be more cooperative."
We have asked Mr. Pardy about
this particular e-mail, and what $I$ would ask you -- obviously it is not your e-mail, but would you agree with Mr. Pardy's observations at that particular point in time, in the middle of April 2003?

MS PASTYR-LUPUL: Mr. Pardy was in

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a much better position to assess whether other departments or agencies were of the same mind that we were of and, as a result, if Mr. Pardy wrote this it was an honest and frank assessment of the situation to Dr. Mazigh and it was simply a further indication to her of: This is the real story that is going on. You know, you may hear from other sources that it may be different or that everyone agrees with what is going on. We are trying to get agreement.

He told her we are trying to get agreement. This was simply a frank and honest assessment of what was really going on behind the scenes to Dr. Mazigh and it was meant in that context.

MR. CAVALLUZZO: Okay. Tab 393, April $24 t h$, you are advising Dr. Mazigh about the MPs' visit. We have heard a great deal of evidence about the visit of Assadourian and Catterall. I just want to, once again, show the evolution of your dialogue with Dr. Mazigh? MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: Tab 397, speaking of evolution, is the evolving Q\&As and the background as time is going on. For example, on the first page,
you point out that:
Two Canadian Members of Parliament, along with the Canadian Ambassador and Political Counsellor met with Mr. Arar on April 22." And so on.

MS PASTYR-LUPUL: Yes. That was breaking news.

MR. CAVALLUZZO: Okay. Now, I
would like to introduce another exhibit which is part of your notes. It is page 101 of the notes.

I would ask counsel to insert that, this new exhibit, in page 101. THE COMMISSIONER: Exhibit P-196. MR. CAVALLUZZO: P-196? Okay. THE COMMISSIONER: P-196. MR. CAVALLUZZO: Thank you. EXHIBIT NO. P-196: Page 101 of Pastyr-Lupul notes This is April 28, 2003, and it would appear that you met with Ms Catterall and Assadourian, Mr. Pardy, Don Sinclair and yourself? MS PASTYR-LUPUL: Yes, that is correct.

MR. CAVALLUZZO: We see that Mr. Graham has written the Syrian Minister of Foreign Affairs.

Is that another time subsequent to
the letter referred to earlier, or do you recall?
MS PASTYR-LUPUL: I'm not
sure which letter that particularly refers to,
but all $I$ know is that Minister Graham had
written a letter to the Minister of Foreign Affairs of Syria.

MR. CAVALLUZZO: Okay. Then you go on to write to Leo Martel about DCF to provide funds.

What is DCF?
MS PASTYR-LUPUL: "Distressed
Canadian Fund."
MR. CAVALLUZZO: Okay. And this
would be providing funds to Mr. Arar?
MS PASTYR-LUPUL: This had to do with the $\$ 200$ that hadn't been received by Dr. Mazigh yet.

MR. CAVALLUZZO: Then you go on to discuss the legal representation if he is charged and so on? There is that discussion?

MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: Then it says
"Letter from --" is that "Monia to PM"?
MS PASTYR-LUPUL: I think it says
"Minister to PM," yes.
MR. CAVALLUZZO: Then it says,
"PCO [something] Gar to obtain"?
MS PASTYR-LUPUL: "PCO name Gar to
obtain." Okay. Who through the PCO office would handle a letter from the Minister to the Prime Minister's Office.

MR. CAVALLUZZO: Finally it says
"1993 Immigration Control" -- I guess that is
"document."
MS PASTYR-LUPUL: A control
document, yes.
MR. CAVALLUZZO: Then it says
"CSIS?" and then it says "Done."
Now, what is that reference in
your notes all about?
MS PASTYR-LUPUL: The 1993 refers
to the period of time that Mr. Arar was accused of having been in Afghanistan for training.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: And when
Ms Catterall and Mr. Assadourian met with the

Syrian security and military intelligence officials they might have discussed that this was an issue with respect to the reason Mr. Arar was in Syria.

We had already spoken to Dr.
Mazigh about the fact that if she has any indication of where Mr. Arar was during 1993, then it would help in terms of providing context for his activities or his whereabouts in 1993 that would assist the family.

On the other hand, if he really had gone to Afghanistan certainly there must have been immigration control documents that existed to show his leaving the country. It wasn't up to us to do that kind of research, but it would be through channels such as CSIS that that kind of action would be taken, and at this meeting one of the members of the meeting said that that channel had been already tried.

MR. CAVALLUZZO: So that I
understand that, it means that the CSIS channel -is it CSIS tries to get these immigration control documents that had already been done, or who did it?

MS PASTYR-LUPUL: My

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recollection -- I don't exactly remember who said this and in what context, but it was the general idea of getting a hold of some kind of something to help this case so we know whether or not -it's not that we, but the government knew whether Mr. Arar had exited the country during that year. It was simply to help the case along. If he hadn't, then it would certainly assist saying, "Look it. He never went through such training." So at this point we didn't know which way it was and we had recommended to the family what action they might consider to help. MR. CAVALLUZZO: But do you know if someone checked -- it would be a very easy thing to do to check these immigration documents to see, well, was he -- does it say he was in Afghanistan in 1993?

Do you know if that was checked and there was nothing turned up or --

MS PASTYR-LUPUL: I don't know
because $I$ wasn't privy to that kind of information in that context --

MR. CAVALLUZZO: But in any event, in April of 2003, that was discussed -MS PASTYR-LUPUL: It was
discussed, yes.
MR. CAVALLUZZO: -- that someone in the government might do that?

MS PASTYR-LUPUL: The fact is
that $I$ had some notes on it, which means that the topic was discussed, but $I$ don't remember whether it was an action item for someone to take care of or whether it was a comment made by someone at the meeting.

MR. CAVALLUZZO: Okay. If you go next to volume 5, at tab 414? We will be careful about the date here. I think the date is May 20 or 21, if we look at the right-hand column.

In any event, it is an e-mail from Dr. Mazigh to Mr. Pardy, and it says -- well, let me just read the first seven lines to you:
"Must be very busy because I tried to reach you two times last week and it was Myra who returned the calls. I wanted to talk to you because I wanted to know what happened to the letter being prepared for Damascus."

This is the part I would ask
you about:

> "Myra told me that
> 'Intelligence people' didn't want to sign any letter and now again I have the impression that we didn't achieve anything."

That reference there where Monia is telling Mr. Pardy that you told her that intelligence people didn't want to sign the letter, do you recall saying that to her, or words to that effect?

MS PASTYR-LUPUL: I don't remember whether those were the exact words that I used --

MR. CAVALLUZZO: Well, why don't
you tell us what you recall you told her then?
MS PASTYR-LUPUL: All right.
At that time there were various meetings taking place with respect to a unified message from the Government of Canada, representing not only the Department of Foreign Affairs but other agencies who might be involved in some way, to send a clear message to the Syrians that we would like Mr. Arar released and returned to Canada.

The wording of this letter was a subject of considerable debate at that time. I did not attend all of the meetings on this particular subject, but Mr. Pardy did. I do know that he spoke at length about the challenge that he faced in trying to get such a letter signed.

I was being very honest with Monia at that time, and always, about what we knew, what we couldn't do, what we could do, and this was an example of the fact that although we wanted such a letter to be signed we were having trouble getting the consensus of various departments and agencies to agree to the exact wording of this letter.

MR. CAVALLUZZO: Now, although you don't recall, government counsel has indicated to us that you did attend a meeting on May 12, 2003 which was a multi-agency meeting between the RCMP, CSIS, PCO, SolGen where Mr. Pardy's May 3, 2003 memo was discussed. Although you don't recall the meeting, you seem to recall the discussion and the lack of consensus, at least in respect of Mr. Pardy's May 3rd memo?

MS PASTYR-LUPUL: It was
quite clear to me that there was a lack of consensus, yes.

MR. CAVALLUZZO: Okay. Now, if you go to your notes once again. --- Pause

MR. CAVALLUZZO: At page 109 .
This is for May 21st.
Let me attempt to read it to you.
It is a telephone conference or telephone call with Dr. Mazigh. It concerned a visit that we have heard about, the Deputy Minister, Lavertu, was visiting Syria at that point in time. A number of political complications such as the American resolution was going to be voted upon at that point in time, and we have heard evidence that as a result of complications the Deputy Minister did not raise Mr. Arar's case with the Syrians.

Then it says:
"Next step: Minister Graham to call in Syrian Ambassador to go over all of that with him." (As read)

Then on the next page is what I would like to ask you about, on page 110 .

Maybe you could just read that for us?

MS PASTYR-LUPUL: Yes.
"U.S. categorically refused to provide info. CSIS/RCMP involved. Use our own resources in DFAIT to request that Arar come home. We need consensus to talk to Syrians. Under Syrian control. Only a decision by Syrian authorities will affect his future." (As read)

Then:
"Will get response to Steve Ogilvie of Amnesty

International." (As read)
MR. CAVALLUZZO: Was this a
meeting?
MS PASTYR-LUPUL: This was a telephone conversation that $I$ had with Monia and Mr. Pardy. It was one of the many teleconference-type calls that we had, where I would sit in Mr. Pardy's office, we would put on speaker phone, he would say to Monia, "Myra's here as well," and we jointly would be speaking to her about various issues related to the case and hear
her concerns.
MR. CAVALLUZZO: The first two lines on that page, page 110, is what $I$ would like to ask you about.

It says:
"U.S. categorically refused
to provide info. CSIS/RCMP
involved." (As read)
Now, what is that about?
MS PASTYR-LUPUL: My recollection
of this particular notation would be that $I$ think it was Mr. Pardy who would have commented on what was happening on the case and what information we have been able to get from other authorities.

I understand this to mean that the
U.S. had refused to provide exact information, or intimated that CSIS or RCMP had been involved. That is why it is CSIS/RCMP, because at this point they would not tell us. They just told us, "You should check with your people", "your people" meaning -- it certainly wasn't Foreign Affairs.

MR. CAVALLUZZO: Right. Okay.
If we move on in volume 5 to tab 436, we see that you are, I guess, commenting upon a draft document from the CCR. This is
tab 436. It is dated June 11. MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: I guess you were called upon for your comments on that document. MS PASTYR-LUPUL: This is a
message from Ms Nancy Collins regarding a report that the Centre for Constitutional Rights was working on. They had approached us to review their draft documents about the chronology and the incidents of this case. We were approached to edit the document, add information, provide input into this document before they sent it on to others.

MR. CAVALLUZZO: Okay. In the
same book at tab 443, on June 16 th we see that there is a meeting with the Minister.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This meeting
occurred on June lith? There was a meeting with Dr. Mazigh?

MS PASTYR-LUPUL: June 12th. MR. CAVALLUZZO: Or, excuse me, June 12th?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And we see who
the participants are in the next paragraph. The author of this particular case note is yourself. This would be drafted by you? MS PASTYR-LUPUL: Yes, I did draft this note.

MR. CAVALLUZZO: This would be a
fair and accurate summary of what took place at this meeting on June 12th?

MS PASTYR-LUPUL: Yes. It is
my representation of what took place at that meeting, yes.

MR. CAVALLUZZO: Okay.
Just a couple of questions that I
would have.
For example, at the bottom there
where it says:
"Minister Graham stated that
the issue of who said what to
the US is very murky and that
no one can get to the bottom
of it, although colin Powell
and Amb. Cellucci have both
been confronted on this issue
and they will not budge on
their standard lines on the
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matter."
Do you recall Minister Graham
saying that?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Three paragraphs
up from the bottom on page 2 -- excuse me.
Let me just go to the second
paragraph first on page 2. It states:
"Dr. Mazigh expressed concern
that Gaetan Lavertu's recent
visit to Syria did not raise
the issue, and that he did
not deliver a letter on
behalf of DFAIT, Sol Gen, and
RCMP, that the letter 'died'
because all could not agree
on the wording. Minister
Graham stated that Police
authorities are reluctant to
provide letters on anyone
that they have information
on, however, even if the
Canadians stated that
Mr. Arar was innocent, the
Syrians would still see him
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as a member of the Syrian
Muslim Brotherhood."
Do you recall Minister Graham
saying that?
MS PASTYR-LUPUL: Yes, I do, because if it is in these notes it means that $I$ took notes on it. I didn't fabricate anything here. It was a transcription of my notes from the meeting.

MR. CAVALLUZZO: Finally, the
third paragraph from the bottom, I just want you to confirm that this point was made.
"The point was also made by Dr. Mazigh, excusing herself for saying this, but that a message from the Security agencies in Canada may have more clout than a letter from Foreign Affairs, as it would mean more to the Syrian security officials that may override anything that the Syrian Foreign Ministry says about the case."

Do you recall her saying that?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Do you recall the Minister did not disagree with that?

MS PASTYR-LUPUL: Yes, I do. If
you look up any website of the hierarchy of ministries in Middle Eastern countries, you will find that the Ministry of Security and Intelligence comes way above the Ministry of Foreign Affairs in the pecking order.

MR. CAVALLUZZO: At tab 455, we see that Mr. Pardy is asking you to really return a call to Dr. Mazigh as he would be out of the office the following week?

MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: Then at tab 478
we see a report from the Syrian Human Rights Committee?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: This is the SHRC
Annual Report of 2003 .
Did you receive a copy of this
report that we can find behind tab 478?
MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: Do you recall who
you received a copy of this Syrian report from?

MS PASTYR-LUPUL: Well, my
recollection is that $I$ received the website address from someone. At the time that we first met $I$ thought it might be Amnesty International or Solidarity Network, but later it was revealed that probably Bassam Arar gave it to me. So it is quite possible that it was Bassam that notified me of the existence of this particular human rights report and gave me the website information.

I downloaded it. I printed it
out, because $I$ was concerned about the allegations, with respect to Mr. Arar in particular that are on page 4 of the report, and I felt it was my duty to notify Mr. Pardy about what this report said about Mr. Arar.

MR. CAVALLUZZO: You are
referring to page 4 , obviously the top part of page 4 of the report?

MS PASTYR-LUPUL: Yes, that
paragraph that refers to:
"... Mr. Arar had been subject to severe torture and intensive interrogation and charged with cooperating with Al-Qaeda."

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MR. CAVALLUZZO: This is, we understand, around July 24, 2003.

Did you give this to Mr. Pardy or speak to Mr. Pardy about it, or what did you do with the report?

MS PASTYR-LUPUL: Well, this is my writing on page 1, which says:
"Gar, see page 4. MPL."
Those are my initials.
I would probably have left this in Mr. Pardy's in basket if he was not in the office, or brought it to his attention verbally and asked him to look at it.

He would have reviewed that paragraph and if he felt it was necessary for me to take any particular action on it $I$ would have received instruction on it.

MR. CAVALLUZZO: Okay. Then let us go to your notes at page 123.
--- Pause
MR. CAVALLUZZO: This is your
notation for July 31, 2003.
I wonder if you might read your
notes for us?
MS PASTYR-LUPUL:

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"Telecon with Monia. Didn't want to reveal to media that she knew contents of letter. Prohibition prior to meeting. Spoke with Amanda Susman (ph) MINA on letter." (As read)

MR. CAVALLUZZO: What letter is
being referred to here?
MS PASTYR-LUPUL: This would have
been the time that letter was being delivered by Senator De Bané to the President of Syria, and it was a letter to plead the case of Mr. Arar and his release to Canada.

MR. CAVALLUZZO: Thank you.
If you would please continue?
MS PASTYR-LUPUL:
"Senator De Bané, when spoke with vice minister, former Syrian ambassador to Washington, letter to President delivered. When? Response. Not yet. RCMP rogue elements. Did some wrong. Michael Edelson.

Name sent. Shirley.
StenoTran Developing case." (As read)

MR. CAVALLUZZO: That rogue
elements comment is obviously the one that Mr. Wayne Easter, the Solicitor General, allegedly made to the Ottawa Citizen?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: If we move now to
tab 489 we get into a discussion about torture.
This is an e-mail that is from
yourself. It is dated August 6, 2003?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: There is a trail
of e-mails. Could you give us the context of these e-mails and what is it about? What is the concern that is being discussed within the confines of DFAIT?

MS PASTYR-LUPUL: Yes, certainly.
Following the publication of the Syrian Human Rights Commission report that we just referred to a few minutes ago, Dr. Mazigh was sent a specific letter from that same organization detailing the kind of abuse that her husband was reportedly receiving. She was extremely concerned about that and therefore held a press conference to announce the contents of that letter.

As a result of that press conference -- or that she is going to have a press conference, our media relations office was alerted to the fact that such a press conference was going to be happening, and Mr. Doiron was asking for our media lines on it, which he often did when something was coming up. He preferred to get the answers, lines, whatever, directly from the Consular Affairs Bureau.

So this e-mail had to do with this exchange of information to develop the press lines, the fact that $I$ had shown the report to -what I thought was the initial report. I didn't know the letter to Dr. Mazigh until later.

But I had shown Mr. Pardy the initial report. He didn't have any particular comments or action at that time for me to follow up.

However, when the press was asking for our reaction to these allegations and reports, this was kind of let's get together and let's decide what our response is going to be to this.

So the response that we decided on was:
"We are equally troubled by

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the statements regarding the use of torture as noted in the report of the SHRC and are very concerned that we have not had consular access to Mr. Arar since April despite repeated efforts by our embassy in Damascus to obtain access. We will not relent in our efforts to seek consular access to Mr. Arar."

MR. CAVALLUZZO: In light of the fact that you had been in effect reviewing the number of consular visits, and the last one would have been on April 22 nd or $23 r d$ of 2003 , was this a surprise to you, that this committee was making allegations that Mr. Arar was being tortured?

MS PASTYR-LUPUL: It was the first
time that $I$ had seen a specific human rights report with respect to the treatment of Mr. Arar. So therefore, yes, I was extremely concerned when I read this.

MR. CAVALLUZZO: And were you
extremely surprised? You certainly would be concerned. But were you surprised at this, that
there were these allegations in light of the fact that up to that point in time you had seven consular visits -- or indeed eight -- excuse me, eight consular visits and no reports of torture came back?

MS PASTYR-LUPUL: Yes, of course.
It was a matter of seeing him and writing that -having read reports that he appeared healthy and was able to walk and didn't have any signs of abuse when we visited with him, or consul visited with him, and meanwhile, we are reading that he is being subjected to extreme physical abuse. The two messages did not balance out. I was very concerned when $I$ read this report.

MR. CAVALLUZZO: At page 127 of
your notes, there is a notation that you talked to Mr. Jim Gould on August the 6th, the same day? MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: It says:
"Jim Gould, message, Syrian
Human Rights Watch."
Is that the same report that we
are talking about now?
MS PASTYR-LUPUL: I believe it
was. If it was the same date, then it most likely
did have to do with that report, yes.
MR. CAVALLUZZO: And do you know what advice or what you were seeking from Mr. Jim Gould concerning the report?

MS PASTYR-LUPUL: I believe it was regarding the statement that we were going to provide to the press office to make sure that he was aware of what our statement said and he was also -- his office was copied on the actual message of August the 6th.

MR. CAVALLUZZO: And if we look at the Q\&A's that you drafted on the question of torture -- $I$ wonder if the witness might be shown Exhibit $P-117$, tab 32 ?
--- Pause
MS PASTYR-LUPUL: Thirty-two?
MR. CAVALLUZZO: Thirty-two, yes. Right on the very first page. The anticipated question would be:
"What is the Canadian
Government response to the reports of the Syrian Human

Rights Committee that
Mr. Arar is being tortured?"
And the answer would be:

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"- During previous Consular visits, we saw no evidence of torture or abuse. The Canadian Government is troubled by these recent reports, as we cannot confirm nor deny them.

- We are also concerned that we have not had consular access to Mr. Arar since April. Consular visits are one way that we can determine Mr. Arar's state of health and well-being.
- The Canadian Embassy in Damascus will continue to pursue all Diplomatic efforts to seek Consular access on Mr. Arar."

At page 129 of your notes, on the same day, August 7th, $I$ am wondering if you could read for us those four or five lines under the redacted portion of your notes?

MS PASTYR-LUPUL: Yes.
"We have approached the U.S.

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and they maintain their
position. They maintain that they sent Maher Arar to Syria because of possible terrorist links, and we do not believe that the U.S. would --"

Something. I am not sure. "... something tied to terrorist organizations and are unlikely to change their perspective."

MR. CAVALLUZZO: Was this discussion at a meeting? Was this a telephone call you had with someone about the U.S. position?

MS PASTYR-LUPUL: I don't remember who would have said these exact lines to me. Obviously it's short form, so I am trying to write as quickly as possible. Somebody is dictating something to me to put into a note somewhere, and I am simply trying to write as quickly as possible. That's why I am having a hard time reading my writing here.

MR. CAVALLUZZO: I notice that McNee's name is at the top right-hand corner of the note.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And if you go to tab 496, which is replaced by 132.
--- Off microphone / Sans microphone
MR. CAVALLUZZO: The reference
here is if you go to page 3, just to locate where you are going to be on this date. Page 3 of 8 at the top paragraph, it says:
"For your information, I will be out of the office attending a meeting with the Syrian Ambassador and MKM at 4:30."

Who is MKM?
MS PASTYR-LUPUL: I made a
mistake. It should have been MJM. I got the acronym wrong, and that would have been Mr. McNee. MR. CAVALLUZZO:
"I leave it to BCM to answer
as --"
Who is BCM?
MS PASTYR-LUPUL: The media
relations office.
MR. CAVALLUZZO: Okay.
"... to answer as prudently

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and cautiously as possible until we can agree on all lines."

Do you recall attending a meeting with the Syrian Ambassador as well as the Assistant Deputy Minister McNee?

MS PASTYR-LUPUL: Yes, I do.
MR. CAVALLUZZO: And do you
recall what the purpose of the meeting was? Why did Mr. McNee want to see the Syrian Ambassador? MS PASTYR-LUPUL: The purpose of the meeting was to call the Syrian Ambassador in to a special meeting to alert him to the fact that we are extremely concerned about these reports of torture and that we expect him to convey our concerns to the Syrian authorities and let them know that we would like a response as to these allegations and consular access to Mr. Arar as soon as possible.

During that meeting he also reiterated a synopsis of the case, a synopsis of our efforts to date, the fact that we had received several consular visits at that point. We appreciated the Syrian cooperation in allowing us consular visits to Mr. Arar, and we hoped that
these consular visits will continue. And also we would like to know what is happening with Mr. Arar. We would like consular access to him as soon as possible, and we would also reiterate the fact that we are asking for his return to Canada. So this was the gist of the
meeting.
The exact notes are provided to you in a separate e-mail drafted by Mr. Michael Chesson, I believe, and copied to Mr. McNee. So a better explanation of all of that is provided in that note.

MR. CAVALLUZZO: Right. And this, in fact, did lead to the final consular visit which occurred on August 14th of 2003?

MS PASTYR-LUPUL: Yes. The result
of this visit, or this meeting with the Syrian Ambassador and Mr. McNee, did result in a consular visit. I believe there was a direct link between the two.

MR. CAVALLUZZO: Okay.
Commissioner, this will be the final consular visit on August the 14 th. It is a new and discrete area, and it may be appropriate at this time to break for lunch since we started
earlier this morning, at 9 'clock.
THE COMMISSIONER: Why don't we
break for an hour and come back at 1:30?
MR. CAVALLUZZO: That's fine.
THE REGISTRAR: Please stand.
--- Upon recessing at 12:31 p.m. /
Suspension à 12 h 31
--- Upon resuming at 1:35 p.m. /
Reprise à 13 h 35
THE REGISTRAR: Please be seated.
THE COMMISSIONER: Mr. Cavalluzzo.
MR. CAVALLUZZO: Before we move on
to the August consular meeting, I have another question concerning Exhibit P-99. That's the one where you recounted the telephone -- you don't need to see it, but you recounted the telephone conversation about CSIS and the miscommunication.

Do you recall that telephone call
you had with Catterall? And you have explained what you heard and so on.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Just a question
related to that. Prior to that time, had you heard rumours or had any knowledge about CSIS saying "we don't want Arar back"?

MS PASTYR-LUPUL: I don't recall having any prior knowledge to that.

MR. CAVALLUZZO: What about after
that time? Had you heard any words to that effect, that CSIS did not want Mr. Arar back? MS PASTYR-LUPUL: No, I don't recall that at all.

MR. CAVALLUZZO: The last tab in volume 5 is tab 500. I want to briefly take you through this before the consular report of August 14.

This is a string of e-mails
starting from Mr. Doiron, the communications person, and basically saying, "We have heard that Dr. Mazigh is going to have a press conference tomorrow concerning the Syrian Human Rights Committee report," and you respond at the bottom of page 2, saying, "Well, I showed this report to Gar two weeks ago" and so on, and Gar sends you an e-mail on the first page saying, "What did you show me? Was it the report or was it the letter that went to Dr. Mazigh that you had referred to earlier?" And you responded.

It would seem to me that prior to the August 14 th meeting there was a situation
within the Ministry itself where there was real concern that these allegations of torture had been made, and presumably some concern that the Syrian human rights report had not been brought to the attention of the Minister.

Is that correct?
MS PASTYR-LUPUL: I am not aware
that there was concern at the ministerial level about that, but $I$ certainly did my part in notifying the director general of the report and then following up with the exact lines from the report. I wasn't usually the direct liaison to inform the Minister's office.

MR. CAVALLUZZO: In any event, there was obviously going to be a great deal of interest in Dr. Mazigh's press conference relating to the allegations of torture which are much more specifically defined in that letter to her that you have referred to earlier?

MS PASTYR-LUPUL: Yes, that's
correct.
MR. CAVALLUZZO: And you told us as a result, you think one of the causes of the meeting that you had with Mr. McNee and the Ambassador was that a consular visit finally did
occur on August the 14th.
MS PASTYR-LUPUL: Yes, I do believe that the consular visit was a direct result of that meeting.

MR. CAVALLUZZO: And if we look at that consular report, it can be found at Exhibit P-134, tab 24.

MS PASTYR-LUPUL: Tab number...?
MR. CAVALLUZZO: Twenty-four.
MS PASTYR-LUPUL: Twenty-four?
MR. CAVALLUZZO: This is the ninth
and final consular visit. And the references that I would make would be to the third paragraph, and that states that:
"He was able to express
himself freely at times and he indicated that prison conditions had been more difficult in the past than now. He mentioned he did not wish to have adverse media publicity as he felt that this would only harm his case."

And then:

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"'The Press will know the truth when $I$ return home.' He confirmed he had not been beaten nor tortured. He also said he had not been paralyzed. When asked to explain he could not find another word for it. He also said his long detention had destroyed him mentally. He indicated that as far as he knew he was not receiving worse treatment than that given to other prisoners." We understand that as a result of this particular consular report, that on this same day the Minister, Minister Graham, held a press scrum, at which time he indicated that Mr. Arar was not tortured.

He also said that he had been
meeting independently, but that's not an issue I want to deal with you, but Mr. Graham said at the press scrum that he had not been tortured.

Do you recall that?
MS PASTYR-LUPUL: Yes, I do recall
that.
MR. CAVALLUZZO: Would it be your responsibility in respect of this particular issue? It was obviously an important issue, the issue of torture. Dr. Mazigh had held a press conference on August the 8th. The Ministry was concerned, and then the Minister came out on August 14 th to say that he was not being tortured.

Did you advise the Minister at the time that, as a result of this particular consular report, it was your view that he was not tortured? MS PASTYR-LUPUL: I didn't advise
the Minister directly. From my recollection, I spoke to a member of his staff and provided him with either this note or the substance of this particular note, to the effect of the lines that he confirmed that he had not been beaten nor tortured and he also said that he had not been paralyzed.

So I would have used the exact lines that are right here in front of us.

MR. CAVALLUZZO: Right. And we do know that the Minister said to the public that Mr. Arar was not tortured. Now, obviously from what you are saying in terms of your advice to the

Minister's office, you were relying on the consular report, which is dated August the 14 th? MS PASTYR-LUPUL: That's correct.

MR. CAVALLUZZO: In relating that
he was not tortured.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: At this point in
time, on August the 14th of 2003, what was your understanding of what torture was, what it involved?

MS PASTYR-LUPUL: I don't know
exactly if $I$ can define torture per se. I was certainly aware that mistreatment might have occurred; that Mr. Arar may have had less-than-ideal conditions, of course, throughout his detention.

> As to the exact definition, I
cannot speak to that. There was no defined definition that $I$ would refer to.

But certainly the fact that he had been in detention for a long time and was not allowed regular consular access would be reason for concern, and his various statements -- the fact that he could not express himself freely indicated to us that there was probably more to
say but that he was not free to say so. MR. CAVALLUZZO: But when Mr. Arar related "I have been destroyed mentally", were you not aware that torture, in international law, encompasses psychological torture?

MS PASTYR-LUPUL: I was not aware of the international legal interpretation, if you are asking me that.

MR. CAVALLUZZO: Right. So that when you told the Minister's office that told Mr. Graham that he was not being tortured, there was no reference that the individual Canadian said that "I have been destroyed mentally"?

MS PASTYR-LUPUL: I probably would
have read him the whole paragraph. Plus the Minister's office was copied on this message, so the Minister's office would have seen the entire message and been able to interpret it according to how they would see these particular words. MR. CAVALLUZZO: So that if that's the case, then the Minister's office likely was not aware either that mental destruction or psychological torture is part and parcel of the international or Canadian definition of torture? MS PASTYR-LUPUL: I think that the
definition would be in the eyes of the beholder, Mr. Cavalluzzo.

MR. CAVALLUZZO: The eyes of the beholder?

MS PASTYR-LUPUL: Yes, the definition, as a person would read this, would have been in the eyes of the beholder.

MR. CAVALLUZZO: Well, we don't want to get into a debate about whether it's the law or in the eyes of the beholder.

But I think you would agree with me that at this particular point in time -- and this is not your fault -- that you did not have a great deal of training or experience in what torture was. You would agree with that?

MS PASTYR-LUPUL: Although I did not have formal training per se in the subject of torture, $I$ had certainly been well aware of the possibility of abuse. I was quite well aware of the practice of physical abuse of prisoners in many of the Middle Eastern countries that were under my jurisdiction, and $I$ had also served in countries where human rights and prisoner abuse were of concern.

So I cannot say that $I$ was not
aware of what is torture at all.
MR. CAVALLUZZO: Were you aware, once again, that psychological torture can amount to torture in law?

MS PASTYR-LUPUL: One can include that, yes, in the definition of torture.

MR. CAVALLUZZO: But were you
aware of that on August the 14th of 2003?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Then why -- so
you are telling us you told the Minister, or the Minister's persons, who relayed this to the Minister, that Mr. Arar said that he was mentally destroyed?

MS PASTYR-LUPUL: I didn't give instructions to relay anything to the Minister. I simply answered the questions of the staff member who was asking me about the report and how the meeting took place.

MR. CAVALLUZZO: I am going to ask you to identify a report in terms of the state of knowledge of consular officials in respect of torture.

Commissioner, this is a report that Mr. Graham referred to in his testimony about
a review of consular affairs, final report, which is dated November of 2004 .

This is the report that, as I said, Mr. Graham said that he asked for when he was asked questions about torture. You may recall his evidence was that he wanted to see the status of the department in respect of recognizing torture and so on and so forth.

Unfortunately, we just received a copy of this two days ago, even though we asked for it months ago. And $I$ am only going to ask this witness, since obviously the witness was not responsible for mandating the report -- we will ask Mr. Graham about it. But there are certain aspects of this report to which I would like to refer in respect of her examination.

THE COMMISSIONER: This will be the next exhibit then. It is $P$-what?

THE REGISTRAR: 197.
THE COMMISSIONER: 197.
EXHIBIT NO. P-197: Report on torture requested by Minister Graham

MR. CAVALLUZZO: Now, the first --
THE COMMISSIONER: Was there any
reason why it wasn't produced earlier, Mr. Cavalluzzo, or were you given any reason? MR. CAVALLUZZO: No. We asked for it.

THE COMMISSIONER: I remember it came up in the evidence.

MR. CAVALLUZZO: No, I was not given a reason as to why it was late.

MR. BAXTER: I am told that it was asked for when Mr. Graham testified in June. I received it two days ago, as did Mr. Cavalluzzo on that same day.

THE COMMISSIONER: It would be surprising you wouldn't have received it even before Mr. Graham testified. But in any event, go ahead.

MR. CAVALLUZZO: Witness, if you
would refer to page 27 -- first of all, are you aware of this report? MS PASTYR-LUPUL: Yes, I am aware of it.

MR. CAVALLUZZO: And this report has been shared with employees of the department? MS PASTYR-LUPUL: It has been shared with management consular officers, members
of the Consular Affairs Bureau, and any other relevant parties who would have had input into this report or be affected by the report.

MR. CAVALLUZZO: And when did you
first see this report?
MS PASTYR-LUPUL: I would say
April.
MR. CAVALLUZZO: April of 2005?
MS PASTYR-LUPUL: April of 2005.
April of this year. It was sent to me as an e-mail attachment.

MR. CAVALLUZZO: I would like to
refer to page 27. This is paragraph 4.4.
It says:
"Some countries are known or
suspected of having practised
torture on prisoners. For
consular officers posted in
these countries, the problem
can be twofold. First, such
countries do not always
recognize the person's
Canadian citizenship and consular services can thus be difficult to offer. Secondly

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respondents in missions spoke of the difficulty in recognizing that a person they are visiting in prison is being submitted to physical or mental torture. Consular officials readily recognize the difficulties they face, given their lack of expertise in detecting such treatment."

Would you agree with that, that
this is what it says: that consular officials lack the expertise in detecting treatment which gives rise to torture?

MS PASTYR-LUPUL: I would agree to
the extent that we do not have formal training in that, but that doesn't mean that we certainly don't look out for signs of abuse when we visit people.

MR. CAVALLUZZO: No one is questioning that. No one is questioning the bona fides of consular officials in looking out for problems.

The question is sometimes if you
have expertise in a particular area, you recognize things that you wouldn't recognize without that expertise. You would agree with that?

MS PASTYR-LUPUL: I would agree with that, yes.

MR. CAVALLUZZO: It goes on: "Consular officers --"

Excuse me.
"Respondents spoke of the need for training or information on this matter. The Consular Affairs Bureau is reviewing this issue and is planning on informing and/or training officers once the training is ready."

I will come back to that in a
second.
Just finally:
"Another element as reported
by some respondents from
Geographics at headquarters is the delicate situation where on the other hand the department may wish to

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develop commercial links or bilateral relations with certain countries and on the other hand consular affairs may warn Canadians of dangers or difficulties in travelling or working in those countries."

In respect of that statement
concerning the matter of planning for and informing and/or training these officers when the training is ready, are you aware whether this training has been developed?

MS PASTYR-LUPUL: Yes, I am aware of that.

MR. CAVALLUZZO: I was given a document this morning. Is this the training program?

MR. BAXTER: I believe what you have is the agenda for the first day of a two-day program. At page 53 of the same report, it's mentioned that a two-day pilot program took place in February of 2005 .

As soon as $I$ saw that reference, I requested information, and $I$ have provided my
friend with the agenda of one day. I am still looking for any more information we can.

MR. CAVALLUZZO: I wonder if this
might be filed then?
MS PASTYR-LUPUL: Thank you.
THE COMMISSIONER: 198.
EXHIBIT NO. P-198: Agenda of the first day of a two-day training workshop entitled:
"Protection of Canadian Citizens Against Torture"

MR. CAVALLUZZO: For those that don't have it, this is, $I$ understand, the agenda of the first day of a two-day workshop, it is entitled "Protection of Canadian Citizens Against Torture".

The first module deals with the definition of torture in international law and then the prevalence of torture.

The second module deals with the types of torture and the effects of torture.

The third module deals with
torture in detention: (a) what to look for, signs of torture (b) possible actions to take.

And then the final module of the

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first day deals with torture and detention, what to look for, signs of torture, possible actions to take. So that's just a continuation.

Did you take the first day of this workshop?

MS PASTYR-LUPUL: No.
Unfortunately, this was held just this past February. I was on posting abroad at the time. MR. CAVALLUZZO: And is it your understanding that this two-day workshop has been completed?

Now, $I$ don't know if you would
know that.
MS PASTYR-LUPUL: I was not aware
that it had already been held until $I$ saw the course outline and materials yesterday, actually. I only saw the reference in this document, as Mr. Baxter just pointed out, that a training course was to be held in February, but I had not heard of the results of that training yet.

MR. CAVALLUZZO: Okay. Do you
know whether you are going to have the opportunity to take the course?

MS PASTYR-LUPUL: I certainly hope
so. I hope it's going to be available to all
consular officers. I see it as a very positive point that this course has been developed, and I would say that the Arar case, and other cases throughout the world -- in the Middle East specifically, because $I$ was aware of many cases where prisoners might have been subjected to abuse, and we are quite well aware that other countries in the world do subject prisoners to very difficult conditions, perhaps psychological and physical torture, as you say.

It would be an excellent idea if consular officers were given such specific training before going on posting. I am totally in support of such a workshop being provided. MR. CAVALLUZZO: Indeed, the
implication of Mr. Graham's testimony was that this report was really spawned as a result of the Arar case?

MS PASTYR-LUPUL: Well, I would say that it was certainly a contributing factor. MR. CAVALLUZZO: The only other aspect, as I say -- I will ask Mr. Graham these questions -- is page 40 , because this appears, at least from our perspective from the questions that have been asked, perhaps a problem.

And this is at page 40. And this is entitled "COSMOS, consular affairs and privacy protection".

This states:
"Some issues were raised at headquarters by some Consular Affairs respondents in the division for access to information and privacy protection. The concerns expressed have to do in part with the relatively large number of people who have access to Cosmos in the field, at FAC headquarters, and with the sharing of information of other organizations, such as the Passport Office, Immigration--"

And then it says:
"... Canadian Security Center and Correctional Services Canada. The concerns centre on information-sharing

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agreements with the OGDs, the required consent by individuals whose personal information the department feels must be shared with others, and briefing notes accompanying Q\&A's for the Minister's office."

And then the next part talks about the lack of agreements between government agencies which give rise to privacy law problems.

The next part deals with whether the client knowingly consents to the sharing of personal information with all these other agencies.

And finally, the concern is
expressed in respect of the information that goes into Q\&A's and briefing notes themselves.

Mr. Commissioner, at the
appropriate time $I$ will bring to you the recommendations that are made in this report, particularly in respect of the issue of torture, as well as the privacy concerns that were reviewed in this particular document, because they certainly are relevant to our mandate.

THE COMMISSIONER: Thank you.
MR. CAVALLUZZO: So that we can flow through the chronology, if you go to your notes now, Ms Pastyr-Lupul, at 132, this is for the date August 14 th. We can read your writing.

I assume this is just your accounting of information that you received on that date concerning the consular visit?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: So you would have
taken these notes before you saw the C 4 , or would these be notes just taken from the C4?

MS PASTYR-LUPUL: I don't think
they would be notes taken from the C4. I don't remember whether this would have been a telephone call with Leo Martel. It seems to be the kind of note that $I$ would take from a telephone conversation.

MR. CAVALLUZZO: Okay. And the
next page, under the title, "Arar, 4 o'clock", what does this summarize? Does this summarize a telephone conversation you had with Dr. Mazigh? MS PASTYR-LUPUL: Yes, it is. MR. CAVALLUZZO: So you were relating to her what had taken place in respect of
the consular visit on that day?
MS PASTYR-LUPUL: That's correct.
MR. CAVALLUZZO: And of course we
see from the telephone conversation as well as the report itself that there was a suggestion that Mr. Arar might be tried in the very near future, like in a week or two?

MS PASTYR-LUPUL: Yes, that was one of the parts of the report.

MR. CAVALLUZZO: And that became part of your responsibility, to respond to that particular challenge, that he might be prosecuted in the near future in Syria?

MS PASTYR-LUPUL: Generally one of our consular responsibilities is that if there is going to be a trial taking place with a Canadian detained abroad, then we would assist with providing a list of lawyers to the family and ensuring that the family does have legal counsel to represent the detained Canadian in a court of law, yes.

MR. CAVALLUZZO: In respect of
that August 14 th consular report, that was not given to Dr. Mazigh but $I$ understand that parts of it were read to her at a meeting?

MS PASTYR-LUPUL: That's correct. MR. CAVALLUZZO: Before we get to
that meeting on August 18 th, just a couple of final things to close out here in respect of August 14 th.

At tab 511, we see that
Mr. Martel, on August the 14 th, e-mails to you, and $I$ guess adds further observations?

MS PASTYR-LUPUL: Yes. I would say that $I$ had a telephone conversation with Leo Martel that day, and in my telephone conversation I wanted as much detail as possible about the state in which he found Mr. Arar; that is physical, mental, psychological, anything that he could possibly describe that would give us an indication of his state of health, state of wellbeing.

I asked Mr. Martel to put it in
writing to me. So this was the result of my request to Mr. Martel to have a written response describing in as much detail as possible how he found Mr. Arar.

And just to expand on that, I will
note that -- when he referred to his mental condition:
"I have found him pretty much in the same condition as when I last saw him. This has to be taken into the context of anyone being detained for a long period. He looked physically normal and I have seen no trace of violence on the parts of his body that can be seen. He was wearing trousers and some kind of T-shirt. He walked normally and his eyes looked normal. He was mentally alert."

This indicates to me that from
Mr. Martel's perspective, he could not see any physical signs of mistreatment at this particular time -- no marks, nothing that he could determine.

I thought it was very important to clarify that, because I knew that we would be asked questions about that from various sources. This was a significant meeting, the fact that we had not seen him for a long time, the fact that there were these allegations of torture out there in the media, the fact that Dr. Mazigh was
concerned that he was being tortured in specific ways that are related in the letter to her. These are all things that were of great concern to us. And the fact that we saw him so quickly after the meeting with Ambassador Arnous and the fact that Leo Martel was able to report these points to me made a huge difference in our -- I guess our -- it gave us confidence that he looked, not only to the best of our knowledge -- of course, we couldn't ask him to remove his shirt. We couldn't do a full medical examination on him. You realize the limitations of this kind of a meeting. But this, to us, was good news, the fact that we had access to him finally after such a long period of not seeing him.

MR. CAVALLUZZO: When Mr. Martel
says that he was "mentally alert", of course it must be viewed in light of Mr. Arar's statement that he is "mentally destroyed".

That may be part of a training problem that we are talking about here. That although he may appear to be mentally alert to Mr. Martel, the detainee -- and we have seen the conditions he lived under for a year -- told

Mr. Martel at that meeting, "I have been mentally destroyed."

MS PASTYR-LUPUL: I think anyone who had been in a condition like that would have been mentally destroyed; yes, I agree.

MR. CAVALLUZZO: At this meeting, if we go to 518, this is a meeting with Dr. Mazigh, Kerry Pither, Gar Pardy and yourself.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Obviously the discussion, Monia and Kerry asked a number of questions and these eight questions are set out in the document itself. If you took this, this is an accurate summary, at least from your perspective, as to what was said at that meeting?

MS PASTYR-LUPUL: Yes, these are my notes that reflect directly my notes on the meeting.

MR. CAVALLUZZO: We have Exhibit P-100, which is the minutes of Kerry Pither. Have you seen those notes of the meeting --

MS PASTYR-LUPUL: I have seen them, but if you could please refresh my memory? Thank you.

MR. CAVALLUZZO: The only question
is we took Mr. Pardy through this and he said that it was an accurate reflection of what was said, and I just wondered if you had the opportunity to read these notes and whether you would agree that they accurately reflect what was said at that meeting?
--- Pause
MS PASTYR-LUPUL: Yes, I would say that these notes do accurately reflect the meeting.

MR. CAVALLUZZO: Once again, just to complete the record, at 521 we have a further evolution of the $Q \& A ' s$ and backgrounders that you are preparing for the Minister's office.

I won't take you through that
other than to have you identify it.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: That is your Q\&A?
MS PASTYR-LUPUL: Yes, it is my
$Q \& A$.
MR. CAVALLUZZO: At your notes at page 135 for the date August 25 th, there appears to be a fairly lengthy note that $I$ want to ask you a few questions about.

Do you see that, August 25 th, and
it says "re Arar (Leo Martel)"?
MS PASTYR-LUPUL: Yes, I do.
MR. CAVALLUZZO: Was this a
meeting --
THE COMMISSIONER: What page?
Sorry I missed that.
MR. CAVALLUZZO: This is page 135.
THE COMMISSIONER: Thank you.
MR. CAVALLUZZO: I just want to
understand what this is. Is this a phone call?
MS PASTYR-LUPUL: This is a phone
call with Mr. Martel that occurred on August 25 th, and it was in response to my list of questions that was just in the previous note that you had referred me to. I just lost the tab to that. But it was the list of the nine questions or so that were posed to Mr. Martel. So he was giving me a response in writing -actually, in a telephone conversation here. MR. CAVALLUZZO: And on that same day, if you go to the next page, you will see that you have a meeting with Bassam Arar?

MS PASTYR-LUPUL: Meeting with
Bassam --
MR. CAVALLUZZO: About halfway
down?
MS PASTYR-LUPUL: The 25th. Yes, that's correct.

MR. CAVALLUZZO: And at this
meeting you are talking once again about 1993, and you are talking about getting university transcripts, McGill attendance, and so on and so forth, trying to deal with this allegation that Mr. Arar was in Afghanistan in 1993.

So you are still discussing that?
MS PASTYR-LUPUL: Yes, because if
that was going to be relevant to the charges that were laid against Mr. Arar in his trial, then it was in the family's best interests to try to find evidence that would refute those charges.

MR. CAVALLUZZO: During this
period of time -- I won't take you through this to any great extent -- there is a legal process that is going on in Syria. You are attempting to assist Mr. Arar in terms of getting counsel, in terms of trying to find out what the trial date is, what court it is going to be tried in, what access to information his lawyer may have, and so on and so forth?

Do you recall those efforts --

MS PASTYR-LUPUL: Yes, I do.
MR. CAVALLUZZO: -- and the
questions that you were posing?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And we see in tab
540 that Dr. Mazigh decided to retain counsel of their own choice, a Mr. El Maleh?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And retainers are
discussed in it?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: At tab 542, you
are answering a number of questions.
MS PASTYR-LUPUL: Mr. Martel is
answering a number of questions that $I$ posed to him in a previous note, yes.

MR. CAVALLUZZO: Okay. Then on
the 9th of September, we see in tab 551 that the Syrians indicate that Mr. Arar may be tried within the next two weeks. So things are really happening very quickly. MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: If we go back to your notes at page 145, for the 9th of September, we see the name Konrad there. I assume that's

Konrad Sigurdson who has assumed the position of Gar Pardy, who resigned on August 31st?

Is that correct?
MS PASTYR-LUPUL: That's correct.
MR. CAVALLUZZO: I wonder if you
might read that for us?
MS PASTYR-LUPUL: "Konrad needs a
brief for the Minister for
Wednesday afternoon of what we do for cases. Cards 4 by

6 inches. Basics on each
case. Arar --"
And then there would have been
other cases listed.
"Meet for 1 p.m. Why
consular case? What are we doing? Looking ahead, what next? How dealt with by department. How manifested as international issues. Costs associated with cases. Geographics doing their own."

MR. CAVALLUZZO: Below we have some, I guess, further information that you are receiving from Mr. Martel concerning the situation

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in Syria.
MS PASTYR-LUPUL: Yes. This would have been a conversation, probably with Leo, about the lawyers aware of the situation.
"Monia called him at midnight. Most likely will.

Lawyer informed. Doesn't expect to have anything today. Lawyer in jail. Recently released. One month. Authorities may decide and detain him. He -her -- his organization would know HR activist may be in and out of Syria. Has been publicized. Jail. Lawyer knows how to find file."

These are my short-form notes of a conversation $I$ would have had with Mr. Martel about the selection of a lawyer, and lawyer's access to file and any other relevant details at that point.

MR. CAVALLUZZO: I am not going to take you through these, but for counsel's benefit, at tab 557 we have you requesting Mr. Pillarella
seek information from the Ministry of Foreign Affairs to attend the Arar hearing. So we are trying to get some kind of Canadian presence in the trial.

At tab 559 there is an update given on the lawyer trying to meet with Syrian prosecutor and so on?

MS PASTYR-LUPUL: Yes, exactly. This is all our attempt to try to have a Canadian presence at the trial. If it is going to be held that week -- the following week -- we wanted to ensure that we took all measures possible to have a Canadian presence at the judicial proceedings.

MR. CAVALLUZZO: And there seems
to be a great deal of confusion as to what court it is going to be, what information the lawyer would have access to, indeed whether the lawyer could see Mr. Arar before the hearing started, that kind of thing.

MS PASTYR-LUPUL: Yes, exactly.
All of that was happening.
MR. CAVALLUZZO: If we go to your notes at 152 for the 12 th of September, there's discussion of having Mr. Lockyer involved as a Canadian presence at the court?

MS PASTYR-LUPUL: Yes. This is an extraordinary measure that would have been taken by the Bureau of Consular Affairs. Normally we do not pay for a Canadian observer to be brought in as a legal specialist at a case.

However, this case warranted such
an action, and Mr. Pardy spoke with Mr. Lockyer earlier on. So Mr. Lockyer was quite well aware of the fact that we might be calling upon him to be a legal observer on behalf of the Canadian government at such a trial.

MR. CAVALLUZZO: And $I$ note in
your notes, in the second line after "Lockyer", it says:

> "Political case to fund the Arar case. Political time bomb, especially if being tortured." MS PASTYR-LUPUL: Yes. MR. CAVALLUZZO: Are those Or yours -MS PASTYR-LUPUL: Yes, they are.

Lockyer's words or yours -I attribute those comments to Mr. Lockyer, and I have a colon after his name, which means that this is what he is saying. It's a political case, that
we have to, you know, fund this case. It is a political time bomb, especially if he is being tortured. We should do whatever is possible.

That's what Mr. Lockyer was saying
to me.
MR. CAVALLUZZO: The same day at
tab 563, we see that you are updating Miss Pither on a meeting that was had with the U.S. authorities as to whether they would take responsibility for the deportation?

MS PASTYR-LUPUL: Actually, what had happened, the day before, was that Kerry was part of a delegation that marched to the U.S. Embassy, along with Dr. Mazigh, to meet with U.S. officials, and she said that the meeting with U.S. officials was disappointing:
"... as the Americans take
full responsibility for the
deportation process, however,
refused to intervene in the
case of Mr. Arar in Syria at
this time, as he is a
Canadian citizen and
therefore not their
responsibility."
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So these were some of the people that were interviewed. Monia Mazigh, Alex Neve, and Flora MacDonald.

There was extensive radio and TV coverage.
"Monia called for the
Canadian government to demand from the Syrians the return of her husband."

MR. CAVALLUZZO: And we know on
September $15 t h$, if you go to your notes at page 153, that there was a CBC World at 6:00 report, special report on Maher Arar and torture?

Do you see there where it says --
MS PASTYR-LUPUL: Yes, that's
right. And $I$ think we were asking for copies of the transcripts of that particular CBC Radio report.

MR. CAVALLUZZO: And at the next page, at page 154, on the $16 t h$ of September, it says at the top:
"Torture is an issue in many countries, and we can't stand by."

What is this? Is this a reference

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to what was on the program, or a meeting or discussion about torture --

MS PASTYR-LUPUL: It seems to have been a meeting with Konrad Sigurdson. I do recall that Mr. Sigurdson was interested in addressing this subject in a different kind of forum, and he suggested that there be a grouping, a forum of interested parties to get together and share ideas to avoid the problem of the Sampson case.
"Monia Mazigh aware of danger of pushing too hard"

And so on. I mean, you see what's there.

Mr. Sigurdson was interested in
having a meeting with Dr. Mazigh, Amnesty
International, Irwin Cotler, James Lockyer and the Minister to discuss some of these issues that were obviously of extreme importance to us in terms of consular affairs and our mandate and our action on cases like this in the future.

MR. CAVALLUZZO: At tab 566, does that recount -- although dated September 17 th , it talks about a meeting with Amnesty International?

MS PASTYR-LUPUL: Where do you see that reference exactly, please?

MR. CAVALLUZZO: This is tab 566.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: In the reference,
the topic is "Meeting with Amnesty International".
MS PASTYR-LUPUL: Okay, yes.
MR. CAVALLUZZO: And then it talks
about on September the 16 th that, $I$ guess, you and
Sigurdson spoke to Lockyer and so on?
MS PASTYR-LUPUL: Yes. Yes, we
did have a telephone conversation with
Mr. Lockyer.
MR. CAVALLUZZO: And was that
meeting with Amnesty on September the 17th?
MS PASTYR-LUPUL: I don't recall
whether -- it was Friday morning.
MR. CAVALLUZZO: Well, if you go
to your notes at 155 , it may assist you.
MS PASTYR-LUPUL: That was a meeting with MINA, the Minister's office, on September $17 t h$, and my notes -- Alex Neve was writing to me on September 17 th saying looking forward to the meeting on Friday morning.

So whichever Friday was right after September 17 th was when we would be meeting -- when $I$ would be meeting Mr. Neve.

MR. CAVALLUZZO: That would be September 19th. We'll come to that in a minute. MS PASTYR-LUPUL: Okay. MR. CAVALLUZZO: Let's deal with the meeting with MINA on September 17 th .

This says meeting with MINA. What
does that mean? Meeting with Minister Graham or meeting with Minister Graham's officials?

MS PASTYR-LUPUL: I don't remember
whether it was his staff members or whether it was directly with the Minister. I had a few meetings with the Minister.

It's quite possible it was with
Minister Graham, but $I$ don't recall exactly.
MR. CAVALLUZZO: And it says:
"Review information, dual
nationality, no claim under
Vienna Convention."
And then it says:
"Talk to JPS."
Who is JPS?
MS PASTYR-LUPUL: That is our
communications division.
MR. CAVALLUZZO: And then it says:
"Committee to study consular
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roles, consular awareness program."

Is this the committee that gave rise to that report that we reviewed with you?

MS PASTYR-LUPUL: Yes, this would have been the initial stages where the seeds were planted for such a committee to come up with a framework. I mean, right at this time is when we were beginning to develop a more structured framework with respect to our new approach to consular cases of this nature.

MR. CAVALLUZZO: And four lines
from the bottom it says:
"Allegations of torture.
Need to force this issue --"
MS PASTYR-LUPUL: "Frame."
"Need to frame this issue."
MR. CAVALLUZZO: Why don't you
read it then?
MS PASTYR-LUPUL: "Allegations of
torture. Need to frame this
issue as to how we deal on a
macro level and individual
level."
MR. CAVALLUZZO: And refer the
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next line to the Bon Voyage booklet?
MS PASTYR-LUPUL: Yes, the
Passport Office distributes the Bon Voyage booklet with every passport that's issued, which is our way of letting Canadians know the addresses and contact numbers of the closest Canadian embassy to the country they are travelling, plus general tips for travellers.

And, by the way, JPS issues a
number of other publications, many publications that are of great use to Canadians who are travelling abroad and we certainly would appreciate if more Canadians would consult those publications prior to travelling.

MR. CAVALLUZZO: Then at the next
page at the top --
--- Laughter / Rires
THE COMMISSIONER: You brushed over that, Mr. Cavalluzzo.

MR. CAVALLUZZO: You are going to have lawyers involved, it seems, on the next page at the top, and we indeed see Marlys Edwardh's name as one of the experts you are going to retain possibly in terms of these issues that are going to be covered.

Do you see that?
MS PASTYR-LUPUL: Yes, I do see her name, yes.

MR. CAVALLUZZO: Along with Mr. Irwin Cotler?

MS PASTYR-LUPUL: Yes, yes.
Again, this refers to the kind of brainstorming that took place with Mr. Sigurdson. He wanted this group of people to come together to discuss issues of this nature.

MR. CAVALLUZZO: Right.
MS PASTYR-LUPUL: He was thinking
of doing it toward the end of October, a
roundtable. I guess I figured this was a really good idea, Konrad, and let's get some ideas down on paper. In fact, I transcribed these for him and I said, "Konrad, this is what you told me you would like me to do, so here are your ideas. Back to you for action."

And I believe that he did take that matter further and eventually it led to all the discussions that would have led to things like the review and framework for operating --

MR. CAVALLUZZO: I am still at page 156 of your notes. Do you recall Konrad
saying in the third line that:
"We have to absorb the criticism and we have to acknowledge our mistakes"?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: He said that?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And that was in
the context of these consular cases that we are talking about --

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: -- these torture
cases?
MS PASTYR-LUPUL: Yes. He was not absolving us of all the actions taken. This was a new kind of case. We were trying to manage it as best we could as it was going along, but we certainly didn't want another case like this to happen to us. So we had to acknowledge what we could have done better had we had the knowledge that we have today to deal with these kind of cases.

MR. CAVALLUZZO: Okay. At the next page, September the 19th, I guess this is the meeting with Amnesty that you were talking about,
the Friday?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: I am not going to
take you through it, but there are pages of, I guess, minutes or notes taken at that meeting. Mr. Neve, Alex Neve, attended. Dr. Mazigh attended, Mr. Chesson attended, David Dyet attended, and Mr. Sigurdson and yourself.

MS PASTYR-LUPUL: Okay. And that
is on page...?
MR. CAVALLUZZO: That is on page 157 of your notes.

MS PASTYR-LUPUL: 157.
MR. CAVALLUZZO: At the top it says September 19th.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: You mentioned earlier a meeting with Amnesty, and I assume this is the meeting to which you refer?

MS PASTYR-LUPUL: Yes, this is the meeting directly referred to in Mr. Neve's e-mail.

MR. CAVALLUZZO: And that goes on between -- and I am not going to take you through it, but for counsel's benefit -- between pages 157 through 162 of your notes.

Tab 574 once again deals with anticipated questions, and I leave that for counsel to read.

I would like to refer to tab 591, though, where you are getting certain information. We will be on to another volume.

But just for the benefit of counsel, if anyone is interested, just to refresh your memory, the Syrian Human Rights letter that went to Dr. Mazigh is part of tab 573, tab 11, and you may recall that the witness referred to that.

I am not going to take her to it, but just to refresh your memory on that point. So could you go to the next volume.
--- Pause
MR. CAVALLUZZO: This is now
October 1st. You seem to be getting information about the conditions of Sednaya prison.

Is that correct?
MS PASTYR-LUPUL: This is, I
believe, an e-mail from Solidarity Network that would have described Sednaya prison in brief. It was an e-mail initially to Dr. Monia Mazigh and then forwarded to me on October the 1st, yes.

MR. CAVALLUZZO: And on that same day, on October 1st, if you go back to your notes at page 170, you will see that Ms Pither is talking to you about coerced confessions in the State Supreme Court?

MS PASTYR-LUPUL: Yes, she did speak to me about that.

MR. CAVALLUZZO: That's at the top of the page?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: On October 2nd, you are meeting with Mr. Lockyer, Dyet, Chesson, Sigurdson and Ms Girvan?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And as well on
October the 3rd, there appears to be a meeting at PCO with the RCMP.

This is at page 172 now that $I$
would like to ask you a question or two about.
Do you recall this meeting at PCO
on October the 3rd?
MS PASTYR-LUPUL: Yes, I do recall going to this meeting.

MR. CAVALLUZZO: And you were participating on behalf of DFAIT?

MS PASTYR-LUPUL: On behalf of the Consular Affairs Bureau. I might have been there with other people from DFAIT, but $I$ was the only person from consular, as far as $I$ can recall. MR. CAVALLUZZO: And it was
attended by RCMP?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Solicitor
General?
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Was anybody from
CSIS there?
MS PASTYR-LUPUL: I don't recall.
I am sorry, $I$ don't remember the exact names of everybody that was there, and I don't -MR. CAVALLUZZO: And what is
referred to as the RCMP's concern about the integrity of its operations.

Perhaps you could just read that down because $I$ am having trouble reading it, from the RCMP concern?

MS PASTYR-LUPUL: "RCMP concerned about integrity of operations if seen as lacking control of info may not be privy to info StenoTran
in future and may compromise future situation of national security. Will hold tight on line that we cannot discuss operational details. Arrest done on other jurisdiction. Not RCMP mandate to discuss details of an investigation, exchange of intelligence. Do share info on regular basis."

MR. CAVALLUZZO: Now, who does
share info on a regular basis?
MS PASTYR-LUPUL: RCMP -- I would imagine that the person who was talking about this whole paragraph is from the RCMP.

MR. CAVALLUZZO: And do you recall the purpose of this meeting on October the 3rd at PCO?

MS PASTYR-LUPUL: Well, since
there is some discussion about the Arar case and comments on operations, I imagine it was to discuss information-sharing between agencies of the government.

MR. CAVALLUZZO: But do you recall anything more specific than that?

MS PASTYR-LUPUL: Sorry, I don't. I don't recall anything more than what is written here.

MR. CAVALLUZZO: We see on the next page, October the 6th, that this is the date Mr. Arar is released from Syria?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: And there are
notes here. Apparently you spend some time preparing for the attendance of the family at the Dorval airport.

Why don't you tell us a bit about
that?
MS PASTYR-LUPUL: Certainly. I was first made aware of the release of Mr. Arar early Sunday morning. That would have been just the day before this. I think it was October the 5th?

MR. CAVALLUZZO: The 5th, yes.
MS PASTYR-LUPUL: So all
throughout the day on Sunday $I$ was monitoring the case with Mr. Sigurdson and also Mr. Martel.

Mr. Martel was not free to discuss very much with me over the telephone, so we agreed that we would make contact once he arrived in Paris with

Mr. Arar.
The main thing was that he was released and we were so, so relieved. It was a very exciting day in my life.
--- Pause
MR. CAVALLUZZO: Would you like some time?

Mr. Commissioner, perhaps we could take a five-minute break.

THE COMMISSIONER: All right. We
will take five minutes.
MS PASTYR-LUPUL: Thank you.
THE REGISTRAR: Please stand.
--- Upon recessing at 2:30 p.m. /
Suspension à 14 h 30
--- Upon resuming at 2:38 p.m. /
Reprise à 14 h 38
THE REGISTRAR: Please be seated.
Veuillez vous asseoir.
MR. CAVALLUZZO: If we could
continue now, I understand that you met Mr. Arar at the airport along with his family. You went down to Dorval in a van with the family and you met Mr. Arar at the airport?

MS PASTYR-LUPUL: Yes.

MR. CAVALLUZZO: And then you were invited to his family's home afterwards, where there was a celebration in respect of his return, obviously?

MS PASTYR-LUPUL: Yes. I would like to describe that day, actually. I am ready to talk about it now.

MR. CAVALLUZZO: Certainly.
Please do.
MS PASTYR-LUPUL: I would like you
to be aware of the fact that when $I$ first became aware of Mr. Arar's release, I was extremely happy, and $I$ was excited to try to facilitate anything necessary to make sure that his arrival was well-organized and we could meet him and all that. Mr. Sigurdson asked me to arrange to meet him at the airport.

The first thing that was very
important to do was to make that telephone call to Paris and to connect Monia with her husband. I stayed up until 1 o'clock in the morning that night -- that was Sunday all day, Sunday early in the morning $I$ knew it would happen. This was Sunday night, around 1 o'clock in the morning, that I connected Monia with her husband at the
airport in Paris. It was through cell phone through our Operations Centre that Monia was able to speak to Maher. It was like "Wow, they are finally talking to each other after a whole year of not being able to speak directly." For me it was a major occasion.

So they spoke, I don't know, a few
minutes. So that was a big, big step. It was a sleepless night for me because I had been so excited about this release.

In the morning, when $I$ got to work, I quickly organized a van to take a group of people to the airport. Of course Monia was part of this group. Along with Monia were her children, her mother, her mother-in-law, Kerry Pither, Alex Neve, Marlene Catterall, Sarkis Assadourian -- I think that was about it. It was quite a carload, plus the Minister's car was available for use to take the group to Montreal. We got there in time for the flight to arrive. I also arranged through our Protocol Office at the Department of Foreign Affairs to ensure that there was a lounge available, a private area available for Mr. Arar's family to meet him as soon as he got off the
plane. This was amazing, to organize limousines, protocol, everything, all in the morning. I guess it was adrenalin that kept me going and I wanted to see it all happen in such a positive way. So we got in the car -- actually, Kerry said, "Meet me at my place," because Monia's apartment, there are reporters there. They didn't want the press to be in the way, so we met at Kerry's place. The whole family was in there and they all piled into the van and we had Tunisian food being passed around and the kids eating. It was a wonderful family gathering, a very happy family gathering and $I$ was so pleased to be part of it.

We got to the airport, we were whisked over to the lounge, watched the airplane land, and my heart was beating so fast. And Monia, and I believe his mother, were escorted by the airline officials to the gate so that as soon as he got off the plane he would see his wife. I know that they had a very emotional reunion and we were waiting back at the lounge for him to arrive. Of course all the reporters were out in the hallway to take pictures and hear his interview. He met, first of all, with his
family in private at the lounge, and then he made a public statement, and then the family invited us to their home in Montreal to share in their celebration. We did go to the home for a while and then we went back to Ottawa later that night. It was a very good day in all. We got back to Ottawa about midnight. So, as you can see, it was quite an action-packed day.

MR. CAVALLUZZO: Okay. All right.
MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Presumably -- we
just have a few more documents that $I$ want to bring you through.

You prepared a briefing note at
tab 599 for the Minister on October 7th, which would have been the very next day. You went back into the office and prepared this briefing note for the Minister?

MS PASTYR-LUPUL: Yes, I did.
MR. CAVALLUZZO: October 7th I
understand as well that you attended a briefing with Mr. Martel and other members of DFAIT where he described the situation of Mr. Arar.

Do you recall that?
MS PASTYR-LUPUL: Yes. There was
a meeting on October the 7 th in the morning, yes.
MR. CAVALLUZZO: I wonder if the witness might be shown Exhibit $\mathrm{P}-85$, volume 5, tab 40 .

THE COMMISSIONER: Tab...?
MR. CAVALLUZZO: Forty?
What we have here behind this
tab are a number of transcriptions of notes of people that attended the meeting. You don't have notes for this particular meeting on October 7th.

MS PASTYR-LUPUL: No, I don't.
MR. CAVALLUZZO: But what $I$ would
refer to, for example, on the first page we have the transcribed notes of Peter McRea. He was basically taking notes or recounting what Mr. Martel said. At page 2 -- on the first page, you will see it is under page 2 , 8 mos. there". Do you have it? The very first page of tab 40.

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Okay. These are
the transcribed notes of McRea.
On the first page it says page 2.
Do you see that?
MS PASTYR-LUPUL: Yes, I do.

MR. CAVALLUZZO: It says:
" 8 mos. there
then Saniga [Sednaya] -
paradise".
Then it says:
"torture - tire not true,
beating with wires not true".
Then it says:
"mental torture
beaten occasionally
stopped interrogating after
2 wks."
Then if you go on to the next notes, they would be the notes of Mr. John McNee, which would be at page 5 of 14 --

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: -- do you see
that at the bottom where he talks about:
"Sednaya prison = cell =
paradise
Def'n of Torture?

- legal - PCO?"

Then it says:
"- mental cruelty"
Then it says:
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"- beaten occasionally = angry, slapped around in first 2 weeks - interrogation in first 2 weeks, then nothing till Sampson questions".

Although you don't have notes, do
you recall that kind of language being used by Mr. Martel at the meeting on October 7th?

MS PASTYR-LUPUL: Yes, I do.
MR. CAVALLUZZO: Now, just a few more documents.

At tab 617, just to have you confirm, you prepared that $Q \& A$ ?
--- Pause
MS PASTYR-LUPUL: I might have been consulted on it, but $I$ believe at this point that Mr. Michael Chesson was taking over the writing of the $Q \& A$ because this was no longer considered an active consular case. Once a detained Canadian is brought back to Canada the case is considered completed from consular perspective.

MR. CAVALLUZZO: Just to close this out, on October 28th, if you go to page 182
of your notes, apparently there was a meeting between the Minister and Mr. Arar and his family? --- Pause

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: There was a private meeting initially between the Minister and Dr. Mazigh and Mr. Arar.

Did you attend the meeting thereafter when others were brought into the meeting?

MS PASTYR-LUPUL: No, I was not asked to attend that meeting.

MR. CAVALLUZZO: That's fine.
Tab 634, which is October 31st.
MS PASTYR-LUPUL: Thirty-first, yes.

MR. CAVALLUZZO: If you go to the
fourth page in you will see a briefing note for the Minister dated October 28?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Okay. You
prepared that?
MS PASTYR-LUPUL: Yes, I did, in consultation with other members of the department. I think that they are noted at the end of the
memo, in consultation with GMR and ISI as well as Mr. Sigurdson, Mr. Dyet, Mr. McNee.

MR. CAVALLUZZO: Okay. The
final matter is, $I$ would like to introduce -- yes, just finally at page 183 in your notebook for October 31st.

I wonder if you might read that entry for us under "Arar Q\&A updated"?

MS PASTYR-LUPUL: Okay.
"With ZJGR 0209 August 14th, $C-4$ and any notes on allegation of torture and Mr. Chesson to consult. Reiterate what took place in August. Never reported on torture in any of his meetings if he claims that. Waiting to hear from MA..."

Meaning Maher Arar.
"... and when we hear what transpired, if he wishes to pursue this matter further we will ask for a full
explanation from Syrian government and we will pursue

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his claim with Syrian government."

MR. CAVALLUZZO: Okay. The second
line from the bottom says, "Others with ..." MS PASTYR-LUPUL:
"Others in prison mentioned in media. Asked officials to seek access and provide assistance."

This refers to others who remain

MR. CAVALLUZZO: Around this
time, particularly after November 4 th when Mr. Arar had a press conference, there was a discussion as to the allegations that he made at the press conference about being tortured and the information that was being passed through the Ministry,

I would like to file just some e-mails relating to that discussion. --- Pause

MR. CAVALLUZZO: There is just a document $I$ should have shown you before, just for you to identify the notes.

THE COMMISSIONER: $\mathrm{P}-199$.

MR. CAVALLUZZO: What is the
number, I'm sorry?
THE COMMISSIONER: One-nine-nine.
MR. CAVALLUZZO: One-nine-nine. EXHIBIT NO. P-199: E-mail dated November 3, 2003 from Mr. Martel to Mr. Chesson at DMR

MR. CAVALLUZZO: This document is the same as tab 640. This is an e-mail of November 3, 2003 from Mr. Martel to Mr. Chesson at DMR.

What $I$ would first of all like you to do is, if you could identify the third page of handwriting.

Is that your handwriting?
MS PASTYR-LUPUL: Yes, it is my
handwriting.
MR. CAVALLUZZO: Okay. And it
looks like what you are doing there is summarizing a telephone call that you had with Mr. Martel?

MS PASTYR-LUPUL: Yes, it appears that these are notes from a telephone call. MR. CAVALLUZZO: Okay. We have reviewed this document with other witnesses,
and if you look, Mr. Commissioner, the important portions of this would be the second page, paragraph 4, relating to Arar's claims of torture and so on and so forth. I am not going to take the witness through that but have her identify just some final documents relating to the same issue.

I wonder if the clerk might just have the witness identify some of these documents?

MS PASTYR-LUPUL: Thank you.
THE COMMISSIONER: The next one is Exhibit P-200.

EXHIBIT NO. P-200: E-mail
from Myra Pastyr-Lupul to Mr. Chesson

MR. CAVALLUZZO: This document
here, Exhibit $P-200$, it is from you to Mr. Chesson, and I assume you are bringing, obviously, to his attention, Mr. Martel's e-mail concerning the chronology, wherein he once again describes the August 14 th consular visit and what was told to him by Mr. Arar about being beaten or tortured?

MS PASTYR-LUPUL: Yes.
MR. CAVALLUZZO: Okay. The final
document, just to complete this, is -MS PASTYR-LUPUL: I would also like to add.

MR. CAVALLUZZO: Please add.
MS PASTYR-LUPUL: Excuse me? If I
can just add that the chronology of events that is discussed in this document number $P-200$ refers to the chronology that was issued by Amnesty International, which is, $I$ believe, one of the exhibits here.

MR. CAVALLUZZO: Yes, it is.
MS PASTYR-LUPUL: It is not the chronology that was issued by the Department of Foreign Affairs, and it addresses the fact that there was a discrepancy in what was said in one chronology compared to the other chronology. MR. CAVALLUZZO: The final
document really captures the last two e-mails, the one from you to Mr. Chesson enclosing the Leo Martel e-mail. Then at the top there is your e-mail to Michael.

THE COMMISSIONER: That would be
P-201.

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EXHIBIT NO. P-201: E-mail
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from Myra Pastyr-Lupul to

Michael Chesson date 12/05/04
MS PASTYR-LUPUL: Is this the
complete string of e-mails on this topic?
Mr. Baxter?
MR. BAXTER: There is another
document that $I$ asked my friend to bring to your attention in this context, Ms Pastyr-Lupul, and I'm told that it is a tab in one of the exhibits. Perhaps Ms Verma could remind us which tab it is.

MR. CAVALLUZZO: It is tab 725, if you want to look at that.

MS PASTYR-LUPUL: Tab 725?
Thank you.
MR. CAVALLUZZO: Do you see
that --
MS PASTYR-LUPUL: Yes, I do.
MR. CAVALLUZZO: Tab 725 is the
other --
MS PASTYR-LUPUL: It is the other part of this string of e-mails, yes.

MR. CAVALLUZZO: Okay. Thank you.
I have no further questions.
Thank you very much.
MS PASTYR-LUPUL: Thank you,

Mr. Cavalluzzo.
THE COMMISSIONER: Mr. Waldman, how long do you expect you might be?

MR. WALDMAN: I guessed you were going to ask that question. An hour.

THE COMMISSIONER: I beg your
pardon?
MR. WALDMAN: An hour and a half.
THE COMMISSIONER: Ms Jackman?
MS JACKMAN: I have just two questions of clarification on documents that were submitted in relation to my clients.

THE COMMISSIONER: Okay, great.
Are you anxious to get away or are you going to stay in any event?

MS JACKMAN: I'm on the same flight as Mr. Waldman, so that is fine.

THE COMMISSIONER: That's fine.
Is there anybody else who will be cross-examining? Then just the government, and it won't be long.

Okay, Mr. Waldman.
Do you want to have a break to set up, or are you okay?

MR. WALDMAN: Five minutes would
be great.
THE COMMISSIONER: Okay. We will
rise for five.
THE REGISTRAR: Please stand.
--- Upon recessing at 2:56 p.m.
Suspension à 14 h 56
--- Upon resuming at 3:06 p.m. /
Reprise à 15 h 06
THE REGISTRAR: Veuillez vous
asseoir. Please be seated.
THE COMMISSIONER: Mr. Waldman?
EXAMINATION
MR. WALDMAN: Good afternoon. My name is Lorne Waldman and my associate is Brena Parnes. We are here today representing Mr. Arar.

MS PASTYR-LUPUL: Good afternoon.
MR. WALDMAN: I just have a few areas $I$ want to cover with you.

I would like to talk a bit about your work with Mr. Almalki and Mr. El Mati as it relates to Mr. Arar.

If $I$ understood you, you also were the consular officer in charge of Mr. Almalki and Mr. El Maati cases.

Is that correct?

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MS PASTYR-LUPUL: Mr. Almalki and Mr. El Maati, yes.

MR. WALDMAN: Am I right in saying
that the family of Mr. Almalki did request that you attempt to gain consular access, but you were unable to do so during all the time that he was in detention in Syria?

MS PASTYR-LUPUL: That is
correct, yes.
MR. WALDMAN: Right.
With respect to Mr. El Maati, you were made aware of his detention, and did you obtain consular access for him at any time in Syria?

MS PASTYR-LUPUL: No. The Syrian Foreign Ministry never responded to any of our diplomatic notes during the time that Mr. El Maati was in Syria.

MR. WALDMAN: So you only
heard from the Syrian Foreign Ministry after he had been removed from Syria to Egypt that he had voluntary left.

Is that the information they
provided you?
MS PASTYR-LUPUL: Yes. That
was the first note from the Syrian Foreign Ministry, yes.

MR. WALDMAN: With respect to Mr. Almalki, did they in fact acknowledge his detention at any time?

MS PASTYR-LUPUL: No, they
did not.
MR. WALDMAN: How were you in fact aware -- were you able to locate where he was detained during the period of time he was in detention in Syria?

MS PASTYR-LUPUL: Only from reports from Mr. Arar later that said that he had seen him at Sednaya.

I think he told Mr. Martel that he had seen him at Sednaya, so that was our only confirmation of where he was and the fact that he was really there. That was, of course, not through formal Syrian channels.

MR. WALDMAN: Just so I understand
fully, at no time during the entire period, which I believe extended over some two years, did the Syrian government ever officially advise you of Mr. Almalki's detention?

MS PASTYR-LUPUL: To the best of
my recollection, the answer to that question is no. I did not review the notes of that particular file in preparation for today, but I would have certainly been aware if we had received a response to our diplomatic notes, because that is one reason we were so surprised about the fact that we had the cooperation and the response to our diplomatic notes on Mr. Arar's case, exactly because we had no response to our diplomatic notes on Mr. El Mati's case or Mr. Almalki's case.

MR. WALDMAN: Right. I see. So it is the contrast between those two cases and Mr. Arar's that Mr. Pillarella is talking about when he says they are so exceptional --

MS PASTYR-LUPUL: Yes. yes, exactly.

MR. WALDMAN: Okay.
So would you agree with me, then, that in the case of Mr. Almalki and Mr. El Maati, they were being held incommunicado, at least for some period of time, in Syria. because you weren't able to communicate with them and their families weren't able to communicate with them too, so by definition that means they were incommunicado.

Is that correct?
MS PASTYR-LUPUL: If that is your
definition of incommunicado, then $I$ guess --
MR. WALDMAN: Well, do you have a different definition than that?

MS PASTYR-LUPUL: The fact that
they could not speak to members of their families --

MR. WALDMAN: Or their lawyers? MS PASTYR-LUPUL: -- or their
consular officer. Yes, that is correct.
MR. WALDMAN: That is
incommunicado?
MS PASTYR-LUPUL: Yes.
MR. WALDMAN: If $I$ can ask you to
go to $P-134$, tab 3. That is the report of the first consular visit.
--- Pause
MS PASTYR-LUPUL: Which tab, sir?
MR. WALDMAN: Exhibit $P-134$,
tab 3.
MS PASTYR-LUPUL: Tab 3.
MR. WALDMAN: So if I could ask
you to go to the fifth paragraph -- and this is Mr. Martel's notes of what Mr. Arar told him. In
this note he indicates that he had only been in Jordan for a couple of hours.

Is that correct?
MS PASTYR-LUPUL: This is what
Mr. Arar told us in the meeting, yes.
MR. WALDMAN: Right. So this was clearly transmitted to Mr. Martel and then to you that he was in Jordan for a few hours and then had been in Syria for the past two weeks?

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: So given your
experience with Mr. Almalki and Mr. El Maati who had been held incommunicado for longer periods, would you not accept that it wouldn't be surprising to you that Mr. Arar had been held incommunicado for 14 days in Syria before the Syrians had given you access to him?

This was consistent with their
treatment in the other two cases?
MS PASTYR-LUPUL: It wouldn't
surprise me at all. That was always a nebulous point actually as to exactly how many days he was in which country and when he was transferred from one country to another. So I really can't speak to the exact dates of when he would have been --
when he would have arrived in Jordan, when he would have been transferred to Syria, and exactly how many days he had been in Jordan, how many days in Syria. As I mentioned earlier, we could never get an exact answer about that.

MR. WALDMAN: An exact answer from the governments?

MS PASTYR-LUPUL: From the Syrian government, that is correct.

MR. WALDMAN: Right. And/or the Jordanian government.

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: So the Syrian
government, the only answer they gave you was that he had arrived in Syria the day before you were given access to him. The Jordanian government, if I'm correct, never really gave you a clear answer. They said he was in transit, but didn't ever tell you how long he had been in transit?

MS PASTYR-LUPUL: To the best of my recollection, $I$ don't believe we were given an exact date for that.

MR. WALDMAN: Right. So would
it be fair to say, given your experience of Mr. Almalki and El Maati, and your general
knowledge of the human rights situation in Syria, that you wouldn't have had any real reason to doubt what Mr . Arar had said to you, namely that he had been held 14 days incommunicado in jail in Syria?

You would have no reason to doubt
that he was telling you the truth about that?
MS PASTYR-LUPUL: I had no
reason to doubt that he was telling the truth about that, correct.

MR. WALDMAN: Okay. Is it not
fair to say that Mr. Pardy -- well, he has testified and I assume he communicated to you that he always worked from the assumption that Mr. Arar had, in fact, been in Syria for most of the time prior to -- after his deportation and prior to the $23 r d ?$

That was Mr. Pardy's working assumption?

MS PASTYR-LUPUL: Yes. Correct.
MR. WALDMAN: So was that your
working assumption as well?
MS PASTYR-LUPUL: Yes, it was.
MR. WALDMAN: So given that, can I
take it that you would disagree with the position
that Ambassador Pillarella took when he testified before the Commission that he didn't know who to believe, Mr. Arar or General Khalil, about how long Mr. Arar had been in Syria?

MS PASTYR-LUPUL: I can't speak as
to whether $I$ agree with the witness statement of another person. All $I$ know is that $I$ tended to have the impression that he had been in Jordan for a short period of time and in Syria for the longer period of that two-week period.

I would rather not comment on the testimony of another witness.

MR. BAXTER: I would just point out to my friend as well that Mr. Pillarella, in that same evidence, made it clear that he was under a certain number of constraints in respect of what he could say.

MR. WALDMAN: Well, I didn't take that to mean that he wasn't telling us the truth about his opinions on that point.

THE COMMISSIONER: The constraints
might have been the basis for his opinion, but certainly $I$ think his opinion was, was it not, as Mr. Waldman expressed it. MR. BAXTER: That's fair. But I
think it is very important to this witness to give the full context of Ambassador Pillarella's evidence on this point.

MR. WALDMAN: Let me just say this: You and Mr. Pardy were working under the assumption that Mr. Arar had spent most of the period of time after October 9th and up until his first consular visit in Syria, and that was your belief?

MS PASTYR-LUPUL: Yes, it was.
MR. WALDMAN: So you would disagree with people who had a different belief because you were operating under that belief.

Is that fair?
MS PASTYR-LUPUL: It is hard to say whether $I$ would disagree with that because I didn't have an exact dates to show entry and exit of a person.

MR. WALDMAN: If a person told you, "I believe that Mr. Arar was only in Syria on the 22 nd," would you have agreed with that point of view? If someone had said to you, "My position is, I believe Mr. Arar only arrived in Syria on October 22 nd," would you agree with that?

Would you have agreed with
that position, if someone in your office came in and said that?

MS PASTYR-LUPUL: I would probably
ask them the substance for that belief and I would judge according to the information that we received from various sources.

MR. WALDMAN: But you and
Mr. Pardy, you just told us, had formed the position that Mr. Arar had been in Jordan for a few hours. MS PASTYR-LUPUL: That was the working assumption. It was not written in stone. MR. WALDMAN: Okay. I would like to take you to Exhibit $P-42$, tab 129. It is in volume 2.

THE COMMISSIONER: Tab 129 or 149?
MR. WALDMAN: It is $\mathrm{P}-42$,
tab 129, page 7. It is one of these background assessments. MS PASTYR-LUPUL: Page 7?

MR. WALDMAN: It says: "Update:
October 23, For Minister's Eyes Only."
MS PASTYR-LUPUL: Yes.
MR. WALDMAN: If I recall, you
made a distinction between information that was
going to the Minister and information that might be going into the public domain. So this was information that you prepared that was sent to the Minister.

Correct?
MS PASTYR-LUPUL: Correct.
MR. WALDMAN: So because it
was only going to the Minister you could be more candid.

Is that correct?
MS PASTYR-LUPUL: This
particular document went to many more people than the Minister.

MR. WALDMAN: Well, it says, "For
Minister's Eyes Only."
MS PASTYR-LUPUL: That is
information to be protected in terms of that information is for Minister's eyes only. However, the whole document did get distributed to many more people than just the Minister.

The distribution of the document would have been --

MR. WALDMAN: Well, I assume it would have gone to the Minister's staff, but I'm also assuming it wasn't information that would be
readily available to the public?
MS PASTYR-LUPUL: Correct.
MR. WALDMAN: Right. So that you
could be more candid here in this than you might be for a document that you were preparing for public release.

Correct?
MS PASTYR-LUPUL: Correct.
MR. WALDMAN: If I could ask you to just look at the first paragraph, this is right after the consular visit, and the note we just took you to, it says:
"Mr. Arar appeared to be healthy. We learned that he
had been detained in the US
for two weeks before being
transferred by private plane
to Jordan. It was not clear
from the conversation exactly
how long Mr. Arar had been in
Syria, given that the Syrian
officers intercepted the
questions."
My question to you is this: It
seems to me that Mr. Arar was quite clear about

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how long he had been in Jordan and how long he had been in Syria.

Now, why would you say, in a
briefing note that was not for public
distribution, that it wasn't clear how long
Mr. Arar had been in Syria?
MS PASTYR-LUPUL: I believe this
was the very first briefing note prepared after the first consular meeting. It was all as a result of a variety of messages that had been exchanged in the days immediately preceding this. And because we had different reports coming from different sources, we are simply expressing the fact that it is not clear because we have differing information coming from different sources; that is, from governments, from U.S., from consular officials and from Mr. Arar.

I am simply expressing the fact that the exact date of the transfer is not clear from all of the information that we have.

MR. WALDMAN: It is one thing to say it is not clear because you have conflicting reports. But Mr. Arar was very clear in his conversation, and you are saying it is not clear from the conversation.

Is it not correct that that is not an accurate reflection?

MS PASTYR-LUPUL: Does Mr. Arar
provide an exact date?
MR. WALDMAN: He says he was only
in Jordan for a few hours -MS PASTYR-LUPUL: But on which
day?
MR. WALDMAN: Well, he was
deported from the United States on October 8th.
He arrived in Jordan on October 9th, and he was there for a few hours.

MS PASTYR-LUPUL: A few hours. It could --

MR. WALDMAN: That is what he
says.
MS PASTYR-LUPUL: Yes, around
there. Again, that is imprecise, depending on how long the flight took, how many stops there were along the way, the time difference. There might have been a different day -- anyway, the point is that we saw him.

Is the point of exactly how long
he had been in Syria or Jordan of extreme interest right now to the fact that we had consular access
to him, that we were able to meet with him?
MR. WALDMAN: It is of interest because other people are taking different views and it is of interest because the documentary evidence on human rights in Syria explicitly states that during the time that a person is held in incommunicado detention, the risk of torture is highest.

So obviously it is important from that point of view to understand what the view of the consular officials was with respect to whether or not Mr. Arar was in fact held in incommunicado detention.

MS PASTYR-LUPUL: Whether he was
in Jordan or whether he was in Syria, he was incommunicado, period.

MR. WALDMAN: I have given this to my friends. I would like to introduce an exhibit. This is an e-mail. --- Off microphone / Sans microphone THE COMMISSIONER: This will be 201 -- 202, sorry.

EXHIBIT NO. P-202: E-mail
from Kerry Pither dated 29
September 2003

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MR. WALDMAN: I have just blacked out the e-mail addresses of the people. It is confidential.

I can explain to you what this is. This is an e-mail from Kerry Pither on the $29 t h$ of September of 2003 , summarizing a conversation she had with you on that day.

Perhaps you could just look it over and see if you recall the conversation and if it is an accurate reflection?

MS PASTYR-LUPUL: Yes. Yes, it is an accurate reflection of my conversation with Kerry, because at that point we had been -- we had been advised early on, $I$ think that in first consular visit, that there were some mechanical problems with the aircraft. Maybe it was in a second visit. I don't recall exactly.

But the main thing is that it looks like Maher left the U.S. on October 8th and arrived in Jordan on October 9th, according to Mr. Arar's assumption.

MR. WALDMAN: This was the first
time that you advised Ms Pither that in fact -because if I am correct, the official party line, the official line that had been expressed by

Foreign Affairs during the entire time of Mr. Arar's detention, up and until this moment, was that he had been in Jordan for two weeks and then in Syria.

And now you are advising her,
looking at her chronology, that the dates about Jordan may be wrong; that it looks like Maher left the United States on October 8th and arrived in Jordan October 9th, and he was only in Jordan for a few hours.

MS PASTYR-LUPUL: Right.
MR. WALDMAN: So my first question is: Why is it that you only advised Ms Mazigh and Kerry Pither on the $29 t h$ of September, almost a year after Mr. Arar was deported, that in fact he had only been in Jordan for a few hours?

MS PASTYR-LUPUL: I am sure that we would have spoken to Dr. Mazigh, in our first meeting with her, describing her of the fact that we were very unclear as to exactly how many hours he had been in either Jordan or Syria.

I am absolutely positive that
Mr. Pardy and I would have underlined the fact that it seems very unclear to us as to exactly how long he had been in which location, the fact that
there were problems with the aircraft, the fact that it seems he was taken by a private aircraft to Jordan and then transferred to a vehicle for land transportation to Syria.

I know that we would have mentioned this to Dr. Mazigh early on in the case.

MR. WALDMAN: So your evidence is that you told Dr. Mazigh early on in the case that it was your understanding that Mr. Arar had only been in Jordan for a few hours?

MS PASTYR-LUPUL: That is my
understanding, yes.
MR. WALDMAN: So why would you have mentioned this to Ms Pither on the $29 t h$ of September, 2003, if you told --

MS PASTYR-LUPUL: To assist her with correcting her chronology.

MR. WALDMAN: So your evidence is that this was an error that Ms Pither had made, or Ms Mazigh, and that you provided this information to her long before?

MS PASTYR-LUPUL: Yes, that is correct.

MR. WALDMAN: So long before that, you had already assumed that Mr. Arar had only
been a few hours in Jordan?
MS PASTYR-LUPUL: Long before --
yes.
MR. WALDMAN: I wanted to clarify
another point because $I$ have some other confusion about some other testimony of another witness.

I want to be clear that your
evidence is that Mr. Almalki testified that -Mr. Almalki told you, and his family told you, that they wanted you to try and pursue access, and that was their instruction to you.

Mr. Almalki's family --
MS PASTYR-LUPUL: Okay.
Mr. Waldman, let me explain to you what we did initially on that case and then the instructions from the family, because $I$ have a feeling that perhaps you are not clear on our role there.

When we were aware that
Mr. Almalki could possibly be detained in Syria, we sent a diplomatic note to the Syrian government requesting consular access. When it went unanswered, we sent a subsequent diplomatic note. We sent a number of diplomatic notes to the Syrian authorities to request access to Mr. Almalki. All of these diplomatic notes went unanswered.

It is not that we went on instructions of the family. This is normal consular procedures. When we are notified of the detention of someone, we don't necessarily act just because of instructions from the family. This is something that we would normally do on our own.

We did keep the family informed that we were sending these diplomatic notes, and because they were working on a parallel course, they were certainly aware that this is what we were doing at the same time that they were attempting their own contact.

MR. WALDMAN: Right. So you
continued throughout the entire time that Mr. Almalki was in detention to try and get access to him?

MS PASTYR-LUPUL: Yes, we did.
MR. WALDMAN: And the family was
aware of this?
MS PASTYR-LUPUL: Yes, they were. MR. WALDMAN: And they agreed with your efforts?

MS PASTYR-LUPUL: Yes. As a
matter of fact, they were quite satisfied that we
were continuing these diplomatic efforts and asked us to continue to do that until our meeting with the family in November 2003.

I am not sure whether we are going to go into that particular case at this inquiry, but, I mean --

MR. WALDMAN: I am not really
going into it for that. I am just curious.
At page 6749 of the transcript,
Ambassador Pillarella testified, in relation to Mr. Almalki:
"We never received a reply on the diplomatic note.

However, in the meantime, the family of Mr. Almalki had indicated to us that we should not continue to deal with the case for their own reasons, and we respected their wishes."

Is that correct?
MS PASTYR-LUPUL: Could you please refer me to that?

MR. WALDMAN: Why don't I hand you the --

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MS PASTYR-LUPUL: Could I see this note, please, so $I$ could have some context of this? Thank you.

MR. WALDMAN: If you want, $I$ can give you the page before, too.

Sorry, you gave the Commissioner the wrong page.

MS PASTYR-LUPUL: Okay. I wasn't aware of this.
--- Pause
MS PASTYR-LUPUL: Mr. Waldman, if you are referring to lines 7, 8, and 9 of this particular page -- is that what you are asking me about?

MR. WALDMAN: Correct.
MS PASTYR-LUPUL: According to my
own information, this particular information is incorrect.

MR. WALDMAN: So Ambassador
Pillarella was incorrect on this point as well?
MS PASTYR-LUPUL: I believe Ambassador Pillarella did not have the information that -- he was not dealing directly with the family, as I was, and I don't know why he particularly came out with these three lines.

MR. WALDMAN: Right. But doesn't it he concern you because he was the one on the field? You just spent a lot of time telling us that Ambassador Pillarella and Mr. Martel were the ones that you relied upon to get access to people, and Ambassador Pillarella told us that he didn't try to get access because he was under the impression the family wasn't asking for access. And now we are told that he was wrong.

Doesn't that cause you a lot of concern about whether or not the officials in Syria were in fact adequately representing the interests of another detained Canadian during this time?

MS PASTYR-LUPUL: No, not
necessarily, because the diplomatic notes did go to the Syrian Foreign Ministry. They simply went through a channel -- perhaps Mr. Pillarella wasn't aware that these diplomatic notes had been sent or perhaps he was not present to sign off on them at the time. But the diplomatic notes did go to the Syrian Foreign Ministry.

MR. WALDMAN: But aren't the
diplomatic notes sent normally by the Ambassador?

MS PASTYR-LUPUL: No, not
necessarily. They could be sent by the consul as well.

MR. WALDMAN: But don't you agree with me that if the Ambassador were mistaken on this fact, it might have affected his efforts to obtain access to Mr. Almalki because he believed that they weren't supposed to?

MR. DÉCARIE: I intervene at this
stage. My name is Michel Décarie. I represent witnesses and $I$ may be presenting a motion.

One aspect has to do with the
exact mandate of this Commission.
If, incidentally, you are discuss
other matters than those two that are set out in the mandate, fine. But if this inquiry -- and other matters such as Almalki and others are to lead, for instance, to blame or other findings of criticism, then $I$ wish to state now what $I$ have communicated to the Commission previously: that in my view, this is clearly not included in the mandate of this Commission, with respect.

It may not be the time to fully discuss this, but it means that we are now into an inquiry into another matter. We are calling upon
an appreciation of the conduct of a person in another matter which is clearly not in the mandate of this Commission.

I understand that we can use certain conclusions as to behaviour to appreciate the conduct of a person in the matters under observance of the mandate of the Commission, but if we now look at the finding, what we are attempting is to condemn or to blame or to criticize what has been done and something that is not in the mandate of this Commission, then $I$ strongly object.

THE COMMISSIONER: I think $I$ can
assure you, Mr. Décarie, that $I$ understand the mandate.

Mr. Waldman, perhaps if you sit
down, then $I$ could see better.
Thank you.
MR. WALDMAN: Sorry.
THE COMMISSIONER: Clearly this is
not an inquiry into the Almalki and El Maati files, as $I$ have indicated in other rulings. That said, if there are actions of Canadian officials in relation to other matters that shed light on actions in connection with Mr. Arar, then it would
seem to me that those actions could be relevant, but insofar as they shed light and assist me with the inquiry into the activities of Canadian officials as they relate to Mr. Arar.

The area that Mr. Waldman is pursuing now, it seems to me -- I don't know how much he is going to go on with it -- is related to the matters that took place in Syria in and around the same time as Mr. Arar was in Syria, or before, but it dealt with I guess some actions of the Canadian Ambassador to Syria.

I suppose it may be argued at the end -- I don't know at this point -- that the relationship between the Canadian Ambassador and Syrian officials, perhaps as it is disclosed in this line of questioning -- as I say, I don't know yet -- could help shed light on the findings that I would have to make with respect to Mr. Arar.

So it would strike me that there is at least the possibility of it having some usefulness, this line of questioning, to me, that it can be pursued.

Now that said, I agree with you that at the end of the day $I$ will not sit down and in my report make findings that are critical of
anybody other than if there is a connection, their actions, in relation to the Arar case.

MR. DÉCARIE: But I think you know
what $I$ may be referring to at this time, and this line of conduct -- I personally again repeat -having been involved in several Commissions in the past and having problems such as this, what we did was to have the mandate modified to include, and then there is notice given to everyone in preparing. And if we are to look at these other matters, we look at them fully, but they have to be in the mandate; otherwise, we are looking at something else but not completely. It is not in the mandate.

I understand what you are saying fully, but because of certain actions, and again listening to the line of questioning by Mr. Waldman, which clearly is critical -- I mean, it is very directly stated. He is looking for contradictions. He is looking to point -- well, that means we are dealing specifically with the behaviour of a person in another matter which is beyond the scope of this Commission.

Anyway, I have said what I -- I
won't repeat. You understand where $I$ am coming
from. But I take this very, very seriously. It is Friday afternoon and $I$ won't go any further. But I have already expressed my views. I won't go further.

THE COMMISSIONER: Mr. Waldman -MS McISAAC: Mr. Commissioner, may I? On behalf of the Attorney General, I have a comment.

THE COMMISSIONER: Please do. MS MCISAAC: I want to express the Attorney General's concern, which is similar to the one expressed by Mr. Décarie, that this line of questioning dealing with the conduct of an individual with respect to another case, asking this person, this witness, who has had no involvement in the testimony of that witness, it stands for itself, and to allow this to be pursued is, as Mr. Décarie has pointed out, taking the Commission, in our submission, outside the scope of its mandate and causing great difficulties for the individual in question.

I have been concerned throughout. I was gratified by your rulings yesterday. But as we know, this is not an inquiry into the actions of Canadian officials with respect to Mr. El

Mati. It is not an inquiry into the actions of Canadian officials with respect to Mr. Almalki.

I urge you, sir, to keep that in
mind, as you did yesterday.
THE COMMISSIONER: Thank you.
Mr. Waldman?
MR. WALDMAN: I had asked my last
question on that.
--- Laughter / Rires
MR. WALDMAN: I was just about to move on to another area. Given what you stated, I don't think $I$ need to -- in my view, the questions that I asked, as they relate to Mr. Almalki and El Mati, are in response to Mr. Cavalluzzo's general questioning, because $I$ think it is all part of the general background as to what was going on.

And I think it is possible -- and
it may well be in our submissions -- that we may in fact want to draw inferences based upon conduct in one case as opposed to another. They were all happening at the same time.

With respect to the questioning
about incommunicado, it is just a reasonable inference. If someone was incommunicado, would someone else would be incommunicado?

In any event, I don't think that I need to state any more on that point.

THE COMMISSIONER: Okay.
MR. WALDMAN: I would like to move on to another area.

I have $P-192$ in front of me, and this is dealing with Mr. El Maati's first consular visit in Egypt.

You have told us that you are aware of this note; correct?

MS PASTYR-LUPUL: Yes, sir, I was aware of the note. It was addressed to me.

MR. WALDMAN: Right. In this consular note Mr. El Mati indicates that he was severely tortured during his detention in Syria.

Is that correct?
MS PASTYR-LUPUL: That is correct.
MR. WALDMAN: Mr. Commissioner, forgive me for a second, but $I$ just wanted to add one other point because there has been some concern expressed that we didn't raise these questions with the Ambassador.

But the problem, of course, is the way we've gotten the disclosure in this case is that the information that now allows me to ask
these questions was not available at the time we cross-examined the Ambassador. So unfortunately, we were not able to put -- I would have been more than glad to have had this information then when $I$ cross-examined the Ambassador.

I just wanted to add that point. THE COMMISSIONER: Carry on with your questioning.

MR. WALDMAN: Thank you.
Mr. El Maati told you that when he was detained in military intelligence in Syria he was subject to torture; correct?

This is the gist of this note at P-192?

MS PASTYR-LUPUL: That is correct. MR. WALDMAN: Right. And did you have any reason to not accept what Mr. El Maati told you, or did you accept, given your knowledge of the human rights situation, that this was likely true?

MS PASTYR-LUPUL: I was extremely concerned when $I$ read this report, and it was exactly for that reason that $I$ made sure that this report was distributed, not only to Mr. Pardy, to my supervisor, Mr. Carisse, but I also made sure
that my colleagues in the ISI division were quite well aware of this report. I was extremely aware of certain comments by Mr. El Mati that would be of extreme concern to my colleagues, and I thought I should bring it to their attention as soon as possible, and I did, the very same day. MR. WALDMAN: Right. And you, I think, were aware that Mr. Arar was also being held at the military intelligence in Syria.

Is that correct? MS PASTYR-LUPUL: That Mr...? MR. WALDMAN: Arar was being held by the military intelligence in Syria, the same people -- well, not necessarily exactly the same, but by the military intelligence in Syria; in the same institution, the same officials?

MS PASTYR-LUPUL: I didn't know
who he was being held exactly by, but he was in a prison there, and it was the Security \& Intelligence officials -MR. WALDMAN: Right, Security \&

Intelligence. MS PASTYR-LUPUL: -- who facilitated the visit. I didn't know exactly which facility it was that he was located in.

MR. WALDMAN: Right. And you told us that you were aware of the human rights situation in Syria. Is that correct?

MS PASTYR-LUPUL: I was generally aware of the human rights situation in Syria, yes.

MR. WALDMAN: And so if you would be aware of that, as I indicated before, you would have been aware that, especially during the incommunicado period, torture is almost commonplace; it almost always happens? You would have been aware of that.

Is that correct?
MS PASTYR-LUPUL: Did you say
almost --
MR. WALDMAN: That torture is very, very common during the incommunicado period?

MS PASTYR-LUPUL: I am not sure where you get that assumption.

MR. WALDMAN: That is from the Department of State reports. I thought you said you read them.

MS PASTYR-LUPUL: Yes, I was generally aware of it. That particular line, that it always happens, $I$ am not sure if $I$ was aware of that particular aspect, that it always happens.

I do know that mistreatment and abuse are quite possible in Syrian prisons, and I was quite well aware of that at the time of Mr. Arar's detention, and it was for that reason, and because of reasons like this particular report, that $I$ had seen earlier before Mr. Arar was in Syria, that $I$ was extremely concerned about his treatment during the time that he was detained by the Syrians.

And it was for that reason that we asked for consular access as soon as possible.

MR. WALDMAN: I think it may be important now that we try and clarify terms, because I am talking about torture and you are talking about mistreatment and abuse.

Are you making a distinction between mistreatment and abuse and torture, or are they synonymous, as far as you are concerned?

MS PASTYR-LUPUL: I would rather not comment on the exact definition of torture, but $I$ would say that we were certainly aware that mistreatment and abuse could have been taking place in the Syrian situation, yes.

MR. WALDMAN: When you say mistreatment and abuse, what do you mean?

If you don't want to comment on torture, what would you understand mistreatment and abuse to be? Would it include being beaten by the officials during interrogation? Would that be mistreatment?

You have used the term. I guess I just want to know what you mean by it, if you don't want to talk about torture.

I think it is important for us to understand what you understood by this term, because you later on gave advice and sent out e-mails indicating that Mr. Arar wasn't tortured and indeed in some of these e-mails there seems to be a distinction drawn between mistreatment and torture so --

MR. BAXTER: Mr. Commissioner, if I could just interject with a caution to everyone in the room.

We have been around this bush before with other Canadian detainees currently in the country. There is an understandable reluctance $I$ think on the part of this witness to enter into much greater detail on this subject.

So I just ask my friend to bear that in mind.

MR. WALDMAN: Mr. Commissioner, could I have a two-minute recess? This was discussed briefly this morning, and that wasn't the understanding that $I$ had about the parameters about what $I$ could deal with and not deal with today.

I think I need to clarify that
before I go further.
THE COMMISSIONER: All right. We
will take a five-minute recess.
THE REGISTRAR: Please stand.
--- Upon recessing at 3:45 p.m. /
Suspension à 15 h 45
--- Upon resuming at 3:55 p.m. /
Reprise à 15 h 55
THE REGISTRAR: Please be seated.
Veuillez vous asseoir.
MR. WALDMAN: I think we found a way that $I$ can ask the question that satisfies my friend.

THE COMMISSIONER: Good.
MR. WALDMAN: Divorcing this from any particular country, but basing it on your experience in general in dealing with people from 61 countries, so we are not specifying any country
in particular and not offending anyone, or we are offending all 61, shall we say -- could you tell us what you mean by the terms "mistreatment" and "abuse" so that we can understand what the parameters are for you when you are writing in your different notes at different times -- or in your evidence that $I$ was concerned about mistreatment or abuse?

What do you understand that to
mean?
MS PASTYR-LUPUL: It is difficult to provide an exact definition, but there could be a sliding scale perhaps of different variations of abuse or different grades of abuse, ranging from perhaps being sleep-deprived and being kept awake at night in order to undergo interrogation, right through to the opposite end of the scale, which would be severe electrical shock perhaps.

And then there are variations in
between that could include being hurt physically -- physically hurt in any way, mentally tortured, being exposed to screams of people in prisons.

All of that is considered to be some form of abuse.

There are situations, many
situations that $I$ have heard about over my years as a consular officer that would be considered to be abuse. It is hard for me to pinpoint exactly a couple of examples for you.

MR. WALDMAN: So all of those are examples.

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: And they could both be mental or physical. Is that fair?

MS PASTYR-LUPUL: Yes, yes.
MR. WALDMAN: Now, getting back to Mr. Arar's specific situation, which I gather is not problematic, you have told us that you were concerned that he might be mistreated or abused? MS PASTYR-LUPUL: Yes, that is correct.

MR. WALDMAN: Because of what you knew and also because of things that Bassam told you and I suppose what Mr. El Mati told you and all these things.

Is that fair?
MS PASTYR-LUPUL: Yes, that is fair.

MR. WALDMAN: Mr. Pardy testified
that that was the working assumption that he always had: that at least during the initial period, Mr. Arar was abused, the word you are using --

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: He might have used
"torture," but we'll --
MS PASTYR-LUPUL: Yes, and that is
exactly the reason why we asked the Syrians for consular access as soon as possible. And it was important for us to see him as often and as regularly as possible so that we could possibly observe any marks on his body that were visible, or talk to him and kind of assess his mental state so that we could have some idea of what kind of state he was in so that we would have an idea of whether he was healthy, in acceptable condition or whether there were other matters that we should be concerned about.

MR. WALDMAN: Right. Now, the October $23 r d$ consular report, to save time, because $I$ think it is getting late and it is Friday afternoon. So unless you need me to take you to it, $I$ will just summarize the key aspects. It is at $P-134$, tab 3, if you want
it.
There are five aspects of the report that $I$ think were significant in terms of causing concern.

MS PASTYR-LUPUL: Thank you.
Yes, Mr. Waldman?
MR. WALDMAN: He was shown a seat
at a distance. He wasn't free to answer
questions. Mr. Martel said it was difficult to assess his health. He looked resigned and submissive. He gave eye signals that he was not free to speak. And the answers and comments were dictated by the Syrians.

Those are the five things I saw that suggested to me that there were at least strong indications that things were not all right with Mr. Arar.

Is that fair to say?
MS PASTYR-LUPUL: These were indications that his situation was not ideal, certainly. But you know what, the main thing, Mr. Waldman, was that we were able to see him.

I don't think it would have changed our demands of the Syrian officials to request regular consular access to him. The main
thing is that we were finally able to see him and that we wanted to keep that door open to seeing him on a regular basis.

MR. WALDMAN: Okay. If I could ask you to go to the same volume, tab 24 , which is the last consular visit. It is the third page in. The third paragraph is the main
report on Mr. Arar's condition, and it says:
"He was able to express himself freely... He confirmed he had not been beaten nor tortured. He also said he had not been paralysed... [although the] long detention had destroyed him mentally."

So we have been through that before.

But $I$ would like you to go, if you would, to tab 508, please, in the same -- in Exhibit $P-42$, volume 6.

THE COMMISSIONER: Tab 508?
MR. WALDMAN: Tab 508.
MS PASTYR-LUPUL: Thank you.
MR. WALDMAN: These are Martel's

## StenoTran

notes.
--- Pause
MR. WALDMAN: These have been
identified to us as Mr. Martel's notes that he took shortly after the August 14 th visit.

Have you seen these before?
MS PASTYR-LUPUL: I did not see them at the time that the case was happening. I only saw these notes yesterday for the first time.

MR. WALDMAN: Okay. I guess my concern, ma'am, is that there are some significant omissions, in my view, from the August $14 t h$ note that was sent to you as opposed to these notes, and $I$ would just like to point them out and ask you to comment on them.

He says:
"Present conditions - I have not been paralyzed - not beaten - not tortured. Very beginning very little."

This suggests to me -- and this is indeed consistent with the other information which was in those notes that Mr. Cavalluzzo took you to just before, at the end of the cross-examination about October 7th, whether he was beaten a little
at the beginning.
MS PASTYR-LUPUL: Yes.
MR. WALDMAN: So here in the October -- and the report it said "not beaten," and here it says "beaten at the beginning." So that is a difference.

Correct?
MS PASTYR-LUPUL: Where does it
say "beaten at the beginning"?
MR. WALDMAN: It says:
"very beginning very little
not tortured."
MR. DÉCARIE: May I object? Where
does it say --
MR. WALDMAN: Mr. Commissioner,
I am finding it very difficult that this gentleman --

MR. DÉCARIE: I represent Mr. Martel in particular if you want it specific on this one.

THE COMMISSIONER: Let's just do this in an orderly way.

I think the objection, if he wishes to rise and object, he can.

MR. WALDMAN: Yes, he can, but I
think it is only fair -- I understand with the people who are protected by national security confidentiality, the gentlemen that are normally in the back, that they don't identify themselves because the names of their clients, I gather, are protected.

THE COMMISSIONER: He is entitled to indicate the name of his client if he chooses. MR. WALDMAN: No, I wanted him to and he didn't before. That was my point.

THE COMMISSIONER: No, but he has now.

MR. WALDMAN: Okay. Thank you. THE COMMISSIONER: Okay. Yes, Mr. Décarie.

MR. DÉCARIE: The exact question was: "Beaten at the beginning very little".

I would ask that my colleague refer to the text and ask the questions -- address questions to the witness from the text, because there may be different meanings to be inferred, not to read in "at the beginning very little". It is just $I$ understand the words, but those are not in the text.

THE COMMISSIONER: Sorry. Your
objection -- I thought he did initially read the text, did he not?

MR. DÉCARIE: Well, the
question -- my understanding, was referring the witness to the text, and was not reading the text -- was reading into the text other words.

THE COMMISSIONER: Let me do it this way. Please be faithful to the text, if you weren't. I thought we were.

We want to get through this,
Mr. Décarie.
MR. DÉCARIE: I know.
THE COMMISSIONER: This is your first afternoon here. I don't want to restrain you from making proper objections, but happily in this inquiry we have gotten through with relatively few objections and we have been able to move along, albeit not as fast often as $I$ would have liked.

That said, if there is a valid objection that you feel you have to make, please make it, but $I$ would urge you not to make objections that one might consider not significant just because if someone misplaces a word or something.

I can assure you, I, in coming to the conclusion in my report, won't be misled by the fact that somebody put "very" in front of a word and not in front of another or something of that sort.

MR. DÉCARIE: I fully respect what you say. I did not say a word until the line of questioning adopted by my friend. Therefore, because of what $I$ heard at the start and the tack and the tone, therefore, $I$ just want to make sure that we act fairly with the witness.

THE COMMISSIONER: I totally
ascribe to acting fairly and encourage all counsel when they are quoting from documents to quote from them accurately.

MR. WALDMAN: Mr. Commissioner, I read to the witness "Very beginning very little". My reference to the beating is taken from Mr. Martel's debriefing on October 7th where he said, on page --

THE COMMISSIONER: NOw we have another objection.

MR. FLAIM: Mr. Commissioner, I'm sorry to object, and $I$ do note your comments to Mr. Décarie.

I find myself in the unenviable position of having spent a great deal of time preparing the evidence of Mr. Pillarella and Mr. Martel, who has not testified yet publicly, and therefore $I$ sit here today with a lot of knowledge about what Mr. Martel will say about these documents and it is becoming increasingly difficult to hear all counsel in the room, if $I$ might be so bold, ask questions based on misunderstandings or misapprehensions of what the documents actually say.

It appears a commonsense
conclusion that the document at tab 508 says, "Very beginning very little", and therefore it must relate to beating. That is to say, it is a commonsense conclusion, and I will not argue it, that the words on this page can be construed to mean that Mr. Arar communicated to Mr. Martel on August 7th or 14 th -- 14 th, that he had been beaten at the beginning very little.

Mr. Martel's evidence will not be that. I won't give Mr. Martel's evidence, although perhaps $I$ am in the negative, and I find myself in that unfortunate situation.

But Mr. Martel's evidence --

Mr. Martel does have evidence on what "very beginning very little" means and I can tell you it doesn't refer to being beaten.

Mr. Waldman is about to take us to the notes of October 7, 2003. Mr. Martel also has evidence on those notes and I feel compelled to mention -- this is a matter already in evidence, so I'm not giving Mr. Martel's evidence here -- that the contents of those notes relate to a discussion that Mr. Martel had with Mr. Arar on the plane ride home.

Therefore, the contents of the notes that Mr. Waldman is about to refer to, refer to a different period of time in relation to Mr. Martel's knowledge than do the notes at tab 508.

So it is not an accurate
conclusion to find the word "beaten" in a document written several months later and insert it in a document from several months prior.

Even though, as I have previously said, it is suggestive of that, that will not be Mr. Martel's evidence.

Thank you.
MR. CAVALLUZZO: Well, let me
intervene as Commission counsel.
First of all, in order to bring some order to this proceeding we have to know who is acting for Mr. Martel?

THE COMMISSIONER: Yes, if I can make that point. So far I have Mr. Baxter here. Who are you for, Mr. Baxter? MR. BAXTER: I am here for the Attorney General and DFAIT.

THE COMMISSIONER: What about
Ms McIsaac. Who is she for today?
MS McISAAC: The Attorney General,
sir. We are a team of counsel representing the Attorney General and certain witnesses.

THE COMMISSIONER: Okay. Is it
the rule -- I'm sorry, $I$ know your first name, but not your last name.

MR. FLAIM: Commissioner O'Connor,
I'm Roger Flaim. I am with the Department of Justice.

THE COMMISSIONER: Yes, I remember
Mr. Flaim.
Who do you represent?
MR. FLAIM: I represent the
Department of Foreign Affairs. Mr. Décarie has
recently been retained and therefore is not as up to speed as of yet on the documents. I could ask for an adjournment to give this information to Mr. --

THE COMMISSIONER: That's not
my concern.
Mr. Baxter, Mr. Flaim and
Ms McIsaac, do you all represent the same client?
Mr. Baxter is nodding yes.
Mr. Flaim? Ms McIsaac?
MS McISAAC: Yes, we do, sir.
THE COMMISSIONER: Well, can we,
as we have in the past, confine it to one counsel, or do you want to make a motion that for this witness that you should have three counsel who can pop up and down as they see fit?

Is this a new procedure that you
are going to follow, so that whoever has an idea then is on their feet?

MR. FLAIM: Mr. Commissioner, if I could address that.

Mr. Décarie has recently
been retained --
THE COMMISSIONER: I'm not talking about Mr. Décarie, Mr. Flaim. I am asking a
question. You act for the Attorney General. MS McISAAC: Excuse me, sir. As senior counsel $I$ recognize the issue. THE COMMISSIONER: Yes, you
should --
MS McISAAC: I apologize. The
difficulty arises --
THE COMMISSIONER: I think that
apology is warranted.
MS McISAAC: Yes. We will funnel
our objections from now on through Mr. Baxter, who is in the front seat.

THE COMMISSIONER: That includes
you, Mr. Flaim, and if you are assisting
Mr. Décarie --
Mr. Décarie, are you representing
Mr. Martel?
MR. DÉCARIE: Yes, sir.
THE COMMISSIONER: Then will you
be the counsel who speaks on behalf of Mr. Martel? MR. DÉCARIE: Yes.

THE COMMISSIONER: Okay, thank
you. We have that clear.
Yes, Mr. Cavalluzzo?
MR. CAVALLUZZO: Now, in terms of
the questions that are being posed, we are getting into a very, very difficult area because of the response that Mr. Flaim has given, because there has been some allusion to other evidence. To this point in time that other evidence, in my view, was in camera evidence and was protected by national security confidentiality.

So I want to be very, very careful here that when we are objecting to the questions that Mr. Waldman is asking, and bearing in mind that Mr. Waldman does not have access to the in-camera evidence, that we give him a little leeway in terms of the questions that he is posing. Otherwise, we should give him total access to the in-camera evidence so that he is in total knowledge that we have in respect of the question he is asking.

Now, he is asking a particular
question about words that were written on August 14 th, and it seems to me that this witness is more than capable -- is more than capable -- of giving her comments on what Mr. Martel wrote. She may say, "I don't know what he meant. This is what it says. I don't know what he meant", which is an adequate response.

It seems to me at this point in time that the objections are getting dangerously close to verging upon entering into the fray of in-camera evidence.

THE COMMISSIONER: I think that is an understatement.

Do you have anything further to
pursue in this line of question?
MR. WALDMAN: I have just one more
point on this document.
THE COMMISSIONER: Please go
ahead.
MR. WALDMAN: In this document it
does say:
"3' x 6 x 7'
sleeping on ground.
Mentally destroyed."
Now, the "3' x 6 x 7'" refers to
the size of Mr. Arar's cell. I don't think that is in dispute.

And "sleeping on the ground", that is also not contained in the document.

Do you have any idea how big a "3' x 6 x 7'" is, ma'am, feet?

Can you conceptualize what 3 feet
by 6 feet by 7 feet is?
MS PASTYR-LUPUL: Yes, I can.
MR. WALDMAN: Yes. It is the size
of two coffins. Coffins are 3 by 3 by 7, so two coffins.

This report suggests that Mr. Arar
was held in a 3 by 6 by 7 cell. It wasn't included in Mr. Martel's consular note.

Is that correct?
MS PASTYR-LUPUL: You know, I
cannot comment on -- this does not have a date on
it. I feel very uncomfortable saying that this
exactly relates to this particular note because --
MR. WALDMAN: I will ask you to
assume that, ma'am, because we have been told that. So assume it.

MS PASTYR-LUPUL: All right. If
we assumed that, then $I$-- I don't know why this particular fact might not have been in this particular report.

MR. WALDMAN: Would it
have affected your view of how Mr. Arar had been treated, to have been made aware in August 14 th that he was held for 10 months in a 3 by 6 by 7 cell?

Would it have affected your view of how he had been treated if you had been aware of that fact?

MS PASTYR-LUPUL: I was very concerned about whichever way he had been treated, whether it would have been in a cell of that size, whether it had been held in darkness, whether he had been held incommunicado. These are all forms of treatment that are unacceptable and are cause for concern.

Our concern was for his release, to get out of these kind of conditions, whatever they may be.

MR. WALDMAN: Right. But up until
now, you hadn't -- I mean, Mr. Cavalluzzo asked you quite a bit about the whole issue of the prison conditions.

MS PASTYR-LUPUL: Mm-hmm.
MR. WALDMAN: Up until now you hadn't had any clear indication because you had said Mr. Arar couldn't be asked questions about the conditions.

Now, on August 14 th he says to Mr. Martel, and describes for the first time his prison condition, 3 by 6 by 7, and yet that
information isn't transmitted to you or to the Minister in Ottawa.

Don't you think it would have been important for the first information on prison conditions to have been transmitted to you as a consular officer?

MS PASTYR-LUPUL: I can't disagree with that, sir.

MR. WALDMAN: You can't disagree
with that.
If $I$ were to tell you, ma'am, that
if Mr. Arar had been held -- that we have a legal opinion from Professor Burns who testified and who indeed told us, if someone were held incommunicado in a 3 by 6 by 7 cell for 10 months for the purposes of interrogation, that would constitute torture, how would you feel about the advice that you gave to the Minister in which you told him that Mr. Arar hadn't been subject to torture? MS PASTYR-LUPUL: If I had had that information, if $I$ had had that definition -MR. WALDMAN: Right. MS PASTYR-LUPUL: -- at the time that $I$ had this report and was writing to the Minister, I might have provided that information
to the Minister, yes.
MR. WALDMAN: Right. So in other words, if you had had the information that Mr. Arar had been detained in a 3 by 6 by 7 cell, and if you knew the legal definition of torture, you might have advised the Minister that, in fact, Mr. Arar had been tortured?

I think that is what you just
said. I was just --
MS PASTYR-LUPUL: If that was part of the definition and if it was in the notes, then yes, it would have been communicated to the Minister, and if you consider that to be the definition of torture, then that would be probably included in a larger definition of torture, but at this point, I am reluctant to state exactly -MR. WALDMAN: Okay, that's fine. MS PASTYR-LUPUL: -- whether that does conform to a generally accepted definition of torture.

MR. WALDMAN: Thank you. Okay.
Now, you have told us that
you weren't aware of the CSIS visit until after it happened.

Is that correct?

MS PASTYR-LUPUL: Yes, that is correct.

MR. WALDMAN: But you were aware, I think you told us -- do you remember when you became aware of it? I don't remember if you gave us an exact date?

MS PASTYR-LUPUL: No, I can't
recall the exact time. It would have been sometime later.

MR. WALDMAN: You were aware of the fact that the RCMP had indicated -- there are a lot of notes that the RCMP had at some points indicated a desire to go to Syria to question Mr. Arar.

Is that correct?
MS PASTYR-LUPUL: I don't think
so. I mean, they --
MR. WALDMAN: You never became aware of the fact that the RCMP, at different points, indicated an intention to go to Syria, or a desire to go to Syria to question Mr. Arar?

MS PASTYR-LUPUL: I don't recall
that topic being discussed.
MR. WALDMAN: Were you aware that Ambassador Pillarella obtained from Syrian

Military Intelligence a copy of an alleged confession that Mr. Arar gave under torture and brought it back to Canada?

MS PASTYR-LUPUL: I was only aware of that after the fact.

MR. WALDMAN: After the fact?
MS PASTYR-LUPUL: Yes.
MR. WALDMAN: I assume you, at
some point, you must have seen the statement?
MS PASTYR-LUPUL: Yes, I found it in the files when $I$ was doing my research for this particular inquiry.

MR. WALDMAN: Right. Oh, but you didn't see it at the time? You only saw it in -you weren't shown the statement at any time during the time that you were working on Mr. Arar's file?

MS PASTYR-LUPUL: No, I had not
seen it.
MR. WALDMAN: So the information about Afghanistan in 1993, that was something that someone transmitted to you without showing you the statement?

MS PASTYR-LUPUL: It depends on which document you are talking about. There was a certain statement that accompanied Mr. Martel.

MR. WALDMAN: I'm talking about the first one. It was in November 3rd or 4 th of 2002 when Ambassador Pillarella came back?

MS PASTYR-LUPUL: Can you refer me to that exact document, because $I$ would need to see it to refresh my memory.

MR. WALDMAN: Well, we don't have the document.

I don't think it is important if you don't recall seeing it. We don't have the document here. They are claiming national security confidentiality over it.

We just know that there was a document that was obtained on November 4 th. There was a meeting with Ambassador Pillarella and CSIS on November 6th, where the document was translated and shared. I am just wondering --

MS PASTYR-LUPUL: I don't recall seeing that document at that time, if that is what you are asking me.

MR. WALDMAN: So Ambassador Pillarella, you are aware that he came back to Canada in November and met with the RCMP and CSIS at that time?

MS PASTYR-LUPUL: No, I wasn't
aware of that.
MR. WALDMAN: You weren't aware of it?

MS PASTYR-LUPUL: No. I did not meet Mr. Pillarella at that time. I didn't know that he was in town.

MR. WALDMAN: Yet you were the officer assigned to work on Mr. Arar's file. Don't you think it would have been important for you to meet the ambassador and to discuss the case with him?

MS PASTYR-LUPUL: Mr. Waldman, just to explain how the consular officer works vis-à-vis the mission, $I$ should tell you that my counterpart would be Mr. Martel. He is the consul in Damascus. So that is our communication link. My higher-up contact was Mr. Pardy. His higher-up contact would have been Mr. Pillarella. Mr. Pardy and Mr. Pillarella would have been exchanging communications at the same time that Leo and $I$ were exchanging communications. I did not normally address my communications to Mr. Pillarella, and he didn't -well, he did not arrange to meet with me while he was in town.

Sometimes ambassadors do meet with Mr. Pardy and he called me into the office at the time, but in this particular instance, I did not meet him.

MR. WALDMAN: The consular note from the 12th of August, 2002, indicated that Mr. El Maati was tortured and forced to give a false statement.

You said that you read that and you transmitted that. Right?

MS PASTYR-LUPUL: Yes, this
particular document, $\mathrm{P}-192$ ?
MR. WALDMAN: Yes, of August 12th, 2002 .

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: Weren't you
concerned that if the Canadian authorities were seeking information about Mr. Arar that this might also have an adverse effect on his treatment?

Like, if the RCMP and CSIS were asking the Syrians for information on Mr. Arar, given what you knew about what happened to Mr. El Maati, that they tortured him to get information, if the Canadian government sought information from Mr. Arar, it might cause them to mistreat him as
well?
MS PASTYR-LUPUL: I didn't necessarily make that conclusion, Mr. Waldman. We are certainly aware that interrogation techniques do take place there, but I wouldn't have necessarily made that connection, that just because it happened in this particular case that it necessarily happens in all other cases of detainees in Syria.

MR. WALDMAN: But you were aware that the ambassador did come back and brought information from Syria about Mr. Arar?

MR. BAXTER: I think the evidence was she said she was not aware of that and did not see a copy of that, Mr. Waldman.

MS PASTYR-LUPUL: I don't know what document you are talking about, Mr. Waldman, I'm sorry.

MR. WALDMAN: So you weren't aware at any point that the RCMP or CSIS or anyone obtained or sought to obtain information about Mr. Arar from Syria?

MS PASTYR-LUPUL: At the time that it happened, no, I was not aware. I did not hear about that particular visit to Syria until months
later.
MR. WALDMAN: And what were you
told about that visit to Syria?
MS PASTYR-LUPUL: I understand
that CSIS officials visited Syria and that a report was a result of it, and that Mr. Arar -what was of concern to me was that Mr. Arar was not interviewed at the time by these particular individuals.

MR. WALDMAN: Right.
MR. BAXTER: I would remind the witness and Mr. Waldman and you, Mr. Commissioner, of the NSC claims with respect to anything other than the fact of the visit.

MR. WALDMAN: Well, we know more.
I think we do know that Mr. Arar was discussed during that visit.

Were you not made aware of that fact: that they didn't interview Mr. Arar but he was the subject of discussion by CSIS?

That has been on the record.
THE COMMISSIONER: Having heard it both in public and in camera -- it is Friday afternoon.

As I recall it, it is on the
public record that there was a discussion about Mr. Arar.

MR. CAVALLUZZO: That is correct. It also expressly said that Mr. Arar was not interviewed.

MR. WALDMAN: It is in the Pardy memo that was finally released. There is a memo that Mr. Pardy wrote, that I expect you would have seen, that said CSIS went to Syria in November and that Mr. Arar was not interviewed but he was discussed.

Were you aware of that?
MS PASTYR-LUPUL: Yes, I was.
MR. WALDMAN: So wouldn't you be concerned about the fact that by meeting with the Syrian authorities and discussing Mr. Arar, it might encourage the Syrians to interrogate Mr. Arar and might lead to further abuse, as you have described it?

MS PASTYR-LUPUL: If I had been aware of it at the time, yes, $I$ probably would have expressed it. But $I$ was not aware of this particular visit to get information, and $I$ was not briefed on it at the time.

MR. WALDMAN: Okay. I appreciate
that, and I appreciate that you weren't aware of it and I'm not asking you about it. I just want to understand your evidence, which was that from your point of view as a consular officer, that type of trip to discuss Mr. Arar was not a good idea?

I think that is what you just told us.

MS PASTYR-LUPUL: Well, actually, I really don't have any comment on trips by other individuals or other agencies to Syria because my concern was of the consular perspective, and that didn't seem like a consular matter. It was not a consular matter.

This involved other agencies, and I really can't comment on what other agencies may or may not have done and what kind of information they may have gathered.

MR. WALDMAN: Right. I understand that, ma'am, but I just asked you, and I thought you agreed, that the concern that we have is that a visit by CSIS to Syria to discuss Mr. Arar might have caused Mr . Arar to have been interrogated and caused him problems.

MS PASTYR-LUPUL: I don't know.

MR. WALDMAN: I would like to go on to another area.

What is your understanding of the confidentiality of consular reports, ma'am? MS PASTYR-LUPUL: In the context of what kind of consular reports?

MR. WALDMAN: Say the consular reports on Mr. Arar.

MS PASTYR-LUPUL: My CAMANT notes?
MR. WALDMAN: Yes.
MS PASTYR-LUPUL: Such as one of these numbered notes that has a case number at the top of it?

MR. WALDMAN: Right, yes. MS PASTYR-LUPUL: Not the C4
messages? Those are two different kinds of notes.
The confidentiality of CAMANT
notes is such that we only authorize that information to persons who would be consular officers involved in the case, or family members who have been authorized to receive information on the case, or any other relevant government official that may be trying to assist the person in their consular case.

MR. WALDMAN: So it is to assist.

I just have a question. You told me that the notes were secret. Are all CAMANT notes considered secret?

MS PASTYR-LUPUL: No. CAMANT notes are considered protected information, but the reports that you are talking about, these messages that are of a different format, that don't have the consular case at the top -- I should bring it to your attention that there is a significant difference in --

MR. WALDMAN: I think we understand the difference. Some say C4 and some say CAMANT, and they have a different format. We have already been through that.

MS PASTYR-LUPUL: That's right. The ones that are the C4 are considered secret or confidential messages. I do not generally work in that system, only on rare occasions when $I$ need to send a message that is confidential to a consular officer in another embassy.

But normally $I$ work in the CAMANT system, which would be the one with the Canadian flag on top that says case note, and that is considered protected information.

MR. WALDMAN: So it is not secret.

You don't need any security clearance in order to get -- any top secret clearance in order to get access to those notes?

MS PASTYR-LUPUL: You need the first level of security clearance which is required by locally engaged staff at missions abroad, and Canada-based officers to have access to CAMANT at the first level of clearance --

MR. WALDMAN: I thought your evidence was that you couldn't share the notes with Ms Mazigh because they were secret. Now, is it not correct that at least the CAMANT notes that were sent are not secret, in fact?

MS PASTYR-LUPUL: The CAMANT notes
are not secret, that's correct.
MR. WALDMAN: The fact of the
classification of the notes wasn't a reason for not sharing them with Ms Mazigh?

MS PASTYR-LUPUL: Yes, it was, because the reports of these visits were done on secret messages.
--- Pause
MR. WALDMAN: I have a question about 192 again, because you have told us that you went to a meeting on August 12th, 2002, and the

RCMP had a copy of this CAMANT note.
MS PASTYR-LUPUL: Yes.
MR. WALDMAN: And you didn't know
how they had obtained it.
Is that correct?
MS PASTYR-LUPUL: That's correct.
MR. WALDMAN: Would you say that
there had been some breach of the privacy of Mr. El Mati?

MR. BAXTER: Is that requesting a
legal opinion from this witness, Mr. Waldman, Mr. Commissioner?

THE COMMISSIONER: Sorry, I missed
the question.
MR. WALDMAN: I'm asking
whether were you aware under what authority -then $I$ will ask it in a different way -- this note was released to the RCMP?

MR. BAXTER: She's just said she doesn't know.

MS PASTYR-LUPUL: I was not aware of how this note was released to the RCMP. MR. WALDMAN: Right, okay. THE COMMISSIONER: Mr. Baxter, you should avoid saying things. I don't mind you
making comments through me, but you have the habit -- I'm sure it is inadvertent -- of nodding and making indications and comments that one could perhaps incorrectly construe as some communication with the witness.

So you should be careful in that.
MR. WALDMAN: But in your
experience, did you normally share CAMANT notes with the RCMP?

MS PASTYR-LUPUL: No, I did not.
MR. WALDMAN: And in your view, is it appropriate to share CAMANT notes on personal interviews with consular officials with the law enforcement agency that was conducting an investigation into an individual?

MS PASTYR-LUPUL: That is not
normal procedure. We would not normally share notes with the RCMP.

The people we would share notes with that had matters of special significance would be shared with our colleagues in the Department of Foreign Affairs, in the division of ISI.

MR. WALDMAN: So you were quite surprised that the RCMP had this document?

MS PASTYR-LUPUL: Yes, I was.
MR. WALDMAN: And in your view,
that was irregular?
MS PASTYR-LUPUL: Yes, I certainly
did think that was most unusual.
MR. WALDMAN: I would like to move
on to another area.
I want to deal with the question
of the trial briefly, or the period leading up to the trial.

I would take you to tab 507 in
P-42, volume 6.
--- Pause
MR. WALDMAN: It is page 4. I
just wanted to go through this quickly.
I gather that you found out about
the trial, and then all of a sudden you had to do a whole bunch of things really, really quickly; right?

MS PASTYR-LUPUL: We were notified about, yes, the possibility of a trial within one week, on August the 14th. And as a result, yes, we did have to take a lot of action very quickly to ensure that -- or to try to assist Mr. Arar to have legal counsel.

MR. WALDMAN: So your list of action is you wanted to contact the appropriate officials to find out when the trial was, what the charge is, get a lawyer --

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: -- provide a
defence, help Dr. Mazigh get a visa. That is what you were going to do. And try and get a Canadian lawyer to observe the trial?

MS PASTYR-LUPUL: Yes, that's
correct. These are some of the actions that were suggested. Again, some of these actions are considering extraordinary actions on the part of managing a consular case.

MR. WALDMAN: So this isn't
something you do normally?
MS PASTYR-LUPUL: No. I handle
about 300 arrest and detention cases right now in the United States, and I must say that I do not go through these steps with every one of those cases that $I$ handle in the U.S.

MR. WALDMAN: Have you gone
through it with any of them?
MS PASTYR-LUPUL: I usually try to identify the charges, ensure that the charges are
known, suggest a lawyer. I can't make sure that the person hires the lawyer. We can provide a list of lawyers. And find out any information about the status of the person's case, which is usually available on internet anyway.

MR. WALDMAN: If I could ask you to go to 518, this is the list of questions that Ms Mazigh gave you; correct?

MS PASTYR-LUPUL: Yes.
MR. WALDMAN: But if I'm correct,
in terms of finding out when the trial was going to take place, you never did find that out.

Is that correct?
MS PASTYR-LUPUL: Correct. We did
not get an exact date for the trial.
MR. WALDMAN: And in fact, we are
not even sure if one took place. It is not even clear if there was a trial on the last day.

Is that correct?
MS PASTYR-LUPUL: It is not clear
to us whether a trial took place. I understand that Mr. Arar was seen by a Syrian official just before he left Syria, but I'm not sure if you can consider that a trial per se.

MR. WALDMAN: If we assume that
there was one, you were never notified. No lawyer was present and no one was ever advised of the charges.

MS PASTYR-LUPUL: That's correct.
MR. WALDMAN: With respect to that proceeding.

MS PASTYR-LUPUL: Yes, correct.
MR. WALDMAN: Despite all of these efforts going on over a long time, you never found out what the charges were.

I think due to the time of day, I'm not going to go through this in as much detail as I would have normally, but I think the key point $I$ wanted to deal with was there were different lawyers proposed. Is that correct?

Some were proposed by DFAIT, and then the lawyer that Ms Mazigh chose. Is that correct?

MS PASTYR-LUPUL: Yes, there were a number of lawyers. We normally don't suggest a small list of lawyers, but in a case of this particular consular case, we did provide some input through our legal contacts in Syria.

MR. WALDMAN: And is it fair to say that whichever of the lawyers was contacted,
none of them ever got access to Mr. Arar's file, to the best of your knowledge, despite their efforts to do so?

MS PASTYR-LUPUL: That is correct. MR. WALDMAN: And none of them
actually got access to Mr. Arar either.
Is that correct?
MS PASTYR-LUPUL: That's correct, yes.

MR. WALDMAN: The question $I$ have is this: Once Ms Mazigh retained a lawyer, Mr. El Maleh -- is that correct?

That is the lawyer she retained? MS PASTYR-LUPUL: That is the lawyer $I$ understand she did retain, yes.

MR. WALDMAN: You had, Foreign
Affairs had several pieces of information in your possession regarding Mr. Arar.

You had information that they had
initially said he was connected to the Muslim Brotherhood and then changed and said he was connected to al-Qaeda. You had the information that he had allegedly said he had been in Afghanistan and all that information. And there was a statement that was

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brought back, that you say you weren't aware of. But you were aware that there was information that was being provided because indeed you told us, in anticipation of the trial, that you started asking Ms Mazigh and her supporters to get information about 1993.

Is that correct?
MS PASTYR-LUPUL: Yes, we did suggest that she have that kind of information --

MR. WALDMAN: So the question I have is: You had information about what the allegations might be and Foreign Affairs had information that they had obtained from Syrians. Was that information ever passed on to Mr. Arar's lawyer at any time, that you are aware of?

MS PASTYR-LUPUL: Normally our consular role does not involve providing information to the lawyer retained by a Canadian detained abroad. Our role is to ensure that the Canadian has legal counsel, but we are not the conduit of information between the government of a particular country and the lawyer.

Once a lawyer is appointed, it is up to the lawyer, the legal counsel, to obtain information on his client's file.

MR. WALDMAN: But you have already told us -- first of all, you said this was an extraordinary case, and on the other hand you have already acknowledged that the lawyers, although they had repeatedly tried, had not been able to get access to the file. They had not been able to get access to Mr. Arar and yet DFAIT had information and it wasn't provided to the lawyers. Can you explain to us why the information wasn't provided? MS PASTYR-LUPUL: Did the lawyer -- I don't believe the lawyer approached the embassy to obtain information on the file, for one thing. I don't have any recollection of the lawyer asking embassy officials for information on the file. I believe what took place was that the lawyer attempted to get information through the usual legal channels that lawyers in Syria obtain information, and he was unsuccessful in that respect.

I don't recall him coming back to the embassy saying, "Can you give me the information?"

MR. WALDMAN: Why would he know that you had the information?

MS PASTYR-LUPUL: I don't know. Well, he wouldn't know that.

MR. WALDMAN: Obviously. So how
could he ask for it when he didn't know it?
MS PASTYR-LUPUL: I do recall him having trouble getting the files, and the next step was for us to send a diplomatic note to the Syrian Foreign Ministry, asking them to please provide information to the lawyer of Mr. Arar in preparation for his trial.

So this was our diplomatic
intervention, rather than -- it was not in our position to do the lawyer's work but to facilitate that the lawyer had access to his client's files; that he was not denied access to the files.

MR. WALDMAN: So did you send that diplomatic note? I don't recall it ever being ...

MS PASTYR-LUPUL: I think there was a note about it. I don't recall exactly.

MR. WALDMAN: Well, you also -okay, sorry. You don't recall. Is that what you are saying?

MS PASTYR-LUPUL: I can't recall the exact note that would have referred to access to the files, but $I$ have a recollection of it.

I am not sure if anyone here is able to help find any reference to the fact that the lawyer can't get the information.

It could have been in a telephone call with Dr. Mazigh. At this point I really don't remember whether it was a diplomatic note, whether it was an e-mail, whether it was a telephone call.

MR. WALDMAN: What about
Mr. Lockyer?
Did you provide the information to
Mr. Lockyer?
It has been pointed out to me that at tab 575 there is a request to get access to the file.

MS PASTYR-LUPUL: Okay. This is a diplomatic note.

So I stand to be clarified on my previous point and there was a diplomatic note dated September 24 th that asks:
"... the Ministry of Foreign
Affairs its intervention with
the competent authority to
provide Mr. Haitham El Maleh,
the lawyer representing
StenoTran

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Mr. Arar, a full access to
the defendant's file.
...
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The Embassy would also appreciate the continued intervention of the Ministry with the Syrian competent authority and request for the Consul to have consular access to the Canadian citizen Maher Arar on a regular basis."

Also, the same note refers to the earlier request:
"... to follow up with the Syrian competent authority the earlier request to obtain permission for the Canadian Consul to be present during Mr. Arar's upcoming trial."

So there are three major points
that are requested in this diplomatic note.
MR. WALDMAN: Don't you think it
is strange that you would ask the Syrians to provide the lawyer information when you had some
of that information that you could provide to him but yet didn't?

I am just trying to understand why
you -- because we have been told by different witnesses that they got this information with a view to trying to assist Mr. Arar, and yet when Mr. Arar was being -- when you believed he was being subject to trial, the information that was gathered, purportedly used in part to assist him, was never provided to him?

MS PASTYR-LUPUL: I am really not aware of what information was provided to the lawyer. I am really not in a position to be able to comment on that part, $I$ am sorry.

MR. WALDMAN: Okay. Thank you.
I just want to clarify a few
more points.
At the beginning Mr. Arar was seen quite frequently, right? Almost on a weekly basis? And then --

MS PASTYR-LUPUL: The visits in the initial months, yes, were much more frequent than the visit in the last months, yes.

MR. WALDMAN: Right. Was that the normal practice for consular visits?

MS PASTYR-LUPUL: No, normally consular visits are every three or four months in the Middle East.

MR. WALDMAN: So that in fact if
that is what Mr. El Mati or Mr. Almalki were told, that you only visit every three or four months, that would be an accurate assessment.

Is that correct?
MS PASTYR-LUPUL: Our consular
guidelines are try to get a visit to detainees every three or four months. That is the objective.

However, we were denied or
we were not informed of possible access for Mr. El Mati and Mr. Almalki while they were in Syria. These were also cases that were not normal consular cases.

MR. WALDMAN: Would you agree with me, the fact that Mr. Arar's case was a high-profile case was the reason why you were particularly interested in getting more frequent access?

MS PASTYR-LUPUL: It was exactly because of our concerns of his treatment and all of the aspects that we have talked about made it
important for us to seek regular consular access to him.

MR. WALDMAN: But wouldn't you have concerned about the treatment of any detained Canadian citizen that was detained in -- I don't want to run afoul of my friends -- in any of the 61 countries that you would be -- I mean, we know that a lot of them have difficult human rights records, so wouldn't it cause you concern in any of those countries? So that wasn't the difference between Mr. Arar's case and the other cases.

Wasn't it the fact that this was a very high-profile case with a lot of publicity that made it more urgent for you to get regular access? There was a lot of political pressure. Would you agree with that?

MS PASTYR-LUPUL: No, I wouldn't agree with that.

MR. WALDMAN: What was the reason why Mr. Arar was getting such special treatment as opposed to all of the other detainees who would be seen every three or four months?

MS PASTYR-LUPUL: The nature of
the case that Mr. Arar was deported to Syria rather than to Canada, the circumstances of his
arrest, the circumstances of his transfer to Syria, and as well the fears that we had of his treatment in Syria were reasons for us to request regular consular access.

MR. WALDMAN: One second. I am
just going to...
I just want to consult with
Mr. Arar.
--- Pause
MR. WALDMAN: Just one last
question.
You told us that you took the exceptional measure of retaining Mr. Lockyer to be an observer at the trial. Did you provide Mr. Lockyer with copies of the documents you had obtained from the Syrians?

MS PASTYR-LUPUL: No, we did not.
MR. WALDMAN: Just a few more
quick questions $I$ want to clarify.
The August 14 th consular visit, you got the brief and you briefed someone in the Minister's office. Do you recall who it was in the Minister's office you briefed when you got the note from Mr. Martel?

MS PASTYR-LUPUL: May I consult my

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black book to see whether I might have had any notes on that to refresh my memory?

MR. WALDMAN: Sure.
Mr. Baxter has pointed out to me that the Minister's office got the report, but I am just wanting to know if you recall who you spoke to.

MS PASTYR-LUPUL: I can't recall the name of the individual, but I do know that I spoke to at least one person from the Minister's office that day, yes, and $I$ don't see anything in my notes here that reminds me of the name of the individual.

MR. WALDMAN: Did you speak to the person before the Minister gave his press conference. Do you recall?

MS PASTYR-LUPUL: Yes, I did.
MR. WALDMAN: Just two more quick areas, Mr. Commissioner, then $I$ will be done.

You told Mr. Cavalluzzo that you didn't think it was appropriate to ask Mr. -- that it was up to Mr. Martel whether to ask Mr. Arar about his conditions of detention, and indeed up until August $14 t h$, at least, we didn't have any information about that.

Is that correct?
MS PASTYR-LUPUL: Yes. I said it was up to Mr. Martel to use his judgment to assess what kinds of questions he could pose to the Syrians about the conditions of detention as well as the questions that he could pose to Mr. Arar in the presence of Syrian officials.

MR. WALDMAN: But did you take any other steps to try and find out about the conditions?

I mean, goodness, as you have indicated, there is a great deal of information on the internet about all of the prisons in Syria where people are being held.

When you were aware that Mr. Arar was being detained by military intelligence, did you look on the internet and do research and try and ascertain what the prison conditions might be at the centres of detention of the intelligence?

MS PASTYR-LUPUL: I had a pretty
good working assumption of what the conditions would be in detention in a Syrian prison, Mr. Waldman.

MR. WALDMAN: I gather that we are not going to ask you what that assumption was for
reasons.
you dealt with the cases of Mr. Almalki and Mr. El Maati and Mr. Nureddin.

Is that correct?
MS PASTYR-LUPUL: Yes, that's
correct.
MR. WALDMAN: You were aware that all of these men, and Mr. Arar, were all detained and they all indicated that they were detained in the same place in Syria, in Military Intelligence?

MS PASTYR-LUPUL: I was not aware of that until months after their cases were over, actually.

MR. WALDMAN: Until --
MS PASTYR-LUPUL: I didn't know
where they were detained, actually.
MR. WALDMAN: But you are aware of it now, that the allegations that -- you are aware of the allegation now that they all were detained in the same place?

MS PASTYR-LUPUL: You are telling me that now.

MR. WALDMAN: You weren't aware of
it until now?
MS PASTYR-LUPUL: These particular Canadians did not contact me upon their return to tell me about where they were detained. So you are telling me this information now, Mr. Waldman. MR. WALDMAN: And are you also aware that -- I am sure you are aware because it's in the documentary evidence -- that Mr. Arar, Mr. Almalki and Mr. El Maati were all part of the same A-OCANADA investigation?

You are aware of that fact?
MS PASTYR-LUPUL: No, I am not
aware of that fact, actually.
MR. WALDMAN: You have never
heard -- you haven't been aware of the fact that Mr. Arar was part of an investigation? You were never apprised in all your working on the file that Mr. Arar was part of an A-OCANADA investigation that also included Mr. Almalki and Mr. El Maati?

MS PASTYR-LUPUL: I was aware of an investigation taking place, but $I$ didn't know what the name of the investigation was at the time. It wasn't made aware to me until I was doing research to prepare for this inquiry that $I$
was made aware of the title of A-OCANADA.
MR. WALDMAN: But you were aware of the fact that there was a national security investigation which included Mr. Arar, Mr. Almalki and Mr. El Maati.

Is that correct?
MS PASTYR-LUPUL: Actually, I did
not have direct knowledge of that information at the time that $I$ was working on their cases.

MR. WALDMAN: Okay.
Mr. Arar just wants to clarify one point.

You stated in your evidence that it wouldn't have been possible for Mr. Arar to sign a consent to privacy release, or something like that, that would allow sharing of the form because the conditions weren't conducive to that.

Is that correct?
MS PASTYR-LUPUL: That's my
understanding, yes.
MR. WALDMAN: Were you aware that while in detention Mr. Arar did sign a receipt for the $\$ 200$ that Mr. Martel gave him?

MS PASTYR-LUPUL: No, I --
possibly. But $I$ had forgotten that.

MR. WALDMAN: So why would he be able to sign a receipt but not a consent to release information that would allow people to have more access to his file?

Can you explain that?
MS PASTYR-LUPUL: From what I
understand, every piece of paper that was given to Mr. Arar went through the Syrian officials present in the room, so it would have to go through the officials, then to Mr. Arar. I think that was the path that it took. I don't think that Mr. Martel was able to pass anything directly to Mr. Arar during these consular visits.

MR. WALDMAN: So it would be
because in Mr. Martel's assessment a document that was a -- that just said it was a consent to release information might be problematic?

MS PASTYR-LUPUL: It might
be problematic. That would be my assumption, yes.
MR. WALDMAN: Thank you.
THE COMMISSIONER: Thank you.
Ms Jackman?
MS JACKMAN: I just had two
questions.
THE REGISTRAR: Microphone,
please.
MS JACKMAN: I do that in every
court. Sorry.
EXAMINATION
MS JACKMAN: I just have two --
actually they are questions of clarification with
respect to the two exhibits that we got that concern Mr. El Maati.

MS PASTYR-LUPUL: Yes?
MS JACKMAN: I don't think they
will be controversial.
THE COMMISSIONER: What numbers?
MS JACKMAN: Exhibit 194 and 192. THE COMMISSIONER: Thank you. MS PASTYR-LUPUL: And 194 was
which one?
MS JACKMAN: It's the note of your conversation with Badr Abou El Mati, and 192 is the memo from Stuart Bale, the case note?

MS PASTYR-LUPUL: Yes.
MS JACKMAN: The case note from
Stuart Bale, Stuart Bale I take it was the consular officer in Cairo?

MS PASTYR-LUPUL: Yes, he was.
MS JACKMAN: I just wanted to draw
your attention that it says at the beginning that Mr. El Mati indicated -- he appeared to be in good physical condition, good spirits. He advised he was being well-treated.

MS PASTYR-LUPUL: Yes.
MS JACKMAN: Do you see that in
the first paragraph?
MS PASTYR-LUPUL: I see that.
MS JACKMAN: And at the bottom of
the page it says:
"There were two Egyptian
security officials present
during our discussion with Al
Maati."

MS PASTYR-LUPUL: Yes.
MS JACKMAN: In light of the
questions about Mr. Arar, I just wanted to clarify you wouldn't take at face value the fact that he says he's okay, would you?

I am not sure that Mr. Bale was
either, but in the presence of two Egyptian security officials, his saying he is okay --

MS PASTYR-LUPUL: Yes, one must always be aware of the fact that if there are security officials present during a consular
meeting, that one is not free to express oneself as one would wish.

MS JACKMAN: Right. And with
respect to the phone conversation with Badr Abou El Mati, Mr. Ahmed El Maati's dad, is it fair -you can tell me if $I$ am wrong in terms of how you could read this note.

Did you take it from the conversation with Mr. El Mati Sr. that he linked the statement by CSIS officials that they were prepared -- or did he want them to pressure Egyptian authorities, that that was somehow linked to the fact that they didn't want him to come back to Canada?

Did you get that impression?
MS PASTYR-LUPUL: No, I didn't
make that link at the time. I probably have thought about it in retrospect.

MS JACKMAN: Okay. But now you would accept that that might be what he was trying to say?

MS PASTYR-LUPUL: Yes, in
retrospect. In light of what $I$ know now, yes, that's possible.

MS JACKMAN: Thank you.

THE COMMISSIONER: Thank you. Mr. Baxter? Sorry, Mr. Décarie, did you have
any questions?
MR. DÉCARIE: No.
THE COMMISSIONER: Thank you.
EXAMINATION
MR. BAXTER: Could the witness be shown tab 573, tab 11. This is the Syrian Human Rights Committee letter that -- do you have tab 11? MS PASTYR-LUPUL: No, I don't have tab 11.

MR. BAXTER: Within tab 573 there
is a tab 11.
Yes, it is the big books, volume
6.

MS PASTYR-LUPUL: Tab 11? Right
here. Thank you.
MR. BAXTER: Do you have it?
MS PASTYR-LUPUL: I have it.
MR. BAXTER: That's the letter.
Do you recognize that letter now?
MS PASTYR-LUPUL: Yes, I do
recognize this letter.

MR. BAXTER: I don't think
Mr. Cavalluzzo directed you to it, but he gave us the cite.

This is the letter that precipitated your meeting with Mr. Arnous and Mr. McNee; correct?

MS PASTYR-LUPUL: Yes, this is the
letter that precipitated that meeting.
MR. BAXTER: And then you said you
thought that had a direct causal link to Mr. Martel getting access on August 14th?

MS PASTYR-LUPUL: Yes, I do
believe there was that link.
MR. BAXTER: We have taken you to
the typed version of his report.
For the record, it's tab 24 of
P-134.
There were some questions from
Mr. Waldman about the adequacy of his report.
I would ask you now to turn to tab
511, because $I$ think there were two reports to you on that day. Is that accurate?

MS PASTYR-LUPUL: Yes, there was the C4 report, and then there was this e-mail, which is unclassified.

MR. BAXTER: Did you ask for tab 511, the specific document?

MS PASTYR-LUPUL: Yes, I did ask for something from Mr. Martel in writing because we had had a telephone conversation to provide as much information as possible about the condition of Mr. Arar on that day, and I asked Leo to put it in writing to me.

MR. BAXTER: So you had that, and you had the earlier C4 message in order to call Dr. Mazigh.

Is that fair?
MS PASTYR-LUPUL: Yes, I did.
MR. BAXTER: And in light of the SHRC letter, did you feel that tab 511 adequately conveyed to you responses to questions about Mr. Arar's wellbeing?

MS PASTYR-LUPUL: As best as could be obtained under the circumstances, considering there were officials present in the room, it was probably the best answer we were able to obtain from him under those conditions.

MR. BAXTER: And even if you had had the printed notes -- pardon me, the handwritten notes that are at tab 508 that

Mr. Waldman took you to, how would it have changed, if at all, any of the activities you undertook as a consular agent in favour of Mr. Arar?

MS PASTYR-LUPUL: It wouldn't have changed any of our actions that we were taking at the time. We were still pressing for his return to Canada. We were still concerned about his wellbeing. We were still going to do whatever was necessary to ensure that he had access to lawyers, if there was going to be a trial.

We would still take the same action whether the notes included those extra points or not.

MR. BAXTER: If I might just take
instructions very briefly, Mr. Commissioner?
THE COMMISSIONER: Please do.
--- Pause
MR. BAXTER: Thank you,
Mr. Commissioner. Those are my questions.
THE COMMISSIONER: Thank you.
Mr. Cavalluzzo?
MR. CAVALLUZZO: I have no
questions in re-examination, sir.
THE COMMISSIONER: Thank you.

Thank you, Ms Pastyr-Lupul. It's been a long day, but $I$ thank you for the time and effort you have put into preparing for coming here and they way you have answered the questions. It has been very helpful.

Thank you very much.
MS PASTYR-LUPUL: Thank you very
much as well.
THE COMMISSIONER: That completes the week. We are going to start Tuesday at 2 o'clock in the public hearing and then we will be in camera for the rest of the week, Wednesday, Thursday, and Friday.

Everybody have a good weekend.
THE REGISTRAR: Please stand.
--- Whereupon the hearing adjourned at 5:01 p.m., to resume on Tuesday, August 2, 2005, at 2:00 p.m. / L'audience est ajournée à 17 h 01, pour reprendre le mardi 2 août 2005 à 14 h 00

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